



Migrant Resource Center Ongoing Operations

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Assistant City Manager
August 7, 2019



Goal

Provide services and welcoming environment for traveling asylum seekers so their stay is safe, short, and compassionate

Background

- **Influx of migrants traveling through San Antonio**
- **Focus: basic services, public health, supporting nonprofits**
- **City departments and nonprofit partners providing:**
 - **Welcoming**
 - **Food**
 - **Shelter**
 - **Travel assistance**
 - **Medical triage & services**



Who are they?

Families with children, seeking asylum

Released by Border Patrol with Notice to Appear

Legally allowed to Travel

Passing through San Antonio en route to host city

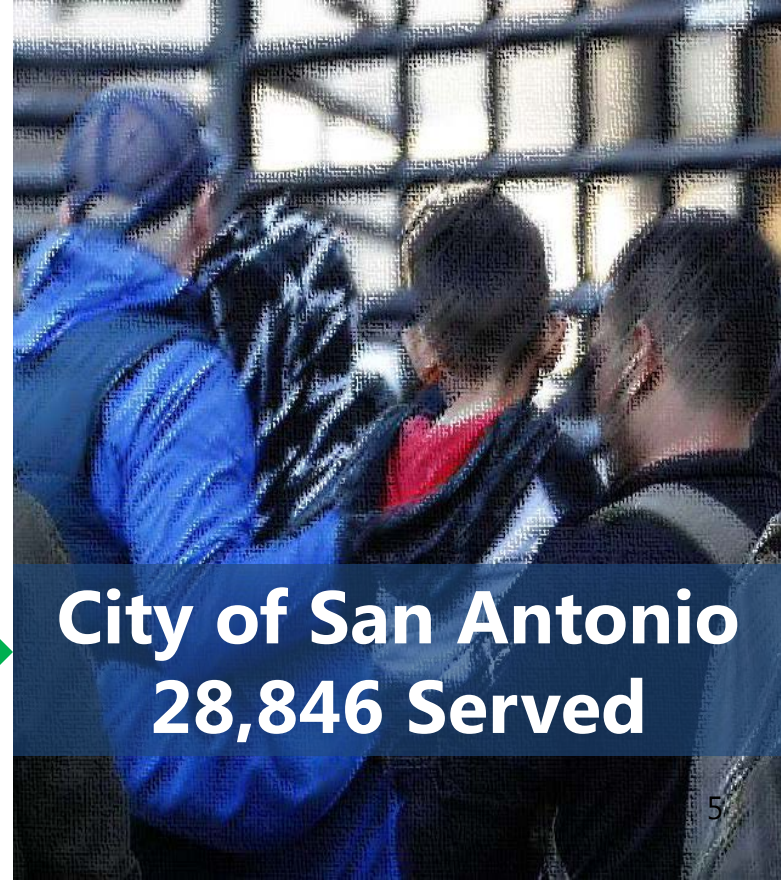
**Majority from: Honduras, Guatemala, El Salvador,
D. R. Congo, Angola, Haiti**

