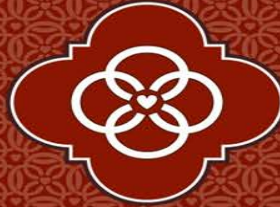


CITY OF SAN ANTONIO
CENTER CITY DEVELOPMENT & OPERATIONS DEPARTMENT



Residential Permit Parking (RPP) Program
City Council A Session
Item #22


John Jacks, Director
March 29, 2018

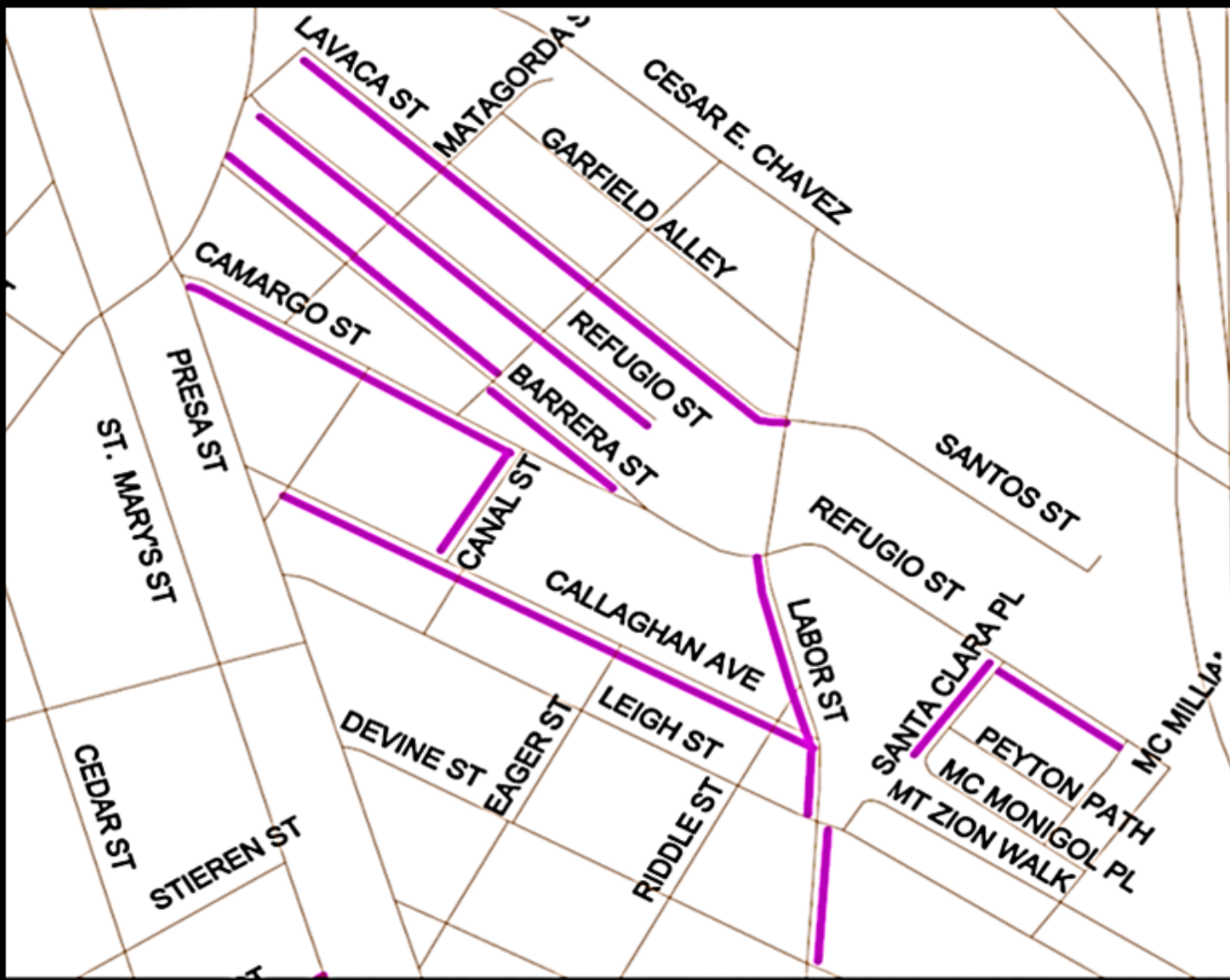
SUMMARY

- Creation of a Residential Permit Parking (RPP) program in the Lavaca neighborhood
 - Parking by permit only 7am – 2 am, 7 days a week
 - Up to 4 permits per address. The \$10 permit fee per permit will be waived for the 14 month pilot.
- RPP programs exist in many large cities to mitigate the impact of commuter parking in residential areas
- Program will be evaluated at the end of the 12 month program.

