# WSA BOARD OF DIRECTORS APPOINTMENTS

# **Business and Commerce Category**

Roman (Nick) Peña, President, Don Roman Mexican Foods at Market Square/El Mercado, in San Antonio, Texas for Place 2 (Appointment)

<u>Janel Umphlett</u>, CEO/President, Triquest Business Services, LLC, in San Antonio, Texas for Place 6 (Appointment)

Andrea Guajardo, Director, Community Health, CHRISTUS Santa Rosa Health Systems, in San Antonio, Texas for Place 13 (Appointment)



# Chief Elected Official's Membership Guide for Local Workforce Development Boards

## H-200: Nomination Slate

2013 DEC 4 3:07PM

# Local Workforce Development Board Nomination Slate PLEASE TYPE OR PRINT

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	Work	ORCE 5	1.1.	· 11	1
1. Workforce Area:	D		SIMPINI	V.3 AT.	LAMU
2. Name of Nomine		- Wide t	EKA	100	~
3. Organization Rep	400	KomAN, I	We /	1.60	F.,
4. Position/Title:	TKG510	EM1	1100	Comm	ANCER
5. Address:	514 W. C	OMMERCU			18021
6. Telephone Numb	The second secon			Home: 9	2-2-1119
7. E-mail:	Roman	4 YENA 73	3 (C) Y	Ahos.	is me
8. Gender:	Male	Female			
9. Race: What is	the nominee's race?	Mark one or more	races to ind	icate what th	e nominee considers
	himself/herself to be			19 1	
	White	Black/African Ame	erican/Negro	Chinese	Korean
	Asian Indian	American Indian/A	laska Native	Samoan	Japanese
	☐ Vietnamese	Guamanian or Char	morro	☐ Fllipino	
	Native Hawaiian	Some Other Race		*	
10. Hispanic Origin:	Is the nominee Spanish	Hispanic/Latino?			
٠	No, not Spanish/Hi	panic/Latino -			
	Yes, Mexican, Mex	can American, Chicano	) <sub>(4</sub>	Yes, Puerto	Rican
	Yes, other Spanish/	Hispanic/Latino, specif	y:	Yes, Cuban	
11. Reference Item 3	. Please list any applica	ic Employer TWC Ta	x Account Nu	imber(s):	
1.) 6006	6/2423 2)_	and the second second	3.)		
12. Total Number of	f Employees associated	vith Employer TWC Ta	x Account Nu	mbers listed in	Item 11: 6
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13. Please indicate th	e Workforce Board cate	ory the nominee repres	ents (Check C	Only One):	
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Private Sector Small/	For-Profit Business (fev	er than 500 employees)	*************	************	
Other Private Sector,	*****************		************	**********	X
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	tion	Samuel .	Based Organiz	anon (CBO)	
	Service (TWC)			****************	***************************************
Special Board Requi	irements - Indicate, if a	plicable:			
14. Nomince has exp	ertise in child care or e	rly childhood educati	on		·····
15. Nomince is a vete	eran AND is actively en	gaged in the field of vet	orans affairs or	services	X

Chief Elected Official's	Membership Guide for L	ocal Workforce	Development Roards

16. El MERCADO MERCA Name of Nominating Organization	er Asso	cieti	on
17. 514 W. Commerce Street Address or P.O. Box of Nominating Organization	5. A.	7×	78207
18 (DID 223-8852	City	State	Zip
19. Mis Poul Signature, Nominating Organization - Cresident Director	Fax	12-	03-13
			Signature
20. Mark Barker Print or Type Name	Preside. Print or Type Title	it	

Individuals may receive, review and correct information that TWC collects about the individual by emailing to open.records@ive.state.tx.us or writing to TWC Open Records, Rm 266, 101 East 15th St., Austin, TX 78778-0001.

# Boards and Commissions Information Form

Note: The information you provide on this form is public.

Board: Alamo Workforce Development Board

# PERSONAL DATA

Name:	
(Last)	FIRST Romy W MIL NICK (First) (M.I.)
Home Address: PHYSICAL STREET ADDR	ESS CITY STATES
922-1119	HM 367.3883- CEII
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What county do you live in? RIYears of Residence? YEARS	ESIDENCE COUNTY BELLAN
	DON ROMAN ENC. STESI
514 W. Co.	M. C. COMMERCE, SAT 7822, SS CITY, STATE, ZIP  MMERCE, (City, State, Zip Code)  SHT, 78221
Work Phone: WK PHONE	367-3883
Length of Employment: YR	Years Position: POSITION,  TREES. OWNER

	(* <u>)</u>	LEGEN	D: Insort N/A to	the items bel	ow which a	not applie	cable.	-2			•
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REPLACES EDITION OF 1 JUL 52 WHICH IS OBSOLETE AFTER 1 JULY 1956.

