

### City of San Antonio

#### **ADDENDUM** I

SUBJECT:

Annual Contract for Custodial and Supplemental Conversion/Labor Services for

the Alamodome - Request for Competitive Sealed Proposals, (RFCSP

6100003914), Scheduled to Open: March 19, 2014; Date of Issue: February 17,

2014

FROM:

Paul J. Calapa, Procurement Administrator

DATE:

March 7, 2014

THIS NOTICE SHALL SERVE AS ADDENDUM NO. I - TO THE ABOVE REFERENCED REQUEST FOR COMPETITIVE SEALED PROPOSALS

On February 25, 2014, the City of San Antonio hosted a Pre-Submittal conference and site tour to provide information and clarification for the Annual Contract for Custodial and Supplemental Conversion/Labor Services for the Alamodome. Below is a list of the changes to the solicitation as a result of the pre-submittal conference and site tour.

# THE ABOVE MENTIONED REQUEST FOR COMPETITIVE SEALED PROPOSALS IS HEREBY AMENDED AS FOLLOWS:

- Add Attachment O Redacted Pre-Submittal Conference Sign-in Sheets
- Add Attachment P Small Business Office 2-25-14 Pre-Submittal Conference Presentation
- 3. Add Attachment Q Good Faith Effort Tips for SBEDA Waivers

# QUESTIONS SUBMITTED IN WRITING BY EMAIL IN ACCORDANCE WITH SECTION 003, RESTRICTIONS ON COMMUNICATION:

Question 1:

Is the pre-bid meeting mandatory?

Response:

No, the pre-submittal conference is recommended, but not mandatory for the submittal of

a response.

Question 2:

Has anything regarding the scope, nature or volume changed since these needs were

requested last?

Response:

The award in 2007 included Rigging Services. This component has been removed and is

being solicited separately.

Question 3:

Who is the current vendor, how long have they been there, are they local and can they

bid again? What is the value of the current contract?

Response:

The current contracted provider is Frio Nevado Corporation dba Go Professional

Environmental Management and they do have an office in San Antonio. The San Antonio

City Council awarded their current contract on November 1, 2007. The estimated annual value was \$670,000 and the contract term was four years with two two-year options. The current contractor is not prohibited from submitting a bid.

Question 4:

May I ask for general information about the Alamodome bid, such as the square footage, price expectancy, etc?

Response:

The total square footage custodial requirement for the facility is approximately 1,056,617 sq ft. There is no price expectancy. We provided an estimate of cleaning/labor hours, the price will be determined by the Respondent's rate schedule. Vendors should review the Scope of Services and develop pricing based on the specifications. The scope and specifications have been revised for this pending annual contract since it was bid in 2007 and Respondents are responsible for providing competitive pricing independent of any City cost estimates.

Question 5:

Do we have to be physically located or reside in the City of San Antonio to perform the work identified in the RFCSP?

Response:

No. All proposals will be reviewed and evaluated in accordance with Section 003, Part B, Respondent's proposed plan shall describe in detail how Evaluation Criteria. Respondent will provide the services.

Question 6:

Will there be any preference considerations for the following companies:

- Service disabled veteran owned 1.
- 2. HUB
- Minority owned 3.
- Local companies 4.
- Veteran owned 5

Response:

The SBEDA Affirmative Procurement Initiatives applied to this contract are: SBE Prime Contract Program 15 Points, Minority and/or Women-Owned Business Enterprise (M/WBE) Subcontracting Program at 25%. No other preferences are applicable to this solicitation.

Question 7:

In reference to "Estimated Quantities for Annual Contracts", located on page 7 of 74, please provide all bidders with the actual hours used by Staffing categories (i.e. Site Manager, Custodial/Conversion Supervisor, etc.) for the last three years. information will assist all contractors with allocating they're fixed cost over the term of this

Response:

The estimated hours provided in the RFCSP are based on actual events from the last 3 years. However, all quantities stated are estimates only and are in no way binding upon City.

