

#### San Antonio Public Library Director's Report March 2021

San Antonio Public Library (SAPL) celebrated Women's History Month with a special monthlong series dedicated to important women in SAPL's history.

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## DIRECTOR'S OFFICE

Library Director Ramiro S. Salazar serves on the Board of the Local Government Hispanic Network and participated in a Board Meeting on March 12, 2021.

On March 17, Library Director Ramiro Salazar attended the San Antonio Public Library Foundation Virtual Board Meeting. That afternoon, Mr. Salazar participated in pre-recording for *Reflections on Leadership: Inside the Role of Latino Library Leaders* for Texas Library Association (TLA) Annual Conference scheduled for April 2021.

On March 19, Library Director Ramiro Salazar led a virtual San Antonio Public Library Staff Town Hall.

As Immediate Past President of the Public Library Association, Ramiro S. Salazar participated in the Public Library Association Board Meeting on March 26, 2021.

On March 28 Assistant Director Dale McNeill and Assistant to the Director Heidi Kluber participated in the Friends of the Library Board Meeting.

#### MARKETING



• WOAI included Pop Madness in a segment on fun events over the weekend for the weekend of February 27 and 28.

- The Express News published an article in the Arts & Entertainment section about guest of honor, Henry Thomas attending SAPL's Pop Madness.
- The San Antonio Current published an article about Pop Madness highlighting the weekend-long list of events.
- KSAT highlighted SAPL resources for students in their weekly KSAT Kids column.
- SAPL Adult Services were invited onto News 4 WOAI's evening newscast to discuss SAPL events celebrating Women's History Month.
- The San Antonio Current published an article highlighting the Femme Frontera Filmmaking Showcase taking place at the Latino Collection and Resource Center Friday, March 19.
- San Antonio Magazine mentioned San Antonio Public Library's Latino Collection and Resource Center in a highlight of the Femme Fontera event.
- San Antonio Magazine mentioned San Antonio Public Library's Latino Collection and Resource Center in a highlight of the Femme Fontera event occurring later this week.
- KSAT 12 News highlighted SAPL's resources for students in their KSAT Kids column for this week.
- The Page Unbound, a blog dedicated to reviewing books, highlighted "Her Every Move" by Kelly Irvin, which is a fictional novel about a series of attacks on San Antonio locations. The book's protagonist, named Jackie, is the "adult collections coordinator" at Central Library. There is also a reference to the Library's annual fundraiser, the Caterina Ball (sic).
- The blog, "Chapter Break" highlighted Central Library in a post about Kelly Irwin's book "Her Every Move" which is set in San Antonio. The Central Library serves as a major backdrop in the book and this post acknowledges Irwin's research of Central Library with a specific references to Central including the Chihuly sculpture on the second floor.
- KSAT 12's SA Live featured San Antonio Public Library and Spurs Give's Women's History Month reading list on their show. Throughout the segment, they provided synopses on various children's books from SAPL's collection that are included in the list.
- San Antonio Tourist, a local blog, highlighted SAPL's services during the pandemic in a recent post called "Top 10 Pandemic Takeaways." The author described how easy it was for her to utilize Contact-Free Pickup and participate in Take-and-Make crafts.

#### Social Media fun facts for the reporting period:

- SAPL's social media generated 193,477 impressions
- SAPL's social media following base grew by 193 new fans
- Content shared across Facebook, Twitter and Instagram contributed to users engaging with our posts 6,424 times.

#### Social Media statistics for the month:

• Twitter: 5,478 followers

- Facebook: 21,082 followers
- Instagram: 6,949 followers

#### Graphics

The Graphics Team created publicity materials for a variety of programs and events during this reporting period, including materials for summer programs for children, teens, and adults; graphics for the May 1 Municipal Election; National Library Week and National Library Workers Day; the Cortez 40th Branch Anniversary; materials for National Poetry Month; and social media for ongoing online Library programs.

## **DIGITAL SERVICES**

At the beginning of March, the Digital Services department, at the request of Coordinator of Children's Services Cresencia Huff and in close cooperation with Catalog Services Supervisor Katie Enright, completed the task of making board books visible and holdable in the catalog.

On March 4, Coordinator of Digital Services Adam Spana and Digital Library Services Analyst Tricia Masterson met with Training Officer Laura Villanueva to discuss solutions for the Library's need to create training tutorials and track staff progress.

On March 15, Mr. Spana, Ms. Masterson and Digital Library Services Supervisor Rolf Laun met with Ms. Huff and Little Read Wagon Manager Clair Larkin to plan changes to the Symphony ILS that would support circulation of material at LRW outreach events.

Digital Library Services Assistant Daniel Garcia attended Adobe Essentials training on March 16, and March 30.

Digital Library Services Assistant Christina Hess participated in the Organizational Health Unit's 6 Week Challenge and won 3rd place in the Step Challenge.

On March 16, Mr. Spana met with Special Collections Manager Heather Ferguson to plan for necessary IT steps for the library to become a FamilySearch affiliate, a free service of the the Church of Jesus Christ of Latter-day Saints. Upon completion of the project, library patrons would be able to use dedicated library computers to access an extensive collection of digitized genealogical resources.

Mr. Laun and Digital Library Services Analyst Brian Douglass attended the 2021 Computers in Libraries Virtual Conference held on March 23 through March 25. Topics this year centered around COVID-19 innovations, privacy issues, the digital divide, and artificial intelligence.

On March 24, Mr. Spana met with Assistant Director for Public Services Dale McNeill, Library Services Administrator Ron Suszek, Public Services Administrator Haley Holmes, Ms. Ferguson and Briscoe Western Arts Museum Curator of Education Ryan Badger to discuss preliminary steps for reopening the Kampmann Library Portal.

On March 25, Mr. Spana met with Mr. Suszek and BiblioCommons Senior Partnership Development Lead Alyx Park to learn about and evaluate the BiblioWeb and BiblioEvents products as future replacements for the current website and calendar solutions. The products would build upon the current library catalog (BiblioCore), streamline the patron experience and promote discoverability of the library's collections and programs.

On March 25, Mr. Garcia attended the City's Microsoft 365 Planner training. Mr Garcia also attended a webinar on Assessing Quality of Service for LibAnswers -- the Library's platform for providing online reference services.