ARMED FORCES OF THE UNITED STATES REPORT OF TRANSFER OR DISCHARGE

DD, FORM \$ 214

# Mr. Roman "Nick" Pena 530 Ware St. San Antonio, Texas 78221 PH: (210) 367-3883

Email: roman.pcna73@yahoo.com

• 1955-1958

United States Air Force

• 2001

Retired Civil, Service.

• 1990-Present

President, Don Roman, Inc.

Born October 25, 1937 USA

# OCCUPATION

## Semi-Retired

Mr. Pena has been a permanent businessman as owner and operator of Don Roman Mexican goods at the Market Square/El Mercado for 38 years. Mr. Pena knowledge of his business and those individuals most active in their respective communities are well known to Mr. Pena. It is this social awareness and business expertise that has kept his involvement active at the higher enclaves of our City and County Government. In addition, Mr. Nick Pena has been a prominent participant in Veterans Affairs as Vice Commander of the American G.I. Forum. For over Forty (40) years of Hands on experience in Business Management position overseeing over two Business Operations, he has also developed Special skills on Bilingual, Communication, Veterans issues, financial, management, and Team building, etc.

#### Afflictions

Our Casas Resident Council, Inc.

President

LULAC Council #4317

President

Texas LULAC Education and Veterans Council

Past Chairman

El Mercado Merchants Association

Past President

El Mercado Merchants Director

Director

ACCD Veterans Affairs Council

Member

LULAC Dist#15 Housing Committee

Co-Chairman

LULAC National Diabetes Initiative

Chair

Chief Elected Official's Membership Guide for Local Workforce Development Boards

# H-200: Nomination Slate

# Local Workforce Development Board Nomination Slate PLEASE TYPE OR PRINT

1. Workforce Area:		
2. Name of Nomine	e: Janel A. Umphlett	
3. Organization Rep	resenting TriQuest B	usiness Services, LLC.
4. Position/Title:	CEO/ President	
5. Address:	13526 George Rd #	201 City/Zip Code: San Antonio 78238
6. Telephone Numbe	<sub>er</sub> <b>210-598-1</b> 539	Fax: 210-775-5940 Home:
7. E-mail:	janel@triquestbus	
8. Gender:	Male	✓ Female
10. Hispanic Origin: [	White Asian Indian Vietnamese Native Hawaiian Is the nominee Spanish/His No, not Spanish/His Yes, Mexican, Mexiv	Black/African American/Negro Chinese Korean American Indian/Alaska Native Samoan Japanese Guamanian or Chamorro Filipino Some Other Race Hispanic/Latino can American, Chicano Yes, Puerto Rican Hispanic/Latino, specify: Hispanic Yes, Cuban
11. Reference Item 3.	Please list any applicab	le Employer TWC Tax Account Number(s):
1.) 27-32/1/10	2.)	3.)
12. 10tal Number of E	imployees associated w	rith Employer TWC Tax Account Numbers listed in Item 11: 30
13. Please indicate the	Workforce Board catego	ory the nominee represents (Check Only One):
THE DOUGH DIMMINIO	n	Organized Labor [20 C.F.R. §628.410(a)(3)]
<ol><li>Nominee has experti</li></ol>	se in child care or ear	ly childhood educationged in the field of veterans affairs or services

210-525-8207

# Chief Elected Official's Membership Guide for Local Workforce Development Boards

16.	North San Antonio Champer of Commerce				
	Name of Nominating Organization			19.	
17.	12930 Country Parkway	San Antonio	TX	78216	
	Street Address or P.O. Box of Nominating Organization	City	State	Zip	
18.	(210) 344-4848	(210)525-8207			
	Telephone Number)	Fax			
19.	E. Deesus Whelen		08/27/2	014	
	Signature, Nominating Organization - President, Director	r, or other official	Date of S	Signature	-
20.	E. Duane Wilson	President / CEO			
	Print or Type Name	Print or Type Title	13.14		

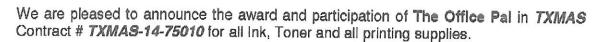
Individuals may receive, review and correct information that TWC collects about the individual by emailing to open.records@twc.state.tx.us or writing to TWC Open Records, Rm 266, 101 East 15th St., Austin, TX 78778-0001.

9/23/2014

ALAMO AREA COUNCIL OF GOVTS

Re: TXMAS Contract # 14-75010 Ink & Toner Cartridges

Dear DEAN DANOS,



The Office Pal is a National Supplier of all printing supplies specialized in accommodating the unique needs of federal, state and local agencies, educational institutions and all public and private organizations. We pride ourselves in our ability to tailor make our services and our prices to best address the unique needs of our customers. Excellent and personal customer service is a guarantee when working with The Office pal.

