

**ENVIRONMENTAL STEWARDSHIP DIVISION
SAN ANTONIO AVIATION DEPARTMENT**

***NOISE COMPLAINTS
September 2020***

1866 calls to the Noise Complaint Hotline were submitted during this reporting period.

Geographically the complainant calls ranged as follows:

DISTANCE – Miles plus from the airport	Individual Callers	NOISE	RATP	INQUIRY	UNKN
.5	1	0	1	0	0
1	11	8	4	0	0
2	21	1780	11	0	0
3	15	22	5	0	0
4	1	2	0	0	0
> 5	5	31	2	0	0
Unknown	0	0	0	0	0
Total	54	1843	23	0	0

There were 54 individuals that generated the noise complaints and RATP eligibility inquiries during this reporting period.

NOISE OFFICER CONTACT - Joshua Heiss

Noise Office: (210) 361-9632

Noise Office Email: airportnoisehotline@sanantonio.gov

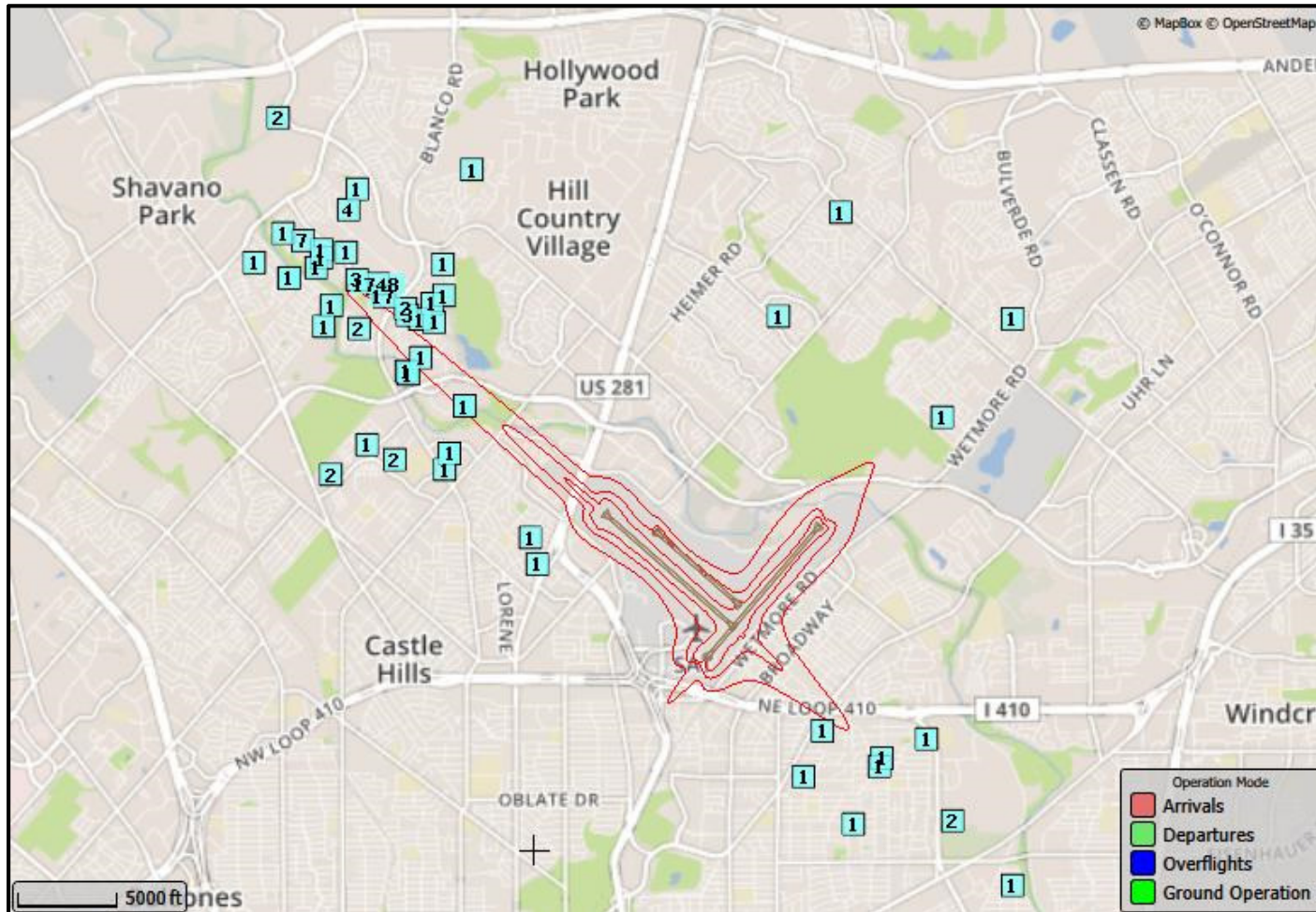
Environmental Stewardship Website:

