

Culture & Neighborhood Services
Committee

April 05, 2021

Presented by Verónica R. Soto, FAICP Director



Emergency Housing Assistance Program

Created in April 2020

• In response to COVID-19

Eligibility

- City of San Antonio and Bexar County Resident
- COVID-19 Hardship
- <80% AMI

Assistance Provided

- Rental
- Mortgage
- Utility
- Local, State and Federal Benefit Enrollment

Allowance effective February 18, 2021

	*Term	Rent/Mortgage	SAWS	CPS	Internet
≤50%	9 months				
51% - 80%	6 months				

^{*}Complete reset. All applicants will be eligible got 6 months or 9 months regardless of prior assistance.

Community Outreach

- Updated website with new allowances.
- Added application process FAQ sheet
- Created new EHAP Flyer



Receive Assistance With:











RENT MORT

MORTGAGE

UTILITIES

INTERNET

PAST DUE/UPCOMING RENT PAYMENTS



Family of four making up to \$57,600 (80% AMI* Limit) can qualify to receive assistance for up to 6 months.

Family of four making up to \$36,000 (50% AMI* Limit) can qualify to receive assistance for up to 9 months.

*AMI: Area Median Income

READY TO APPLY?

AND UPLOAD DOCUMENTS

DOCUMENTS NEEDED TO APPLY:

- IDENTIFICATION
- TWO MONTHS INCOME
- COVID-19 RELATED HARDSHIP
- LEASE OR MORTGAGE STATEMENT
- LANDLORD OR MORTGAGE COMPANY CONTACT INFORMATION



CITY STAFF WILL REACH
OUT UPON REVIEW OF

• FILL OUT APPLICATION

- PAYMENTS MADE
- DIRECTLY TO
 LANDLORDS/MORTGAGE
 HOLDERS

Questions?

CALL: (210) 207-5910

WEBSITE: www.sanantonio.gov/nhsd/programs/fairhousing

EHAP Dashboard



As of Mar 31 Total Expended \$80.7M

\$80,746,218







SAWS \$989,403



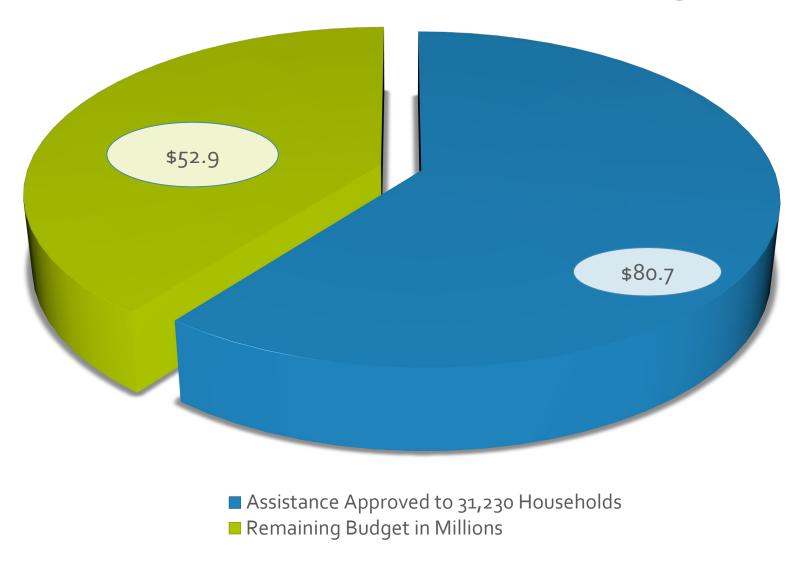
Internet \$293,710



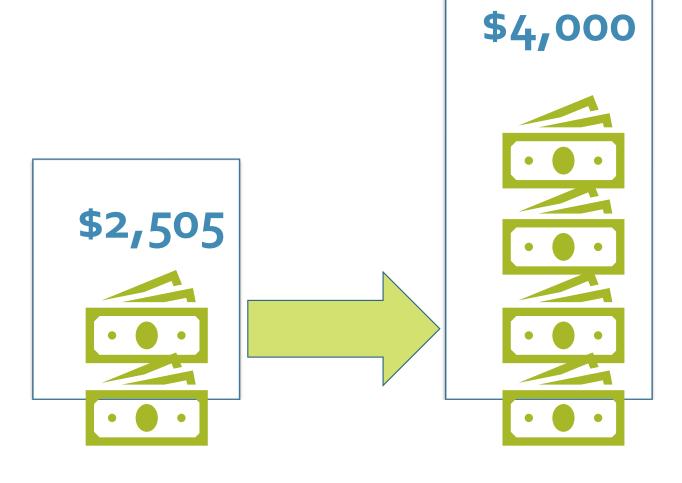
Total People Assisted 83,819 Avg. Assistance Per Person \$963 Avg. Assistance Per Household \$2,586