As you know, all TXMAS contracts have already been through a competitive procurement process, saving its members the time and costs of bid preparation and advertising. This ensures that the prices listed on The Office Pal catalog are significantly reduced, to suit even the tightest budgets.

Please feel free to contact me for your individualized quote with even lower prices than the catalog price. I look forward to accommodating the printing supplies needs of your facility.

Sincerely,

Latyle Tober

The Office Pal

- (p) 877-486-0590 Ext 108
- (e) latzie@theofficepal.com

# **Boards and Commissions Information Form**

Note: The information you provide on this form is public.

Board: Alamo Workforce Development Board

## PERSONAL DATA

Name:

UMPHLETTJANELA(Last)(First)(M.I.)

Home Address:

1019 SOLITUDE COVE

SAN ANTONIO, TX 78260

(Physical Street Address)

(City, State, Zip Code)

Home Phone: 210-833-8625

What city do you live in?

SAN ANTONIO

Years of Residence? 35

What county do you live in? US

Years of Residence? 35

Employer:

TRIQUEST BUSINESS SERVICES

Employer Address:

13526 GEORGE ROAD

SAN ANTONIO, TEXAS 78230

(Physical Street Address)

(City, State, Zip Code)

Work Phone: 210-598-1539

Length of Employment:

5 Years

Position: CEO

# Janel Ann Umphlett

A Professional Consulting and Placement Agency. Now servicing the Dallas/Fort Worth, TX area. janel@triquestbusiness.com

# Summary

We make your business personal. Attentive, skilled, expert recruiters match your business needs with exceptional talent. TriQuest has consistently been cited as a rising star in recruitment services specializing in Information Technology, Accounting and Administrative placements.

# Experience

# CEO/ Founder of TriQuest Business Services at TriQuest Business Services

March 2009 - Present (5 years 3 months)

A Professional Consulting and Placement Agency

3 recommendations available upon request

#### TechExecs Vice Chair for San Antonio at TechExecs

2009 - Present (5 years)

Founded in 2000, TechExecs Network aims to continue and advance the careers of Senior IT Leadership and promote stability and advocacy for the Information Technology community as a whole.

# Recruiter Manager at Robert Half Technology

March 2007 - March 2009 (2 years 1 month)

Permanent Placement Recruiter for IT professionals.

2 recommendations available upon request

# Honors and Awards

# #1 Fastest Growing Company in San Antonio

San Antonio Business Journal

August 2013

TriQuest is the #1 Fast Growing Company in San Antonio! - Ranked by the 2013 San Antonio Business Journal

# Skills & Expertise

Search
Business Analysis
Permanent Placement
Full-cycle Recruiting
Technical Recruiting

Technical Leadership Staffing Industry

**Temporary Staffing** 

**SDLC** 

**Applicant Tracking Systems** 

**Industrial Sector** 

**Contract Recruitment** 

Recruiting

**Staffing Services** 

**Staff Augmentation** 

Management

**Screening Resumes** 

**Internet Recruiting** 

**Business Intelligence** 

Leadership

SaaS

**College Recruiting** 

**Temporary Placement** 

Consulting

**New Business Development** 

**Account Management** 

**Information Technology** 

**Executive Search** 

**Talent Acquisition** 

Sourcing

Networking

**Contract Negotiation** 

**Cloud Computing** 

**Benefits Negotiation** 

**Human Resources** 

**Resume Writing** 

**Vendor Management** 

**Business Development** 

PeopleSoft

Screening

**Interviews** 

Training

## Education

# Our Lady of the Lake University

BBA Graduated, Business Administration Minor in Marketing Activities and Societies: American Marketing Association

# Robert E. Lee High School

High School Diploma

## Texas A&M University

Master of Education (M.Ed.), Human Resources Development

# Honors and Awards

Rookie of the year Recruiter Award Robert Half International 2007

# Janel Ann Umphlett

A Professional Consulting and Placement Agency. Now servicing the Dallas/Fort Worth, TX area. janel@triquestbusiness.com

# Linked in.

# 5 people have recommended Janel Ann

"Janel has continually proven to be a stellar source and go-to person for my tough recruitment needs. She takes the challenge with a smile and produces quality candidate after quality candidate. I advocate the use of her services not only for the top-tier talent, but also for the personable, hands-on approach she takes with her clients. She is my one-stop shop for everything great."

- Paul Crumley, SPHR, was Janel Ann's client

"I have used Janel on 3 separate occassions over the past couple of years to fill positions in my Information Technology Department. She has always placed quality candidates for me to review. She does not waste any of my time, and always takes care of all the little details. She is the best recruiter I have ever hired!"

- Craig Robinson, was Janel Ann's client

"Janel is a phenomenal recruiter. Her attention to my needs and requirements resulted in a positive experience."

