

**ENVIRONMENTAL STEWARDSHIP DIVISION
SAN ANTONIO AVIATION DEPARTMENT**

***NOISE COMPLAINTS
October 2020***

1706 calls to the Noise Complaint Hotline were submitted during this reporting period.

Geographically the complainant calls ranged as follows:

DISTANCE – Miles plus from the airport	Individual Callers	NOISE	RATP	INQUIRY	UNKN
.5	10	12	0	0	0
1	39	53	0	0	0
2	23	1484	0	0	0
3	9	20	0	0	0
4	5	7	0	0	0
> 5	5	115	0	0	0
Unknown	14	15	0	0	0
Total	105	1706	0	0	0

There were 105 individuals that generated the noise complaints and RATP eligibility inquiries during this reporting period.

NOISE OFFICER CONTACT - Joshua Heiss

Noise Office: (210) 361-9632

Noise Office Email: airportnoisehotline@sanantonio.gov

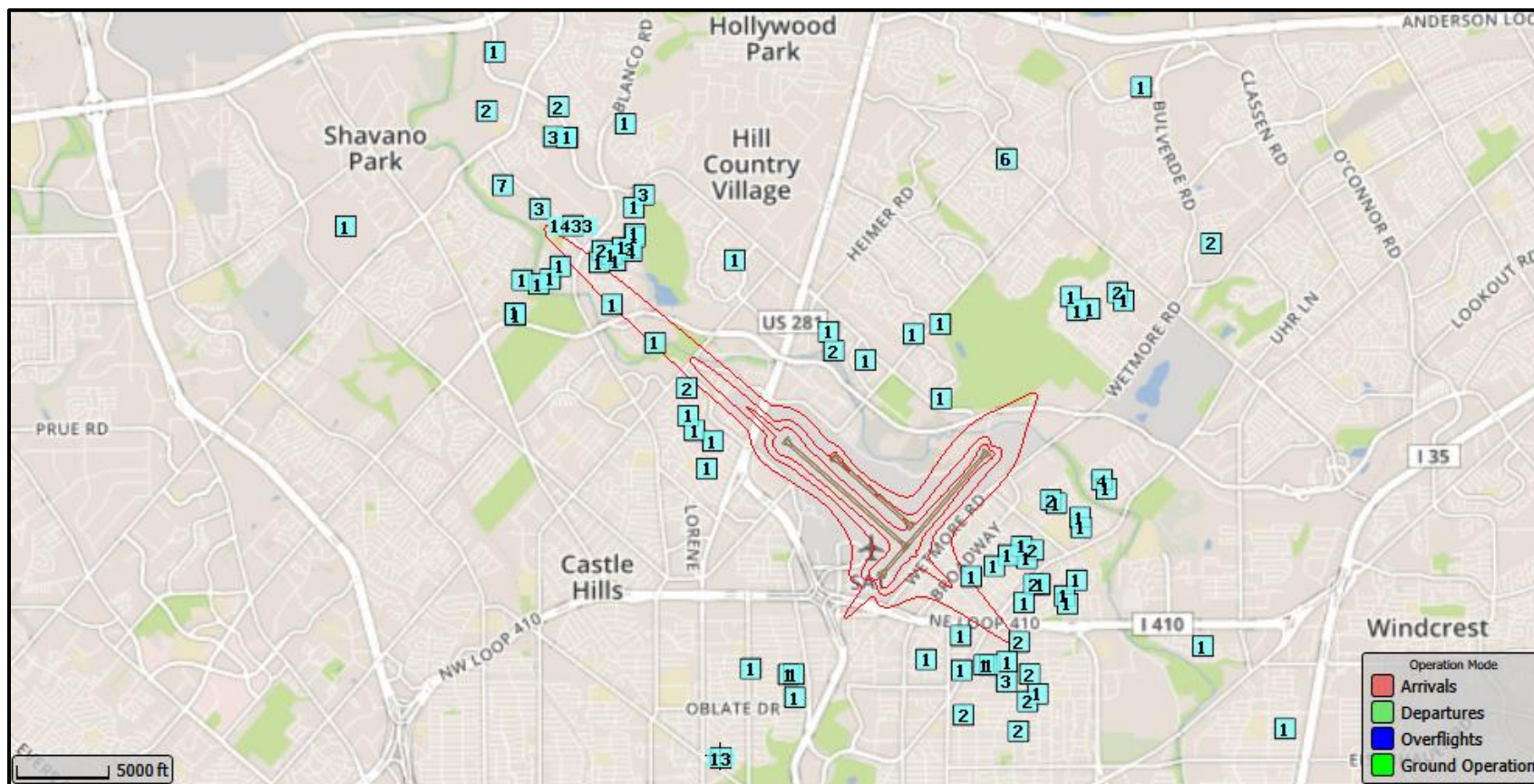
Environmental Stewardship Website:

