

**ENVIRONMENTAL STEWARDSHIP DIVISION
SAN ANTONIO AVIATION DEPARTMENT**

***NOISE COMPLAINTS
July 2020***

886 calls to the Noise Complaint Hotline were submitted during this reporting period.

Geographically the complainant calls ranged as follows:

DISTANCE – Miles plus from the airport	Individual Callers	NOISE	RATP	INQUIRY	UNKN
.5	0	0	0	0	0
1	9	5	4	0	0
2	9	788	1	0	0
3	4	6	1	0	0
4	1	1	0	0	0
> 5	2	79	1	0	0
Unknown	0	0	0	0	0
Total	25	879	7	0	0

There were 25 individuals that generated the noise complaints and RATP eligibility inquiries during this reporting period.

NOISE OFFICER CONTACT - Joshua Heiss

Noise Office: (210) 361-9632

Noise Office Email: airportnoisehotline@sanantonio.gov

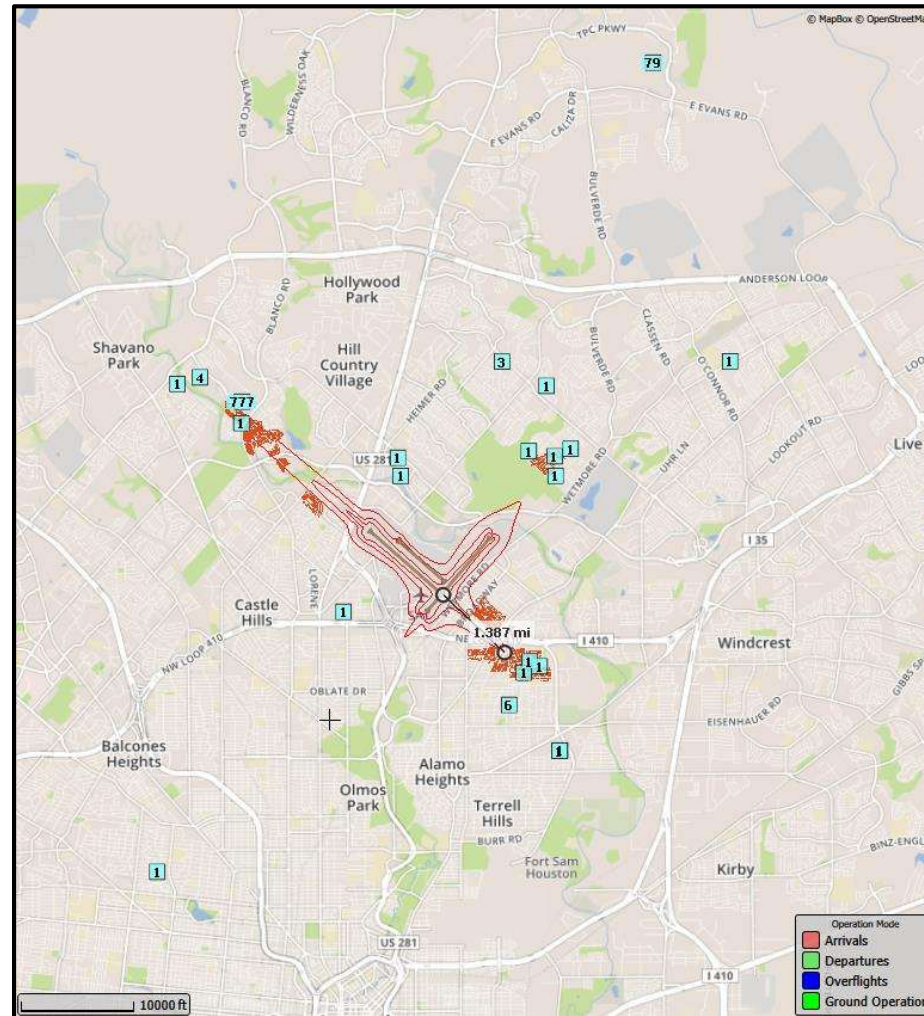
Environmental Stewardship Website:

<https://flysanantonio.com/business/about-saas/environmental-stewardship/>

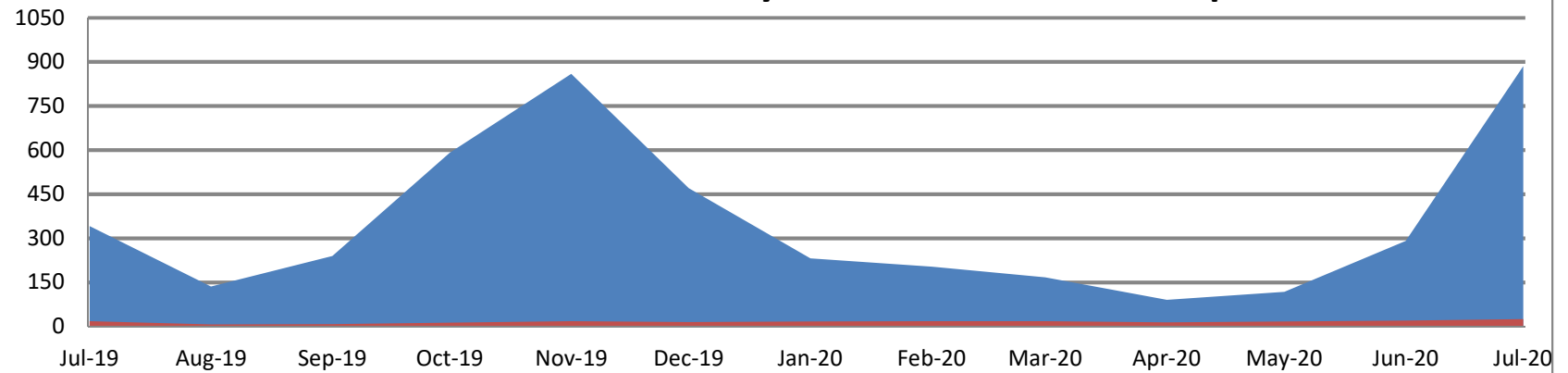
WebTrak: <https://webtrak.emsbk.com/sat2>

Locations of July 2020 Noise Complaints and RATP Inquires

Light Blue Boxes = Complaint Locations

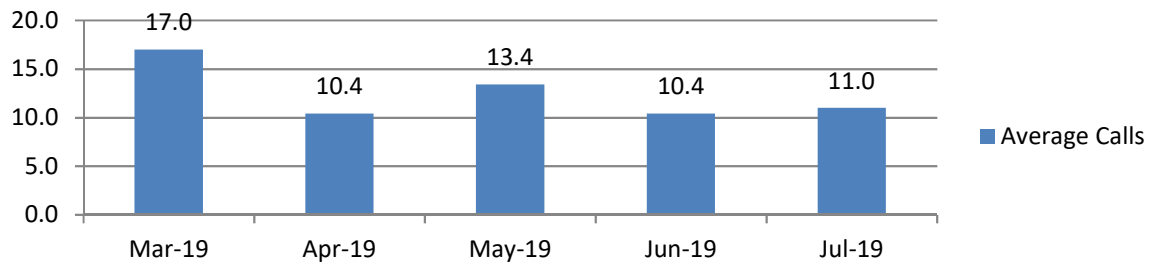


2019 - 2020 Monthly SAT Aircraft Noise Complaints



	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20
Series1	341	135	239	591	859	470	231	203	167	90	117	291	886
Series2	18	6	7	12	17	14	16	17	18	13	16	20	25

**Average Noise Inquiries Per Day
(Pre-COVID19)
March 2019 - July 2019**



**Average Noise Inquiries Per Day
(COVID19 Flights)
March 2020 - July 2020**

