


**CITY OF SAN ANTONIO  
OFFICE OF THE CITY CLERK  
ECONOMIC AND WORKFORCE DEVELOPMENT COUNCIL COMMITTEE**

**TO:** Councilmember Rebecca J. Viagran, Chair  
Councilmember Shirley Gonzales  
Councilmember Manny Peláez  
Councilmember John Courage  
Councilmember Clayton H. Perry

**FROM:** Leticia M. Vacek, City Clerk, TRMC/CMC/MMC 

**SUBJECT:** Consideration of Applicants to the Goal Setting Committee (2 slots)

**DATE:** April 2, 2019

**SUMMARY:**

The Economic and Workforce Development City Council Committee will interview five (5) applicants and recommend two individuals for appointment to the Goal Setting Committee. One (1) slot is vacant due to the resignation of Lester Bryant. The second is serving in holdover status but has reapplied. Both terms expired on January 18, 2019. The following applicants have applied for consideration:

<i>Name</i>	<i>New/Reappt</i>	<i>District</i>	<i>Gender</i>	<i>Employer</i>	<i>Job Title</i>
<i>Linda Lopez-George</i>	<i>Reappointment</i>	<i>District 8</i>	<i>Female</i>	<i>UT Health San Antonio</i>	<i>Director of Research Partnerships</i>
<i>Tiffanni L. Chelpaty</i>	<i>New</i>	<i>District 2</i>	<i>Female</i>	<i>Oberon Management and Consulting</i>	<i>Owner</i>
<i>Jorge Colazo</i>	<i>New</i>	<i>District 7</i>	<i>Male</i>	<i>Trinity University</i>	<i>Associate Professor</i>
<i>Ranjit Singh Thakurattan</i>	<i>New</i>	<i>District 8</i>	<i>Male</i>	<i>DellEMC</i>	<i>Director - Principal, Chief Architect</i>
<i>Arturo J. Tijerina</i>	<i>New</i>	<i>District 6</i>	<i>Male</i>	<i>Center for Health Care Services</i>	<i>Helpdesk Coordinator</i>

**BACKGROUND INFORMATION:**

The Small Business Economic Development Advocacy (SBEDA) Ordinance requires the creation of a Goal Setting Committee that establishes aspirational and contract-specific small, minority, and women-owned business enterprise goals for City of San Antonio Contracts. The Goal Setting Committee is chaired by a representative of the City Manager and includes representatives from the Economic Development Department, Purchasing and General Services, Transport and Capital Improvements Management Services, and on a rotating basis, a representative from the department from which contracts will be reviewed. Two Citizen Representatives also serve on the Goal Setting Committee and vote when reviewing contracts over \$3 million and when establishing annual aspirational goals. The terms of office are for one year.

**ISSUE:**

Board Appointments require full City Council approval.

**FISCAL IMPACT:**

There is no fiscal impact.

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(\*) Seeking Reappointment

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City of San Antonio Boards and Commissions

3/27/2019 4:13:27PM

**Goal Setting Committee**

The Small Business Economic Development Advocacy (SBEDA) Ordinance requires the creation of Goal Setting Committee (GSC), which establishes aspirational, segmented and contract-specific small, minority, and women-owned business enterprise goals on City of San Antonio contracts/projects. The GSC is chaired by a representative of the City Manager and includes staff members from the Economic Development Department (EDD), Finance-Purchasing Division and/or Transportation and Capital Improvements (TCI) departments on a rotating basis, and a representative from the department from where the contract/ project is being initiated. Two citizen members also serve on the GSC and vote when reviewing contracts/ projects over \$3 million and when establishing annual aspirational goals.

Term: 1 year

Term Limit:

Liaison: Lucy Barbosa (210) 207-3910

Name	Representing	Date Appointed	Date Reappointed	Date 2nd Reappointed	Date Expires
<b>Lester W. Bryant (Resigned)</b> Professional Services	At Large	Nov 21, 2013	Jan 18, 2018		Jan 18, 2019
<b>Linda . Lopez-George</b> Construction/Architectural & Engineering	At Large	Jan 18, 2018			Jan 18, 2019

<b>Goal Setting Committees At Large Construction/Architectural</b>	<b>Application No: No: 20180424155949_6774</b>
ELIGIBILITY	
Are you a qualified voter in the City of San Antonio?	Yes
PROFILE	
Prefix	Ms.
Gender:	Female
Ethnicity:	African American
Last Name	Chepaty
First Name	Tiffanni
Middle Name	LaThresa
Suffix	
Preferred Name	
Title	
Address Type?	Residence
Address	
City	San Antonio
State	TX
Zip	
Phone Type?	Cell
Phone number	
Phone 2 Type?	
Phone 2 number	
eMail	
Employer	Oberon Management and Consulting
Job Title	Owner
Occupation	Consultant
Board/Commission/Committee Name	Goal Setting Committees~At Large~Construction/Architectural & Engineering~01
QUESTIONS	
If this board position requires residency within Bexar County, the City of San Antonio city limits or within a particular council district, do you meet those residency requirements?	Yes

Are you a City of San Antonio resident?	Yes
San Antonio Resident Length - Years	10
In which City Council District do you reside?	02
How many years have you lived in the City Council District where you reside?	05
Do you or any of your immediate family members or any businesses that you or they own currently have any direct or indirect financial interest in any contract(s) with the City, including subcontracts?	No
Will you or any of your immediate family members or any businesses that you or they own seek a contract(s) with the City in the foreseeable future?	No
Do you or any of your immediate family members or any businesses that you or they own have any financial interest, direct or indirect, in any sale to the City of any land, materials, supplies, or service?	No
Does your employer or an employer of your immediate family members have a contract with the City?	No
Do you or any of your family members currently serve or in the past year served as an administrative aide to a Councilmember?	No
Do you currently serve in any elected or appointed public government office?	No
Are you a member and/or officer and/or employee of any boards, commissions, corporations, non-profit entities, agencies, or other entities?	Yes
Give the title and dates of any position which you have held in such organization:	Pastor Everlasting Life Logos Word of God Church San Antonio, Texas 2/18/2018 YMCA Board Member Davis Scott YMCA San Antonio, Texas 3/15/2018
Do you receive any compensation for service on this entity(ies)?	No
Do you intend to seek election or appointment to any public office or board or commission in the foreseeable future?	Yes
Please list the office, board, or commission and	Citizen Advisory Action Board City Bond Oversight Commission Mayors Commission on the Status of Women District 2 Office of Urban Redevelopment - OUR-SA and SAAH Planning Commission San Antonio Arts Commission San

status of your application to that position.	Antonio Dr. Martin Luther King, Jr. Commission Zoning Board of Adjustment-At Large Zoning Board of Adjustment-District 2 Zoning Commission-District 2
Have you ever been hired for a position with the City of San Antonio?	No
Have you had any convictions of criminal offenses other than parking or traffic tickets?	No
Describe your Educational history.	I received a B.A. in Public Administration from Park University Parkville, MO and a Master's in Public Administration from Strayer University Washington, D.C. I have received an in depth education in Political Science, city planning, development and budgeting as part of my educational training.
Describe your Professional History & Certification designations (Current and historical).	I am licensed by the Texas Department of Insurance and possess Insurance licenses in Life, Health, Property and Casualty insurance. Furthermore, I have worked in the field of finance for over ten years in the auto industry, mortgage, and insurance. Completed and developed audits to determine and mitigate risks associated with contracts and U.S. laws. Determined the cost of non-compliance with laws. Performed Capacity Planning, staffing and recruitment. Led Change Management and Project Implementation. Further experience includes: Program Management, Completed compliance reviews pertaining to U.S. Sanctions agreements international and domestic.
Describe your Volunteer Experience & Community Service	I have volunteered to assist small businesses and non-profits with marketing, management, human resources, fundraising, creating business policies, strategies and standards. Further experience includes, operating a clothing and food ministry, and volunteering as a mentor to disadvantaged youth by providing remedial education.
Please provide a brief narrative outlining your reasons for seeking appointment to this board or commission:	I believe that the citizenry should have a voice and representation in the communities where they live. As a citizen, my mission is to be a voice for my neighbors, to express our concerns. It is my duty to provide informed advice to key stakeholders and policymakers, when important decisions are made. My experience, background and training will enable me to assist in planning for our community.

