

**ENVIRONMENTAL STEWARDSHIP DIVISION
SAN ANTONIO AVIATION DEPARTMENT**

***NOISE COMPLAINTS
February 2021***

918 calls to the Noise Complaint Hotline were submitted during this reporting period.

Geographically the complainant calls ranged as follows:

DISTANCE – Miles plus from the airport	Individual Callers	NOISE	RATP	INQUIRY	UNKN
.5	12	11	3	0	0
1	30	27	14	0	0
2	21	650	3	0	0
3	5	11	2	0	0
4	4	4	3	0	0
> 5	3	188	0	0	0
Unknown	2	2	0	0	0
Total	77	893	25	0	0

There were 77 individuals that generated the noise complaints and RATP eligibility inquiries during this reporting period.

NOISE OFFICER CONTACT - Joshua Heiss

Noise Office: (210) 361-9632

Noise Office Email: airportnoisehotline@sanantonio.gov

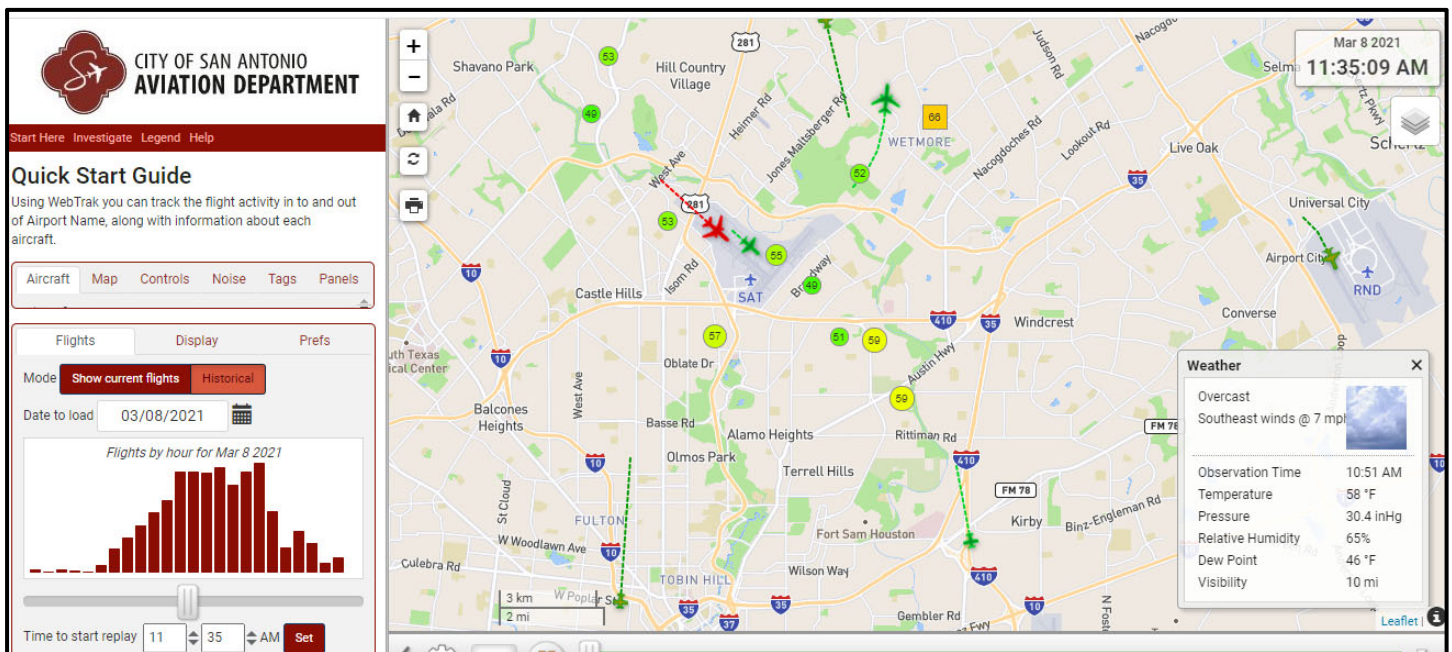
Environmental Stewardship Website:

<https://flysanantonio.com/business/about-saas/environmental-stewardship/>

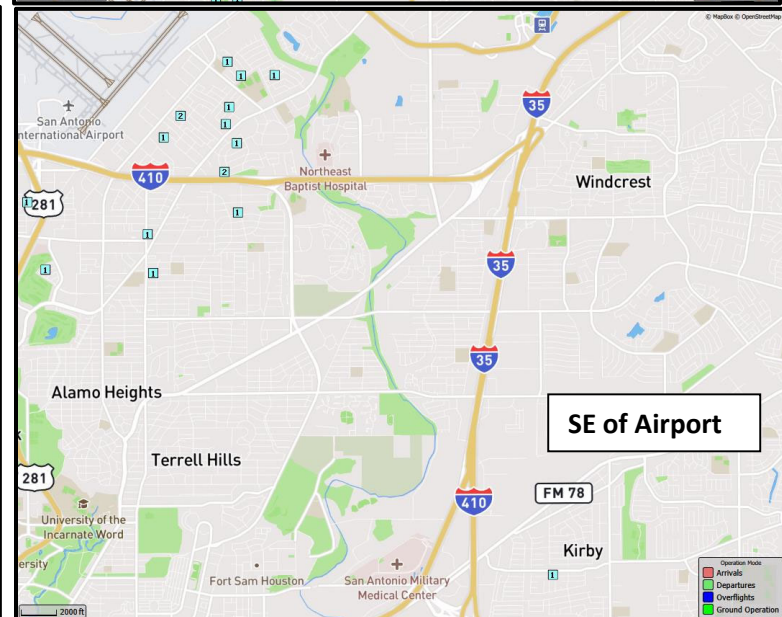
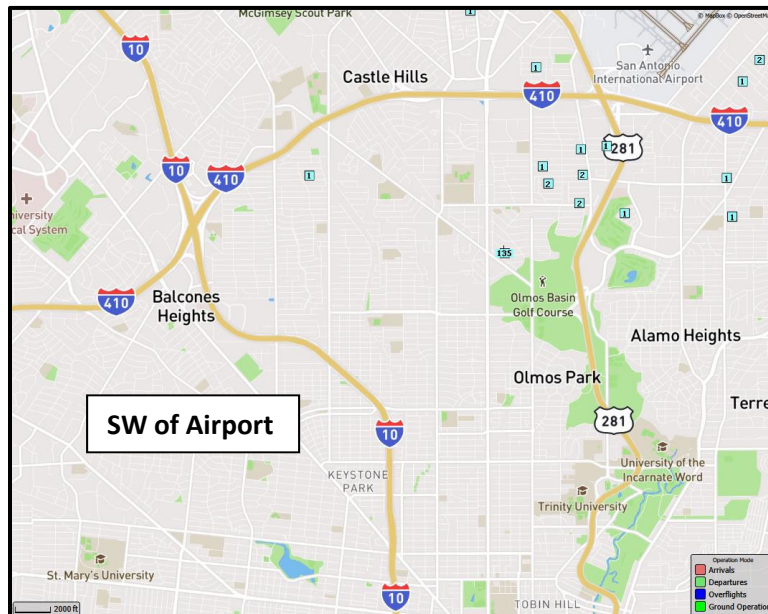
