

AN ORDINANCE 2018-03-29-0190

**AUTHORIZING A FIVE-YEAR SERVICES AND LICENSE AGREEMENT WITH J.D. POWER TO PARTICIPATE IN THE NORTH AMERICAN AIRPORT SATISFACTION STUDY FOR A TOTAL COST OF \$120,000.00 FUNDED FROM THE AIRPORT OPERATING AND MAINTENANCE FUND.**

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**WHEREAS**, in order to receive feedback from customers using the San Antonio International Airport, the City wishes to participate in the annual North American Airport Satisfaction Study, performed by J.D. Power; and

**WHEREAS**, the data collected by J.D. Power will be utilized by the Aviation Department to make strategic resource allocation decisions for airport projects to improve the overall customer experience for passengers; and

**WHEREAS**, the Aviation Department wishes to authorize a five-year services and license agreement with J.D. Power, with a first year expenditure of \$22,000.00, for a not to exceed total contract value of \$120,000.00; **NOW THEREFORE**,

**BE IT ORDAINED BY THE CITY COUNCIL OF THE CITY OF SAN ANTONIO:**

**SECTION 1.** The City Manager of her designee is authorized to execute a Services and License Agreement with J.D. Power for a five-year term, with a first year expenditure of \$22,000.00.

**SECTION 2.** Funding for this ordinance in the amount of \$22,000.00 is available in Fund 51001000, Cost Center 3305010002 General Ledger 5201040 as part of the Fiscal Year 2018 Budget.

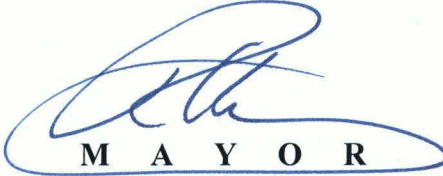
**SECTION 3.** Payment not to exceed the budgeted amount is authorized to J. D Power and should be encumbered with a purchase order. All expenditures will be in accordance with the Fiscal Year 2018 and subsequent budgets that fall within the term period of this contract approved by City Council.

**SECTION 4.** The financial allocations in this Ordinance are subject to approval by the Director of Finance, City of San Antonio. The Director of Finance, may, subject to concurrence by the City Manager or the City Manager's designee, correct allocations to specific SAP Fund Numbers, SAP Project Definitions, SAP WBS Elements, SAP Internal Orders, SAP Fund Centers, SAP Cost Centers, SAP Functional Areas, SAP Funds Reservation Document Numbers and SAP GL Accounts as necessary to carry out the purpose of this Ordinance.

MAT  
03/29/18  
Item No. 6

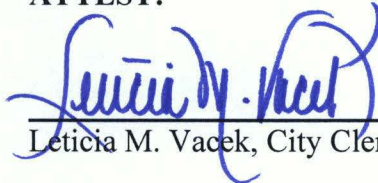
**SECTION 5.** This Ordinance shall be effective immediately upon the receipt of eight affirmative votes; otherwise, it is effective ten days after passage.

**PASSED and APPROVED this 29<sup>th</sup> day of March, 2018.**



**M A Y O R**  
Ron Nirenberg


**ATTEST:**



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Leticia M. Vacek, City Clerk

**APPROVED AS TO FORM:**



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Andrew Segovia, City Attorney

<b>Agenda Item:</b>	6 ( in consent vote: 6, 7, 8, 9, 10, 11, 12, 13, 14, 16, 17, 18, 19, 21, 22, 23, 24, 25, 28A, 28B )						
<b>Date:</b>	03/29/2018						
<b>Time:</b>	09:47:34 AM						
<b>Vote Type:</b>	Motion to Approve						
<b>Description:</b>	Ordinance approving a five year agreement with J.D. Power to participate in the North American Airport Satisfaction Study for a cost of \$120,000.00 funded from the Airport Operating and Maintenance Fund. [Carlos Contreras, Assistant City Manager; Russell Handy, Director, Aviation]						
<b>Result:</b>	Passed						
<b>Voter</b>	<b>Group</b>	<b>Not Present</b>	<b>Yea</b>	<b>Nay</b>	<b>Abstain</b>	<b>Motion</b>	<b>Second</b>
Ron Nirenberg	Mayor		x				
Roberto C. Treviño	District 1		x				x
William Cruz Shaw	District 2		x			x	
Rebecca Viagran	District 3		x				
Rey Saldaña	District 4		x				
Shirley Gonzales	District 5		x				
Greg Brockhouse	District 6		x				
Ana E. Sandoval	District 7		x				
Manny Pelaez	District 8		x				
John Courage	District 9		x				
Clayton H. Perry	District 10		x				