APPLICATION SIGN-OFF	
As a board, commission, or committee member, you will be asked to adhere to: Code of Ordinances, City of San Antonio, Part II, Chapter 2, Article IX, Sec.2-534. All board and commission members must file a Financial Disclosure Report with the Office of the City Clerk upon appointment, and annually thereafter, throughout the member's term. Failure to file a Financial Disclosure Report within the time required by the City's Ethics Code will be considered an automatic removal.	
I understand that if any member of the public makes a request for information included in this Application for Appointment, most of the information must be disclosed under the Public Information Act. I understand that the City of San Antonio will attempt to maintain the confidentiality of highly private matters by seeking an Attorney General's opinion in accordance with the Public Information Act. I understand that it may not be legally possible to maintain the confidentiality of such information, and I hereby release the City of San Antonio, and its agents, employees and officers, from any and all liability whatsoever if the information must be released pursuant to the Public Information Act or any other law requiring its release.	Acknowledged
OATH: I have read and understand the guidelines set out in this application. The foregoing statements are true, accurate, and complete. I agree that any misrepresentation or omission of facts may result in my disqualification for appointment.	Acknowledged
Enter Your Name	Tiffanni LaThresa Chelpaty
Date of submission.	4/24/2018
The Texas Public Information Act provides that each government official may choose whether to allow the public access to the information in the custody of the City that contains your home address, home telephone number, or reveals whether you have family members. Please note that this does not apply to business addresses, which are subject to public disclosure. If an open records request is filed requesting to view or obtain records that	

contain your personal information, the City will take steps to protect your personal information as authorized by the Texas Public Information Act, but only if you have elected to protect personal information.	
I want the public to have access to my Home Address.	No
I want the public to have access to my Home Telephone Number.	No
I want the public to have access to my Social Security Number.	No
I want the public to have access to my Emergency Contact Information.	No
I want the public to have access to my Family Information.	No
Please attach any additional information, such as a current resume, using the Attachments panel at the bottom of this page.	



# Tiffanni Chelpaty

## SUMMARY OF QUALIFICATIONS

- 
- *Campaign Management*
  - *Public Relations*
  - *Budget Analysis and Proposal*
  - *Forecasting*
  - *Business Process Modeling Marketing*
  - *Advertising*
  - *Economic Development*
  - *Mentor*
  - *Risk Analysis – Insurance*
  - *Quality Analyst*
  - *Staff Development*
  - *Account Management*

## EDUCATION:

- 
- Master of Public Administration – Strayer University Washington D.C. (Graduated: June 2015)
  - Bachelor of Arts Public Administration – Park University Parkville, MO (Graduated: December 2002)

## SUMMARY OF SKILLS

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- **Software Experience:** Microsoft Visio, Microsoft Project, PowerPoint, MS Access, MS Word, Microsoft Excel, Live Meeting, Creating databases, performing data analysis, SAS, SQL, SAP, Apache TinkerPop, Datastax, Gremlin, C programming, Python, Agilo for Trac, QuickScrum, 10 key, web development, Windows, Business Process Modeling, developing process flows, SWD, EDW, Tibco, City planning economic development software and internet research.
  - **Mortgage Systems Experience:** Fidelity Lending Portal, Web Query, Loan Image Viewer (LIV), Loan Servicing Workflow (LSVC), Early Resolution (ER) and MSP/CPI knowledge, working knowledge of software applications in a PC environment.

## EXPERIENCE:

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USAA	San Antonio, TX	July 2017 to October 2017
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### ***Risk Analyst Mid-level (Contract)***

- Contributed to the implementation of new risk policies, practices, appetites and solutions to ensure holistic understanding and management of risks according to industry best practice.
- Enhanced strategies, tools, and methodologies to measure, monitor, and report risks.
- Created reports using SAP query tool for data management and analytics.
- Performed statistical analysis of data queried. Communicated projections, statistics and impacts to VPs.
- Retrieved information from Metricstream and Salesforce to identify risks and areas for improvement of resource information. Performed capacity evaluations. Completed data mining to support implementation of Automation of importing of Data Attributes into Sales Force system.
- Assisted programmers in the automation the Sales Force System and data migration of Enterprise Risk information.

JPMC Bank	San Antonio, TX	January 2014 to June 2014
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### ***AML BSA Compliance/Project Manager (Contract)***

- Anti-Money Laundering – OFAC Sanctions and Compliance. Directly managed 26 compliance analysts in the Global Compliance & Regulatory Management department which reviewed Sanctions, AML, and Anti-Corruption programs.
- Interviewed prospective employees and performed Human resources functions.
- Effectively managed and distributed daily work projects for 86 analysts.
- Assessed the processing of high volumes within expected timeframes using knowledge of OFAC, the USA Patriot Act and the Bank Secrecy Act. Developed and performed quality reviews of analysts work.
- Successfully reallocated work flow for operations that included 86 analysts.
- Communicated statistics, work volume, quality, and departmental issues with management which included Senior VPs. Performed statistical analysis, created performance measurements, analyzed and updated business processes to maintain compliance. Used MS excel to compile information and created status reports.
- Created and pulled reports utilizing SAP query tool, SAS to create automated excel reports, and SQL as necessary for assigned projects. Performed second level reviews and audits of reports.

Wells Fargo	San Antonio, TX	April 2010 to January 2014
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### ***Business Process Analyst (October 2012 to January 2014)***

- Responsible for completing process analysis, evaluations, and implementation of process improvements.
- Initiated and planned business reviews involving definition and selection of new concepts and development of new or improved processes for areas identified as inefficient or costly.
- Process reviews varied in nature and impacted multiple business units across Wells Fargo.

- Acted as liaison to business lines to ensure new products, services and technological developments are compatible with current processes and designs. Reported to Senior leadership management within Wells Fargo.
- Redesigned process workflows as necessary to adapt to product, service or technology changes.
- Utilized Microsoft Visio, Minitab statistical software, Six Sigma processes and business process mapping to facilitate change. Gave daily, weekly and monthly status updates.
- In charge of managing multiple high impact changes through to implementation.
- Projects include Regulatory, Financial, and Legal risks that total of 1 million in net impacts.
- Member of the Project Management Organization for Wells Fargo. Extracted SAP data to excel.
- Compiled reports and made projections to present to senior level management.
- Conveyed risks and impact to the line of business. Identified gaps in processes, procedures and performance, to maintain compliance with legal, regulatory, and financial standards.
- Utilized Scrum methodology to fast track projects. Incorporated Agile and Kanban processes during the project lifecycle. Experienced in Six Sigma project management with extensive experience utilizing the PMBOK.

