



## San Antonio Public Library Director's Report June, 2020

San Antonio Public Library (SAPL) began offering Contact-Free Pickup of materials at all locations and one-hour computer use by appointment at nine locations on June 16, 2020.

## TABLE OF CONTENTS

I. Administration.....	3
II. Central Library.....	9
III. Branch Libraries (Alphabetical) .....	11
IV. Performance Measures .....	31

# DIRECTOR'S OFFICE

Library Director Ramiro S. Salazar participated in a webinar on June 4, 2020 organized by the American Library Association entitled Library and the New Normal. As a panelist, Mr. Salazar spoke about the San Antonio Public Library's phase-in approach to public services during the COVID-19 pandemic.

Library Director Ramiro S. Salazar participated in the Local Government Hispanic Network Board Meeting on June 5, 2020. Mr. Salazar serves as a Board Member, representing the City of San Antonio and the San Antonio Public Library.

On June 16, Library Director Ramiro Salazar met with District 3 Councilwoman Rebecca Viagran to discuss the proposed schematic design for the McCreless Branch Library, a 2017 Bond Project. Assistant Directors Kathy Donellan and Dale McNeill also participated in the meeting.

In June 2020, Library Director Ramiro S. Salazar participated in six media interviews regarding public libraries during the COVID-19 pandemic.

The Texas Library Association hosted a webinar entitled Reopening Response Team on June 30, which featured Library Director Ramiro S. Salazar as a panelist to discuss the San Antonio Public Library's phased in services during the COVID-19 pandemic.

On June 30, 2020, Library Director Ramiro S. Salazar concluded his one-year term of office as President of the Public Library Association (PLA). As President of PLA, Director Salazar provided leadership for several important issues and challenges impacting public libraries to include the COVID-19 pandemic and decision by Macmillan Publishers to embargo new eBook titles for two months. Mr. Salazar is currently serving as an Immediate Past President for PLA.

# MARKETING



- SAPL Director, Ramiro Salazar, spoke with ABC News about how libraries are coping with the COVID-19 pandemic and navigating reopening plans.

- KENS 5 aired a segment on their morning show that featured the San Antonio Public Library's Summer Reading Program. The reporter spoke with Coordinator for Teens Services, Jennifer Velasquez about how people can participate in the program. They also mentioned that SAPL is partnering with Spurs Give for their summer reading challenge. Variants of this story aired multiple times.
- American Libraries published an article on the Rainbow Roundtable and quoted SAPL Assistant Director, Dale McNeill.
- The San Antonio Express News published an opinion piece on Saturday which appeared in print and online by Rafael Castillo that highlights SAPL's digital collection.
- KSAT 12's SA Live featured a segment dedicated to SAPL's Overdrive reading list for kids that aims to promote diversity and social justice. The segment occurs during the first 2:07 of the segment at the following link.
- The New York Times published an article about libraries reopening plans, quoted Ramiro, and mentioned SAPL.
- San Antonio Magazine published a reading list of recommendations highlighting books about race that families can read together and mentioned SAPL as a resource.
- USA Today Published an article about how libraries are approaching reopening nationwide and included quotes from an interview they conducted with Ramiro.
- Over the weekend, multiple outlets reported on the library reopening this week including an interview with Dale McNeill that aired multiple times on Fox San Antonio and News 4 WOAI.
- News 4 WOAI published an article about the Spurs Give Summer "What'cha Reading Challenge" and mentioned that San Antonio Public Library is a partner in the program while highlighting the curated book list that SAPL created for it.
- Smart Cities Dive published an article about how libraries are planning to reopen amid budget cuts and heavily featuring information about San Antonio Public Library throughout the piece.
- KENS 5's Great Day SA included a segment on SAPL's reopening and featured images from the reopening "how-to" video created by SAPL librarians.
- The San Antonio Current published an online feature article about SAPL's reopening and quoted Ramiro's statement that is displayed on the Library's website.

#### **Social Media fun facts for the reporting period:**

- SAPL's social media generated 346,929 impressions
- SAPL's social media following base grew by 531 new fans
- Content shared across Facebook, Twitter and Instagram contributed to users engaging with our posts 20,124 times.

### **Social Media statistics for the month:**

- Twitter: 5,199 followers
- Facebook: 20,192 fans
- Instagram: 5,938 followers

### **Graphics**

The Graphics Team created publicity materials for a variety of programs and events during this reporting period, including signs, print materials, and social media graphics to promote Contact-Free Pickup and public computer availability, Summer Reading, virtual programming, the Joint Primary Runoff Election campaign, Bond project updates, renovations at Landa, and communication related to changes and updates in services related to COVID-19.

## **DIGITAL SERVICES**

Digital Library Services Analyst Tricia Masterson and Digital Library Services Assistant Dan Garcia continued their work with the Office of Innovation in testing the Idea Portal interface.

The Digital Services Department launched an internal chat service to offer staff another communication line to the department.

Digital Library Services Supervisor Rolf Laun, coded a system for producing daily checkout and check-in statistics to help the Library measure the success of the Contact Free Pick-up service.

Digital Library Services Assistant Christina Hess worked with the Future of Libraries committee leaders to create an intake form for interested staff.

## **LITTLE READ WAGON**

On June 1, 2, 3 and 4, Little Read Wagon staff distributed 1,459 books to Pre-K 4 SA graduates during drive through ceremonies at the North, West, South and East Centers. The San Antonio Public Library Foundation donated about 200 Arte Kids books from their stock, with the remainder coming from library giveaway book inventory. Julia Lazarin and Clair Larkin cheered for families at the North and West Centers, Cresencia Huff joined Ms. Larkin to celebrate at the South and East Centers. While the heat and humidity was high, each location turned their parking lot into a drive through party, the decorations and music lending a festive air. Adding to the fun, many families decorated their vehicles with signs, banners, garlands and balloons. Each family was greeted and personally invited by either Ms. Larkin, Ms. Lazarin or Ms. Huff to join the library's Summer Reading Club and many were eager to hear about the library's contact free pick up service. The delight of the children upon receiving a new book made wearing a mask while standing in a sweltering parking lot for five hours over four consecutive days worthwhile!

Little Read Wagon staff was asked to film and produce the video demonstrating contact free pick-up. On June 10, Ms. Larkin took the Smarty costume to Thousand Oaks and filmed librarian Brooke Mjolsness for the Contact Free Pick-up video. Ms. Mjolsness acted the part of the patron and wore the Smarty costume, following the script from Marketing and Ms. Larkin filmed the action. Ms. Larkin uploaded the raw footage and Ms. Lazarin pieced together the videos, added graphics, text and music, and Ms. Larkin's voiceover. If there is a next time for producing a video, Little Read Wagon staff hope to have more creative license.

## CHILDREN'S (SYSTEM-WIDE)

June began with a great deal of national turmoil spurring many to examine issues of diversity, bias, and equity. The children's librarians quickly put together a list of relevant children's books to support conversations about race and diversity. The list was made available on Overdrive and promoted via social media. Many of the same titles also were added to the Spurs Give Reading Challenge which began June 15 to conclude July 13.

**Summer Reading:** Summer Reading began June 1 while the Library was still in phase 1 closure. Reading logs were available online for download and distributed in hard copy through some area schools. Kids Time videos were posted weekly and will continue through July with the recordings remaining available indefinitely. The videos correspond to craft activities and a range of topics including mythical creatures and an original puppet show, "La Caperucita Roja." The Take & Make kits were very popular and patrons shared photos of their completed activities. Along with Kids Time, children's librarians produced and with assistance from the Marketing team regularly posted videos to the Library's growing YouTube playlists: Tiny Tots, Story Time, STEAM, Free Play Friday, Tween Time, and Imagine, Make, and Create.



Perennial favorite **Dinosaur George** offered a series of eleven classes sharing information about many different kinds of dinosaurs and aspects of paleontology. Classes were Mondays and Wednesdays at 10AM via Zoom, June 15-July 20. Children participated with lots of enthusiasm as George Blasing effectively transferred his engaging presentations to the online environment. **Matt Sandbank** brought his shadow puppetry to children and caregivers in two formats. The asynchronous webinar series, Shadow Camp, is available via the Library events calendar for children to access at their own pace. It includes short instructional videos, entertaining puppet show clips, and templates to download and create their own puppets. On June 12 Matt Sandbank presented live via Zoom a delightful mix of brief puppet shows alternating with true behind the scenes explanations of how he creates and presents his shows.

Opera San Antonio was on site at Central Library to record segments for the Explore Opera for Kids series. Originally intended to be in-person presentations at five Library locations, Opera San Antonio developed a series of five recordings featuring their apprentice artists. The recordings will premiere in July and August on Facebook and YouTube, immediately followed by a live Q&A via Zoom.

KLRN Education invited the Library to present stories as part of their virtual summer programming. Robin Alcorta (Landa) shared a read aloud and related activity in English on June 30, and Nicole Cubillas (Cortez) shared a read aloud and activity in Spanish on July 1. The KLRN Education team also invited a children's librarian to record a segment for Camp TV, a series of day camp-style programs to air daily beginning July 13.

## TEENS (SYSTEM-WIDE) / TEEN LIBRARY @ CENTRAL

*Due to the library closure, the Teen Library @ Central staff continued to work on a variety of projects and tasks that had system-wide impacts during the month of June.*

**Virtual Teen Programs and Activities**—The 210teenlibrary Discord and Instagram workgroups, led by Matthew Loaiza (Assistant Manager, Teen Library @ Central), facilitated 8 weekly virtual Teen Summer programs with a total of 239 teens in attendance for June. Many of these programs were co-facilitated with virtual teen volunteers and incorporated teen-requested activities. The 210teenlibrary Instagram workgroup also shared important resources for teens regarding the Black Lives Matter movement, racism, protesting, and more.

For the 210teenlibrary Instagram page, Regina Almanza (Library Assistant, Teen Library @ Central) has been creating graphics for posts and stories promoting Teen Services' Tuesday and Thursday LIVE programs, general teen interest content, and evaluating and posting teen volunteer-created content. In addition, Regina prepared and presented an Instagram LIVE program demonstrating baked avocado eggs.

JD Elizondo (Library Assistant, Teen Library @ Central) joined teen virtual programming with Studio Time on Instagram LIVE Saturdays at 2:00 p.m.. During these weekly events, JD discusses and demonstrates playing guitar, keyboard and music theory while he is in the Teen Library's music studio.

Ciana Flores (Library assistant PT, Teen Library @ Central) continues to contribute to the 210teenlibrary Instagram page by taking staff and teen content and presenting it as posts and stories, as well as creating indirect programming. For example, Ciana develops questions for teens on the 210teenlibrary Instagram to keep them connected and engaged with their library. She consistently searches for content that the teens in the community express interest in to ensure Teen Services responds to their interests and needs. Ciana has also been assisting JD with the Saturday Studio Time Instagram LIVE programs as a co-host and camera operator. Additionally, Ciana records and reports all monthly system-wide Instagram statistics.

On Monday and Wednesday afternoons, Amisarahi Sarabia (SAPL's Teen Outreach Specialist) hosts "Quarantunes," an Instagram challenge where teens submit their favorite tunes to the 210teenlibrary account, and then Amisarahi and Matthew Loaiza create a Spotify playlist at the end of the week. Amisarahi also worked on Instagram story challenges for future posts during the reporting period.

**Teen Pride**—The Teen Pride workgroup, led by Matthew Loaiza and consisting of Teen Services librarians Chris Castillo (Parman), Dacari Lambert (Schaefer), and Shannan Prukop (Johnston), facilitated 13 virtual Teen Pride programs, posts, and activities for teens to celebrate Pride 2020. Additionally, the workgroup created a "Notes of Encouragement" video for teens as part of Pride San Antonio's Virtual

Pride Parade 2020. To close out Pride Month, the workgroup collaborated with Fiesta Youth, Diamond Mason, and Mayor Ron Nirenberg to host a Poetry Writing Workshop + Q&A with the Mayor + Open Mic night for teens on Tuesday, June 30.

Amisarahi Sarabia developed several Instagram Stories related to Pride month. She also created a Pride-inspired makeup tutorial that was featured in the 210teenlibrary Instagram feed.

**System-wide Support**—Amisarahi Sarabia continued to assist SAPL Marketing during the reporting period by editing several Adult Services videos, including the baking with herbs series.

JD Elizondo continues to contribute to the Library's podcast "Tuned In" and is working with Diana Starrett (Adult Services Librarian I, San Pedro) on developing an episode covering the Library's Phase 2 opening. Additionally, JD is developing a podcast episode on SAPL's virtual program offerings.

