



City of San Antonio Contract Summary Sheet

Date: 12/05/2013
Agenda Item: 13-960

Name/Title (Caption as shown on agenda): ClientTrack for the Department of Human Services 6100003392 WF	
Brief Description of Item(s) and Use: This contract will provide the Department of Human Services (DHS) with 55 concurrent user subscriptions including support for ClientTrack, a web-based, customized client system by ClientTrack, Inc. Licenses will be used to support the Client Case Management System for community wide social service providers, Homeless Management Information System (HMIS) and Haven for Hope Campus. DHS has used ClientTrack since 2004. These items are being purchased as Sole Source according to the provisions of Texas Statutes Local Government Code 252.022.07. No other source can supply the items listed nor can any comparable item fulfill the same requirements. Vendor acknowledges, with his/her signature, that all items offered are considered a Sole Source.	
Total \$:	\$59,000.00 annually
Contract Period:	Upon Award through September 30, 2014 with four, one year renewal options
Method of Procurement:	Sole Source
Price Trend:	No change
Contract Info:	Formal <input type="checkbox"/> Annual <input checked="" type="checkbox"/> Support Maintenance <input type="checkbox"/> Lease <input type="checkbox"/>
Recommended Contractor(s):	ClientTrack, Inc., 545 E 4500 S, Suite E260, Salt Lake City, UT 84107
Previous Contractor(s):	ClientTrack, Inc., 545 E 4500 S, Suite E260, Salt Lake City, UT 84107
Comments:	N/A
Anticipated Future Requirements and Action:	N/A
Procurement Alternative:	Should this contract not be approved, the City would have to use a less advanced and limited tracking system developed in-house. The City would lose 55 concurrent user subscriptions including support for ClientTrack, a web-based, customized client system by ClientTrack, Inc. affecting the City's ability to support the Client Case Management System for community wide social service providers, Homeless Management Information System (HMIS) and Haven for Hope Campus.

Using

Department(s):

Human Services