



## San Antonio Public Library Director's Report September, 2020

On September 26, San Antonio Public Library (SAPL) hosted an online Maker Faire with various virtual maker showcases throughout the day long event. The event aired on SAPL's Facebook page.

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## DIRECTOR'S OFFICE

- Ramiro Salazar, Library Director, met with Kathy Armstrong, Executive Director of Luminaria on September 8 to discuss a partnership opportunity related to Luminaria, an annual art festival.
- Library Director Ramiro Salazar serves as Board Member on the Local Government Hispanic Network and participated in a regularly scheduled Board Meeting on September 11.
- Assistant Director Dale McNeill presented during the Friends of the San Antonio Public Library Board Meeting on September 20.
- As Immediate Past President of the Public Library Association (PLA), Ramiro Salazar accepted an invitation to participate in the search committee to fill the Executive Director vacancy at PLA. The Committee met on September 21.
- On September 23, Library Director Ramiro Salazar presented the proposed design for the Memorial Branch Library, a 2107 City of San Antonio Bond Project, to Councilwoman Shirley Gonzales. Following the meeting with the Councilwoman, the Library scheduled a virtual community meeting for October 20, 2020.
- Library Director Ramiro Salazar and Assistant Director Kathy Donellan participated in a Digital Divide meeting on September 29 organized by Kate Rogers, Butt Foundation. In addition to the Library, the meeting brought together a think-tank, academia, non profits and local and federal government entities.

## MARKETING



- Telemundo hosted a forum on Facebook LIVE to discuss the digital divide and issues with remote learning. Elma Nieto-Rodriguez, SAPL Public Services Administrator, participated in the forum to

provide information about the resources SAPL has to offer students who lack access to the technology needed for remote learning.

- TPR's "The Source" aired an episode called "The Deep History of Racism in San Antonio" as a locally focused follow-up episode to NPR's "Summer of Racial Reckoning" series. Carver Branch Library's D.L. Grant served as a participant in the episode.
- The San Antonio Current published an online article about the ability to pick up physical SAPL cards through Contact-Free pickup. They provided information on how to do so as well as an overview of the benefits of SAPL cards.
- Fox San Antonio KABB published an online article about Judson ISD's tutoring resources. They highlighted SAPL as another resource for homework help.
- On Wednesday 9/09, U.S. Representative Will Hurd mentioned SAPL and the recent News 4 story on how SAPL is offering online homework help on his Facebook page.
- The San Antonio Report published an article about the SAPLF co-sponsored event, 'Conversation with the Constitution,' an annual event which brings together high school and university students in an effort to examine different aspects of the Constitution as they pertain to social events each year. In its eighth year, the discussion was held virtually and posed the question: How peaceable does peaceable assembly have to be?
- KSAT 12 highlighted SAPL resources multiple times in their KSAT Kids update throughout the month.
- U.S. Representative Will Hurd mentioned SAPL's efforts during Hispanic Heritage Month on his Facebook page.
- Spectrum News published an article about Hispanic Heritage Month and highlighted SAPL's events while showcasing SAPL's Facebook post about the "All Around Us" StoryWalk.
- San Antonio Magazine highlighted SAPL's Maker Faire event that will take place on the weekend in their "Things to Do in San Antonio" column for this weekend.
- San Antonio Magazine highlighted SAPL's Maker Faire event that took place on September 26 in their "Things to Do in San Antonio" column.
- TPR aired a promo for the TPR/SAPL Literary Moments series that features SAPL's Latino Collection and Resource Center's Emma Hernandez speaking about the unique partnership.
- The Passport to Eden lifestyle and travel blog included San Antonio Public Library's Central location in a list of 10 Most Beautiful Libraries in the U.S.
- News 4 San Antonio highlighted Maker Faire SA in their "Play in SA" segment.
- The San Antonio Current published an article about San Antonio Public Library and Artpace teaming up for the 17<sup>th</sup> annual Chalk It Up.
- The San Antonio Report published a feature story on the San Antonio Black International Film Festival (SABIFF) which occurred October 1-4. Carver Library is mentioned.

### **Social Media fun facts for the reporting period:**

- SAPL's social media generated 309,049 impressions
- SAPL's social media following base grew by 374 new fans
- Content shared across Facebook, Twitter and Instagram contributed to users engaging with our posts 10,936 times.

### **Social Media statistics for the month:**

- Twitter: 4,813 followers
- Facebook: 18,397 fans
- Instagram: 4,081 followers

### **Graphics**

The Graphics Team created publicity materials for a variety of programs and events during this reporting period, including graphics and materials for the 2020 General Election; 2020 holiday cards; StoryWalk signage for Collins Garden and Parman; materials for communications to the public about Bond projects at Forest Hills, McCreless and Memorial; and wall graphics for the Teen area at Igo.

## **DIGITAL SERVICES**

On September 4, Digital Services Coordinator Adam Spana helped deliver thank-you baskets to library branches as an acknowledgment of their efforts in successfully launching the new Symphony ILS.

On September 23, Mr. Spana met with colleagues from ITSD to help prepare the Library for an upcoming migration of the on-premises Exchange server to the cloud. This migration will help to more fully unlock the potential of Office 365 for library communication and project and team management.

Throughout the month of September, Mr. Spana met weekly with both the steering group for the Library Future initiative and with the Technology subgroup that he leads.

## **LITTLE READ WAGON**

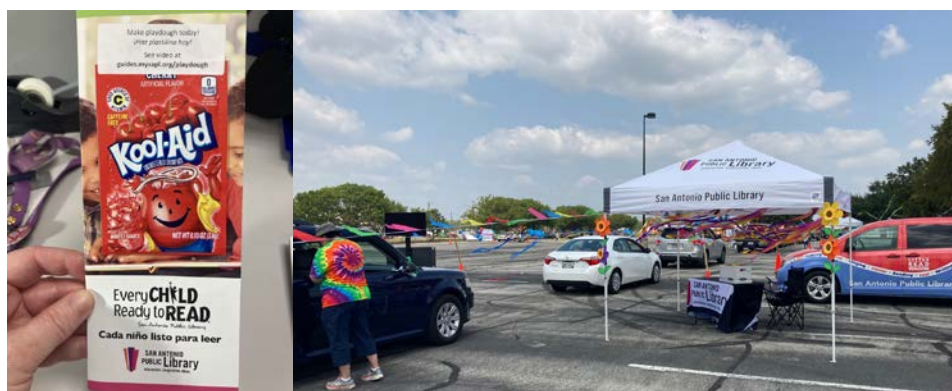
Little Read Wagon (LRW) staff presented the first 2020-2021 early childhood teacher training "More Mirrors, Windows and Doors: A Workshop for Early Childhood Educators" to a group of 21 teachers on Saturday, September 12. The change from in-person workshops to a virtual format requires a different sort of preparation, including becoming familiar with the nuances of the virtual platform and the related change in presentation style. This year's training includes a recorded presentation by Dr. Toni Sturdivant titled "Play, Literacy and Diversity." Participants rated the training highly, all respondents who completed the form agreed (nine) or strongly agreed (11) that they "learned something helpful."

Clair Larkin and Julia Lazarin presented a virtual workshop on the topic of singing to eight mothers and their nine children at Casa Mia, a home for addiction recovery. Each child received a board book, shaker egg and scarf to encourage singing and playing together to build crucial early literacy skills. The materials were delivered beforehand and distributed by Casa Mia staff during the virtual program.

Distributing materials for virtual workshops requires careful advance planning and good communication with the partner organization.

Ms. Lazarin and Ms. Larkin participated in Pre-K 4 SA's annual Family Reunion. Unlike in past years, this event was a drive-thru celebration in the parking lot of Nelson Wolff Municipal Stadium. Ms. Lazarin created an innovative program tie-in. First Ms. Lazarin recorded and edited a video on how to make playdough that includes a brief discussion of the early literacy benefits of playdough. Then Ms. Lazarin attached packets of Kool-Aid (to color and scent homemade playdough) to the Little Read Wagon Every Child Ready to Read brochures that feature a playdough recipe by using a label with the printed address of the Playdough LibGuide. In this one event, staff handed out 325 brochures with attached Kool-Aid packets, impacting 1300 adults and children.

Ms. Larkin appeared virtually before 362 adults at the 22<sup>nd</sup> annual Congress on Children, a Voices for Children event on Friday, September 25. Ms. Larkin presented "Good Intentions Are Not Enough: How to use your public library to find the books that children need" and featured works by and about underrepresented identities in children's publishing, explained the need for such books, and how to find and use them with children. Ms. Larkin's presentation preceded the keynote discussion that featured Dr. Ibram X. Kendi, National Book Award winner and New York Times bestselling author of "How to Be an Antiracist, and Stamped: Racism, Anti Racism, and You", as well as "Antiracist Baby."



## CHILDREN'S (SYSTEM-WIDE)

The San Antonio Food Bank began the Sow Healthy kids gardening series or eight weekly classes offered in four cohorts. Each registered child was provided with a tote bag full of materials for the course. Many thanks to the library staff who helped distribute the materials as families came to pick them up from their preferred locations.

**Live Online Programs:** The children's services team continued to refine the Baby Time Online and Toddler Time Online programs. Story Time Online will launch October 3, bringing the team to three weekly live online programs. The







Facilities installed the first Story Walk® in what will eventually be a collection of outdoor book displays. *All Around Us*, by local award winning author and illustrator duo Xelena Gonzalez and Adriana Garcia has received some very positive feedback from those who chose to complete the digital guest book survey. In conjunction with the installation, Ms. Gonzalez and Ms. Garcia presented a live online program for children where they talked about the San Antonio elements of the book and their creative process.



Adventurers Book Club had a better turnout for the September 26 discussion of the popular Dog Man series.

**Fall work groups** met to plan everything from curated to live programs and Take & Make kits. The STEAM and Art & Maker work groups collaborated with the Take & Make group to develop kits for November and December. Work groups will continue to develop as pandemic and working conditions change. The Baby & Toddler and Story Time work groups are developing kits or selecting a special guest performer with support from Little Read Wagon.

**Professional learning:** Clair Larkin (Little Read Wagon) was a featured speaker at the Voices for Children Congress on Children. She addressed the group of 362 child advocates, including several SAPL children's librarians, on how public libraries can support efforts to provide "mirrors" for children. Toni Sturdivant, Ph.D. presented a workshop on anti-bias literature for children. The workshop included a discussion of the difference between diverse and anti-bias literature, and some ways children's librarians can help ensure that all children can find positive representations of themselves in our book collection.

## TEENS (SYSTEM-WIDE) / TEEN LIBRARY @ CENTRAL

*Due to the library closure, the Teen Library @ Central staff continued to work on a variety of projects and tasks that had system-wide impacts during the month of September.*

**Virtual Teen Programs and Activities**—The 210teenlibrary Discord and Instagram workgroups, led by Matthew Loaiza (Assistant Manager, Teen Library @ Central) and consisting of Teen Services Librarians and Liaisons from around the system, facilitated virtual teen programs on Discord and shared information, resources, and activities for teens on Instagram. Highlights of the month include an online art showcase on Instagram featuring teen content, a new teen-requested and teen-implemented program on Discord ("Rocket League Coaching," led by a local professional teen gamer), and a 3D printing request service for teens.

For the 210teenlibrary Instagram page, Regina Almanza (Library Assistant, Teen Library @ Central) has been creating graphics for posts and stories, including teen interest content, celebratory items, booklists,

and Story reminders for upcoming events, like Maker Faire. For Hispanic Heritage Month, she prepared an Instagram post of Latino authors and prepared and filmed an Instagram Live program on mangonadas.

JD Elizondo (Library Assistant, Teen Library @ Central) continued his virtual programming for teens with Studio Time on Instagram LIVE on Saturdays. During these weekly events, JD discusses and demonstrates playing guitar, keyboard and music theory while he is in the Teen Library's music studio. In addition, he is exploring ways to take music programming to the Teen Services Discord by talking with the teens on the server to see what it might look like in that type of virtual space.

Ciana Flores (Library assistant, Teen Library @ Central) continues to engage with teens via the 210teenlibrary Instagram page. Ciana takes both teen and staff content and presents it as posts and stories, as well as creating indirect programming. She continues to take part in the Instagram Live episodes in the music series as well as other IGTV videos with Teen Library staff. Ciana is also a part of the Teen Services Discord team and interacts with the teens on Discord to create a "virtual teen library" space. Teen Services began offering a 3D printing request service for teens on the Discord server, and Ciana responds to the requests from teens. She prints and sends the requested item out to the teens' preferred library branch for pick up. Ciana also records and submits all monthly statistics associated with the 210teenlibrary Instagram account.

On Monday and Wednesday afternoons, Amisarahi Sarabia (SAPL's Teen Outreach Specialist) hosts "Quarantunes," an Instagram challenge where teens submit their favorite tunes to the 210teenlibrary account, and then Amisarahi and Matthew Loaiza create a Spotify playlist at the end of the week. She also created Instagram story templates that teens filled out and interacted with.

