

# **San Antonio International Airport Frequent Parking Program Terms and Conditions**

You agree to the following Terms and Conditions for membership in the San Antonio International Airport Frequent Parking Program (“Program”) and use of an Airport Frequent Parking Program Card (“Program Card”), which Program is authorized pursuant to Ordinance \_\_\_\_\_, enacted \_\_\_\_\_.

## **1. USE OF PROGRAM CARD:**

- a) Your Program Card may be used for access to the parking garage designated by the San Antonio International Airport for the Program. Once the designated corral space in the parking garage is completed, your Program Card will provide access to the corral space.
- b) The Program Card may be used for parking only one vehicle at a time. Any attempt to use a Program Card for more than one vehicle at any one time will be a violation of Program privileges, and may result in the assessment of fees and charges and/or termination of your Program membership in accordance with paragraphs 4 and 10 of these Terms and Conditions.
- c) If, during the time that you use the Program Card to park, your credit card is invalid, expires, or is declined for any reason, you must provide an alternative method of payment for all charges at the time of exiting the parking toll plaza.
- d) You may not sell your Program membership to another person or company.
- e) A Program membership may be used by more than one person; however, the Program Card may be used to park only one car in the parking garage at a time.
- f) You shall be responsible for payment of all charges, fees and assessments to your credit card resulting from the use of the Program Card by any person, whether or not authorized by you, until you report your Program Card lost or stolen, in accordance with paragraph 5 of these Terms and Conditions.
- g) Failure to comply with these Terms and Conditions may result in suspension, revocation, and/or termination of your Program membership. Failure to pay Program fees and charges may result in additional penalties provided by law or by these Terms and Conditions, including, but not limited to, termination of your Program membership.
- h) You agree to comply with all San Antonio Airport Rules and Regulations, policies and directives regarding the use, operation and security of any San Antonio International Airport garage or facility used in connection with these Terms and Conditions.

## **2. MEMBERSHIP INFORMATION:**

- a) Initial membership in the Program shall be for three months or, in the case of enrollment after the first day of the month, initial membership shall be for the days remaining in the first month, plus the following two full months. Following the initial three month membership in the Program, you will be provided the opportunity to extend your Program membership by paying an annual membership fee of

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\$100.00 and providing a credit card for regular monthly payments, at which time an account will be set up with the credit card number supplied by you. Your credit card account will automatically be charged (1) on a monthly basis for the applicable monthly membership rate; and (2) annually for the annual membership fee until such time as you notify us of a cancellation. Should the secure credit card online payment system not be available, payment may be made by cash, cashier's or certified check, or credit card (Visa, MasterCard, or American Express only), either in person at the Airport's Finance Office located at 457 Sandau Road, San Antonio, Texas 78216, or by telephone (credit card only), at 210-207-3463. Payments may not be made by mail.

b) You shall keep your Program membership account information, including credit card information, updated at all times.

#### **3. PROGRAM FEES:**

a) Upon enrollment in the Program, you will be responsible for payment in full of the initial three months of the Program in the amount of One Thousand Five and Zero/Hundred Dollars (\$1,005.00), or, in the case of enrollment after the first day of any month, payment in full for the remaining days of the first month of the initial three month membership, commencing the third day after payment is received, prorated on a daily basis at \$11 per day (based on \$335 per month), plus two full months at \$335 per month. Your membership in the Program will expire at the end of the initial three months, unless you elect to continue your membership in the Program on a monthly basis in the amount of \$335 per month, plus payment of the annual membership fee of \$100. The initial three month payment shall be non-refundable except as provided in Paragraph 7 below. The annual membership fee is non-refundable.

b) Monthly parking fees are due on the first day of each month. Your Program Card will be de-activated twenty (20) calendar days after the first of the month if parking fees have not been paid by that date. Neither City nor the Airport shall be required to invoice for parking fees or send reminders for past-due parking fees.

c) Parking fees and instructions for use of the Program Card will be available on the San Antonio International Airport Parking website. A notice posted on the Program webpage shall be notice to you.

#### **4. MISUSE OF PARKING CARD:**

a) San Antonio International Airport, in its sole discretion, may revoke the Program Card and terminate your Program membership in the event of any misuse. Misuse of the Program Card is any use not in accordance with these Terms or Conditions, the San Antonio Airport System Rules and Regulations, Program instructions posted on the Airport's website, or any other applicable law or regulation. If you or anyone else attempts to use your Program Card for more than one vehicle at a time, San Antonio International Airport, in its sole discretion, may confiscate, deactivate or revoke the Program Card, and may terminate your membership in the Program with no refund. Further action relating to the party attempting the transaction or relating to the vehicle(s) in question may be taken, including, but not limited to, civil or criminal action and/or impoundment of the vehicle.

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b) Misuse of a Program Card may be, in San Antonio International Airport's sole discretion, cause to deny issuance of another Program Card to you at any time in the future or to terminate or non-renew your Program membership.

### **5. LOST OR STOLEN PROGRAM CARD:**

a) If you lose your Program Card, you must immediately report the loss to Airport Parking & Ground Transportation at 210-207-3465 or [SATParkinginfo@sanantonio.gov](mailto:SATParkinginfo@sanantonio.gov). You must come in person to the parking office to apply for a replacement Program Card.