### LITTLE READ WAGON

Little Read Wagon (LRW) staffers Clair Larkin and Julia Lazarin visited two treatment homes for mothers in recovery from substance abuse. At one home mothers and children enjoyed the shaker eggs, scarves and books Ms. Larkin delivered before the virtual meeting. Ms. Lazarin shared information on the importance of singing and reading with children and how they build early literacy skills. Mothers at the other home did not have children with them so were able to have more discussion about all five early literacy practices: reading, writing, talking, singing and playing. Those mothers received materials to enjoy with their children and a book for each child.

Staff are becoming very comfortable with reading books virtually to young children. Megan Cruz provided two Story Times for children attending Navarro Learning Center. Ms. Larkin participated in the United Way's celebration of National Reading Month by reading to first graders at Winston Elementary. The first graders thoroughly enjoyed *The Three Ninja Pigs* and asked astute follow up questions about motive.

March featured an additional early childhood teacher training of More Mirrors, Windows and Doors. Evaluations are very positive. Teachers include comments on how they can make changes or additions to their classrooms on the Monday following the Saturday training.

Staff continued work on long term projects. There is ongoing work to create new LibGuides to support programs such as how to make playdough or instructions on putting together a bedtime routine chart. Eva Banda is providing Spanish translation. Bringing mobile checkouts to fruition using the Wi-Fi in the LRW vans is advancing with the coordination of Digital Services. The creation of StoryWalks for the Día de los Niños/Día de los Libros celebration on April 30 accelerated as Ms. Lazarin joined Ms. Cruz and Ms. Larkin in their creation.

## CHILDREN'S (SYSTEM-WIDE)

The March Take-and-Make was a creative extravaganza as children were offered a simple paper shopping bag and collage materials to decorate it. Many families shared photos and comments on how much they enjoyed the activity and were making use of the newly decorated bags. Practicum student, Alisha Solis, assisted in sorting materials for the April marble run Take-and-Make. Congratulations to the Take-and-Make, Art & Maker, and STEAM work groups for their collaborations to develop these kits.



KLRN invited SAPL to join them online for two spring break programs. Lea Ann McDonald and Karen Braeuler read aloud and shared library resources including

specially curated book lists for the Green It Up programs on deforestation and pollinators. They received very positive feedback on their dynamic and informative presentations.

Several children's librarians have contributed questions for the Citywide Battle of the Bluebonnets competition to take place in May. Those who have read all 20 of the titles from the 2020 list are invited to help select questions for the different rounds of the competition.

Planning and preparation for summer 2021 continues with scheduling of special guests, staff-facilitated programs, and development of Take-and-Make kits. Special thanks to the Marketing team for their help with printed materials and graphics, and to the Fiscal team for help purchasing items for the Take-and-Make kits. The summer library program committee has been working hard to develop all the plans.

At the March 24 professional learning meeting, Clair Larkin shared resources from the Children's Bereavement Center. Troy Hoyles joined the Children's Services team for a conversation about the recent decision by Dr. Seuss Enterprises. The group continues to share webinars and articles in the professional learning channel on Teams.

## TEENS (SYSTEM-WIDE) / TEEN LIBRARY @ CENTRAL

Due to the library closure, the Teen Library @ Central staff continued to work on a variety of projects and tasks that had system-wide impacts during the month of March.

Virtual Teen Programs and Activities — The 210teenlibrary Discord workgroup, led by Matthew Loaiza (Assistant Manager, Teen Library @ Central) and consisting of Teen Services Librarians and Liaisons from around the system, worked with off-site teen volunteers ("Teen Mods") to host seven weekly virtual teen programs on Discord ("the server") along with additional activities and events. Teen Mods continue to be instrumental in creating a positive, welcoming, and inclusive environment for their peers on the server; this environment provides a space for teens to feel confident in expressing their skills and interests through shared content such as artwork, food and recipes, music, original stories, and more. During the reporting period, teens requested several new channels around teen-identified communities of interest, including literary discussions, pets, dreams, and a channel to practice Spanish. Additionally, teens requested more pronouns to indicate their personal pronouns. One teen also created and shared two online puzzle challenges for other teens to solve.

For the 210teenlibrary Instagram page, Regina Almanza (Library Assistant, Teen Library @ Central) has been creating graphics and videos for posts and stories. These items include teen interest content and highlight general library services. Regina also evaluated and branded teen-created content for posting as well. During the reporting period, Regina presented two Instagram Lives with Library Assistant Ciana Flores and Matthew Loaiza with informational recipe tips to teens and an upcycle craft.

JD Elizondo (Library Assistant, Teen Library @ Central) continued hosting "Jam Club," a virtual program on the Teen Services Discord server, which is a combination of guitar and keyboard lessons, teencreated playlists, discussion and teens hanging out. JD also continues to participate on the Library's Tuned In podcast, helping to record and edit. He also continues to assist in TelRef at Central on Thursdays and at Igo Library twice a week.

Ciana Flores (Library Assistant PT, Teen Library @ Central) continues to engage with teens via the 210teenlibrary Instagram page. Ciana takes both teen and staff content and presents it as posts and stories, as well as creating indirect programming. She continues to participate in Instagram Live videos

with Teen Library staff. Ciana has continued to respond to the 3D printing requests from teens on the Discord server. She prints and sends the requested item out to the teens' preferred library branch for pick up. Ciana also records and submits all monthly statistics associated with the 210teenlibrary Instagram account.

On Monday and Wednesday afternoons, Amisarahi Sarabia (SAPL's Teen Outreach Specialist) hosts "Quarantunes," an Instagram challenge where teens submit their favorite tunes to the 210teenlibrary account, and then Amisarahi and Matthew Loaiza create a Spotify playlist at the end of the week. She also created Instagram story templates that teens filled out and interacted with. In addition, Amisarahi developed and posted teen-created content to upload on the 210teenlibrary Instagram page as well as activities on Instagram stories. Amisarahi also joins Chris Castillo (Teen Services Librarian I, Great Northwest) to host Teen Time on the 210teenlibrary Discord server.

Kathleen Fordyce (Manager, Teen Library @ Central) continues to serve as a member of the Teen Summer workgroup, the Teen Services Discord team, and the SAPL Incident Reporting System workgroup. Kathleen joined Connie Hejl (Teen Services Librarian I, Las Palmas) Thursday evenings on Discord to host the "Random Fandom" club, where teens engage in discussions about different fandoms that interest them, play games and music, and more.