- Yvonne (Bonnie) Rivera, was Janel Ann's client

"Janel is very confident and result oreinted professional. I was highly impressed with her positive attitude and abilities to accomplish the work successfully. She is a great asset to the organization. I had pleasure working with her through my transition to CPS."

— Rohini Selokar, SAP Basis Consultant, Johnson Controls, was with another company when working with Janel Ann at Robert Half Technology

"I had the pleasure of working with Janel for the past two years. Janel is the type of person that will keep her clients and candidates needs first and has always provided the best customer service possible. I would recomend Janel to anyone looking for a top person to work with."

— **John Rivera**, *Technology Recruiting Manager*, *Robert Half International*, worked directly with Janel Ann at Robert Half Technology

Contact Janel Ann on LinkedIn

# H-200: Nomination Slate

# Local Workforce Development Board Nomination Slate ${\tt Please\ Type\ or\ Print}$

1. Workforce Area:	Healthcare		
2. Name of Nomine	e: Andrea Guajardo,	MPH	
3. Organization Rep	presenting CHRISTUS	Santa Rosa Health System	
4. Position/Title:	Director, Commun	nity Health	
5. Address:	401 N. San Saba	City/Zip Co	de: 78207
6. Telephone Numb	er <b>210-704-4859</b>		Home: 210-781-1047
7. E-mail:		christushealth.org	
8. Gender:	Male	✓ Female	lest.
	himself/herself to b  White  Asian Indian  Vietnamese  Native Hawaiian  Is the nominee Spanish  No, not Spanish/Hi  Yes, Mexican, Mex	De.  Black/African American/Negro  American Indian/Alaska Native  Guamanian or Chamorro  Some Other Race  h/Hispanic/Latino?	dicate what the nominee considers  Chinese Korean  Samoan Japanese  Filipino  Yes, Puerto Rican  Yes, Cuban
1.) <b>74-1109665</b>	2.)	able Employer TWC Tax Account Nu	
13. Please indicate the	e Workforce Board cate	gory the nominee represents (Check O	only One):
Private Sector Large/I	for-Profit Business (larger- For-Profit Business (few	ge 500 employees or more)ver than 500 employees)	
Other Private Sector		······································	✓
Education		Adult Basic and Continuing	Education
		Organized Labor [20 C.F.R.	§628.410(a)(3)]
	nttion		
	ervice (TWC)		
Special Board Requir	<u>ements</u> - Indicate, if ap	pplicable:	
14. Nominee has expe	rtise in child care or e	arly childhood education	
15. Nominee is a veter	an AND is actively en	gaged in the field of veterans affairs or	services

16.	San Antonio Hispanic Chamber of Commerce			
10.	Name of Nominating Organization	* :		
17.	200 East Grayson Street #203	San Antonio	Tx	782 <b>1</b> 5
17.	Street Address or P.O. Box of Nominating Organization	City	State	Zip
18.	2102250462	210-225-2485		
	Telephone Number	Fax		1 1
19.	(Carus) auxos	de II gan avana a .	Sept	ember 24,2014
	Signature, Nominating Organization - President, Director	r, or other official	Date of	Signature
20.	Ramiro Cavazos	President & CEO		
	Print or Type Name	Print or Type Title		

Individuals may receive, review and correct information that TWC collects about the individual by emailing to <a href="mailto:open.records@twc.state.tx.us">open.records@twc.state.tx.us</a> or writing to TWC Open Records, Rm 266, 101 East 15th St., Austin, TX 78778-0001.

# **Boards and Commissions Information Form**

Note: The information you provide on this form is public.

Board: Alamo Workforce Development Board

## PERSONAL DATA

Name:

**GUAJARDO**  $\overline{\mathrm{D}^{\perp}}$ ANDREA (Last) (First) (M.I.)

Home Address:

1516 ENCHANTED RIVER DRIVE

BANDERA, TEXAS, 78003

(Physical Street Address)

(City, State, Zip Code)

Home Phone: 210-781-1047

What city do you live in?

BANDERA, TEXAS

Years of Residence? 7

What county do you live in? BANDERA COUNTY

Years of Residence? 7

Employer:

CHRISTUS SANTA ROSA HEALTH SYSTEM

Employer Address:

401 N. SAN SABA STREET

SAN ANTONIO, TEXAS 78003

(Physical Street Address)

(City, State, Zip Code)

Work Phone: 210-704-4859

Length of Employment:

5 Years

Position: Director, Community Health

# PART H: FORMS

PART H-100: CONFLICT OF INTEREST STATEMENT FOR LOCAL WORKFORCE DEVELOPMENT BOARD MEMBERS

Board Nominee:	Andrea Guajardo		
Category Represe	enting: Private	06-21-2	

Does board nominee, any entity or business he/she is involved with, or the organization for which he/she is being nominated to represent have a contract with the Board? Yes No If yes, please explain.