**Professional Development**—Jennifer Velásquez (Coordinator of Teen Services) continued to lead virtual meetings with the Teen Services librarians and liaisons to discuss updates on the various projects and initiatives teams are working on from home, in addition to the Teen Summer Reading Program. The Teen Services meetings moved from weekly to monthly in June.

Kathleen Fordyce (Manager, Teen Library @ Central) continued serving on a system-wide Teen Services workgroup developing a revision of suspension guidelines for minors. She also continued to serve on the SAPL Talent Modernization Study committee and the Incident Reporting System workgroup. In addition, she continued to attend weekly Central Public Service Managers meetings.

Matthew Loaiza continues to serve as a member of the 2020 Alexander Briseño Leadership Development Program Steering Committee for the San Antonio Hispanic Chamber of Commerce.

The Teen Library @ Central staff has met Monday through Thursday every week on Microsoft Teams to stay connected and update each other on the tasks and projects they are all working on.

## ADULTS (SYSTEM-WIDE)

In June, adult services staff presented a variety of virtual programs highlighting the LGBTQ+ community in celebration of Pride Month. Programs hosted during the month included Michael Dunbar-Rodney from Central Reference participating in an author event that was co-hosted by the Pride Center and featured the transgender author and artist Lexie Bean. Several staff also participated in hosting a series of three presentations offered by Melissa Gohlke, Assistant Archivist at UTSA's LGBTQ+ Special Collections; the series focused on LGBTQ+ History in San Antonio and covered topics such as Off Limits Lists and the LGBTQ+ Community during World War II as well as LGBTQ+ Bar Culture in San Antonio from 1960s-1990s. Finally, on June 29th, the Library hosted a YouTube Live Intro to Voguing program presented by Tony Padron and Karma Styles; the Library received many positive comments for this program organized by Lily Gonzales in Central Reference, including a request to host this program again in the future.

On June 25th, adult services staff members Freddy Hudson from Memorial and Lily Perez from Central Reference facilitated a virtual resume workshop. The workshop was presented by John Horton, who is a long time SAPL volunteer who assists job seekers in the JSBC. Mr. Horton covered the basics of how to create a resume that highlights skills and abilities, and also covered topics such as marketing your skills to potential employers. Mr. Horton also recorded this presentation so that it can be accessed anytime. The workshop was very well received, and staff are looking into offering it again in the future.



In June, adult services staff collaborated with Eco Centro to present a series of three YouTube premier programs that covered the basics of composting. Topics in the series included hot compost., worm compost, and cold compost. Each segment was roughly 15 minutes and provided an overview of the topic. Staff are looking into the possibilities of continuing to partner with EcoCentro for future series of short YouTube Premier Events. EcoCentro is a community outreach center for environmental sustainability operated by San Antonio College.



In addition to live virtual programs, adult services staff continue to produce short, pre-recorded videos on a wide variety of topics. Videos that were posted to SAPL's YouTube Channel in June include craft demonstrations such as one strip fabric bookmarks and reusable foodwraps made with beeswax, a series of videos about growing and using fresh herbs, and a virtual tour of the Salado Creek Greenway. These videos display the breadth of skill and knowledge of adult services staff.

Take and make craft kits for adults were also offered at all locations in June. June's kit was yarn wrapped words, which included craft wire, individual skeins of yarn, and instructions. Staff at all locations offered these kits to patrons calling to pick up holds through the contact free pick up service. The kits were well received, with many locations running out of the kits quickly. Two more systemwide take and make craft kits for adults are planned for the rest of the summer.

## **CENTRAL LIBRARY**

### **CHILDREN @ CENTRAL**

The Central Children's team supported the Mayor's Summer Reading Program on a system-wide level by sorting and distributing the prize books given to each child for completing the program. Manager Kate Simpson, Library Assistants Judith Slaughter and Mary Elizabeth Fernandez, and Assistant Manager Shannon Seglin worked hard under a tight turn-around schedule to get newly-delivered books unpacked, organized and sent to each location in time for the beginning of the contact-free pick-up service.

The team also spent considerable time assembling June and July make and take craft supply kits in support of Summer Kids Time programming for distribution at Central and several other branches. The same hard-working team, with additional assistance by Librarian Olivia Escovedo, assembled almost 200 kits in a short time span.

Ms. Seglin developed an LGBTQ+ middle grade and picture book list for the Pride Month LibGuide, in partnership with the Central Reference dept.

The Central Children's Librarians continued to connect with the community through their twice-weekly emails to families full of early literacy tips and book recommendations.

Ms. Seglin had a strong presence on SAPL's YouTube page in June, with three of her videos premiering to positive response. She shared the books *One Love*, *The Very Impatient Caterpillar*, and *The Crocodile*

*and the Dentist*, in addition to songs and special appearances by her puppet friends! She also spent considerable time guiding the efforts of the Story Time committee as the co-chair. This committee is tasked with developing virtual programs for preschoolers.

Ms. Escovedo continued her vital work on a committee that edits videos produced by the SAPL Children's Librarians. She worked on the promotional video for the Mayor's Summer Reading Program, which was shared with area school districts, in addition to eight other story time and song videos posted to SAPL's YouTube channel.

Librarian Ashley Stubbs served as a key member of both the Tiny Tots committee and the Play & Learn committee. She produced many curated programs for SAPL's *We're Here For You* section of the website.

Ms. Simpson co-chaired the Play & Learn Committee, charged with guiding parents through using household items for early literacy play. Ms. Stubbs and Ms. Simpson each submitted images and videos of their own toddler daughters engaging in play around the biweekly themes of Weather and Mud.

## REFERENCE

On consecutive Tuesdays in June (June 16, June 23, and June 30) from 4:00-4:30 PM, SAPL library hosted a Youtube premier *Eco Centro Compost 101: Shorts*, an online series created by Eco-Centro.

On June 16, Jess Mayes with Eco Centro narrated the first in the series of Eco Centro Compost 101: Shorts a Youtube video about *Hot Compost*, which presented a way to save money, reduce waste and reduce one's carbon footprint by creating something wonderful for the garden.

On June 23, Eco Centro Shorts presented: *Worm Compost or Vermicomposting* about how to use worms to convert unwanted kitchen scraps into valuable garden nutrients.

On June 30 Eco Centro Shorts presented *Static (Cold) compost*. This segment showed patrons how to create great soil for a garden with minimal time and effort.

Members of the Central Reference team participated with the Pride Center promoting library services as well as Pride Month programming.

Librarian Michael Dunbar-Rodney organized three presentations from UTSA archivist, Melissa Gohlke, on San Antonio's queer history. They took place in association with Johnston, Thousand Oaks, and Central. Central's presentation had 16 attendees.

Librarians Lorin Flores and Michael Dunbar-Rodney held their virtual presentation on use of streaming technology for library programs with ALA with almost 400 watchers.

In its first month of service, Chat Reference fielded 255 requests for assistance. This month also saw record numbers of requests through our online LibAnswers system.

## LATINO COLLECTION & RESOURCE CENTER

In honor of the passing of beloved Chicana author Rudolfo Anaya on June 30, the Latino Collection and Resource Center collaborated with SAPL Collection Development to make available a digital book display of his works. As a result, all available ebook and audiobook titles were checked out and increased awareness of Latinx literature.

Program Manager Emma Hernandez has continued to be involved in the Adult Services virtual programming groups, Race and Social Justice & Hispanic Heritage Month. These virtual programs are slated to be publicized in August & September 2020. Additionally, she led the completion of the City of San Antonio's Budget Equity Tool, designed to integrate explicit considerations of racial and economic equity into decisions, including policies, practices, programs and ultimately, the Departmental budgets.

## **TEXANA/ GENEALOGY**

Andy Crews, Librarian I and Matt De Waelsche, Librarian II, recorded a virtual video presentation on how to fill out pedigree charts and family group sheets, two of the most commonly used forms to record genealogical research information. The video will be shared with the public on the Library's YouTube channel.

Texana/Genealogy staff continued to remotely assist researchers during the Central Library's extended closure. Online Local History and Genealogy reference stats were up 44% from May and 55% from April. A total of 96 research tickets were facilitated in June. Librarian II Deborah Countess continued supporting this effort by overseeing the research and assignment of these requests.

In an effort to increase access to the Library's archival collections, Mr. Crews worked with Special Collections Manager Heather Ferguson to begin uploading recently encoded archival finding aids to the Texas Archival Resources Online (TARO) portal hosted by the University of Texas at Austin. To date, the five finding aids that have been uploaded to TARO include:

- Guide to the American Flag Day Association Collection
- Guide to the Papers of Geraldine Smedler
- Guide to the Papers of Ethel Minor
- Guide to the Papers of Katie Jones
- Guide to the Juneteenth Freedom Coalition, Inc., Printed Materials and Photograph Albums

Library Assistant Clarissa Chavira has been diligently working on the re-housing and consolidation of Texana's vast number of local history vertical files in preparation for the upcoming 6<sup>th</sup> floor renovations. In June, Ms. Chavira updated 148 of the over 3000 files held in our collection.

## **BRANCH LOCATIONS**

### **BAZAN**

Children's librarian Hope Sonnen was busy in June giving out Summer Reading programs Take & Make crafts to curbside customers. She also posted an online Children's craft program and recorded a story for Dial-a-Story.

Teen Librarian Georgina Garcia encouraged her team at Bazan to hand out Make & Take crafts along with every young adult book that has been going out. Ms. Garcia reached out to Lanier High School, and Tafolla Middle School to let them know that the Summer Reading program was still on and that there were many virtual activities that the teens could participate in remotely. Towards the end of the month, Georgina reached out to our neighbor Sacred Heart Catholic Church to distribute out any leftover Make & Take crafts. The church was delighted to receive the kits to share with their teens.

Georgina hosted a live Instagram origami program where she taught viewers how to make an origami turtle. She also served as the gaming facilitator on the 210TeenLibrary Discord server, and hosted a gaming program every Saturday from 3pm to 5pm. The teens who attended discussed gaming culture, played video games, and got to know each other and built friendships. At the end of the month Ms. Garcia hosted a Mario Kart Tournament open to all teens on the 210TeenLibrary.

In addition, Georgina submitted a photo to the 2020 Virtual Pride Parade celebrating Pride Month by featuring post it notes that read *Love All* on a display featuring LGBTQ young adult titles.



Love All display featuring LGBTQ young adult titles

Training Officer Emily Flores continued to teach the following LEARN at SAPL classes virtually: Conversational English as a Second Language, Advanced English as a Second Language, English as a Second Language Book Club and Advanced English as a Second Language Book Club. One of Emily's long-time volunteers, Karen Wyatt, has continued to volunteer virtually and assists in the class.

The English as a Second Language Conversation Group has been following a new format with students co-hosting weekly discussions in the context of their home countries. During the month of June, student- and teacher-led discussions covered Death, Unemployment, The World Happiness Report and the idea of taking risks.

Library Assistant Enedina Prater hosted a virtual *Potter and Potions* program in July. The program was inspired by the Harry Potter at Home event taking place on the Pottermore website where celebrities read

a different chapter of Harry Potter every week. Nine patrons attended virtually to discuss the readings and all things Harry Potter.

Enedina also hosted a virtual *Coloring for Grown-Ups* program that was a success. Attendees working from home showed off their work and talked about current events. A family of three participated and mentioned that it was nice to be reunited online with others who they met at the library.

The *Sprinting Hour* virtual program was held weekly in June. Writers timed themselves for 30 minutes and wrote as much as possible during that time frame. Afterwards, writers logged onto Zoom to discuss writing challenges, successes and to motivate and inspire one another during these trying times.

## BROOK HOLLOW

Brook Hollow staff were very excited to kick-off Contact Free Pick-Up Service on June 16. Demand for this service has steadily increased and many Brook Hollow team members reported being happy to hear from regular patrons.

In June, Brook Hollow's Children's Librarian Jasmin Salinas in addition to helping launch the reopening of the Brook Hollow branch for contact free pick-up, continued to work to provide virtual programming for children ages zero to twelve years. Ms. Salinas serves on one work group and co-leads a second group that are dedicated to creating video content for children to enjoy. In June, she edited six videos of songs, rhymes, and stories for children ages zero to five years that were released throughout the month of June for the public to view on the San Antonio Public Library's YouTube channel. These three videos starred other Children's librarians from around the city, but the lyrics, sounds and other effects were edited by Ms. Salinas. In June, the three videos for the Tiny Tots video playlist that she edited received 321 views. For school age programming, specifically for tweens ages nine to twelve years, Ms. Salinas edited three additional videos that premiered in June. The videos for school-aged children were viewed 106 times and focused on book talks and recommendations. Ms. Salinas also helped to coordinate the Summer Reading program for children at the Brook Hollow location, organizing the prize book distribution process.