***Quality Assurance Analyst (October 2011 to October 2012)***

- Formerly Wachovia – Actively served in a supervisory role within the Quality Assurance department, reporting to senior executives, coaching, training and providing feedback to a team of 20 analysts.
- Conducting daily reviews of overall loan documentation (application, appraisal, title, credit, loan-to-value, legal documents) and system documentation of unusual, complex, and/or high-risk transactions.
- Identified material deficiencies, provided feedback to internal and external customers, including identification of fraud red flags and inconsistencies. Prepared memos and reported findings to management.
- Used Six Sigma knowledge to determine errors and inefficiencies while conducting quality reviews.
- Experience servicing the Wells Fargo Pick-A-Pay Portfolio, Wells Fargo Mortgage clients and investors through reviewing contracts for potential foreclosure referral, loan modifications, charge-offs and payment plans.
- Created and pulled reports utilizing SAS and SQL as necessary for ad-hoc projects and audits.
- Created capacity studies. Prepared job aids for Collections Foreclosure process control-referral team, listed processes for conducting quality reviews and prioritized work volumes to meet deadlines.
- Scheduled and conducted meetings to disseminate information, explain changes, and gather information for the update of software. Utilized Scrum methodology to fast track projects. Incorporated Agile and Kanban processes during the project lifecycle.
- Experienced in Six Sigma project management with extensive experience utilizing the PMBOK.
- Utilized EDW, Tibco, PowerPoint, Microsoft Visio, Technical writing software, Microsoft Project and other resources for daily presentations to Senior Management including VPs throughout the Lines of Business (LOBs).

***Loan Counselor (April 2010 to October 2011)***

- Formerly Wachovia – Selected by management to train representatives, to improve call flow, collections skills, monitor scores, knowledge of monitor and collections guidelines, knowledge of screens, loan portfolios and products.
- Responsible for training over 50 representatives within collections through coaching, providing performance reviews and feedback to managers within Collections. Utilized excel for statistical analysis.
- Performed capacity studies. Conducted audits on special projects. Developed individualized training and improved performance to help teams meet goals and surpass monthly projections consistently.
- As a result, selected by Senior management to assist managers from Home Preservation loan modifications department in San Antonio and California and Project Management through shadowing, in order to improve their knowledge of current Collection Pilot Group collections procedures, screens and activities.
- Made recommendations for improvement of technology and software used by representatives to project managers and discussed ways to resolve the handling of Home Preservation accounts by representatives in collections in order to improve interviews and the modification process for Wells Fargo customers.
- Implemented Home Preservation recommended changes advised representatives of methods to make sure that information is up to date and accurate for each borrower in order to help streamline the modification process.
- Awarded the Service award for going above and beyond while conducting collaborative work with these departments

Oberon Management and Consulting

San Antonio, TX

January 2009 to Present

***Principal Development Consultant***

- Government certified consultant assisting new businesses and government organizations with planning, strategy, organizational processes, market research, business plans, development Website development, and Non-profit planning.
- Helped non-profit organizations achieve non-profit status and developed organizational structure of companies and organizations.
- Developed Economic development plans and strategic marketing plans, at the request of the vision committee for a Neighborhood Association, non-profits and proposed businesses.

***Agency Principal***

- Consummate professional with over 10 years of experience in customer service and comprehensive experience in the management of training programs and individuals. Performed contracting work by employing negotiation techniques.
- Conducted seminars to inform employers and individuals about the Affordable Care Act.
- Prepared and conducted pre-proposal conferences and pre-solicitation site visits.
- Used business forecasting techniques to increasingly improve productivity.
- Certified to provide Property, Casualty, Health, Life and HMO insurance in Texas.
- Employed risk management skills in order to determine insurability of customers.



<b>Goal Setting Committees At Large Goods</b>	<b>Application No: No: 20180522182225_6868</b>
ELIGIBILITY	
Gender:	Male
Ethnicity:	Hispanic
Are you a qualified voter in the City of San Antonio?	Yes
PROFILE	
Prefix	Dr
Last Name	Colazo
First Name	Jorge
Middle Name	
Suffix	
Preferred Name	
Title	
Address Type?	Residence
Address	
City	San Antonio
State	TX
Zip	
Phone Type?	Cell
Phone number	
Phone 2 Type?	
Phone 2 number	
eMail	
Employer	Trinity University
Job Title	Associate Professor
Occupation	Education
Board/Commission/Committee Name	Goal Setting Committees~At Large~Goods & Supplies/Other Services~01
QUESTIONS	
If this board position requires residency within Bexar County, the City of San Antonio city limits or within a particular council district, do you meet those residency requirements?	Yes
Are you a City of San Antonio resident?	Yes

San Antonio Resident Length - Years	08
In which City Council District do you reside?	07
How many years have you lived in the City Council District where you reside?	02
Do you or any of your immediate family members or any businesses that you or they own currently have any direct or indirect financial interest in any contract(s) with the City, including subcontracts?	No
Will you or any of your immediate family members or any businesses that you or they own seek a contract(s) with the City in the foreseeable future?	No
Do you or any of your immediate family members or any businesses that you or they own have any financial interest, direct or indirect, in any sale to the City of any land, materials, supplies, or service?	No
Does your employer or an employer of your immediate family members have a contract with the City?	No
Do you or any of your family members currently serve or in the past year served as an administrative aide to a Councilmember?	No
Do you currently serve in any elected or appointed public government office?	No
Are you a member and/or officer and/or employee of any boards, commissions, corporations, non-profit entities, agencies, or other entities?	No
Do you intend to seek election or appointment to any public office or board or commission in the foreseeable future?	No
Have you ever been hired for a position with the City of San Antonio?	No
Have you had any convictions of criminal offenses other than parking or traffic tickets?	No
Describe your Educational history.	See attached
Describe your Professional History & Certification designations (Current and historical).	See attached
Describe your Volunteer Experience & Community Service	See attached
Please provide a brief narrative outlining your reasons for seeking appointment to this board or commission:	I want to get involved in the city's governance in any way I can help.
APPLICATION SIGN-OFF	
As a board, commission, or committee member, you will be asked to adhere to: Code of Ordinances, City of San Antonio, Part II, Chapter 2, Article IX, Sec.2-534. All board and commission members must file a Financial Disclosure Report with the Office of the City Clerk upon appointment, and annually thereafter,	

throughout the member's term. Failure to file a Financial Disclosure Report within the time required by the City's Ethics Code will be considered an automatic removal.	
I understand that if any member of the public makes a request for information included in this Application for Appointment, most of the information must be disclosed under the Public Information Act. I understand that the City of San Antonio will attempt to maintain the confidentiality of highly private matters by seeking an Attorney General's opinion in accordance with the Public Information Act. I understand that it may not be legally possible to maintain the confidentiality of such information, and I hereby release the City of San Antonio, and its agents, employees and officers, from any and all liability whatsoever if the information must be released pursuant to the Public Information Act or any other law requiring its release.	Acknowledged
OATH: I have read and understand the guidelines set out in this application. The foregoing statements are true, accurate, and complete. I agree that any misrepresentation or omission of facts may result in my disqualification for appointment.	Acknowledged
Enter Your Name	Jorge Colazo
Date of submission.	5/22/2018
The Texas Public Information Act provides that each government official may choose whether to allow the public access to the information in the custody of the City that contains your home address, home telephone number, or reveals whether you have family members. Please note that this does not apply to business addresses, which are subject to public disclosure. If an open records request is filed requesting to view or obtain records that contain your personal information, the City will take steps to protect your personal information as authorized by the Texas Public Information Act, but only if you have elected to protect personal information.	
I want the public to have access to my Home Address.	No
I want the public to have access to my Home Telephone Number.	No
I want the public to have access to my Social Security Number.	No
I want the public to have access to my Emergency Contact Information.	No
I want the public to have access to my Family Information.	No
Please attach any additional information, such as a current resume, using the Attachments panel at the bottom of this page.	

*Jorge A. Colazo* Ph.D., M.B.A., B. Eng.

