

San Antonio Public Library Director's Report

San Antonio Public Library (SAPL) is continuing to celebrate summer 2020 with the SAPL annual Summer Reading Program. Children, Teens, and Adults across San Antonio have participated in the program by reading eight books or participating eight programs. SAPL's Summer Reading Program continues through the end of August.

July, 2020

TABLE OF CONTENTS

I. Administration.....	3
II. Central Library.....	9
III. Branch Libraries (Alphabetical).....	12
IV. Performance Measures	29

DIRECTOR'S OFFICE

Library Director Ramiro S. Salazar serves on the Board of the Local Government Hispanic Network (LGHN) and participated in a board meeting on July 10, 2020.

Library Director Ramiro S. Salazar serves on the City of San Antonio Return to Work (RTW) - Building Maintenance/Hygiene working group. Mr. Salazar participated in the RTW working group meeting, which took place weekly in July.

Ramiro S. Salazar and members of the Library's administrative team met with the City's Information and Technology Services Department (ITSD) to discuss the City's Connected Beyond the Classroom and the Library's role in the bridging the digital divide.

On July 14, 2020, the San Antonio Public Library hosted a meeting with the Westside Neighborhood Associations Coalition to respond to questions from the community regarding Library Board of Trustees policy for naming of a library facility as well as the Las Palmas Branch Library 2017 bond project.

On July 17, 2020, Ramiro S. Salazar participated in the Public Library Association (PLA) Board Meeting. Mr. Salazar currently serves as Immediate Past President.

On July 19, 2020, Mr. Salazar attended the Friends of the San Antonio Public Library Board Meeting and delivered a report from the Library. He acknowledged the continued contributions of the Friends of the Library and thanked them for their support.

On July 22, 2020, Ramiro S. Salazar met with Councilwoman Rebeca Viagran, District 3, to provide an update regarding the District 3 McCreless Branch Library bond project. Assistant Directors Kathy Donellan and Dale McNeill also participated in the meeting.

Library Director Ramiro S. Salazar participated in the Westside Strategic Area Studies Meeting on July 29, 2020. The City of San Antonio Planning Department is leading this project and the meeting was facilitated by MIG Co. The meeting focused on three strategic areas within the Westside community to identify existing community-serving assets. Jim Jimenez, Branch Manager of the Bazan Branch Library also participated in the meeting.

MARKETING

Top media hits this past month:



- KSAT 12 aired a feature story on the citywide cooling centers focusing specifically on SAPL locations. PSA Elma Nieto-Rodriguez was interviewed for this feature.
- The San Antonio Express News published an article about San Antonio Public Library, Bibliotech, and other websites that offer free eBooks. Library Services Administrator, Ron Suszek, collaborated with the reporter to provide the information about SAPL presented in the article.
- San Antonio Express published an article highlighting sites that offer free streaming video and included San Antonio Public Library as a resource. Library Services Administrator Ron Suszek also contributed to the information provided in this piece.
- San Antonio Magazine published an article about what to do this weekend in San Antonio and included the Magic, Maestro, and Mozart program which is part of the San Antonio Public Library and Opera San Antonio Explore Opera event series.
- Rivard Report featured a photo of the Wi-Fi parking spaces at Cortez Library in their "San Antonio' Week in Photos" piece for July 6 - 12.
- The Rivard Report published an article about voting and mentioned that library locations that are polling sites are not open to the public. They mentioned that some SAPL locations are offering computer use.
- Multiple outlets nationwide published an article about Microsoft and LinkedIn's new employment initiative and mentioned PLA's involvement. Ramiro participated in an interview for this article.
- Next Avenue published an article about how libraries are assisting community members in finding jobs. Ramiro participated in an interview which was incorporated into this piece.

Social Media fun facts for the reporting period:

- SAPL's social media generated 303,249 impressions
- SAPL's social media following base grew by 357 new fans
- Content shared across Facebook, Twitter and Instagram contributed to users engaging with our posts 12,020 times.

Social Media statistics for the month:

- Twitter: 5,226 followers
- Facebook: 20,329 fans
- Instagram: 6,125 followers

The Graphics Team created publicity materials for a variety of programs and events during this reporting period, including materials to inform the public of the Library's account system upgrade and the associated system interruptions and improvements. The Team continued to promote Library programs, including Summer Reading, online branch events, and digital resources.

DIGITAL SERVICES

On July 1, Digital Services Coordinator Adam Spana graduated from the City's Management Development Institute.

Digital Library Services Assistant Christina Hess, created online forms in support of the upcoming Library event featuring Sheryl Sculley and her new book "Greedy Bastards: One City's Texas-size Struggle to Avoid a Financial Crisis." The online forms allow patrons to post questions to be asked during the event and to also place holds on the book while the Library's system is being transitioned.

The Digital Services team continues to spend the majority of their time working on the implementation of the Library's new integrated library system in preparation for the August 25 launch date.

LITTLE READ WAGON

Little Read Wagon (LRW) staff prepared for the 2020-2021 early childhood teacher training featuring a recording from Toni Sturdivant, Ph.D. Dr. Sturdivant is a consultant on fostering positive racial identities and an early childhood classroom teacher. This year's training will revisit the discussion that LRW began in 2017-2018 during the "Diversity in the Classroom: Building Your (Early Childhood) Library with Windows and Mirrors" training. Given current circumstances this training will be slightly shorter, virtual and offered more frequently than we were able to offer it during pre-pandemic times.

Clair Larkin joined Jasmin Salinas, children's librarian at Brook Hollow Branch, to moderate a virtual panel titled Empowering Children in the Midst of a Pandemic. The panel was developed by Children's Coordinator Cresencia Huff and featured "I Know About Germs" author Tedi McVea, LCSW, early childhood educator Ana F. Sánchez, and Leah H. Jacobson, MD, FAAP. It proved to be very well received by parents and will be a format that LRW and children's services will revisit with a variety of topics.

Julia Lazarin continued on the editing work group, creating and polishing videos for posting to the library's YouTube page. Ms. Lazarin participated in two recent online conferences, Defending the Early Years and The Play First Summit alongside Ms. Larkin, Megan Cruz and Eva Banda.

LRW staff provided additional library system support through serving on various work groups. Ms. Banda recorded a Spanish story for Dial-A-Story. Ms. Larkin is participating in the Future of SAPL as part of the Public Service & Programming work group.

CHILDREN'S (SYSTEM-WIDE)

Summer Reading continued with weekly Kids Time videos and corresponding craft activities. The Take & Make kits were very popular and plans are underway for a fall series of Take & Make kits. Children's librarians produced and, with assistance from the Marketing team regularly posted videos to the Library's growing YouTube playlists: Tiny Tots, Story Time, STEAM, Free Play Friday, Tween Time, and Imagine, Make, and Create.

Perennial favorite **Dinosaur George** concluded the series of eleven classes sharing information about many different kinds of dinosaurs and aspects of paleontology. Series attendance was 911 children and adults.

Opera San Antonio premiered the Explore Opera for Kids video series with many segments filmed on site at Central Library. The recordings included the history of opera, musical theater, and connections to children's literature. Each video premiere was immediately followed by a live Q&A via Zoom. Children and their trusted adults had the opportunity to ask questions of the artists and staff.

The San Antonio Food Bank partnered with the San Antonio Public Library (SAPL) to offer Kids in the Kitchen. The series of classes introduced children to basic cooking skills including measurement, identifying and using different kitchen tools, and substituting ingredients. Many children prepared for each class by having ingredients handy so they could prepare the recipe of the day while watching Chef Kelly. Several children enjoyed showing off their finished creations, even digging in while still in class.



The children's services team added new live online programs this month. The debut Baby Time Online featured the talents of three children's librarians and one behind-the-scenes producer, to the delight of several infants, toddlers, and parents. The Adventurers Book Club, so far featuring titles from the current list of Bluebonnet nominees, has had maximum registration and lively conversation.

On July 30 SAPL hosted a panel discussion of how to empower young children to stay healthy and safe in pandemic conditions. The panel was inspired by the work of Tedi McVea, author of *I Know about Germs*. Ms. McVea was joined by Leah Jacobson, MD, and Pre-K 4SA teacher Ana Sanchez. Clair Larkin (Little Read Wagon) and Jasmin Salinas (Brook Hollow) moderated the discussion including questions from the audience.

TEENS (SYSTEM-WIDE) / TEEN LIBRARY @ CENTRAL

Due to the library closure, the Teen Library @ Central staff continued to work on a variety of projects and tasks that had system-wide impacts during the month of July.

Virtual Teen Programs and Activities—The 210teenlibrary Discord and Instagram workgroups, led by Matthew Loaiza (Assistant Manager, Teen Library @ Central) and consisting of Teen Services Librarians and Liaisons from branch locations, facilitated 8 weekly virtual Teen Summer programs with a total of 332 teens in attendance for July. The majority of these programs were led by virtual teen volunteers and incorporated teen-requested activities.

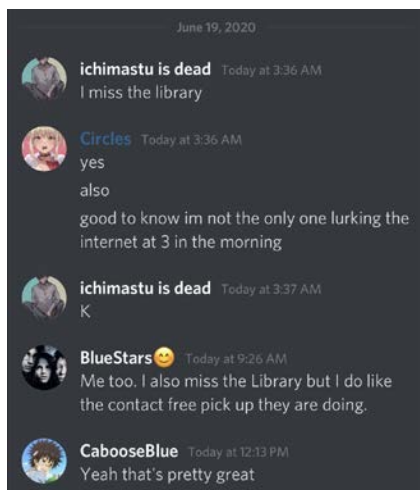
For the 210teenlibrary Instagram page, Regina Almanza (Library Assistant, Teen Library @ Central) has been creating graphics for posts and stories promoting Teen Services' Tuesday and Thursday LIVE programs, creating monthly and weekly calendar posts for Teen Summer, general teen interest content, evaluating and posting teen-created content, as well as preparing and presenting two Instagram LIVE programs and participating in another.

JD Elizondo (Library Assistant, Teen Library @ Central) continued his virtual programming for teens with Studio Time on Instagram LIVE on Saturdays. During these weekly events, JD discusses and demonstrates playing guitar, keyboard and music theory while he is in the Teen Library's music studio.

Ciana Flores (Library assistant PT, Teen Library @ Central) continues to contribute to the 210teenlibrary Instagram page by taking staff and teen content and presenting it as posts and stories, as well as creating indirect programming. For example, Ciana develops questions for teens on the 210teenlibrary Instagram to keep them connected and engaged with their library. She consistently searches for content that the teens in the community express interest in to ensure Teen Services responds to their interests and needs. Ciana has also been assisting JD with the Saturday Studio Time Instagram LIVE programs as a co-host and camera operator. Additionally, Ciana records and reports all monthly system-wide Instagram statistics.

On Monday and Wednesday afternoons, Amisarahi Sarabia (SAPL's Teen Outreach Specialist) hosts "Quarantunes," an Instagram challenge where teens submit their favorite tunes to the 210teenlibrary account, and then Amisarahi and Matthew Loaiza create a Spotify playlist at the end of the week. In addition, Amisarahi developed two Instagram story templates that were shared on the 210teenlibrary Instagram for the teens to fill out and interact with.

Below is a screenshot of teens on the 210teenlibrary Discord server talking about missing the library and liking contact-free pickup:



Virtual Summer Interns—Teen Services at the San Antonio Public Library continued its participation in the Family Service Association’s Youth Career Opportunity Program by hosting two virtual interns, supervised by Matthew Loaiza. This year’s interns contributed to the Teen Summer 2020 virtual program by serving as teen moderators for the 210teenlibrary Discord server, helping with activities on the server, curating booklists and playlists, and creating posts for the 210teenlibrary Instagram.

Teen Pride—The Teen Pride workgroup, led by Matthew Loaiza and consisting of Teen Services librarians Chris Castillo (Great Northwest), Dacari Lambert (Schaefer) and Shannan Prukop (Johnston) collaborated with UTSA Special Collections for a special program hosted by Fiesta Youth that explored San Antonio’s LGBTQ past.

System-wide Support—Amisarahi Sarabia continued to assist SAPL Marketing during the reporting period by editing several Adult Services videos, including cooking and craft demos. JD Elizondo continues to contribute to the Library’s podcast “Tuned In.” He also began assisting Haley Holmes with the Library’s upcoming video that will promote SAPL’s services.