<https://flysanantonio.com/business/about-saas/environmental-stewardship/>

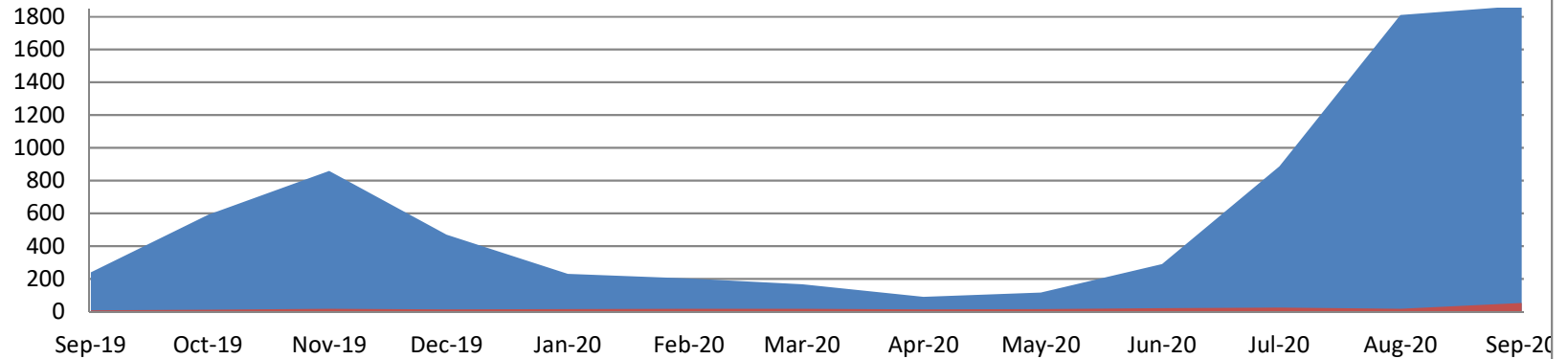
WebTrak: <https://webtrak.emsbk.com/sat2>

Locations of September 2020 Noise Complaints and RATP Inquires

Light Blue Boxes = Complaint Locations

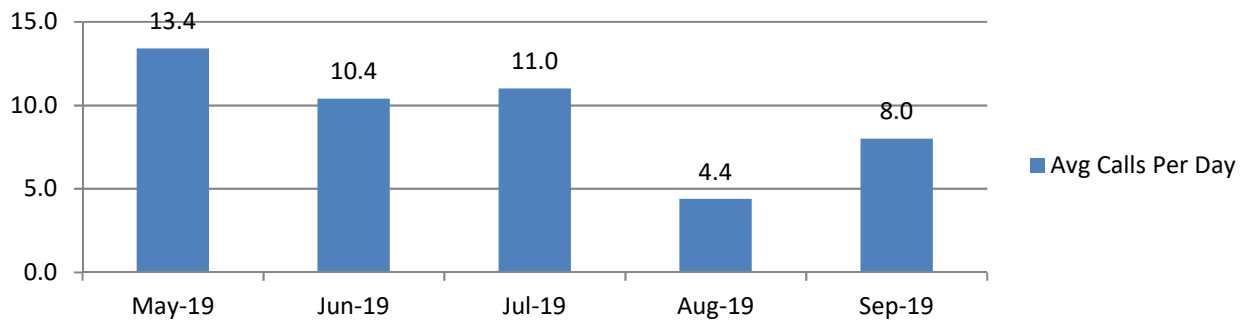


2019 - 2020 Monthly SAT Aircraft Noise Complaints



	Sep-19	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20
Total Calls	239	591	859	470	231	203	167	90	117	291	886	1810	1866
Total Callers	7	12	17	14	16	17	18	13	16	20	25	17	54

Average Noise Inquiries Per Day (Pre-COVID19) May 2019 - September 2019



Average Noise Inquiries Per Day (COVID19 Flights) May 2020 - September 2020