**System-wide Support**— In his capacity as a member of the SAPL "Tuned In" podcast team, JD Elizondo interviewed SAPL Librarians Shannon Seglin (Assistant Manager, Central Children's), Matthew Loaiza (Assistant Manager, Teen Library @ Central) and Lorin Flores (Librarian I, Central Reference) for a podcast episode on virtual programming. JD also interviewed Haley Holmes and the LCRC's Emma Hernandez for an episode on the "Dame Dame Libros" video produced by Emma. JD participated in the video as well, playing air guitar.

Amisarahi Sarabia continued to assist SAPL Marketing during the reporting period by editing several Adult Services videos, including cooking and craft demos.

**Professional Development**— Jennifer Velásquez (Coordinator of Teen Services) continued to lead monthly virtual meetings with the Teen Services librarians and liaisons. Jennifer also serves as a member of the steering committee for the Future State of SAPL Workgroup. Kathleen Fordyce (Manager, Teen Library @ Central) continues to serve as a member of the Staff Competencies and Organizational Structure Subcommittee for the Future State of SAPL Workgroup. She also continued serving on the Maker Faire and the Incident Reporting System workgroups. Kathleen continues to attend weekly Central Public Service Managers meetings and leads weekly meetings with her Teen Library staff. Matthew Loaiza continues to serve as a member of the Spaces Subcommittee for the Future State of SAPL Workgroup. Loaiza is focusing on researching virtual spaces, adaptable/flexible physical spaces, and hybrid (virtual/physical) spaces. Loaiza continues to serve as a member of the 2020 Alexander Briseño Leadership Development Program Steering Committee for the San Antonio Hispanic Chamber of Commerce. As a Steering Committee member, Loaiza mentors this year's Education Action Team.



# ADULTS (SYSTEM-WIDE)

SAPL's annual celebration of Hispanic Heritage Month began on September 15th. Through the end of September, Adult Services staff and Latino Collection and Resource Center Manager Emma Hernandez planned a variety of activities for this celebration. Nicho Take & Make Kits were distributed to all library locations and made available to patrons during contact free pick up. Nichos, also known as retablos, are a type of folk art popular throughout Latin America. They are often devotional, but also quirky and include images of pop culture figures. Ms. Hernandez also collaborated with the organization Senior Planet on September 29th to present an online workshop for seniors on creating their own nicho using the kits provided by SAPL. Other Hispanic Heritage Month activities offered in September included a digital zine created by participants of three writing workshops titled Altar-ing: A Latinx Memoir Workshop Series with Bonnie Cisneros, and a NoonTime Helping online cooking workshop on September 24 that featured dishes from the Latinx culture. Hispanic Heritage Month continues through October 15th.

On September 7, Texana Librarian I Sylvia Reyna was featured in a virtual presentation hosted by Urban 15's Hidden Histories online video series that pursues and preserves the untold stories of San Antonio. The video aired as part of the episode "Arts Jobs and Women Workers: A Labor Day Special." The Library is pleased to continue the valuable partnership with Urban 15 to continue their Hidden Histories series to bring more awareness and knowledge of the history of San Antonio.

The Library's eSports committee presented a variety of online gaming programs throughout the month of September in celebration of National Video Game Day (which is celebrated on September 15th). Activities offered during the month included a Smash Ultimate Battle Arena, Mario Kart 8 Online Tournaments, and two Animal Crossing Parties. The eSports committee also continues to work on recording eSports panel discussions featuring stakeholders in the San Antonio eSports community, in which important issues to the field are discussed.

The adult services craft workgroup, which is one of eight programming topic based workgroups composed of adult services staff from across SAPL, created and produced three craft demo videos during the month of September. These short demos featured craft projects such as a dovetail wood box, recycled CD coasters, and shrine wallet. This workgroup has been creating craft demo videos since the library's closure this spring, and releases a new demo video weekly on Fridays.

## CENTRAL LIBRARY

### CHILDREN @ CENTRAL

Assistant Manager Shannon Seglin presented a special story time premiere on the Library's YouTube page, featuring the story *What John Marco Saw*. Ms. Seglin also participated in two live Toddler Time programs, after which she interacted with the children in breakout sessions. She created book lists for the Library's website for International Day of the Girl and World Health Day as well.

Ms. Seglin played a critical role in supporting children's programming for the library system this month when she helped develop and assemble hundreds of Take & Make craft kits for distribution to families at all library locations in September and October.

Librarian Ashley Stubbs continued her work on the Tiny Tots team by creating book recommendations for their LibGuide. Both she and Ms. Seglin also created curated programs for the Story Time page on the

Library's website. She co-hosted the SOW Healthy program twice this month. Ms. Stubbs and Manager Kate Simpson continued to contribute images of their children engaged in play experiences for the Play & Learn video series on the Library's website.

Librarian Olivia Escovedo provided outreach service this month with a special live Zoom story time for children at Green Acres Childcare Center. She also connected with a school librarian from Maverick Elementary to share information about the Library's services. Ms. Stubbs continued delivering bags of books to Central Christian Day School, in support of their curriculum.

## REFERENCE

The central reference department continues to reach new high levels of online interaction and engagement with our customers during Phase 2 of reopening. September saw more than double our pre-pandemic numbers in online engagement. The chat reference program has moved out of the pilot program status and will be expanding hours after the election period ends in early November.

Central reference continues with our ongoing online programming to great success. Librarian Pannaga Prasad again hosted Bharatanatyam Dance with great engagement levels. She also continues to help host the ongoing wellness program, "Chair Yoga". Our bi-monthly Mario Kart tournament hosted by Vicky Villalobos and Yanel Cepeda continues to reach a new audience virtually as well.

The central reference department has been working on some active professional development outreach this month; Manager Samantha Gordano worked with three library school students to aid them in finishing their MLIS programs this month and will be assisting with the practicum work of another student regarding chat reference engagement this coming month.

## LATINO COLLECTION & RESOURCE CENTER

SAPL's annual celebration of Hispanic Heritage Month began on September 15th. Through the end of September, Adult Services staff and Latino Collection and Resource Center Manager Emma Hernandez planned a variety of activities for this celebration. Nicho Take & Make Kits were distributed to all library locations and made available to patrons during contact free pick up. Nichos, also known as retablos, are a type of folk art popular throughout Latin America. They are often devotional, but also quirky and include images of pop culture figures. In total, over 1300 kits were picked up by library patrons.

Other Hispanic Heritage Month activities offered in September included a digital zine created by participants of three Latino Collection & Resource Center writing workshops titled Altar-ing: A Latinx Memoir Workshop Series with Bonnie Cisneros. This community collaborative zine excavates family histories, dreams, recipes, biographies and more to compose autohistoria-teoria, or autoethnography, in the form of multimedia altars. This zine is available for free, digital download.

Program Manager Emma Hernandez also collaborated with the organization Senior Planet on September 29th to present an online workshop for seniors on creating their own nicho using the kits provided by SAPL. Upwards of 50 older adults joined this virtual crafting session, which offered an opportunity to mitigate social isolation.

# TEXANA/ GENEALOGY

On September 7, Librarian I Sylvia Reyna was featured in a virtual presentation hosted by Urban 15's Hidden Histories online video series that pursues and preserves the untold stories of San Antonio. The video aired as part of the episode "Arts Jobs and Women Workers: A Labor Day Special." Ms. Reyna discussed the library's Ramos and Bonilla Midwife archival collection and the healthcare services this mother-daughter team provided to San Antonio's west side. Collectively, the two women brought into the world approximately 20,000 babies during their almost 50 year career. A finding aid for this collection has been published on the Texas Archival Resources Online (TARO) website.

Librarian II Deborah Countess led a beginning genealogy class on September 10 for OASIS, a national nonprofit education and service organization for folks 50 and older. The class was held virtually using the popular Zoom platform, allowing for people outside of San Antonio to also join in and learn about how to get started researching their family history. Participants who attended included local folks and others from as far away as New York state and Missouri.

On September 18, the Texana/Genealogy Department participated as a virtual exhibitor in the 12<sup>th</sup> Annual Historic Homeowner Fair hosted by the City's Office of Historic Preservation (OHP). The department showcased the types of library resources available to assist people researching the history of their homes.

## BRANCH LOCATIONS

### BAZAN

Bazan Children's Librarian Hope Sonnen worked with the children's STEM committee to produce virtual programs for the month of September. The kits were shared with families that came during contact-free pick-up.

The Bazan Virtual Book Club, led by Library Assistant Enedina Prater, met via Zoom to discuss *Daisy Jones and The Six* by Taylor Reid Jenkins. The group used the Libby app to check-out the audiobook and loved the reading by a great ensemble of voice actors including Jennifer Beals and Benjamin Bratt. The heartfelt story was loosely based on the band Fleetwood Mac and set in the 1970's Sunset strip scene of Hollywood.

Bazan's romance book group, "The Bad Girls Book Club" led by Library Assistant Enedina Prater, met via zoom to discuss "Girl Gone Viral" by Alisha Rai, the second book in her modern romance series. The group, which celebrated its third anniversary, is a huge fan of the author and looked forward to reading the third book in the series which will be released in January.

Training Officer Emily Flores continued to teach the following classes virtually: Conversational English as a Second Language, Civics English as a Second Language, Advanced English as a Second Language, and Citizenship English as a Second Language. Long-time volunteer Karen Wyatt leads the English as a Second Language Book Club and Emily facilitates.

Teen Librarian Georgina Garcia collaborated with several branches to create and distribute Harry Potter Take & Make kits in celebration of "1st Day of Hogwarts." Each branch (Great Northwest, Pan Am,

Bazan, Johnston, and Guerra library) was assigned a Hogwarts house and offered a house specific craft. The kits were well received at Bazan where a total of 50 were given away throughout September.

Ms. Garcia also worked with the eSports committee to celebrate National Video Game Day by promoting weekly gaming programs and distributing Take & Make kits. Georgina teamed up with Library Assistant Stephanie Perez from Pan Am to host an Animal Crossing obstacle course that opened to the public on September 25. Participants left positive feedback and some shared their photos with the committee. In addition, participants asked if the San Antonio Public Library would be hosting more Animal Crossing programs in the future.

Ms. Garcia continued to work with the Teen Equity Workgroup consisting of Teen Librarians Karah Garcia, Dacari Lambert, Amy Rae Weaver, and Sheri Watkins. The group met weekly to research and write an article on equitable teen services which will be presented for publication to "The Journal of Research on Libraries and Young Adults" for publication.

## BROOK HOLLOW

At Brook Hollow Library, Children's Librarian Jasmin Salinas and other staff members focused on putting together Maker Kits for families to enjoy. Each branch Maker Kit comes with a handful of supplies and several craft or art ideas for families to explore on their own. In September Brook Hollow gave out 175 open-ended art kits for families. Ms. Salinas also continues to assist with system-wide children's programming facilitating a weekly Baby Time Online with other children's librarians and a SOW Healthy food science Zoom program in partnership with the San Antonio Food Bank. Ms. Salinas attended two virtual trainings in September focused on Anti-Bias Literature and Voices for Children of San Antonio with guest speaker Ibram X. Kendi.

Brook Hollow's Teen Librarian Julia Pouliot was a part of the team that brought the first virtual *Maker Faire SA* to our community on September 25<sup>th</sup>. The usually in-person event went online this year, with makers of all ages showing off their skills and members of the committee demonstrating an up-cycled craft made from the teen library Take & Make crafts sent out in early September. Ms. Pouliot is happy to have worked with such a dedicated and creative group to host this event despite the many challenges facing this year's event.

Adult Services Marco De Leon Librarian co-hosted the first *Dungeons & Dragons* virtual program. The program was a success as the one-shot campaign consisted of a total of 5 members that took 3 hours to complete. The participants were overjoyed with the program and asked for more program dates. The librarians are currently in talks with the game hosts to commit to more dates.

Mr. De Leon is currently in the final stages of planning for two new podcasts that he will co-host with another librarian. The podcasts will cover books and movies based on true crime and actors that made the move from TV to the Big Screen. Both podcasts will feature books and movies that can be checked out through SAPL.

## CARVER

In honor of Hispanic Heritage Month, the branch provided supplies for customers to make a Papel Picado flag. Instructions were provided as well to complete the Mexican folk-art craft which involves fashioning

sheets or colorful tissue paper into elaborate patterns as flags. Patrons reported that they enjoyed receiving the craft activities, and the opportunity to learn about the craft.

Children's Librarian Braulia Carrillo hosted a September Children's Zoom story time with the St. Philip's College Child Development Center. Mrs. Carrillo said the session drew a higher number of participants than her previous effort.

September offered SAPL managers a time for learning and growth. A virtual retreat offered by Dr. Michelle Cox focused on techniques they could use to improve their team leadership skills. The session highlighted various teamwork tools and strategies and emphasized how to become better listeners and communicators.

Carver Branch Manager DL Grant was a guest panelist on a September broadcast of Texas Public Radio's *The Source* with David Martin Davies. The discussion centered on the history of racism and race-related issues in San Antonio. Other panelists were Dr. Carey Latimore of Trinity University and Deborah Omowale Jarmon, executive director of the San Antonio African American Community Archive and Museum (SAAACAM). The discussion was a locally focused follow-up episode to a three-part National Public Radio series called *Summer of Racial Reckoning*.

