

# Council Consideration Request

## Language Access Plan

Presented by:

Jeff Coyle – Government & Public Affairs



# COSA Accessibility Efforts



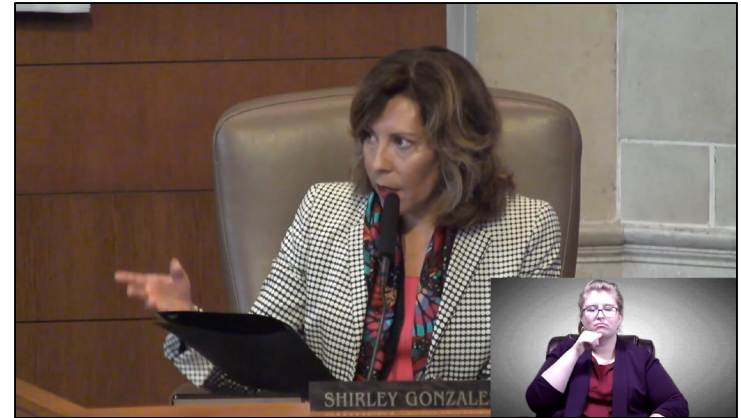
**Disability Access Advisory Committee**

A screenshot of the City of San Antonio's Language Services website. The browser's address bar shows the URL "https://www.sanantonio.gov/gpa/Lang...". The page has a blue header with the text "LANGUAGE SERVICES" in white. Below the header, there is a navigation menu with links to "GOVERNMENT & PUBLIC AFFAIRS HOME", "ABOUT", "CITY EVENTS & CALENDAR", "COMMUNITY SURVEY", "DIGITAL NEWS ROOM", "LANGUAGE SERVICES", "SPEAKERS BUREAU", and "VOLUNTEER SERVICES". The "LANGUAGE SERVICES" link is highlighted. To the right of the navigation menu, there is a text block explaining that the City of San Antonio offers ASL and Spanish interpreters upon request for all City Council Committee meetings. Below this, there is a "LANGUAGE SERVICES REQUEST" form with fields for "Name (Nombre)", "Email (Correo electrónico)", "Phone Number (Número de teléfono)", "Meeting (Junta)", "Topic (Tema)", and "Service (Servicio)". The "Service" field has three radio button options: "American Sign Language (ASL) Interpreters at the meeting / Interprete ASL en la junta", "ASL video Interpretation / Video de junta interpretada en ASL", and "Spanish Interpreter at the meeting / Interpretes en español en la junta". There is also a text area for "Additional Comments (Comentarios adicionales)". At the bottom of the page, there is a "CONTACT" section with the physical address, mailing address, phone number, and media inquiries information. A "LATEST NEWS" section is also visible at the bottom.

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**Closed Captioned & SAP Council Meetings**



**ASL Interpreters**



**Spanish Language Liaison**

# LAPP Working Group

- Disability Access Office
- Office of Equity
- Government & Public Affairs
- City Attorney's Office

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