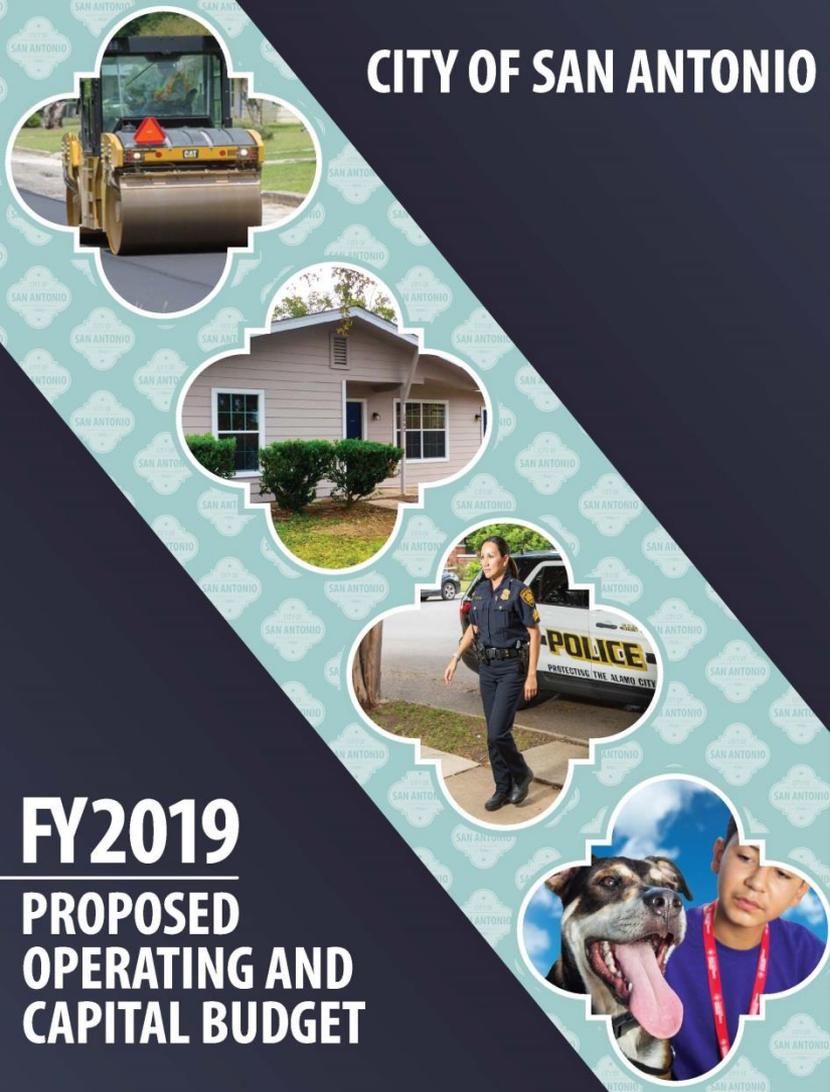


CITY OF SAN ANTONIO



ANIMAL CARE SERVICES



**Heber Lefgren
Animal Care Services Director**

August 22, 2018

**FY2019
PROPOSED
OPERATING AND
CAPITAL BUDGET**

Why ACS Exists

To protect people and
pets by encouraging
responsible pet
ownership through
education, enforcement
and community
partnership