Teen Librarian Julia Pouliot is seeing the efforts of her Teen Summer workgroup pay off with teens around the city picking up Take & Make craft kits at their local libraries and joining daily for programs on SAPL Teen Services' Discord and Instagram online platforms. Now in its sixth week, the Teen Summer program has been very successful with teens and library staff coming together to try new things and dialog in different and exciting ways. Ms. Pouliot was once again able to participate in this discourse by hosting a second Instagram Live cooking demonstration from her home kitchen. Fifteen people watched along as she made rainbow cereal bars to celebrate Pride Month. Ms. Pouliot has also been serving as LIC at the branch where she has worked to streamline check-in processes for returned material.

Due to the Covid outbreak, Adult Services has gone virtual this summer with the Summer Reading Club. Adult patrons are encouraged to register online and download a free punch card if they wish. When patrons register online, they can keep track of what books they have listened to or read and what virtual library activities they have attended. Once the patron has completed 8 books or activities, they qualify for an "Imagine" notebook and pen.

Adult Services has also put together 3 Take-And-Make projects that will be distributed every three weeks throughout the summer. Patrons are being encouraged to take pictures of their completed projects so that we can display them online.

Marco De Leon, Adult Services Librarian has been busy working with other Adult Services Librarians to create virtual programming designed to reach patrons that desire to interact with library staff virtually. He has also created a collaborative Reader's Advisory document that is tailored to the unique reading interests of the Brook Hollow community. The document will make it easier for our staff to recommend book titles from specific genres that our patrons are looking for.

## CARVER

Carver Branch has distributed each Take & Make packet for the Summer Reading program. The effort has been so successful that staff even had to put together extra packets.

The Teen Take & Make program also saw interest from young customers, Children's Librarian Braulia Carrillo commented. Mrs. Carrillo also serves as liaison for Teen Services. Assistant Manager Kenneth Stewart, branch liaison for Adult Services, reached out mature users to take advantage of packets prepared for them.

Since the staff were familiar with the customers and their families, it was possible to create personalized book bundles for them. That let patrons know staff had been thinking about them and missed seeing them. Parents reported that the children have enjoyed the book bundles. Books with summer themes were very popular.

## CODY

Cody staff have been busy providing contact free pick up to patrons and managing a hold shelf that is often 2000+ items large! The branch also served as a polling site, beginning June 29, for the Joint Primary Runoff Election.

Teen Librarian Amy Rae Weaver continued to provide information and entertainment to teen patrons on a number of platforms, including Discord, Instagram, Goodreads, and the San Antonio Public Library website. She presented an Instagram Live cooking demonstration to give teens a look at making pancakes from scratch. With other Teen Services colleagues, she also collated fiction, nonfiction, and online resources for teenagers looking for information about Black Lives Matter.

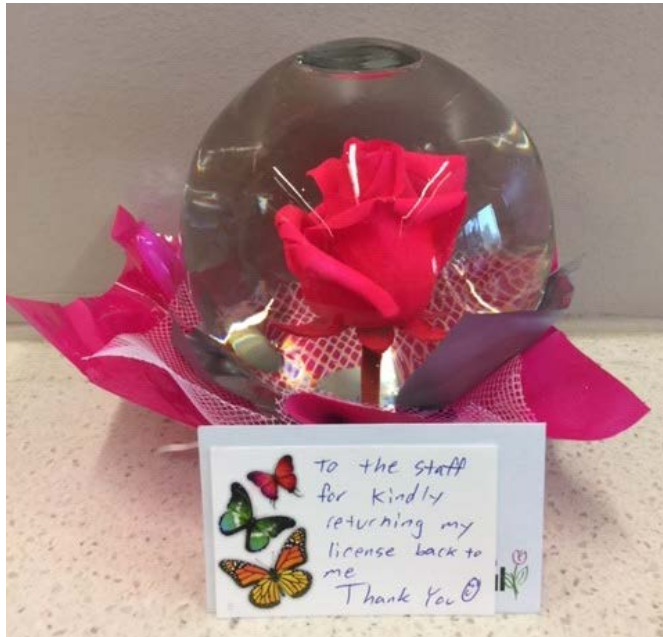
Adult services librarian Marcella McGowan presented The Do's and Don'ts of Online Applications on June 17, with co-host Michelle Rickman. Ms. McGowan assisted with the assembly of the July make and take craft for adults, a Baby Yoda Paracord project.

Staff continue assisting in other City departments: David Guzman with NHSD and Brenda Sanchez with STRAC. They each play an important role in mitigating the problems brought on by COVID-19.

## COLLINS GARDEN

The Collins Garden Library (CGL) Team opened the branch to Contact-Free Pick-Up, Computer Appointments, as a Cooling Station and for Bexar County Early Voting in mid-June. SAPL Phase 11 is running smoothly following social distancing practices established by COSA and SAPL.

A patron thanked the entire CGL Team with flowers for finding and returning his driver's license after he voted at the Collins Garden Library. The patron expressed his gratitude for this random act of kindness.



(Image at left: A Patron's Thank You Gift to the CGL Staff)

Teen Services Librarian Daniella Toll led the charge to pass out origami and felt coloring take & make kits for teens. Toll added handouts to the teen items so they could see events available to them online. This year's online summer reading program puts teens in the driver's seat as creators. Teens are encouraged to post on Instagram showing their finished crafts or a video of themselves making the craft. This is a valuable step for teens who want to be involved in the community in a leadership role. The fun, low pressure setting of library crafts is a good introduction into making instructional videos.

Children's Services Librarian Gina Brudi has been working to maintain connections with children and ensure that they have access to the Summer Reading program. Every patron receives a reading log and information regarding the program.

Branch Manager Jeannette Davies and Library Assistant Carlos Loera have been working on virtual cooking programs via SAPL Adult Library Services. The upcoming series A Noon Time Helping of SAPL All Things Culinary is on Thursdays at Noon beginning July 23 featuring summer desserts. Future topics include summer salads, the ins/outs of spices and conversations with guest chefs. Patrons can register for these Zoom virtual programs through Trumba on the library's website [www.mysapl.org](http://www.mysapl.org).

## CORTEZ

Branch staff were happy to return "home" in June and get back to seeing each other and helping the public. Cortez Branch is doing both contact-free pickup and computer sessions and are happy to report that the Phase 2 operations are going smoothly. Several team members worked to put together "bundles" of DVDs and books to make for easy checkout without browsing. The whole staff enjoyed making personalized safety signs that included bitmoji avatars on them for the circulation desk with messages like "Don't touch your face" or "Remember to keep a safe distance".

Branch Manager Cammie Brantley was able to provide special service to a regular customer she saw outside the library reading the signs explaining the new services. She knew that the man was deaf and mute and could not call to place items on hold or tell anyone what he wanted. After getting his card number she selected items she knew from experience that he would appreciate and checked them out for him. It was a real "feel good" moment for her and for the customer.

Adult Services Librarian Angela Morrow had her three “escape rooms” added to the SAPL digital collection. Before the COVID closure she had not attempted anything like this and it was fun as well as a good learning experience. Angela also created crafting content for the Adult “Take and Make” efforts for Summer Reading and a craft group video.

Teen services Liaison Jo Ann Paredes took part in projects that had all branches working together to reach teens through social media. Several Cortez teens took part in Dungeons and Dragons and other programs through Zoom, Discord, Instagram, etc. Teen kits which have a different craft each week are finding their way home to teens. The crafts include origami, rainbow scratch art, and macramé. And Jo Ann has not forgotten about her adult crafters. She sends weekly emails with craft instructions. Several crafters have sent in photos to show their progress/completion. Many of the crafters have expressed sadness about not being able to come to the Branch for the weekly craft gathering and that they miss staff. It’s nice to know they appreciate the programs Cortez has to offer.

Children’s Librarian Nicole Cubillas prepared for an appearance on a KLRN Zoom meeting for families where she read a story and discussed activities kids could do at home. She also helped prepare packets of take-home crafts for kids. In addition, she continued to work on book talks and tween programming via Teams as well as preparing the staff for the new way of doing Summer Reading under Phase 2 services.

Circulation Attendant Madeline Vasquez was deployed to help the Housing Department with calling customers in mid-May but was happy to return to SAPL and her Cortez team in mid-June. She misses her Tuesday night crafting group and her once-a-month Monster Meet fans but is hopeful that someday the Branch can offer full-service again and she can get back to beautifying the Branch with her bulletin boards and displays.

## ENCINO

June has been an exciting month! Encino had lots of patrons excited to come pick up materials from the library, including materials for Summer Reading. The Encino Branch has already had several Summer Reading Program finishers. Families also seem to be enjoying the Children’s Take & Make Kids Time at Home kits. Encino gave out 40 Take & Make kits over the month of June.

Children’s Librarian Ann Laird has been active with Children’s Services. During the month of June, Ann co-moderated Dinosaur George’s Tyrannosaurus Rex virtual program which was very entertaining and informative! Ann also had two of the videos she made for “Imagine, Make & Create” premier on the MySAPL YouTube channel in June. In addition to programming, Ms. Laird is also working with a committee of other Children’s Librarians to update SAPL’s Unattended Children policy.

Teen Services Librarian Heather Swindell has been highlighting young adult materials that are highly relevant to current events and those that have been overlooked on Encino’s shelves via lists in Bibliocommons. She has also been working with Collection Development to increase the very popular Express manga and graphic novel offerings available at the branch and to fill SAPL’s need for print copies of new books released during the closure. Virtual teen programming was promoted to patrons via flyers. Two varieties of Teen Take & Make kits were distributed in the month of June to teen patrons.

Adult Services Library Mark Hall has been active in promoting the library’s revived Goodreads group, posting topics on current reads as well as a Juneteenth related-topic on racism and civil rights. Additionally, he has contributed book reviews to both SAPL and Goodreads, highlighting books of interest to adults from his own reading.



# FOREST HILLS

The Forest Hills Branch opened to Contact-Free pickup on June 16. Staff were eager to return to the branch and prepare to offer services to the public once again.

Teen Services Librarian Laura Herman has been deployed to Forest Hills from the Igo Branch Library to assist as an LIC. Laura hosted a live cooking show on Instagram for Teens. She cooked two easy dishes, popcorn and rainbow ramen.

Children's Services Librarian Ana Menchaca is slated to return from maternity leave at the end of July. In the meantime staff have been working to maintain connections with children and ensure that they have access to the Summer Reading program. Every patron receives a reading log and information regarding the program.

Many parents have called the library hoping to check books out for their children after being without access for three months. Branch Manager Mary Naylor had a very positive interaction with a mother who desperately needed books for her three sons. Ms. Naylor was able to select 30 titles for the family and have them ready within an hour for the mother to pick up. The mother was very appreciative of the service and the library's ability to meet her needs despite the challenges.

# GREAT NORTHWEST

Great Northwest Branch Library's children's librarian Cari Raley has been developing *ABC Club @ Home* programs. Each letter has an accompanying guide which gives adults tools to engage with their children to bring Story Time to their homes with activities, snack suggestions, and links to online books and videos. The programs are available to send by email but the sheets and activities can be printed for those without computer access. Ms. Raley has also been working on videos and ideas for both the Tween and Steam Committees that are available on the SAPL YouTube page: *SAPL Tween: Foosball DIY* <https://youtu.be/oMpZweDReqo> and *SAPL STEAM: Rock Art & Guide* <https://youtu.be/rOMldJ96pr8>.

Library assistant Christian Aldana has completed a *Baby Time @ Home* art program for the youngest patrons and their families. Circulation attendant Shayla Morales has put together Kids Time craft projects for the month of June and July. They include a packet of 4 crafts for kids to do at home this summer and can be picked up at the library.

Library assistant Kathleen Marascio added to her Herb Gardening video series with *Baking with Garden Fresh Herbs* <https://www.youtube.com/watch?v=HLhbsB7PtIA> and *Drying and Storing Herbs* <https://www.youtube.com/watch?v=eOjyydBBbhc> now posted on the SAPL YouTube page. Ms. Marascio is working on a final video for this series on the topic of safe food handling for long-term storage using recycled containers. Ms. Marascio is also developing a new online tournament proposal for a future program. She continues to gain skills in technology, customer service, and is building her knowledge of professional discussions around public health and equity in libraries.