If yes, nominee will need to make appropriate disclosures to the Board.

Executive Director

Date

## Andrea Guajardo, MPH

P.O. Box 2483 Bandera, Texas 78003

210-781-1047 adguajar@student.uiwtx.edu

#### **EDUCATION:**

Ph. D. Education (expected) 2017

Concentration: Organizational Leadership and Program Evaluation

University of the Incarnate Word, San Antonio, Texas

Master of Public Health, Disease Control Module - 2000 University of Texas Health Science Center - Houston, Texas

BA Biology - 1998

University of St. Thomas, Houston, Texas

#### PROFESSIONAL EXPERIENCE:

CHRISTUS Santa Rosa Health System

San Antonio, Texas

Regional Director, Community Health

(2009-current)

Leadership, coordination, and support for Department of Community Health. Develop and direct adult and pediatric programming aimed at prevention and wellness. Implementation of Community Health Worker (promotora) program to connect uninsured patients with medical homes and other community-based resources to manage chronic conditions such as diabetes and cardiovascular disease. Supervision of Women, Infant, and Children Supplemental Food Program. Conduct evaluation of community benefit programs; Creation of a regional community benefit plan based on the Community Needs Assessment of the Bexar County Health Collaborative.

University of the Incarnate Word

Adjunct Faculty - School of Nursing and Health Professions

(2014-Present)

The department provides excellent student-centered health professions education that promotes leadership and development in the respective health disciplines. Classes: Dimensions of Wellness (DWHP1200).

Enroll SA, Get Bexar Covered Community Coalition

San Antonio, Texas

Co-Chair/Coordinator

(2013-Present)

Leadership and coordination of a 50 member community coalition aimed at maximizing enrollment in the Health Insurance Marketplace as defined by the Affordable Care Act of 2010. Conduct process and outcome evaluation. Maintain and cultivate community partnership among for-profit and non-profit entities to facilitate ongoing success.

CHRISTUS Health

Houston, Texas

Grant Administrator

(1999-2002 and 2004-2009)

Administration of more than \$10 million in grant funds from the CHRISTUS Fund, Education and Research Fund, and Ella C. McFadden Fund to support community-based programs to provide healthcare and other services to uninsured or other vulnerable populations. Evaluation of proposals for funding based on established criteria.

St. Luke's Episcopal Hospital

Houston, Texas

(1999-2000)

Health Education Technician

Support staff for Hepatitis B Immunization Program. Provided education about Hepatitis B and the immunization process to parents, students, teachers, and school district personnel. Developed outcome measures and designed survey tools for evaluation of program activities.

#### INFORMAL TEACHING EXPERIENCE:

Community Educator

Hepatitis B Community Educator

1999-2000

Conducting Community Needs Assessment

2002-2009 2002-present

Using Social Determinants of Health as a Foundation for Community Benefit Programming Diabetes Prevention and Wellness Education

2002-present

Health Insurance Enrollment and the Affordable Care Act

2013-present

#### PROFESSIONAL/COMMUNITY LEADERSHIP EXPERIENCE

- American Evaluation Association (AEA)
  - AEA Minority Serving Institution Fellow 2013-2014
  - o Co-Chair of the Multi Ethnic Issues Topical Interest Group Current
- University of the Incarnate Word Doctoral Student Association Treasurer
- Enroll SA, Get Bexar Covered
- Move SA Forward

#### FELLOWSHPS, HONORS, AND AWARDS

- American Evaluation Association (AEA) Minority Serving Institution Fellow 2013-2014
- Recipient of the University of the Incarnate Word Sr. Dorothy Ettling Female Leader Scholarship 2014
- Alex Briseño Leadership Development Program 2014

#### **PUBLICATIONS:**

Middleman, A.B., Guajardo, A.D., and Sansaricq, K.M., "School Nurses Identify Major Obstacles to Hepatitis B Immunization in a Fifth Grade Program." Journal of Adolescent Medicine. 2000.

Guajardo, A.D, Sansaricq, K.M., and Middleman, A.B., "Nurses Identify Barriers and Solutions to Implementing a School-Based Hepatitis B Immunization Program." Journal of School Health 73 (3), 2002.

Middleman, A.B., Guajardo, A.D., Sunwoo, E., and Sansaricq, K.M., "Parent Knowledge and Attitudes About School-Based Hepatitis B Immunization Programs." Journal of School Health. 72 (8). 2002.