Professional Development— Jennifer Velásquez (Coordinator of Teen Services) continued to lead monthly virtual meetings with the Teen Services librarians and liaisons. Jennifer also serves as a member of the steering committee for the Future State of SAPL. Kathleen Fordyce (Manager, Teen Library @ Central) began serving on the Staff Competencies and Organizational Structure workgroup, which is part of the larger Future State of SAPL committee. She also continued serving on the MakerFaire SA and the Incident Reporting System workgroups. In addition, Kathleen continued to attend weekly Central Public Service Managers meetings. Matthew Loaiza continues to serve as a member of the 2020 Alexander Briseño Leadership Development Program Steering Committee for the San Antonio Hispanic Chamber of Commerce.

The Teen Library @ Central staff has met Monday through Thursday every week on Microsoft Teams to stay connected and update each other on the tasks and projects they are all working on.

ADULTS (SYSTEM-WIDE)

Training Officer Emily Flores from Bazan Branch continues to offer English as a Second Language classes online. In July, Ms. Flores offered the following ESL programs: *Conversational English as a*

Second Language, Advanced English as a Second Language, English as a Second Language Book Club and Advanced English as a Second Language Book Club. The English as a Second Language Conversation Group continued to meet following a new format which has proven to be successful, with students co-hosting weekly discussions in the context of their home countries. During the month of July, student-and teacher-led discussions covered the topics of death, unemployment, The World Happiness Report and the idea of Risk.

On July 31st, Adult Services Staff presented a program as part of this year's online SummerFest. The SummerFest program geared toward adults was SAPL Online Trivia. 51 community members on fifteen teams joined this program to test their knowledge on topics such as mythology, Pixar, Books to Movies, geography, and Texas. SAPL Live Trivia will continue to be offered monthly on the last Friday of the month.

On July 8th, the Library partnered with a Financial Counselor from the City's Department of Human Services to offer a program entitled "Credit During COVID-19: Keeping Up With Your Credit Card Payments During a Pandemic." The financial counselor presented various helpful tips for participants to both better manage their budgets and debts given the financial impact of COVID-19, as well as how to request extensions or other forms of assistance from creditors. All who attended commented on the value of the information presented.

On July 9th, OverDrive offered a series of four informational sessions in partnership with the Library to help the community get better acquainted with Libby. The sessions covered a variety of topics such as finding a library on Libby and signing in, navigating the app, browsing and searching for titles, borrowing titles and placing holds, and much more! Participants in the session walked away better equipped to get the most out of Libby.

The Library also teamed up with the San Antonio Food Bank in July. Specifically, on July 17th, the two organizations co-hosted a program on Diabetes Awareness. Isabel Ramos-Lebro, a registered nurse and registered and licensed dietitian provided participants with introductory information about diabetes and how to manage this condition. Participants requested further sessions on the topic of diabetes, so the Library and San Antonio Food Bank are working to schedule additional programs to assist those diagnosed with diabetes to live a healthy life.

CENTRAL LIBRARY

CHILDREN @ CENTRAL

The Central Children's team ventured into the realm of live virtual story times in July. Manager Kate Simpson, Assistant Manager Shannon Seglin, Librarians Ashley Stubbs and Olivia Escovedo each presented weekly story times via the Zoom platform for small audiences of families. In these intimate settings, the team got acclimated to virtual programming and learned how to tailor their skills in engaging children to this new medium. Library Assistants Judith Slaughter, Mary Elizabeth Fernandez and Ana Sandoval played the integral role of hosting the story times – setting up the meetings and monitoring the programs, freeing up the Librarians to focus on presenting their songs and stories.

Ms. Seglin developed Take & Make kits that encourage creative expression for distribution to families visiting Central Library for contact free materials. These process-focused art kits, assembled by Ms.

Stubbs and Ms. Slaughter, proved very popular! Ms. Simpson included in the kits invitations to join the Central Children's email list for weekly early literacy tips and book recommendations.

Ms. Seglin has played a key role in a new system-wide Children's Services committee focused on take-home art, called the Take & Make Committee. This workgroup will be coming up with ideas for kits to be distributed to branches to give out to children. The workgroup has been meeting weekly to develop the kits, the first of which will go out in September.

Ms. Seglin also created new book lists for the Library's website with the themes of "All Kinds of People," "I'm New Here," as well as Non-fiction picture books.

Ms. Stubbs continued her work on the Tiny Tots Children's Services Committee by creating book recommendations for their LibGuide. She also created curated programs for the Story Time page on the Library's website.

Ms. Stubbs and Ms. Simpson continued to contribute images of their children engaged in play experiences for the Play & Learn video series on the Library's website.

REFERENCE

Central Reference continues to work seven day a week to keep up with our online customers! Both LibAnswers and LibChat are seeing record numbers of information requests from the San Antonio community. July saw more than 500 individual requests for information from all of our digital points of service.

Central Reference continues to host bi-weekly MarioKart tournaments with an increasing turnout each session. The event is getting more attention in local video game online communities.

Central hosted a slam poetry workshop led by local, published slam poet, Chibbi Orduña. There were 7 attendees. Participants were taught the basics of slam poetry and were walked through the construction of an ode, a poem celebrating a person, place, or thing. Those who felt comfortable shared their work and received feedback.

LATINO COLLECTION & RESOURCE CENTER

Program Manager Emma Hernandez attended the virtual symposium, "Advancing Equity and Inclusion in the Workplace" hosted by the Denver Public Library July 8 - July 10. Additionally, Hernandez is a member of SAPL's Social Justice Committee, which is in the process of collaborating with professors and students from UTSA on the upcoming three part virtual series "Developing a Cultural Dialogue" that SAPL will host on Zoom in August.

Program Manager Emma Hernandez attended the webinar, "Digital Redlining & Connectivity Barriers in Marginalized Communities", hosted by Public Knowledge on July 23 in preparation for her Digital Inclusion Fellowship, beginning in August 2020.

TEXANA/ GENEALOGY

Texana/Genealogy staff continued to remotely assist researchers during the Central Library's extended closure. Online Local History and Genealogy reference statistics for July were up 86% from May, with another 3% increase in June. A total of 99 LibAnswer tickets were facilitated in July. Overall, Texana staff assisted 130 remote research inquiries this period—that's a 100% increase from May.

Masters of Library Science intern Jamie Lopez worked virtually to transcribe three additional audio recordings from the 1998 meetings of the Westerners Southwest Vaqueros Corral. Mrs. Lopez worked with Special Collections Manager Heather Ferguson to draft an archival finding aid for the Southwest Vaqueros Collection. She also had an opportunity to meet virtually with Texana Librarian I Sylvia Reyna and Library Assistant Clarissa Chavira to learn about their job duties and responsibilities.

In a continuing effort to increase access to the Library's archival collections, Librarian I Andy Crews worked with Ms. Ferguson to upload three new archival finding aids to the Texas Archival Resources Online (TARO) portal hosted by the University of Texas at Austin. The new finding aids uploaded to TARO in July include:

- Guide to the Vera Ford Collection - <http://legacy.lib.utexas.edu/taro/sapl/00005/sap-00005.html>
- Guide to the Underground Railroad Symposium - <http://legacy.lib.utexas.edu/taro/sapl/00007/sap-00007.html>
- Guide to the B. B. Stain Photographs of Black Churches - <http://legacy.lib.utexas.edu/taro/sapl/00008/sap-00008.html>

Ms. Reyna attended the virtual symposium, "Advancing Equity and Inclusion in the Workplace" hosted by the Denver Public Library on July 10. Additionally, Ms. Reyna is a member of SAPL's Social Justice Committee, which is in the process of collaborating with professors and students from UTSA on the upcoming three part virtual series "Developing a Cultural Dialogue" which SAPL will host on Zoom in August.

Librarian II Deborah Countess conducted Texana's first virtual "One-on-One" genealogy session on July 13. The purpose behind these sessions is to allow participants to ask questions and get very specific and individualized assistance with their family history research. Ms. Countess was able to virtually show how to use Ancestry.com (Library Edition) as well as explain how to use a pedigree chart and family group sheet to record and organize genealogy information.

On July 15, Librarian II Matt De Waelsche received a donation of 100 African-American funeral programs gifted by Mrs. Helen Dawson, a member of the African-American Genealogical and Historical Society (AAGHS), to be added to the Library's special collections. SAPL continues to partner the University of North Texas (UNT) to make this collection available online via UNT's [Portal to Texas History](#). It has consistently been one of the most popular collections on the Portal; since the collection was first posted in June of 2012, it has been viewed over 800,000 times.

BRANCH LOCATIONS

BAZAN

Children's Librarian Hope Sonnen premiered on YouTube a summer reading program featuring dragon stories and a craft on July 1. Ms. Sonnen was busy throughout the month working on projects for the coming fall season.

Training Officer Emily Flores continued to teach the following well attended virtual classes in July: *Conversational English as a Second Language, Advanced English as a Second Language, English as a Second Language Book Club and Advanced English as a Second Language Book Club*. One of Emily's long-time volunteers, Karen Wyatt, continued to volunteer virtually and assisted in the class.

The English as a Second Language Conversation Group continued to meet following a new format which has proven to be successful, with students co-hosting weekly discussions in the context of their home countries. During the month of July, student-and teacher-led discussions covered the topics of death, unemployment, The World Happiness Report and the idea of Risk.

Bazan continued to give out Take & Make kits for teens during curbside hours. Teen Librarian Georgina Garcia sent out kits to every young adult book that was checked out. At the end of July, Ms. Garcia visited Sacred Heart Catholic Church to distribute any leftover summer kits. The church was delighted to receive the kits and mentioned that the ones received for the month of June were distributed amongst the churchgoers.

Georgina hosted one last Instagram Live craft featuring a Harry Potter felt bookmark. This craft was one of the many Teen Summer Reading crafts handed out for the month of July. Furthermore, Ms. Garcia continued to host *Gaming Club* on Discord every Saturday in July. Participating teens got to enjoy playing browser games along with some Nintendo and Xbox titles. The program was always streamed to give other teens an opportunity to watch if they chose to not play. Some of the more successful gaming programs included designing a t-shirt on *Tee K.O.* where teens recreated the artwork from the t-shirt designs and uploaded them on Discord gaming channel for everyone to see.



Apart from programming, Ms. Garcia along with a couple of SAPL eSports committee members recorded an eSports panel discussion with several eSports community leaders discussing, *20 Years of ESports* to be edited and uploaded for viewing on YouTube. In addition, Ms. Garcia along with Library Assistant Cassie Garza from Pan Am recorded a podcast interview discussing *What is eSports* and its connection to SAPL.

Adult programming continued to be active in July. Bazan Library Assistant Enedina Prater hosted a number of virtual programs including *The Sprinting Hour*, a writing program in support of National Novel Writing Month. *Coloring for Grown-Ups* had new patrons attend as well as the regulars who once attended in person. Everyone brought their coloring projects, snacks, and conversation. The recently

launched *Virtual Bazan Book Club* had their first on-line book discussion reading *My Dark Vanessa* by Kate Elizabeth Russell. And finally, the *Bad Girls Book Club* met and discussed *Geekerella* by Ashley Poston. The young adult romance novel was a modern retelling of the classic fairy tale with a pop culture spin.

BROOK HOLLOW

Demand for contact free pick-up service continues to be strong at Brook Hollow. Several patrons have commented to staff that they appreciate both the checkout service and the safety measures the library is using when loaning print materials. Staff are adjusting to the new service model and looking for new ways to serve the community while protecting the health and safety of library patrons. During July, Brook Hollow staff made a special effort to encourage patrons of all ages to participate in the Summer Reading Program and helped distribute prizes for finishing the program. In the past month, Brook Hollow Library staff members have also distributed many craft kits for adults, teens and children. Children's Librarian Jasmin Salinas prepared 100 craft kits, containing supplies and directions for fun activities families can do at home, to give away in addition to the supply provided by Children's Services.