Assistant Manager Stephanie Vazquez worked with the Adult Summer Reading Committee to provide online programs. She coordinated with the San Antonio Food Bank to partner on an online program for the summer. On June 29 the San Antonio Food Bank presented the SAPL virtual program *Kitchen & Food Safety* using Zoom. Ms. Vazquez is also serving as Teen Liaison and has prepared Take & Make

crafts for contact-free distribution to adult and teen patrons. She has stayed in contact with patrons using the Remind app to inform patrons about summer reading sign-up and Take & Make craft kits. Ms. Vazquez is also on the Adult Gaming Workgroup and is planning for future programs including an E-sports panel discussion, a Super Mario Maker Online Challenge, and a SAPL Gaming & E-Sports Podcast to promote library programming.

## GUERRA

The Guerra Branch began contact-free pickup on June 16. Employees worked in teams making book and DVD bundles. Patrons have been excited to participate in the Summer Reading program. Families have enjoyed the Take & Make craft kits for children and teens.

Interim Branch Manager Jernell Williams attended the Branch Managers meeting hosted in WebEx on June 4. She attended the San Antonio Public Library Town Hall webinar on June 5. She attended Adult Services meetings on June 11 and 18. She completed online training on June 11, 17 and 23. The topics were Phase 2 - Services Preparation, Wellness Strategies During the COVID-19 Pandemic, and Elections Logistics Discussion. Ms. Williams attended the City Manager Town Hall webinar hosted in WebEx on June 24. She attended the Library Leadership Team meeting on June 25, and the Change Management meeting on June 30. She monitored City Council meetings weekly. She communicated with branch employees sharing appropriate information through in-person meetings, email, phone and text.

Children's Librarian Arlene Richardson continued to collaborate with the children's services team to provide virtual program options and update the preschoolers LibGuide with weekly program offerings. She curated two programs in celebration of Father's Day and two more in celebration of Independence Day. She also recorded two toddler time videos. Ms. Richardson communicated with directors at seven outreach locations and arranged contact free drop off of reading logs and bookmarks. On June 15, she participated in a webinar: Neurodiversity in the Library – Annie Gaines. On June 17, she participated in a Playwork Collective webinar. On June 22, she attended One Drive/SharePoint training. She attended the City Manager's Town Hall session on June 24. She continued to attend the Children's Librarians weekly check in meetings. Ms. Richardson designed and installed a children's Summer Reading display that patrons can view from the parking lot through the glass windows. This display highlights the theme of summer reading, online information location, books that can be placed on hold, the availability of craft kits and book bundles and finisher information. On June 30, she held a check in meeting with the Library Aides team she supervises.

Adult Services Librarian Stephen Jackson assisted the Willie Cortez Senior Center in preparing and distributing meals for senior citizens on June 25. On June 30, he recorded *El Castillo sin sol* (*The Castle Without Sunshine*) by José Sanabria and Ayako Kato for Dial-a-Story in Spanish.

Teen Liaison Edward Mayberry worked on teams at the Central Library preparing Summer Reading Take-Aways. These take home and make crafts have been very popular. The teens have enjoyed origami, rainbow scratch art, and macramé keychain crafts.

## IGO

Children's Librarian Carrie Vance recorded a program for Tiny Tots that premiered on the Library's YouTube channel on June 23 that appears to have been well received. The mini-program helps toddlers develop balance, which is an important developmental skill that is needed for sitting, but also required for

reading and writing. Ms. Vance also hosted two virtual sessions for the Mayor's Summer Reading Club, where Dinosaur George presented information on fossils and raptors. She enjoyed seeing the children and hearing questions. Some children even took notes for these sessions!

Children's Librarian Carrie Vance hosted The Stitchery on Sundays via Zoom. The group is still experiencing good attendance even in the virtual world. Participants enjoy socializing, but also share their finished objects and continue to get support in their stitching journeys. The group also had a discussion about diversity and inclusion and asked Ms. Vance to include a statement about celebrating diversity on the Library's calendar listing for the event.

Adult services librarian, Gamini Haluwana hosted a library event on the 24th of June online. Mr. Keith Thibodeaux- City of San Antonio health and wellness expert presented the program: It was titled "Nutrition in a Nutshell" This program was arranged for SAPL patrons to gain knowledge that will help them sort through information available about good nutrition and food choices.

Teen librarian Laura Herman hosted a live cooking demo on the teen services Instagram account where she showed teens how to make ramen noodles and adding vegetables and proteins. Viewers could ask questions or comment.

Irene Scharf of Igo branch library has been organizing a memoir writing and reading program from June to August. She did a successful program in June. 17 people participated. Participants will read and write memoir, learn how to turn memories into memoir, learn about online writing resources, and learn from scheduled presenters. Program ongoing from June - August 2020.

## JOHNSTON

Johnston is one of nine branches that began offering both Contact-Free pickup and computer access by appointment on June 16. Staff has taken advantage of the opportunity to make the collection more accessible and user-friendly once we reopen for browsing by beginning a shift of collection locations.

Interim Branch Manager Cristine Mitchamore hosted an online program by presenter Melissa Gohlke, Assistant Archivist at UTSA Special Collections. The presentation described Off-limits lists posted by the military here in San Antonio and how they affected the lives and activities of LTBTQ personnel in WWII and beyond. Ms. Mitchamore also contributed to the library's GoodReads account, starting discussions about books shared with readers' fathers and books chosen for the Summer Reading program.

Children's Librarian Tiffany Durham co-chaired the Story Time Working group responsible for the Story Time YouTube videos, Curated Programs on SAPL Here for You!, and Book Bundle Activity Sheets. Miss Tiffany also participated in the Play and Learn Working Group by providing content for the Play Prompt Videos. She also promoted the Summer Reading Program, passing out Take and Make Kits, and providing sidewalk chalk for finishers in celebrations of their reading accomplishment.

Teen librarian Shannan Prukop ran the program the Teen Summer program Tryday Friday on Discord, teaching teens flexibility and improvisational skills by leading them in learning different tabletop games. She also contributed to the Teen Services video for the San Antonio Pride digital parade, highlighting some of the library's LGBTQ+ comics. Throughout June, she distributed Teen Summer craft kits to interested area teens picking up holds and conducted reference interviews over the phone to help teens find materials to put on hold or check out..

Library Assistant Elsy Jackson serves as a regular contributor to Telecuentos (Dial-a-Story in English), and she recorded two children's books: *Hola Cangrejito!* by Jonathan Fensky on June 22 and *El coleccionista de palabras* by Peter H. Reynolds on June 26. Elsy assisted the Children's Librarians by translating the Book Bundle Activities Sheets into Spanish. She attended wellness education webinars and online training in computers programs.

Circulation Attendants Raquel Gonzales and Vida Salas were deployed until late June to assist Neighborhood Services. They reviewed applications for completion and contacted applicants to supply additional information when necessary.

## LANDA

Landa opened for contact-free pickup on June 16 with the rest of the SAPL system. Pickup service started off with a bang, especially since the staff were working with limited space and only one phone. That did not affect the teamwork of the staff or the patron demand for materials. It felt as though nothing changed with how many holds were picked up and processed every day.

Branch Manager Kiyanna Stephens continued to provide staff support while working from home and acting as a dual manager with San Pedro Branch Library. She lifted the team's spirit by delivering return-to-work goodie bags.

Children's librarian Robin Alcorta was selected to participate in a story time Zoom session hosted by KLRN on June 30. She read *The Really Really Really Big Dinosaur* and led an extension STEM activity. Participants built a dinosaur with marshmallows and toothpicks. She was very happy to get to see so many littles after not having in-person programming for a few months now.

In preparation for the Monte Vista Historical Association 4th of July celebration, Librarian Alcorta created a video showcasing how to make a holiday-themed noise maker. Library Aide Carye Bye showed off her digital creative side by creating two different neighborhood architectural scavenger hunts. Both of the hunts and the video were scheduled to be advertised on the Monte Vista Facebook Page for 4th of July.

Library Assistant and Teen Liaison Rebekah Corley returned to Landa after completing her temporary assignment leading Johnston Branch's new LEARN Center. Assistant Corley continued working remotely during the month of June. She continued to meet with her LEARN and Teen Services colleagues to stay connected and discuss programming opportunities. Assistant Corley contributed to JSBC's resume resources located on the Jobs and Small Business LibGuide. She also collaborated with Children's Librarian Robin Alcorta for Teen Summer Reading kickoff. The Landa team enthusiastically promoted Teen summer reading and the weekly craft kits were incredibly popular. Almost all of the kits were given out within the first days of each week!

Adult Services Librarian Karen Sebesta continued working with the Food and Cooking subcommittee of the Adult Programing Livestreaming Group. Her specialty was highlighting resources available at SAPL to accompany the Zoom programs for food demonstrations. Librarian Sebesta continued working remotely a couple days a week. She used the opportunity to schedule Zoom programs, including an upcoming event with the San Antonio Food Bank on diabetes awareness. Librarian Sebesta began planning Zoom meetings for the Landa Mystery Book Club, Reader's Ink Book Club, and outreach with The Village at the Incarnate Word.

# **LAS PALMAS**

Toddler Time at Las Palmas Branch Library was all about activities to take and make at home. 22 “Take and Make” activity kits were distributed in our community.

Las Palmas Library gave out 37 craft kits for teens in June. Connie Hejl, teen services librarian, runs the weekly online anime club with Emerald who has been a volunteer at Las Palmas for over a year. Emerald is very active helping online to promote and facilitate teen programs with staff.

# **MAVERICK**

Reference staff continued to work remotely from home until staff returned on Tuesday, June 9. Days before opening to the public, staff completed various tasks preparing for the reopening to the public on Tuesday, June 16. On the first day, Maverick experienced a high volume of customers during the first hours, but then the flow began to ease down into the day. The first week was steady, but as the public learned of library services available again, many long awaited customers began revisiting the library.

During the week we had before the Phase 2 Curbside/No Contact service, Ms. Roberts curated a Baby/Toddler Time for the Tiny Tots Libguide online. She also assembled 50 Take and Make Kits for children for the month of June.

Trainings and meetings also occurred during this reporting period. Ms. Roberts attended 2 children’s check-in meetings on June 11 and June 18. She attended a Tiny Tots committee meeting on June 11. In addition she attended COVID-19 Screener Training and Phase 2 Training.

The rest of June continued to be busy. Ms. Roberts thanks Maverick staff for promoting the Summer Reading Program and the children’s Take and Make Kits. She assembled 93 Take and Make Kits with new crafts for July. In addition, Ms. Roberts participated in Dial-A-Story on June 26.

Library Assistant Mary Lou Bleichwehl promoted the Teen Summer Reading program to Teens through Remind messaging service. Maverick Teens met virtually every Tuesday on Zoom; the group spent about half of their time together sharing their experiences and have begun recommending books to one another! They continue to enjoy playing JackBox games, Role Models is the group favorite. It is a game of social interaction in which players assign attributes to one another from a variety of silly categories like circus acts, dog breeds or Teenage Mutant Ninja Turtles. Players are awarded points for awarding and receiving votes and the end of the game culminates with each player receiving a nonsensical description such as “loud, grumpy, friendly, ninja.”

# **McCRELESS**

The McCreless Branch provided contact-free pickup starting June 16 and has distributed several “Take and Make” craft kits for teens, children, and adults. Patrons have enjoyed the pizza-making kits for preschoolers that Ms. Angela put together before leaving for the summer. Several patrons have called to ask for movie recommendations from Circulation Attendants Alma Bruno and Gracie Rendon. Circulation Attendant Linda Rodriguez had the honor of picking out books for a 3rd, 5th, and 6th grader at the request of a parent to “keep them busy” for a few weeks. Although it has been difficult to not provide the typical pre-COVID 19 services, our staff are finding ways to serve our community during this time.

Librarian Marisa DeBow conducted an Instagram Live Craft Demo for Teen Summer Reading. She also participated in creating a greeting for Teen Services video for the San Antonio Pride digital parade. DeBow contributed to Parents Magazine Annual Best Children's Books of 2020 with some Young Adult titles. Librarian DeBow continues to stay abreast of current library practices and challenges through webinars, articles, and adult and teen services meetings.

Library Assistant, Alfred Chavez created a video for the SAPL Adult Virtual Programming: Greenway Trails of San Antonio. This short video is the virtual version of a popular McCreless Hiking Club program for all ages. This video showcases the natural beauty available to all of our patrons and serves as an introduction to San Antonio's Greenway Trails as the first of a series of similar walks.

<https://www.youtube.com/watch?v=RSfTQhAM6vE>

Librarian Yamada-Lokensgard made her first craft video, "Beeswax Food Wrap," which was released on the MYSAPL YouTube channel on June 12<sup>th</sup>. She attended a dry run for a virtual program on credit with COVID-19, in order to give feedback to the presenters. Ms. Yamada-Lokensgard also attended the following webinars: "The Librarian's Guide to Homelessness"; "Sure Bet Bests: Matching Readers with their Best Reads," "COVID Screener Training," and "Election Logistics Discussion and Q&A."