#### **INVITED SPEAKER**

- Guajardo, A. "Community Collaboration." Invited speaker at SA2020 Progress Report 2014; 2014 September 25; San Antonio, Texas.
- Guajardo, A. "San Antonio Enrollment Efforts: Past Successes and Current Challenges" Invited speaker at Access Care Texas: ACT Together for Health; 2014 September 13; San Antonio, Texas.
- Guajardo, A. "Community Collaboration." Panel discussion at the Community Health Improvement Plan Roll-out of the Bexar County Health Collaborative; 2014 July 23; San Antonio, Texas.
- Guajardo, A. "Creating Community Partnerships for Enrollment." Workshop presented at the State of Enrollment Texas Conference; 2014 July 16; Austin, Texas.
- Clayton, D., Guajardo, A., Ibarra, J. "Maximizing Enrollment Events." Workshop presented at the State of Enrollment Texas Conference; 2014 July 16; Austin, Texas.

Guajardo, A., Paultre, R., Shiffman, M. "Getting the Most of Enrollment Fairs." Workshop presented at the State of Enrollment National Conference; 2014 June 16-18; Washington, DC.

Guajardo, A. "Engaging Consumers: Community-Based Outreach." Plenary Speaker at State of Enrollment National Conference; 2014 June 16-18; Washington, DC.

#### POSTER SESSION

Guajardo, A. and Ramon, D.K. "Doctoral Experience in Triple Helix Executive Leadership for Global Competitiveness™ in China." Poster session presented at American Evaluation Association Annual Conference; 2014 October 13-18; Denver, Colorado.

Guajardo, A. "Cultural Competence of Community Health Workers." Poster session presented at American Evaluation Association Annual Conference; 2013 October 14-19; Washington, DC.

Guajardo, A. "School Nurses Identify Major Obstacles to Hepatitis B Immunization in a Fifth Grade Program." Poster session presented at Society of Adolescent Medicine Annual Meeting; 2000 March 5-8; Arlington, Virginia.

Guajardo, A. "School Nurses Identify Major Obstacles to Hepatitis B Immunization in a Fifth Grade Program." Poster session presented at National Hepatitis Coordinator's Conference; 2000 May 10-12. San Diego, California

### REASEARCH INTERESTS

evaluation, culturally responsive evaluation, cultural competence, chronic disease management, community collaboration, leadership development, Latino issues

#### REFERENCES

Dr. Osman Ozturgut 4301 Broadway, San Antonio, TX 78209 Assistant Professor of Education University of the Incarnate Word P: 210-805-5885 Email: ozturgut@uiwtx.edu

Rosario Perez, RN 315 South Manning Blvd, Albany, NY 12208 Vice President of Mission Services, St. Peter's Health Partners P: 518-525-1640 Email: <a href="mailto:rosario.perez@sphp.com">rosario.perez@sphp.com</a>

# WSA BOARD OF DIRECTORS APPOINTMENTS

# **Vocational Rehabilitation Category**

Ron Garza, Operations Director for Programs, Texas Department of Assistive and Rehabilitative Services, in San Antonio, Texas for Place 25 (Appointment)



## H-200: Nomination Slate

# Local Workforce Development Board Nomination Slate ${\tt Please\ Type\ or\ Print}$

1. W	Vorkforce Area:	Workforce Solutions-Alamo					
2. N	lame of Nominee	: Ron Garza					
3. O	rganization Repr	epresenting Texas Department of Assistive & Rehabilitative Services					
4. Po	osition/Title:	Operations Director for Programs					
5. A	ddress:	4017 Tavern Oaks City/Zip Code: San Antonio, Texas, 78247					
6. Te	elephone Numbe	r_210-247-7370	Fax: 210-805-22	33	_Home: 210-257-945	59	
7. E-	-mail:	Ron.Garza@dars.state.tx.us					
8. G	ender:	Male Male	Female				
	ispanic Origin:	Mimself/herself to be White Asian Indian Vietnamese Native Hawaiian Is the nominee Spanish/Hisp No, not Spanish/Hisp	Black/African American Indian/Alass American Indian/Alass Guamanian or Chamo Some Other Race Hispanic/Latino?	can/Negro ska Native orro	Chinese Samoan Filipino Yes, Puerto R	☐ Korean ☐ Japanese	
11. Re	eference Item 3.	Please list any applicab	e Employer TWC Tax A	Account Nu	mber(s):		
1.	)	2.)		3.)	(-)		
12. <b>To</b>	etal Number of l	Employees associated w Workforce Board catego	ith Employer TWC Tax A	Account Nu	mbers listed in Ite Only One):	m 11:	
Private Other I Educat Literac Econor Vocatio Public Special 4. Nor	e Sector Small/For Private Sector Small/For Private Sector Small/For Private Sector Small/For Private Sector Small Rehabilitati Employment Sector Sec	t	Organized Labor Community-Bas Public Assistance	Continuing r [20 C.F.R ed Organiza	Education		
5. Nominee is a veteran AND is actively engaged in the field of veterans affairs or services							