## Areas of Interest

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### Research

Network Analysis  
Open Source Software  
Innovation Management  
Operations / Lean Operations

### Teaching

Business Analytics / Machine Learning  
Lean Operations  
Supply Chain Management  
Operations Management

## Education

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### Ph.D., Operations Management, 2007

Richard Ivey School of Business, The University of Western Ontario. London, Ontario, Canada

### Masters of Business Administration, 2001

Instituto para el Desarrollo Empresario de Argentina (IDEA). Buenos Aires, Argentina

### Bachelors of Chemical Engineering, 1989

Universidad de Buenos Aires. Buenos Aires, Argentina

## Scholarships

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### Social Sciences and Humanities Research Council of Canada

Doctoral Fellowship 2005–2006

### The University of Western Ontario, Canada

Plan for Excellence Doctoral Scholarship, 2002/3/4/5

### The University of Buenos Aires, Argentina

Doctoral Scholarship, 1992

### Consejo Nacional de Investigaciones Científicas y Técnicas (CONICET), Argentina

Doctoral Scholarship, 1992

## Awards and Distinctions

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### Pi Kappa Alpha Professor of the Year 2011

Trinity University Chapter of Pi Kappa Alpha

### Best Paper Award, 2005

*"The Impact of Copyleft on Open Source Software Project Success"*. The Americas Conference on Information Systems, Omaha, NE.

**SSHRC Doctoral Fellowship** (Canada, 2005). One of the very few non-Canadian residents to obtain this highly prestigious award with a CAD 35,000 stipend for research funding.

## Research Funding

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Summer Research Stipend (Trinity University, USA, 2013): USD 7,000

Summer Research Stipend (Trinity University, USA, 2010): USD 7,000

SSHRC Doctoral Scholarship Funding (Canada, 2005/6): CAD 35,000



## Research

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### WORKING PAPERS

- **Colazo, J.A.** 2017. Team Network Evolution while Undergoing a Lean Transformation: A Missing Success Indicator?

### REFEREED ARTICLES UNDER REVIEW

- **Colazo, J.A.** 2017. "A Network-Based Study of Changing Communication Patterns in Teams Successfully Implementing Lean". Under review at *Journal of Operations Management*.
- **Colazo, J.A.** 2017. "The Change in Communication Patterns in Teams Implementing Lean". Submitted to the 51<sup>st</sup> *Hawaii International Conference on System Sciences* (HICSS 51).
- **Colazo, J.A.** 2016. "Operational Emergency Problem Solving Under TPM by Swift Teams: Network Structure, Media Choice and Effectiveness". Under third review at *International Journal of Operations & Production Management*.

### REFEREED, PEER REVIEWED ARTICLES

1. **Colazo, J.A.** 2015. "A Cognitive Load View and Empirical Test of Collaboration Network Structure vs. Learning Rates in New Software Development". *International Journal of Innovation Management* 20 (1) 16500014-01 to 1650014-28.
2. **Colazo, J. A.** 2014. "Performance Implications of Stage-Wise Lead User Participation in Software Development Problem Solving". *Decision Support Systems* 67 (November 2014) pp 100-108.
3. **Colazo, J. A.** 2013. "Structural Changes Associated with Temporal Dispersion: Evidence from Open Source Software Teams". *International Journal of Innovation Management* 18 (5), pp 1450030-1 to 1450030-21.
4. **Colazo, J. A.** 2013. "The interplay among software volatility, complexity and development outcomes: evidence from open source software". *International Journal of Information Technology and Management, Special Issue on Information Technology and Complexity Management* (14) 2/3 pp 160-171.
5. **Colazo, J. A.**; Y. Fang. 2010. "Following the Sun: The Impact on Performance of Temporal Dispersion in Open Source Software Development Project Teams". *Journal of the Association for Information Systems* 11 (Special Issue, November 2010) 684-707.
6. **Colazo, J. A.** 2010. "Collaboration Structure and Performance in Software Development: Findings from the Study of Open Source Projects". *International Journal of Innovation Management* 14 (5) (October 2010) 735-768.
7. **Colazo, J. A.**, Y. Fang. 2009. "Impact of License Choice on Open Source Software Development Activity". *Journal of the American Society for Information Science and Technology* 60 (5) 997-1011.
8. **Colazo, J. A.**; C. Talpone. 2009. "The Safety Assurance Network: How Toyota Makes Sure Safety is Everyone's Job". *Professional Safety*, 54 (7) 28-34.
9. **Colazo, J. A.**, U. Böhm. 1992. "Mass Transfer Improvements in Single Phase in Regular Packings". *Chemical & Engineering Technology*. 15 (5) 327-330.

10. **Colazo, J. A.**, I.A. Nieva. 1991. "Mass Transfer to Regular Packings in Single Phase". *Chemical & Engineering Technology* 14 (4) 287-293.

#### **PUBLISHED PEER REVIEWED CONFERENCE PROCEEDINGS**

- **Colazo, J. A.** 2015. "The Evolution of Collaboration Structure and Media Choice in Operational Emergency Swift Teams: An Exploratory Study". *48<sup>th</sup> Hawaii International Conference on System Sciences*, Kauai, HI.
- **Colazo, J. A.** 2014. "Structural Changes Associated with the Temporal Dispersion of Teams: Evidence from Open Source Software Projects". *47<sup>th</sup> Hawaii International Conference on System Sciences*, Hawaii, HI. **Nominated for Best Paper Award**
- **Colazo, J. A.** 2010. "Exploring the Association between Temporal Dispersion and Virtual Team Performance". *Proceedings of the 43<sup>rd</sup> Hawaii International Conference on System Sciences*, Kauai, HI. **Nominated for Best Paper Award**
- **Colazo, J. A.** 2008. "Following the Sun: Exploring Productivity in Temporally Dispersed Teams". *Proceedings of the Fourteenth Americas Conference on Information Systems*, Toronto, Ontario, Canada, p.1-7.
- **Colazo, J. A.**, Y. Fang, D. Neufeld. 2005. "Development Success in Open Source Software Projects: Exploring the Impact of Copylefted Licenses". *Proceedings of the Eleventh Americas Conference on Information Systems*, Omaha, Nebraska, USA, p. 929-936. **Best Paper Award.**

#### **BUSINESS CASES**

- **Ranger Creek Brewing and Distilling** (2014). Harvard Business School Case W14673; Ivey Publishing Case number 9B14D011, teaching note number 8B14D011.
- **Atlanta Symphony Orchestra** (2008) (with Prof. Larry J. Menor) Harvard Business School Case Number 903D10, Ivey Publishing Case number 9B03D010, teaching note 8B03D010
- **Note on Free/Open Source Software** (2007) (with Prof. Kevin B. Hendricks) Ivey Publishing Case Number 9B04D012, teaching note number 8B04D012

#### **CONFERENCE PRESENTATIONS**

- **Colazo, J. A.** 2015. Network Evolution and Media Choice in Operational Emergency Swift Teams: An Exploratory Study. *48<sup>th</sup> Hawaii International Conference on System Sciences*, Kauai, HI.
- **Colazo, J. A.** 2014. Structural Changes Associated with the Temporal Dispersion of Teams: Evidence from Open Source Software Projects. *47<sup>th</sup> Hawaii International Conference on System Sciences*, Big Island, HI.
- **Colazo, J. A.** 2011. "Exploring the Association between Temporal Dispersion and Collaboration Networks in Global Virtual Teams". Technology and Innovation Management group, Jr. Faculty Consortium, Academy of Management Conference 2011, San Antonio, TX

