

City of San Antonio Head Start Program

Monitoring Report – September 2020

The Early Head Start (EHS) Program has developed a comprehensive and thorough approach to monitoring for non-compliances and areas of concern. Once identified, a timeline is developed, training and technical assistance is given, and corrective action plans are implemented to correct systemic issues so areas of weakness are not continued in the future. Follow-up monitoring events are conducted to ensure that the program has been successful in implementing corrections.

The following is a summary of findings for the Early Head Start- Child Care Partnership Program during the time period indicated above:

Monitoring Projects:

Health and Safety Screener

September 2020

- Healy Murphy Child Development Center
- o Blessed Sacrament Academy Child Care Center
- Ella Austin Community Child Care Center

Non-Compliances - There were three non-compliances observed that showed a systemic or substantial material issue or concern in meeting performance standards or policy relating to the Safe Environment service area.

- Telephone cords were not secured in eleven out of fourteen classrooms and may cause injury to a child in one center.
- Required Child Care License Criminal Background results was not available for the Executive Director's at two sites.

Areas of Concern (Individual incident(s) that fail to meet performance standard or policy):

Health and Safety Screener:

Three EHS – CCP sites were visited. Findings included a lack of evidence of teacher required training completion; required fire and weather drill documentation; Missing medication authorization form and staff with expired CDA Credentials were noted findings.



Follow-up Activities:

Health and Safety Screener follow ups were conducted the week of September 9-17-2020 and the above noted findings were corrected and verified. The Health and Safety Screener monitoring projects are now closed.

Program Strengths:

We would like to highlight the EHS – CCP Providers for:

- BSA Infant and toddler classrooms received new Bye Bye Buggies for outdoor adventures.
- Ella Austin Children were engaged in age appropriate activities.
- Healy Murphy Has a beautiful new child care facility and now in use for children and families to enjoy.

For more detailed information: dianne.mendez@sanantonio.gov