Brook Hollow's Children Librarian Jasmin Salinas began working on more system-wide live virtual programming in July. She co-hosted a *Zoom Kids in the Kitchen* program offered in partnership with the San Antonio Food Bank. The children are led by Chef Kelly with the SA Food Bank in a series of lessons and recipes designed to enhance their cooking skills, and the average attendance has been twenty-five children each week. Ms. Salinas also began co-leading with fellow Children Librarians a *Baby Time Online* program for caregivers and infants that feature rhyme, rhythm, repetition, and early literacy tips. The July *Baby Time Online* proved so successful that the decision was made to continue to offer it weekly through December. On July 30 Ms. Salinas co-moderated a panel discussion for parents and caregivers on "Empowering young children in the midst of a pandemic" featuring Tedi McVea, LCSW, and author of newly published book *I Know about Germs*, early childhood educator Ana F. Sanchez, and Leah H. Jacobson, M.D., FAAP. Parents and caregivers were encouraged to submit questions ahead of time, but the session was really informative and helpful in providing tips for how to help young children understand and cope with the emotional and social changes from COVID-19.

Julia Pouliot, Brook Hollow's assistant manager and teen librarian, spent the month busy finishing facilitating the Teen Summer program that ended July 31st. Ms. Pouliot went "live" by video on Instagram twice this month with demonstrations on how to make cereal muddy buddy treats and complete a sticker mosaic that was handed out at branches as a Make & Take craft for teens. Ms. Pouliot is now working with a committee that will bring Maker Faire to our patrons virtually this year in September. In the branch, Ms. Pouliot has worked with Children's Librarian Jasmin Salinas to come up with solutions for overcrowded sections of our collection, and worked to streamline our processes of quarantining items for check in at a later date.

Adult Services Librarian Marco De Leon is developing plans to launch virtual book clubs and contributing to the Adult Services gaming program committee. During July the gaming program committee hosted several Mario Kart tournaments for video game enthusiasts in the community. In July the Adult Summer Reading program was very popular with Brook Hollow's patrons who were excited to learn they could receive a notebook and pen as a reward for reading eight books this summer.

CARVER

Carver Branch served as one of SAPL's designated cooling center during a succession of 100-plus degree days early in the month. Local media visited the branch to report on the service. The branch's meeting room was outfitted with bottled water for visitors' refreshment, as well as hand sanitizer and napkins in keeping with COVID-19 protocols.

Children's Librarian Braulia Carrillo reported that all of the July 3-D Construct Your Own Sculpture packets, about 25, were disseminated. In addition, parents responded well to the Take & Make Kits which were expected to continue through August. While the numbers for returned reading logs were lower than last summer, she said the branch did have about 10 regular patrons come in with their children's logs to turn in. They reported that their children were happy to receive their book prizes, certificates and bookmarks.

Mrs. Carrillo was also invited to offer story time via Zoom for youngsters enrolled in St. Philip's College Child Development Center. The sessions were expected to begin in September. The Zoom Story Time will allow for the continuation of young children's literacy development. "Not only will we be able to see the children's faces again but most importantly we will be able to also continue with social and emotional development of our youngest patrons," Carrillo said.

CODY

Contact free holds pick up service continues to keep Cody staff on their toes! In July 2020, Cody helped almost 3000 patrons get their library materials and handled just over 4000 phone calls. July 1 to 10, Cody served as an early voting polling site and an Election Day site on July 14, serving over 3800 voters.

The fast pace of the branch has allowed the team to improve workflows and work together to provide outstanding customer service to our patrons. Cody staff was complimented by the Director of Development Services, Mike Shannon, for "amazing customer service" on July 28, prompting a note of kudos from library director Ramiro Salazar.

David Guzman and Brenda Sanchez, both circulation attendants, continued their deployed assignments, with Neighborhood Services and STRAC, helping San Antonio citizens find assistance and resources from the City of San Antonio.

Teen Librarian Amy Rae Weaver continued to work with colleagues across the San Antonio Public Library system to provide teen patrons with information and entertainment, both digitally and via take-and-make craft projects. Ms. Weaver also contributed to the Teen Equity Research Workgroup, researching ways to reach more 13 to 18 year olds across the City.

Adult Services Librarian Marcella McGowan helped create the adult services group Take & Make project for August, Mug Marbling. The instructional video is viewable on SAPL's YouTube channel <https://youtu.be/sZHndTL3yUU> Ms. McGowan also submitted a proposal for the 2021 Texas Library Association Conference, entitled "Palooza: Post COVID-19 Programming."

COLLINS GARDEN

Library Assistant Carlos Loera and Branch Manager Jeannette Davies continue to virtually host the weekly SAPL All Things Culinary Noon Time Helping of Cooking from summer desserts to kitchen gadgets. The program is gaining traction and is popular among home cooks who are spending more time in the kitchen cooking than ever before during COVID19.

Children's Librarian Gina Brudi continues to serve young people via online story times and sits on various committees to stay connected with other children's librarians and the children's coordinator. Brudi and Davies participated in a WebEx call with SAPL Children's Services Coordinator to discuss a possible Story Walk in the park behind the library. SAPL is exploring the idea of working with the City of San Antonio (COSA) Parks/Rec Department to coordinate this effort at several branches.

Teen Services Librarian Daniella Toll as part of the teen summer committee sorted T-shirts as prizes for the teens for completing the Teen Summer program. Eight teens came and picked up their T-shirts. During weekly craft Take & Makes, teens took 5 sets of macramé art; 5 animals magnet sets; 5 collage photo frames; 10 Harry Potter bookmarks; and 5 sticker mosaics. During the COVID-19 quarantine, having activities to keep the mind relaxed was an important use of time for mental wellness, especially for teens that are used to having activities and events during the summer. The summer brought new teens to the library for contact-free pickups, some of whom had not previously been regular attendees. It was great to see the family support some teens had in the community, with parents making the effort to drive to the library and pick up books and prize t-shirts with their teen.

CORTEZ

Branch staff have kept their spirits high with a variety of team-building activities every Thursday. The month of July brought fun with costumes made from items found on site, clay modelling to make a "monster garden", multi-media collage and more.

Branch Manager Cammie Brantley was happy to receive a metal picnic table from Westfall that has been installed and decorated by staff to provide a covered and secure outdoor eating area. Even in the heat of summer it is a popular option for staff to get outdoors during meal breaks. Ms. Brantley has been encouraging staff to get to know Symphony before the roll-out next month. She is also working on ideas in cooperation with her contacts at the Parks Department to continue to engage children with nature even with the Library being closed for most services.

Adult Services Librarian Angela Morrow has been offering "make and take" crafts as well as discussing Summer Reading prizes with patrons when they pick up materials and use the computer. Virtual programming continues to be offered and Angela is contributing to the ideas and production of craft videos for weekly virtual programming. She is also prepping for fall programming, including rebooting Cortez's Monster Meet virtually with Circulation Attendant, Madeline Vasquez. Angela is also very excited to have been selected and began working with the Future of SAPL Workgroup in the Collection subgroup and is looking forward to contributing her ideas.

Children's Services Librarian Nicole Cubillas on July 1 had a KLRN appearance. Participating children were read the picture book El Fuertecito Rojo. Then they interacted actively with the story though

question and answer. The adult participants discussed ways the children could build forts at home with available supplies.

Teen Services Liaison Library Assistant Jo Ann Paredes has continued to try to serve teens though this year has been a challenging one for in-person activities. Teens are participating in the virtual world that SAPL created for them and many are also enjoying the take home kits that Teen Services put together. Jo Ann has also kept in touch with her adult crafters by emailing them "Craft From Home" (CFH) ideas. Craft assignments include: t-shirt crayon painting and threading art, and in the past crafts have included flower pressing, face masks, papel picado, paper swirl flower, father's day koozie, and soup bowl cozy.

Library Assistant Gustavo Nevarez was recalled to active duty at Cortez and the staff were happy for him to rejoin the team. The Branch is currently fully-staffed.

ENCINO

During the month of July, Children's Librarian Ann Laird worked via Teams with the Art and Maker and Tweens work groups to make plans for fall programming. Ann also worked with a committee of Children's Librarians that is revising the San Antonio Public Library's (SAPL) Unattended Children Policy. Ms. Laird has worked to establish a Children's Code of Conduct policy for SAPL.

Katy Dillard, part-time Children's Librarian, joined the Take & Make Children's Group aimed at developing system-wide plans for Process Art kits to be handed out at each branch, available to children up to age 12.

Adult Services Librarian Mark Hall continued to develop the Goodreads group for San Antonio Public Library, driving discussion and contributing two discussion questions for the month.

Heather Swindell, Teen Services Librarian, distributed Summer Reading Program (SRP) Take & Make crafts on a weekly basis and created Bibliocommons lists to promote the Young Adult collection online. Teen Summer t-shirts were given to teens, ages 13-18, who reported completing the SRP.

FOREST HILLS

Forest Hills staff continues to offer contact free pickup. Many regular patrons have returned to their usual routine of visiting the library on a weekly basis to retrieve their holds. They enjoy chatting with staff on the phones as they used to do at the service desks. This social element of library services is one that many patrons look forward to and they are happy to be able to interact with staff again even if it is at a limited level.

Children's Librarian Ana Menchaca returned from maternity leave on July 26. While she was away the Forest Hills staff promoted the Take & Make packs as well as the Summer Reading program. Reading logs were provided to every patron's hold bag. As the summer progressed children completed their summer reading challenges and collected their prize books and certificates.

GREAT NORTHWEST

Great Northwest Branch Library's children librarian Cari Raley got some awesome pictures of Kids Time crafts done at home. Ms. Raley loves to see the branch's young patrons using their imaginations and

making unique creations! Ms. Raley has finished creating digital Take & Make packets and is ready to send them out to patrons in August. Families will receive different digital packets for each week for all age groups. If patrons are unable to print out the packets, Ms. Raley has physical Take & Make packets available for pick up at the branch along with book bundles hand-picked by Ms. Raley herself! Ms. Raley also made a video about crazy hair that will be fun to watch so keep an eye out on the San Antonio Public Library's YouTube page!

Library assistant Kathleen Marascio has completed the first video in a new series on baking tips called *Cake-Mix-Magic: To Egg or Not to Egg*. Ms. Marascio has begun to plan and write the script for the next installment called *Cake-Mix-Magic: A Midsummer's Chocolate Dream*. Ms. Marascio is working with the Adult Gaming workgroup on a proposal for an online spelling bee. Ms. Marascio also continues to train on important topics such as financial equity, implicit bias, self-care, equity in education, and much more.

Assistant Manager Stephanie Vazquez has prepared Take & Make craft programs for teens and adults. She uses the Remind app to keep in touch with patrons and let them know about Summer Reading Club craft kits and Summer Reading Club prizes. Ms. Vazquez continues to plan future virtual programs and new Take & Make programs with the ESports Committee and the Adult Gaming workgroup. Ms. Vazquez also helps staff remember to stretch and take mental breaks by doing virtual puzzle challenges like those found on the library's LibGuide *SAPL is Here For You!*

GUERRA

The Guerra Library hosted the Bexar County Early Voting and Election days in July with more than 1,200 voters casting their votes.

Interim Branch Manager Jernell Williams attended two webinars this month: "Wellness Strategies during the COVID Pandemic," and "Creating a Resilient Mindset." She continued attending the check-in meetings for the adult programming and branch manager teams. She attended the Kaba Time System training on July 2, and completed the July Security Awareness training on July 24. Ms. Williams attended the San Antonio Public Library Virtual Board of Trustees Meeting on July 22, the Library Leadership Team meeting on July 23, and the Change Management meeting on July 30. She conducted one-on-one check-in meetings with each staff member. The topics discussed were the continuation of phase 2, screening procedure updates, cooling center updates, and preliminary budget information.

Children's Librarian Arlene Richardson attended the webinar "Baby Spaces: Designing for Success" on July 8. She continued attending weekly check-in meetings and collaborating with the children's services team to provide virtual programming options and update the *Preschool* LibGuide with weekly program offerings. She created and published an "Early Literacy Tips" page on the *Preschool* LibGuide where she shared developmental and early literacy tips from two experts in the field. Additionally, she created a page for the *San Antonio Public Library Is Here for You* LibGuide containing resources and a book list to share with families touched by autism. Ms. Richardson curated two story time programs and recorded two baby and toddler time rhymes. She designed and created a summer reading finisher board as a way to celebrate children who complete the summer reading program. She created 17 make and take kids crafts kits. Children enjoyed activities about unicorns, dragons, giants, Loch Ness monsters, trolls and yetis. Ms. Richardson joined the Dial-a-Story team.

