

**ENVIRONMENTAL STEWARDSHIP DIVISION
SAN ANTONIO AVIATION DEPARTMENT**

***NOISE COMPLAINTS
December 2020***

1,236 calls to the Noise Complaint Hotline were submitted during this reporting period.

Geographically the complainant calls ranged as follows:

DISTANCE – Miles plus from the airport	Individual Callers	NOISE	RATP	INQUIRY	UNKN
.5	3	1	4	0	0
1	13	10	9	0	0
2	11	1031	4	0	0
3	3	11	1	0	0
4	3	2	1	0	0
> 5	1	154	0	0	0
Unknown	4	8	0	0	0
Total	38	1,217	19	0	0

There were 38 individuals that generated the noise complaints and RATP eligibility inquiries during this reporting period.

NOISE OFFICER CONTACT - Joshua Heiss

Noise Office: (210) 361-9632

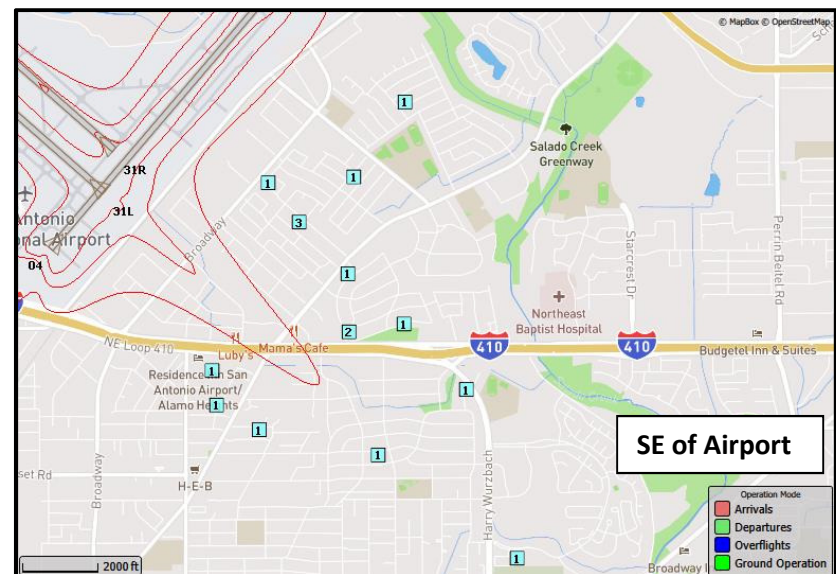
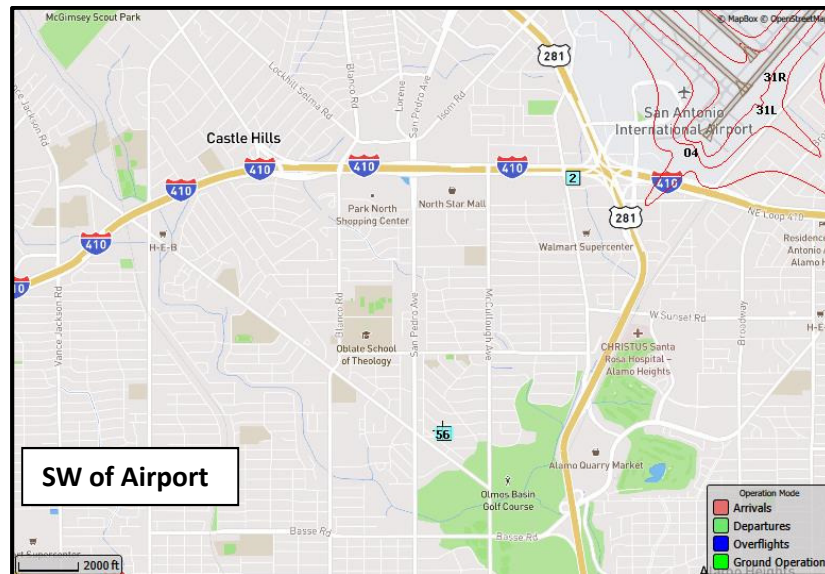
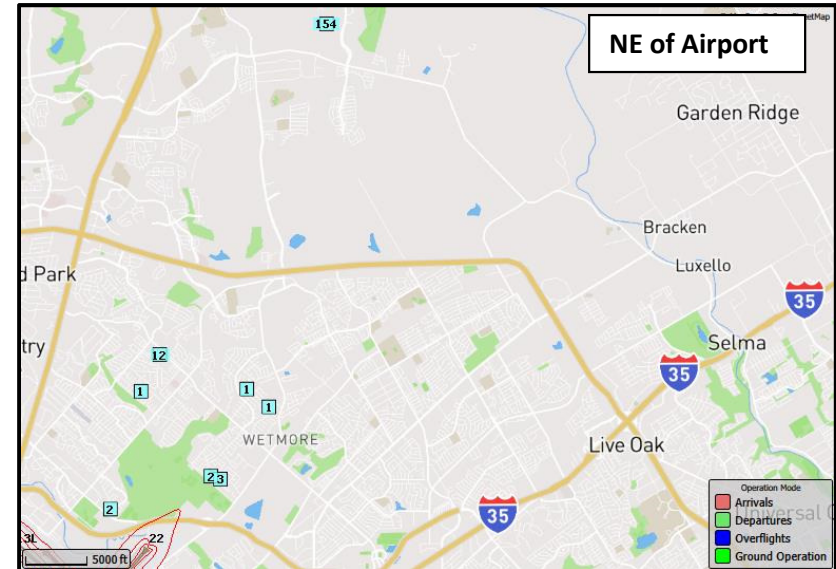
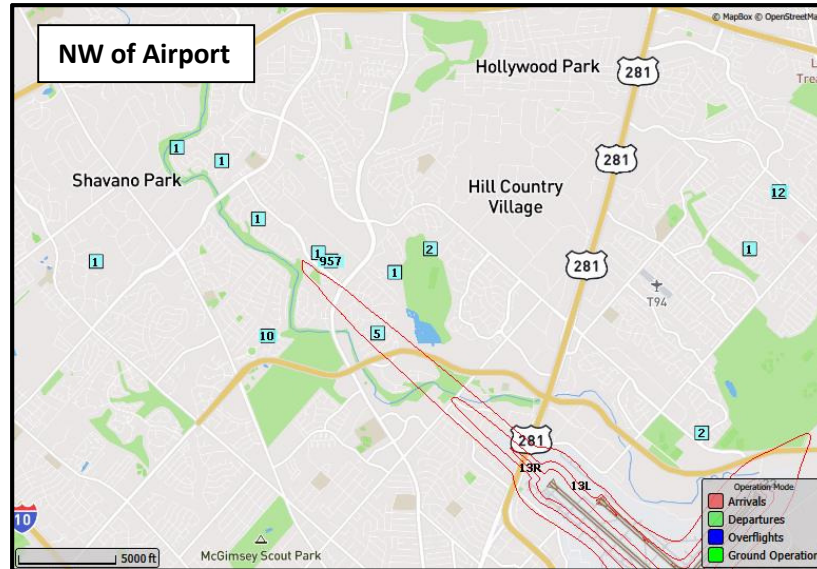
Noise Office Email: airportnoisehotline@sanantonio.gov

Environmental Stewardship Website:

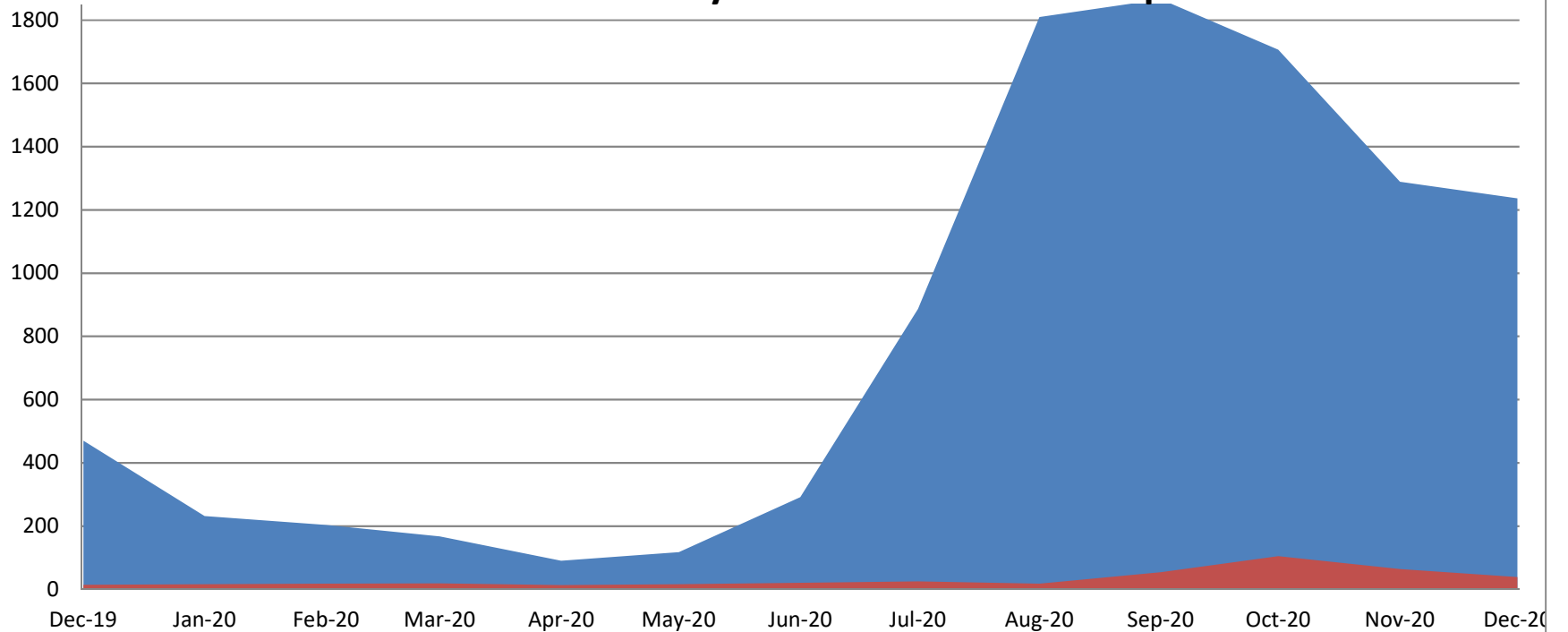
<https://flysanantonio.com/business/about-saas/environmental-stewardship/>