## CODY

September at Cody has seen the return of many library users, now that Symphony is up and running. Our hold shelf continues to expand and contract and our patrons continue to keep us busy with phone calls to place and pick up holds. Two staff members, David Guzman and Roxanne Macias, continue their deployed assignments to NHSD, assisting people in securing housing funds.

Children's Librarian Kristin Yourdon put together several Take & Make kits to hand out throughout the month, including two preschool kits and a school-age kit. The kits contained early literacy tips, songs, rhymes, activities, and materials to make a craft. Preschoolers learned about the letter A and shapes and older children made wet chalk art.

Yourdon participated in two live virtual programs: the SOW Healthy program on September 17th and served as co-host of the Adventurer's Book Club celebration for Dog Man on September 26th. Yourdon also worked on two prerecorded videos: a Halloween read aloud for the library's YouTube channel and four different dress up scenes for an upcoming Art & Maker workgroup collaborative video.

Teen Librarian Amy Rae Weaver worked with colleagues across the San Antonio Public Library system to create opportunities for teens to experience the library during its closure. At the branch, she provided Take & Make crafts for teens to pick up and online, she assisted with several workgroups, including Maker Faire SA (which hosted its annual event on September 26) and the Teen Equity workgroup. With other teen librarians and liaisons, she created Bibliocommons lists to celebrate Hispanic Heritage Month.

Cody's adult services librarian, Marcella McGowan, worked on several online offerings. She was the moderator for "Misinformation in the 21st Century" program and has a cooking video in the works as well as a podcast featuring actors and true crime. Take & Make craft kits for adults continue to be popular, with many patrons asking for new kits every time they visit.

# COLLINS GARDEN

Teen Services Librarian Daniella Toll and her team of SAPL Teen Services colleagues successfully coordinated and executed the 2020 SAPL's Maker Faire SA Saturday, September 26<sup>th</sup>. Toll shifted the Faire from an in-person event to an online affair. 14 different community makers presented their skills to the public via Facebook and provided fun how-to videos. This year four of the makers were teens. The Faire provides a great opportunity for teens to share their love of creating with others and take a leadership role with a positive impact on San Antonio. The goal of Maker Faire is to inspire the community to become makers and creators.

Toll organized the purchasing of supplies, putting 1400 kits together and sent them to branches for the library's Teen Services Take & Make kits for October and November. These Take & Make kits are passed out to teens who come to the library for contact free pickup. They were in celebration of Hispanic Heritage Month and to help the teens have something to do in the absence of in- person library programs.

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Collins Garden Library continues to provide library services to the community via Non-Contact Pick-Up Service and limited computer appointments.

Two Collins Garden Library Team members are deployed part-time to serve in the city's housing department processing housing assistance applications.

SAPL's Noon Time Helping of Cooking, Thursdays at noon, with co-hosts & self-proclaimed FOODIES, CGL Branch Manager Jeannette Davies and CGL Library Assistant Carlos Loera provide cooking demos from SAPL's virtual kitchen via Zoom. In honor of September's Hispanic Heritage Month, deconstructed jalapenos; tacos, stuffed avocados; and Mexican Stuffed Peppers were on the menu. Davies worked with Emma Hernandez, manager of SAPL's Latino Collection and Resource Center, to coordinate guest San Antonio Chef Mariposa Rebel who made fresh veggie tacos from her home kitchen. Rebel is founder, owner of La Botanica, a vegan restaurant and queer-friendly venue in a historically Latinx neighborhood. Programs average between 10-20 participants per week, generate food discussions in the Zoom chat and patron requests for the hosts to prepare specific dishes. Future programs include Halloween Madness, October 29 and November's line-up of dog treats and Thanksgiving fixings. Patrons sign up on the library's website on Trumba and a Zoom link is sent to their email address. Cooking demonstrations by hosts and guests are available on SAPL's website and YouTube channel.

Davies is a member of COSA Toastmasters and the Texas Library Association's Public Relations Committee hosting & producing TLA's Libraries Transform Texas Podcast.

Children's Librarian Gina Brudi was a featured librarian on SAPL's online Zoom Toddler Time September 16, 30 with stories and songs. Brudi also hosted an online Zoom book discussion group featuring *Daisy Jones and the Six* by Taylor Jenkins Reid.

## CORTEZ

**Manager and All Staff** Branch Manager Cammie Brantley worked with Cresencia Huff Children's Services Coordinator and Jake Odland PSA to organize and install a Story Walk at Cortez featuring the title "All Around Us". The installation is very attractive and has been getting nice reviews from the public.

Branch staff redecorated the front lobby to use the windows, a table, and a display rack to highlight new items available for checkout since the public still cannot browse collections. This has proved to be very popular and many patrons that come for holds pick-up see and checkout additional titles. The display also includes a "Monster Garden" of clay creatures with a spooky background to make the space even more interesting and to show the creativity of Branch staff. The interior was also decorated with paper pumpkins and scarecrows to usher in autumn.

Staff continues to have weekly team-building activities with events ranging from arts and crafts to silly games, to personal growth opportunities. In addition, regular daily exercise is common with staff including the use of an exercise app and walking around inside the building after closing to the public at 5:00 p.m.

**Children** In September, Children's Librarian Nicole Cubillas packaged and returned the Children's Summer Reading Program prize books. She prepared the September Children's take-and-make craft kits for distribution. She met with manager Cammie Brantley and Nicole McLeod from Parks and Rec regarding preparation and distribution of the seed balls take-and-make craft supplies. She also signed the Cortez branch up for their Winter take-and-make craft kits

**Teens** Central has been sending all teen liaisons one assigned craft a month beginning this month. Each craft consists of twenty kits to hand out. At Cortez Jo Ann Paredes, the teen liaison, has also come up with some "Take & Make" kits (10 each) to hand out on a weekly basis should they run out of the Central kits.

**Adults** Adult Services Librarian Angela Morrow has been distributing "Take & Makes" for the month of September as well as the Nicho kits for Hispanic Heritage Month. She has switched to the Books and Writing Work Group for Adult Services, where she is working on upcoming virtual programs. Her two virtual programs, Whodunnit (A Clue Game) and Magic Fortune Teller were approved to be put in the Adults Programming LibGuide. Jo Ann is still sending out crafts to her crafting group by email. For the month of September the crafts were t-shirt cutting and glass marbling.

## ENCINO

In September Librarian Ann Laird co-hosted a live virtual program for tweens. During this program she and Librarian Monica Huerta (Potranco) taught tweens to paint *Adventure Time* characters Finn and the Lumpy Space Princess on small canvases. Tweens were able to sign up in advance and have supplies sent to their home branch.



On September 4, Ann Laird recorded *The Pigeon HAS to go to School* by Mo Willems for Dial-A-Story. Ann also recorded a video of *There Was an Old Mummy Who Swallowed a Spider* by Jennifer Ward to be shared as part of a series of Halloween themed storytime videos by Children's Librarians across the system.

Teen Services Librarian Heather Swindell handed out the September teen craft kits compiled by the Teen Library at Central. She also created themed book lists in Bibliocore to promote SAPL's collections to teens and adults and requested new print materials for the system's Young Adult collection via Collection Development. She acted as a Symphony Super User, supporting her colleagues at Encino by answering questions about Symphony, communicating known issues and updates, and using the Symphony Teams chat to relay new issues to Digital Services.

## FOREST HILLS

The month of September was spent preparing the Forest Hills Branch for the impending renovation project. Staff worked together to organize materials for storage while working to continue the contact-free service. On September 29, the Forest Hills Branch Library began renovations as part of the City of San Antonio's 2017-2022 Bond Program. The renovation project is scheduled to be completed by January 2021. Contact-Free Pickup & outdoor Wi-Fi will be available with adjusted hours during the renovation. Patrons have appreciated the fact that service has been continued with the adjusted hours. They have become familiar with the slight adjustments to the service hours and have experienced very little impact from the changes. Staff have continued to offer the same exceptional customer service.

Children's Librarian Ana Menchaca connected the school librarian at Glen Oaks Elementary school to schedule a Zoom session for students on October 9. Ms. Menchaca has been working to maintain contact with the local schools in order to inform them of services available and offer support for students.

Branch Manager Mary Naylor connected with the Doris Griffin Senior center. The center is currently closed to its senior population, but has been conducting virtual programming through live Zoom sessions. Ms. Naylor will be participating in their monthly Zoom Book Club. She is excited to reconnect with the senior patrons who have been participating in the book club. There will be a focus on training these patrons on how to use the digital collection.

## GREAT NORTHWEST

Great Northwest Branch Library families are enjoying the digital activity kits that explore the alphabet. One family made fun hats to wear during the Kentucky Derby viewing party. Families requested 240 digital activity kits in September, and many of them got personalized book bundles with their kits. Over 20 families requested the physical kits. Circulation Attendant Shayla Morales put together the Take & Make corn husk kits and almost 30 families requested those in September. Children's Librarian Cari Raley and Ms. Morales are brainstorming new digital activity kit themes and possibilities for future programming.

Throughout September, Teen Librarian Chris Castillo hosted six virtual programs, including Teen Time and Gaming Club, on the 210teenlibrary Discord server. The teen Discord server had 13% user growth over the last month. The server brought city-wide teens together and offered programming including gaming, study hall and mentoring, artwork sharing, and book and fandom discussions. A pilot 3D printing service was initiated and the excited teens eagerly shared results with each other. Teen Moderators on Discord continued their identity-building opportunities to lead programming and acted as catalysts for

meaningful interactions. Teens continued to collect their take-home DIY craft kits from the branch during hold pick-ups.

Ms. Vazquez continues to work with the eSports Committee and the Adult Gaming workgroup to plan future virtual and Take & Make programs including National Video Game Day in September. National Video Game Day included Take & Make craft kits and online gaming programs using the Nintendo Switch online play. Ms. Vazquez hosted the SAPL YouTube Live Chat during the premier of the eSports Panel Discussion on 20 years of eSports. Ms. Vazquez assisted with the First Day of Hogwarts event and helped assemble Take & Make kits for distribution at Great Northwest Branch Library in September.

## GUERRA

Guerra Branch Library hosted the ArtPace “Chalk It Up!” event on October 10. Two local artists, Katarina Guzman and Xavier Gilmore, created original designs in chalk on pavement capturing the 2020 theme: community. The branch continued offering contact-free pick up services.

Interim Branch Manager Jernell Williams attended the Branch Manager and Library Leadership Team meetings. She attended the Understanding Team Dynamics & Stages Workshop, which was facilitated by Dr. Michelle Cox, on September 9. On September 22, she attended the Change Management meeting. On September 23, she attended Holdings Editor Symphony Training. On September 30, she attended the Elections Discussion meeting in preparation for early voting and Election Day.

Children’s Librarian Arlene Richardson completed all required training sessions. She attended weekly check-in meetings and collaborated with work groups on Microsoft Teams to provide virtual programming options. She added weekly program offerings from the group to the *Preschool*/LibGuide and continued to update the “Early Literacy Tips” page on the LibGuide. Ms. Richardson presented rhymes and songs for Toddler Time Online on September 9 and 23. On September 9, she attended a workshop on anti-bias and multicultural literacy facilitated by Dr. Sturdivant. She recorded two stories for Dial-a-Story: “What Goes Up” by Paula Bowles and “What! Cried Granny” by Kate Lum. On September 16 and 30, she co-hosted “Sow Healthy – Garden to Table.” This series of programs is facilitated by the San Antonio Food Bank and teaches children how to grow fruits and vegetables. On September 19, she co-hosted a program about “All Around Us” at which the author and illustrator, Xelena González and Adriana M. Garcia, presented a special read aloud and discussion of this award-winning picture book that features San Antonio. This story celebrates Latinx/Indigenous culture and helped kick off Hispanic Heritage Month. On September 25, she attended the 22nd Congress on Children, a virtual event by Voices for Children of San Antonio. Congress on Children is an opportunity to learn about the latest research and programs that address critical issues for our community’s children. Ms. Richardson curated six programs in preparation for Halloween: four for Toddler Time and two for Story Time.

Adult Services Librarian Stephen Jackson, assisted by Cynthia DeLeon who served as host, presented a Zoom program entitled “The Benefits at your Windowsill: The History and Uses of Aloe” on September 8. He gave a live demonstration on how to use the leaves topically and how to prepare the gel for ingestion. On September 15, he recorded “La cabra glotona” (“The greedy goat”) by Petr Horáček for Dial-a-Story in Spanish.

Library Assistant Edward Mayberry continued serving as Teen Liaison. He attended the Teen Services, eSports Committee, Makers Faire, Future of the Library, and San Antonio Public Library Toastmasters meetings. He was the moderator for the eSports Committee’s panel discussion entitled “eSports and Education.” He assisted with facilitating the City of San Antonio sponsored Makers Faire event.

# IGO

The teen services librarian, Laura Herman hosted Dungeons and Dragons over Discord. This program is completely run by the teens and when new participants join or want to learn how to play the teen Dungeon Master takes over and makes them feel welcome and included. They learn how to work together through any issues in the game, and always help each other out when someone is having technical difficulties.