Adult Services Librarian Stephen Jackson recorded the following books in Spanish for Dial-a-Story: "Todos mis patitos" (All My Ducklings) by Janosch on July 3, "Las aventuras de Max: El perro taxista" (The Adventures of Taxi Dog) by Debra and Sal Barraca July 28, and "El gallo que no se callaba" (The

Rooster Who Would Not Be Quiet) by Carmen Deedy on July 31. He assisted the Willie Cortez Senior Center in preparing and distributing meals for senior citizens on July 9 and July 30.

Teen Liaison Edward Mayberry attended the Teen Services, ESports Committee, Makers Faire, Future of the Library, and San Antonio Public Library Toastmasters meetings. He was the moderator for the ESports Committee's panel discussion entitled "ESports in the Community." Mr. Mayberry recorded two podcast episodes. He attended the webinar "What Critical Race Studies Teaches Us about Racism, Resistance & Policing" conducted by the University of California, Los Angeles School of Law.

IGO

Igo hosted Early Voting and Election Day in July with more than 3,000 voters casting their votes. Library aides of Igo branch completed a large project that shifted materials to make the Spanish collection more accessible and user-friendly by bringing Spanish collection to the front isle of the adult nonfiction side. More than 500 non-fiction duplicate items were either removed from the collection or sent to other branches for better circulation.

Assistant Branch Manager Gamini Haluwana moderated four online Zoom programs on Meditation and Guided Breathing Exercises. A total of 13 people attended these programs.

Children's Librarian Carrie Vance worked in collaboration with Children's Services Coordinator Cresencia Huff, and Children's Librarians Jasmin Salinas, Robin Alcorta, and Tiffany Durham to co-facilitate the Library's first live Baby Time Online program via Zoom on July 24. The program was a one-time trial in order to determine the workability of the format and gauge community interest and was not heavily advertised. However, attendance for the event was such that the Children's Services team has decided to proceed with offering a weekly program on Friday mornings.

Ms. Vance continues to facilitate The Stitchery via Zoom, and the event is now visible on the SAPL events calendar. This means the group is now getting new attendees from across the city and beyond. The group even has a visitor from North Carolina! A long-time member recently contacted the library for contact-free pick up and was delighted to find the group is meeting again. Upon her return, she said, "Losing the Stitchery was the worst part of COVID for me honestly," and was so excited to show the group all the items she had made.

JOHNSTON

Johnston hosted Early Voting from June 29 to July 10 as well as Election Day on July 14 with more than 960 voters casting their vote at Johnston in July. Johnston Staff completed a large project that shifted materials to make the collection more accessible and user-friendly, increasing the space for Children's Graphic Novels and making Biographies more visible.

Interim Branch Manager Cristine Mitchamore moderated an online Zoom program, "Credit during COVID-19" on July 8. Presenter Deborah Romo, a Financial Counselor with the City of San Antonio's Financial Empowerment Program, spoke about options for people struggling with their creditors during the current pandemic. Ms. Mitchamore continued to create and moderate book-related discussions on the San Antonio Public Library's GoodReads site, including posts about book series and fandom-related novels.

Teen Librarian Shannan Prukop continued leading the weekly program "Tryday Friday" through Discord, teaching teens different role playing games, encouraging engagement, improvisation, and a sense of

ownership in the stories they create. She continued to contribute to the SAPL Goodreads group. Ms. Prukop serves as the knowledge keeper for the Johnston Learn officer position, attending meetings and keeping up with current Learn-related news and developments.

Miss Tiffany, Children's Librarian, participated in the Story Time and Imaging Play & Learn Working Groups to bring virtual story time and play opportunities to the library families. At the end of July there was a flurry of Summer Reading Finishers who received their completion certificate, prize books and a bag of sidewalk chalk and Miss Tiffany encouraged the finishers to write their names on the sidewalks in front of the library to celebrate their accomplishments. She was also busy making sure Contact Free Patrons were given Take & Make Kits and worked on a new Take & Make to recycle extra summer reading logs. Miss Tiffany attended several webinars about new children's books for 2020 and webinars on race and diversity in children's literature.

Library Assistant Elsy Jackson assisted the Children's librarians by translating the Book Bundle Activities Sheets into Spanish. She serves as a regular contributor to "Telecuentos" (Dial-a-Story in English), and she recorded two children's books: "Gruñón" by Adam Stower on July 21 and "Al conejito le encanta escribir" by Peter Bently, Emma Foster and Deborah Melmon on July 24. Ms. Jackson attended a Wellness webinar, "Creating a Resilient Mindset" conducted by Deer Oaks on July 2.

LANDA

Children's - Children's Services Librarian Robin Alcorta reports that Zoom Baby Time online continues with Robin, Carrie Vance and Jasmin Salinas. These dedicated Children's Librarians sing songs and recite rhymes. They read a story, and conclude with small conversations about early literacy in individual virtual breakout rooms with patrons.

Landa continues to receive SRP finishers who are having fun writing and drawing on the sidewalks with their prize chalk.

Teens - Landa Community teens stayed engaged with their library this month by joining virtual teen programs and visiting the branch to pick up holds, summer reading craft kits, and for a few summer reading finishers, their Teen SRP Shirts. The shirts have been massively popular and "really pretty cool" according to a recent finisher. Library Assistant and Teen Liaison Rebekah Corley continued to meet with Teen Services colleagues to keep connected and discuss future programming, volunteering and outreach opportunities.

Adults - Adult Services Librarian Karen Sebesta is conducting her three book clubs online via the Zoom platform. Thus far, the Mystery Book Club has met with six of the regular face-to-face members making the switch to a virtual meeting. July's selection was *Murder at the Mansion* by Sheila Connally, one of the author's last publications before her death this past April. In spite of the fact that the group wasn't in close proximity, they didn't let it dampen their enthusiasm for discussing the book.

Karen is also part of the Adult Services Department Health and Fitness virtual programming group. In July, she entered a partnership with the San Antonio Food Bank to present an introduction to healthy eating for diabetics. There will be more programs to come.

Karen also contributed an online review of the book, "Murder at the Mansion," that may be seen on SAPL's Facebook page.

Good News - In late July, Landa Manager Kiyanna Stephens, husband Andrew and big brother Arthur welcomed Gideon, a brand new baby boy. Kate Simpson, Manager of Central Library's Children's Department, is the Interim Manager during Kiyanna's absence.

LAS PALMAS

Valerie Shelley, Las Palmas' Children's Librarian has worked on the Story Time, and the Babies and Toddlers Committees making curated activities for the internet programming offered to the public. The topics created for Story Time were Camping, Days of the Week Foods. A curated kit was made for Babies and Toddlers about Playing.

Valerie has packaged materials to make the SAPL system-wide Take & Make craft kits. Sixty-eight kits were passed out to children.

Valerie has spent hours reading books from the Bluebonnet TLA book list. She has read 13 of the 20 titles. She has completed the Symphony ILS training in preparation for implementation.

MAVERICK

Every summer, Maverick is traditionally a very busy place for readers of all ages ... especially with Summer Reading in full swing! Despite the COVID-19 situation, the Maverick Team did well serving the community in July while taking every effort to protect fellow staff and the public. In lieu of traditional programs, staff distributed all "Take & Make" kits for adults as a safe measure to promote summer activities. As a result, many Maverick customers expressed their appreciation of SAPL being open and meeting their reading needs.

Maverick became one of the polling sites for Early Voting and Election Day during the early part of July. The run-off election proved to be a record setting one, in terms of numbers of people voting. Reference staff collaborated together regarding opening and closing branch schedules. Maverick staff is also retraining and preparing for the new Symphony ILS soon to be in operation.

Children's Librarian, Amy Roberts, helped distribute many of the prize books for kids who finished summer reading. A highlight was giving prize books to a family of 4 kids, the oldest child having done summer reading at Maverick for 11 years! Ms. Roberts also assembled 93 Take & Make kits for kids. These were gone within 2 weeks.

Ms. Roberts created programming and attended meetings in July. She attended 3 children's meetings on July 9, 16 and 30. In addition, she updated the publisher permission list on Children's Teams for the copyright committee-many publishers are extending permissions for librarians to use books for online programming. She created a curated storytime for the Tiny Tots Committee. On July 24, Ms. Roberts read "The Goose Egg" by Liz Wong on Dial-A-Story.

Library Assistant Mary Lou Bleichwehl continued to meet with Maverick Teens on Zoom weekly. Attendance is far smaller than the traditional in person programs, but continues to be an important social outlet for the Teens. One Tuesday evening in July a Teen announced, "Yay! I've been waiting 2 hours to

Zoom!" Bleichwehl promoted, facilitated and tracked the distribution of Summer Reading Take & Makes and the t-shirt prizes to qualifying Teens. Bleichwehl posted an Instagram Live video demonstrating one of the Take & Make craft kits - the collage picture frames.

McCRELESS

Librarian Marisa DeBow, while primarily working from home, did serve as Librarian in Charge on several occasions during the month of July. DeBow attended all Teen Services meetings and all but one of the Adult Services meetings. DeBow has maintained contact with one McCreless teen volunteer, who has logged in 30 volunteer hours this month as Discord moderator and Dungeon Master for SAPL Teens online Dungeons and Dragons (D&D) club. Librarian DeBow has continued her participation in professional development activities through webinars, articles, and videos. DeBow has worked her way through several YA fiction taken from Young Adult Library Services Association's (YALSA) 2020 Best Teen Fiction nominees.

Library Assistant Al Chavez created and published a craft video: Papermaking 101 to the SAPL YouTube channel. The video is a demonstration of a papermaking program that Chavez offers occasionally at the branch. The video shows users how to recycle scraps of old paper to create new handcrafted paper. He also includes techniques to include confetti, flowers, or wood shavings to create unique looks.

Librarian Yamada Lokensgard created and implemented a Take & Make for McCreless patrons: upcycled magazine coasters. Circulation attendants Linda Rodriguez and Krys Hernandez assembled the kits. Ms. Yamada also participated with other librarians in the dry run of Self Sufficiency program about aloe vera, and one for a basic computer class conducted by Joseph Gonzales.

Ms. Yamada continues her professional development attending webinars related to video editing, library and homelessness, and social justice such as the Symposium on Advancing Racial Equity and Inclusion in the Workplace offered by Denver Public Library.

Branch Manager Megan Stanley has been preparing the branch for an upcoming renovation. They are working alongside fellow librarians to tidy up and ensure the collection is ready for the upcoming closure. The proposed architectural renderings for the renovation were shared with the library board this month.

The branch also served as an early voting and Election Day site and saw over 1700 early voters.

MEMORIAL

Children's - Christine Deffendall, children's librarian continues to use her talent in the Theatre Arts by writing and scripting a new puppet show based on the story of The Little Red Hen. She plans to record it in late August or early September. She is also in the process of writing other puppet shows, based on Aesop's Fables and other animal stories.

Mrs. Deffendall and children's librarian Nicole Cubillas from the Cortez branch began planning for a National Novel Writing Month workshop for Tweens (children ages nine through twelve).

Teens - Teen services liaison and Circulation Attendant Michelangelo Sosa conducted the Summer Reading Program for all ages, with the challenge of providing voting services during the same time.

Voters were encouraged to engage in the Summer Reading Program in a contactless and hassle free method. The results yielded more patrons to return for our contact free pick up and a rise in the demand of the Take & Make Crafts the branch supplies.

Mr. Sosa created a LibGuide containing comprehensive information on the events that were going on at the Memorial branch library and was able to provide information and links to 30 different patrons pertaining to Homework Help and how the San Antonio Public Library (SAPL) can help during Phase II while schools are reopening.

Adult Services - Adult services librarian Freddy Hudson continues to provide Take & Make crafts for patrons during curbside service. Mr. Hudson guides staff to distribute one craft at a time. Cord bookmarks were offered earlier this month and paper quilling is also being offered.

The branch offered Take & Make crafts for all ages in conjunction with voting during the voting period. Crafts were displayed outside of the meeting room, so voters could freely grab them. It was an effective method of promoting the Take & Makes and also thanking people for voting.

Branch manager Maria Gonzales hosted a virtual meeting of the Board of Trustees of the San Antonio Public Library (SAPL) for the month of July.