WebTrak: <https://webtrak.emsbk.com/sat2>

Locations of December 2020 Noise Complaints and RATP Inquires

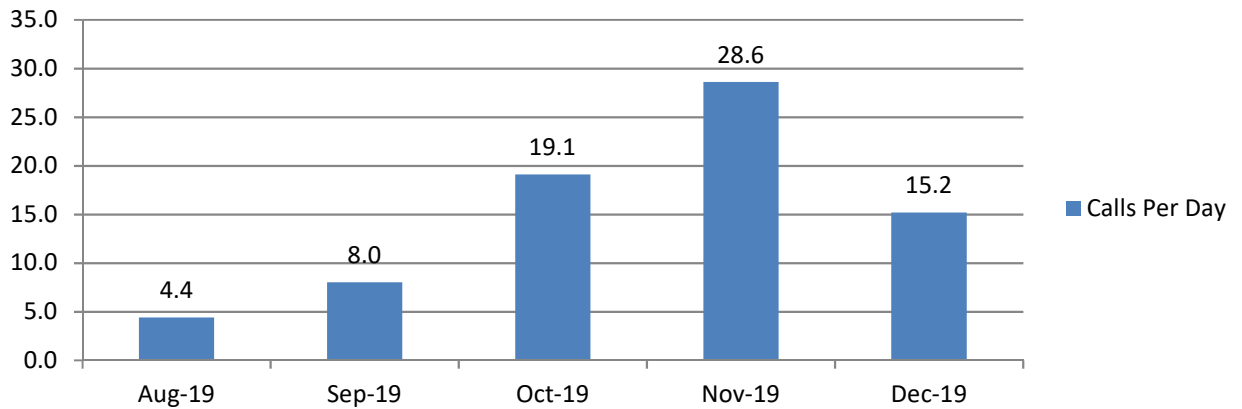


2019 - 2020 Monthly SAT Aircraft Noise Complaints

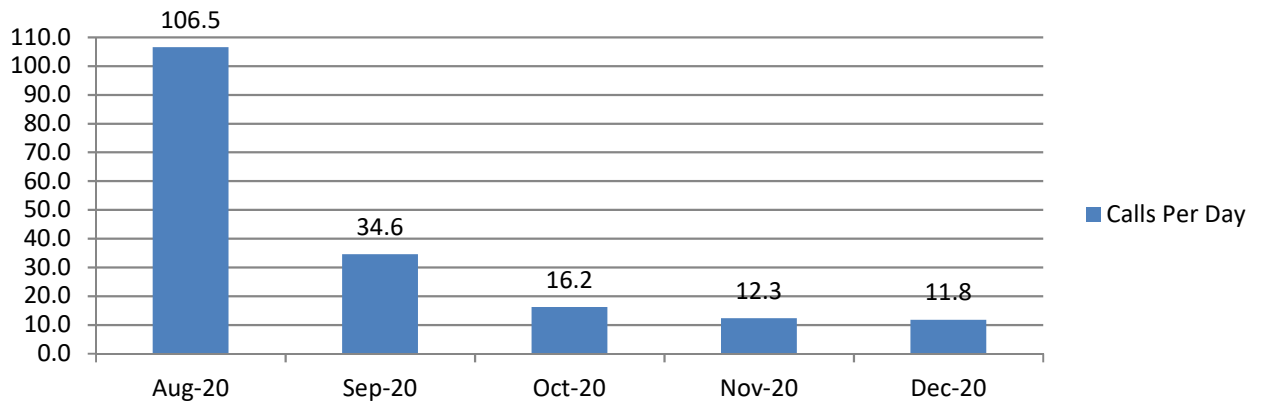


	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
■ Total Calls	470	231	203	167	90	117	291	886	1810	1866	1706	1289	1236
■ Total Callers	14	16	17	18	13	16	20	25	17	54	105	64	38

Average Noise Inquiries Per Day (Pre-COVID19) Aug 2019 - Dec 2019



Average Noise Inquiries Per Day (COVID19 Flights) Aug 2020 - Dec 2020



**ENVIRONMENTAL STEWARDSHIP DIVISION
SAN ANTONIO AVIATION DEPARTMENT**

***NOISE COMPLAINTS
November 2020***

1289 calls to the Noise Complaint Hotline were submitted during this reporting period.

Geographically the complainant calls ranged as follows:

DISTANCE – Miles plus from the airport	Individual Callers	NOISE	RATP	INQUIRY	UNKN
.5	5	9	0	0	0
1	26	32	0	0	0
2	14	90	0	0	0
3	8	937	0	0	0
4	3	5	0	0	0
> 5	5	213	0	0	0
Unknown	3	3	0	0	0
Total	64	1289	0	0	0

There were 64 individuals that generated the noise complaints and RATP eligibility inquiries during this reporting period.