Virtual Teen Content and Resources — The 210teenlibrary Instagram workgroup, led by Matthew Loaiza and consisting of Teen Services Librarians and Liaisons from around the system, shared information, resources, activities, and other content for/by teens on Instagram. Off-site teen volunteers are able to express their skills and interests through the content they create for Instagram; highlights from content created by off-site teen volunteers include an easy-to-make snack for Peanut Butter Lover's Day, a self-care bingo card for Spring Break, DIY acrylic pour eggs, and multiple Spotify playlists.

**Virtual Outreach** – Matthew Loaiza attended a virtual Career Day event hosted by St. Matthew Catholic School with Edward Mayberry (Teen Services Liaison, Guerra) on Friday, March 5. Loaiza and Mayberry discussed what it is like to work at a public library, the various employment opportunities at a public library, and promoted library services and resources for teens and their families. Loaiza also attended a virtual bilingual Parent Resource event hosted by the School of Science and Technology with Ana Menchaca (Children's Services Librarian, Forest Hills) and Marco De Leon (Adult Services Librarian, Brook Hollow). Loaiza, Menchaca, and De Leon spoke with parents about library services and resources available for all ages at the San Antonio Public Library.

**Practicum Student** – In late March, Matthew Loaiza began supervising a practicum student from the University of Denver's Library and Information Science Program. Loaiza and the practicum student will continue to work together over the next few months as the practicum student learns more about Teen Services and observes other library departments.

### **ADULTS (SYSTEM-WIDE)**

In March, the San Antonio Public Library recognized Women's History Month. Adult services staff offered a variety of online programs and activities for this initiative. One program offered during the month included two sessions of Women's Her-Story Month Trivia that tested participants' knowledge in categories such as American Women, Crazy Laws, Trailblazers, and Entertainment. Additionally, Texana staff offered a program called Finding Your Female Ancestors that shared strategies with participants for finding information about the women in their family trees. Finally, a DIY Mini Zine Take-and-Make Kit was available for pick up at all library locations. This kit provided a template for community members to create

a zine (a small circulation publication of original or appropriated texts and images) focused on famous women, specifically those from San Antonio or Texas. The kit also included a crossword puzzle of famous firsts achieved by women.

SAPL recognized Mario Day, celebrated annually on March 10th (Mar10). The Library's Esports committee hosted a variety of virtual programs to celebrate all things Mario. Activities included a virtual Mario Cosplay Contest, several sessions of Smash Ultimate tournaments online, online Mario Kart Tournaments, as well as Mario themed Take-and-Make kits at four Library Locations. The Library received many positive comments for finding a way to move this celebration online while still fostering an interactive way for folks to connect with others who also enjoy all things Mario!

The Library offered a four-part online series related to information literacy in the month of March. This series was called Four Moves to Avoid Misinformation. Each session was on a specific skill that helped participants identify and avoid misinformation on social media. Skills covered included Think Before You Share, Investigate the Source, Find Trusted Coverage, and Trace the Source. Practical information for evaluation information found on social media were integrated into each session and participants also had ample opportunities to ask questions on the topics presented.

# CENTRAL LIBRARY CHILDREN @ CENTRAL

An interview with Assistant Manager Shannon Seglin was featured in the March 2021 issue of American University Magazine. Ms. Seglin is an alumnus of the university and she was quoted throughout the article about diversity in children's literature. Ms. Seglin also created several booklists in support of the San Antonio Book Festival that were featured on the Library's website.

Ms. Seglin, Ms. Stubbs and Ms. Escovedo were very active in online Story Times. Ms. Seglin presented live Story Time and Toddler Time programs. Ms. Escovedo participated in live Story Time and Game Time programs. Ms. Stubbs also presented a Story Time program and supported the Tiny Tots weekly program by maintaining their "Books We Love" section of the LibGuide. She created a song sheet and shared it with families who registered for her live program as well.

Central Children's staff continued to develop outreach connections with area child care centers. Ms. Seglin held a live virtual Story Time for children at Madison Square Child Development Center and delivered them books in support of their curriculum. Ms. Stubbs made similar book deliveries to Central Christian Day School.

Manager Kate Simpson continued co-leading a committee of children's librarians developing plans for the Library's 2021 Summer Reading Program. Along with Ms. Seglin, she packed over 100 crates of giveaway books for distribution to all the library locations in the system. These book gifts are the heart of the Summer Reading Program and their distribution is a critical piece of Central Children's system-wide support. Ms. Seglin and Ms. Escovedo serve on the committee as well and have been working hard to develop programming and promotional material for the summer.

## REFERENCE

As the Library moves through Phase 3 services, the Reference Department continues to provide substantial system-wide support to online customers via the LibAnswers and LibChat platforms.

Reference staff offered a diverse range of programming this month. Librarians, Lorin Flores and Cynthia de Leon presented a timely and well-attended series: "Four Moves to Avoid Misinformation." In the interactive sessions ("Stop! Think Before Your Share," "Investigate the Source," "Find Trusted Coverage" and "Trace the Source") strategies were shared to identify and avoid online propaganda and misinformation on social media. Selected Reference staff were also involved in recording presented papers for the annual conference of the Texas Library Association (TLA). The topics included, "Teaching Critical Digital Literacy in a Public Library." Librarian Kenneth Stewart co-hosted a re-scheduled Black History Month event called, "Black History Trivia."

### **TEXANA/ GENEALOGY**

Librarian II Deborah Countess organized and conducted virtual genealogy classes every Saturday in March. The first three Saturdays were part of the series, "*Building Your Family Tree*," and focused on how to begin researching one's family history: *Part 1 – How to Begin*; *Part 2 – Understanding Census Records*; *Part 3 – Using Vital Records*. Then, in celebration of Women's History Month, the final March class "*Her*"story: *Finding Your Female Ancestors*" presented methods and strategies to attendees that can help trace back the often difficult to locate maternal side of their family line.