Asylum Seeker Pathways

Refugee Resettlement Process
Permission Granted Before Entry

Affirmative Asylum Process
With Visa

"Arriving Asylum Seekers"
Requests Asylum at the Border



City of San Antonio
28,846 Served



Operational Response



Welcoming



Food



Shelter



**Family
Connection**



Health



Travel Assistance



Clothing



**Legal
Orientation**



Hygiene/Showers

Primary Partners



HUMAN SERVICES
CITY OF SAN ANTONIO

**Migrant
Resource Center
Operations**



**Meals and
Donation
Management**



**Legal Assistance
and Travel
Financing**

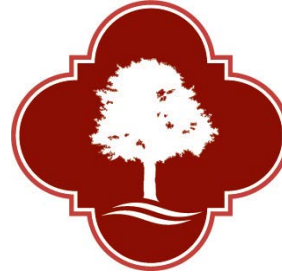


**Migrant
Overnight
Shelter
Operations**

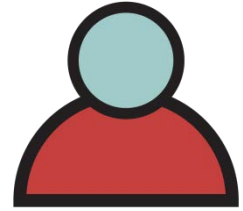


**Bus Station and
Airport Travel
Assistance**

City Department Operations Partners



Number Served



28,846

Migrants
Served

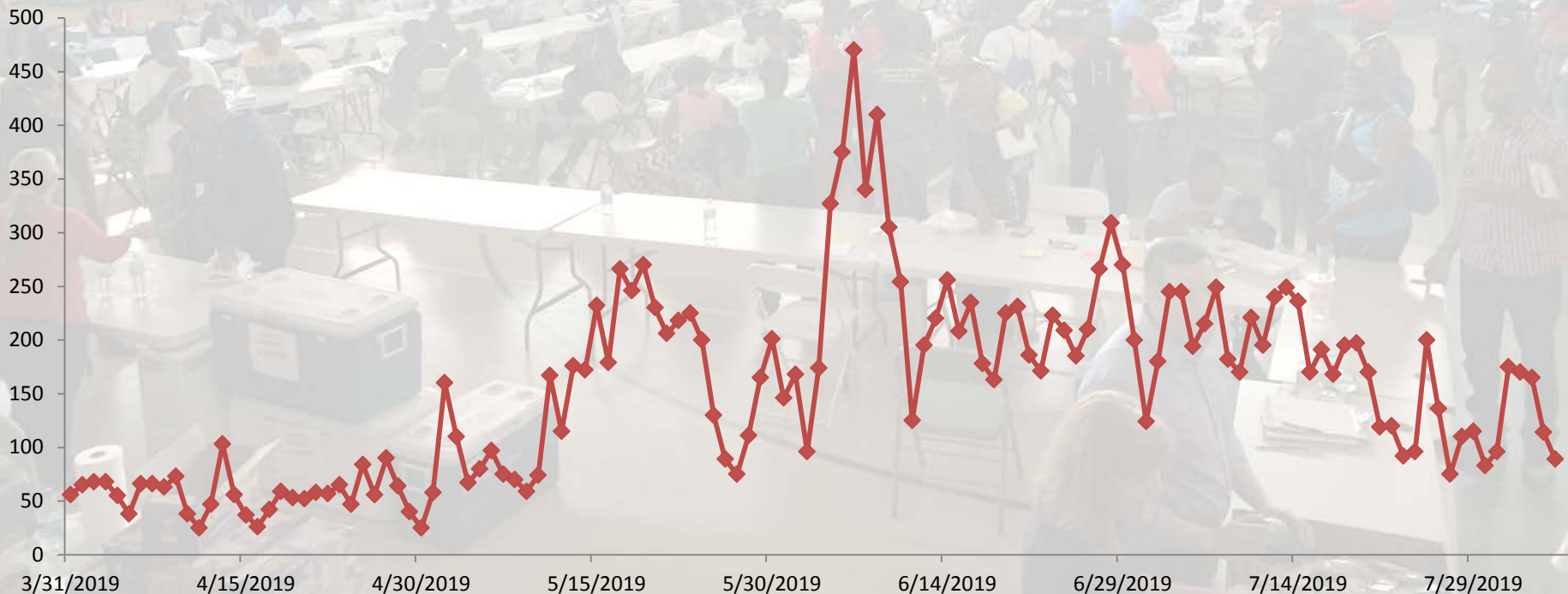


19,586

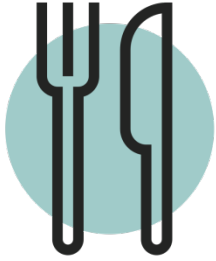
Slept at Travis
Park Church

Nightly Census

100-500 migrants served daily at MRC
19,586 Sheltered Overnight since March 30, 2019



Meals Served



71,177

Meals Served



Medical Assessments



2,332

Received Medical Assessments



COSA Mission in Action



1,085

City Staff
Number Worked



19,934

City Staff
Hours Worked

13% City civilian
workforce participation

COSA Mission in Action

Human Services	Finance	Solid Waste Management
Library	ITSD	SA Metro Health District
Convention Facilities	Parks and Recreation	City Attorney
Human Resources	Pre K 4 SA	Animal Care Services
Customer Service/311	City Manager	GPA
World Heritage Office	Economic Dev	BESD
Neighborhood & Housing	Historic Preservation	Risk Management
CCDO	Development Services	Aviation
Mayor and Council	Office of Innovation	Arts and Culture
Office of Equity	Office of Sustainability	

