

Briefing on Digital Divide Assessment Framework

Candelaria Mendoza, Smart City Coordinator

SMARTSA PARTNERSHIP

VISION:

to build a connected, inclusive,
and resilient community
supporting a high quality of life

FOCUS AREAS:

Access to Services, Mobility, and
Sustainability



ACCESS TO SERVICES

Digital Divide:

- the economic, educational, and social inequalities between those who have computers, access & knowledge and those who do not

Digital Divide in San Antonio:

- 2017 35th Worst Connected Cities*
- 17.5% (81,601) of households lacking any internet access at home*

*National Digital Inclusion Alliance (NDIA) report



METROLAB NETWORK

MetroLab Network:

- Cities and Universities partnering on research, development, and deployment (RD&D) projects to address challenges facing urban areas

Access to Services:

- CoSA and UTSA leading the efforts for Digital Divide Assessment of San Antonio
- Additional partners: SAHA, SAPL, and DIASA



DIGITAL DIVIDE ASSESSMENT

Framework:

- Study to capture infrastructure, connectivity, access to devices, and digital literacy skills throughout San Antonio

Outcomes:

- city-wide baseline of the digital divide
- district profiles
- foundation for digital inclusion efforts in partnership with local organizations and SmartSA partners to diminish the digital divide



DIGITAL DIVIDE ASSESSMENT

Next Steps:

- Methodology
- Resources: partners, budget, & staffing
- Timeline



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