- **Colazo, J. A.** 2010. "Exploring the Association between Temporal Dispersion and Virtual Team Performance". *43<sup>rd</sup> Hawaii International Conference on System Sciences*, Kauai, HI.
- **Colazo, J. A.** 2008. "Following the Sun: Exploring Productivity in Temporally Dispersed Teams". *Proceedings of the Fourteenth Americas Conference on Information Systems*, Toronto, Canada.
- **Colazo, J. A.** 2006. "Collaboration Structure, Quality and Productivity in New Product Development Teams". Decision Sciences Institute Annual Meeting, San Antonio, Texas, USA.
- **Colazo, J. A., Y. Fang, D. Neufeld.** 2005. "The Impact of Copyleft on Open Source Software Project Success". *11<sup>th</sup> Americas Conference on Information Systems*, Omaha, Nebraska, USA.
- **Colazo, J. A., K. B. Hendricks.** 2004. "Organizational Antecedents of Open Source Software Success". *INFORMS Annual Meeting*, Denver, Colorado, USA.
- **Colazo, J. A., U. Böhm.** 1991. "Improvements to Mass and Heat Transfer in Structured Packings in Two-Phase Flow". XVIII Latin American Congress of Chemistry. Santiago, Chile.
- **Colazo, J. A., U. Böhm.** 1991. "Mass Transfer in Regular Packings in Two-Phase Flow". *III Latin American Congress of Heat and Mass Transfer*. Guanajuato, Mexico.
- **Colazo, J. A., I. A. Nieva.** 1990. "Mass Transfer to Regular Packings in Single Phase". *XV Conference on Chemical Engineering and Applied Chemistry Sciences*. Argentina.

#### CONFERENCE PARTICIPATION (not presenting)

- Open Con 2016, Washington, DC
- The Data Warehouse Institute Conference 2016, Austin, TX

## Work Experience

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### ACADEMIC

**Associate Professor of Business Analytics and Technology** (8/2016– present)  
Trinity University, San Antonio, TX, USA.

**Assistant Professor of Business Administration** (8/2010– 8/2016)  
Trinity University, San Antonio, TX, USA.

**Assistant Professor of Operations Management** (8/2008–8/2010)  
Business School, Universidad Torcuato Di Tella, Buenos Aires, Argentina.

**Assistant Professor of Operations Management and Information Systems** (8/2007–8/2008)  
Sawyer School of Business, Suffolk University, Boston, Massachusetts, USA.

**Ph.D. student and Research Assistant** (2002–2007)  
Richard Ivey School of Business, The University of Western Ontario, London, Ontario, Canada.

## INDUSTRY

### **Independent Consultant** (2009–present)

Occasional consultancy specializing in business analytics, operations strategy, lean systems, process improvement and supplier risk assessment.

### **Deputy Production and Maintenance Manager, TOYOTA ARGENTINA** (1995–2002)

In charge of Production and Maintenance at an automotive plant originally worth USD \$135 Million, including robotic welding and painting equipment, and was responsible for 700+ employees. Participated in the plant's construction from the greenfield stage. Supervised the purchase of capital goods and materials. Hired and trained personnel on the Toyota Production System. Received training in Toyota's Japan Headquarters and in several Toyota plants in Japan, including Toyota Production System, Total Productive Maintenance, 4S, Kaizen (Continuous Improvement) and Quality Control Circles. Supervised ISO 9001 and ISO 14000 certifications. After one year of operation, obtained the highest quality and productivity ratings amongst all Toyota's overseas light utility vehicle plants.

### **R&D Manager, GRUPO SAVA-GANCIA** (1993–1995)

In charge of new product development (food and beverages). Implemented Hazard Analysis Critical Control Point and Good Manufacturing Practices programs.

### **R&D Assistant Manager, UNILEVER ARGENTINA** (1990–1993)

In charge of new product development in a cross-functional setting (hair care and oral care products). Increased innovation output in the area from 5 new products per year to 25 new products per year. Developed the first local formulation of a product that was eventually produced in other group subsidiaries, including France and South Africa.

### **Forecasting Analyst, ESSO ARGENTINA** (1989)

In charge of production costs forecasting, using time series and other models.

## Teaching and instruction

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### EXECUTIVE EDUCATION

#### **Administrative Positions**

*Co-Director, Executive Education Program in Operations Management* (2008/9). Universidad Torcuato Di Tella, Buenos Aires, Argentina.

#### **Course Instruction**

*Operations Management*. MBA level In-company custom made graduate courses (2008/9) at Universidad Torcuato Di Tella, Buenos Aires, Argentina. Instruction was tailored in different courses for each of the following companies:

- ARCOR Group
- HSBC
- Schneider Electric
- UNILEVER
- Carrefour

*Efficient Production Management for SMEs*. Modern production techniques especially suited for small and medium enterprises. 2009. Universidad Torcuato Di Tella, Buenos Aires, Argentina.

### GRADUATE

#### **Universidad Torcuato Di Tella, Buenos Aires, Argentina**

MBA: *World-Class Operations* (2009/10/12)

EMBA: *World-Class Operations* (2009/10/12)

**Universidad Adolfo Ibáñez, Santiago, Chile**

*International MBA Program: Supply Chain Management* (2009/10)

**Sawyer School of Business, Suffolk University, Boston, Massachusetts, USA**

MBA 625 *Operations Management*. Online instruction (2008)

MBA 620 *Statistical Methods*. Online instruction (2008)

**Richard Ivey School of Business, University of Western Ontario, London, Ontario, Canada**

MBA: BUS 504 *Operations Management*. Instructor (2006)

**UNDERGRADUATE**

**School of Business, Trinity University, San Antonio, TX, USA**

BAT 3305 Machine Learning (slated for Spring 2018)

BAT 3304 Lean Operations (Fall 2014 to present)

BUSN 2301 / BAT 2301 Statistics for Business and Economics (2010/11/12)

BUSN 3303 / BAT 3301 Operations Management (Fall 2010 to present)

BUSN 3390 (Spring 2013) Ind. Studies in Business: Theme Park Operations

BUSN 3390 (Spring 2015) Ind. Studies in Business: Consulting in Operations Management

**Sawyer School of Business, Suffolk University, Boston, MA, USA**

BUS 319 Operations Management (2007/8)

**School of Business and Economics, Wilfrid Laurier University, Waterloo, Ontario, Canada**

BU 385 Operations Management I (2006)

**Brescia University College at The University of Western Ontario, London, Ontario, Canada**

BUS 020 Introduction to Management. Guest Instructor. (2006)

**OTHER INSTRUCTION**

**Richard Ivey School of Business, University of Western Ontario, London, Ontario, Canada**

- Case Writing (May 2003)
- Teaching with Cases (August 2003)

**Universidad de Buenos Aires, Buenos Aires, Argentina**

Teaching Assistant for Thermodynamics (1986-1991)

## **Other Scholarly activity**

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**Curricular development – Major initiatives**

- **Bachelors of Science in Business Analytics and Technology – Trinity University**  
Developed the value proposition for the new degree, obtained preliminary approval from administration, designed curricular structure, coordinated courses, hired faculty, passed new classes through the University Curriculum Council, trained faculty, developed experiential learning opportunities for different courses in the degree, established

curricular review system and successfully launched the degree with 100% placement rate and a 100% growth in its second year.

- **BAT 2301 Statistics for Business and Economics**  
Totally redesigned course using the software R and including a major project. Arguably one of the most modern and engaging business statistics course in US undergrad instruction. Led redesign and implemented with the collaboration of Carlos Natividad Licón and Nathaniel Graham.
- **BAT 3304 Lean Process Improvement**  
Designed an experiential based course on Lean Operations including a major consultancy project during the semester. Very high student evaluations.