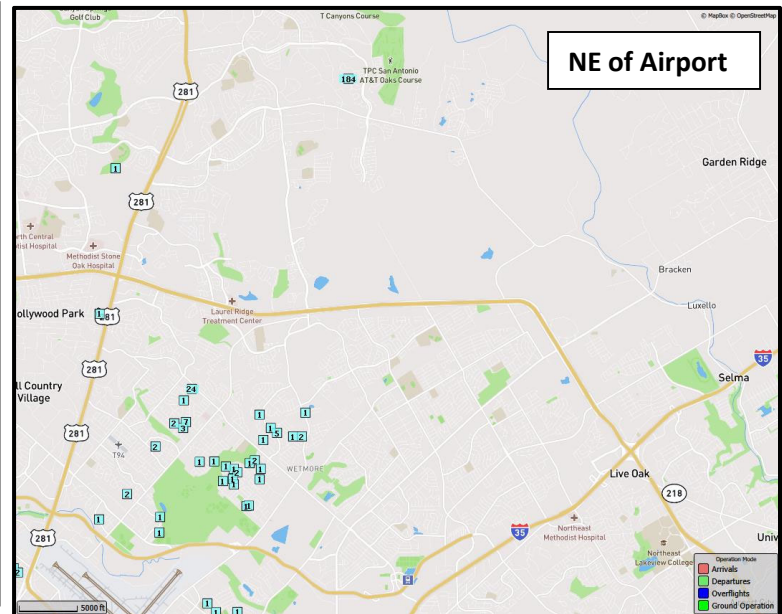
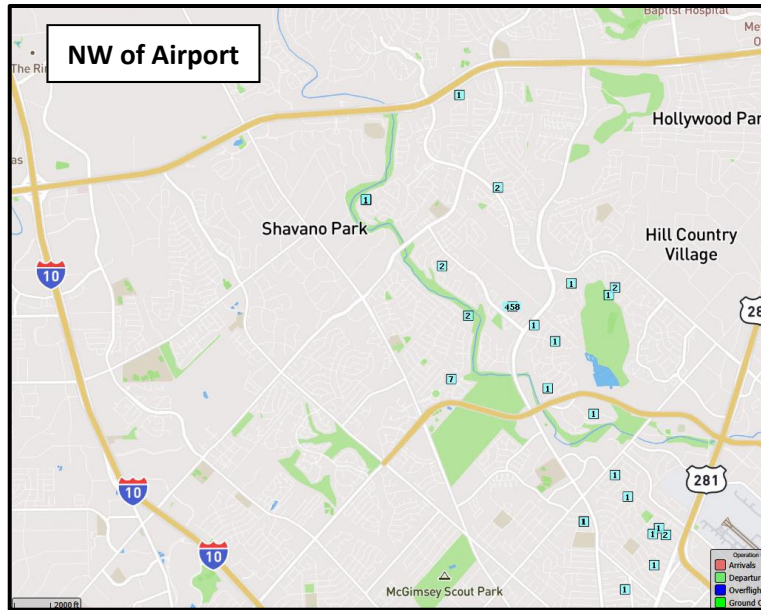
Check out WebTrak: <https://webtrak.emsbk.com/sat2>