# MEMORIAL

## Children's

Children's librarian Christine Deffendall recorded *The Day You Begin*, by Jacqueline Woodson, for Dial-a-Story on June 8.

Mrs. Deffendall reviewed the Juvenile Fiction book *City Spies*, by James Ponti for the Children's Services Blog on June 9.

During the month of June, she volunteered to participate in the Unattended Children Policy workgroup. This group has been charged with re-working SAPL's current policy on Unattended Children, which has not been reviewed since 2003.

Mrs. Deffendall also volunteered for the Children's Code of Conduct sub-workgroup, which is focused on presenting expectations of behavior in a form which is easily comprehended by children. Christine created the first draft of the document, which is currently under review by her peers.

## Teens

Circulation Attendant and part time Teen Liaison created a libguide specific to the Memorial Branch Library on the Spring Share platform and used the Bootstrap Framework with CSS3 and JQuery to style and add to the User Experience and User Interface to make browsing the guide and information contained easier to view, digest, and mobile friendly. The guide created with basic web principals in mind, the guide has 51 views in less than 21 days.

Mr. Sosa also created multiple quarter sized flyers advertising the Summer Reading Program 2020 to patrons as well as a flyer for Memorial Branch specific information. He has been participating in the 2020 Summer Reading Program for the Teen program and has handed out over 20 Take & Make Kits for teens to continue engagement with the library.

# MISSION

Mission Branch Library being one of the 9 branches to offer computer services by appointment as well as contact-free pickup. Take and Make kits for all ages were offered to Mission's contact-free pickup customers. Additionally, at the end of June Mission Branch Library served as an early voting site and as a Cooling Center for the community.

Library Assistant Jessica Viera, designed and created Take-and-Make kits for the month. Adult Services Librarian Kassandra Vela-Laosa, continued to work with the Crafting Live Streaming Committee and the Program in a Bag Committee. She created a craft video that will be premiered on SAPL's YouTube channel on August 14th.

The Teen Summer Program began this month at Mission Branch Library. Teens have picked up Take-and-Make crafts curbside at the library and have enjoyed making key chains, rainbow scratch art, and origami at home. As the Teen Summer Program continues, teens can look forward to more weekly crafts and K-Pop journaling kits.

# PAN AMERICAN

The Pan American Library Children's Librarian, Monica Huerta, has been continuously working as Tween Work Group lead to produce new virtual content for Tweens, working with branch personnel to put together and distribute craft kits for children, and is developing more process-oriented craft kits to be distributed to the community for the future.

Monica has been releasing bi-weekly virtual content co-created with the Tween Work Group on her All Things Tween libguide. For the month of June, the following virtual programs have been released by the Tween Work Group: "Sports Books & Game DIY @ Home," "Spies, Mysteries & More!"

Monica has been working with other librarians to film and release book talk videos. To date, Ms. Huerta has filmed 3 book talks and had 2 of those videos released on the MySAPL YouTube channel. These book talk videos have also been added to the "Book Talk Central" portion of her libguide, All Things Tween.

As for the Take & Make Craft Kits, Monica and staff have put together over 75 craft kits. Ms. Huerta has been promoting her kits by coaching staff to offer them over the phone during contact-less pickup hours and marketing her kits via a sign on the contact-less pickup table. She has been working to create more craft kits that focus on creativity, process-art, and expression.

During the month of June, Library assistant Cassie Garza hosted five individual virtual teen times through the teen services Discord server. Teens during this virtual teen time shared art, video clips and favorite memes. Each virtual teen time lasts about an hour and half and maintains a steady attendance of 6-8 teens. Since beginning the virtual teen time on Discord Ms. Garza has noticed several familiar faces and a new regular group of teens participate every week.

Ms. Garza also incorporated the use of virtual volunteers for the Pan American library. During the month of June, a group of teens provided a SAPL reading list to be used for teen services reading list for Pride month. The list included SAPL items available to check out with a few comments about the item by the

teen virtual volunteers. Teen virtual volunteers also assisted with providing suggestions for make and take activities for the month of August.

Ms. Garza created a Pan American rock garden in the planter surrounding Pan American library. The rock garden included painted rocks that the Pan Am teen group decorated before quarantine. The teens that had decorated rocks were a part of Pan Am's virtual teen volunteer group and were notified about the creation of the rock garden. This is in hopes they continue to create, paint, and decorate more rocks to show in Pan Am's rock garden.

Ms. Garza is working alongside Vertis "Sheri" Watkins in the Social Justice workgroup. This workgroup oversees creating a panel of teens to discuss social justice topics in a virtual forum. The virtual forum will be the first part of a continuous series discussing various topics associated with social justice topics that influence, affect, and change the lives of teens throughout San Antonio during the Covid-19 pandemic.

Ms. Garza contributed Post-It art to the 2020 Virtual Pride Parade: Teen Services @ SAPL.

## PARMAN

As the libraries opened up with the contact free pick-up services, the eager to serve Parman staff showed again their incredible versatility by pulling together in new and innovative ways to best serve their customers and support each other. Within just the first week of re-opening, Parman's highest volume of checked out library items showed how much the community needs the library. On several occasions patrons shared how much they appreciate our services the library is providing. It is in times of crisis like the ones we are currently experiencing that staff is reminded just how important they and the Parman library are to the community they serve.

During this time, librarian's tasks had changed since the high volume of book requests and returns at our branch required all staff to do check-ins, second checks, grabbing book drop, router (with 1280 items on the first day), shelving books, answering hundreds of phone calls or browsing collection for patrons. However, all Parman librarians still continued to submit to the Central Library amazing video recordings of the story times, book talks and tween presentations.

Mr. Holcomb was pleased that thanks to promoting the program directly to the patrons at the branch level, participation in his chess program "Live Online Chess Game: Librarian vs. Audience" had doubled.

This month, Mr. Holcomb also re-established connections with the Adult Book Groups that had been active prior to the close downs in March. Two of these book groups have actually fully returned to their previous level of activity.

In June the Children's Librarians Lisa Taylor and Teague Shosh created some fun Summer Reading art on the windows to welcome patrons picking up hold items. A life-size dragon and several sneaky gnomes decorate the entry windows to greet patrons with information about summer reading.

At Parman, while waiting for their books to pick up, parents and their kids have been able to jump, spin, and stomp their way around a new chalk obstacle course that Teague and Lisa painted on the walkway outside of Parman library.



Summer reading craft kits were picked up by parents and kids quickly. With the supplies purchased from the Children's Services funds and augmented with craft supplies from Parman, 99 summer reading craft kits were given to patrons. When all of the summer reading craft kits were distributed, Miss Teague and Ms. Lisa put together Maker/Craft kits from leftover Parman craft supplies. Patrons took home 43 kits for children to create whatever they could imagine from the miscellaneous craft items. Several parents posted pictures of their children's creations.

Lisa Taylor continues to review the editing of the SAPL YouTube videos produced by the children's librarians. Her story time in the chicken coop - one of the most viewed videos on the SAPL YouTube, premiered in early June.

Lisa Taylor was part of the "Author Talk Back" session with Matt Sandbank. She and APL children's librarian Kristin Yourdon co-hosted the Zoom session with 35+ attendees.

Teague Shosh continues to work on the libguide, and virtual programming ideas for tweens presented on SAPL YouTube. Her first book talk premiered on June 18 and she has two more waiting in the wings to share with the SAPL community.

Lisa and Teague attend the weekly meetings of children's librarians.

Chris Castillo, -organized Pride month virtual programming and co-host and community partner Fiesta Youth, San Antonio's premier LGBTQIA+ youth organization. The Pride month virtual program featured poet, songstress, educator, performer, and author Diamond Mason. Diamond Mason is a founding member of FreshInk, San Antonio's first and only Youth Slam, and a co-founding member of The Blah Blah Blah Poetry Spot. San Antonio mayor Ron Nirenberg also made a cameo appearance during the virtual event. Nearly all of the youths engaged civically and asked the mayor questions and expressed their concerns about the Covid19 pandemic and the LGBTQIA+ issues they are facing in their schools and communities. He listened with the earnest, gracious, caring support of their resilience and let them know he is their advocate and supporter. Mayor Nirenberg encouraged many youths to connect with the city's Office of Equity for additional guidance and support.

149 teens engaged with the @210TeenLibrary Teen Services Instagram account and tuned into Chris's live cooking demonstration where he showed teens how to prepare their own chia seed pudding and flavors.

Mr. Castillo also attended the Teens Staff meetings.

Since contact free pick up service our library offers takes most of the time for all staff our virtual meditation classes available since April, have been put on hold in June.

## POTRANCO

Cindy Moreno, Adult Services Librarian, met with the Alicia Trevino Senior Center book club attendees through Zoom for a discussion on Educated by Tara Westover. The discussion was lively and consisted of discussing Westover's childhood as well as the abuse that she endured. Attendees were appreciative of reading the book. Those that did not attend the Zoom meeting were able to send their thoughts about the book to Cindy's email. There was some discussion about future book titles to read and Cindy

announced the title for July, *Where the Crawdads Sing* by Delia Owens. During this tumultuous time, Cindy has been taking online racism and diversity training.

Cindy has been active with moderating the Goodreads SAPL. She has posted several threads for the community to comment on and has participated by posting book reviews.

Children's Librarian Kristin Yourdon has worked to get the Potranco Library ready for Contact-Free Service. Kristin moderated Matt Sandbank's Live Q&A session on June 12th and reminded attendees to sign up for the summer reading program. On June 16th, Yourdon wrote a blog post on the SAPL Kid's Blog that recommended *The List of Things That Will Not Change* by Rebecca Stead. Finally, Yourdon joined the new Virtual Book Club committee. This committee came together to form a bimonthly, virtual book club for children.

Library Assistant Lisa Leandro hosted Adult Virtual Coloring through Zoom. One of the attendee mentioned she was diagnosed with dementia last year and was struggling to find activities to keep her occupied, since the senior centers are closed. Her doctor suggested coloring as coping skill. She was delighted that the library had virtual coloring available. She was able to follow doctor's orders while feeling connected to the outside world.

The attendees did also have some suggestions on senior programming, such as teaching seniors on how to use their phones/tablets/technology. This led to a lively discussion about seniors being stuck at home yet still wanting to connect with people.

Lisa Leandro has continued the Potranco Vinyl Sunday program virtually using Spotify. The Potranco Playlist Vol 1 and Vol 2 are songs based on suggestions by the staff. New playlists will continue to be released for library patrons to groove to.

## **PRUITT at ROOSEVELT HS**

During the month of May Children's Services at Molly Pruitt Library has contributed to the group effort of providing virtual programming for SAPL patrons by collaborating in the Art & Maker, STEAM, and Video Editing work groups. The branch's children's librarian contributed to the editing of STEAM, Imagine, Make and Create, and Songs and Rhymes videos which have been shared on SAPL's YouTube channel as well as the SAPL is Here for You! Children's LibGuide. Pruitt's Children's librarian also presented three virtual STEAM outreach presentations and one virtual read-aloud during the COVID-19 closure at Windcrest Day School, Spicewood Park Elementary and Blessed Sacrament School and also kept the North East ISD Roosevelt cluster schools informed of upcoming Summer Reading Program and virtual programming opportunities.

Pruitt Teen Services hosted one virtual event during the public library closings in June.

It was an Instagram Live event which took place on the SAPL Teen Services Instagram account. The craft events were later saved to YouTube. Additionally we provided 43 teen crafting kits to patrons via contact delivery at the Pruitt branch. Pruitt staff participated in outreach with SAPL Teen Services during the virtual Pride Parade. The Pruitt Teen Librarian is also on Teen Services Social Justice Committee and the Teen Services Teen Equity Working Group.



Teen Make and Take Crafting Kits

[Click Here for Teen Service Virtual Pride Parade](#)

[Click Here To See June Teen Crafting](#)

Pruitt adults were happy when the branch opened, even if it was for a short time. It was a joy to see our regular patrons, albeit through their car windshields. One of our elderly, widowed patrons, Ms. Amelia, was so glad we were back because she “I had to buy movies at Walmart! I do not have the money to be doing that!” Pruitt provided Take and Makes that were provided through Adult Services and provided an American flag safety pin craft.

## SAN PEDRO

Even though contact-free pick up service began slowly at San Pedro, many regular patrons made their way back to the Branch. Staff were very happy to return to work and continue to provide even limited service to the San Pedro community.

