

## Human Resources Department

## Presented by Lori Steward

Human Resources Director September 4, 2018

## Why Statement



ATTRACT DEVELOP ENGAGE
RETAIN


The Human Resources department attracts, develops, engages, and retains a diverse and skilled workforce committed to fulfilling the City's mission.

## 2018 Employee Engagement Survey



The San Antonio score ( $31 \%$ fully engaged) is equal to the local government benchmark and nearly equal to the overall government benchmark, but below the private sector benchmark.

In addition, the 47\% somewhat-engaged percentage is above all the benchmarks.

■ Somewhat Engaged
Not Engaged

## Organizational Chart



## FY 2019 Proposed Operating Budget - \$169.4 (\$ in millions)

FY 2019 General Fund: \$6.9M


FY 2019 Employee Benefits Fund: \$162.3M
Administration
City
\$12.0
7\%
Administration
Contracts
\$7.4 5\%
Other Benefits Premium Payments \$7.2 4\% Transfers \$1.7 1\%

| Fund | FY 2018 | FY 2019 | Change |
| :---: | :---: | :---: | :---: |
| General Fund | $\$ 6.4$ | $\$ 6.9$ | \$0.5 |
| Employee Benefits | 163.1 | 162.3 | $(0.8)$ |
| Unemployment Fund | 0.2 | 0.2 | 0.0 |
| TOTAL | $\mathbf{\$ 1 6 9 . 7}$ | $\mathbf{\$ 1 6 9 . 4}$ | $\mathbf{( \$ 0 . 3 )}$ |
| Positions | 74 | 74 | 0 |

## Civilian Compensation Highlights

- Increase Entry Wage from \$14.25 to \$15.00
- 1\% Cost of Living Adjustment
- Step Increases: 2\% to 4\%
- Lump sum of $\$ 800$ for employee at maximum step
- 0\% to 4\% Performance Pay for Professionals and above
- No changes in Healthcare Plans and no increases in employee contributions


## Step Pay Plan History

- Established in 2008 with input from the Employee Management Committee
- Implemented over 6 years with a cost of over \$80 M



## Original Step Pay Plan

|  |  | STEP |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & 4 \\ & \frac{1}{2} \\ & \frac{1}{2} \\ & \frac{2}{2} \end{aligned}$ |  | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|  | 500 | \$14.25 | \$14.25 | \$14.25 | \$14.25 | \$14.25 | \$14.25 | \$14.25 | \$14.28 | \$14.66 | \$14.96 | \$15.26 |
|  | 501 | \$14.25 | \$14.25 | \$14.25 | \$14.25 | \$14.25 | \$14.25 | \$14.31 | \$14.74 | \$15.03 | \$15.33 | \$15.64 |
|  | 502 | \$14.25 | \$14.25 | \$14.25 | \$14.25 | \$14.25 | \$14.25 | \$14.42 | \$15.10 | \$15.41 | \$15.71 | \$16.03 |
|  | 503 | \$14.25 | \$14.25 | \$14.25 | \$14.25 | \$14.51 | \$14.95 | \$15.40 | \$15.86 | \$16.18 | \$16.50 | \$16.83 |
|  | 504 | \$14.25 | \$14.25 | \$14.25 | \$14.65 | \$15.24 | \$15.70 | \$16.17 | \$16.65 | \$16.99 | \$17.32 | \$17.67 |
|  | 505 | \$14.25 | \$14.25 | \$14.79 | \$15.39 | \$16.00 | \$16.48 | \$16.98 | \$17.48 | \$17.83 | \$18.19 | \$18.55 |
|  | 506 | \$14.36 | \$14.94 | \$15.53 | \$16.15 | \$16.80 | \$17.30 | \$17.82 | \$18.36 | \$18.73 | \$19.10 | \$19.48 |

## 2018 Step Pay Plan

|  |  | STEP |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
|  | 500 | \$14.25 | \$14.54 | \$14.83 | \$15.13 | \$15.26 |  |  |  |
|  | 501 | \$14.35 | \$14.78 | \$15.08 | \$15.38 | \$15.64 |  |  |  |
| 2 | 502 | \$14.50 | \$14.94 | \$15.24 | \$15.54 | \$15.85 | \$16.03 |  |  |
|  | 503 | \$14.75 | \$15.19 | \$15.65 | \$15.96 | \$16.28 | \$16.61 | \$16.83 |  |
|  | 504 | \$15.08 | \$15.53 | \$16.00 | \$16.32 | \$16.65 | \$16.98 | \$17.32 | \$17.67 |
|  | 505 | \$15.54 | \$16.16 | \$16.64 | \$17.14 | \$17.48 | \$17.83 | \$18.19 | \$18.55 |
|  | 506 | \$15.85 | \$16.48 | \$17.14 | \$17.65 | \$18.18 | \$18.73 | \$19.10 | \$19.48 |

$\checkmark$ Reduced max number of Steps to 7
$\checkmark$ Addressed compression issues

No changes to range maximum

## 2019 Proposed Step Pay Plan

|  |  | STEP |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 0 | 1 | 2 | 3 | 4 | 5 | 6 | 7 |
|  | 500 | \$15.00 | \$15.30 | \$15.61 |  |  |  |  |  |
|  | 501 | \$15.20 | \$15.50 | \$15.81 |  |  |  |  |  |
| 2 | 502 | \$15.40 | \$15.71 | \$16.02 | \$16.34 |  |  |  |  |
|  | 503 | \$15.65 | \$16.12 | \$16.44 | \$16.77 | \$17.11 |  |  |  |
|  | 504 | \$15.90 | \$16.38 | \$16.87 | \$17.21 | \$17.55 | \$17.90 |  |  |
|  | 505 | \$16.25 | \$16.90 | \$17.41 | \$17.93 | \$18.29 | \$18.65 | \$19.03 |  |
|  | 506 | \$16.60 | \$17.26 | \$17.95 | \$18.49 | \$18.86 | \$19.24 | \$19.63 | \$20.02 |

$\checkmark$ Increases entry wage to $\$ 15$ and updated to maintain structural integrity
$\checkmark$ Increase distance between step pay ranges
$\checkmark$ Increases all steps to a minimum of 2\%

## Growth Opportunities

## Continuing Education



- GED
- Lunch \& Learn
- Tuition Reimbursement
- Upgrade
- Education \& Career Expo

Skills Development


- Computer Skills
- Commercial Driver’s License
- Process Improvement
- Project Management
- Toastmasters
- Apprentice Program

Leadership Training


- Supervisor Excellence Training
- Management Development Institute
- Executive Leadership Program
- Women's Leadership Mentoring Program


## New for Civilians in FY 2019

Expanded tuition reimbursement to cover GED testing fees
©Student Loan Payment Program



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