### Workshops

- Invited Participation, Open Source Software Professional Development Workshop (AOM), 2006
- Invited Participation, Social Network Analysis Professional Development Workshop (AOM), 2006
- Discussant, “Customer-Driven Innovation II”, TIM Division (AOM), 2006

### Peer Review

- Hawaii International Conference on System Sciences - 2010/14/15/16/17
- The Academy of Management Annual Meeting - 2006/7/8/10/11/12
- The Americas Conference on Information Systems - 2005/6/7/8
- Decision Sciences Journal – 2005/6
- Strategic Information Systems – 2012/15
- International Journal of Software and Knowledge Engineering - 2013
- International Journal of Innovation Management - 2011/14/15/16/17
- Journal of the Operational Research Society - 2013/14
- Journal of the American Society for Information Science and Technology - 2012/13

## Service

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### To the University

- Representative of Disciplinary Group 7 at the University Curriculum Council (UCC) (elected), Fall 2017.
- School of Business Interim Dean Search Committee member, 2017 Department Chair, Dept. Of Finance and Decision Sciences, 2016- current
- Acting Department Chair, Dept. Of Finance and Decision Sciences, Summer 2016
- Seminar for Trinity faculty at *The Collaborative for Teaching and Learning*, 2016: Open Educational Resources, with Dr. Dania Abreu-Torres.
- Committee for Academic Technology, 2016-2017. This committee is charged with reviewing and approving major project proposals for academic soft/hardware
- Committee for the renovation of Chapman / Halsell buildings, 2015.
- School of Business Dean Search Committee, 2015.
- Representative of Disciplinary Group 7 at the University Curriculum Council (UCC), 2013/14/15.
- Chair of subcommittee “Quantitative Reasoning” approach for the new curriculum, 2014/15
- Member of subcommittee charged with revising the description of the “Global Awareness” and “Understanding Diversity” curricular elements, 2014

- Winter Commencement, 2013/14/16
- Trinity in Focus, 2014/15/16/17
- Honors Awards Convocation, 2015/15.

#### **To the School / Department**

- AACSB Strategic Planning committee member, 2015-
- Chair of Search committee for tenure-track position for faculty on Business Analytics, 2015/16/17
- Search committee for three visiting faculty members: 2015.
- Organized / participated in Business majors open house / professional interests fair: 2014/15/16/17
- Chair of search committee for adjunct instructors for the Dept., 2014/15/16/17.
- Chaired the internal task force "Curriculum I," 2014.
- Developed rubrics to assess Learning Goal #4, Objectives 1 and 2 for AACSB, 2013, 2014
- Representative for Major Meals 2011/12/13.
- Member of interdepartmental committee developing a new course on Mathematics for Business and Economics, 2011/12. The course is active from Fall 2015.
- Participated in the Department's Strategic Plan Revision, 2013.
- Chaired committee charged with making initial contacts with prospective members of the Business Advisory Council (BAC), 2011.
- Member of search committee for a tenure-track faculty member for Management Information Systems, 2011.
- Member of committee for job placement, 2011.
- Member of the committee to research and define the Department's criteria for scholarly productivity, 2010/11.

#### **To the Community**

- Soccer coach, YMCA development league, U12, 2015/2016/2017
- MLK march, 2015, 2016
- Big Brothers / Big Sisters of South Texas.
- Dads Of Great Students mentorship program, Northwood Elementary, 2015.

### **Other Skills**

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#### **Web-based software for online instruction**

Moodle, WebCT, Blackboard, Horizon Wimba

#### **Languages**

Spanish (native), English (fluent), Japanese (basic, spoken)

#### **Computer programming**

R, C/C++, PERL, Python, Unix/ Linux and other languages





<b>Goal Setting Committees At Large Professional Services</b>	<b>Application No: No: 20190126200027_7830</b>
ELIGIBILITY	
Are you a qualified voter in the City of San Antonio?	Yes
PROFILE	
Prefix	Ms.
Last Name	Lopez-George
First Name	Linda
Middle Name	
Suffix	
Preferred Name	Linda Lopez-George
Gender:	Female
Ethnicity:	Hispanic
Title	
Address Type?	Residence
Address	
City	San Antonio
State	TX
Zip	78230
Phone Type?	Cell
Phone number	
Phone 2 Type?	Business
Phone 2 number	
eMail	
Employer	UT Health San Antonio
Job Title	Director of Research Partnerships
Occupation	Administration
Board/Commission/Committee Name	Goal Setting Committees~At Large~Professional Services~01
QUESTIONS	
If this board position requires residency within Bexar County, the City of San Antonio city limits or within a particular council district, do you meet those residency requirements?	Yes
Are you a City of San Antonio resident?	Yes

San Antonio Resident Length - Years	18
In which City Council District do you reside?	08
How many years have you lived in the City Council District where you reside?	10
Do you or any of your immediate family members or any businesses that you or they own currently have any direct or indirect financial interest in any contract(s) with the City, including subcontracts?	No
Will you or any of your immediate family members or any businesses that you or they own seek a contract(s) with the City in the foreseeable future?	No
Do you or any of your immediate family members or any businesses that you or they own have any financial interest, direct or indirect, in any sale to the City of any land, materials, supplies, or service?	No
Does your employer or an employer of your immediate family members have a contract with the City?	No
Do you or any of your family members currently serve or in the past year served as an administrative aide to a Councilmember?	No
Do you currently serve in any elected or appointed public government office?	No
Are you a member and/or officer and/or employee of any boards, commissions, corporations, non-profit entities, agencies, or other entities?	Yes
Give the title and dates of any position which you have held in such organization:	Bond Oversight Commission Sept 2018 to date
Do you receive any compensation for service on this entity(ies)?	No
Do you intend to seek election or appointment to any public office or board or commission in the foreseeable future?	No
Have you ever been hired for a position with the City of San Antonio?	No
Have you had any convictions of criminal offenses other than parking or traffic tickets?	No
Describe your Educational history.	UT Austin M.A. Government (major Public Administration) UT Austin B.A. Government
Describe your Professional History & Certification designations (Current and historical).	<a href="https://www.linkedin.com/in/linda-lopez-george">linkedin.com/in/linda-lopez-george</a>
Describe your Volunteer Experience & Community Service	<a href="https://www.linkedin.com/in/iinda-lopez-george">linkedin.com/in/iinda-lopez-george</a>

<p>Please provide a brief narrative outlining your reasons for seeking appointment to this board or commission:</p>	<p>Woven into my DNA is carving time and energy to give back to my community. I answer the call to serve on boards/commissions whose organizational missions address education, health, inequality, and social justice issues that disproportionately impact minorities and women.</p>
<p>APPLICATION SIGN-OFF</p>	
<p>As a board, commission, or committee member, you will be asked to adhere to: Code of Ordinances, City of San Antonio, Part II, Chapter 2, Article IX, Sec.2-534. All board and commission members must file a Financial Disclosure Report with the Office of the City Clerk upon appointment, and annually thereafter, throughout the member's term. Failure to file a Financial Disclosure Report within the time required by the City's Ethics Code will be considered an automatic removal.</p>	
<p>I understand that if any member of the public makes a request for information included in this Application for Appointment, most of the information must be disclosed under the Public Information Act. I understand that the City of San Antonio will attempt to maintain the confidentiality of highly private matters by seeking an Attorney General's opinion in accordance with the Public Information Act. I understand that it may not be legally possible to maintain the confidentiality of such information, and I hereby release the City of San Antonio, and its agents, employees and officers, from any and all liability whatsoever if the information must be released pursuant to the Public Information Act or any other law requiring its release.</p>	<p>Acknowledged</p>
<p>OATH: I have read and understand the guidelines set out in this application. The foregoing statements are true, accurate, and complete. I agree that any misrepresentation or omission of facts may result in my disqualification for appointment.</p>	<p>Acknowledged</p>
<p>Enter Your Name</p>	<p>Linda Lopez-George</p>
<p>Date of submission.</p>	<p>1/26/2019</p>
<p>The Texas Public Information Act provides that each government official may choose whether to allow the public access to the information in the custody of the City that contains your home address, home telephone</p>	

number, or reveals whether you have family members. Please note that this does not apply to business addresses, which are subject to public disclosure. If an open records request is filed requesting to view or obtain records that contain your personal information, the City will take steps to protect your personal information as authorized by the Texas Public Information Act, but only if you have elected to protect personal information.	
I want the public to have access to my Home Address.	Yes
I want the public to have access to my Home Telephone Number.	No
I want the public to have access to my Social Security Number.	No
I want the public to have access to my Emergency Contact Information.	No
I want the public to have access to my Family Information.	No
Please attach any additional information, such as a current resume, using the Attachments panel at the bottom of this page.	