16.	IX Department of Assistive and Renabilitative Services					
	Name of Nominating Organization					
17.	5309 Wurzbach, Suite 102	San Antonio	TX	78238		
	Street Address or P.O. Box of Nominating Organization	City	State	Zip		
18.	210-805-2200	210-805-2233				
	Telephone Nymber	Fax			-	
19.	Mall		X	-25-20	14	
1	Signature, Nominating Organization - President, Director	r, or other official	Date of S	ignature	7	
20/	Rudy Martinez	DARS-DRS Regional Director				
	Print or Type Name	Print or Type Title				

Individuals may receive, review and correct information that TWC collects about the individual by emailing to open records@twc.state.tx.us or writing to TWC Open Records, Rm 266, 101 East 15th St., Austin, TX 78778-0001.

# Manuel Rolando "Ron" Garza

(210) 247-7370 Rongarza@satx.rr.com

4017 Tavern Oaks San Antonio, TX 78247

#### **EXECUTIVE SUMMARY:**

Dynamic human services professional with proven success of developing innovative programs, improving efficiency and effectiveness in government service delivery while yielding high production outcomes, quality and customer service.

## PROFESSIONAL EXPERIENCE:

# Texas Department of Assistive and Rehabilitation Services (DARS) April 1998--Present

Operations Director for Programs

Business Relations Consultant

Vocational Rehabilitation
Counselor

Area Manager

Employment Assistance Specialist Vocational Rehabilitation Teacher

DUTIES, SKILLS, & COMPETENCIES:

Results-oriented, direct service delivery to individuals across diverse disability, gender, race, socioeconomic status, and ethnic backgrounds.

Management, development, and implementation of multiple programs; including fiscal administration, grant facilitation, and program oversight.

Diversity and inclusion consulting with businesses and organizations striving for organizational cultural change.

Supervision, evaluation, and leadership of staff and personnel.

Coordination of audit and monitoring programmatic reviews to include corrective action strategic planning.

Development and maintenance of business and community partnerships to achieve and develop mutual goals.

Project Leadership activities within agency and designated coalitions, committees, & advisory boards.

#### **EDUCATION:**

Master of Education-Special Education Rehabilitation Counseling

University of Texas at Austin

**Bachelor of Science-Psychology** Southwest Texas State University

Graduate coursework towards Master of Business Administration (approx. 18hrs) University of Texas-Consortium

#### **CERTIFICATIONS & CREDENTIALS:**

**Pertified Rehabilitation Counselor** Jommission on Rehabilitation

**Project Director** Project HIRE Grant www.projecthire.com

Co-Founder/Inaugural President Alamo Area Disability Alliance www.alamoareadisabilityalliance.weebly.com

# Work History: Texas Department of Assistive & Rehabilitative Services (DARS)

#### **Vocational Rehabilitation Teacher**

Position Dates: 04/01/1998-08/31/1999

Time in Position: 1 yr., 5 months

 Consulted with consumers, interdisciplinary team members and applicable field staff for the purpose of developing a collaborative vocational rehabilitation plans and to assess the consumer's vocational readiness.

- Provided training with individuals to evaluate need(s) for adaptation in the home, community or workplace; assists consumer in utilizing an accommodation(s) to meet the need.
- Determined educational objectives, vocational goals and provided living skills including Braille, health care, and social skills to disabled individuals.
- Conducted diversity outreach activities, training programs, and educational awareness presentations to stakeholders groups such as business, community and advocacy groups.

## **Vocational Rehabilitation Counselor**

Position Dates: 09/01/1999-02/28/2001 Position Dates: 09/01/2005-05/31/2008

Time in Position: 4 yrs., 3 months

- Reviewed and evaluated individual consumer case files for the purpose of determining, providing, and coordinating vocational rehabilitative services.
- Provided career counseling and guidance to consumers to establish employment objectives commensurate with their abilities, skills, and interests, and provides/arranges appropriate vocational training.
- Conducted diversity outreach activities, training programs, and educational awareness presentations to stakeholders groups such as business, community and advocacy groups

## **Employment Assistance Specialist**

Position Dates: 03/01/2001-08/31/2005
Time in Position: 4 yrs., 6 months

- Consulted businesses and community organizations on diversity programs and issues including ADA compliance, adaptive equipment, and diversity awareness.
- Provided consultation to Vocational Rehabilitation Counselors in evaluating the needs and abilities of agency consumers for the purpose of determining which adaptive devices will enable consumers to perform essential job tasks in the work place.
- Consulted with professional and technical agency staff concerning all aspects of individual consumer's educational, training, and rehabilitation needs.
- Completed and provided written job analysis for the purpose of determining appropriate accommodations, adaptive equipment needs, modifications, and/or job restructuring for the consumer and employer.