Adult services librarian, Gamini Haluwana co-hosted a virtual program with Keith Thibodeaux- the city's health and wellness expert. Keith helped attendees learn what's in a food label, why reading food labels is so important, and understanding micronutrients and macronutrients. In addition to that, he hosted three virtual guided meditation programs for the public in the month of September.

Children's Librarian Carrie Vance continues to co-present Baby Time Online with Children's Librarians Jasmin Salinas, Robin Alcorta, Tiffany Durham, and the new presenter Jane Miller. Families from across the city are enjoying the programs on Friday mornings. Ms. Vance is also facilitating the presentation of Toddler Time Online with an even larger team of Children's Librarians across the system. This program is also enjoying very good attendance from families across the city. It has been such a joy to see attendees react with happiness and excitement as they reunite virtually with some of their favorite children's librarians.

Ms. Vance continues to host The Igo Stitchery virtually every Sunday afternoon. Attendance averages about 6 each week. Members continue to show off finished objects, share news about other virtual stitching events, and assist one another in a virtual format. Members are also starting to share and make book recommendations. Earlier in the year, many members of The Stitchery worked on creating "Wheeze-Disease" Chest Warmer scarves for the ANDA Asthma Foundation. These scarves are delivered to asthma patients in local hospitals during the winter holiday season, and help asthma sufferers keep their chests and lungs warm, thereby helping to prevent debilitating and life-threatening attacks. In September, the Anda Asthma Foundation collected over two dozen scarves made by members of the Igo Stitchery.

Library assistant, Irene Scharf created and emailed the Sept. Elderberries newsletter to 175 individuals. Topic was Grandparents Day. She wrapped up the summer Memoir 2020 program with Memoirists. They discussed the anthology of memoirs and the possibility of continuing the program in 2021.

# JOHNSTON

Johnston Branch Library continued offering contact-free pick up services in addition to daily computer access. The wonderful Circulation team of Vida Salas, Raquel Gonzales and Ilse Astorga Amezcua answered phones, delivered holds and assisted patrons in signing up for managed computer access daily. The Library Aides, Cynthia Blancas and Beatrice Leal, cleared book drop, followed quarantine guidelines for handling material, ensured items were easy to find and assisted the desk in answering the phones daily.

Branch Manager Monica Garza Bustillo participated in the Supervisor's Retreat Opening Session - Understanding Team Dynamic and Stages workshop on September 9. Ms. Bustillo facilitated the Athena Readers Book Club's virtual discussion of *Daisy Jones and the Six* by Taylor Jenkins Reed on September

16. Ms. Bustillo participated in the Change Management call on September 22. Ms. Bustillo will be joining the Guerra Branch Library in October after seven years at Johnston.

Assistant Manager and Adult Services Librarian Cristine Mitchamore continued her activities to assist readers by engaging readers in conversations about their reading habits on the library's GoodReads group.

Miss Tiffany, Children's Librarian, provided several resources to the families in the community; hosting Baby Time Online, developing content for Free Play Friday YouTube videos, recording a book for Dial-a-Story, and creating and distributing Upcycling Paper Craft Take & Makes and the SAPL Tissue Paper Painting Take & Make Kits. Also, she began preparing as one of the three presenters on Zoom the first Story Time Online scheduled to go live in October. Miss Tiffany continues to seek out professional development opportunities such as Anti-Bias Literature for Children Webinar hosted by Children's Services.

Teen librarian Shannan Prukop continued leading the Tryday Friday program for teens on Discord, running a game set in Meiji-era Japan that challenged players to consider historical possibility and context for their actions. She contributed to a teen-centered BiblioCommons list for Banned Books Week, and helped pack teen Take & Make kits for November. Johnston was also one of five branches participating in First Day of Hogwarts, a Take & Make program with crafts tailored to each Hogwarts house (Johnston was Hufflepuff). The program emphasized that the wizarding world is for every fan, no matter what, through a LibGuide made by a member of the group.

Library Assistant Elsy Jackson is a regular contributor to "Telecuentos" (Dial-a-Story in English), and she recorded one children's book on September 8: "El gran granero rojo" by Margaret Wise Brown. She also continues serving the community with the library services. She attended the Security Awareness Training modules: Sunsets and Beaches and See Something Say Something. Ms. Jackson also contributed by translating the Book Bundle Activities Sheets into Spanish.

## LANDA

On Friday, September 4, the Landa staff made the official move back to the main library building, the HVAC work being complete. Contact-free pick-up moved from the Monte Vista Annex sidewalk to the front entry of Landa Branch Library.

Children's Librarian Robin Alcorta resumed book drop services at University Presbyterian Children's Center. Classes requested books on reptiles!

Ms. Alcorta began preparation for the first virtual Landa Boo!

Landa community teens stayed engaged with their library this month visiting the branch to pick up holds and Maker Faire Take & Makes. Library Assistant and Teen Liaison Rebekah Corley attended the Teen Services monthly meeting to keep connected with colleagues and discuss future programming and services.

Adult Services wound up the summer partnership with the San Antonio Food Bank with four programs, each meeting on Tuesday at 12:30 pm, and all part of the Viva Bien! Live Well With Diabetes Series. On September 1, the topic was "Healthy Eating on a Lean Budget; Choosing Healthy Foods when Dining Out; September 8 was Developing An Exercise Program, Part 1: The Importance of Water in Your Life;

September 15 was Developing An Exercise Program, Part 2: Coping with Stress and September 22 was Gardening 101: How to Store Fresh Produce. These programs were hosted by Jennifer Lankford, nutritionist with the Food Bank and co-hosted by Landa Adult Services Librarian, Karen Sebesta and Collins Garden Manager, Jeannette Davies, both members of the Health and Wellness group of Adult Services.

Ms. Sebesta continues to host Zoom meetings of her three book clubs: the book club at The Village of the Incarnate Word; Reader's Ink and Landa Mystery Book Club.

Ms. Sebesta worked in collaboration with Adult Services Librarian Diana Starrett from the San Pedro Library to create a Breast Cancer Awareness LibGuide. October is Breast Cancer Awareness Month.

## **LAS PALMAS**

Children's Librarian Valerie Shelley has created curated activities for Story Time and Babies and Toddlers Committees online programming. One of her curated programs was "Pete the cat goes camping". She has distributed thirty-six Take & Make craft kits packaged materials for children. Valerie has also been preparing 10-15 questions for each of the books on the Bluebonnet TLA book list. These questions will be used by local school districts for a contest later in the school year.

Teen Librarian Connie Hejl has been distributing teen crafts this month and continues to moderate a teen program online. She is also involved with the virtual programs of Adult gaming, the adult Pop Culture Committee, the Pop Madness Committee and the Speak Geek virtual monthly meeting for pop culture enthusiasts.

## **MAVERICK**

The Maverick Library continues to serve the community by contactless curb service. Despite offering only contactless customer service, Maverick continues doing well with circulation. In celebrating Hispanic Heritage Month, Maverick distributed themed Take & Make Kits. All the fun activity kits were distributed within the first few weeks. While the public is not allowed in the building at this time and with the new installed ILS, it is an opportunity to resume deselection and enhancing the library collection. Maverick participated in the "Chalk It Up" event on October 10. Throughout the afternoon, vehicles passed by to view the amazing colorful designs!

During the reporting period, Children's Librarian, Amy Roberts, assembled 50 Take & Make Kits for September and also assemble 50 Take & Make Kits for October. She thanks the Maverick staff for consistently distributing these to our patrons. Kids/Parents picked up 23 SOW Healthy bags at Maverick in order to attend an 8-week Garden to Table series promoted by the San Antonio Food Bank.

Ms. Roberts also did committee work and attended meetings and trainings this month. She submitted an online curated storytime for the Tiny Tots committee on September 2. On September 25, she read "How About Tonight?" a picture book, for Dial-A-Story. Ms. Roberts attended a virtual "Congress on Children" workshop on September 25, featuring Clair Larkin, Manager of Little Read Wagon and a panel with Ibrahim X. Kendi, who has written many anti-racist books, both for adults and children. She also attended virtual Children's Librarians meetings on September 10 and September 24.

Library Assistant Mary Lou Bleichwehl emailed the Teen Services digital fliers to Marshall High School Librarian Pamela Walters. Maverick Teens interact with one another on Tuesday evenings via Zoom, sharing experiences and playing games together.

## McCRELESS

Librarian DeBow has been active this month with a variety of tasks. In addition to attendance at Holding's Editor Training, Teen Services, Adult Services & LGBTQ committee meetings, she has contributed to the planning of the upcoming Virtual Pooch Parade, participated in Creature Creation for SA Maker Faire, created her first How-To Crafting video, contributed in making SAPL's "If you wanna be a library lover" YouTube video, and put together a Teen Take & Make, "Marbled Paper Art" for McCreless teens. Librarian DeBow also watched several informative professional development webinars related to library programming during the pandemic.

Library Assistant Joseph Gonzales attended an online holdings editor class with Katie Enright for the new Symphony ILS. Joseph also helped Librarian Connie Hejl submit The Great Fall Quest on Trumba. Additionally, he assisted with the September's edition of Speak Geek brought to you by the Pop Culture Committee and also prepared and moderated a special edition of Speak Geek about Pokémon Go.

Library Assistant Alfred Chavez created an online video demonstration of handmade dovetail box making skills. This video premiered on September 26th 2020 in SAPL/Makers Faire SA's first online virtual event. Viewers get a glimpse of tools, materials and techniques of hand crafting a dovetail box.

Circulation Attendants Lilliana Aguilar, Linda Rodriguez and Maria C. Hernandez made their first contribution to Telecuentos. Each of them read a book in Spanish by Luis Amarisca, Mo Williams and Laura Numeroff.

Librarian Cristiane Yamada Lokensgard created a craft demo on how to reuse old CDs to make coasters. She also attended a Holdings Editor training, and the Adult Services meetings."

## MEMORIAL

Library Assistant Rene Leija filled in for Adult Services Librarian Freddy Hudson during the month of September. Rene attended two Adult Services meetings and participated in the first meeting of the Film Noir Club work group. The Adult Services team sent Memorial 20 Nico Box Take & Make kits which were depleted in short order. An additional 10 kits were sent to Memorial and were all given away.

Teen Liaison Michelangelo Sosa launched a campaign via Facebook and the LibGuides to reach out to people in the community and provide them with a hub of information. Successful promotions include those for virtual programs, Take & Make kits, and book and media recommendations across all genres. Views per post have nearly tripled since August.

Michelangelo worked closely with fellow Circulation Attendant Adam Capelo and Library Aides Guadalupe Pinales and Pristina Pinales to produce Take & Make kits aligned with the Maker Faire which was held in September. This same group created four crafts to be included in a "Bag o' Teen Time." The bags contained materials and instructions for glass jar lanterns, canvas square sewing kits, paper helicopters, and Pokeball pom-poms. Six of the initial ten bags were handed out within two days, a testament to the demand for young adult activities and the effectiveness of the marketing campaign.

Guadalupe and Pristina continue to create Children's Take & Makes along with Teen and Adult kits.

Children's Librarian Christine Deffendall recorded *Bark, George*, by Jules Feiffer, for the September 8 Dial-a-Story. September 9, Christine participated in the first ZOOM Toddler Time, reading *Where's My Binkit?*, by Sandra Boynton, and singing "One Little Scarf" to the tune of "Ten Little Fingers and Ten Little Toes." She also facilitated a breakout room for parents, caregivers, and their children. Christine reviewed the children's graphic novel *Oddly Normal*, by Otis Frampton, for the September 22 Children's Services Blog. September 23, Christine participated in ZOOM Toddler Time, reading *Super Size Surprise*, by Agnese Baruzzi, and singing "This is Big, Big, Big." She also facilitated a breakout room for parents, caregivers, and their children. September 30, Christine substituted during ZOOM Toddler Time, leading the opening and closing songs. She also facilitated a breakout room for parents, caregivers, and their children. During September, Christine began the Webjunction course "Supercharged Storytimes," a self-paced course taught by Saroj Ghoting, a nationally recognized Early Childhood Literacy Consultant.

## MISSION

Mission Branch Library continues to be one of the 9 locations at which the public can use the computers by appointment, and in addition, offers Contact-Free Pick Up the other part of the day. Mission Branch Library continues to give away many Take & Make kits to customers of all ages during Contact-Free Pick Up hours; of those, 100 were for children.

Teen Services Librarian, Cindy Cruz, continues to host a teen virtual book club on the Discord server. Cindy and two teen volunteers provide a weekly discussion about books, short stories, and poetry. Cindy welcomed Project Worth representatives to Mission Library to film a short video promoting the teen driven initiatives of Project Worth and the library's online tutoring service through Brainfuse. Project Worth is part of COSA's Metro Health Department and promotes teen health and wellness to the community. The filming took place primarily in the Teen Space as well as in the patio and courtyard of the library.

Library Assistants, Jessica Viera and Mari Castellano each created Take & Make Crafts for Adults for adult library users. Adult Services Librarian, Kassandra Vela-Laosa, continues to work with the Crafting Live Streaming Committee. She created a craft video for a Shrine Wallet that premiered on SAPL's YouTube channel on September 25th and continues to work on creating future online craft programs. She has also joined two newly formed committees. One committee is working on the Virtual Pooch Parade happening in November, the other is for an ongoing bi-weekly knit and crochet online program that will begin in November as well.