A fee of \$15.00 will be charged for issuance of a replacement Program Card.

b) If, during the time that you are using the Program Card, your Program Card is lost or stolen, you must (a) go to a parking toll plaza lane with a cashier; (b) comply with procedures for a Lost Ticket; and (c) provide an alternative method of payment. Your charges will include a Lost Ticket Charge. Please note that your Program Card will not be de-activated until you report your card lost or stolen in compliance with Section 5(a).

### **6. DISCLAIMER:**

To the extent permitted by law, the City of San Antonio expressly disclaims any representation of warranty, express or implied, relating to the Airport Corporate Parking Program including, without limitation, any express or implied warranty of merchantability, fitness for a particular purpose or conformity to models or displays.

### **7. GUARANTEE/REFUND:**

a) San Antonio Airport guarantees that upon presentation of a valid Program Card at the card reader designated for the Program, San Antonio International Airport will make available a parking space within the designated parking area.

b) In the event San Antonio International Airport does not provide the guaranteed service described in paragraph 7.a above, and San Antonio International Airport's inability to provide the guaranteed service is not the result of Force Majeure, as described in paragraph 8 of these Terms and Conditions, and subject to verification of unavailability of guaranteed space, your sole and exclusive remedy is a refund of (a) the remaining balance of the initial three month payment, if during the first three months of enrollment; or (b) one-half of the monthly fee thereafter. You are responsible for notifying Airport Parking & Ground Transportation at 210-207-3465 or [SATParkinginfo@sanantonio.gov](mailto:SATParkinginfo@sanantonio.gov) of the unavailability of guaranteed parking within 24 hours. The annual membership fee is non-refundable.

### **8. FORCE MAJEURE:**

The City of San Antonio will not be liable for any failure or delay in the performance of its obligations under these Terms and Conditions, or for failure to provide the guaranteed service described in paragraph 7 above, if any, to the extent such failure is caused, without fault of the City of San Antonio,

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directly or indirectly by: fire, explosion, cable cuts, vandalism, sabotage, flood, earthquake, elements of nature or acts of God, regional failures of electrical distribution, regional failures of telecommunications services, labor disruptions or strikes, acts of war, terrorism, riots, civil disorders, rebellions or revolutions, or quarantines, epidemic, embargoes, security restrictions and other similar government action.

### **9. INDEMNIFICATION:**

**YOU AGREE TO INDEMNIFY THE CITY OF SAN ANTONIO AND HOLD IT HARMLESS, FROM AND AGAINST ANY AND ALL LOSS, COST, EXPENSE, DAMAGES, OR LIABILITY RELATING TO, ARISING FROM OR AS A RESULT OF YOUR MEMBERSHIP IN THE PROGRAM AND/OR THE USE OR PERFORMANCE OF THE PROGRAM CARD.**

### **10. CANCELLATION/TERMINATION/RE-ENROLLMENT:**

a) Following the initial three month membership period, if you have elected to continue your membership, you may cancel your membership at any time by notifying Airport Parking & Ground Transportation at 210-207-3465 or [SATParkinginfo@sanantonio.gov](mailto:SATParkinginfo@sanantonio.gov) by the 15th day of the month for cancellation on the last day of said month. Following cancellation, your account will stay active through the end of the month already paid. However, if your car remains in the parking garage after the end of said month, and you have not contacted Airport Parking & Ground Transportation before you exit the parking garage to make arrangements for the balance of the days not already paid, then you are liable for payment of the remaining balance owed on your entire stay.

b) City of San Antonio reserves the right to terminate your Program membership, deactivate your Program Card, and/or terminate the Program at any time, with or without cause, with 15 days notice. Any Program charges which remain unpaid for 30 days will result in termination of your Program membership.

c) In the event of cancellation or termination of your Program membership for any reason, you will be required to re-enroll in the Program, including pre-payment of the initial three month membership fee and annual membership fee. Re-enrollment in the Program shall be contingent upon availability of parking spaces in the corral space and placement of your re-enrollment application on a waiting list, if any.

d) The Program Card must be returned to the Airport Parking & Ground Transportation Division, 9453 Airport Blvd., San Antonio, Texas 78216, at the end of the month in which the membership is cancelled or terminated. Program Cards for cancelled or terminated memberships which are not returned will be subject to de-activation and a \$15.00 card replacement fee.

### **11. MODIFICATION:**

City of San Antonio reserves the right to change these Terms and Conditions at any time upon 15 days notice. These changes may include, without limitation, a change in any existing fees or imposition of

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new fees. You will be bound by the Terms and Conditions posted on the Airport website for the Program, as amended from time to time. Any increase in fees will be implemented automatically the month following publication on the website.

**12. SEVERABILITY:**

The invalidity of any term or terms of these Terms and Conditions shall not affect or impair any other terms, which remaining Terms and Conditions shall remain in full force and effect.

**13. GENERAL INFORMATION:**

San Antonio International Airport Parking rules are established by City Ordinance.

**14. INQUIRIES AND CORRESPONDENCE:**

Contact Airport Parking & Ground Transportation at 210-207-3465 or [SATParkinginfo@sanantonio.gov](mailto:SATParkinginfo@sanantonio.gov).

**15. AGREEMENT TO TERMS AND CONDITIONS AND TO CREDIT CHARGE CHARGES:**

By signing below, or acceptance of these Terms and Conditions online, you agree to the Terms and Conditions set forth herein, to pay all Program charges, and, when the secure credit card payment system is available, you hereby authorize Program charges to your credit card number on file with your account information.

Agreed:

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Printed Name

Date: \_\_\_\_\_