

**ENVIRONMENTAL STEWARDSHIP DIVISION
SAN ANTONIO AVIATION DEPARTMENT**

***NOISE COMPLAINTS
August 2020***

1810 calls to the Noise Complaint Hotline were submitted during this reporting period.

Geographically the complainant calls ranged as follows:

DISTANCE – Miles plus from the airport	Individual Callers	NOISE	RATP	INQUIRY	UNKN
.5	0	0	0	0	0
1	6	4	7	0	0
2	5	1762	0	0	0
3	2	14	0	0	0
4	0	0	0	0	0
> 5	4	23	0	0	0
Unknown	0	0	0	0	0
Total	17	1803	7	0	0

There were 17 individuals that generated the noise complaints and RATP eligibility inquiries during this reporting period.

NOISE OFFICER CONTACT - Joshua Heiss

Noise Office: (210) 361-9632

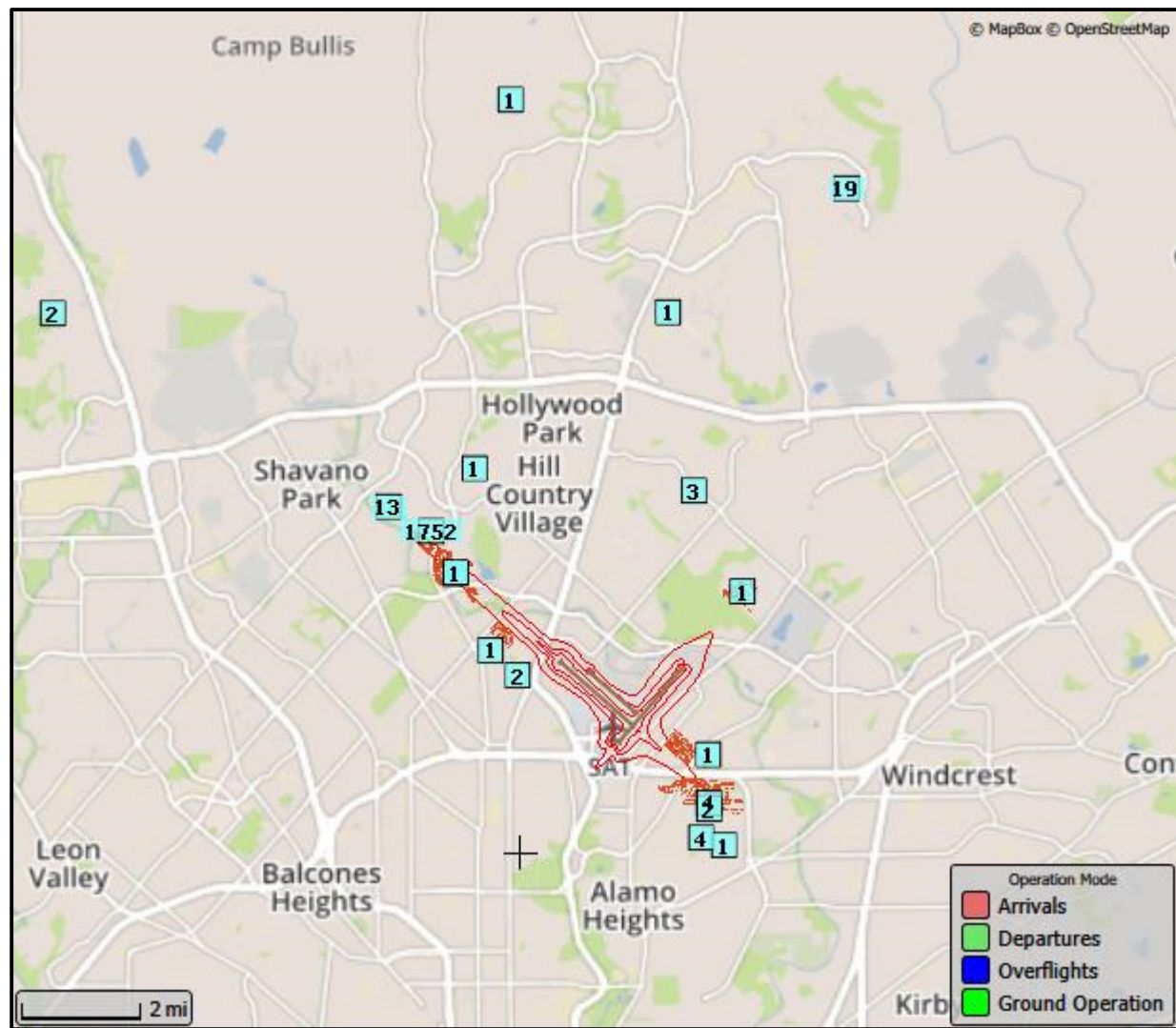
Noise Office Email: airportnoisehotline@sanantonio.gov

