



Southwest Texas Regional Advisory Council

05/10/2018

San Antonio Fire Department
Attn: Chief Andrew Estrada

Re: Haven for Hope - Mobile Integrated Health Program

Dear Chief Estrada,

We are pleased to announce effective January 1, 2018 through Dec 31, 2018 both the San Antonio Fire Department (SAFD) Mobile Integrated Health (MIH) Program and Southwest Texas Regional Advisory Council (STRAC) have been presented with operational funding totaling \$398,053 for personnel and equipment. The creation of the Haven for Hope Mobile Integrated Health Program will be comprised of additional funding from Methodist Healthcare Ministries and other private hospital funding sources. The goal of the program is to interact with high-utilizer patients in non-emergency and emergency settings to provide proactive care, intervention and healthcare navigation in order to improve health, maximize efficiencies, and show cost savings. This program will focus on providing a sick call from 8pm to 11pm every night at the Haven for Hope Campus and intercepting 911 calls originating from Haven for Hope through the night until 7am. Additionally, the program aims to reduce the number of 911 calls and transports by San Antonio EMS to hospitals by utilizing taxi vouchers when appropriate. The program will navigate patients toward the most appropriate level of care to ensure continuity with a coordinated care plan and improve adherence to the patient's individualized care plan for social services, physical healthcare and mental health/addiction services within the Haven for Hope campus.

STRAC will be responsible for the management of the STRAC MIH Consortium Program and account for all funds being disbursed, and will be providing reimbursement to the San Antonio Fire Department for MIH personnel costs involved in program activities and will also be providing supplies to include a vehicle.

All procurement activities associated with this program shall follow STRAC accounting guidelines and generally accepted accounting principles for the purchase of goods and services without exception. It is critical that all procurement provisions be completely followed. When in doubt, please contact STRAC for proper guidance. The STRAC must report all expenditures by the end of fiscal year. Partners should ensure that costs claimed under this program are eligible and reasonable. Below lists the eligible and non-allowable expenses:

Eligible expenses

- Supplies
- Personnel/Operational Expenses related to the MIH program
- Education and training
- Equipment, including medical equipment
- Vehicles; and
- Communications Equipment

Non-allowable expenses

- Buildings
- Land/real property
- Investments (stocks, bonds, mutual funds, etc.), and
- Tax

If you have any questions about this funding, eligible expenses or the reporting process, please contact Ms. Mary Roel at (210) 233-5834 or email at accounting@strac.org

Sincerely,

Eric Epley
Executive Director

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