WebTrak offers the following information and capabilities to the community in real time:

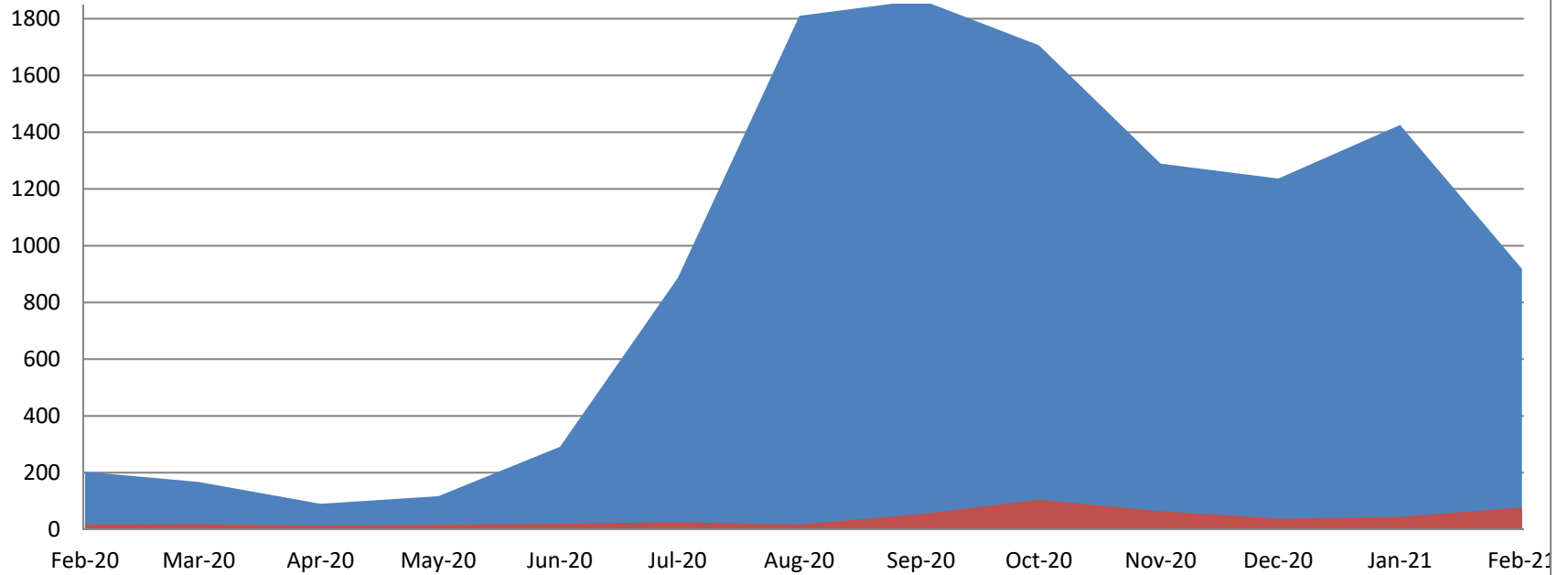
- Track flight operations in real time;
- Monitor noise levels at the Noise Monitor Terminals;
- Replay flight tracks;
- View weather information;
- View flight details, and flight elevation; and,
- Record noise concerns



Locations of February 2021 Noise Complaints and RATP Inquires

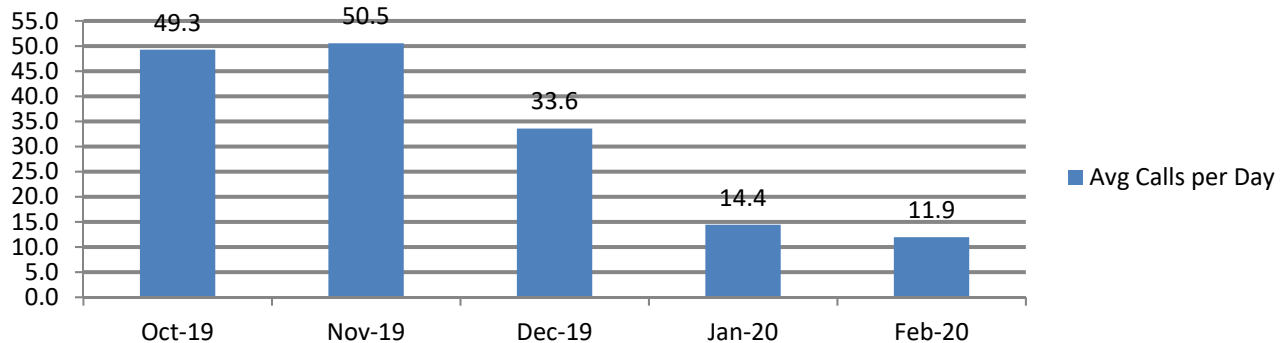


2020 - 2021 Monthly SAT Aircraft Noise Complaints



	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21
Total Calls	203	167	90	117	291	886	1810	1866	1706	1289	1236	1425	918
Total Callers	17	18	13	16	20	25	17	54	105	64	38	44	77

Average Noise Inquiries Per Day (Pre-COVID19) Oct 2019 - Feb 2020



Average Noise Inquiries Per Day (COVID19 Flights) Oct 2020 - Feb 2021