Circulation Attendant Greg Cruz was temporarily deployed to help process applications with the Neighborhood Housing Services Department. He returned to San Pedro a week into contact-free pickup. Then he very graciously accepted a temporary assignment to the Pan American Branch Library to help out that team.

Children’s Librarian Karen Braeuler worked on creating a more accessible collection for the San Pedro community. She created book bundles for younger readers and assembled the Take and Make kits for school-aged children. Librarian Braeuler edited four videos, featuring Children’s Services librarians, this month for use on the SAPL YouTube channel. She also conducted the filming of one of the Kid’s Time summer videos. Librarian Braeuler, along with five other Children’s librarians, continued to prepare for a July launch of a children’s virtual book club using the Zoom platform. She also made contact with area child care centers, now back in operation, with the goal of supplying checked out books and information about the Summer Reading Program.

Librarian I Diana Starrett spent the majority of the month helping prepare the San Pedro Branch for contact-free pickup. She worked with the Health and Fitness Adult Services subgroup to prepare a Belly Dancing Zoom class. Librarian Starrett, a member of the SAPL Podcast Team, transcribed the newest episode of Tuned In.

## SCHAEFER

The Skimmers Book Club met on Tuesday, June 30 at pm, hosted by Library Assistant Julie Ernst via Zoom. The book, *Bad Monkey*, by Carl Hiassen was discussed. The book club members explored the book with enthusiasm and enjoyed the myriad of characters and the fantastic sub-plots that peppered the book with fantastic escapades.

Library Assistant BlancaSilvia Hernandez worked on Readers Advisory LibGuides, Urban Fiction and Comics. She co-created a 5 minute instructional video of SAPL's database Brainfuse to highlight the live resume help services with Librarian Maria Adams. She also sorted and distributed materials for the adult services program in bag, yarn wrapped words. Library Assistant BlancaSilvia Hernandez worked on professional development through a series of webinars, podcasts, trainings, books and articles.

Summer Reading at Schaefer looks a bit different this summer, but with contact free delivery, staff is able to encourage participation in the Mayor's Summer Reading Club by including reading logs with holds and kids are starting to bring the logs back to receive a free book. The craft kits for the weekly Kids Time at Home videos were all given out during the two weeks the library was open in June.

Children's librarian Leslie Elsasser is adding content regularly to the preschool page of the Summer Reading libguide and created a curated program which was added in June. She also writes blogs for the kid's page of mysapl.org and in June, wrote a blog promoting summer reading.

Librarian Maria Adams hosted another round of SAPL Live Trivia with fellow librarians, Brooke Mjolsness, Vicky Villalobos, and Morgan Yoshimura. The virtual event drew 33 players on Friday, June 26. Due to the success of the first two events, it has been decided that this program will be offered once a month.

Schaefer distributed 134 craft kits during our contactless delivery service. Kit materials were provided by Children's, Teen's and Adult Services, Schaefer staff also assembled family program kits to distribute to our patrons alongside the kits they received from the age based service groups.

During the month of June, Dacari Lambert, the Teen Librarian for Schaefer Branch joined two new workgroups that were formed in response to the social unrest in the country: Social Justice Programming for Teens and the Teen Equity workgroup. These two workgroups will look at ways in which teen services are thinking about and delivering services to different populations in our community; as well as how to improve teen services in their capacity to offer culturally competent teen services. Dacari also worked alongside a group of teen service librarians to craft a complementary statement to the SAPL message, in response to Black Lives Matter social movement for SAPL210 Teen Instagram.. Dacari also continued her work in the month of June with the LGBTQIA Teen Services workgroup to support efforts of celebration throughout PRIDE month. At the branch, Dacari was instrumental in working with her colleagues to roll out family programming in addition to the age based services programs in a bag.

## SEMMES

In June, most branch staff returned to work at the branch. Only a few employees continued to be deployed to other City departments to assist with COVID-19 related business. Staff at the branch spent a week preparing to provide the new Contact-Free pickup service to library patrons.

Contact-Free pickup began on Tuesday, June 16<sup>th</sup>. The number of patrons using this service has been steadily increasing as the weeks go by. Staff has heard from many patrons who are so excited that the library is offering some services again. The library was definitely missed during the closure.

Early voting for the March Primary run-offs began on Monday, June 29<sup>th</sup>. Voter turnout was steady throughout June.

Staff promoted the Summer Reading program throughout the month of June. The craft kits provided for the different age groups proved to be very popular with library patrons.

## THOUSAND OAKS

Ms. Lea Ann assembled the June Kids time to go craft kits and supply kits to be distributed to patrons during curbside service. A handout (created by fellow Children's librarian Leslie Elsasser) was added to patron's curbside bags to help promote SRP with an explanation of how the program works for Children, Teens, and Adults.

July Craft kits are on their way to all branches as well to continue this service through the end of July.

The Kids Time videos were all submitted and are being premiered each Wednesday on mysapl.org and the library YouTube channel. Ms. McDonald worked closely with Children's coordinator, Cresencia Huff and Reyna in Marketing to transition Kids Time to a successful online program.

Looking forward to Fall programming and outreach, Ms. McDonald created a prototype for Process Art that can be utilized by all branches and is inclusive of age, ability and interest for ages 12 and under.

Ms. McDonald created a video for the Art/Maker workgroup about the artist Henri Matisse and how to create a cut paper artwork that will be aired in July, as well as creating new video content for the Story Time workgroup.

Teen Librarian Kimberly King kept busy during June by viewing several webinars relating to teen services. She also attended the teen meetings for the month. Librarian King also joined the Social Justice Programming for Teens workgroup and suggested an Instagram "variety show" with submissions from teens in the form of art, written word, poetry, music, etc. There will be a meeting in July on how this might work.

On June 3, Ms. Mjolsness and Ms. Prasad co-hosted a self-care program called Discover Self-Care through Ayurveda with Maggie Grueskin from IDoYogaSA. Mrs. Grueskin discussed the Body, Mind and Soul aspect of Ayurveda as taught by Deepak Chopra.

On June 19, Ms. Mjolsness and Ms. Prasad co-hosted Beginner's Chair Yoga program with Shari Gaiennie from IDoYogaSA. Ms. Gaiennie led participants in basic seated yoga stretches with chair-assisted standing poses as well.

Ms. Mjolsness and Mr. Dunbar-Rodney hosted Hidden from History: Exploring San Antonio's LGBTQ Past, an LGBTQ program in celebration of Pride Month on June 23. Melissa Gohlke from University of Texas at San Antonio led the presentation.

Ms. Mjolsness, Mrs. Adams, Mrs. Yoshimura and Ms. Villalobos co-hosted SAPL Live Trivia on June 26. The trivia consisted of 5 categories related to pop culture and was the second SAPL Live Trivia program hosted with a third being held in July.

Ms. Mjolsness and Mr. Dunbar-Rodney hosted Bar Culture and the Evolution of San Antonio's Queer Community, 1960's-90's in celebration of Pride Month on June 30. Melissa Gohlke from University of Texas at San Antonio led the presentation.

## TOBIN LIBRARY AT OAKWELL

Tobin employees welcomed returning to the branch the week of June 9 in preparation for Non-Contact Curbside Pickup that started on June 16. Book bundles are being offered for all ages from babies to adults. Generally it's a surprise of the compilation of books that are checked out to patrons who are picking up their reserved materials.

Crafts for kids, teens and adults have been received with much enthusiasm as replenishment was needed after the first week and a half.

Children's Librarian, Barbaraella Frazier, hosted two of the Dinosaur George live streaming programs in June for kids to learn about fossils and prehistoric animals.

Staff have enjoyed connecting with each other via on-line meetings as well as their peers for committee work and programming planning and coordination of virtual services. In addition, many employees attend the City Manager, Erik Walsh's, and Library Director, Ramiro Salazar's, virtual Town Hall Meetings to keep everyone apprised on current concerns and Covid-19 updates.

Early Voting began on June 29 with solid turn out on the first two days of the primary run-off. Staff were thrilled to receive a box of warm fresh cookies delivered by a local shop from a loyal Tobin who wanted to "Welcome Back" everyone.

## WESTFALL

On June 16<sup>th</sup>, all SAPL locations began "contact free" pickup of library materials for residents. Additionally, the Westfall Branch was one of nine locations to offer public computer access by appointment. Computer access is still very much needed in the community and all computer appointment times are booked every day. Starting in June, the Westfall branch was also activated as a community cooling center during public service hours in a limited capacity. Residents were welcomed to seek relief from the South Texas heat this summer at the library. While no in person library services could be provide, WI-FI access was still available.

Children's Librarian, Imelda Merino, continued to post content to the "SAPL is Here for You" Libguide, a one stop source of information on virtual library services available to the public. Imelda also worked on creating and assembling a variety of "take and make" activities for families related to this year's summer reading program. A variety of kits will be available throughout the summer and will change often. Families can pick up these packs during "contact-free" service hours.

At Westfall, teen summer "Take and Make" crafts are being distributed through contact-free holds pickup. Teens have had the opportunity to pick origami, rainbow scratch art, and keychain craft kits weekly at the branch. Rainbow scratch art kits have been the most popular so far. Teen Volunteers from Westfall have created a teen virtual book club on the Teen Library's Discord server. The volunteers named the club "Teen Bookworms" and they meet every Monday online from 3-5 pm to discuss books, play games, and chat. Teen Librarian, Cindy Cruz, and the volunteers moderate the online club. The launch of the program

saw 14 teens participate. The book club hopes to create an online community of teens that love reading and talking about books.

Adult services librarian, Angelina Cortes, in collaboration with training officer, Michelle Rickman created Learn Line. Learn Line is a pilot program that mimics other public libraries' 'book-a-librarian' services. All assistance will be done either over the phone or virtually. Learn Line is strictly used for SAPL patrons needing computer assistance that fall under regular LEARN operations.

Ms. Cortes continued to be involved in the Adult Services Self-Sufficiency virtual programming group. SAPL has been hosting Eco Centre's Composting 101 instructional videos on an on-going basis. Additionally, Angelina, alongside the remote-working library assistants, began brainstorming ideas on how to virtually host a Westfall Socrates' Café meet-up group.

In June, the Westfall LEARN@SAPL Center provided two online streaming programs via Zoom: The Do's & Don'ts of Online Applications, and Tackling Virtual Interviews. For each program job seekers got to hear expert tips from the Training Officer and a co-host, and ask questions relevant to their personal situations. Afterwards patrons were provided further resources via email, and assisted with resumes and cover letters. Training Officer, Michelle Rickman, reported that it was great to collaborate on content with fellow library staff members, utilize a new presentation-making web site, and try out a virtual platform for program delivery.

## **PERFORMANCE MEASURES**

## SAN ANTONIO PUBLIC LIBRARY KEY INDICATORS

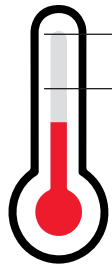
Presented below are key indicators that align with the Library's Strategic Plan.

# JUNE 2020

Note:

Physical library locations were closed for COVID-19 from March 14 - June 15, 2020. FY 2020

### CIRCULATION: GOAL



**7,626,393**

TOTAL FY GOAL

FYTD GOAL: 5,589,923

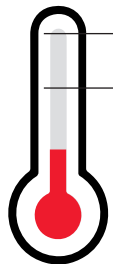
### CIRCULATION: FISCAL YEAR 2020



**4,278,599**

ITEMS  
BORROWED

### LIBRARY VISITS: GOAL



**5,153,581**

TOTAL FY GOAL

FYTD GOAL: 3,812,612

### LIBRARY VISITS: FISCAL YEAR 2020



**2,249,347**

VISITS

### DIGITAL ACCESS: GOAL



**2,360,163**

TOTAL FY GOAL

FYTD GOAL: 1,731,200

### DIGITAL ACCESS: FISCAL YEAR 2020



**242,369**

COMPUTER  
HOURS



**1,449,323**

HOURS OF  
WI-FI USE

**1,691,691**

TOTAL HOURS OF  
COMPUTER & WI-FI USE



**JUNE 2020** (CONTINUED)

## CIRCULATION BY TYPE



**4,179,406**  
SOCIAL MEDIA  
IMPRESSIONS


**100,867**  
CHILDREN'S PROGRAMS

**15,744** PROGRAM VIDEO VIEWS

**NOW AVAILABLE!**

**CONTACT-FREE PICKUP  
+ COMPUTER ACCESS**

**SAN ANTONIO  
PUBLIC Library**




# LGBTQ+ HISTORY SERIES

brought to us by Melissa Gohlke





**Hidden from History:**  
Exploring San Antonio's  
LGBTQ Past  
Tuesday, June 23  
6-7pm

**Bar Culture and  
the Evolution of  
San Antonio's  
Queer Community,  
1960s-1990s**  
Tuesday, June 30  
6-7pm

Registration required.