Current Budget

\$133.6 Million EHAP Budget



Average Assistance Per Household



April 2020 - February 18, 2021

February 19, 2021 - March 31, 2021

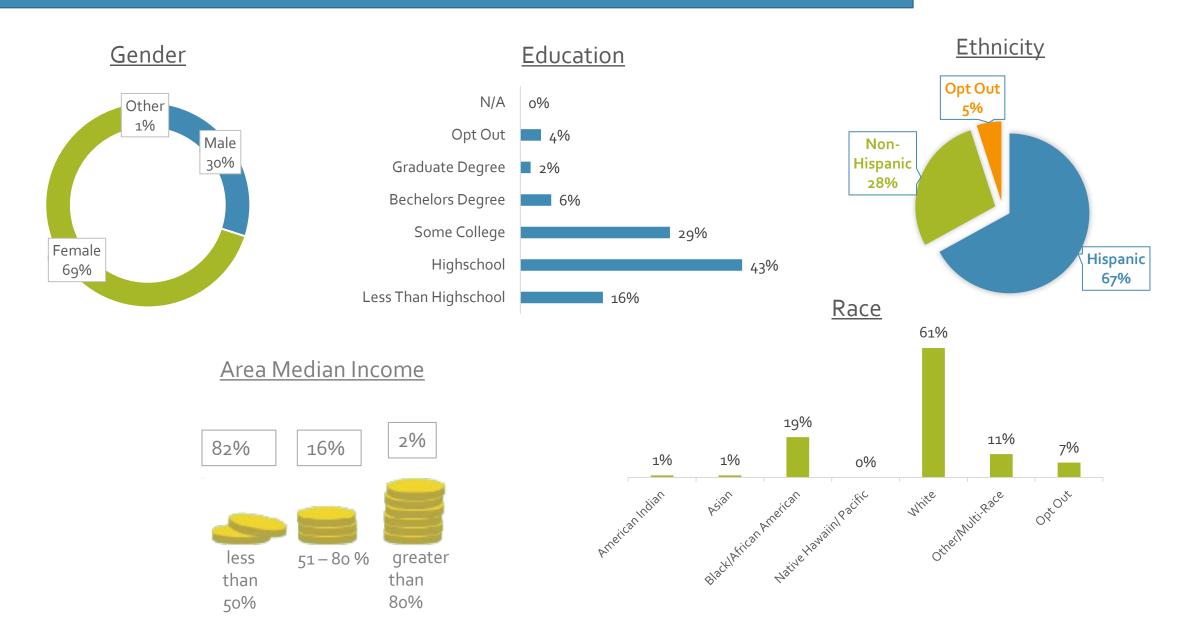
Assistance Provided per Week for last 4 Weeks

Week of	Amount		
March 5	\$1.1 million		
March 12	\$1.4 million		
March 19	\$1.5 million		
March 26 th	\$2.1 million		

Average - \$1.5 million



Demographics – Approved Applications



Outcomes

Benefits Navigators

perform an assessment

received to determine

the most appropriate

available assistance

Benefit Navigators

for each referral

•Asks client if they need assistance other than rent or mortgage and utilities.

