

Audit and Accountability Committee



Post Solicitation Briefing for Automated Ticketing System

August 30, 2019

Presented by: Patricia Muzquiz Cantor
Executive Director, Convention & Sports Facilities

Solicitation Overview

Project Overview

- CSF sought proposals from qualified Respondents to provide an automated ticket system at the Alamodome, Lila Cockrell Theater, and Carver Community Cultural Center (Facilities”).
- The selected Respondent shall be responsible for the design, implementation, maintenance plus support of all software, as well as providing all equipment necessary to support all ticketed events at the Facilities.

Solicitation Type

- RFP

Estimated Value

- \$20 million in revenue to the City

Proposed Term

- 5 year term with 1, 5 year renewal option

Recommended Award

RFP for Automated Ticketing System (19-002) Score Summary FINAL EVALUATION Thursday, April 25, 2019	Maximum Points	Firm 1	Firm 2	Firm 3
A - Experience, Background, Qualifications	35	16.71	34.00	25.00
B - Proposed Plan	30	18.29	26.14	20.29
A - B Sub-Total	65	35.00	60.14	45.29
C - Price	20	1.97	20.00	15.31
D - Local Preference Program	10	0.00	0.00	0.00
E - Veteran-Owned Small Business Preference Program	5	0.00	0.00	0.00
TOTAL SCORE	100	36.97	80.14	60.60
RANK BASED ON TOTAL SCORE		3	1	2

SBEDA Program: Waiver Approved

Due Diligence

Finance and Audit Departments – Due Diligence Results

Number of vendors notified:	599
Number of vendors at pre-submittal conference:	4
Number of responses received:	3
Results of Minimum Requirements Review:	Exceptions were made and reviewed by CAO; CAO confirmed to move forward with evaluation.
Results of Due Diligence Review:	Several lawsuits were noted and provided to CAO for review; evaluation committee were provided copies of these findings as well for review.