## PAN AMERICAN

Library Assistant Stephanie Perez hosted an Animal Crossing Party on the popular Nintendo Switch game. Players that signed up were whisked away to the SAPL Island. Stephanie created an obstacle course, races and other interactive activities for the island visitors to enjoy.

Library assistant Cassie Garza collaborated alongside Gina Garica, Edward Mayberry, Stephanie Vazquez, Shannan Prukop, Monica Huerta, Yulissa Araujo and Rebecca Hernandez to create the 1<sup>st</sup> day of Hogwarts program. Each library Pan American, Guerra, Great Northwest, Johnston and Bazan worked together to split up into different Hogwarts houses to hand out specific Take & Makes. These Take & Makes were unique to each Hogwarts house and included five other crafts inside the bundle. Over 395 "1<sup>st</sup> day of Hogwarts" Take & Makes were given to our patrons.



Cassie also recorded, moderated, and edited videos for the eSport panelist discussion series. These episodes will premiere on the San Antonio Public Library's YouTube page.

Cassie assisted with developing and distributing craft Take & Makes for the eSports committee. The Take & Makes were in honor of National Video Game Day. The crafts and activities included DIY magnetic bookmarks, fridge magnets and various video game themed paper crafts.

Cassie hosted three different National Video Game Day programs that included Mario Kart races, Super Smash Ultimate arena duels and a Mario Maker level design. All three programs were scheduled for different Saturdays during the month of September. The Super Smash Ultimate arena program was a first ever for SAPL.

Adult Services Librarian Adrian Leal continues his work with the Gaming work group in Adult Services and moderates a chess program that is held bi-weekly. Adrian has also created Take & Make crafts for the adult patrons of the Pan American community.

Children's Librarian Monica Huerta continues to put together Take & Makes for the children of the community. Monica and her work group have continued to release recorded virtual programs where customers were given the option to pick up a supply kit at their nearest library.

## PARMAN

Parman remains one of the busiest and highest circulating locations in SAPL and September proved to be the month of appreciation for the Parman branch staff. Parman staff received upwards of 30 encore cards along addressed "to all Parman staff" with fresh baked cookies and a few dozen donuts. Patrons expressed their gratitude about our continued services throughout the pandemic and how much they miss their library. Patron favorites, circulation attendants Corie and Nick, were the customer service stars of the month being named again and again on several Encore cards and being asked for by name on more than one occasion to help out branch regulars.

Window shopping? At Parman? It's hard to believe but it's true. Since patrons can no longer enter the library one Parman team member thought "why not bring the library to them?" Thus, window shopping at Parman was born. Circulation Attendant Corie Taylor used Parman's vast open windows to do something quite ingenious, bring all of the book displays to the windows so patrons could browse them from outside of the library. In every window there is a display of a different genre of books ranging from cookbooks to children's express books. This has proved to be quite popular with our patrons because as they pick up their holds they can still browse and get something unexpected. There's been a lot of pointing and sign language to ensure someone gets what they want but it's working out perfectly.

Fall cleaning was the name of the game at Parman branch this September. With new challenges comes new demands and that is something the Parman staff found out firsthand when the demand for new books began to take its toll on their current available shelf space. It became apparent quite quick that a weeding project was needed, so the team pulled together to get it done. Library Aides Nia and Vicki spent two days pulling duplicates, grubby books thus beginning the process of weeding Adult Fiction. It took a few days but in time the shelves were cleared to make way for the new books and new fiction.

Children's Librarians Teague Shosh and Lisa Taylor put together another fantastic Take & Make Mulan program that coincided with the release of the new live-action movie. Forty-six kids were able to make

colorful Chinese Dragons and warrior helmets. SAPL Children's Services provided an additional tissue paper Take & Make craft and Parman distributed 101 of these kits for creative art fun!

Just in time for the change to cooler weather, Parman Children's Librarians, with support from the Friends of the Parman Branch Library, put together a StoryWalk® book for the trail behind the Parman branch. Children and their families are enjoying reading and walking together.

Lisa, as a co-lead of the SAPL Video Editing Team, continues to edit and review all videos for the Children's Services team. She works with Marketing to schedule YouTube Premieres for the various children's work groups. In addition to all these tasks she also is preparing to do a Live Story Time Zoom program in early October.

Teague is co-hosting for SAPL again- this time a new program created by the San Antonio Food Bank (SAFB) called SOW Healthy. The SAFB provided materials for each attendee to create their own home garden during the eight-week course. By growing their own fruits and vegetables, children will understand how gardening creates a positive impact on growing healthy foods and how healthy foods benefit our bodies. Teague also created a virtual program about chain reactions for the STEAM team including an example of a chain reaction that sent craft sticks flying everywhere. Her video debuted on September 12! Teague continued her work on the tween LibGuide as co-lead of the group and created a bibliocommons list with new and noteworthy tween books from 2020. She also debuted a new book talk for Stepping Stones by Lucy Knisley on September 17.

## POTRANCO

Children's Librarian Monica Huerta continues to head the Tween Work Group, has been working with the Future of SAPL Work Group, has had the first meeting for the Science Fiction & Fantasy Virtual Book Club, and hosted the Marvel Trivia for the Tween work group. Ms. Huerta's "All Things Tween" LibGuide has received 271 individual views for the month of September 2020.

Monica and her work group have continued to release recorded virtual programs where customers were given the option to pick up a supply kit at their nearest library. The team wished to increase interactivity by combining virtual programming with supplies to follow along with at home. In addition to pre-recorded programming, Ms. Huerta has provided live programming for children via Zoom. Her first program included a supply kit where children were able to follow along with Monica and Ann Laird as they created Adventure Time paintings.

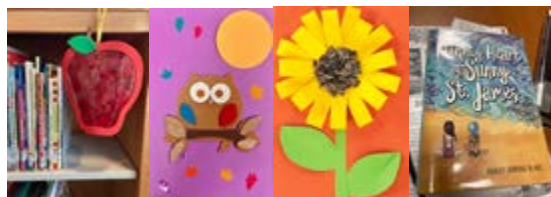
Children's Librarian Jacqueline Gonzales created a scarecrow Take & Make in celebration of the arrival of fall.

Library Assistant Lisa Leandro continued her Virtual Adult Coloring program. Lisa spends time coloring with patrons but the coloring ends up being secondary to engaging conversations and discussions about the library, popular culture and any other topics that may come up.

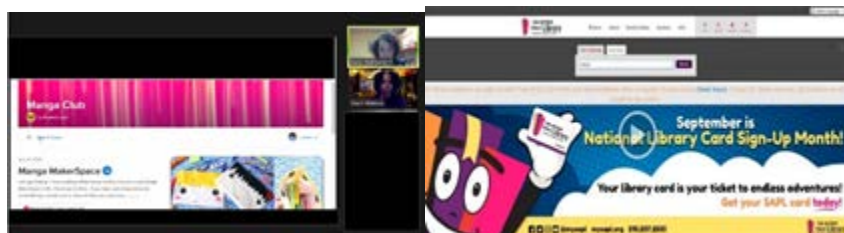
Lisa continues to curate the Potranco Playlist on Spotify. The Potranco Playlist is a virtual continuation of the Sunday Vinyl programs that were held weekly.

# PRUITT at ROOSEVELT HS

Children's Librarian Lucy Humphrey co-created virtual programming through the San Antonio Public Library Children's Services Art and Maker team, STEAM team, and the Video Editing team. She attended the Voices for Children- 22<sup>nd</sup> Annual Congress on Children. She also hosted a virtual meeting of the branch's *Tween Book Club*, where participants were delighted to meet again and had a lively discussion of *The Mighty Heart of Sunny St. James*. Participants wrote poetry based on the main character's love of poetry and music. In addition, Pruitt's Children's Services created, assembled, and distributed 152 *Take & Make* craft kits.



Teen Librarian Sheri Watkins served as a member of the *SAPL MakerFaire SA* Workgroup, helping to plan, publicize, and recruit content makers for the event which went virtual this year. Pruitt Teen Services conducted two virtual events and two outreach functions with Lopez Middle School. Additionally, Pruitt's Teen Services created a how to place Manga on hold with the San Antonio Public Library video to share with NEISD partner libraries. They also distributed 52 Teen *Take & Make* craft kits.



Adult Services Librarian Paula Opiela joined the Pruitt staff. Adult Services conducted two virtual events in September: the *TGIF Book Club* met and discussed *Dear Edward*, and combined Molly Pruitt and Potranco staff hosted an Adult Virtual Coloring program. Additionally, Adult Services distributed 75 Adult *Take & Make* craft kits. Ms. Opiela and Adult Services assistant Catrina Grivich became certified Volunteer Deputy registrars. They signed up Roosevelt staff and library patrons to vote and provided mail-in forms to Roosevelt social studies and counseling staff. Ms. Grivich also built the interactive Banned Book week display (<https://guides.mysapl.org/bannedbooks>) for use on the SAPL site.

The Pruitt branch provided community outreach for reviving interest and awareness of *Family Chess Night's* return by handing out chess sets and meals curbside to 13 families.

# SAN PEDRO

Children's librarian Karen Braeuler co-hosted some system wide events including a Dog Man program for kids who love the graphic novel series. She and Cody librarian Kristin Yourdon teamed up to present the Zoom event featuring a trivia contest, guessing games and discussion about the infamous crime fighting hero. Karen also co-hosted an episode of the Food Banks's SOW Healthy program with other librarians. She recorded a video story and rhyming chant for Halloween in the gnarly trees of San Pedro Park that will run on SAPL's YouTube channel.

Adult Services Librarian Diana Starrett assisted in creating The Breast Cancer Awareness LibGuide of which Karen Sebesta is the editor.

A San Pedro patron stopped by to paint the facade of San Pedro Branch Library into her art journal



# SCHAEFER

Children's Librarian Leslie Elsasser co-hosted the SOW Healthy Garden-to-Table program presented by the Food Bank on Sept. 16 and 30. Leslie attended two professional development workshops during the month. On Sept. 9, she attended an online workshop on anti-bias literature presented by Dr. Toni Sturdivant. On Sept. 25 she attended 22nd Congress on Children, a virtual event with a variety of speakers including Dr. Ibram X. Kendi.

Schaefer patrons are very happy to have the system-wide craft kits available for kids. September's kit was a process art activity, and patrons received a paintbrush and strips of bleeding tissue paper to paint with water at home.

In the month of September, Dacari Lambert, the Teen Librarian for Schaefer Branch Library worked closely alongside the adult and children's services librarian's to create and distribute family crafts, as well as appropriate age-based crafts for fall programming. Dacari helped teen services prepare crafts in a bag to be sent out to every branch location for the fall months. Additionally, Dacari continued to work with the Teen Equity Work Group to do research and suggest future steps to continue to offer equitable services to San Antonio teens.

On Sunday, September 14th, Library Assistant BlancaSilma Hernandez posted Schaefer's "I ♥ Vinyl (Digital Edition)" bi-weekly program for adults and seniors. The program playlist was Football themed. 7 patrons clicked on the playlist to enjoy the music and 2 patrons clicked on the bibliocommons list to browse SAPL's collection of related items.

On Sunday, September 28<sup>th</sup>, Library Assistant BlancaSilvia Hernandez posted Schaefer's "I ♥ Vinyl (Digital Edition)" bi-weekly program for adults and seniors.

The program playlist was Muscle Car themed.

5 patrons clicked on the playlist to enjoy the music and 4 patrons clicked on the bibliocommons list to browse SAPL's collection of related items.

The Skimmer's Book Club met on Tues 9/29 at 6:30. This month's selection was " Next Year in Havana"by Chanel Cleeton. The book discussion was moderated by Library Assistant Julie Ernst, the Zoom Book Club members enjoyed the book , we shared heartwarming stories about Cuba, it's people, food and it's political and social upheavals. Reminiscing about our past stories and laughing out loud made for a vibrant and engaging time for all.

Librarian Maria Adams hosted another round of SAPL Live Trivia with fellow librarians, Brooke Mjolsness, Vicky Villalobos, and Morgan Yoshimura. The virtual event drew 35 players on Friday, September 25th

## **SEMMEs**

Children's Librarian Randi Jones began participating in the Zoom Toddler Times this month. She is really enjoying getting to interact with children and their grown-ups in a live setting. She has also continued to record new video content for SAPL's YouTube Channel.

Valerie Carroll, Children's Librarian I, co-hosted a meeting of the Adventurer's Book Club, a book club for school aged children.

Semmes staff continue to provide contact-free holds for library patrons. Staff also spent some time planning on how the upcoming early voting could go more smoothly at the branch. Assistant Branch Manager, Mark Hall, put together a PowerPoint to illustrate voter flow that was shared with the voting judge for Semmes.

## **THOUSAND OAKS**

Thousand Oaks Children's Librarian, Ms. Lea Ann continued to lead the Take & Make Work group. A Team of 5 Children's Librarians and Cresencia Huff assembled 1700 kits for all of the branches system-wide. Ms. Lea Ann collaborated with 2 of the other work groups to create a kit for both the STEAM group and the Art & Maker group. Each of these collaborations will include a spotlighted video that features the Process Art kits for each group.

