# **OFFICE OF RISK MANAGEMENT**



### **1305 Workers' Compensation Health Care Network Services**

1.17.19

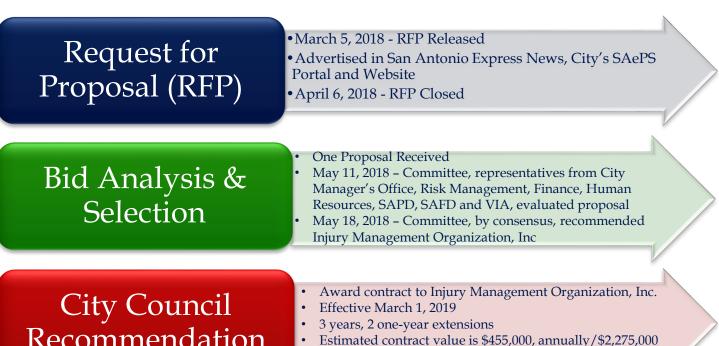
City Council Agenda Item

Debra M. Ojo, MPA, Director

### BACKGROUND



2



total contract period

Recommendation

## **SCOPE OF SERVICE**



3



 Ensure broad range of Network coverage throughout San Antonio and surrounding areas

Assist employees with medical care through telephonic or field case nurse services

Facilitate "Return-to-Work" with treating physicians and employee

**Implement a Network Quality Improvement Program** 

Provide pharmacy and medical bill review

Oversee utilization review and medical peer reviews

Adhere to established Performance Measures

# **OFFICE OF RISK MANAGEMENT**



### **1305 Workers' Compensation Health Care Network Services**

1.17.19

City Council Agenda Item

Debra M. Ojo, MPA, Director