

City of San Antonio FY 2020 Proposed Annual Operating & Capital Budget

Development Services Department

Presented by:
Michael Shannon, PE, CBO - Director

Budget Work Session
August 27, 2019



Development Services Team



Michael Shannon, PE, CBO
Director



Amin Tohmaz, PE, CBO
Deputy Director



Terry Kannawin — Asst. Director
Plan Review



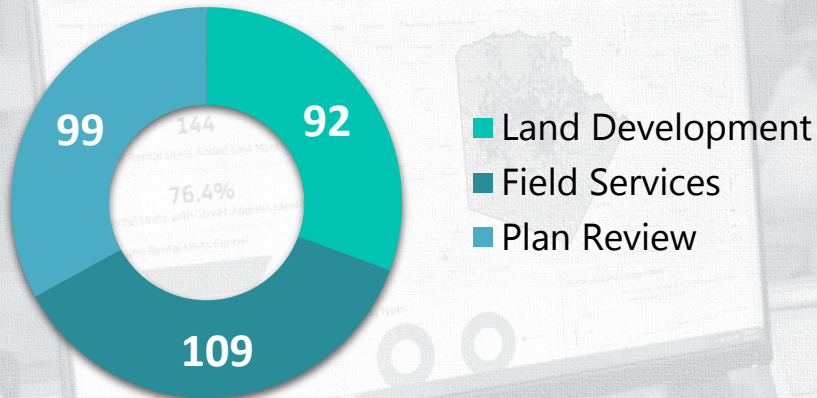
Melissa Ramirez — Asst. Director
Land Development