Question 8:

On page 11 of 74, SBE Prime Contract - 15 points: Are you saying that a local certified SBE will have to partner with another certified SBE and outsource 51% in order to obtain the 15 points under the evaluation criteria?

Response:

No. Small Business Enterprise (SBE) Prime respondents who propose to perform at least 51% of the work solely, will receive fifteen (15) preference evaluation points if they are certified as an SBE with the South Central Texas Regional Certification Agency and are headquartered or have Significant Business Presence in the San Antonio Metropolitan Statistical Area (Atascosa, Bandera, Bexar, Comal, Guadalupe, Kendall, Medina, or Wilson) for at least one year.

Alternatively, SBE Prime respondents are eligible for the fifteen (15) preference points if they can demonstrate that at least 51% of total contract value is being performed between SBE Prime and SBE Subcontractor(s) if they are certified as SBE(s) with the South Central Texas Regional Certification Agency and headquartered or having Significant Business Presence in the San Antonio Metropolitan Statistical Area (Atascosa, Bandera, Bexar, Comal, Guadalupe, Kendall, Medina, or Wilson) for at least one year.

Question 9:

On page 13 of 74, item 4.3.5, is the City providing the contractor's site manager with the radio or will the contractor provide his site manager with the radio? Or, will the site manager be required to have to monitor two radios? Approximately how many radios will the contractor be required to provide?

Response:

The City will provide a radio to the Contractors Site Manager. The Site Manager will be the only Contractor employee with a City radio so the Contractor must also provide a radio to the Site Manager to communicate with Contractor staff. Yes, the Site Manager will have to monitor two radios. Please refer to Section 4.3.5 of the Specifications/Scope of Services.

Question 10:

On page 19 of 74, item 4.8.5, is this city requesting the contractor clean the seating bowl concrete with a low-pressure extraction system like the Torrent system? Does the City provide this equipment or will the contractor be required to provide these machines?

Response:

The current contractor uses a Kai-Vac system to clean the seating areas. The City does not provide this equipment as detailed in Section 4.7.10 of Section 004 - Specifications/Scope of Work.

4.7.10 The City will generally not provide any manner of motorized and/or mechanized equipment for which Contractor is responsible and should include as required in Attachment A, Part Three - Proposed Plan. Contractor is responsible for providing and maintaining all Service Equipment necessary for the provision of Services under this Agreement. Examples of Contractor Service Equipment currently used for custodial Services in the Facility include, but are not limited to, the following: ride-on floor scrubbers; kai-vac machines; commercial vacuum machines; carpet care/cleaning machines; and concrete-cleaning apparatus. Contractor must provide a detailed listing of the Service Equipment that it shall provide and maintain in the Facility for the performance of the Services herein.

Question 11:

Can you clarify the requirement for the Financial Information? Is a Dun & Bradstreet report required or can we submit company financial statements and auditor's report to meet this requirement?

Response:

A Dunn & Bradstreet report is preferred as stated in RFCSP Section 003-Instructions for Respondents, Part B - Submission Requirements. Audited financial statements are acceptable; however, as part of the proposal response, all proposals received are presumed to be public documents pursuant to the Texas Public Information Act. Any information deemed to be confidential by Respondent should be clearly noted. Please reference Section 003 – Confidential or Proprietary Information.

Question 12: On page 35 – Delinquent Taxes – Please explain what exactly this refers to. Are there any special taxes that are added on to this contract?

Response:

There are no taxes added on to or created by this contract. This provision allows the City to withhold money otherwise due to Contractor under this contract if Vendor fails to timely pay any taxes Contractor owes to the City, such as tax on land owned by Vendor that is located in San Antonio. The amount withheld would equal the amount of taxes that remain unpaid.

Question 13:

is it possible for call sheets to be provided for all aspects of past events? Pre-event, Event, and Post Event? Could the call sheets be provided for several of the larger events that are reoccurring at the Alamodome? (Alamobowl, Monster Truck, All American Bowl, etc.) Is it possible to receive copies of invoices for these same events for the last 2 years?