For Women's History Month, Librarian I Sylvia Reyna developed a pre-recorded video presentation featuring Jovita Idar Jimenez, a local Mexican-American activist, journalist, suffragist, Texas icon and aunt of the late Nicolasa Idar Bilman, who worked for 18 years in the Central Library's circulation department. Also, Ms. Reyna was invited to present via Zoom on March 18 at the Women's Club of San Antonio. She discussed women who played an important role in shaping our city such as: Angelina, Ella Austin, Jovita Idar, Mary Eleanor Brackenridge and Marion Fenwick.

In early March, the Texana/Genealogy Department received a return shipment of 25 volumes of San Antonio area high school yearbooks that were recently digitized by the Oklahoma Correctional Industries (OCI). The OCI Yearbook Project provides a service that allows libraries and high schools to have their yearbooks scanned and processed at no cost. The department now has a collection of 417 volumes from 146 area high schools.

On March 27, Ms. Reyna presented at the Los Bexareños Genealogical and Historical Society's first Zoom meeting since the pandemic began. Her presentation covered the remote resources that are available through the Texana/Genealogy Department.

As a means of further developing her "Genealogy of Your Home" presentation, Ms. Reyna participated in a series of classes produced by the Office of Historic Preservation for folks interested in becoming Historic House Specialists.

Librarian I Andrew Crews produced a pre-recorded video, *Requesting Military Service Records*, as a way to assist genealogy researchers looking for military information on their ancestors.

## **BRANCH LOCATIONS**

## BAZAN

The Bazan branch resumed service as a Snack-Pak 4 Kids pick up location for on-campus students at select area schools. Children also received a free book with their snacks. The program is scheduled to run through June 19.

Training Officer Emily Flores continued to offer Conversational, Civics and Advanced English class. Additionally, she co-teachers the ESL Book Club. Students finished reading *Outcasts United* this month and will be beginning a new book, *The Boys in the Boat*, in April. Students were provided with a personal copy of *The Boys in the Boat* for the next cycle.

The Bazan branch *Bad Girls Romance Club,* led by Library Assistant Enedina Flores, met online in March to discuss The *Proposal* by Jasmine Guillory. This book was the follow up to *The Wedding Date* which the group read previously. A new book club member, Dawna Raver, who also happened to be a romance author, released a book in March and the group celebrated by having a cake and flowers sent to her on the release date.

The *Bazan Virtual Book Club* also met to discuss *Grown* by Tiffany Jackson, a YA thriller. The book touched on several sensitive topics such as sex abuse, grooming and mental illness. It's a story that juxtaposed the R. Kelly trails during an era of the #MeToo movement. The attendees were not disappointed with the read.

### **BROOK HOLLOW**

Brook Hollow branch continues to serve children by providing them with branch *Maker Kits* and *Take-and-Make* craft kits every month. In March, Brook Hollow staffed passed out 200 kits with craft, art, and activity ideas for children to enjoy. Staff at Brook Hollow also doubled book bundle options for families to check out to help increase circulation of children's materials. Children's Librarian Jasmin Salinas organized and presented with a team of Children's Librarians an online *Read to a Dog* program. Dogs and handlers along with a librarian joined a breakout room with a child or family to practice reading out loud. The program received positive feedback from children, caregivers, handlers, and staff. It will be continuing bimonthly in April and May. In March, the early literacy committee hosted an *Online Spring Fling* for toddlers. Toddlers grooved with librarians to fun, energetic music to kick off the first day of Spring. Librarian Jasmin Salinas also continues to host and present at the following online programs: *SOW Healthy, Game Time Live, Art Club*, and *Baby Time Online-Live*.

Teen Librarian Julia continued her work with the virtual programming currently offered by Teen Services. On March 13th, she and a fellow teen librarian hosted a live potato chip tasting on Instagram to celebrate National Potato Chip Day. Ms. Pouliot also continued her work on the Teen Services Discord server posting weekly in the wellness channel and interacting with teens and teen volunteers on the server. This month Ms. Pouliot worked with the Teen Summer committee to further their plans for Summer 2021. Decisions were made on the summer prizes, activity kits to be given out each month, and the look of the marketing materials that will be distributed around the system. Ms. Pouliot is excited to bring a new and improved program to the teens all over San Antonio this summer. In the branch, Ms. Pouliot supplied new book bundles for young adult readers with themes including "YA Series Starters: Dystopian" and "Award Winners". She also worked with Children's Librarian Jasmin Salinas to streamline the weeding projects currently in-progress with a new white board display and new dedicated channel in the Brook Hollow teams to improve communication regarding these projects.

The month of March was another busy month that saw the growth in virtual programming for the Adult Services Librarian Marco De Leon. The virtual gaming programs all saw an increase of attendees from the previous month's numbers as patrons were excited to play Among Us (03/05 & 03/19), Spyfall! (03/12), and Dungeons & Dragons (03/13). The Among Us program once again saw patrons from out of state participating with San Antonio Public Library patrons!

Mr. De Leon continued to host Brook Hollow's longest running book clubs with new members joining in. The *Mystery Book Club* met on March 11 via Zoom to discuss the book *The Never Game* by Jeffrey Deaver and the *La Tertulia Spanish Book Club* met on March 13 via Zoom to discuss the book *El Imperio Eres Tu* by Javier Moro. Mr. De Leon also continued to co-host the *Science Fiction/Fantasy Book Club* where they discussed the book *The Poppy War* by R.F. Kuang.

On March 18 Mr. De Leon took part in an outreach event via Zoom with The School of Science & Technology where he presented what Adult Services SAPL has to offer. The teachers and parents that attended the online event were excited to learn about the various services SAPL has to offer during the pandemic.

# CARVER

The LEARN Center Training Officers spent March working on the development of a Meet Your Local Employers video collection which will be held on the San Antonio Public Library (SAPL) YouTube Channel. Their goal is to connect job seekers with local companies that are hiring during the COVID19 pandemic.

Throughout March, the LEARN Center continued to make a difference in people's lives. LEARN Training officer Daniel Gomez assisted people with filling out online job applications. He also assisted people with computer tech support when needed. One patron reported increasing her pay and benefits by applying to another job.

Mr. Gomez's Elementary Spanish courses parts 1 and 2 continued. Each class meets twice a week. A total of 12 students are currently taking the courses.

Virtual Story Time continued successfully in March with now two early child development centers. The Miller Child Development Center had a good group of sixteen children in attendance at its scheduled Story Time.