MISSION

This month summer programming was in full swing at Mission Library. Teens at the Mission Branch took home over 50 Take & Make craft kits as part of the teen summer program. Teen Librarian Emily Young also participated in a live teen craft tutorial on Instagram Live to show teens how to make the Animal Magnet Take & Make.

Adult Services Librarian Kassandra Vela-Laosa continued to work with the Virtual Craft Programming Committee. Library Assistant Mari Castellano has been working with the ESports committee throughout the month of July. The committee is planning an upcoming virtual event, National Video Game Day (9/12), panel discussions and podcasts, and other virtual video game events. Mari is working on Take & Make craft kits for NVGD as well as for the Mission Branch Library.

Mission continues to give away many Take & Make kits for all ages; 80 Take & Make kits for children were given away and are very popular with parents, and many of the kits that Library Assistants Jessica Viera and Mari Castellano and Library Circulation Attendant Megan Feeley have made were given away along with the system-wide Baby Yoda Paracord kits.

Mission continued to serve as a Cooling Center for the community not only during normal library hours, but also on days and hours the library is normally closed, upon immediate notice when the City enacted emergency Cooling Center hours.

PAN AMERICAN

Children's Librarian Monica Huerta continues to head the Tween Work Group. Ms. Huerta has also been chosen to be a part of the Future of SAPL Work Group, is in the developing phase of creating an adult virtual book club, and is also participating in a children's virtual book club.

Ms. Huerta's "All Things Tween" LibGuide has received 1,254 individual views for the month of July 2020. Two virtual programs and two recorded book talks were added to the guide this month, one of which was

developed by Ms. Huerta and Leslie Elsasser. The program was based off of the popular series “I Survived” and included survival crafts for tweens to try at home.

In July, Ms. Huerta took part in the first two meetings with library Public Services Administrators and commenced working on learning more about the San Antonio Public Library’s collection development practices in order to make recommendations for the future.

At branch level, Ms. Huerta put together Take & Make crafts to be offered to young customers during curbside service. In an effort to bring her joy of reading to more children, she has also joined the Adventurers Book Club, a virtual book club created by a fellow Children’s Librarian. Ms. Huerta’s first program will go live in August.

Additionally, Ms. Huerta is working on a project that will reach adult patrons via a virtual book club. She has gathered a group of librarians and developed a proposal for a Sci-Fi & Fantasy Virtual Book Club which is set to go live in late August to September.

Library assistant Cassie Garza hosted four individual virtual teen times through the teen services Discord server. Ms. Garza created a scavenger hunt and had the teen group try it out. All the teens that participated attempted to find clues hidden within the Discord server and the teens services Instagram page.

Ms. Garza has been working with the SAPL eSports committee to begin recording their video panelist discussion. The topics discussed in these videos describe to the viewer a brief definition of eSports, the local eSports community found within San Antonio and how eSports has changed within the last 20 years. These videos will be posted on the SAPL YouTube page.

Ms. Garza continued to maintain contact with Jessica from Metro health to provide information that would assist with the community. This is the second month of this partnership in which Jessica drops off bags of health information that Pan Am staff use for contactless pickup bags.

Ms. Garza has also maintained contact with local school librarians. Roxie Martinez from Leal middle school has been in close contact with Ms. Garza. A teen time partnership is being discussed. Ms. Garza has also shared summer reading information with Mrs. Martinez to post on the school social media pages.

Ms. Garza has used the Adult services Nintendo Switch to create levels in the Mario Maker game. The level information was shared through a Trumba post and has been played by many people. There have been 12 unique players that have played the level over 20 different times. Eight people have completed the level with the fastest completion time being 19 seconds.

Adult Services Librarian Adrian Leal is a member of the Gaming Committee. Mr. Leal moderates the monthly chess tournament with librarian Monty Holcomb. Patrons come together online to battle on the chess board.

Mr. Leal has put together Take & Make crafts for the adult patrons of Pan American Library. This month patrons were treated to Baby Yoda paracord kits. Decorate your own ceramic mug kits were also handed out to interested patrons.

PARMAN

During the month of July, Parman continued to check- out a super high volume of library items (total of 11,644 items checked out in July) and the community continues to share with staff how much they appreciate the services the Parman library is providing.

In addition to providing the contactless pick- up services, Parman library also continues to serve as an Early Voting and Election Day location for the Primary Run-off Election. A total of 3339 people voted at Parman location during the voting period.

The Mayor's Summer Reading Program has been warmly received by the patrons of all ages of the Parman community.

In July 163 Summer Reading Prize books were awarded to finishers, 8 Teens were awarded with colorful T-shirts and over 40 adults received their notebooks.

Children's Librarians Lisa Taylor and Teague Shosh continued to serve the community by assembling and distributing 99 craft kits from the Summer Reading Program. Kits were placed outside in ones and twos for families to pick up for at-home crafting fun!

After the summer craft kits were all distributed, Lisa and Teague created a collage challenge for Parman's young patrons. Sixty-four kits with magazine pages, string, and tissue paper (among other items) were picked up by interested families and several patrons posted pictures of their amazing collages. To encourage more summer reading Teague and Lisa collected books for various age groups so that staff could offer more reading choices when parents called the branch to pick up their hold items. This has been an addition to the Book Bundle concept of having appropriate books on hand to offer patrons since there is no in-library browsing at present.

Lisa Taylor edited several videos from the Story Time work group and continued to review the editing of the SAPL YouTube videos produced by the children's librarians. She worked with Marketing to schedule YouTube Premieres for the various Children's Services work groups.

Teague Shosh began working with the San Antonio Food Bank to co-host a cooking program called Kids in the Kitchen. Children learned about cooking basics from Chef Kelly and ended each class by making a simple recipe. The response to the program has been great, with as many as 59 children attending during one of the sessions!

Teague also debuted another book talk on the SAPL YouTube page and continues to work on virtual content for patrons. This month she created and released an online duct tape crafting program for tweens.

POTRANCO

During the month of July, Children's Librarian Kristin Yourdon had two videos premiere on the SAPL YouTube channel. The first video was a Book Talk about three dinosaur picture books. The second was

a mermaid theme program. Ms. Yourdon discussed two mermaid books and taught viewers how to make a mermaid themed craft.

Ms. Yourdon worked on several committees, including the Art & Maker committee, the Storytime Committee, and on the children's Virtual Book Club committee. Ms. Yourdon has been active on the Kid's Blog by posting a book recommendation. Ms. Yourdon has created Take & Make craft kits. This month's craft had supplies for making and decorating paper bag kites.

Library Assistant Lisa Leandro hosted Virtual Adult Coloring. The group met virtually on Zoom where they not only color but connect with each other. Those in attendance discuss what they are currently reading and watching. Patrons discuss the different library programs they attend. Ms. Leandro takes this opportunity to discuss different programs she is considering and gets their thoughts on them. The group meets every Friday.

Ms. Leandro has curated the Potranco Playlist vol. 3 on Spotify. The link to the playlist is provided to patrons on Trumba. Patrons of the Potranco Branch had become accustomed to the Vinyl Sundays where staff plays records from the LP collection, so Ms. Leandro took it virtual. The playlist consists of songs selected by Ms. Leandro and staff members of the Potranco Branch. It is an eclectic mix of oldies, rock, and hip-hop.

PRUITT at ROOSEVELT HS

Children's Librarian Lucy Humphrey has been creating Take & Makes because the demand for them has increased. Partnering with NEISD, Ms. Humphrey has access to 80 lessons based on the Texas 2X2 Award List. The 2X2 books on the list can be read to small children, as well as read by young readers. The list was developed to give parents, caregivers, and teachers a curated list of quality books. Each book now has 4 lessons per book, so that early reading skills are developed when followed.

The Teens have been busy with all the virtual programs created and designed by the awesome group of Teen Librarians and Liaisons. The variety of Take & Makes gives teens a selection of crafts that are upcycling, STEM, visual arts, and literary. One of the crafts is so simple and it elicits a pretty cool response from Teens is the Holographic Prism that they can view with their phone. All it takes is a trapezoidal pyramid pattern and a quarter sheet of clear overhead film and scissors and a tiny piece of scotch tape. See video:

Turn your Smartphone into a 3D Hologram | 4K - <https://www.youtube.com/watch?v=7YWTtCsvgvg>

The adults are picking up holds and requesting Take & Makes, as well. Our regular patrons are all back, so it is good to say hello every now and then. Branch Manager Rae Downen was interviewed by NEISD media and this gave her an opportunity to showcase patron library services in terms of COVID-19. One of the important points that Ms. Downen was able to inform the public that the San Antonio Public Library system can help teachers, parents, and students with virtual learning because the libraries have supplemental resources that can be used in addition to the supplied curriculum. See video:

Pruitt Library Featured on NEISD media -
<https://www.youtube.com/watch?v=a2s7BCyn6Jo#action=share>

SAN PEDRO

Congratulations to San Pedro interim manager Kiyanna Stephens and family, who welcomed a new baby boy this month. McCreless manager Megan Stanley will do double duty at both branches during Kiyanna's maternity leave.

Two new children's outreach partnerships were forged this month, with Respite Care, which serves families with children with disabilities and Lil Munchkins, an Early Childhood Center. Children's Librarian Karen Braeuler was a guest speaker for a virtual playdate with Respite Care for the center's focus on community helpers. She explained via a Zoom meeting about what a librarian does and gave a mini story time to demonstrate. Lil Munchkins signed up for a Youth Outreach Library Card and will be borrowing a monthly curated set of books for their 70 kids. Information was also provided to both groups about the Mayor's Summer Reading Program.

Librarian Diana Starrett has been keeping San Pedro stocked on Take & Make kits for adults in addition to attending the Adult Services meetings and a Health and Fitness meeting. She is also preparing for a belly dancing program that will take place over Zoom in August. She also has been prepping for the transition to a new Integrated Library System (ILS) and has attended a webinar on cataloging children's items.

SCHAEFER

The Mayor's Summer Reading program continued through July and kids continued to redeem their free book for reading eight books. The Kids Time at Home committee created craft kits for June and July that corresponded with weekly videos that premiered each Wednesday. Children's Librarian Leslie Elsasser was a member of the summer reading committee and created a program about Greek Mythology, and her video premiered on July 29.

Leslie Elsasser also is a member of the Adventurers Book Club committee, and in July the group started offering Zoom book clubs for school-age kids. She ran her first Zoom book club on July 29. About 12 engaged and energetic kids discussed the book *Frankie Sparks and the Class Pet* by Megan Frazer Blakemore. Since the book was about pets, the kids had an opportunity to introduce their pets, and Leslie showed off the Schaefer staff's pet Betta fish named JJ.

Leslie also hosted the San Antonio Opera's Zoom program on July 31. The Opera's Facebook Live video premiered first, and then the opera singers staff had a Zoom Q&A. Participants asked a variety of questions and the opera singers and staff shared their love, knowledge and insight about the art form.

In the month of July, Dacari Lambert, the Teen Librarian for Schaefer Branch Library worked closely alongside the adult services librarian to create and distribute family crafts, as well as appropriate age-based crafts for summer reading and programming. Dacari spent a significant amount of time this month focusing on the formation and foundation building of the Teen Equity Workgroup, which will look closely at how teen services can provide more equitable services to the Teens of San Antonio.

Librarian Maria Adams hosted another round of SAPL Live Trivia with fellow librarians, Brooke Mjolsness, Vicky Villalobos, and Morgan Yoshimura. The virtual event drew 50 players on Friday, July 31st. Attendance has steadily increased over the summer and the next event is scheduled for Friday, August 28th.

The Schaefer Library Skimmer's Book Club met on 7/28 at 6:00pm, the book discussion was led by Library Assistant Julie Ernst. This month's selection was *Killers of the Flower Moon* by David Grann. The

book vividly captures the turbulent and violent history of the Oklahoma Osage Indians and their systematic decimation under the disreputable hands of their court appointed guardians, greed and money made this one of the most diabolical chapters in the history of the Osage Indians. Mr. Grann's book keeps the reader enthralled.

SEMMEs

Children's Librarian Valerie Carroll recorded a video for the Science Technology Engineering Art and Mathematics (STEAM) work group. The video demonstrated how to use a shoebox and pushpin to make a constellation viewer. The video premiered on the San Antonio Public Library YouTube account on Saturday July 18.