Response:

This would be unduly burdensome to provide so we have included a representative sample of hours for the following events: Alamobowl, All American Bowl, and the Monster Truck Show. The Alamodome estimated hours are based on actual events for the last three years and are provided in Section 004 - Specifications and RFCSP Attachment B - Price Schedule.

Staffing Type	Alamobowi Hours December 30, 2013	All American Bowl Hours January 4, 2014	Monster Truck Show Hours January 11-12, 2014
Pre-Event Custodial Technician	65 hours	15 hours	180 hours
Pre-Event Supervisor	6.5 hours	2.5 hours	12 hours
Event Custodial Technician	900 hours	292.5 hours	900 hours
Event Supervisor	90 hours	32.5 hours	84 hours
Post-Event Custodial Technician	960 hours	360 hours	2,560 hours
Post-Event Supervisor	96 hours	40 hours	256 hours

Question 14: Response:

What is the square footage of the equipment storage room? Is there more than one? The square footage of the equipment storage room assigned to the contractor is approximately 600 square feet. There are other areas that are used by the facility, other vendors, and events so availability varies and is limited.

Question 15:

In Section 4.4.3 there is a statement that reads: "City reserves the right to increase, decrease, cancel or alter Service Requests up to twenty four (24) hours prior to the start of the Service. Reasonable efforts shall be made by City to notify the Contractor of the cancellation of Service Requests and events, but City assumes no liability for the failure to deliver notice of cancellation." Would the City not know about a cancellation before 24 hours from the start of service?

Response:

On rare occasions, City may not know of an event cancellation within 24 hours of the proposed event start.

Question 16:

In Section 4.8.7 High Dusting: Can you clarify which areas specially would need to be high dusted and what type of special equipment would be necessary to perform this

service?

Response:

High dusting may be, but is not limited to, TV monitors, ceiling grids, light fixtures, etc.

Any equipment can be utilized, as long as it accomplishes the job without damaging the

facility or its assets.

### QUESTIONS SUBMITTED IN ACCORDANCE WITH SECTION 003, PRE-SUBMITTAL CONFERENCE:

Question 17:

Does the proposal bond have to be submitted by 2:00 pm on March 19, 2014?

Response:

Yes, the original proposal bond must be turned in on or before 2:00 pm on March 19,

2014 to the Office of the City Clerk. Please refer to Section 003, Part B - Submission

Requirements - Proposal Bond:

PROPOSAL BOND. Respondent must submit a proposal bond, in a form acceptable to City, made payable to the City of San Antonio, executed by a corporate surety acceptable to City who is licensed pursuant to the Texas Insurance Code and listed on the United States Department of the Treasury's Listing of Approved Sureties (Dept Circular 570) in the amount of \$5,000. The Proposal Bond shall be valid for 120 days following the deadline for submission of bids. The Proposal Bond must be accompanied by an original signed and notarized Power-of-Attorney bearing the seal of the issuing surety company and reflecting that the signatory to the bond is a designated Attorney-in-Fact. If Respondent is not selected, City will not collect on the bond, but will keep the original document pursuant to the Local Government Records Act and applicable retention schedule. Any bids received without a Proposal Bond will be disqualified.

For hard copy proposal, the proposal bond must accompany the bid. For electronic submissions, Respondent must provide the original bid bond to the Office of the City Clerk prior to bid opening in accordance with the instructions for hard copy submissions.

Question 18:

Is the 25% subcontracting requirement over the life of the contract?

Response:

Yes, the 25% Minority and/or Women-Owned Business Enterprise (M/WBE)

subcontracting goal for this project is associated with the total value of the solicitation,

and as such is over the life of the contract.

Question 19:

When submitting through the portal, how will the signature be handled? Does the vendor need to sign the documents (signature page, addendums, etc.) when submitting online? Do you accept digital signatures? Can the vendor sign the documents using an electronic signature?