The children's librarian also attended a virtual Family Night Event with the School of Science and Technology. The presentation was greatly appreciated. Her presentation dealt with services provided for children at SAPL. She shared her screen and walked teachers and parents through the SAPL website identifying LibGuides and how to use them. The database and all of the online services for children were reviewed and discussed. The children's librarian was asked to participate in future virtual events. Nature Smart library materials for Take-and-Make kits were also disseminated and remained an additional resource to the Carver community in March.

San Pedro Branch's Library Assistant Carmen Roja, assigned temporarily to Caver Branch, retired from service on March 16, 2020. Mrs. Roja joined San Antonio Public Library in 1981. She retired just shy of 40 years. Carver staff thoroughly enjoyed working with Mrs. Roja and sent her off with a going away party.

# CODY

March at the Ed Cody branch library brought a steady flow of contact free pickups and a slight uptick in computer appointments. Staff worked together on weeding and updating all collections and areas in the library. All professional staff completed Mental Health First Aid training for both Adults and Teens and are prepared to better assist patrons, when they are welcome back in the building.

The branch received much needed circulation assistance from Paschal Booker, on loan from Potranco for the better part of March. Library Assistant Haly LeFlore continued her deployment with NHSD.

Children's Librarian Kristin Yourdon helped with many online, virtual programs during the month of March. On March 4, Yourdon hosted Art Club Online. On March 11 & 18, Yourdon presented Story Time Online. In the breakout room, Yourdon sang several songs and read Naughty Kitty by Adam Stower. Yourdon also presented during Art Club Online with a demonstration of diffusion artwork using a coffee filter and then dripping water on the filter so the colors spread and mixed. Yourdon then talked with the kids while they worked on their projects.

On March 20, Yourdon presented during the Adventurer's Book Club. The club discussed the book Clean Getaway by Nic Stone and had some important conversations about racism, privilege, and being an ally.

Yourdon presented during Game Time Live on March 25. Yourdon led a game called Instant Talent Show with the kids. During this game, Yourdon spotlighted one of the participants at random and then they had 30 seconds to show off one of their talents. On March 26, Yourdon helped out with the Read to a Dog program. Yourdon went into the breakout room with one of the dogs and one of the readers to assist with any technical issues.

Teen Librarian Amy Rae Weaver worked with colleagues to create materials and experiences for teens across San Antonio. Besides providing service for patrons at the Cody Branch Library, she and colleagues compiled lists of relevant media for teens to celebrate Women's History Month and the start of the baseball season. She created a tie-in video book talk on baseball novels teens might love, for use on the Teen Library's Instagram account.

Weaver helped create new volunteer opportunities for teenagers as part of a workgroup dedicated to providing teens with offsite volunteer hours through the San Antonio Public Library. Additionally, she contributed to the ongoing work of the Summer Reading Program and Teen Equity workgroups throughout the month.

Adult Services Librarian Marcella McGowan hosted the Eastside Churches of San Antonio program with guest speakers Glory Turnbull and Harold Johnson on March 25. McGowan was a co-host for several programs: Black History Trivia game with Ken Stewart on March 19 and two Chair Yoga programs with Brook Mjolsness, on March 9 and 26. She also attended several virtual programs: ALA Connect Live: Leveraging Partnerships with Chapters on March 25 and Dialogue with Indiana Library Federation with President Latrice Booker on March 23.

On March 24, McGowan was a co-contributor on two presentations for the 2021 Texas Library Association Annual Conference, held virtually - Critical Digital Literacy in Public Libraries: Teaching Information Disorder in the Time of COVID-19, and Digital Collective Library eMentorship with Cynthia DeLeon, Lorin Flores and Daniel Gonzalez.

Branch Manager Theresa Garza attended several virtual committee meetings and webinars in March, including: Circulation Policy & Procedures, IT Manager's Group, SAPL 6 Week Health Challenge, SAPL Director's Town Hall, and Library Leadership Team, and is excited to be involved in the new Bienvenidos a la biblioteca workgroup.

## **COLLINS GARDEN**

Collins Garden Library (CGL) continues to provide Non-Contact Pick-Up of library materials, computer appointments and Brisk-Browsing began in April.

CGL Manager Jeannette Davies continues to be an active member of the Texas Library Association (TLA) Public Relations Committee producing TLA's Libraries Transform Texas Podcasts. In April, Davies interviews SAPL's Children's Services Coordinator Cresencia Huff and SAPL Summer Reading Chairs/Librarians Kate Simpson and Leslie Elsasser who reveal the theme for SAPL's 2021 Summer Reading Program. The podcast debuts in June 2021.

Davies shares her knowledge of producing and hosting Noon Time Helping of Cooking in SAPL's Virtual Kitchen during the Texas Library Association's Virtual 2021 Conference April 22-24. What's Trending in Cooking and a Mother's Day Tea are on April's menu Thursdays at Noon. Patrons sign up for the online cooking program on SAPL's website, events, via Trumba. Davies also participates in COSA/SAPL Toastmasters and has honed her public speaking skills.

The manager provided technical support for the San Antonio Book Festival Virtual 2021 for Author, Former COSA City Manager Sheryl Sculley's session re: book *Greedy Bastards*, along with former US Secretary of Housing and Urban Development and San Antonio Mayor Julian Castro as moderator.

In March, Children's Librarian Gina Brudi continued to serve library families and teachers with Make and Take Kits and Reader's Advisory. As part of the SAPL Babies and Toddlers Committee, Brudi engaged children during Toddler Time via Zoom and attended Juvenile, Summer Reading Club, and Performers and Book Lists meetings. In celebration of National Reading Month, Brudi did a virtual read aloud with a 2<sup>nd</sup> grade class from Winston Elementary School. Brudi also facilitated the monthly Adult Book Club via Zoom in March. The group read the book *The Book of Longings* by Sue Monk Kidd.

Teen Services Librarian Daniella Toll hosted five programs on the SAPL Teen Services 210teenlibrary Discord server. During their interactions with the online game, teens expressed superior problem-solving skills with their teammates and creativity in character creation and development. Toll facilitated a Teen Mod meeting for 210teenlibrary Discord server volunteers. Teens discussed guidelines and interactions online, welcoming new teen volunteers, discussing timesheets and turning in hours. Teens are empowered to make the online platform a space that feels welcoming and encourages meaningful conversations and supportive community for ages 13-18. Teen Mods have done a superior job in steering conversations and promoting productive attitudes and activities.