Animal Care Services

Director

Field

Clinic

Shelter

Live
Release

Education
& Outreach



CITY OF SAN ANTONIO
ANIMAL CARE



Animal Care Services Evolution

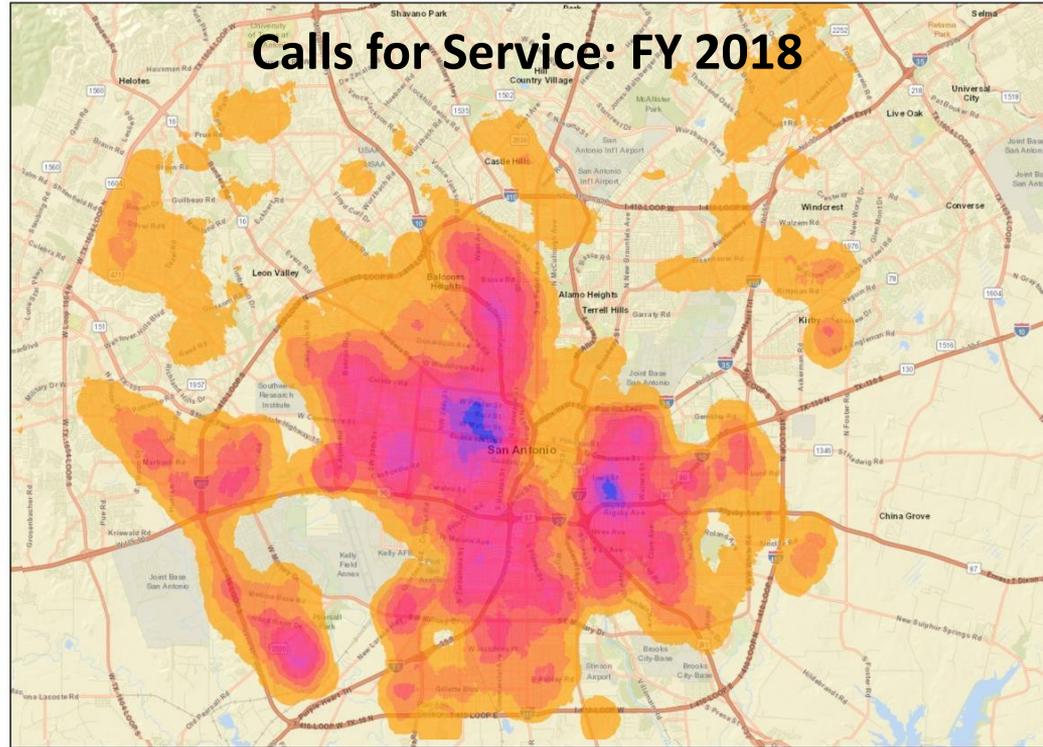
					STRATEGIC PLAN			
2004		2006		2011*		2015		
Less than 10% Live Release Rate	✓	Live Release	✓ Live Release		✓ Live Release			
			✓ Enforcement		✓ Enforcement			
			✓ Control Strays		✓ Control Strays			
					✓ Education			

**Began shift to equitable distribution of resources*



Equitable Service Delivery

- ✓ Dispatching 1st Responders to call locations
- ✓ Allocating resources to more impactful zip-code areas
- ✓ Performing sweeps in high-need neighborhoods
- ✓ Attending community events & providing education in targeted areas/schools
- ✓ Assigning proactive officers to high-volume districts



Strategic Improvements

- ✓ Improved Use of Technology
- ✓ Microchip Ordinance
- ✓ Civil Citation Process
- ✓ Chapter 5 Revisions
- ✓ District Officers

Enhanced
Enforcement

- ✓ HVPP Program
- ✓ Stray Hold Period Reduction
- ✓ Enhance Return to Owner Program

Increase
Pet Live
Placement

- ✓ 45,000 Free/Low-Cost Spay/Neuter Surgeries
- ✓ 2 New Spay/Neuter Facilities
- ✓ Trap Neuter & Release Program

Control Stray
Population

Engage &
Educate
Community

- ✓ CNSI
- ✓ Door-to-Door Campaign
- ✓ Community Events & School Presentations
- ✓ Media Campaign



Strategic Results (FY 2011 – FY 2018)



**Increased proactive
service calls**
(1,000 to 30,000+)



**Increased Dangerous/
Aggressive Dog Designations**
(49 to 90)



Increased Citations Issued
(5,600 to 13,000)



Strategic Results (FY 2011 – FY 2018 cont.)



8% Increase in
impoundments
(29,115 - 31,336)



80% Increase in
rescue partnerships
(60 - 110)



158% increase in # of pets
microchipped annually
(8,707 – 22,500)



92%

Live Release
Rate in FY
2018
(32% in 2011)

25%

Return to
Owner
Rate
(6% in 2011)