Environmental Stewardship Website:

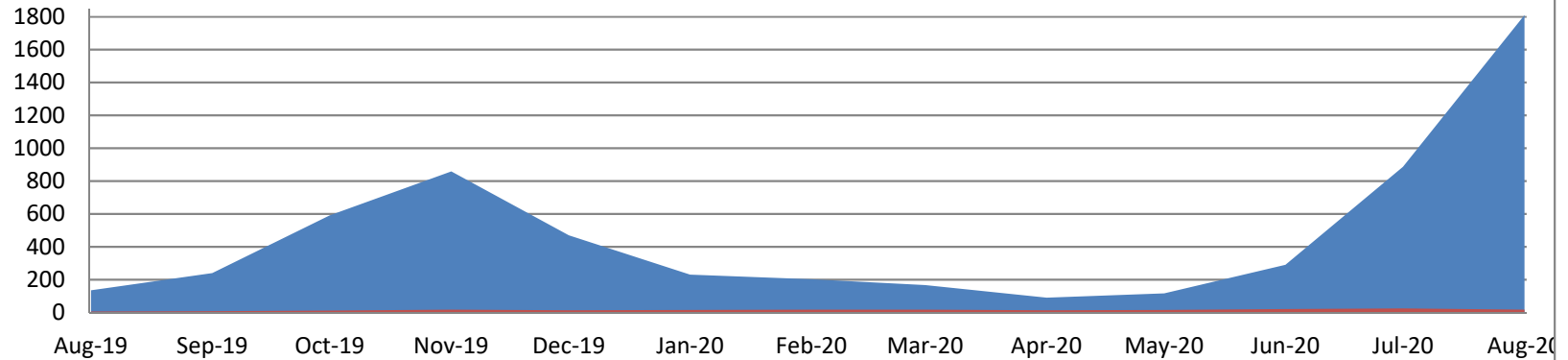
<https://flysanantonio.com/business/about-saas/environmental-stewardship/>

WebTrak: <https://webtrak.emsbk.com/sat2>

Light Blue Boxes = Complaint Locations

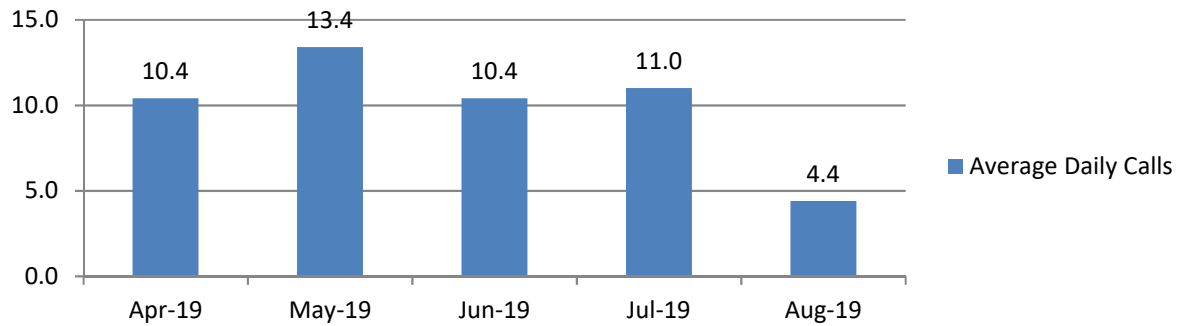


2019 - 2020 Monthly SAT Aircraft Noise Complaints



	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20
■ Total Calls	135	239	591	859	470	231	203	167	90	117	291	886	1810
■ Total Callers	6	7	12	17	14	16	17	18	13	16	20	25	17

Average Noise Inquiries Per Day (Pre-COVID19) April 2019 - August 2019



Average Noise Inquiries Per Day (COVID19) April 2020 - August 2020