<b>Goal Setting Committees At Large Professional Services</b>	<b>Application No: No: 20180624010328_6957</b>
ELIGIBILITY	
Are you a qualified voter in the City of San Antonio?	Yes
PROFILE	
Prefix	Mr
Last Name	Thakurratan
First Name	Ranjit Singh
Middle Name	
Suffix	
Preferred Name	RJ Singh
Gender:	Male
Ethnicity:	Asian or Pacific islander
Title	
Address Type?	Residence
Address	
City	san antonio
State	TX
Zip	
Phone Type?	Cell
Phone number	
Phone 2 Type?	
Phone 2 number	
eMail	
Employer	DellEMC
Job Title	Director - Principal, Chief Architect
Occupation	Information Technology
Board/Commission/Committee Name	Goal Setting Committees~At Large~Professional Services~01
QUESTIONS	
If this board position requires residency within Bexar County, the City of San Antonio city limits or within a particular council district, do you meet those residency requirements?	Yes
Are you a City of San Antonio resident?	Yes

San Antonio Resident Length - Years	13
In which City Council District do you reside?	08
How many years have you lived in the City Council District where you reside?	13
Do you or any of your immediate family members or any businesses that you or they own currently have any direct or indirect financial interest in any contract(s) with the City, including subcontracts?	No
Will you or any of your immediate family members or any businesses that you or they own seek a contract(s) with the City in the foreseeable future?	No
Do you or any of your immediate family members or any businesses that you or they own have any financial interest, direct or indirect, in any sale to the City of any land, materials, supplies, or service?	No
Does your employer or an employer of your immediate family members have a contract with the City?	No
Do you or any of your family members currently serve or in the past year served as an administrative aide to a Councilmember?	No
Do you currently serve in any elected or appointed public government office?	No
Are you a member and/or officer and/or employee of any boards, commissions, corporations, non-profit entities, agencies, or other entities?	No
Do you intend to seek election or appointment to any public office or board or commission in the foreseeable future?	No
Have you ever been hired for a position with the City of San Antonio?	No
Have you had any convictions of criminal offenses other than parking or traffic tickets?	No
Describe your Educational history.	I have an undergraduate degree in Computer Science Engineering and a Masters degree in Information Technology/Information Systems. I am also currently pursuing an MBA degree from University of Texas, Austin - McCombs School of Business
	My professional history includes over 12 years of work experience designing and leading technology innovations and implementations. Interfacing with SLT and Executive Leadership and public speaking

Describe your Professional History & Certification designations (Current and historical).	have been part of my professional history. I hold certifications in cloud technologies and have been recognized as an expert in the industry. I am also a published author of two books and currently working on my third book. As a leader today, I lead a team of highly experienced technology architects, program managers, and project managers in architecting, innovating and delivering technology assets exceeding \$50 Million.
Describe your Volunteer Experience & Community Service	I have been blessed community service is very close to my heart. I have contributed as a community volunteer for animal services with the Humane Society of San Antonio. My wife, a Dentist, and I have also provided free dental services and dental diagnosis and care to children in India.
Please provide a brief narrative outlining your reasons for seeking appointment to this board or commission:	San Antonio is my beloved home. I have been living here for over 13 years and I have been passionate about the city and what it stands for - Freedom, Culture and Family Values. I want to uphold these values and bring my expertise, vision and leadership experience to the board so I can be an active member and help drive strategic initiatives that will exponentially improve our community. As a board member and/or an advisor, I want to serve the people of this great city and this is my way of extending my service to one and all. I am passionate about improving people's lives and I want to share this passion with the city that I call home.
APPLICATION SIGN-OFF	
As a board, commission, or committee member, you will be asked to adhere to: Code of Ordinances, City of San Antonio, Part II, Chapter 2, Article IX, Sec.2-534. All board and commission members must file a Financial Disclosure Report with the Office of the City Clerk upon appointment, and annually thereafter, throughout the member's term. Failure to file a Financial Disclosure Report within the time required by the City's Ethics Code will be considered an automatic removal.	
I understand that if any member of the public makes a request for information included in this	



Application for Appointment, most of the information must be disclosed under the Public Information Act. I understand that the City of San Antonio will attempt to maintain the confidentiality of highly private matters by seeking an Attorney General's opinion in accordance with the Public Information Act. I understand that it may not be legally possible to maintain the confidentiality of such information, and I hereby release the City of San Antonio, and its agents, employees and officers, from any and all liability whatsoever if the information must be released pursuant to the Public Information Act or any other law requiring its release.	Acknowledged
OATH: I have read and understand the guidelines set out in this application. The foregoing statements are true, accurate, and complete. I agree that any misrepresentation or omission of facts may result in my disqualification for appointment.	Acknowledged
Enter Your Name	Ranjit Singh singh Thakurratan
Date of submission.	6/24/2018
The Texas Public Information Act provides that each government official may choose whether to allow the public access to the information in the custody of the City that contains your home address, home telephone number, or reveals whether you have family members. Please note that this does not apply to business addresses, which are subject to public disclosure. If an open records request is filed requesting to view or obtain records that contain your personal information, the City will take steps to protect your personal information as authorized by the Texas Public Information Act, but only if you have elected to protect personal information.	
I want the public to have access to my Home Address.	No
I want the public to have access to my Home Telephone Number.	Yes
I want the public to have access to my Social Security Number.	No
I want the public to have access to my Emergency Contact Information.	No
I want the public to have access to my Family Information.	No
Please attach any additional information, such as a current resume, using the Attachments panel at the	

bottom of this page.

# Ranjit Singh RJ

Principal, Chief Architect at Dell EMC

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## Summary

Currently working as a leader responsible for driving architecture and delivery team(s) for high-value technology applications at Fortune 50 customer base. Primary responsibilities include,

- Lead architecture and delivery team(s)
- Provide SLT and Executive leadership business and technology strategy
- Lead and collaborate on SLT and Executive leadership readouts
- Build, lead and collaborate on sales strategy
- Public Speaker

Author - "Administering Google Cloud Platform" - Expected Publish date - July 2018

Author - "Learning VMware NSX - Second Edition" - ISBN - 978-1788398985

Author - "Learning VMware NSX - First Edition" - ISBN - 139781785886881

Reviewer for VMware CookBook - June 2015 - ISBN - 13978-1783553976

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## Experience

Entrepreneur and Founder

June 2018 - Present

TIG (Abbreviation - Secret) aims at building a smarter way to connect candidate-recruiter-employer.