Response:

The electronic submission satisfies the signature on the signature page, but all other documents requiring a signature must be either digitally or electronically signed, or printed, signed by hand, and scanned and uploaded with the bid.

Question 20: Response: Does the vendor have to submit hard copies if submitting electronically or just the bond? If submitting proposals electronically, only a hard copy of the Proposal Bond must be submitted to the City Clerk prior to bid opening at 2:00 pm on March 19, 2014.

Can you elaborate on employee parking for the awarded vendor? Will the contractor Question 21:

employees be allowed to park on premises and if not, what is the alternative that is

available?

Employees may park in the Alamodome Lot A daily on non-event days when space is Response:

available. During events, only the Site Manager will have a parking space. The City does

not provide alternative parking arrangements.

Question 22:

Has the item been bid since 2000?

Response:

Yes if was rebid in 2007 and the current contract was approved by the City Council on

November 1, 2007.

Question 23:

Will the current contract pricing be available to view?

Response:

We provided an estimate of cleaning/labor hours, the price will be determined by the Respondent's rate schedule. Vendors should review the Scope of Services and develop pricing based on the specifications. The scope and specifications have been revised for this pending annual contract since it was bid in 2007 and Respondents are responsible

for providing competitive pricing independent of any City cost estimates.

Question 24:

For the 25% subcontractor, do they have to be certified by the bid due date? What if they are in the process? Does the prime need to be certified to obtain the SBE points?

Response:

Yes, for proposed subcontractors to count toward the 25% Minority and/or Women-Owned Business Enterprise (MWBE) subcontracting goal, they must be certified as Minority and/or Women-Owned Business Enterprises (MWBEs) by the South Central Texas Regional Certification Agency (SCTRCA) at the time of submittal. Moreover, to count for the goal they must also be headquartered or have Significant Business Presence in the San Antonio Metropolitan Statistical Area (Atascosa, Bandera, Bexar, Comal, Guadalupe, Kendall, Medina, or Wilson) for at least one year. The prime contractor must also be certified to meet the SBE Prime Contractor goal.

SBEDA staff can assist with priority certification while solicitation is open but this does not guarantee certification by solicitation close date. For additional information, contact Edson Zavala at 210-207-3962 or email edson.zavala@sanantonio.gov

Question 25:

Do 20% of employees of the company need to be in SA... SAMSA? Please explain.

Response:

To be SBEDA eligible, firms must be certified through the South Central Texas Regional Certification Agency, and be headquartered or have a Significant Business Presence in the San Antonio Metropolitan Statistical Area (Atascosa, Bandera, Bexar, Comal, Guadalupe, Kendall, Medina, or Wilson) for at least one year.

Question 26:

Do you have to disclose the names of the prime and the subcontractors?

Response:

Yes. A completed Subcontractor/Supplier Utilization Plan has to be submitted with the bid response.

Question 27:

Does the vendor have to provide the City with contract between the prime and their subcontractors?

Response:

Yes, as denoted in the subcontractor section within the definitions, "A copy of each binding Agreement between the CONTRACTOR and its subcontractors shall be submitted to the CITY prior to execution of this contract Agreement and any contract modification Agreement."

Question 28:

On a daily basis, how many employees are needed for the Daily Custodial?

Response:

The current contractor utilizes seven staff and one supervisor for the Daily Cleaning of

the facility (non-event) based on their cleaning program/management plan.

Question 29:

Can you explain and provide an example of when the Alamodome will need 100

employees?

Response: During some of the larger events at the Alamodome, in excess of 100 contractor staff are

needed. Some examples are: Alamobowl, NCAA events, and large concerts.

Question 30:

How much staff will be needed for each event, for example, the Illusions Theatre?

Response:

The number of staff will vary from 5 to 100's depending on the type of event, configuration utilized, and attendance numbers. The respondent's proposed plan should

reflect these different staffing levels.

Question 31:

How many radios are needed on a daily basis and how many are needed during events?

Would it be safe to say that 20 radios are needed?

