

### Agreement Authorization with STRAC for Everbridge Software Licenses and Maintenance Costs





Presented by: Dr. Colleen M. Bridger, Health Director Agenda Item # May 18, 2017



# Background

Metro Health, in conjunction with STRAC, DSHS Region 8 and the many hospital facilities throughout DSHS Region 8, initiated a multi-agency cost sharing plan to enhance efficiencies that would maintain medical response systems.







# Background

- The EverBridge Mass Notification System provides robust analytics used to notify medical staff in an emergency event related to public health emergency preparedness.
  - STRAC-ID Badging for all Physicians affiliated with regional hospitals
- Access to Subject Matter Expertise in a wide array of healthcare preparedness and incident management issues
- Regional Medical Operation Center (RMOC) maintenance of IT Equipment, furniture, and supplies at the Emergency Operation Center





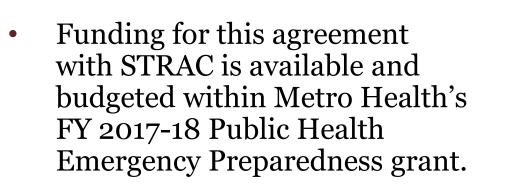
# Background

- Coordination and participation in at least one Full Scale Exercise to meet HPP/PHEP exercise requirements
- MEDCOM Communications Center assistance for the operation of a central node for all requests for assistance and ability to rapidly dispatch Ambulances, helicopters, and disaster response team assets 24/7
- Access to Mobile Satellite Radio services and maintenance cost for redundant communications
- Coordination of Meetings with other Preparedness/EOC Representatives from the community for sharing of best practices



### **Fiscal Impact**





• There is no impact on the General Fund.

### Recommendation



Staff recommends approval of an
Ordinance authorizing an agreement with
the Southwest Texas Regional Advisory
Council to purchase an EverBridge License
including its service maintenance services
for public health emergency preparedness.