Principal, Chief Architect at Dell EMC

July 2017 - Present

Fortune 50 customer base. Primary responsibilities include,

- Lead architecture and delivery team(s)
- Lead and provide SLT and Executive leadership with business and technology strategy
- Lead and collaborate with SLT and Executive leadership readouts
- Build, lead and collaborate on sales strategy

Entrepreneur, Co-Founder

April 2017 - Present

8Reps is working towards innovating how you decide on your next workout. 8Reps - Find your Fitness

Cloud Solutions Architect - Strategic Thought Leader at Rackspace, the #1 managed cloud company  
March 2015 - July 2017 (2 years 5 months)

A technical and customer focused role aimed at architecting end to end public and private cloud solutions for enterprise customers. Deeply involved in customer end to end architecture and executive level engagement.

Senior Product Engineer - VMware Practice Area - Rackspace  
May 2012 - March 2015 (2 years 11 months)

Design, build and automate the private cloud infrastructure.

Virtualization Engineer II at Rackspace Hosting  
May 2011 - May 2012 (1 year 1 month)

Design, Build and Maintain Virtual Private Cloud.

IP Network Engineer/Sys Admin at Hill Country Telephone Cooperative  
February 2009 - May 2011 (2 years 4 months)

Working with Network Engineering team and the Plant operations and build and improve IT and Network infrastructure.

Systems Administrator at University of Texas Health Science Center at San Antonio  
September 2008 - February 2009 (6 months)

Worked as a Systems Administrator for UTHSCSA

Solutions Architect at Mobius Partners  
May 2008 - September 2008 (5 months)

Projects involving design and implementation of new IT infrastructure

Graduate research assistant at University of Texas at San Antonio  
August 2006 - December 2007 (1 year 5 months)

Worked as a graduate research assistant for the department of Management

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## Education

The University of Texas at San Antonio  
Masters, Information Technology IS/IA, 2006 - 2007

Activities and Societies: Toast Masters  
CBIT

Bachelor of Engineering (BE), Computer Science, 2001 - 2005  
Osmania University

Bachelor of Engineering, Computer Science, 2001 - 2005

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## Honors and Awards

VMware vExpert 2015, Most Valuable Professional - Q4 2015, Most Valuable Professional - Q3 2015,  
VMware vExpert 2016, Excellence Q2 2016 Award, VMware NSX vExpert Award Title 2016



<b>Goal Setting Committees At Large Professional Services</b>	<b>Application No: No: 20180502104851_6813</b>
ELIGIBILITY	
Are you a qualified voter in the City of San Antonio?	Yes
PROFILE	
Prefix	Mr
Last Name	Tijerina
First Name	Arturo
Middle Name	Joseph
Gender:	Male
Ethnicity:	Hispanic
Suffix	
Preferred Name	Joseph
Title	
Address Type?	Residence
Address	
City	San Antonio
State	TX
Zip	
Phone Type?	Cell
Phone number	
Phone 2 Type?	Home
Phone 2 number	
eMail	
Employer	Center for Health Care Services
Job Title	Helpdesk Coordinator
Occupation	Information Technology
Board/Commission/Committee Name	Goal Setting Committees~At Large~Professional Services~01
QUESTIONS	
If this board position requires residency within Bexar County, the City of San Antonio city limits or within a particular council district, do you meet those residency requirements?	Yes
Are you a City of San Antonio resident?	Yes
San Antonio Resident Length - Years	21

In which City Council District do you reside?	06
How many years have you lived in the City Council District where you reside?	15
Do you or any of your immediate family members or any businesses that you or they own currently have any direct or indirect financial interest in any contract(s) with the City, including subcontracts?	No
Will you or any of your immediate family members or any businesses that you or they own seek a contract(s) with the City in the foreseeable future?	No
Do you or any of your immediate family members or any businesses that you or they own have any financial interest, direct or indirect, in any sale to the City of any land, materials, supplies, or service?	No
Does your employer or an employer of your immediate family members have a contract with the City?	Yes
List name of employer, family member and describe contract.	CHCS - Melissa Tijerina
Do you or any of your family members currently serve or in the past year served as an administrative aide to a Councilmember?	No
Do you currently serve in any elected or appointed public government office?	No
Are you a member and/or officer and/or employee of any boards, commissions, corporations, non-profit entities, agencies, or other entities?	No
Do you intend to seek election or appointment to any public office or board or commission in the foreseeable future?	No
Have you ever been hired for a position with the City of San Antonio?	No
Have you had any convictions of criminal offenses other than parking or traffic tickets?	No
Describe your Educational history.	Student at Northwest Vista College - Working on Associate for transfer to Texas A and M University at San Antonio.
Describe your Professional History & Certification designations (Current and historical).	ServSafe Manager Certification NAMI In Our Own Voice Certification edX Training in Business Fundamentals, Business Communication, Business Design Leadership, Accounting and Corporate Finance, Psychology, Social Psychology, Developmental Psychology, Business Computer



	Information Systems, Crisis Intervention for Mental Health, General Business Foundations, Information Systems in Networking, General Psychiatric Foundations, and Basic Suicide Intervention
Describe your Volunteer Experience & Community Service	Department of Family and Protective Services, Child Protective Services - Risk Ranger Mascot Center for Health Care Services, Children's Behavioral Health San Antonio Food Bank at Haven for Hope Kitchen Haven for Hope Northside Independent School District National Alliance on Mental Illness San Antonio National Alliance on Mental Illness Texas National Alliance on Mental Illness (National Chapter) Big Brothers Big Sisters of South Texas
Please provide a brief narrative outlining your reasons for seeking appointment to this board or commission:	I would like the opportunity to get involved in local government, It is my personal belief that all citizens should be involved in government especially at a young age. I am applying to the boards/commissions that I feel I could make an impact on.
APPLICATION SIGN-OFF	
As a board, commission, or committee member, you will be asked to adhere to: Code of Ordinances, City of San Antonio, Part II, Chapter 2, Article IX, Sec.2-534. All board and commission members must file a Financial Disclosure Report with the Office of the City Clerk upon appointment, and annually thereafter, throughout the member's term. Failure to file a Financial Disclosure Report within the time required by the City's Ethics Code will be considered an automatic removal.	
I understand that if any member of the public makes a request for information included in this Application for Appointment, most of the information must be disclosed under the Public Information Act. I understand that the City of San Antonio will attempt to maintain the confidentiality of highly private matters by seeking an Attorney General's opinion in accordance with the Public Information Act. I understand that it may not be legally possible to maintain the confidentiality of such information, and I hereby release the City of San Antonio, and its agents,	Acknowledged

employees and officers, from any and all liability whatsoever if the information must be released pursuant to the Public Information Act or any other law requiring its release.	
OATH: I have read and understand the guidelines set out in this application. The foregoing statements are true, accurate, and complete. I agree that any misrepresentation or omission of facts may result in my disqualification for appointment.	Acknowledged
Enter Your Name	Arturo Joseph Tijerina
Date of submission.	5/2/2018
The Texas Public Information Act provides that each government official may choose whether to allow the public access to the information in the custody of the City that contains your home address, home telephone number, or reveals whether you have family members. Please note that this does not apply to business addresses, which are subject to public disclosure. If an open records request is filed requesting to view or obtain records that contain your personal information, the City will take steps to protect your personal information as authorized by the Texas Public Information Act, but only if you have elected to protect personal information.	
I want the public to have access to my Home Address.	No
I want the public to have access to my Home Telephone Number.	No
I want the public to have access to my Social Security Number.	No
I want the public to have access to my Emergency Contact Information.	No
I want the public to have access to my Family Information.	No
Please attach any additional information, such as a current resume, using the Attachments panel at the bottom of this page.	