COSA Mission in Action



MIGRANT RESOURCE CENTER

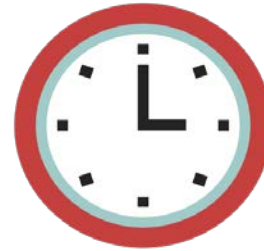
400 N ST MARY'S STREET, 78205 (ACROSS FROM THE GREYHOUND BUS STATION)

Community Response



521

Community Volunteers
Number Worked



12,890

Community Volunteers
Hours Worked

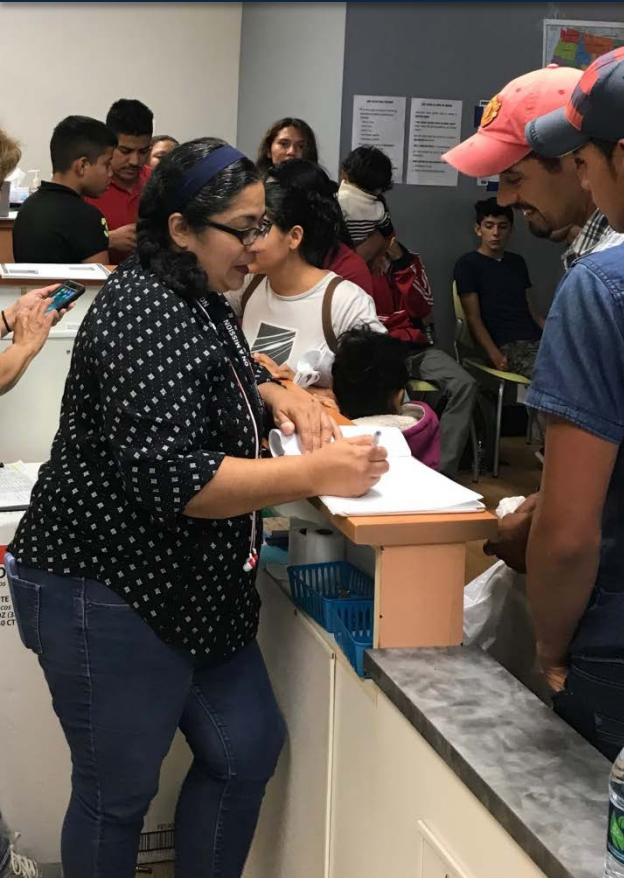
Community Response



Community Response



Operational Challenges



**Travel
Funds**



**Local
Transportation
Needs**



**Staff
Coverage**

City Expenses to date



Direct Expenditures

Catholic Charities and Food Bank
(General Fund contingency)

\$141,000

Center Expenses
(janitorial, building maintenance, laundry
service, administrative supplies)

\$155,633

Total Direct Expenditures by City*
(as of Aug. 5, 2019)

\$296,633

***Does not include the cost of City staff either volunteering or being deployed to the response.**

Partner Expenses to date



San Antonio Food Bank

\$211,558

Catholic Charities

\$337,633

Travis Park Church

\$33,465

**Total Direct Expenditures by
Partners***

\$582,656

*Excludes \$141,000 funding from City

Pursuit of Federal Reimbursement



FEMA

- **\$30 million included in emergency appropriation**
- **\$25 reserved for border states**
- **Administered by Emergency Food and Shelter National Board Program**
- **Food and shelter expenses prioritized for reimbursement**

Fecha 6/4/2019

Jamas olvidar esta fecha entre miedos alegrías lagrimas.
Logramos llegar a San Antonio con tristeza al saber no poder
viajar cuando encontramos una linda persona de noble corazón
~~esperanza~~ los trajo a un lindo lugar donde es mejor
que cosa es una alegría poder saber que en un país tan
grande hay personas que están pensando en nosotros los

EMigrantes

No somos malos no asemos daño
solo buscamos un futuro
para nuestros hijos.

Dios les bendiga siempre.
a todas estas personas tan lindas

Jeova es mi pastor y nada me faltara.

Salmo 23

Honduras

Somos inmigrantes.

I will never forget this date between fears and tears of joy. We managed to get to San Antonio, sadly knowing that we could not travel, when we found a nice person of noble heart.

They brought us to a nice place where it's better than home. It's a joy to know that in such a big country there are people who are thinking of us immigrants.

We are not bad, we do no harm. We are only looking for a future for our children.

God bless all these beautiful people.

"The Lord is my shepherd; there is nothing I lack."

-Psalm 23

Honduras We are immigrants



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