



City of San Antonio

Contract Summary Sheet

Date: 10/8/2020
Agenda Item: 20-5229

Name/Title (Caption as shown on agenda): Annual Contract for FirstWatch Maintenance and Support 6100012949 SC	
Brief Description of Item(s) and Use: This contract will provide the Fire Department with a contractor to provide annual maintenance and support for the various instance, triggers and modules of FirstWatch that have been in operation for over ten years. These triggers and modules support Fire Management in the evaluation of response times, trend analysis, and resource allocations. This application provides instantaneous alerts and also dashboard type performance data generated from the Computer Aided Dispatch (CAD) system.	
These items are being purchased as Sole Source according to the provisions of Texas Statues Local Government Code 252.022.07. No other source can supply the items listed nor can any comparable item fulfill the same requirements. Vendor acknowledges, with his/her signature, that all items offered are considered a Sole Source.	
Total \$:	\$14,000.00 estimated annually; \$69,000.00 total contract value
Contract Period:	Upon award through August 31, 2021, with four, one year renewal options
Method of Procurement:	Sole Source
Price Trend:	22.58% ncrease on annual maintenance fees since 2016 contract
Contract Info:	Formal ___ Annual <u>X</u> Support/Maintenance ___ Lease ___
Recommended Contractor(s):	FirstWatch Solutions, Inc., 1930 Palomar Point Way, Suite 101, Carlsbad, CA 92008
Previous Contractor(s):	FirstWatch Solutions, Inc., 1930 Palomar Point Way, Suite 101, Carlsbad, CA 92008
Comments:	N/A
Anticipated Future Requirements and Action:	N/A
Procurement Alternative:	Should this contract not be approved, the San Antonio Fire Department (SAFD) would not have a contract in place to provide the City with crucial updates and support as needed for the Computer Aid Dispatch system.

**Using
Department (s):**

Fire