



# City of San Antonio

## Contract Summary Sheet

Date: 12/3/2015  
Agenda Item: 15-5633

**Name/Title (Caption as shown on agenda):**

Annual Contract for FirstWatch Maintenance & Support 6100006229 RG

**Brief Description of Item(s) and Use:**

This contract provides the San Antonio Fire Department (SAFD) with continued maintenance and support for FirstWatch software. FirstWatch Solutions, Inc. has developed a software application that compiles Computer Aided Dispatch (CAD) data and displays it based on various triggers defined by the SAFD. The system has evolved to alert on numerous performance measures that are tracked by management. It is also utilized to monitor report completions among other operational needs and to scan for trends in types of requests for service.

The maintenance and support services are being purchased as a Sole Source, according to the provisions of Texas Statutes Local Government Code 252.002.07 no other source can supply the item listed, nor can any comparable item fulfill the same requirement.

**Total \$:**

\$56,000.00 contract period

**Contract Period:**

Upon award through August 30, 2016 with four, one year renewal options

**Method of Procurement:**

Sole Source

**Price Trend:**

12.55% increase due to price increases for annual support and maintenance

**Contract Info:**

Formal \_\_\_\_ Annual X Support/Maintenance \_\_\_\_ Lease \_\_\_\_

**Recommended Contractor(s):**

FirstWatch Solutions Inc. d/b/a First Watch, 322 Encinitas Blvd, Suite 100, Encinitas, CA 92024, (NON-LOCAL)

**Previous Contractor(s):**

FirstWatch Solutions Inc. d/b/a First Watch, 322 Encinitas Blvd, Suite 100, Encinitas, CA 92024

**Comments:**

N/A

**Anticipated Future Requirements and Action:**

N/A

**Procurement Alternative:**

Should this contract not be approved, the Fire Department will not have support for software service issues.

**Using Department (s):**

SAFD