Toll attended Teen Summer meeting. This year, Teen Summer features local teen artist's original work on T-shirts and fliers. Toll served as a judge in the Southwest Research Institutes' virtual science fair for teens, 6-12 grade. Toll helps coordinate processing paperwork and application for incoming teen

volunteers for the 210teen library server. The opportunities for teens to volunteer off-site gives them a valuable way to give back to the community and contribute to society in a meaningful way, while many of the in-person opportunities have been taken away from them with COVID.

# CORTEZ

#### Manager and All Staff

Preparations for the Cortez anniversary are in full bloom while some staff meet with Marketing and all staff work on decorating, content for the LibGuide, contact with our stakeholders including Parks and Recreation, and Facilities freshens up the grounds.

The staff continue to do weekly team-building events and during this period painted rocks for the public rock garden, played darts, and made small woven bookmarks.

The Branch continues to partner with Parks Department to share Nature Smart Library activities. This month the Branch shared kits on making a paper cactus garden.

All staff are keeping up with COSA mandated training including security, climate change and ethics. This month there was the addition of the training video for beginning Phase Three Enhanced services.

Manager Cammie Brantley was contacted by a Trinity University graduate student for her project on the CCCN and Nature Smart Libraries. Ms. Brantley was happy to share her experiences and provide contacts.

**Children** In the month of March 2021 Nicole Cubillas helped plan and prepare Children's department Take-and-Make craft kits for distribution for the months of April and May. She collaborated with fellow Children's Librarian Kristin Yourdon on a blog post to be hosted by SA Charter moms and was invited to participate in a recorded interview on the subject of youth literacy and graphic novels in the month of April. Cortez was one of the locations selected to distribute kits for KLRN "Green It Up" and also for the COSA Girls Empowerment workshops.

**Adults** Craft assignments continue to go out from Library Assistant Jo Ann Paredes via email. For the month of March, the crafts were: Monogram Clay keychain, Weaving, Sakura Easter Eggs, Botanical Easter Eggs & Mini Easter Egg Pinata. Adult Service's Librarian Angela Morrow hosted the third meeting of SAPL writers for the Books and Writing Group of Adult Services, moderated trivia for Women's History Month, and read poetry for an *In the Stacks* Poetry Month Video. She is currently working on National Poetry Month efforts, co-hosting an upcoming book discussion, and helping coordinate efforts to celebrate Cortez's 40<sup>th</sup> anniversary.

#### **ENCINO**

This month Children's Librarian Lea Ann McDonald created and installed passive outdoor Birds of Texas scavenger hunt for patrons. Additionally, she presented a live online program in collaboration with KLRN. Spring Break Green it up program about Pollinators and the Environment via Zoom.

Lea Ann worked with our part time Teen Liaison (Shyana Axelrod) to create a monthly To Go Kit for Teens, in order to be inclusive of all age groups.

Created weekly Take-and-Make Branch level kits for Encino for Children and Tweens. Design insert, purchase and assemble all materials into a kit.

Children's Kits included a Pi Day Bracelet, Pastels and Black Paper and Make a Shopping Bag (system wide). The Monthly Tweens Kit was a Constellation Viewer created by Part Time Children's Librarian Katherine Dillard.

Lea Ann promoted system wide and Encino branch children's services via monthly email to patrons for Children's services as well as submitting photos to Ann for Encino Friends of the Library Facebook page to promote Children's services.

Lea Ann continues to work with Art & Maker online programming group and attend monthly Children's Services meetings.

Lea Ann concluded her year-long leadership commitment of Take-and-Make work group prior to summer with all materials sent to branches for April and May kits

In March, Encino continued distributing a monthly branch level adult Take-and-Make kit. March's kit was DIY Copycat Burt's Bees Lip Balm. Patrons gave some great positive feedback about this kit.

Assistant Branch Manager Ann Laird is a member of the Adult Summer Reading Program committee. In March the committee met to discuss expectations for the program this year, potential prizes, and potential programming.

Ms. Laird also volunteered to help out with the virtual San Antonio Book Festival. In March she participated in training to learn how to use Accelevents (the virtual platform the San Antonio Book Festival is using) so she could be a tech liaison volunteer.

Encino's popular Spice is Right program also continued in March. March's featured spice was Turmeric, and the packet included a recipe for Golden Milk Tea.

## FOREST HILLS

The Forest Hills Branch Library is closed due to the ongoing work to recover from the winter storm of February 2021. The staff on hand, including Branch Manager Mary Naylor, Children's Librarian Ana Menchaca, and Library Assistant Robert Solis remain on site to provide access to crews who are actively working in the building to repair damages and complete elements of the renovation project. All other staff have been reassigned to alternate library locations while they await their return to Forest Hills. The staff look forward to being able to fully reopen and offer services to the public once again.

While public service has been halted for the time being, library work continues as staff provide input to work groups and participate in virtual programming.

Branch Manager Mary Naylor offered the monthly book club for the Doris Griffin Senior Centers. The group meets virtually to discuss works of fiction. The group met on March 5 to discuss the Magpie Murders by Anthony Horowitz. They were delighted to discover that the book has a recently released sequel titled The Moonflower Murders. While many of the group have traditionally only read hardback books, they have slowly come to discover electronic books as another option as their travel to libraries and bookstores has been limited due to the pandemic. Ms. Naylor regularly provides instruction on how to access these resources from the San Antonio Public Library's digital collection.

Children's Librarian Ana Menchaca participated in several Tejas Star meetings this month. Ms. Menchaca contributed to an activity guide based on the book list and recorded a presentation that gives a brief overview of each book. This completes Ms. Menchaca's tenure on the Tejas Star Reading list. Ms. Menchaca served a total of three years and found the experience valuable and rewarding.

Ms. Menchaca was asked to participate in a lecture about finding good quality Latinx books. Ms. Menchaca shared a list of Latinx books that she loves and tips on how to find more books. The recorded lecture is titled "Finding Quality Latinx Children's Books," and will be available on demand the week of the annual TXLA conference.