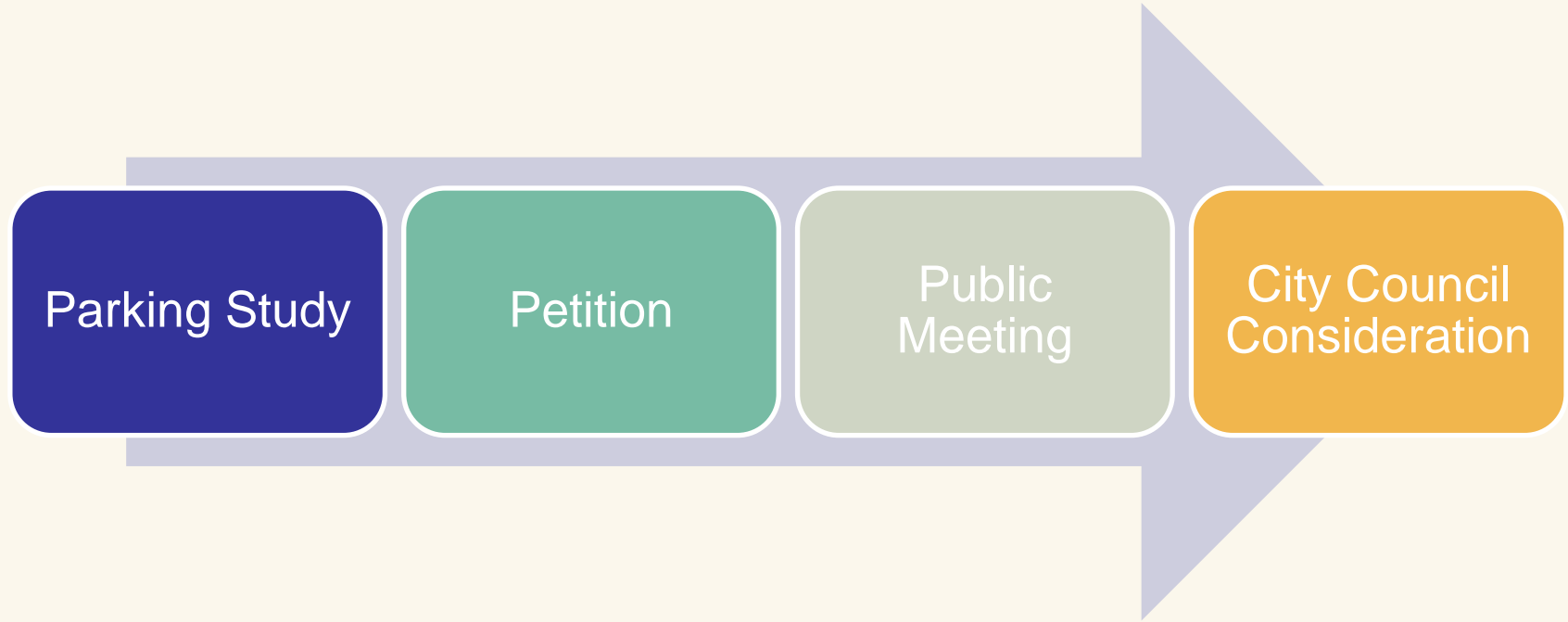


LEGEND:

 RESIDENTIAL PERMIT PROGRAM
PILOT IMPLEMENTATION



PROCESS



PERMIT APPLICATION

- Residents within the program footprint will be mailed flyers detailing the application process.
- A new online application system has been created for greater customer convenience.
- Residents can also apply via mail or in person at the parking division offices located at 400 N. St. Mary's St. between 7:45am-4:30pm.

HELPFUL HINTS

- You must register for before logging in
- You must use your user name/ID
- Create password that is unique to you & easy to remember
- Be seated in your vehicle
- After creating an account, you will be taken back to the login with the user name and password you just created
- Sign your address, vehicle, city, zip and approve with valid address - select your home file
- Click on login to proceed regarding the information
- Step 1: receipt, utility bill, lease, property deed or company letterhead
- Step 2: receipt, insurance, registration, or proof of company letterhead
- Step 3: receipt, pay or mail order
- Note: you will not be able to change options after so
- Approved permits may take up to 5 business days
- You will receive an email notification when approved
- You will receive a 2" x 2" resident permit that will include your license
- Click on the license to view the link to pay online
- Once you pay online, the application process is complete
- Email should "get an" email - You have to log in your email - 400 N. St. Mary's St., Parking Division Office, 7:45am-4:30pm
- You have to log in with email to you (you should "verified your identity")

RENEW YOUR ANNUAL RESIDENT PARKING PERMIT BEFORE IT EXPIRES IN APRIL.
NEW ONLINE APPLICATION & PAY ONLINE OPTION!

FOR QUESTIONS CALL 210.207.3676
cdoparking@sanantoniogo.gov
www.sanantoniogo.gov/rpp

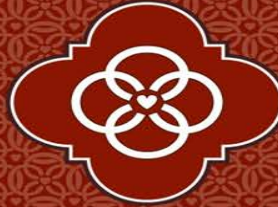


PROCESS

- Staff recommends the designation of a Temporary Residential Permit Parking (RPP) Program Zone in the Lavaca Neighborhood & the waiver of City Code, Chapter 19, Section 19-437 regarding parking regulations and fees while this Temporary Residential Permit Parking Zone is in effect.



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John Jacks, Interim Director
March 29, 2018