NOISE OFFICER CONTACT - Joshua Heiss

Noise Office: (210) 361-9632

Noise Office Email: airportnoisehotline@sanantonio.gov

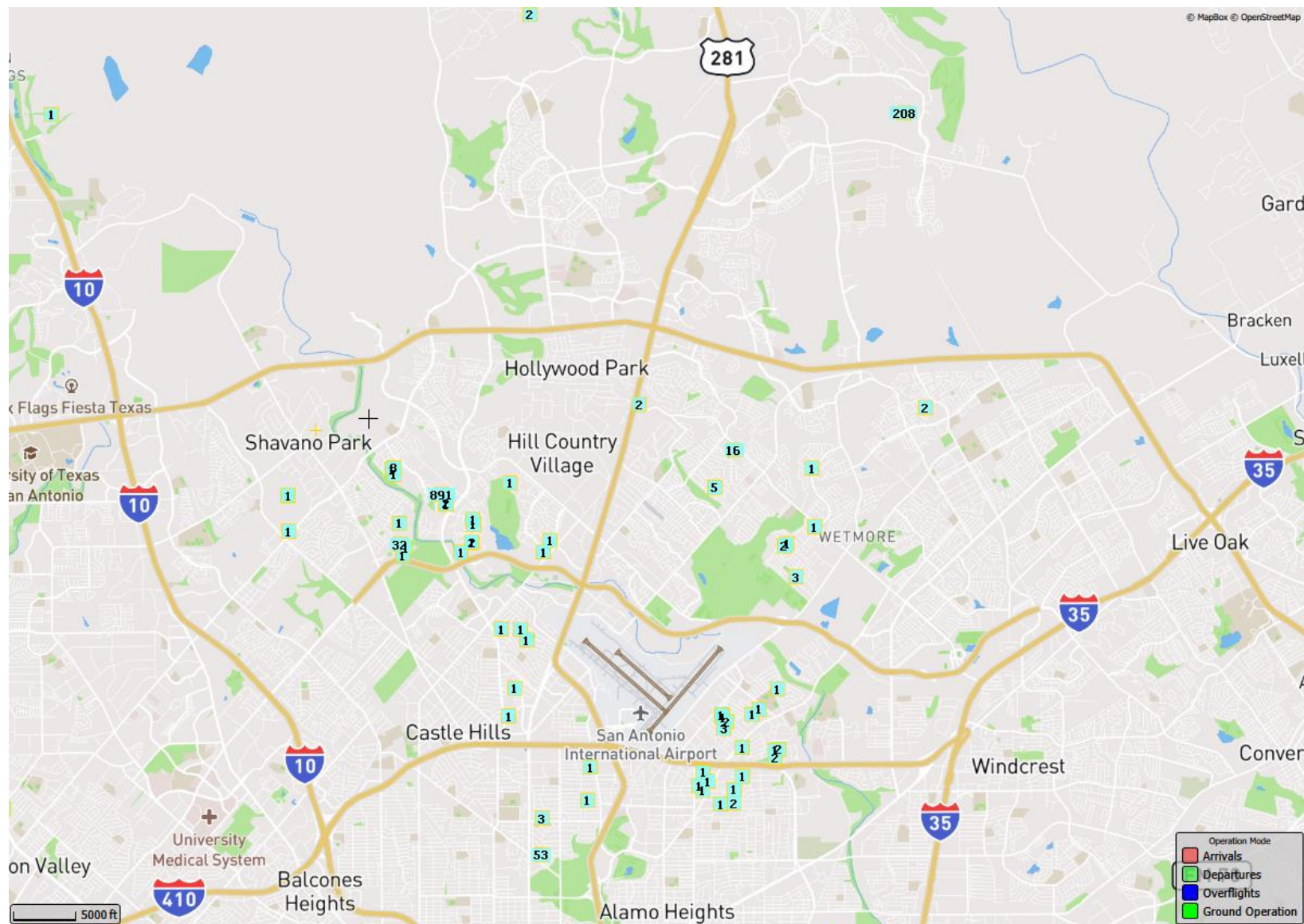
Environmental Stewardship Website:

<https://flysanantonio.com/business/about-saas/environmental-stewardship/>

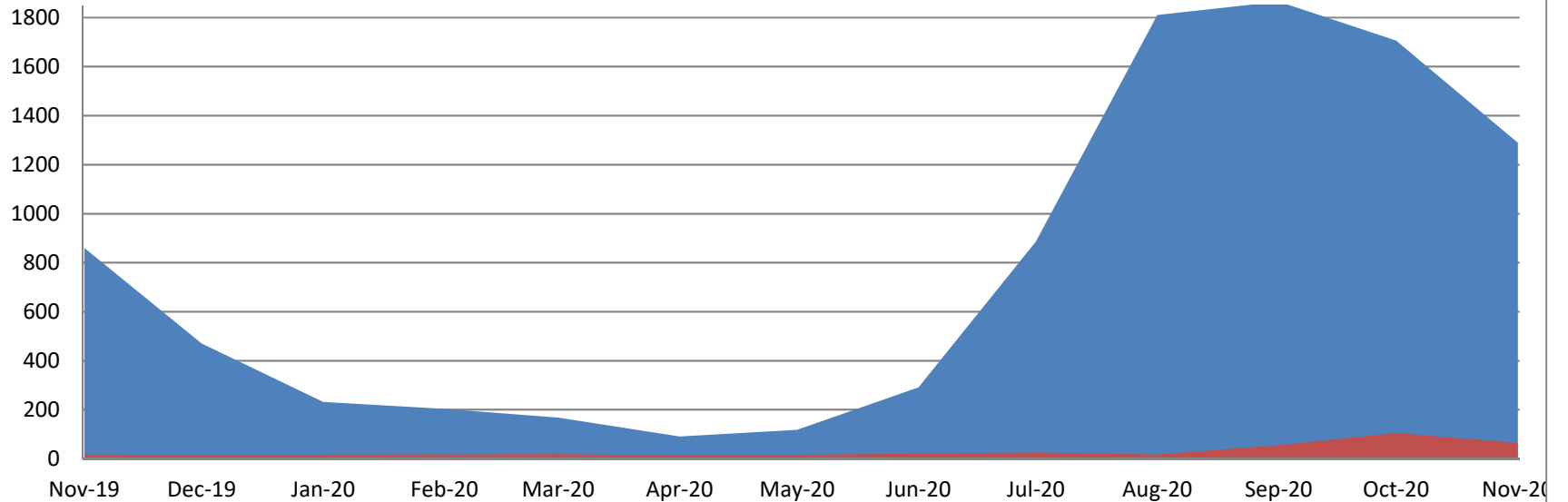
WebTrak: <https://webtrak.emsbk.com/sat2>

Locations of November 2020 Noise Complaints and RATP Inquires

Light Green Boxes = Complaint Locations

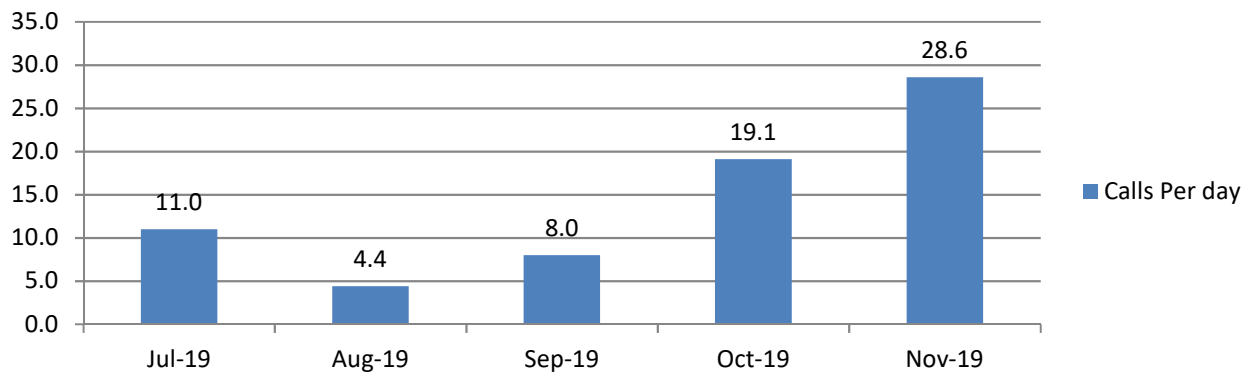


2019 - 2020 Monthly SAT Aircraft Noise Complaints



	Nov-19	Dec-19	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20
Total Calls	859	470	231	203	167	90	117	291	886	1810	1866	1706	1289
Total Callers	17	14	16	17	18	13	16	20	25	17	54	105	64

Average Noise Inquiries Per Day (Pre-COVID19) July 2019 - Nov 2019



Average Noise Inquiries Per Day (COVID19 Flights) July 2020 - Nov 2020