Ms. Menchaca also provided the Story Tme Group two curated Story Times, one in Spanish and English. These Story Times are made available on the SAPL website so that parents can use them as a guide and have their own Story Time at home.

### **GREAT NORTHWEST**

A StoryWalk presentation of the award-winning book, All Around Us by Xelena González and Adriana Garcia is now on display at the Great Northwest Branch Library. The story celebrates the circle of life, family, and finds the circles all around us such as flowers, suns, rainbows, and more. Families and visitors can walk along the sidewalk to read the story outside and then sign the digital guest book and access more activities online. Children's librarian Cari Raley sent out 134 digital activity kits for families to work on together at home. She also made 16 big family book bundles of 25-30 hand-picked books based on the children's ages and interests.

During March, Teen Librarian Chris Castillo facilitated five virtual Teen Time programs on the 210teenlibrary Discord server. Teens devised and implemented gaming, shared original artworks, short stories, and discussed books & other media. Teens were excited for and eager to submit content for Young Pegasus. Teens demonstrate ownership over their virtual space. Teens' recent server suggestions and improvements included new channels to discuss Dreams, Food, and a Spanish language channel.

Adult Services librarian Stephanie Vazquez worked with the Esports committee on the 2nd Annual Mario Day event. This year the committee held a Virtual Cosplay Contest and online gaming events. The Virtual Cosplay Contest accepted submissions in February and the winners were announced on March 10 in a video posted on San Antonio Public Library social media channels. Ms. Vazquez created Mario Day Craft Kits for all ages and Great Northwest staff distributed the kits in March. Kits provided supplies and instructions for several Video Game themed crafts including a star bracelet, origami video game characters, bookmarks, and stickers.

Library assistant Kathleen Marascio completed a craft video Be Jeweled with Nature Necklace and is working on another called Light Bright Paintings. The videos focus on affordable and creative crafts using recycled materials. Ms. Marascio has been working on another cooking demo in the Cake-Mix-Magic series, Strawberry Tres Leche. She has also been working on a National Poetry Month online program, Do you Haiku?

## **GUERRA**

Guerra Branch Library welcomed spring with green themed decorations and a special Spring Break Staff Wellness planting activity. The Guerra Team greeted a wonderful new member, Library Aide Guadalupe Pinales, who will be assisting at Guerra while Memorial undergoes renovations.

Branch Manager Monica Garza Bustillo attended the American Library Association presentation "Evaluating Program Success in a World gone Virtual" on March 4. Circulation Attendant A. Abella Lazalde-Jimenez, and Ms. Bustillo participated in the SAPL Strong 6-Week Challenge for Wellness. Ms. Bustillo attended the March 4 "What's on Your Plate" and March 11 "Nutrition in a Nutshell" presentations. On March 5 and March 19, Ms. Bustillo attended the SlickTalkers Toastmasters meeting and presented a panel discussion with Branch Managers Oscar Gonzalez and Jeannette Davies. Ms. Bustillo is a dual member in the San Antonio Public Library Toastmasters and the City of San Antonio Toastmasters groups. Ms. Bustillo facilitated the first Guerra Staff Book Club discussion of *The Flight Attendant* by Chris Bohjalian on March 6 with Library Aide Laura Ocasio and Adult Services Librarian Stephen Jackson. On March 17 Ms. Bustillo attended a special Staff Edition of "Noon Time Helping" presented by Collins Garden's team: Library Assistant Carlos Loera and Branch Manager Jeannette Davies. Ms.Bustillo facilitated the Athena Readers Book Club discussion of *The Sun Down Motel* by Simone St. James. Ms. Bustillo continued her participation in the monthly ITSD/Branch Managers Meetings on March 23 and then attended School Library Journal's Young Adult Book Buzz. On March 24 she attended the Library Board of Trustee meeting. On Monday March 29, Ms. Bustillo presented "What's New at a Library Near You," at the San Antonio Oasis Center. Monica Garza Bustillo continues to review for the American Library Association publication *Booklist.* Her March review of Adele Park's *Just My Luck* was published in March 1 Vol. 177 No. 13 edition.

Children's Librarian Arlene Richardson continued weekly collaborations and planning with her work groups and Teams members to provide virtual program options. She added weekly program offerings from her Toddler Time work group to the preschool LibGuide and updated the Early Literacy Tips page of the guide with reasoning, problem solving, creativity and inventiveness tips. Ms. Richardson selected new book resources for the LibGuide page: Resources for Neurodivergent Families. She filled roles of presenter, host and co-host at weekly programs for children: Toddler Time, Story Time and Game Time. On March 20, Ms. Richardson co-hosted a special spring program for Toddlers: Online Toddler Spring Fling Dance Party – where toddlers welcomed Spring with music and dance. She assisted her work group with planning the new virtual Read to a Dog program and Ms. Richardson participated in the very first program on March 26. The feedback after the program was very positive and the program will continue.

Adult Services Librarian, Stephen Jackson, assisted the Willie Cortez Senior Center in preparing and distributing meals for senior citizens on March 4 and 11. He recorded *Un autobus caído del cielo* (*A bus called heaven*) by Bob Graham on March 16 and he recorded *La oscuridad* (*The dark*) by Lemony Snicket for Dial-a-Story in Spanish on March 19. That same day he presented the library trivia game at the Willie Cortez Senior Center. In this game he emphasized questions on Saint Patrick's day. He assisted the Willie Cortez Senior Center again with meals on March 18 and 25. On March 26, he presented another library trivia game at the Willie Cortez Senior Center again with meals on March 18 and 25. For that week he emphasized questions on amazing survival stories.

Library Assistant and Teen Liaison Edward Mayberry attended the Teen Services (March 10th), COSA Black and African American Affinity Group Spring Meeting(March 26th) and San Antonio Public Library Toastmasters meetings(March 5th and 19th). Mr. Mayberry along with Teen Library Assistant Manager Matthew Loaiza participated in the St. Matthews Catholic School Career Day via Zoom on March 5th. He served as moderator for the Tuned In Podcast Teen Dating Violence with Kim Berry from the YWCA on March 19th.

## IGO

The Teen Services Librarian, Laura Herman assisted with Dungeons and Dragons on Discord. The teens have been working together to complete a quest, and they welcome new members and answer any questions they have. The librarian also made craft kits for Igo teens with supplies to make mosaic bookmarks. All 20 kits were sent out with teens.