<https://flysanantonio.com/business/about-saas/environmental-stewardship/>

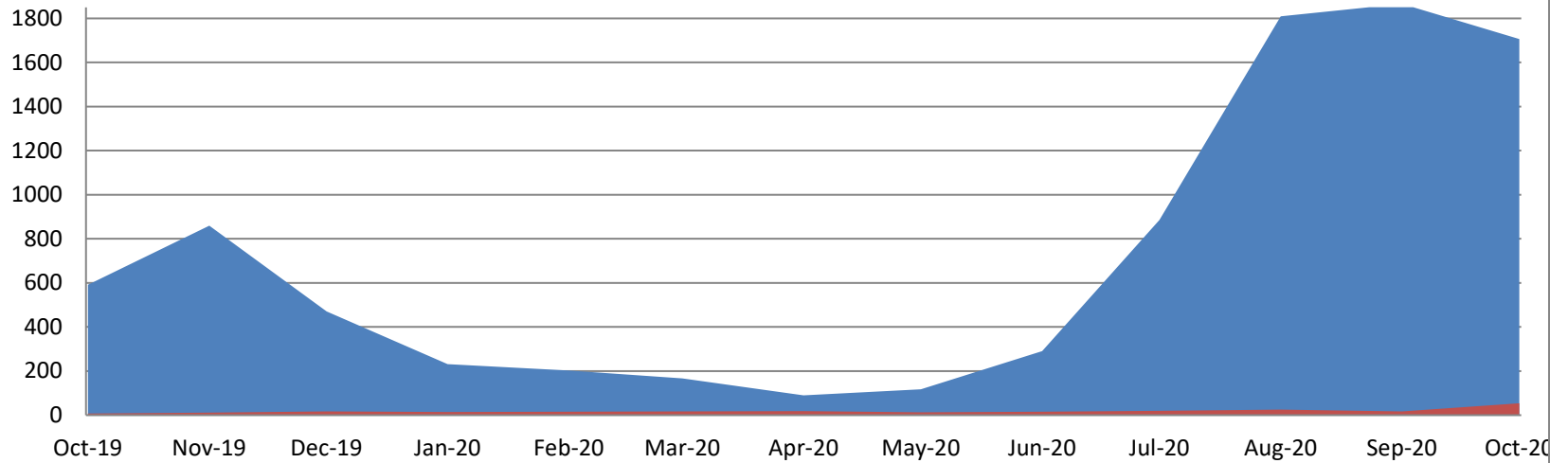
WebTrak: <https://webtrak.emsbk.com/sat2>

Locations of November 2020 Noise Complaints and RATP Inquires

Light Blue Boxes = Complaint Locations

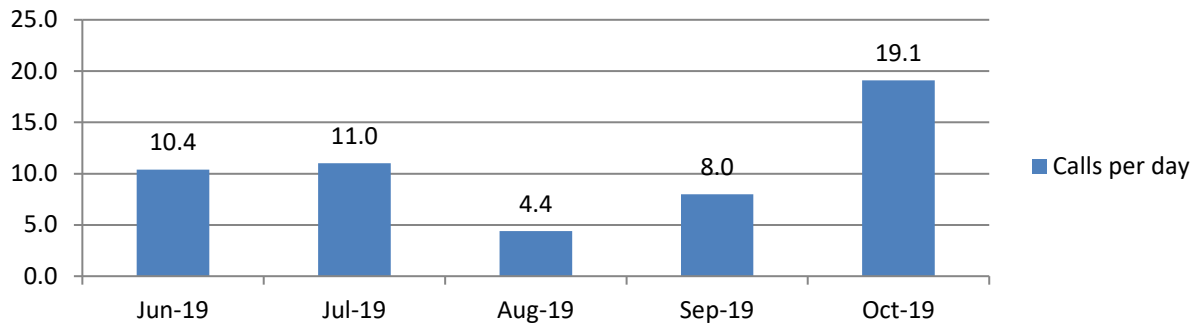


2019 - 2020 Monthly SAT Aircraft Noise Complaints



	Oct-19	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20
Total Calls	591	859	470	231	203	167	90	117	291	886	1810	1866	1706
Total Callers	7	12	17	14	16	17	18	13	16	20	25	17	54

Average Noise Inquiries Per Day (Pre-COVID19) June 2019 - Oct 2019



Average Noise Inquiries Per Day (COVID19 Flights) June 2020 - Oct 2020