Ms. Lea Ann contributed video content for both the Story Time and the Art & Maker group this month. A read aloud/Halloween/story time video as well as content for the "Small Worlds" video for the Art & Maker Group.

Ms. Lea Ann created additional to-go kits for Thousand Oaks and also shared 10 of those ideas with the Children's Librarians on the shared drive.

Ms. Lea Ann created a sign for the contact free pickup table offering to create Mystery Bundles for children 12 and under via contact through her email.

Librarian Kimberly King attended the monthly meeting with the Teen Library via Teams to keep informed about things going on in the Teen Library. The majority of teen programming is online for the duration and run by the teens themselves on Discord or Instagram.

Ms. King made sure the September Take & Make crafts were stocked every week and researched a few ideas to supplement them, if the arose. She also attended webinars on teenagers and library usage.

On September 2, Ms. Mjolsness co-hosted a virtual Ayurveda program; this month's topic was Perpetual Renewal. The program had 28 attendees and engagement during the program was high.

Ms. Mjolsness co-hosted virtual beginner's chair yoga programs on September 11 and 25. The chair yoga series has seen a steady increase in attendance over the past few months and continues to grow.

At the request of workgroup members, Ms. Mjolsness served as chat moderator for cooking programs called Noon Time Helping of ... hosted on September 17 and 24. The program series is hosted weekly and covers various recipes and kitchen topics.

September 25 saw the fifth SAPL Live Trivia program with Ms. Mjolsness acting as Master of Ceremonies. The popular program is held monthly and continues to grow quickly in attendance.

## **TOBIN LIBRARY AT OAKWELL**

Manager Tracey Knouse co-hosted the Manager's Retreat held virtually on September 9, 2020. This retreat was planned by Librarian Samantha Gordano and Kiyanna Stephens and Ms. Knouse. Dr. Michelle Cox was the guest speaker who presented on Team Dynamics and effective communication with interactive activities to engage branch managers and central library department supervisors.

Assistant Manager, Rhonda Woolhouse, continues planning for the Pop Madness program with a committee she chairs for the virtual event being held in 2021. Lots of guests and authors are expected with varying formats for this event that is usually held at Central Library. Earlier this year, prior to San Antonio Public Library's closure, over 3500 people of all ages attended the event at Central.

Barbaraella Frazier, Tobin's Children's Librarian, helped assemble 1700 Take & Make craft kits on September 8, 2020 with several other children's librarians. These kits are distributed to parents and children at curbside consisting of a creative fun craft with a Hispanic Heritage Month theme and an art activity with tissue paper.

All staff are helping with the popular curbside service along with offering teen and kids crafts too.

## **WESTFALL**

In September, the Westfall Branch Library continued to provide "contact free" pickup of library materials for the community. Additionally, the branch continued to offer public computer access by appointment. Computer access is still very much needed in the community and all computer appointment times are booked every day.

On September 10<sup>th</sup>, Children's Librarian, Imelda Merino hosted a Zoom story time for the children at the Colonial Hills elementary. Ms. Merino read the children "The Good Egg" by John Jory. Ms. Merino reported she and her colleagues have been busy updating the "SAPL is Here for You" LibGuide. The guide also included new and updated resources for the "Supporting Parents and Caregivers" and "School Help" pages. A special section on children's mental health under the "Support for Parents and Caregivers" page also included websites and recommended books.

In observance of Hispanic Heritage month, Adult Services Librarian, Angelina Cortes, created bookmarks featuring prominent Latin-Americans including Angie Cruz, Jaime Escalante, and Alexandria Ocasio-Cortez. Additionally, Westfall staff distributed Nicho Take & Make Kits. Nichos, also known as retablos, are a type of folk art popular throughout Latin America. They are often devotional, but also quirky and include images of pop culture figures. Within the box, there is a central figure or object for whose honor the nicho has been created.

In September the Westfall LEARN@SAPL Center continued to assist the community in a limited capacity. Many people were in need of job search and application assistance as well as help with COVID-19 related services. While only being able to accommodate a few people a day, the Westfall LEARN Center still continued to have a positive impact in the community.

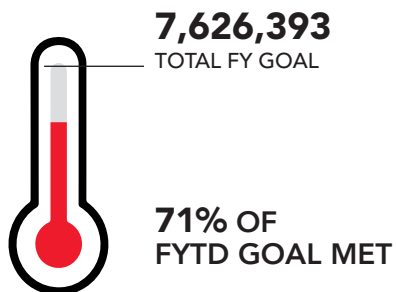
## **PERFORMANCE MEASURES**



## SAN ANTONIO PUBLIC LIBRARY KEY INDICATORS

Presented below are key indicators that align with the Library's Strategic Plan.

### CIRCULATION: GOAL

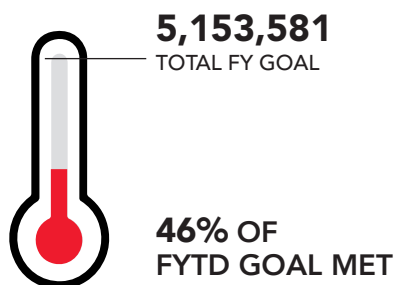


### CIRCULATION: FISCAL YEAR 2020



**5,398,180**  
ITEMS  
BORROWED

### LIBRARY VISITS: GOAL

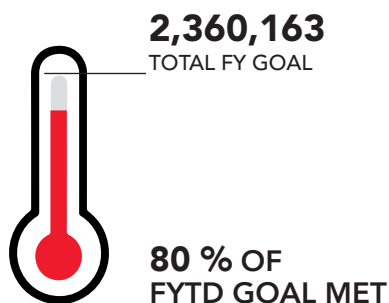


### LIBRARY VISITS: FISCAL YEAR 2020



**2,385,148**  
VISITS

### DIGITAL ACCESS: GOAL



### DIGITAL ACCESS: FISCAL YEAR 2020



**245,306**  
COMPUTER  
HOURS



**1,637,954**  
HOURS OF  
WI-FI USE

---

**1,883,259**

TOTAL HOURS OF  
COMPUTER & WI-FI USE

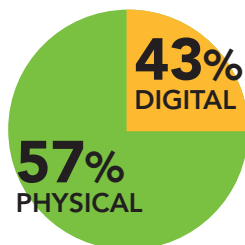
## SEPTEMBER 2020

Note: Physical library locations were closed for COVID-19 from March 14 -June 15, 2020. On June 16, Phase 2 reopening began with contact free pickup available at 29 locations and computer sessions at 9 locations. **FY 2020**

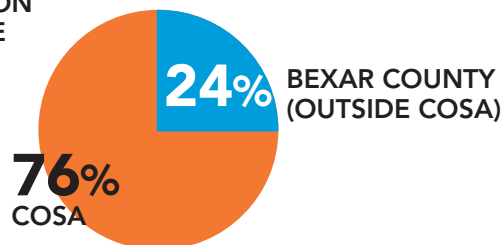
# SAN ANTONIO PUBLIC LIBRARY ADDITIONAL OPERATIONAL INDICATORS AUGUST 2020 (CONTINUED)

## USE OF COLLECTION: FISCAL YEAR 2020

CIRCULATION  
BY TYPE



CIRCULATION  
BY SERVICE  
AREA



## VIRTUAL: FISCAL YEAR 2020



**1,812,839**  
MYSAPL.ORG  
VISITS

**1,022,360**  
MYSAPL  
APP SESSIONS

**1,539,275**  
OVERDRIVE  
SITE VISITS

**5,261,636**  
SOCIAL MEDIA  
IMPRESSIONS

## PROGRAM ATTENDANCE: FISCAL YEAR 2020



**157,632**  
TOTAL ATTENDANCE

**28,375**  
ADULT PROGRAMS

**23,383**  
TEEN PROGRAMS

**105,874**  
CHILDREN'S PROGRAMS

**192** PROGRAM VIDEOS UPLOADED

**29,982** PROGRAM VIDEO VIEWS

## SEPTEMBER MONTHLY HIGHLIGHTS

SAN ANTONIO PUBLIC LIBRARY CELEBRATES

# HISPANIC HERITAGE MONTH

SEPTEMBER 15 - OCTOBER 15

ONLINE PRESENTATIONS, EVENTS AND ACTIVITIES VISIT [GUIDES.MYSAPL.ORG/HHM](https://guides.mysapl.org/hhm) FOR DETAILS

**BIG IMPROVEMENTS COMING TO FOREST HILLS BRANCH LIBRARY**

RENOVATIONS WILL OCCUR SEPT. 29, 2020 TO JAN. 2021

Contact-Free Pickup (adjusted hours) & outdoor Wi-Fi will be available during renovation!

Project scope, details & information at [GUIDES.MYSAPL.ORG/BOND2017](https://guides.mysapl.org/bond2017)

2017-2022 BOND PROGRAM

CONNECT US! @SA2017bond

**Come get your SAPL card!**

Physical cards are available for pickup at all library locations.

SAN ANTONIO PUBLIC LIBRARY

Mark Your Calendars for

ONLINE

# Maker Faire SA

Saturday, September 26 from 11am - 1pm!

Make of course! @makerfaresa

THE DO FEEL

SAN ANTONIO PUBLIC LIBRARY

# San Antonio Public Library

## September 2020 Key Indicators

Location	Total Circulation	Visits	Hours of Computer & Wi-Fi Use	Computers - Hours of Use	Wi-Fi - Hours of Use
Bazan	387	368	2,931	169	2,762
Brook Hollow	9,347	2,513	1,186	0	1,186
Carver	416	363	1,518	103	1,415
Central	3,816	6,972	14,333	0	14,333
Cody	10,999	2,585	1,880	0	1,880
Collins Garden	890	573	2,603	143	2,460
Cortez	760	315	1,863	84	1,779
Encino	5,842	1,271	2,013	0	2,013
Forest Hills	1,425	210	1,142	0	1,142
Great Northwest	8,098	1,460	2,264	0	2,264
Guerra	1,654	373	1,796	0	1,796
Igo	12,000	2,007	2,510	0	2,510
Johnston	1,685	570	1,294	103	1,190
Landa	3,556	878	974	0	973
Las Palmas	404	108	2,310	0	2,310
Maverick	7,183	1,709	1,642	0	1,642
McCreless	1,826	520	1,076	0	1,076
Memorial	624	577	1,791	0	1,791
Mission	1,903	721	770	153	617
Pan American	585	136	952	80	872
Parman	10,703	2,109	764	0	764
Potranco	4,575	905	6,194	0	6,194
Pruitt	1,114	209	598	0	598
San Pedro	824	187	1,299	0	1,299
Schaefer	1,828	2,034	2,191	105	2,086
Semmes	6,474	1,520	1,962	0	1,962
Thousand Oaks	2,428	557	2,265	0	2,265
Tobin	6,136	1,814	1,186	0	1,186
Westfall	2,549	920	4,442	202	4,240
Kampmann Library Portal	0	0	115	N/A	115
Interlibrary Loan Lending	0	N/A	N/A	N/A	N/A
Online/Phone Renewal	48,817	N/A	N/A	N/A	N/A
Digital	228,943	N/A	N/A	N/A	N/A
<b>TOTAL</b>	<b>387,791</b>	<b>34,484</b>	<b>67,862</b>	<b>1,142</b>	<b>66,720</b>

Circulation includes Physical, Digital and NEISD materials to SAPL patrons at Pruitt

# San Antonio Public Library

## September 2020 Programs and Attendance

Location	Total Live Programs	Number of Programs			Total Live Program Attendance	Adult Program Attendance	Teen Program Attendance	Children's Program Attendance
		Adult	Teen	Children's				
Bazan	22	22	0	0	161	161	0	0
Brook Hollow	0	0	0	0	0	0	0	0
Carver	1	0	0	1	25	0	0	25
Central	81	29	29	23	1,163	379	172	612
Cody	0	0	0	0	0	0	0	0
Collins Garden	0	0	0	0	0	0	0	0
Cortez	0	0	0	0	0	0	0	0
Encino	0	0	0	0	0	0	0	0
Forest Hills	0	0	0	0	0	0	0	0
Great Northwest	0	0	0	0	0	0	0	0
Guerra	0	0	0	0	0	0	0	0
Igo	9	9	0	0	82	82	0	0
Johnston	1	1	0	0	9	9	0	0
Landa	0	0	0	0	0	0	0	0
Las Palmas	1	0	1	0	19	0	19	0
Maverick	4	0	4	0	16	0	16	0
McCreless	0	0	0	0	0	0	0	0
Memorial	0	0	0	0	0	0	0	0
Mission	0	0	0	0	0	0	0	0
Pan American	0	0	0	0	0	0	0	0
Parman	8	2	0	6	190	10	0	180
Potranco	0	0	0	0	0	0	0	0
Pruitt	2	1	0	1	8	5	0	3
San Pedro	0	0	0	0	0	0	0	0
Schaefer	2	2	0	0	0	0	0	0
Semmes	0	0	0	0	0	0	0	0
Thousand Oaks	0	0	0	0	0	0	0	0
Tobin	0	0	0	0	0	0	0	0
Westfall	0	0	0	0	0	0	0	0
Kampmann Library Portal	0	0	0	0	0	0	0	0
Little Read Wagon	4	N/A	N/A	4	1,700	N/A	N/A	1,700
<b>TOTAL</b>	<b>135</b>	<b>66</b>	<b>34</b>	<b>35</b>	<b>3,373</b>	<b>646</b>	<b>207</b>	<b>2,520</b>