Response:

A supervisor is required for every 10 staff. For an estimate, an event requiring 150 staff would need 15 radios for supervisors, plus one for the Site Manager. This could vary if

fewer staff are assigned to more supervisors.

Question 32:

How many service areas are in the Alamodome?

Response:

There are five (5) levels in the facility: Field Level, Plaza Level, Mezzanine Level, Club Level, and Upper Level. Please see RFCSP Attachment L for maps of these levels. The

service areas will be determined by the event.

Question 33:

Does the contract allow for minimum wage increases in the future?

Response:

No. Bidders are given the opportunity to establish pricing for each year of the contract, as shown on the Price Schedule, so should anticipate its future costs. Please refer to RFCSP Attachment B — Price Schedule. "These rates shall not be adjusted for any reason during the term of the Agreement, therefore Contractor should calculate and include within each rate any and all costs (i.e. overhead, Service Equipment) Contractor seeks to recoup for the provision of these Services, as well as Contractor's profit.

RFCSP Attachment B - Price Schedule, paragraph one: In each of the following tables, enter Contractor's rates (dollars and cents) in the designated cells for each year of the Agreement. EACH REQUESTED RATE MUST BE FILLED-IN, OR CONTRACTOR'S BID SHALL BE DISQUALIFIED. Note that certain cells require the entry of a monthly rate, while others require the entry of an hourly rate. Contractor shall be bound by these rates during the term of the Agreement. Contractor's only payment or compensation from the City under this Agreement shall be pre-approved and billed hours at the applicable rate indicated for the specific Agreement year, or as specified elsewhere herein. These rates shall not be adjusted for any reason during the term of the Agreement, therefore Contractor should calculate and include within each rate any and all costs (i.e. overhead, Service Equipment) Contractor seeks to recoup for the provision of these Services, as well as Contractor's profit.

Question 34:

Who are the current subs that provide services currently that are minority?

Response:

Firms searching for subcontractors are encouraged to search the City of San Antonio Vendor listing and the South Central Texas Regional Certification Agency (SCTRCA) vendor databases. Both databases are searchable by name, and spend categories.

To view or download a listing of certified and non-certified vendors registered with the City, please visit the COSA Vendor Listing is available at: http://sanantonio.gov/purchasing/vendorlisting.aspx

To search for certified firms overall, please visit the South Central Texas Regional Certification Agency (SCTRCA) at www.sctrca.org.

For assistance please contact Edson Zavala at (210) 207-3962 or edson.zavala@sanantonio.gov

Question 35:

Are there any prevailing wage rates in this contract?

Response:

Question 36:

Could you elaborate on the current contractor's equipment? Could you provide us with a

list of the service equipment required and the quantities needed?

Response:

The current contractor utilizes riding scrubbers, kaivacs, floor burnishers, carpet extractors, and various smaller cleaning equipment. Quantities and types of equipment shall be determined in the Respondent's Proposed Plan as required in Attachment A,

Part 3.

Question 37:

Will the contractor need to reseal the floors? Have there been any sealants applied

already? Response:

There are only a few areas of the facility that require floor sealing. This is accomplished

on an as needed basis.

Question 38:

Will the sealer needed to seal the concrete floor be provided by the City?

Response:

Yes.

Question 39:

Describe the conversion for the basketball court and also ice events?

Response:

This contract requires that labor is provided for these types of conversions. The technical

aspects of these operations will be managed by facility staff.

Question 40:

Will the custodial supplies be provided by the City? Does the contractor provide a list of

products they want to use?

Response:

Contractor can make Yes, the Alamodome provides all cleaning products.

recommendations, but the Facility Representative will make the final decision on products

to use. Please refer to Section 4.10.1:

4.10.1 The City shall provide all cleaning products (i.e. solutions, agents and chemicals) for Contractor's use in the performance of the Services. In addition, City shall provide all consumable cleaning, health and personal products, toiletries and dispensers including, but not limited to: trash receptacle liners; soap and dispensers; paper towels and dispensers, and/or hand dryers; toilet paper and dispensers; air deodorizers and dispensers; toilet seat covers; toilet and urinal disinfecting and/or deodorizing products; feminine products and dispensers, and, baby-changing products and apparatus; waxes, stripping agents, and any other floor solutions, agents and chemicals. Contractor can recommend the use of additional and/or alternative products, but City has no obligation to provide or use such products.