**SAN ANTONIO  
PUBLIC Library**  
ILLUSTRATION: JESSICA WILSON





[@myqaplib](#)

**A DINO-MITE**  
**VIRTUAL SUMMER SERIES**

**PROGRAMS HAPPENING**  
**JUNE 17 - JULY 20**  
**AT 10:00 AM**

San Antonio's favorite paleontologist, Dinosaur George, is eager to share his knowledge about fossils with you this summer!

**SAN ANTONIO PUBLIC LIBRARY**

Facebook Twitter Instagram

# San Antonio Public Library

## June 2020 Key Indicators

Location	Total Circulation	Visits	Hours of Computer & Wi-Fi Use	Computers - Hours of Use	Wi-Fi - Hours of Use
Bazan	99	199	2,191	78	2,113
Brook Hollow	3,815	1,876	821	0	821
Carver	292	103	1,105	50	1,055
Central	1,668	4,036	9,205	0	9,205
Cody	4,096	1,816	1,207	0	1,207
Collins Garden	289	428	1,568	77	1,491
Cortez	566	135	1,522	32	1,491
Encino	2,630	1,048	2,031	0	2,031
Forest Hills	628	70	1,015	0	1,015
Great Northwest	2,388	1,098	1,893	0	1,893
Guerra	758	420	1,102	0	1,102
Igo	4,995	1,369	1,614	0	1,614
Johnston	687	450	1,064	55	1,009
Landa	1,132	384	1,127	0	1,127
Las Palmas	148	214	1,177	0	1,177
Maverick	3,202	822	1,134	0	1,134
McCreless	684	494	2,019	0	2,019
Memorial	268	400	1,126	0	1,126
Mission	619	729	742	68	673
Pan American	340	425	716	32	683
Parman	4,364	1,501	824	0	824
Potranco	1,617	1,981	4,396	0	4,396
Pruitt	768	286	298	0	298
San Pedro	384	123	833	0	833
Schaefer	829	544	1,588	63	1,525
Semmes	3,135	1,249	1,683	0	1,683
Thousand Oaks	920	259	1,737	0	1,737
Tobin	2,234	1,242	1,120	0	1,120
Westfall	982	433	2,612	69	2,543
Kampmann Library Portal	0	0	85	N/A	85
Interlibrary Loan Lending	245	N/A	N/A	N/A	N/A
Online/Phone Renewal	261	N/A	N/A	N/A	N/A
Digital	212,724	N/A	N/A	N/A	N/A
<b>TOTAL</b>	<b>257,767</b>	<b>24,134</b>	<b>49,554</b>	<b>524</b>	<b>49,030</b>

Circulation includes Digital (OneClick and Overdrive) and NEISD materials to SAPL patrons at Pruitt

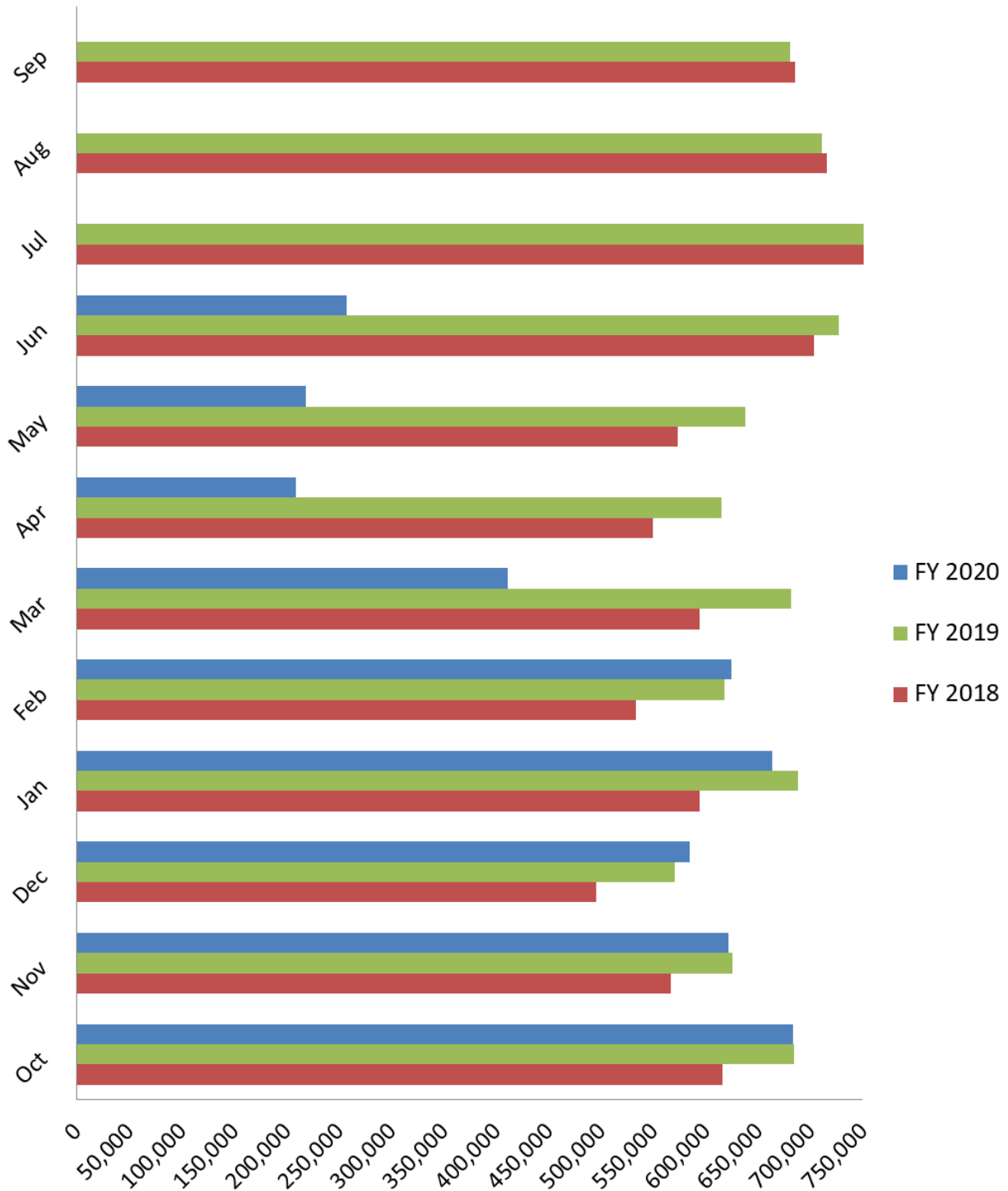
# San Antonio Public Library

## June 2020 Programs and Attendance

Location	Total Programs	Number of Programs			Total Program Attendance	Adult Program Attendance	Teen Program Attendance	Children's Program Attendance
		Adult	Teen	Children's				
Bazan	33	33	0	0	157	157	0	0
Brook Hollow	0	0	0	0	0	0	0	0
Carver	0	0	0	0	0	0	0	0
Central	38	5	33	0	314	57	257	0
Cody	1	0	1	0	14	0	14	0
Collins Garden	0	0	0	0	0	0	0	0
Cortez	0	0	0	0	0	0	0	0
Encino	2	0	2	0	0	0	0	0
Forest Hills	0	0	0	0	0	0	0	0
Great Northwest	1	1	0	0	8	8	0	0
Guerra	0	0	0	0	0	0	0	0
Igo	9	8	1	0	74	64	10	0
Johnston	0	0	0	0	0	0	0	0
Landa	0	0	0	0	0	0	0	0
Las Palmas	1	0	1	0	13	0	13	0
Maverick	0	0	0	0	0	0	0	0
McCreless	1	0	1	0	12	0	12	0
Memorial	0	0	0	0	0	0	0	0
Mission	0	0	0	0	0	0	0	0
Pan American	6	0	6	0	31	0	31	0
Parman	6	5	1	0	190	41	149	0
Potranco	1	1	0	0	12	12	0	0
Pruitt	5	1	2	2	231	75	55	101
San Pedro	0	0	0	0	0	0	0	0
Schaefer	1	1	0	0	33	33	0	0
Semmes	0	0	0	0	0	0	0	0
Thousand Oaks	3	3	0	0	28	28	0	0
Tobin	1	1	0	0	12	12	0	0
Westfall	0	0	0	0	0	0	0	0
Kampmann Library Portal	0	0	0	0	0	0	0	0
Little Read Wagon	4	N/A	N/A	4	3,646	N/A	N/A	3,646
<b>TOTAL</b>	<b>113</b>	<b>59</b>	<b>48</b>	<b>6</b>	<b>4,775</b>	<b>487</b>	<b>541</b>	<b>3,747</b>

# San Antonio Public Library

## Circulation



Location Closures

07/16/2020

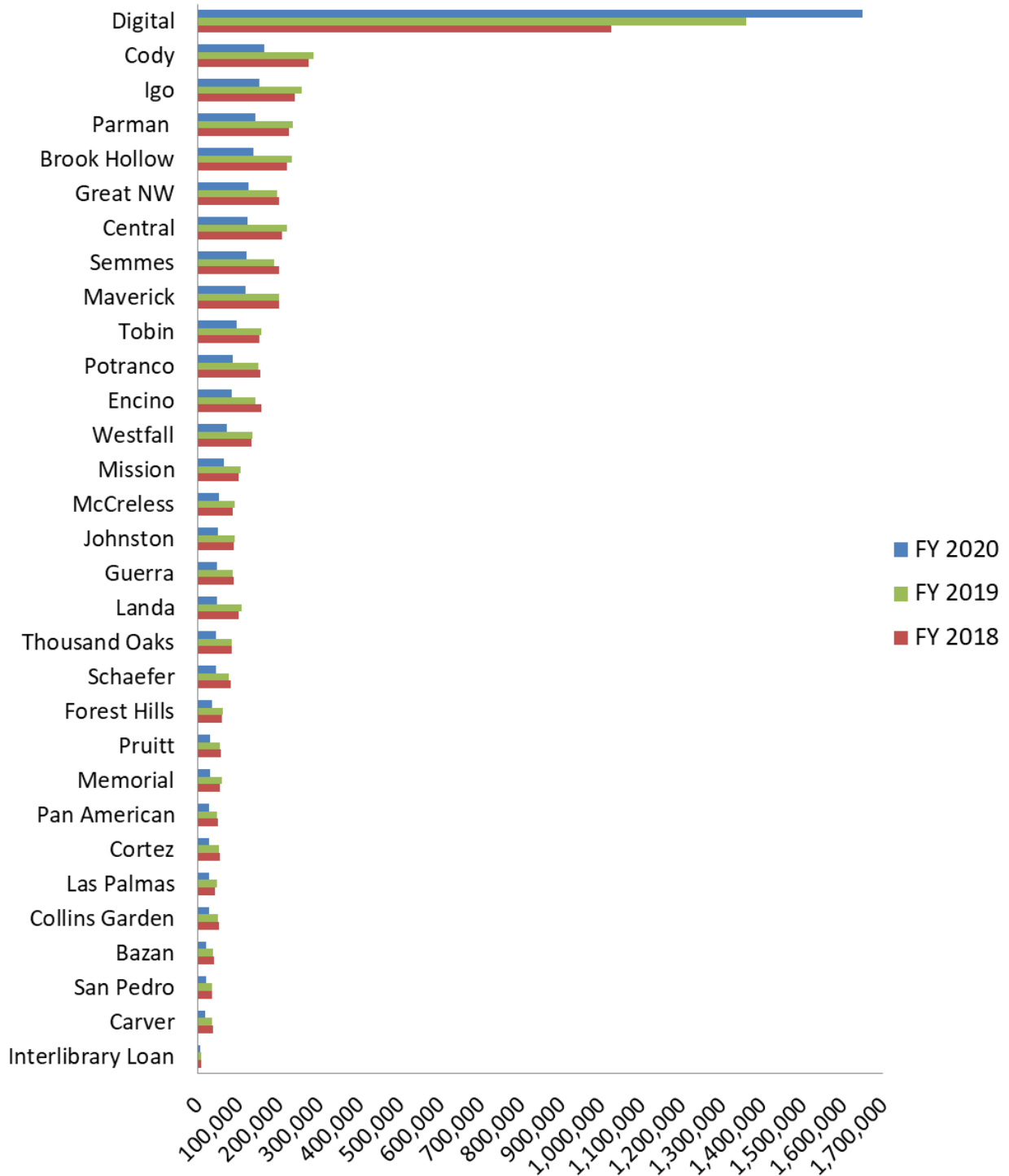
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FY 19: Central Oct 27 at 2pm, Great Northwest Apr15-May 5, Semmes May 1-26