DEVELOPMENT SERVICES OVERVIEW

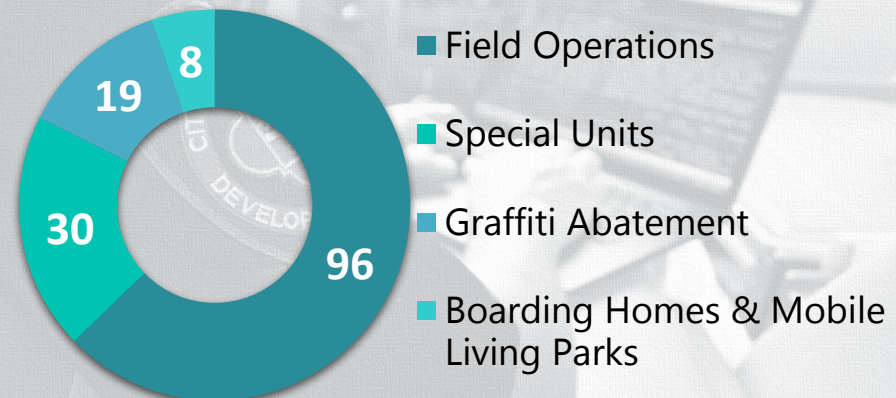


Partnering with our community to build and maintain a safer San Antonio

453 | EMPLOYEES



DSD EMPLOYEES PER DIVISION

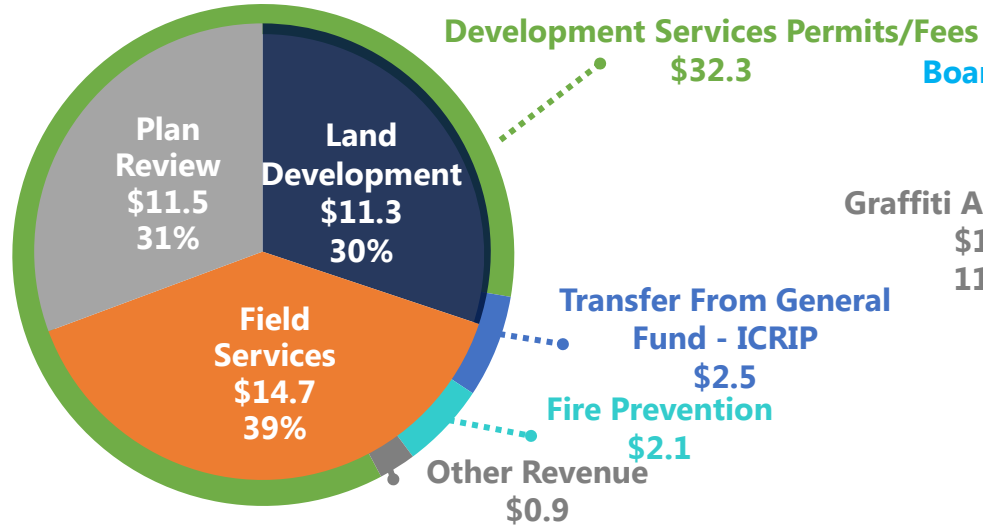


CODE ENFORCEMENT SECTION 2

FY 2020 PROPOSED BUDGET \$52.3

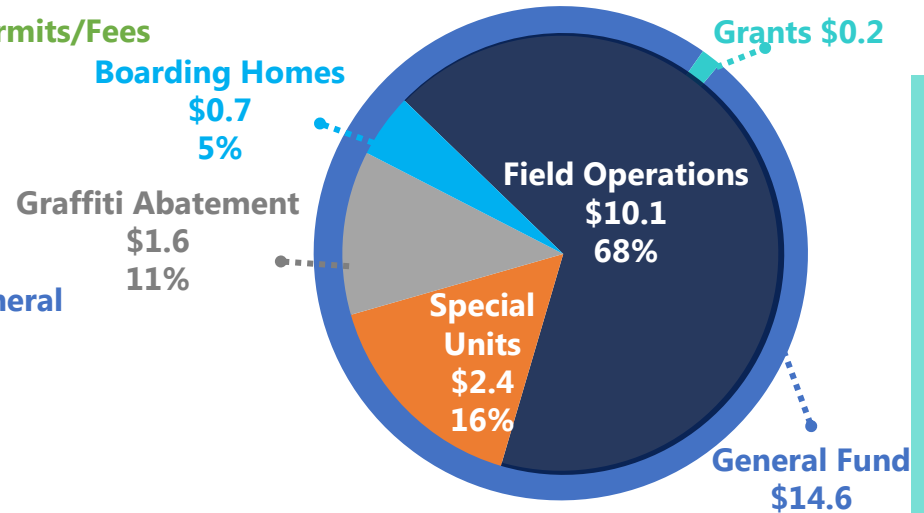
(\$ in Millions)

Development Services Fund \$37.5



Enterprise Fund	FY 2019	FY 2020	Change
Development Services Fund	\$37.4	\$37.5	\$0.1
Total	\$37.4	\$37.5	\$0.1
Positions	286	300	14

General Fund & Grants \$14.8



Funds	FY 2019	FY 2020	Change
Code Enforcement*	\$15.3	\$14.6	\$(0.7)
Grants	0.2	0.2	0
Total	\$15.5	\$14.8	\$(0.7)
Positions	153	153	0

*FY 2020 Proposed Budget for Code Enforcement is \$14,864,633 of which \$279,652 is transferred to Development Services Fund.

MILESTONES

DEVELOPMENT SERVICES DEPARTMENT

2007
2008

- Enterprise fund
- Improved service delivery
- Recession leads to reduction in force



2011



2012
2013

- Code Enforcement joins DSD
- Building Standards Board
- Boarding Homes Ordinance
- Administrative Hearing Officer
- Absentee Property Owner



2016

- Parking lot expansion
- Add positions



2017
2018

- Sign Code update
- Add positions
- Short Term Rentals CCR
- 2018 ICC Building-related & Maintenance Codes



PERFORMANCE DEVELOPMENT

LAND DEVELOPMENT
Major Plats
Technical Review

PLAN REVIEW
Commercial
Initial Review

PLAN REVIEW
Residential
Initial Review

FIELD SERVICES
Inspections as
Scheduled

FY 2018 ACTUALS	FY 2019 ESTIMATE	FY 2020 TARGET	
15 DAYS	16 DAYS	20 DAYS	✓
16 DAYS	18 DAYS	18 DAYS	✓
3 DAYS	3 DAYS	3 DAYS	✓
99%	97%	95%	✓