Preparing for FY 2019

Community Input



- Monthly Meet the Director/Meet the Staff



- Community Meetings
- Advisory Board
- The Dish

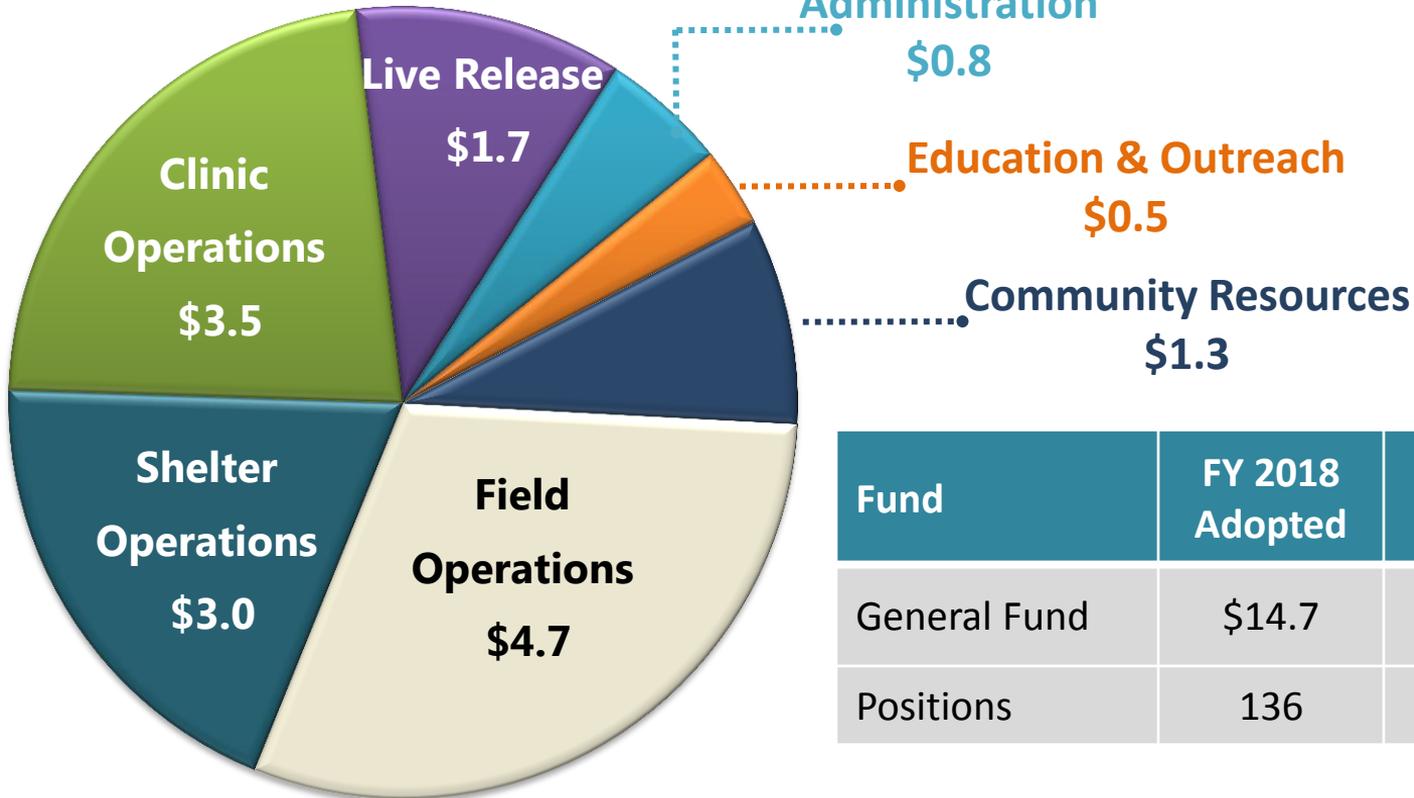


- Best Practices Research
- Comparative Analysis



FY 2019 ACS Proposed Budget \$15.5 M

(\$ in Millions)



Fund	FY 2018 Adopted	FY 2019 Proposed	Variance
General Fund	\$14.7	\$15.5	\$0.8
Positions	136	141	5



FY 2019 Enhancements: Customer Service



**Total Cost:
\$307,719**

Why?

- ✓ More personal interactions towards the 100,000+ ACS service requests
- ✓ Quicker response to 3,000 non-emergency service requests
- ✓ Improved responsible pet ownership



FY 2019 Enhancement: Puppy Mill Enforcement



1 Animal Cruelty Specialist
\$101,399



450 incidents
25 sting operations



Improved overall care &
treatment of animals



Reduction in stray/roaming
pet population



Why?

- Controlling the stray population through combatting the illegal sale of puppies
- Enhance enforcement efforts through increased investigations

FY 2019 Enhancements: K9S for Warriors

Why?

- ✓ 200+ harder-to-place dogs rescued annually
- ✓ Diversify live placement
- ✓ Additional partnership
- ✓ Alleviate pressure from current rescue partners