Valerie Carroll also co-hosted the first session of the Adventurer's Book Club on Zoom.

The branch created and distributed an additional 48 Take & Make kids' crafts in July after giving away all of the supplied kids crafts.

The branch hosted Early Voting and Election Day Voting for the Primary Run-off Election. A total of 3,161 people voted at Semmes during the voting period.

Contact-Free pickup continues to be steady at the branch. For the month of July, Semmes staff checked out a total of 7,973 items to 1,940 patrons.

THOUSAND OAKS

The Thousand Oaks branch Children's Librarian Ms. McDonald is leading the Fall Take & Make Craft work group for Children's. This group is creating system-wide Process-based art kits to go for children 12 and under. This approach is inclusive of a wide scope of development, age and ability. There will be one kit per month September through December.

Ms. Lea Ann has created posted video content for both the Story Time and Art & Maker group. Ms. McDonald joined a newly formed workgroup—Adventurer's Book club which is currently hosted via Zoom.

All of the Kids Time videos produced by Ms. McDonald's Committee aired each Wednesday in July on mysapl.org.

All of the Children's librarians are learning to host and co-host programs on Zoom in order to expand programming that includes a live interactive aspect.

Ms. Lea Ann took a 2 day Grant Writing Course offered through the Alamo Colleges.

Librarian Kimberly King kept learning by viewing many webinars and articles on teen services. She also made a mockup of an Instagram post for a contribution activity for teens on the subjects of social justice and diversity; this was in line with her participation in the Social Justice Programming for Teens work group.

The Take & Make summer kits were popular items to hand out and the teen librarians and liaisons are encouraged to continue this tradition while we are still closed to the public. Librarian King has a few she is working on in the last few days of the month for August and will continue to do so throughout the fall.

On July 1, Ms. Mjolsness co-hosted a virtual Ayurveda program; this month's topic was Food as Medicine. The program had approximately 20 attendees and engagement during the program was high.

Ms. Mjolsness co-hosted virtual beginner's chair yoga programs on July 10 and 24. The chair yoga series has seen a steady increase in attendance over the past few months and continues to grow.

At the request of workgroup members, Ms. Mjolsness served as chat moderator for cooking programs called Noon Time Helping of ... hosted on July 23 and 30. The program series is hosted weekly and covers various recipes and kitchen topics.

July 31 saw the third San Antonio Public Library Live Trivia program with Ms. Mjolsness acting as Master of Ceremonies. The popular program is held monthly and continues to grow quickly in attendance.

TOBIN LIBRARY AT OAKWELL

Tobin at Oakwell saw very good Early Voting turn-out for the Primary Election from the end of June through July 10 with over 2500 voters.

Assistant Librarian, Rhonda Woolhouse, coordinated a book club starting at Los Patios retirement center where 12 residents will participate in a book discussion hosted by one of their staff. The Interesting Book Club has been meeting virtually and this month, 12 members discussed their selection via Zoom with facilitator, Wendy Friedman.

Barbaraella Frazier, Children's Librarian, hosted two live sessions of Dinosaur George on July 1 and July 8 for the initial live streaming sessions with this entertaining presenter. Ms. Frazier also planned and compiled three online programs: Constellation Box as a STEAM program, a Rock Art Video and Rock Guide, and the SummerFest watch party with Professor Universe.

Ms. Frazier has been deployed to Pan American Branch, a cooling center, to assist with computer appointments, curbside and managing branch operations two days a week.

Teen Librarian, Karah Garcia, is heavily involved in the Teen Equity Workgroup of San Antonio Public Library. Ms. Garcia impressively developed a website, Anti-Racism Activation Kit that has been shared with Tobin personnel and other managers.

The branch hosted US Census training sessions for small groups of census workers over three days at the end of July to assist with this endeavor. The Tobin area continues to have low participation response rates in this important undertaking.

WESTFALL

In July, the Westfall Branch Library continued to provide "contact free" pickup of library materials for the community. Additionally, the branch continued to offer public computer access by appointment. Computer access is still very much needed in the community and all computer appointment times are booked every day. Like last month, the Westfall branch served as a community cooling center during public service hours in a limited capacity. Residents were welcomed to seek relief from the South Texas heat this summer at the library. While no in person library services could be provided, WI-FI access was still available.

Children's Librarian, Imelda Merino, continued to post content to the "SAPL is Here for You" LibGuide, a one stop source of information on virtual library services available to the public. Imelda also worked on creating and assembling a variety of "Take & Make" activities for families related to this year's summer reading program. A variety of kits will be available throughout the summer and will change often. Families can pick up these packs during "contact-free" service hours.

Adult Services Librarian, Angelina Cortes continued to be involved in the Adult Services Self-Sufficiency virtual programming group. SAPL has been hosting Eco Centre's Composting 101 instructional videos on an on-going basis. Meanwhile, Ms. Cortes and the remote-working library assistants continue to develop and plan program ideas for the upcoming school year.

Westfall teen volunteers continue to host a weekly Virtual Book Club on the 210 Teen Library Discord Server called "Bookworms." Book club teens completed their reading and discussion of "Fahrenheit 451." They voted to read "Murder on the Orient Express" as their next selection. Along with the reading of novels and discussions, teens also participate in word searches, Jeopardy-style trivia games, and murder mystery games. The book club has seen a steady amount of participants and plans to continue into the month of August.

In July the Westfall LEARN@SAPL Center began a virtual pilot program, inspired by the success of Book-a-Librarian programs. The "LEARN Line" is a way for patrons to speak to a Training Officer during their computer appointment at Westfall, and be guided through their technology task. Currently the service is available one afternoon a week, and patrons use their personal cell phones to dial the LEARN Line. The Training Officer answers via Google Voice, and simulates the patron's task on their own computer. Branch staff are an integral support in scheduling appointments, addressing tech glitches and completing processes like printing.

PERFORMANCE MEASURES

SAN ANTONIO PUBLIC LIBRARY KEY INDICATORS

Presented below are key indicators that align with the Library's Strategic Plan.

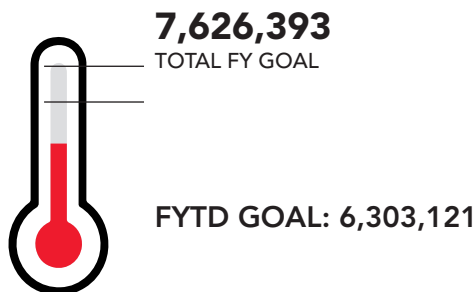
JULY 2020

Note:

Physical library locations were closed for COVID-19 from March 14 - June 15, 2020.

FY 2020

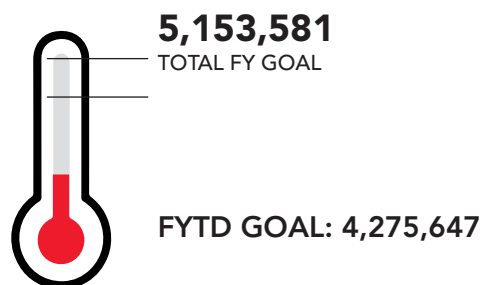
CIRCULATION: GOAL



CIRCULATION: FISCAL YEAR 2020



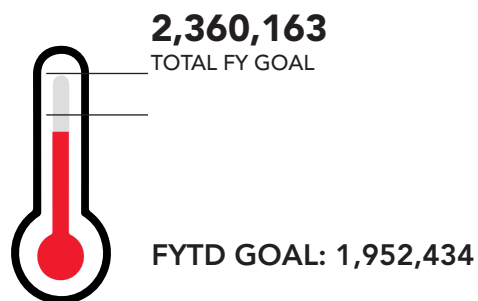
LIBRARY VISITS: GOAL



LIBRARY VISITS: FISCAL YEAR 2020



DIGITAL ACCESS: GOAL



DIGITAL ACCESS: FISCAL YEAR 2020



1,753,626

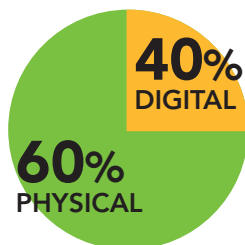
TOTAL HOURS OF
COMPUTER & WI-FI USE

SAN ANTONIO PUBLIC LIBRARY ADDITIONAL OPERATIONAL INDICATORS

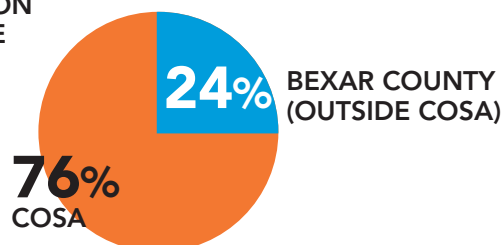
JULY 2020 (CONTINUED)

USE OF COLLECTION: FISCAL YEAR 2020

CIRCULATION
BY TYPE



CIRCULATION
BY SERVICE
AREA



VIRTUAL: FISCAL YEAR 2020



1,529,742
MYSAPL.ORG
VISITS

858,446
MYSAPL
APP SESSIONS

1,260,055
OVERDRIVE
SITE VISITS

4,503,022
SOCIAL MEDIA
IMPRESSIONS

PROGRAM ATTENDANCE: FISCAL YEAR 2020



150,818
TOTAL ATTENDANCE

25,651
ADULT PROGRAMS

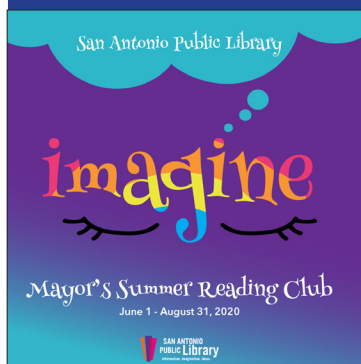
22,999
TEEN PROGRAMS

102,168
CHILDREN'S PROGRAMS

130 PROGRAM VIDEOS UPLOADED

20,341 PROGRAM VIDEO VIEWS

JULY MONTHLY HIGHLIGHTS



San Antonio Public Library

July 2020 Key Indicators

Location	Total Circulation	Visits	Hours of Computer & Wi-Fi Use	Computers - Hours of Use	Wi-Fi - Hours of Use
Bazan	351	412	2,960	160	2,800
Brook Hollow	10,627	6,955	1,224	0	1,224
Carver	665	291	1,346	90	1,257
Central	4,687	6,972	10,892	0	10,892
Cody	11,674	6,978	1,640	0	1,640
Collins Garden	993	997	2,580	142	2,438
Cortez	948	340	1,977	68	1,909
Encino	7,560	2,224	2,022	0	2,022
Forest Hills	1,428	274	1,085	0	1,085
Great Northwest	8,053	4,652	2,365	0	2,365
Guerra	2,266	1,603	1,570	0	1,570
Igo	12,954	6,742	2,764	0	2,764
Johnston	2,023	1,659	1,148	109	1,039
Landa	4,829	1,382	812	0	812
Las Palmas	589	1,067	2,123	0	2,123
Maverick	8,702	5,004	1,661	0	1,661
McCreless	2,054	614	2,261	0	2,261
Memorial	949	1,161	1,479	0	1,479
Mission	1,930	2,068	1,368	33	1,335
Pan American	953	301	1,022	41	980
Parman	12,760	5,904	1,029	0	1,029
Potranco	5,088	1,402	4,419	0	4,419
Pruitt	1,210	287	172	0	172
San Pedro	1,035	391	1,070	0	1,070
Schaefer	1,998	1,681	1,847	107	1,740
Semmes	8,126	5,440	1,893	0	1,893
Thousand Oaks	2,449	727	2,004	0	2,004
Tobin	6,768	2,860	1,262	0	1,262
Westfall	2,768	1,107	3,781	131	3,650
Kampmann Library Portal	0	0	158	N/A	158
Interlibrary Loan Lending	609	N/A	N/A	N/A	N/A
Online/Phone Renewal	28,442	N/A	N/A	N/A	N/A
Digital	222,704	N/A	N/A	N/A	N/A
TOTAL	378,192	71,495	61,934	880	61,054

Circulation includes Digital (OneClick and Overdrive) and NEISD materials to SAPL patrons at Pruitt