FY 18: Central Oct 28 at 3pm, SAPL System Jan 16-Weather, Staff Transformation Day-Feb 19, Cody May 3-13, Pan American Jun 18-Jul 3 & Sep 24-30, Thousand Oaks Jun 25-Jul 5

# San Antonio Public Library

## Circulation - Fiscal Year to Date - June 2020



Location Closures

07/16/2020

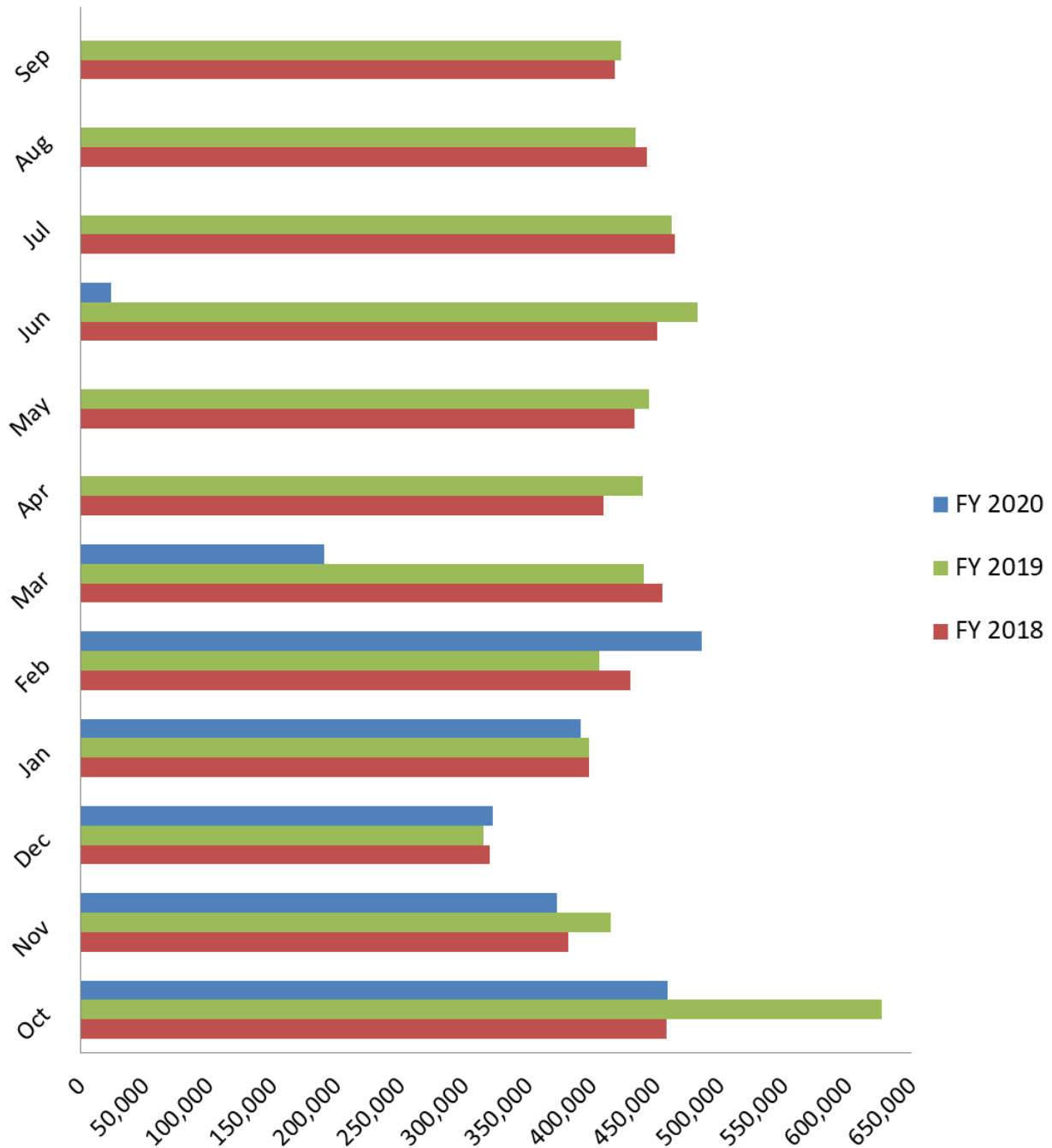
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# San Antonio Public Library

## Visits



Location Closures

07/16/2020

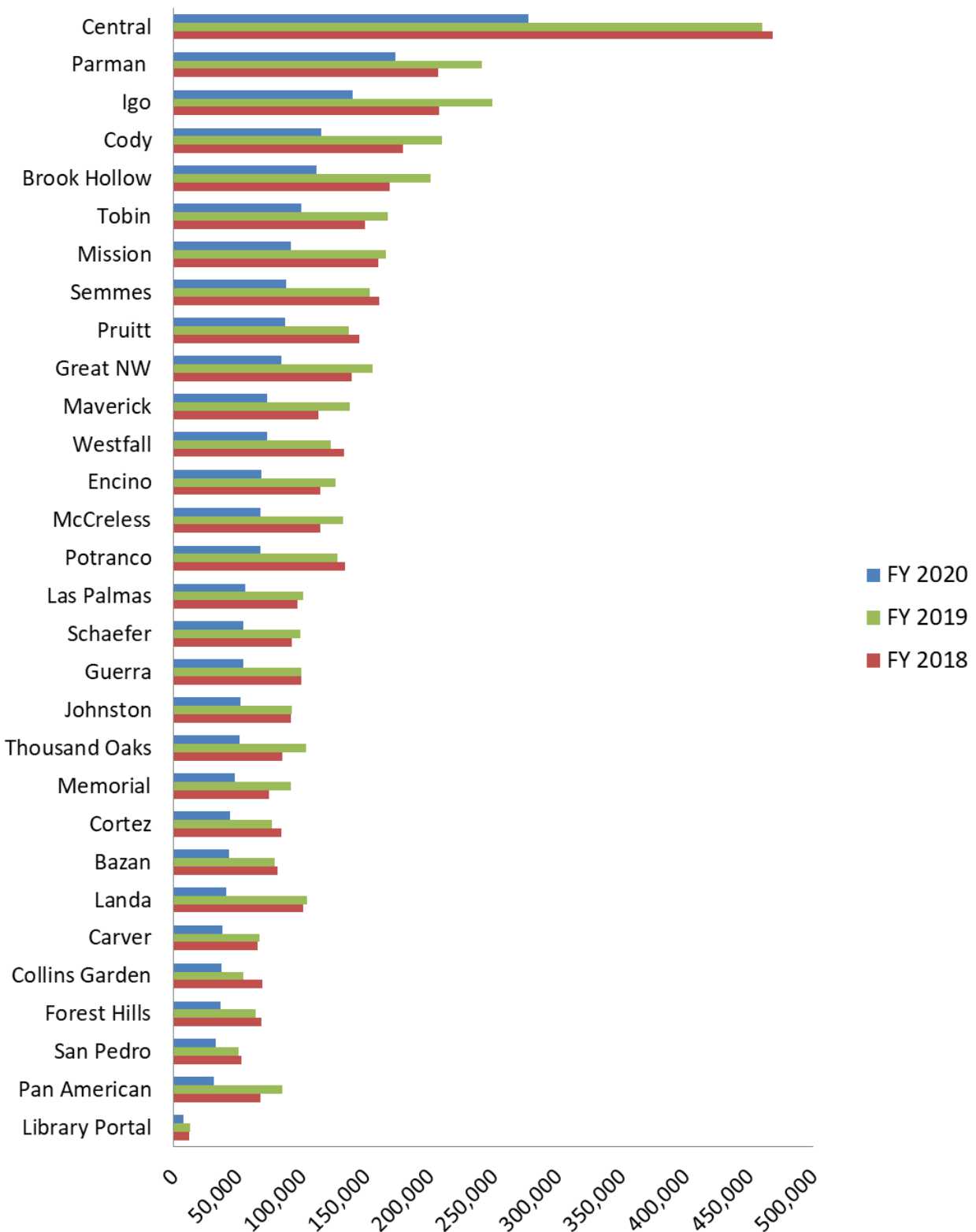
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# San Antonio Public Library

## Visits - Fiscal Year to Date - June 2020



Location Closures

07/16/2020

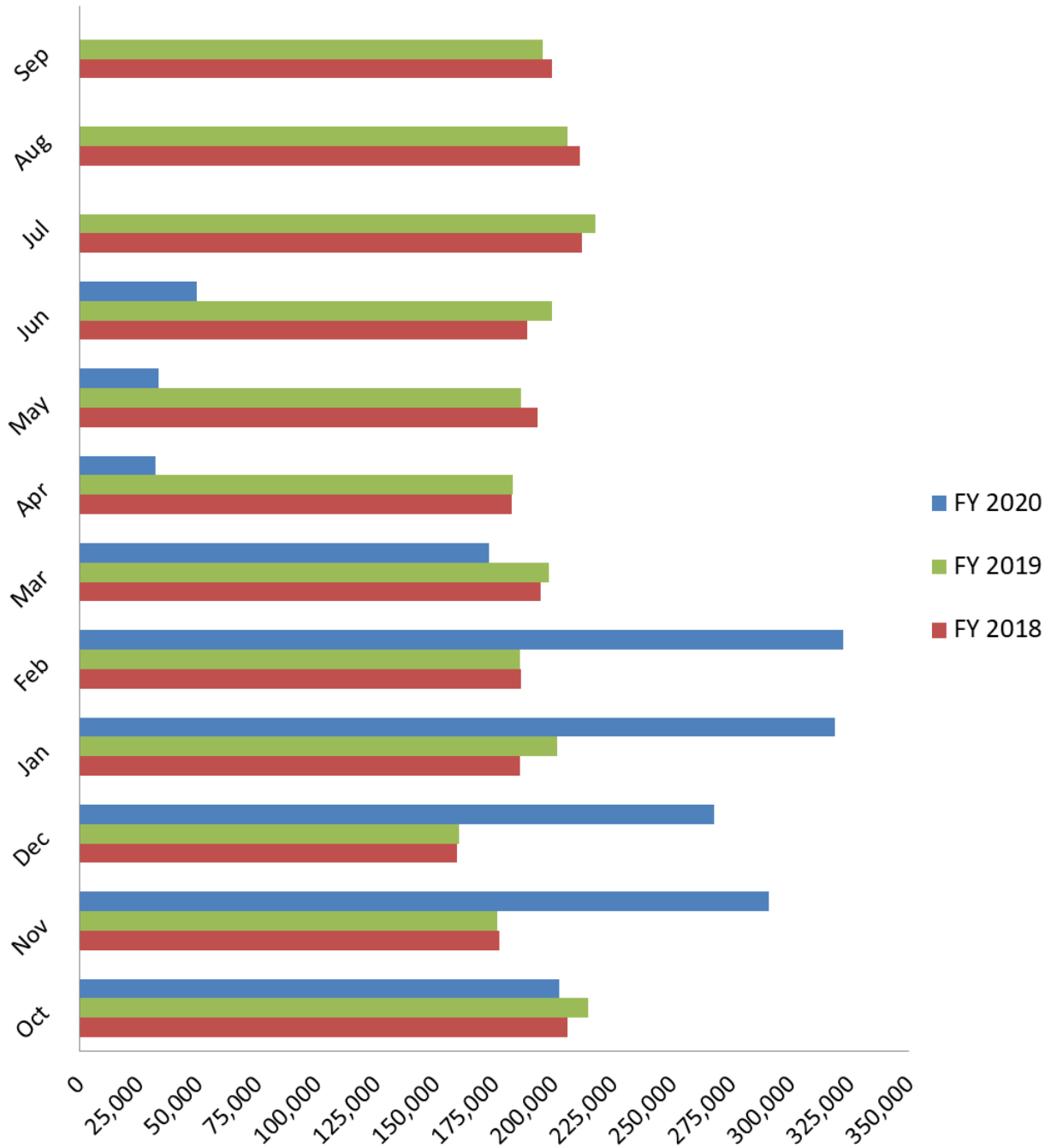
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# San Antonio Public Library

## Hours of Computer&Wi-Fi Use



\*Combined measure of Public Computers Hours of Use and Wi-Fi Hours of Use

1) Beginning December 12, 2018 - unlimited time on public computers when no one is waiting

2) Beginning October 31, 2019 - change in "User Idle Timeout" for Wi-Fi from 45 minutes to 4 hours

Location Closures

07/16/2020

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