Maintain High
Release Rate



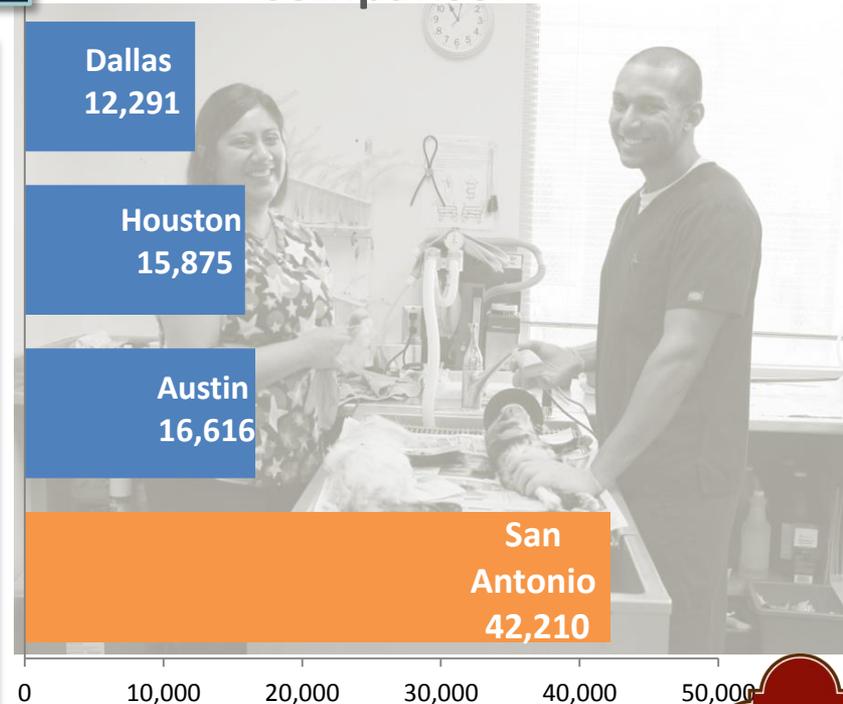
K9S FOR WARRIORS

FY 2019: Spay and Neuter

44,933 surgeries planned in FY 2019
(36,138 more than in 2011 or 410% increase)

- ✓ 44,933 surgeries in FY 2019
 - 28,933 free spay/neuter surgeries
 - 12,455 surgeries within high-targeted zip codes
 - 16,478 surgeries provided by ACS
 - 16,000 low-cost surgeries for all residents through 2 new clinics
- ✓ Providers bring services to neighborhoods of high needs through transport & big fixes
- ✓ Planned FY 2019 restructure of spay/neuter program to maximize impact

Spay/Neuter Surgeries Comparison*



*2017 Calendar Year Data



FY 2019 Other Programs



Continued
enhancement
of service
quality

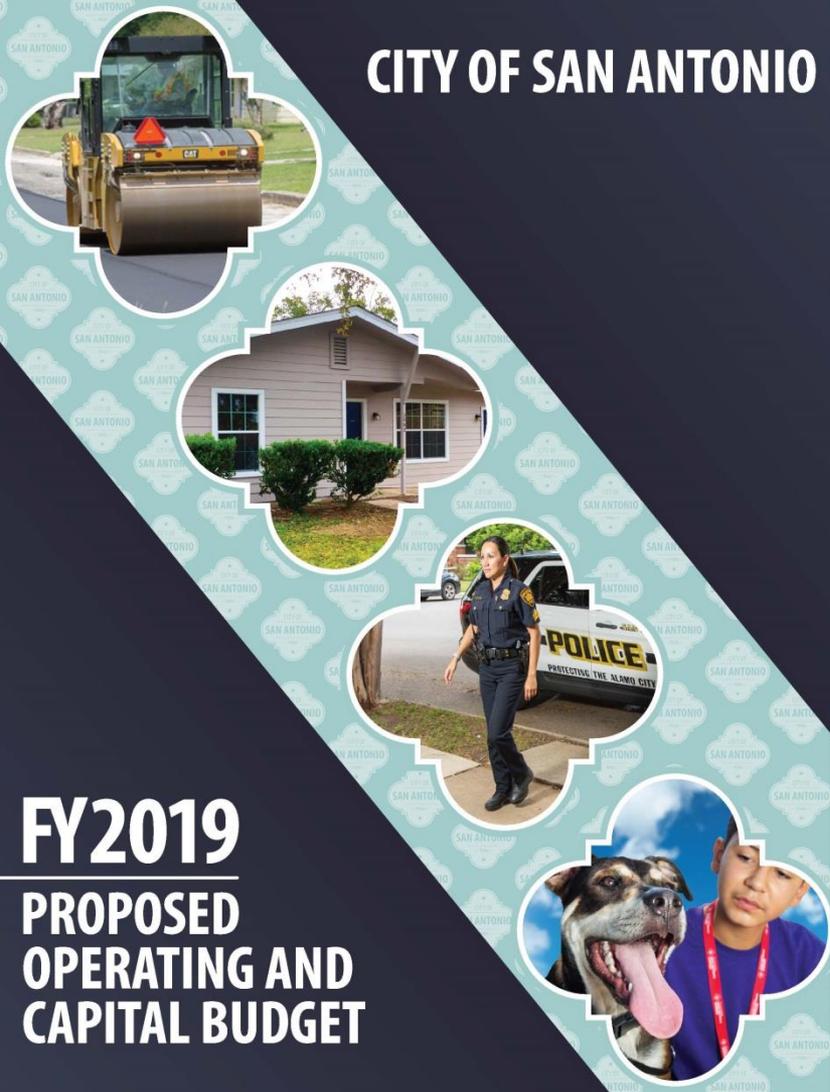


Redesigned
Volunteer Program to
include education
and outreach to
Spanish Speaking
Residents

Investigate
prohibiting
sale
of dogs



CITY OF SAN ANTONIO



ANIMAL CARE SERVICES



**Heber Lefgren
Animal Care Services Director**

August 22, 2018

**FY2019
PROPOSED
OPERATING AND
CAPITAL BUDGET**