EHAP Application

To Date

 794 Referrals placed for Social Service or Financial and Budgeting Assistance (February 19-Present) 50% Served in just 1 session

40% Received help completing 1 or more social service applications

50% Served with 2 or more sessions

38% Received Financial Counseling

Referral System Update—DHS Benefits Navigators

Texas Eviction Diversion Program Pilot

November 2020- March 2021

- Created by order of Governor Abbot in October 2020
- City began administering in November 2020
- Initial \$600k award expended as of March 1
- Additional \$360k TERAP set-aside funding will be expended end of April

Eligibility

- Bexar County Resident
- COVID-19 Hardship
- Must have an eviction on file

Total Rental Assistance Provided

- Up to 6 months, including at least 1 in arrears
- 90 Households Assisted
- Total Amount expended: \$538,402
- Average Household Assistance Provided: \$5,824

Eviction Moratorium

 CDC Moratorium extended through June 30th





Notice of Tenants' Rights

Right to Counsel Program



NHSD will conduct outreach and attend hearings



Courts will include
State Eviction
Diversion
information in
citations issued

Continue During and After the Moratorium

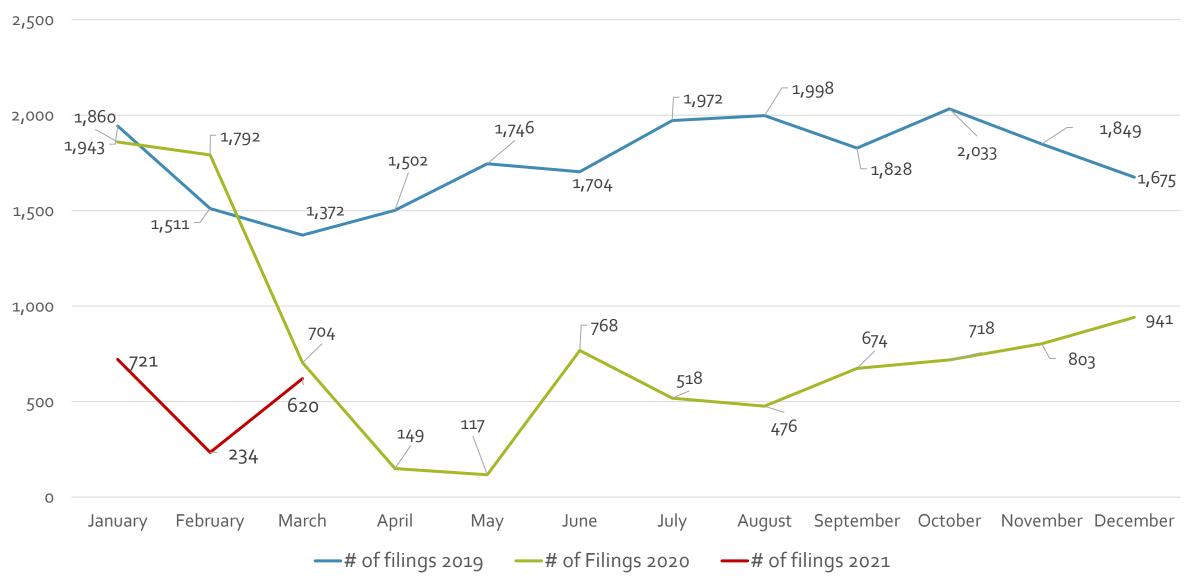
Eviction Hearing Outcomes

- Courts that are hearing cases are accepting declarations to reset or dismiss cases.
- City staff available at Court, declarations available

Precinct	Status	Cases Dismissed	Resets	Default Judgements	Judgement for Plaintiff	Jury Request
1	Pl.1: All hearings Pl. 2: All Hearings	258	273	382	308	11
2	Reduced hearing schedule	403	340	589	186	6
3	All Hearings	247	585	478	180	3
4	All Hearings	569	775	795	440	13
Total:		1,395	1,894	2,132	1,054	32
As Percent of Total:		21.44%	29.11%	32.76%	16.20%	<1%

[•] Data collected by COSA courts team staff June 15th- March 31st

Eviction Filings in Bexar County 2019, 2020, 2021



Texas Rent Relief Eviction Diversion Program Administered by State of Texas

February 2021- Present

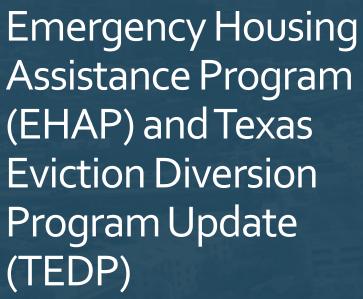
- Bexar Courts Team is referring to this program for rental assistance
- Records sealed for 6o-day abatement period
- \$117 Million Available Statewide

Eligibility

- Resident of Texas
- COVID-19 Hardship
- Must have an eviction on file

Total Rental Assistance Provided

• Up to 15 months, including at least 1 in arrears



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