# San Antonio Public Library

## FY 2020 Key Indicators

Location	Total Circulation	Visits	Hours of Computer & Wi-Fi Use	Computers - Hours of Use	Wi-Fi - Hours of Use
Bazan	22,854	44,507	58,747	8,458	50,289
Brook Hollow	166,155	123,593	57,524	6,723	50,801
Carver	21,145	39,271	37,562	7,262	30,300
Central	135,958	297,400	428,060	62,073	365,987
Cody	196,459	127,018	70,878	7,111	63,767
Collins Garden	30,196	39,378	50,337	7,676	42,661
Cortez	30,375	44,976	37,440	5,459	31,982
Encino	101,796	73,221	47,310	2,340	44,970
Forest Hills	39,731	37,012	32,456	4,677	27,779
Great Northwest	148,090	91,841	60,108	7,512	52,596
Guerra	54,353	57,160	56,393	9,689	46,704
Igo	188,468	150,349	75,529	6,193	69,336
Johnston	54,926	54,902	37,888	6,354	31,534
Landa	58,728	44,506	18,817	2,002	16,815
Las Palmas	29,201	57,342	42,755	7,431	35,324
Maverick	139,571	81,340	54,052	8,328	45,724
McCreless	57,191	69,355	47,483	7,461	40,022
Memorial	32,858	49,928	40,627	5,488	35,139
Mission	70,786	95,516	61,045	10,973	50,072
Pan American	30,518	32,387	27,852	5,440	22,412
Parman	174,724	183,174	49,677	3,108	46,569
Potranco	99,243	70,671	144,065	4,792	139,273
Pruitt	34,955	87,708	24,092	4,084	20,009
San Pedro	22,498	33,568	25,621	3,177	22,444
Schaefer	49,659	60,062	52,556	5,645	46,912
Semmes	142,026	96,441	64,208	9,122	55,085
Thousand Oaks	52,067	53,015	54,730	5,857	48,873
Tobin	113,866	106,132	48,778	7,931	40,847
Westfall	80,191	75,593	74,120	12,940	61,179
Kampmann Library Portal	0	7,782	2,551	N/A	2,551
Interlibrary Loan Lending	5,922	N/A	N/A	N/A	N/A
Online/Phone Renewal	687,661	N/A	N/A	N/A	N/A
Digital	2,326,009	N/A	N/A	N/A	N/A
<b>TOTAL</b>	<b>5,398,180</b>	<b>2,385,148</b>	<b>1,883,259</b>	<b>245,306</b>	<b>1,637,954</b>

Circulation includes Physical, Digital and NEISD materials to SAPL patrons at Pruitt

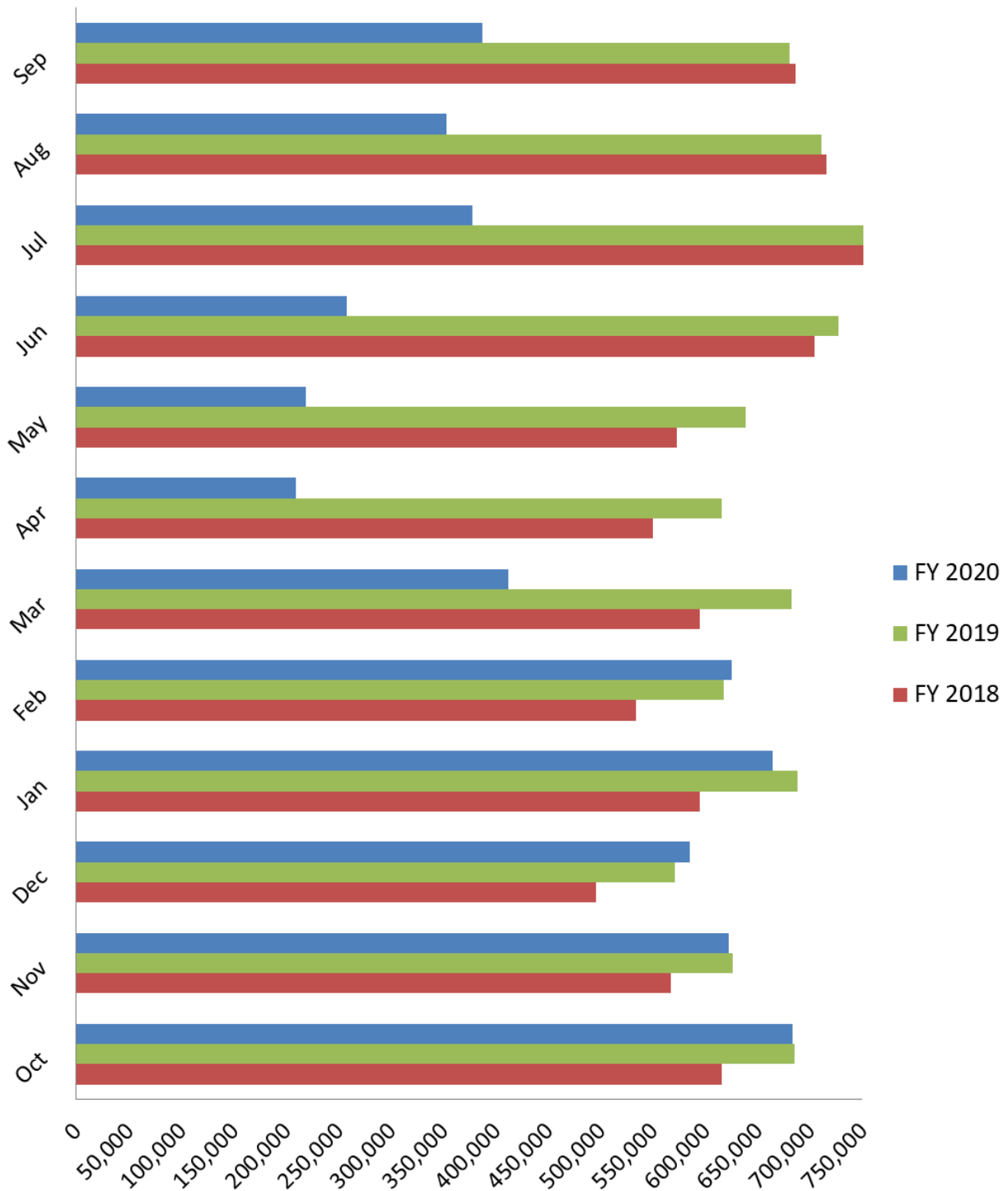
# San Antonio Public Library

## FY 2020 Programs and Attendance

Location	Total Live	Number of Programs			Total Live Program	Adult Program	Teen Program	Children's Program
	Programs	Adult	Teen	Children's	Attendance	Attendance	Attendance	Attendance
Bazan	419	306	16	97	3,593	2,199	330	1,064
Brook Hollow	260	43	22	195	8,287	675	260	7,352
Carver	176	91	31	54	3,375	1,335	306	1,734
Central	1,095	216	629	250	17,642	3,179	7,228	7,235
Cody	300	67	67	166	5,412	563	875	3,974
Collins Garden	164	19	28	117	3,393	208	422	2,763
Cortez	390	285	21	84	1,980	878	66	1,036
Encino	378	96	44	238	5,339	682	143	4,514
Forest Hills	220	104	12	104	1,945	701	27	1,217
Great Northwest	210	101	27	82	6,256	812	1,257	4,187
Guerra	196	57	18	121	3,363	751	344	2,268
Igo	364	164	50	150	9,549	1,662	998	6,889
Johnston	152	48	25	79	2,783	580	452	1,751
Landa	200	25	77	98	3,833	287	214	3,332
Las Palmas	303	153	42	107	3,751	1,667	614	1,470
Maverick	197	56	39	102	4,488	376	615	3,497
McCreless	231	54	50	127	3,906	290	553	3,063
Memorial	196	75	19	103	2,422	576	248	1,598
Mission	298	164	41	93	4,699	2,162	409	2,128
Pan American	234	126	61	47	3,602	1,635	1,345	622
Parman	420	181	19	220	12,321	2,006	278	10,037
Potranco	152	35	10	107	4,202	316	22	3,864
Pruitt	390	119	126	145	8,545	1,332	2,770	4,443
San Pedro	153	21	0	132	1,400	117	0	1,283
Schaefer	240	75	20	145	3,407	638	143	2,626
Semmes	325	105	53	167	4,722	786	435	3,501
Thousand Oaks	156	34	21	101	2,436	634	141	1,661
Tobin	331	43	93	195	8,311	654	2,468	5,189
Westfall	208	65	41	102	1,990	612	420	958
Kampmann Library Portal	4	2	0	2	109	62	0	47
Little Read Wagon	174	N/A	N/A	174	10,571	N/A	N/A	10,571
<b>TOTAL</b>	<b>8,534</b>	<b>2,929</b>	<b>1,701</b>	<b>3,904</b>	<b>157,632</b>	<b>28,375</b>	<b>23,383</b>	<b>105,874</b>

# San Antonio Public Library

## Circulation



Location Closures

10/22/2020

FY 20: Central Oct 26 at 1pm, Landa Jan 13-Jun 1, **All physical locations Mar 14 through Jun 15 due to COVID-19**, Pruitt Jun 30-Jul 13, Forest Hills Sep 29-30

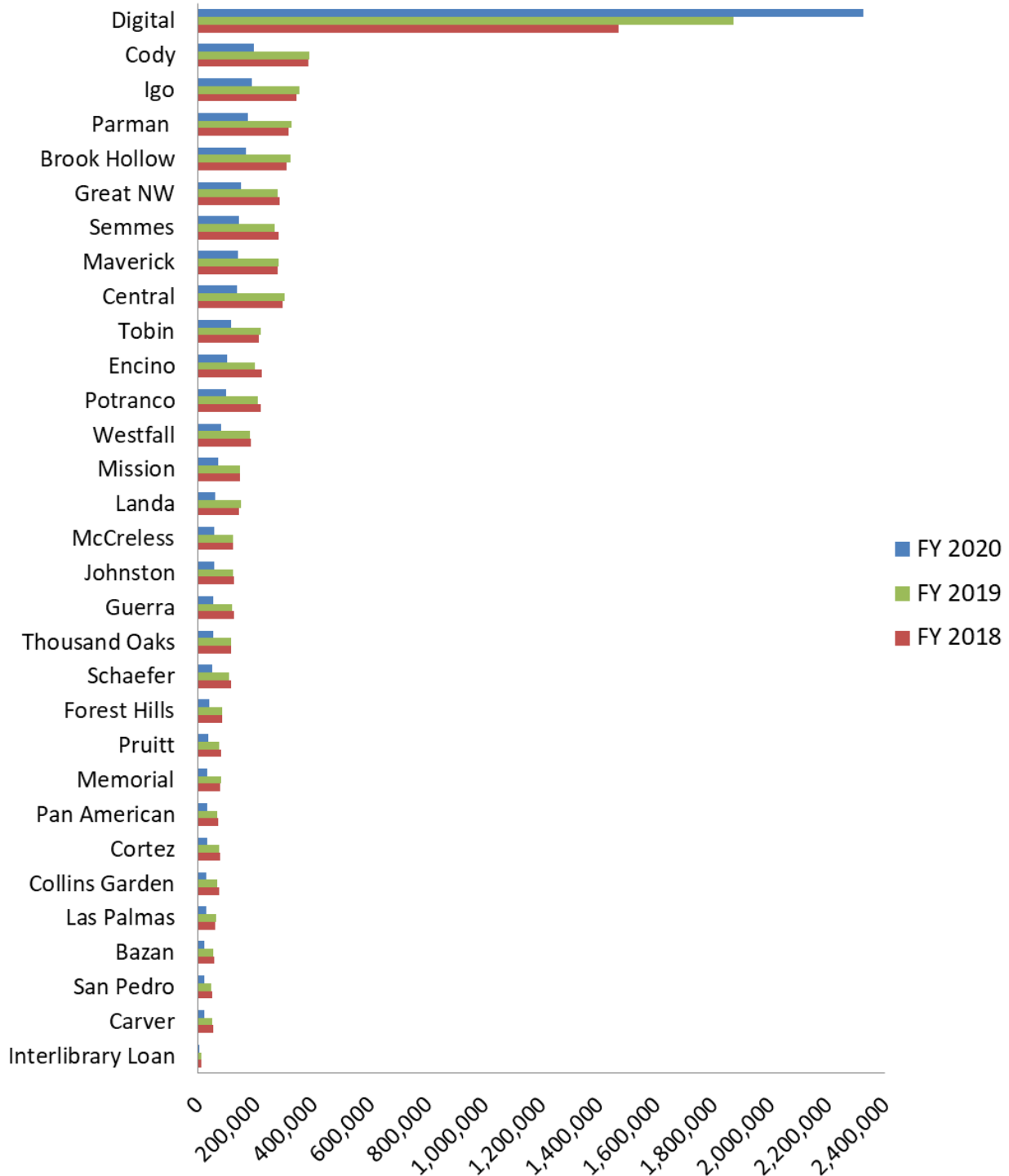
FY 19: Central Oct 27 at 2pm, Great Northwest Apr 15-May 5, Semmes May 1-26