Question 41:

In the event of a shortage of custodial supplies, does the vendor purchase the items?

Response:

No, the City provides the custodial supplies.

Question 42: Explain how a small vendor who will qualify as a subcontractor can find prime contractors to work with? Can we get a copy of the sign in sheet?

Response:

While the pursuit and establishment of business relationships are left to vendors, the City of San Antonio does recommend business certification through the South Central Texas Regional Certification Agency (SCTRCA), registration in the City's centralized vendor registry (SAePS), and pre-submittal attendance to increase firm visibility. The City of San Antonio does not recommend, or match vendors to perform on City contracts.

- To be searchable in the SCTRCA database, firms must be certified through the SCTRCA. To begin the certification process, please contact the SCTRCA at (210) 227-4722 or visit www.sctrca.org.
- To form part of the CoSA Vendor Listing, firms must be fully registered in the centralized vendor registry (SAePS). All contractors/consultants and their subcontractors/ sub-consultants wishing to do business with the City must first register in the SAePS. To begin the registration process, please go to: http://www.sarantonio.gov/purchasing/SAePS.aspx
- To attend presubmittals, please refer to the documentation provided in the solicitation releases.

The redacted sign-in sheet from the PreSubmittal Conference on February 25, 2014 for the Annual Contract for Custodial and Supplemental Conversion/Labor Services for the Alamodome solicitation is attached hereto as Attachment P.

#### **QUESTIONS SUBMITTED DURING SITE VISIT**

Question 43: The solicitation mentions that the vendor is not allowed to use any kind of blowing equipment. What is the alternative?

Response: An example of an alternative would be backpack vacuums, preferably electric (rechargeable).

Question 44: How many hours does it take to clean the Plaza Level floors?

Response: This depends on the type of equipment used. Quantities and types of equipment shall be determined in the Respondent's Proposed Plan as required in Attachment A, Part 3.

Question 45: Is mopping of the seating area allowed?

Response: No. Please refer to Section 4.8.5 Mopping:

4.8.5 MOPPING: Seating areas are not mopped. Contractor shall use a mechanized water reclamation cleaning system for seating areas. Floors shall be damp or wet mopped as needed in order to maintain a uniformly clean appearance. Mopped floors shall be free from streaks, spots, stains, smears, mop strands and other unsightly appearances. There shall be no splash marks or mop streaks on furniture, walls, baseboards, trash receptacles, or mop strands after floors are mopped. Easily movable items, including floor mats, must be moved to maintain the floor underneath. All moved items shall be returned to their original location when all operations are completed. FREQUENCY: Daily or as needed

Question 46: During an event, how do the seating areas need to be cleaned?

Response:

Cleaning in seating areas during an event is difficult due to the patrons being in the seating areas. Spills can be hand mopped, trash can be picked up by hand, etc. as the

event allows.

Question 47:

Will the vendor be required to help with the events setup?

Response:

The Supplemental Conversion and Labor aspect of this contract is used for event setup,

to staff events, and for special projects.

Question 48:

Does the Alamodome have a seat cleaning program?

Response:

This is accomplished on an as needed basis. Please refer to Section 4.9.2.1 for special

projects.

4.9.2.1 Contractor may be required from time to time to perform additional Services including special project custodial cleaning that is not covered by the daily, pre-event, and post-event cleaning requirements Such additional Services shall be agreed to in advance by the Facility Representative and Site Manager, and shall be performed by Contractor at the rates stated herein.

Question 49:

How many seats are in the Alamodome?

Response:

65.000

Question 50:

Will there be any exterior cleaning required?

Response:

Contractor may be required to provide staff on occasion. An example would be emptying

trash for an outdoor event.