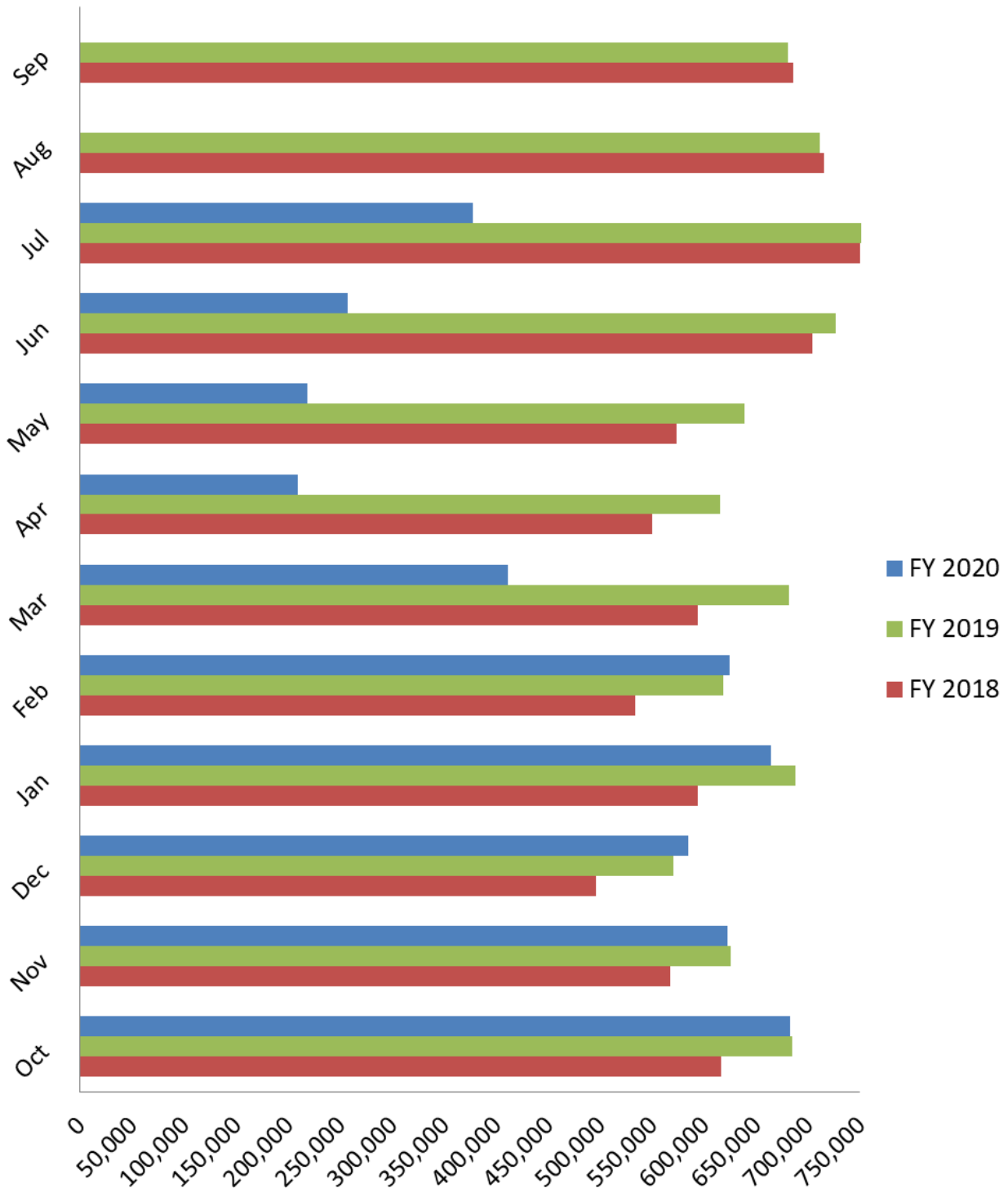
San Antonio Public Library

July 2020 Programs and Attendance

Location	Total Live Programs	Number of Programs			Total Live Program Attendance	Adult Program Attendance	Teen Program Attendance	Children's Program Attendance
		Adult	Teen	Children's				
Bazan	24	24	0	0	114	114	0	0
Brook Hollow	0	0	0	0	0	0	0	0
Carver	0	0	0	0	0	0	0	0
Central	77	7	37	33	1,432	83	347	1,002
Cody	0	0	0	0	0	0	0	0
Collins Garden	0	0	0	0	0	0	0	0
Cortez	0	0	0	0	0	0	0	0
Encino	0	0	0	0	0	0	0	0
Forest Hills	0	0	0	0	0	0	0	0
Great Northwest	0	0	0	0	0	0	0	0
Guerra	0	0	0	0	0	0	0	0
Igo	8	7	0	1	57	56	0	1
Johnston	0	0	0	0	0	0	0	0
Landa	0	0	0	0	0	0	0	0
Las Palmas	47	27	10	10	194	27	99	68
Maverick	4	0	4	0	12	0	12	0
McCreless	0	0	0	0	0	0	0	0
Memorial	0	0	0	0	0	0	0	0
Mission	0	0	0	0	0	0	0	0
Pan American	4	0	4	0	35	0	35	0
Parman	4	2	2	0	7	7	0	0
Potranco	0	0	0	0	0	0	0	0
Pruitt	4	1	1	2	316	85	79	152
San Pedro	4	2	0	2	78	0	0	78
Schaefer	2	2	0	0	52	52	0	0
Semmes	0	0	0	0	0	0	0	0
Thousand Oaks	6	6	0	0	69	69	0	0
Tobin	0	0	0	0	0	0	0	0
Westfall	0	0	0	0	0	0	0	0
Kampmann Library Portal	0	0	0	0	0	0	0	0
Little Read Wagon	0	N/A	N/A	0	0	N/A	N/A	0
TOTAL	184	78	58	48	2,366	493	572	1,301

San Antonio Public Library

Circulation



Location Closures

08/19/2020

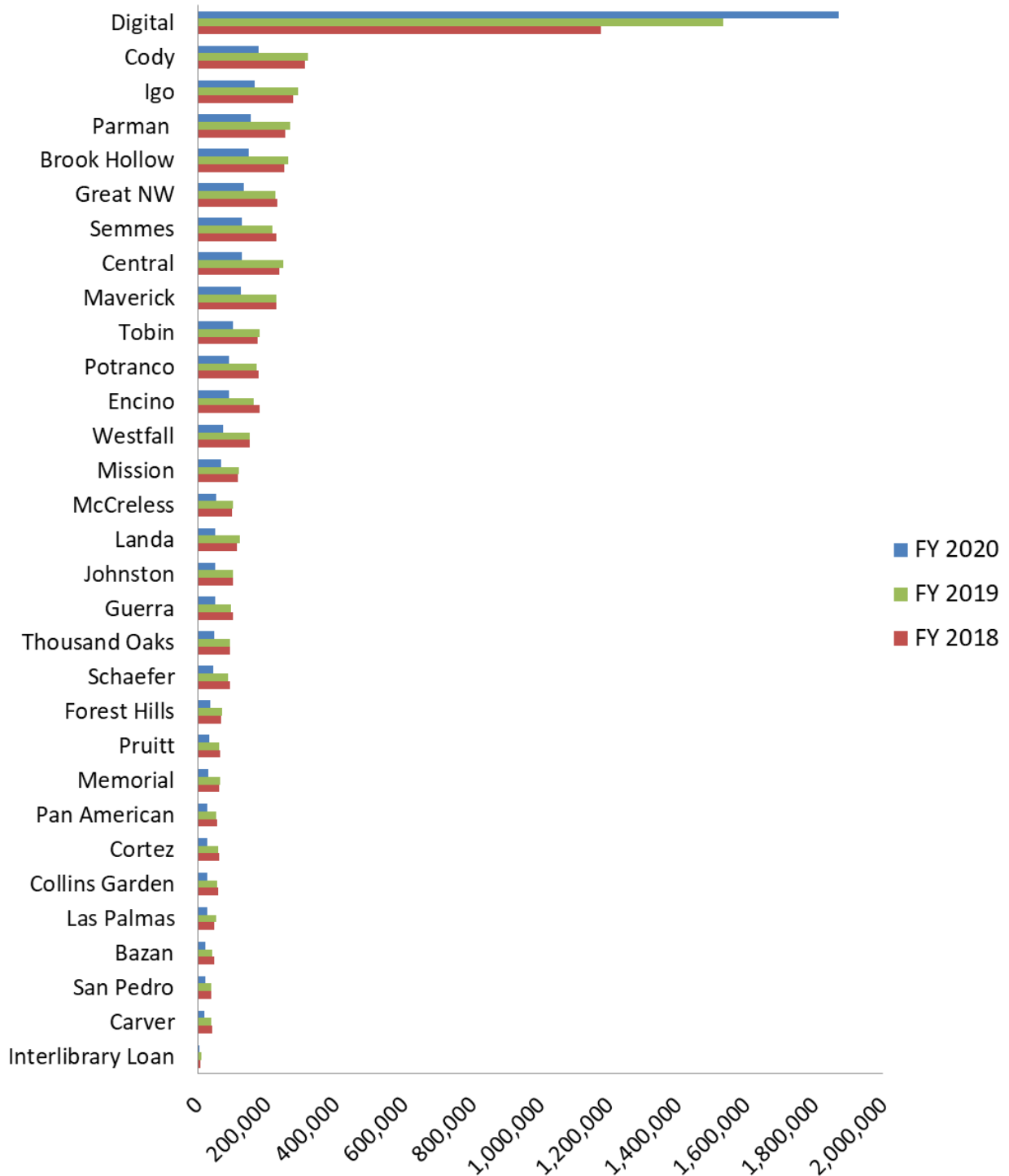
FY 20: Central Oct 26 at 1pm, Landa Jan 13-Jun 1, **All physical locations from Mar 14 through Jun 15 due to COVID-19**, Pruitt Jun 30-Jul 13

FY 19: Central Oct 27 at 2pm, Great Northwest Apr15-May 5, Semmes May 1-26

FY 18: Central Oct 28 at 3pm, SAPL System Jan 16-Weather, Staff Transformation Day-Feb 19, Cody May 3-13, Pan American Jun 18-Jul 3 & Sep 24-30, Thousand Oaks Jun 25-Jul 5

San Antonio Public Library

Circulation - Fiscal Year to Date - July 2020



Location Closures

08/19/2020

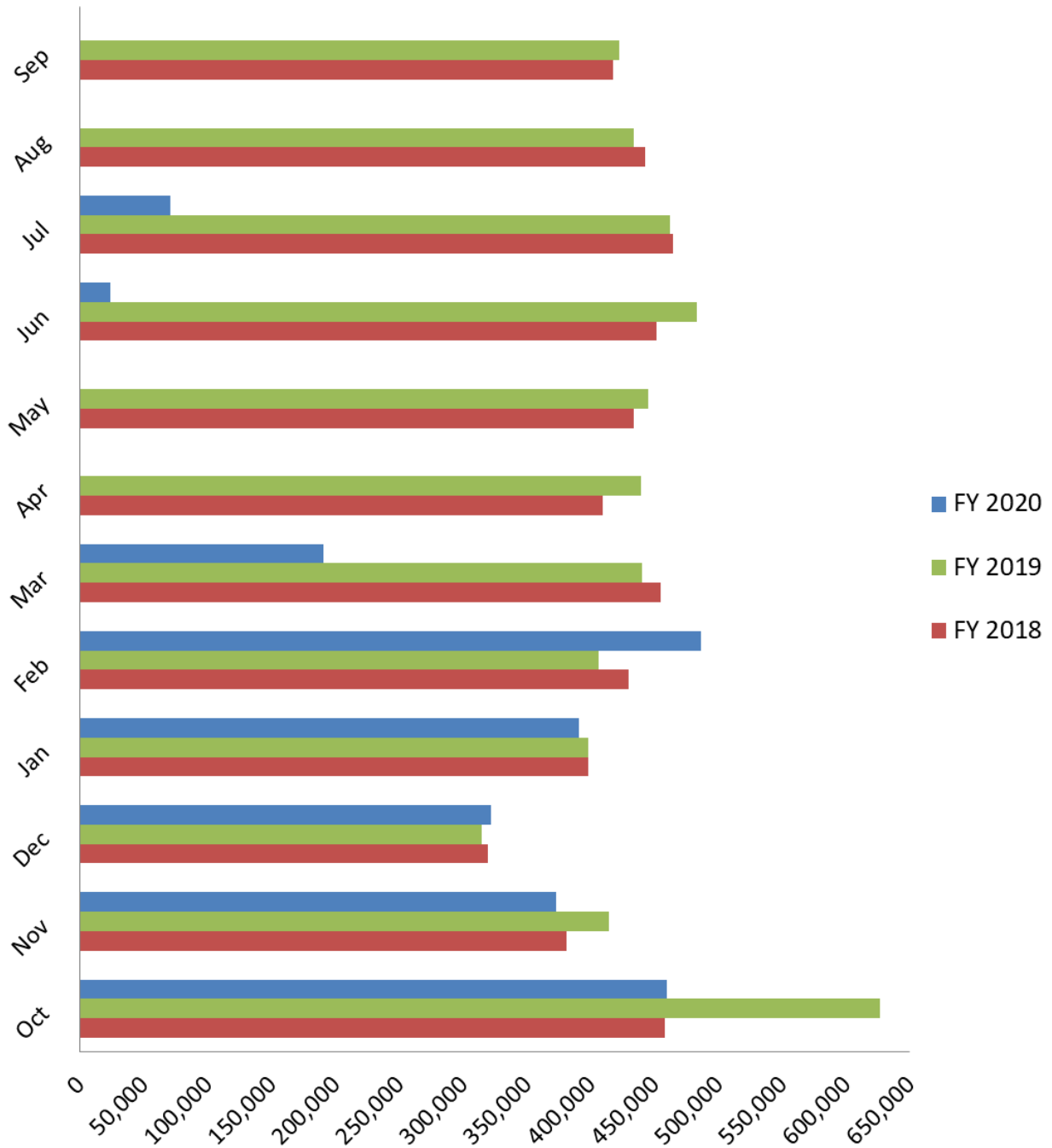
FY 20: Central Oct 26 at 1pm, Landa Jan 13-Jun 1, **All physical locations from Mar 14 through Jun 15 due to COVID-19**, Pruitt Jun 30-Jul 13