FY 18: Central Oct 28 at 3pm, SAPL System Jan 16-Weather, Staff Transformation Day-Feb 19, Cody May 3-13, Pan American Jun 18-Jul 3 & Sep 24-30, Thousand Oaks Jun 25-Jul 5



# San Antonio Public Library

## Circulation - Fiscal Year to Date - Sep 2020



Location Closures

10/22/2020

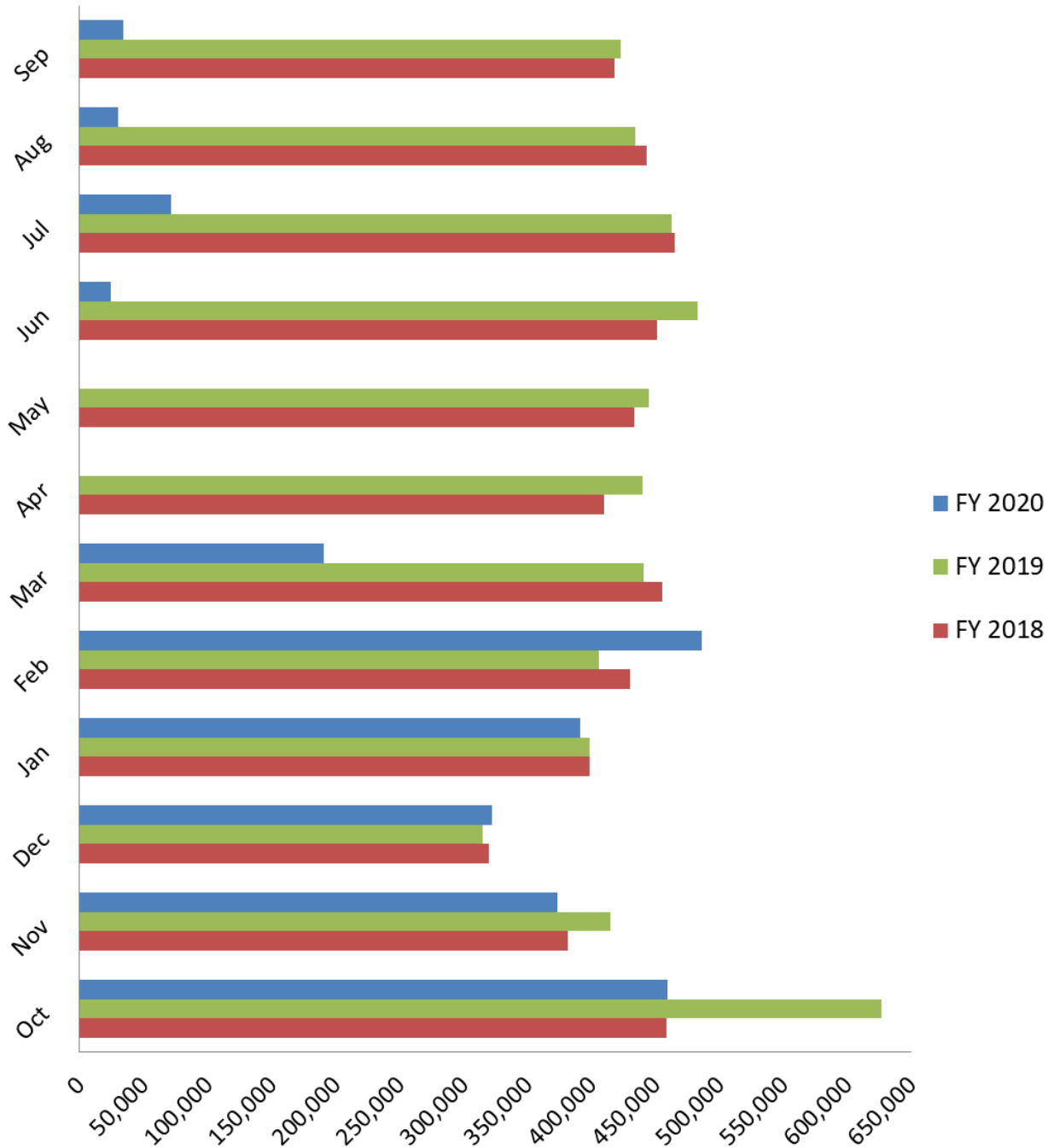
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# San Antonio Public Library

## Visits



Location Closures

10/22/2020

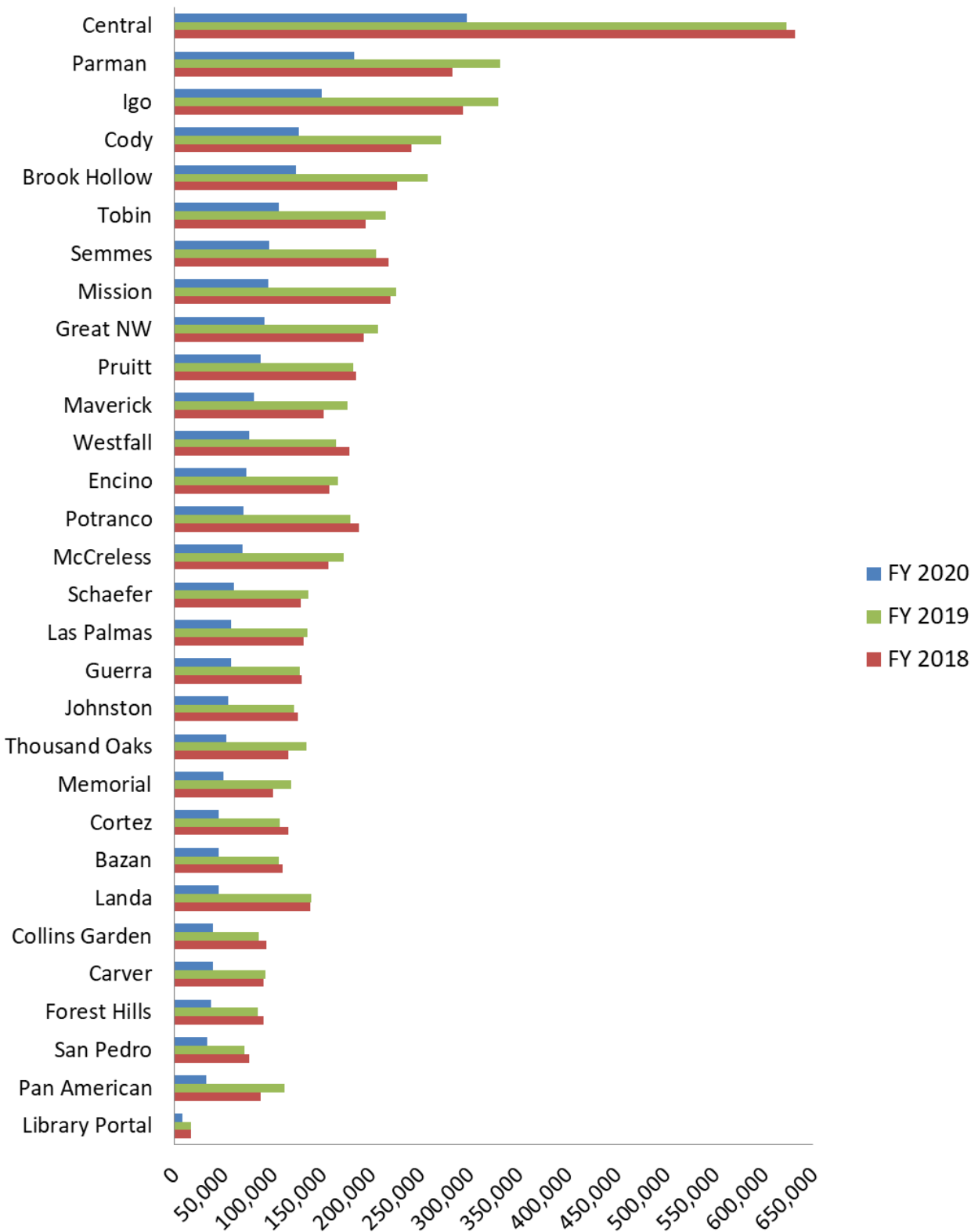
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# San Antonio Public Library

## Visits - Fiscal Year to Date - Sep 2020



Location Closures

10/22/2020

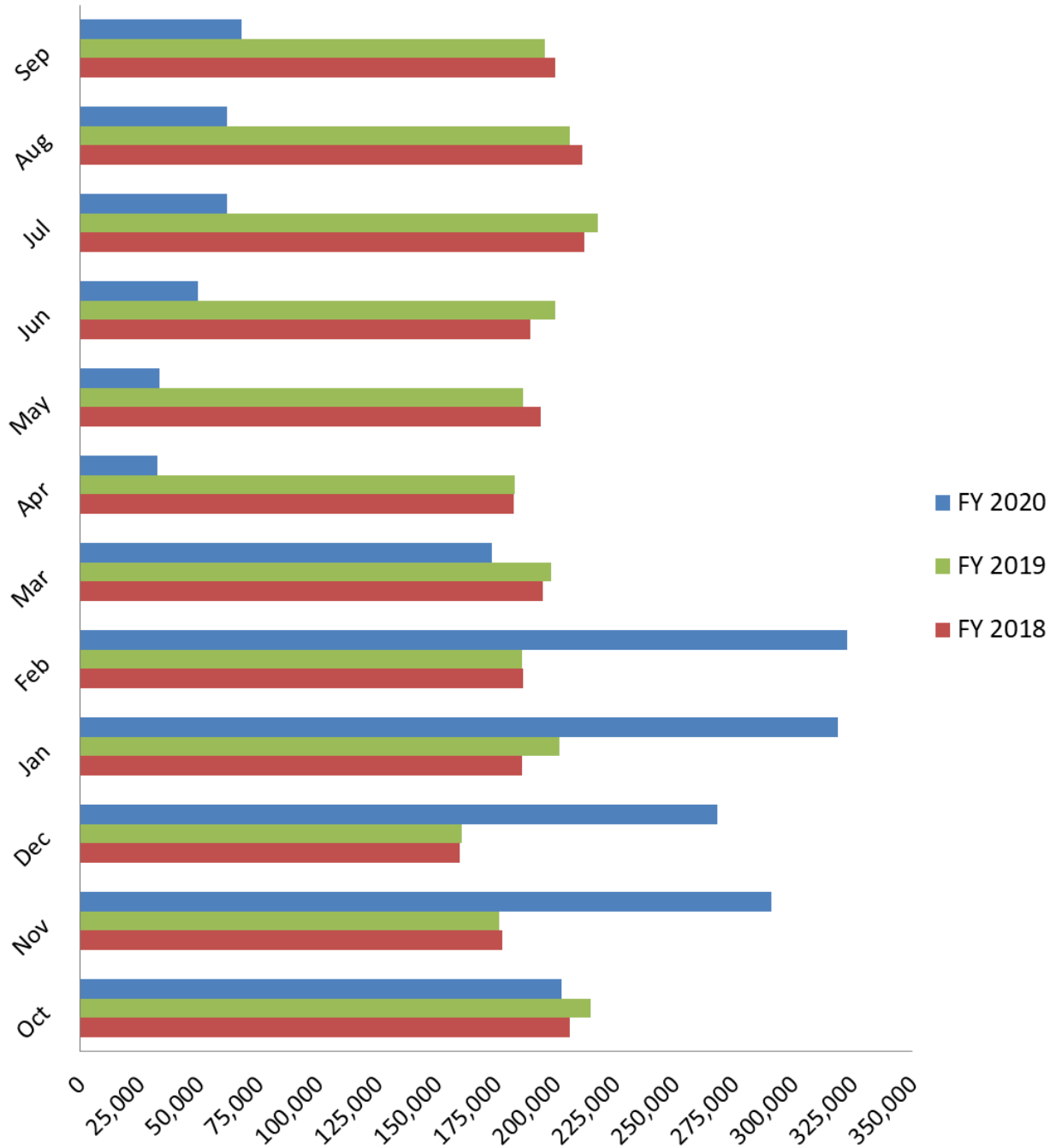
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# San Antonio Public Library

## Hours of Computer&Wi-Fi Use



\*Combined measure of Public Computers Hours of Use and Wi-Fi Hours of Use

1) Beginning December 12, 2018 - unlimited time on public computers when no one is waiting

2) Beginning October 31, 2019 - change in "User Idle Timeout" for Wi-Fi from 45 minutes to 4 hours

Location Closures

10/22/2020

FY 20: Central Oct 26 at 1pm, Landa Jan 13-Jun 1, **All physical locations Mar 14 through Jun 15 due to COVID-19**, Pruitt Jun 30-Jul 13, Forest Hills Sep 29-30

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