

# OFFICE OF RISK MANAGEMENT



## 1305 Workers' Compensation Health Care Network Services

1.17.19

City Council Agenda Item

**Debra M. Ojo, MPA, Director**

## Request for Proposal (RFP)

- March 5, 2018 - RFP Released
- Advertised in San Antonio Express News, City's SAePS Portal and Website
- April 6, 2018 - RFP Closed

## Bid Analysis & Selection

- One Proposal Received
- May 11, 2018 - Committee, representatives from City Manager's Office, Risk Management, Finance, Human Resources, SAPD, SAFD and VIA, evaluated proposal
- May 18, 2018 - Committee, by consensus, recommended Injury Management Organization, Inc

## City Council Recommendation

- Award contract to Injury Management Organization, Inc.
- Effective March 1, 2019
- 3 years, 2 one-year extensions
- Estimated contract value is \$455,000, annually/\$2,275,000 total contract period

# SCOPE OF SERVICE

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Provide and manage Network of medical physicians and specialists

Ensure broad range of Network coverage throughout San Antonio and surrounding areas

Assist employees with medical care through telephonic or field case nurse services

Facilitate "Return-to-Work" with treating physicians and employee

Implement a Network Quality Improvement Program

Provide pharmacy and medical bill review

Oversee utilization review and medical peer reviews

Adhere to established Performance Measures

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