

### City of San Antonio

#### ADDENDUM III

SUBJECT:

Request for Competitive Sealed Proposal for Land Development, Permit, Inspection &

Compliance Software, (RFCSP 14-039, 6100004961), Scheduled to Open: December 5, 2014;

Date of Issue: September 16, 2014

FROM:

Paul J. Calapa

Procurement Administrator

DATE:

October 29, 2014

# THIS NOTICE SHALL SERVE AS ADDENDUM NO. III - TO THE ABOVE REFERENCED REQUEST FOR COMPETITIVE SEALED PROPOSALS

#### **REVISION OF PREVIOUSLY ISSUED ADDENDUM:**

The response provided for Addendum I, Question 1, will hereby be amended to read:

The City's specification states that the infrastructure that supports the systems(s) will be physically located on the City's premise and will be managed by the City's Information Technology Services Department. Responses that propose a Vendor-hosted solution will not be evaluated. Only City-hosted solutions will be evaluated.

The response provided for Addendum I, Question 8, will hereby be amended to read:

The City's specification states that the infrastructure that supports the systems(s) will be physically located on the City's premise and will be managed by the City's Information Technology Services Department. Responses that propose a Vendor-hosted solution will not be evaluated. Only City-hosted solutions will be evaluated.

## <u>QUESTIONS SUBMITTED IN ACCORDANCE WITH SECTION 011, RESTRICTIONS ON COMMUNICATIONS:</u>

Question 1:

In the RFCSP Section 3.2.2 on page 7, the City mentions Process Inefficiencies and Data Quality

as current challenges. Can you please provide specific examples of each?

Response:

Some examples of process inefficiencies are the review and markup of paper plans and challenges in sharing activity on property between the 4 core systems. An example of a data

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quality issue is the entry of dummy data into Hansen 7 as a workaround to progress from one step to another in the workflow.

- Question 2:
- Are the interface requirements for the external agency systems, such as SAWS, CPS, Bexar County, etc., only to do with task approvals and/or plan reviews, or are there additional information exchange requirements between the new DSD system and the external agency systems? If there are additional information exchange requirements over and above task approval and/or plan review, please answer the following questions:
- a. Please describe the nature of the SAWS interface requirements. What is the data being exchanged? Is this a one-way or two-way interface? What is the SAWS system database (e.g., Oracle, SQL, etc.)? Is a requirement for batch or real-time?
- b. Please describe the nature of the CPS interface requirements. What is the data being exchanged? Is this a one-way or two-way interface? What is the CPS system database (e.g., Oracle, SQL, etc.)? Is a requirement for batch or real-time?
- c. Please describe the nature of the Municipal Courts System interface requirements. What is the data being exchanged? Is this a one-way or two-way interface? What is the Municipal Courts System database (e.g., Oracle, SQL, etc.)? Is a requirement for batch or real-time?
- d. Please describe the nature of the Public County Information System interface requirements. What is the data being exchanged? Is this a one-way or two-way interface? What is the System's database (e.g., Oracle, SQL, etc.)? Is a requirement for batch or real-time?
- e. Please describe the nature of the SAIS interface requirements. What is the data being exchanged? Is this a one-way or two-way interface? What is the SAIS system database (e.g., Oracle, SQL, etc.)? Is a requirement for batch or real-time?
- f. Who is the vendor that provides the City's Digital Health system? Is this a one-way or two-way interface? What is the SAIS system database (e.g., Oracle, SQL, etc.)? Is a requirement for batch or real-time?

### Response:

In general, the interfaces will help facilitate the following activities (as applicable to each interface), include but not limited to:

- 1. Land Management information
- 2. Permitting information
- 3. Inspection information
- 4. Code Enforcement investigations
- 5. Licensing verifications
- 6. Plan reviews
- 7. Task approvals
- 8. Payments/Financial information

Preliminary Interface Requirements (for the requested interfaces in Question 2):

- a. SAWS: two-way, batch
- b. CPS: To be determined

- c. Municipal Courts System: two-way, batch
- d. Public County Information System: two-way, batch
- e. SAIS: two-way, batch
- f. Digital Health Department Inc: two-way, batch

The selected vendor will be responsible to conduct the required discovery work to validate existing interface requirements and document the detailed interface requirements for each interface.

- Question 3: Please provide direction on where you specifically want each Attachment to be located within a vendor's bid response.
- Response: Directions for submission of Proposals are found in Attachment K, Proposal Checklist. Submit in the order listed on the checklist.
- Question 4: What is the City's preference in terms of portal development platforms (e.g., Drupal, Wordpress, Jooma, Oracle Webcenter, etc.)?
- Response: The City is interested in the best portal solution that meets the business needs and requirements. The City does not have a portal product preference.
- Document Change Notation 1: On Page 125 of the RFCSP, Attachment G has been revised and posted as **ATTACHMENT G V2.**
- Document Change Notation 2: On Page 126 of the RFCSP, Attachment H V2 has been revised and posted as ATTACHMENT H<sub>2</sub>V3.

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