# **Business Relations Consultant**

Position Dates: 06/01/2008-09/13/2009

Time in Position: 1 yrs., 3 months

 Led and developed diversity and inclusion efforts, initiatives and programs with key targeted businesses and strategic partners within the community.

- Provided consultation to agency field offices to develop and implement unit strategies for business development and diversity outreach.
- Provided consultation and leadership to agency field office staff on facilitation and management of designated business accounts and stakeholder partnerships.
- Lead projects and activities with designated coalitions, committees, & advisory boards.

# Area Manager (Manager II)

Position Dates: 09/14/2009-07/31/2012

- Supervised and managed a field unit office of approximately 30 staff members and facilitated operations, personnel and program areas to achieve unit outcomes and continuous quality improvement.
- Managed multiple consumer services programs to assure appropriateness, effectiveness and quality of services.
- Developed and monitored unit strategic plan for service delivery. (referral systems, budget analysis, caseload statistics, staffing, etc.)
- Conducted diversity outreach activities, training programs, and educational awareness presentations to stakeholders groups such as business, community and advocacy groups

# Operations Director for Programs (Manager IV)

Position Dates: 08/01/2012-Present Time in Position: Approx. 2vrs

- Responsible for all agency service programs provided within the assigned region, monitors
  financial management and distribution, consumer purchasing and overall program facilitation
  assuring policy compliance and best business practices.
- Provides leadership to management staff regarding program development, program refinement, quality consumer services, production and other key program performance measures and outcomes.
- Plans, coordinates, evaluates and recommends to executive management strategies required to meet the needs of service recipients and stakeholders.
- As an agency senior management team member, contributes to policy development, strategic planning, decision making, and organization change in alignment with values, mission, and vision of the agency.
- Conducts, leads, and coordinates diversity outreach activities, training programs, and educational awareness presentations to stakeholders groups such as business, community and advocacy groups.

Part G-200: Application for Local Workforce Development Board Members					
Board	rd Nominee: Ron Garza	***			
Catego	egory Representing; Vocational Rehabilitation				
1.	Please describe your role within the organization you have been nominated to represent. (Private sector nominees must also list the substantial management or policy responsibilities they have that qualify them for the category.)  Currently, I serve on the senior management team of the state organization, D.A.R.S. As regional operations director, I am responsible for all programatic				
	planning and oversight within the south Texas area. Our agency, and my functional role involves provide	ding services to individuals with disabilities to obtain employment.			
2.	2. Why are you interested in serving on the Board? I believe that our agencies mission, as well as my strengths, experience and leaders in	employment related strategic planning would allow me			
	to play an active role in contributing to the expectations of the board. I also have a deep in	terest in our communities overall workforce development.			
3.	3. What do you believe should be the Board's goal when devel believe policies should aim to include availability to all sectors of the workforce, be included.				
	and strive towards developing are areas human capital to fill current wor	kforce needs and future opportunities.			
4.	4. What contribution do you believe you can make toward help I would bring a perspective of employment conditions for diverse populations;				
	socioeconomic status, and those segments who are underserved/under	employed.			
5.	5. Do you, any entity or business you are involved with, or the nominated to represent have a contract with the Board? Yes yes, have you or will you make appropriate disclosures to the	No if yes, please explain. If			
6.	6. Other volunteer commitments I currently serve in volunteer advisory boards and committees such as the Alam	o Area Disability Alliance and St. Mark's Catholic			
	Church Youth Sports Organization. No current commitments would interfere or provide conflict with roles serving on the board.				
	Ron Garza Supera la la Gara Supera de la Gara Supera del Gara Supera de la Gara Supera S	2014			
	Signature Date	No. 1 April 19 April			

August 2007

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# **Boards and Commissions Information Form**

Note: The information you provide on this form is public

Board: Workforce Solutions Alamo Board

# PERSONAL DATA

Name:					
Garza	Manuel	Rolando (RON)			
(Last)	(First)	(M.I.)			
Home Address:					
4017 Tavern Oaks		San Antonio, Texas 78247			
(Physical Street Address)		(City, State, Zip Code)			
Home Phone: 210-257-9459					
What city do you live in? San Ar	ntonio				
Years of Residence? 8					
What county do you live in? Bexar County Years of Residence? 8					
Employer: TX Dept. of Assistive and Employer Address:	Rehabilitative Services				
5309 Wurzbach, Suite 102					
(Physical Street Address)		San Antonio, TX 78238 (City, State, Zip Code)			
Work Phone: 210-805-2212		- (City, State, Lip Code)			
Length of Employment: 16 Y	Years Position: Ope	erations Director for Programs			