Question 51:

Does the Alamodome have a periodic restroom cleaning program?

Response:

This is part of the Daily Cleaning tasks. Cleaning tasks and scheduling shall be

determined in the Respondent's Proposed Plan as required in Attachment A, Part 3.

Question 52:

Besides concrete flooring, what other kind of floor materials will the vendor be

responsible to clean?

Response:

Other types of flooring include, but are not limited to, carpet, tile, and stained concrete.

Question 53:

What areas are carpeted in the Alamodome?

Response:

Some examples of carpeted areas are Club Level lounges, locker rooms, office space,

and meeting rooms.

Question 54:

Could you provide us with the square footage of the Alamodome carpeted areas that the

vendor will be responsible for?

Response:

Approximately 100,000 square feet.

Question 55:

Is there a current recycle program?

Response:

Yes. Mixed recyclables all go in the same compactor. There are recycle containers

throughout the facility that contractor is responsible for emptying and cleaning.

Question 56:

Does the vendor have to separate the recyclables from the trash from the trash cans and

from the seating areas?

Response:

No, waste in the trash receptacles goes in the trash compactor and material in the

recyclable containers goes is the recycle compactor.

Question 57:

Who is responsible for cleaning the Club Level Suites?

Response:

During events, caterers have attendants servicing the suites, but Contractor's custodial staff may be required on occasion. Contractor staff should not go into suites unless Facility Representative has requested Contractor's services. Contractor is required to empty the trash during events. After events, Contractor is required to clean the suites.

Question 58:

If the concessionaire doesn't clean, is the custodial staff responsible?

Response:

Concessionaire is responsible for condiment stations and tables for concession use outside the stands. Contractor may be required to clean in these areas if requested by the Facility Representative.

Question 59:

What about a maintenance issue like when facility toilets are backed up or clogged?

Response:

The custodial supervisor would radio the Site Manager and the Site Manager would notify (radio) the Alamodome maintenance staff.

Question 60:

Is interior window cleaning part of this solicitation? Does this contract require exterior

window cleaning?

Response:

Windows up to 8' high shall be cleaned inside and out by the Contractor. Much of the Alamodome exterior window cleaning requires rigging. If Contractor has the capability this would be considered a special project. If not, the Alamodome would hire a qualified contractor.

Question 61:

How many restrooms are in the Alamodome?

Response:

There are 88 restrooms in the Alamodome.

Question 62:

Do the restrooms have to be sanitized daily?

Response:

No, post event should take care of this unless areas haven't been used by an event for a period of time. Restrooms should be checked daily to ensure cleanliness.

Question 63:

How many quality control inspections does the City do and how often? Does the Alamodome have a quality control computerized program?

Response:

The Facility Representative of the Alamodome performs a minimum of 4 inspections per month. There is a handwritten form used for inspections. The Alamodome is considering an electronic incident management reporting system that will have this feature.

Question 64:

I noticed forklifts are only being operated by Alamodome staff?

Response:

Alamodome staff will operate forklifts most of the time, but there will be occasions when conversion staff will need to be able to operate forklifts. Contractor staff shall not use City-owned equipment unless authorized by the Facility Representative.

Question 65:

Will contractor be able to store heavy equipment in the Alamodome?

Response:

Yes, if equipment is utilized frequently in the Alamodome. Storage of equipment for equipment used off-site for other contracts will not be allowed.

Question 66:

How does the City keep track of the cleaning inventory?

Response:

Alamodome staff works directly with the contractors Site Manager to maintain inventory

level requirements.

Question 67: Is the contractor required to clean the locker rooms? Is the contractor required to clean

locker rooms during events?

Response: Contractor staff should not go into locker rooms unless Facility Representative has

requested Contractor's services.

Question 68: Where does the contractor store their equipment?

Response: Contractor should store their equipment in their assigned areas.

Question 69: Is there room for chargers in assigned areas?

Response: Yes.

Paul J. Calapa

Procurement Administrator

Finance Department - Procurement Division