FY 19: Central Oct 27 at 2pm, Great Northwest Apr15-May 5, Semmes May 1-26

FY 18: Central Oct 28 at 3pm, SAPL System Jan 16-Weather, Staff Transformation Day-Feb 19, Cody May 3-13, Pan American Jun 18-Jul 3 & Sep 24-30, Thousand Oaks Jun 25-Jul 5

San Antonio Public Library

Visits



Location Closures

08/19/2020

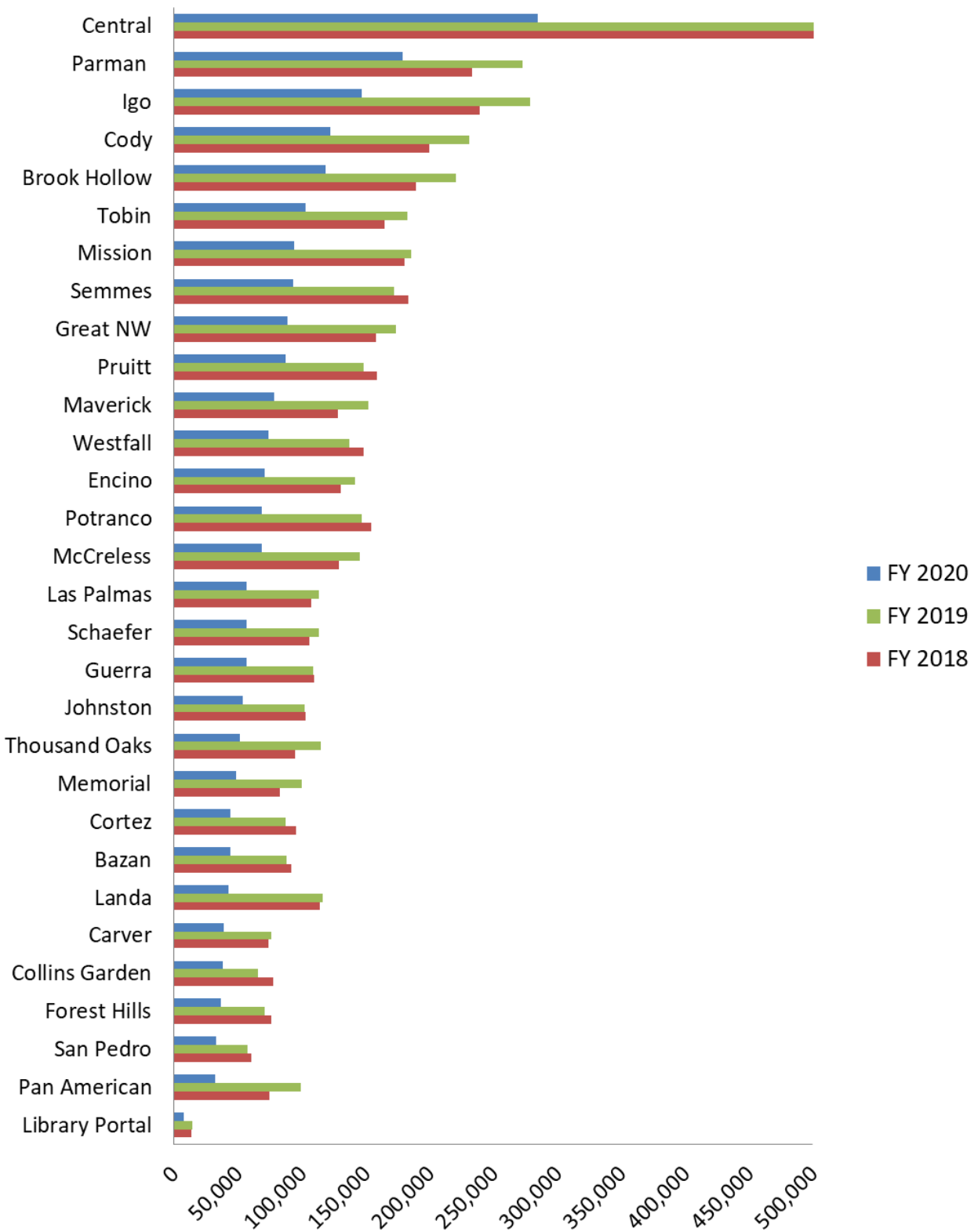
FY 20: Central Oct 26 at 1pm, Landa Jan 13-Jun 1, **All physical locations from Mar 14 through Jun 15 due to COVID-19**, Pruitt Jun 30-Jul 13

FY 19: Central Oct 27 at 2pm, Great Northwest Apr15-May 5, Semmes May 1-26

FY 18: Central Oct 28 at 3pm, SAPL System Jan 16-Weather, Staff Transformation Day-Feb 19, Cody May 3-13, Pan American Jun 18-Jul 3 & Sep 24-30, Thousand Oaks Jun 25-Jul 5

San Antonio Public Library

Visits - Fiscal Year to Date - July 2020



Location Closures

08/19/2020

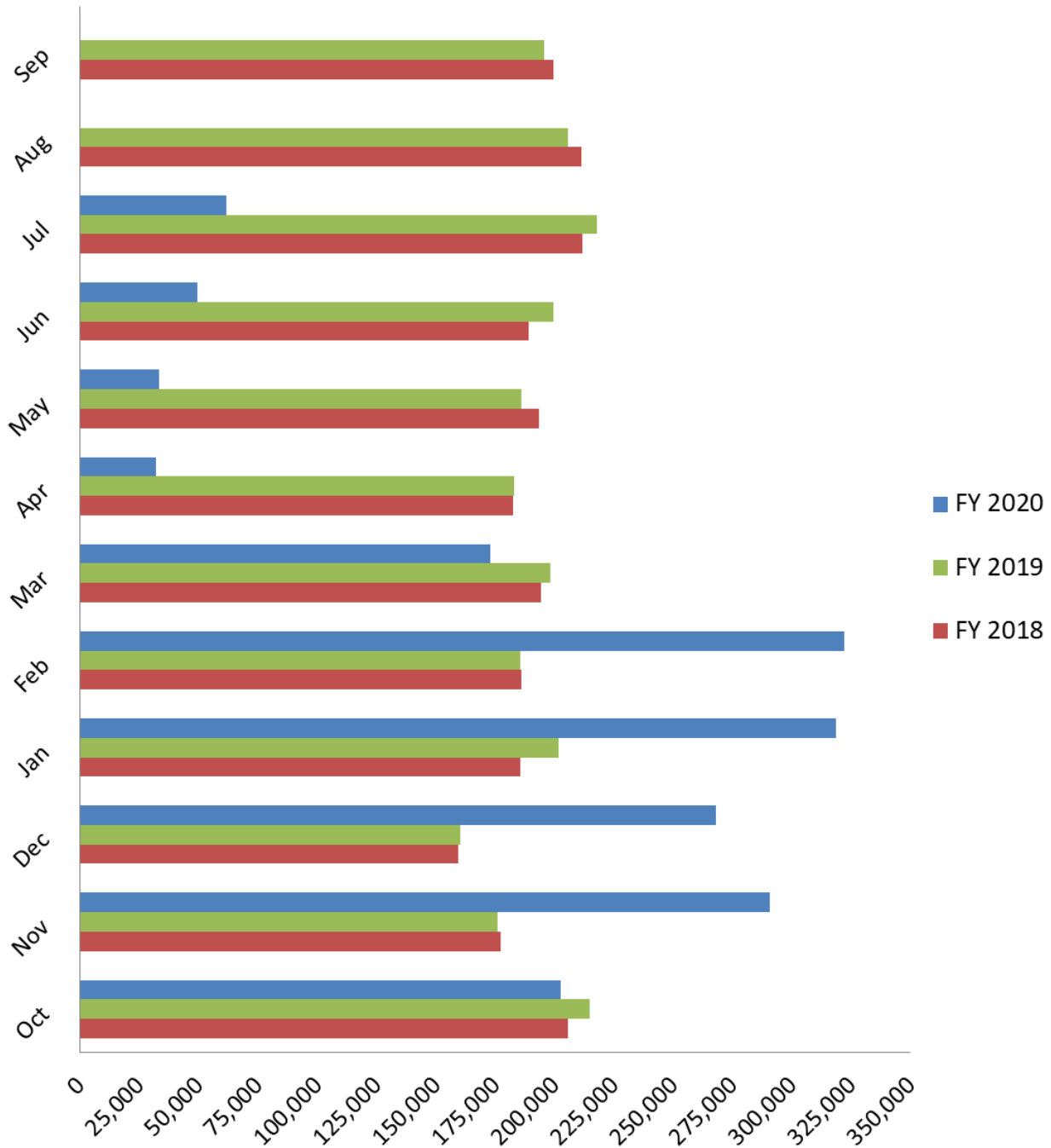
FY 20: Central Oct 26 at 1pm, Landa Jan 13-Jun 1, **All physical locations from Mar 14 through Jun 15 due to COVID-19**, Pruitt Jun 30-Jul 13

FY 19: Central Oct 27 at 2pm, Great Northwest Apr15-May 5, Semmes May 1-26

FY 18: Central Oct 28 at 3pm, SAPL System Jan 16-Weather, Staff Transformation Day-Feb 19, Cody May 3-13, Pan American Jun 18-Jul 3 & Sep 24-30, Thousand Oaks Jun 25-Jul 5

San Antonio Public Library

Hours of Computer&Wi-Fi Use



*Combined measure of Public Computers Hours of Use and Wi-Fi Hours of Use

1) Beginning December 12, 2018 - unlimited time on public computers when no one is waiting

2) Beginning October 31, 2019 - change in "User Idle Timeout" for Wi-Fi from 45 minutes to 4 hours

Location Closures

FY 20: Central Oct 26 at 1pm, Landa Jan 13-Jun 1, **All physical locations from Mar 14 through Jun 15 due to COVID-19**, Pruitt Jun 30-Jul 13

FY 19: Central Oct 27 at 2pm, Great Northwest Apr15-May 5, Semmes May 1-26

FY 18: Central Oct 28 at 3pm, SAPL System Jan 16-Weather, Staff Transformation Day-Feb 19, Cody May 3-13, Pan American Jun 18-Jul 3 & Sep 24-30, Thousand Oaks Jun 25-Jul 5

08/19/2020