PERFORMANCE

CODE ENFORCEMENT

COMPLIANCE
Tier 1 & Tier 2 cases

PROACTIVITY
Tier 1 & Tier 2 cases

RESPONSE TIME
Tier 1

RESPONSE TIME
Tier 2

GRAFFITI
Sites

FY 2018 ACTUALS	FY 2019 ESTIMATE	FY 2020 TARGET	
97%	94%	90%	✓
79%	77%	65%	✓
1.3 DAYS	1.6 DAYS	2 DAYS	✓
1.9 DAYS	2.1 DAYS	3 DAYS	✓
52,804	57,958	50,000	✓



FACILITATING MAJOR PROJECTS

MAJOR ACCOMPLISHMENT FY 2019



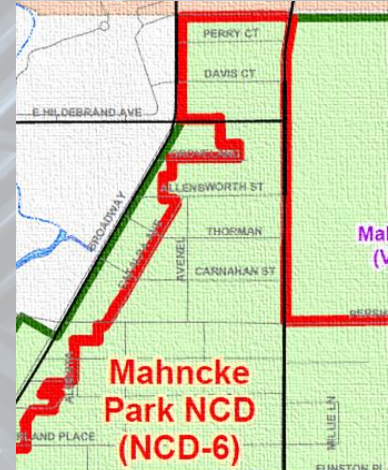
LIVE
STREAMING OF
ALL MEETINGS



STORM
ASSESSMENTS

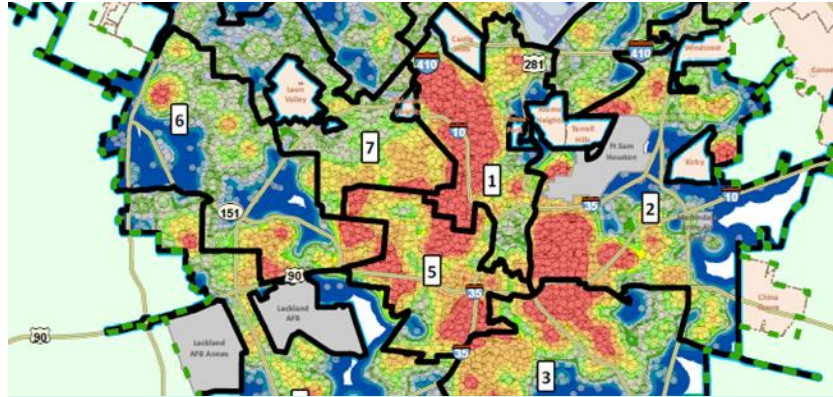


MOBILE LIVING
PARKS



MAHNCKE
PARK

EMBEDDING EQUITY IN DEVELOPMENT SERVICES



FY 2019




Code Enforcement assigned based on number of violations



Interpretation services at all Board and Commission meetings

CERCAS

6



Debe estar en buen estado. Repare listones o soportes inclinados, podridos, dañados por el fuego o rotos. Tenga en cuenta que su cerca debe cumplir con los requisitos de altura. **(Código de Mantenimiento de la Propiedad de San Antonio, Sección 302.7.1; Código de la Ciudad Cap. 6-2 y Código de Desarrollo Unificado Cap. 35-514)**

07/09/2019

FY 2020



Increase availability of applications & material in Spanish



Education and outreach in targeted low-income areas

Development Services Fund FY 2020 Improvements



STRIKE TEAM
6 POSITIONS
\$ 523,319



BUILD SA
1 POSITION
\$72,260



SHORT TERM
RENTALS
1 POSITION
\$59,962



CUSTOMER
SERVICE
6 POSITIONS
\$386,133

General Fund FY 2020 Efficiencies



VACANT LOTS AND DEMOLITIONS
\$100,623



VARIOUS LINE ITEMS
\$49,039

FY20
Y20

Code Enforcement in FY 2020
Permitting in FY 2021 (Q1)



FY 2020 Unified Development Code Amendments
Building-related & Sign Code Updates



Large area rezonings
Senior Living facility inspections



Meet performance goals for plan review and
inspections



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