Children's Librarian Carrie Vance continues to support the system-wide effort for both Baby Time Online Live and Toddler Time Online Live. For both programs, she presents on a regular rotation with a larger team. The Baby Time audience continues to grow while the Toddler Time audience remains strong. Ms. Vance is also contributing to the relatively new Art & Maker program that runs virtually twice each month.

Ms. Vance continues to facilitate The Stitchery for Igo. While attendance has waned over the months, the members that continue to meet virtually express tremendous gratitude for the opportunity to share projects, stories and learning of all kinds. Members explored new techniques like intarsia and duplicate stitching. Many members also shared their excitement over receiving their COVID-19 vaccines and hope that this brings them another step closer to in person meetings.

Senior Services Coordinator of Igo branch library, Irene Scharf created March Elderberries newsletter, The Elderberry Vine, which featured engineering resources and it was sent to 175 members of Elderberries group.

Adult Services Librarian, Gamini Haluwana continues to offer guided meditation classes on Sunday mornings. More than 20 people attended the program throughout the month of March.

During the month of March, Igo branch was providing IRS tax forms and instruction booklets for the public through contactless pick up. Library Aide, Linda Bauers created a book display on Women's History Month near the window. Book bundles are very popular among Igo library customers and they were checked out to customers in record numbers during the month of May.

#### JOHNSTON

Inspired by her Teen Librarian's attendance in February, Mx. Mitchamore attended the Mental Health First Aid training offered through Texas State Library and Archives Commission (TSLAC) on March 6. In recognition of Women's History Month, Mx. Mitchamore hosted a Women's Her-story Month Trivia game on March 8 (International Women's Day) and March 12. Questions included serious and playful information including questions about the first female licensed doctor in the United States and a question about the woman behind the first modern chocolate chip cookie recipe. The SAPL Crochet Circle met on March 9 and 23 with Mx. Mitchamore as moderator. Mx. Mitchamore acted as one of the moderators for the Virtual Sci-Fi & Fantasy Book Group meeting on March 11.

Children's Librarian Tiffany Durham continued to work with various Children's Services work groups to provide virtual program and Take-and-Make kits for the community. In March she co-hosted the follow programs; Baby Time Online Live on ZOOM, Home-Schooling Outreach Program and the bi-weekly Game Time Live on Zoom. She recorded a book for Dial-A-Story. Miss Tiffany started Spring with the Online Toddler Spring Fling Dance Party on March 20th. The dance party was presented by several members of the Babies and Toddler Work Group. They danced the chicken dance into Springtime. Miss Tiffany continued to find professional development opportunities and reviewed the course Owning the Customer Experience.

Teen Librarian Shannan Prukop joined Julia Pouliot in an Instagram Live doing a mystery potato chip tasting on March 13th to celebrate National Potato Chip Day, and recorded a panel on cosplay in libraries for the upcoming Texas Library Association (TLA) conference. Mx. Prukop also accepted the position of anime-area coordinator for Pop Madness and joined the Pop Culture workgroup, where they have helped develop one of the fandoms for the upcoming Fandom Marathon program. They have also been helping with creating and codifying the teen volunteer process for in-person and off-site volunteers, and continued

leading the Tryday Friday and Gaming programs on the 210TeenLibrary Discord server. Tryday Friday has encouraged a teen to step into the role of leading games and discussions of creating games, where Gaming has helped teens grow confidence in showing their game streams and interacting with others while managing gameplay. Additionally, Mx. Prukop assisted the Teen Pride workgroup on an upcoming program in May in partnership with Fiesta Youth.

Ms. Jackson aided Children's Services by translating Book Bundle Activities Sheets into Spanish. Ms. Jackson serves as a regular contributor to *Telecuentos* (*Dial-a-Story*) and recorded children's books in Spanish on March 9 and March 12. Ms. Jackson reviewed the course Owning the Customer Experience as part of her professional development.

## LANDA

Children's Librarian Robin Alcorta was invited to read *Where is the Green Sheep* by Mem Fox and sang songs with a PreK4SA class on Zoom.

Children's Librarian Robin Alcorta hosted Art Club Online. The two activities this month were decoupage and art diffusion. Kids had a chance to make art and show off their art during this hour.

Landa's three adult book clubs continue to meet via Zoom and the attendance keeps growing. This month, the Reader's Ink Book Club read the best seller *Where the Crawdads Sing* by Delia Owens. It is a riveting book that keeps the reader entranced well into the last pages with its surprise ending. The book club that meets at The Village at the Incarnate Word read Larry McMurtry's Telegraph Days, one of his lesser-known works whose female heroine is reminiscent of Forrest Gump—she meets just about all the stars of the American West as she moves from Oklahoma to the shootout at the OK Corral in Tombstone, Arizona. It met with mixed reviews from the group but the "ayes" won out! The mystery book club read Alexander McCall Smith's *The Geometry of Hands*, part of the Isabel Dalhousie series set in Scotland.

Adult Services Librarian Karen Sebesta is planning some exciting programs for the month of May, focusing on the interests of senior citizens.

## LAS PALMAS

The Friends of the Las Palmas Library donated 100 Snack Packs for children during Spring Break. In addition, 45 Take-and-Make Kits and 96 Snack Packs were given out in March. Children's Librarian Valerie Shelley continues her assistance with the Toddler the Story Time, recently becoming a Host for the Zoom delivered program. An online Read to a Dog program has been completed with several young readers enjoying the pleasure of reading to their pets.

Teen Services Librarian Connie Hejl visited Kennedy High School to distribute flyers advertising our online teen programs. Connie also planned and facilitated a Marvel vs DC program for the monthly Speak Geek program.

# MAVERICK

In March, Maverick continued to offer curbside contactless service and access to public computers by reservation. While reopening to the public appears at hand, Maverick librarians pushed on with weeding and a thorough brush over the collection until official word is announced. Throughout the month, Maverick

received many inquiries regarding when the library will reopen. Maverick also provided Take-and-Make Monthly Kits.

Children's Librarian, Amy Roberts, had many programs during the reporting period. She created a curated Story Time for the Tiny Tots committee, which is on the SAPL is Here 4 You website. On March 23, she read "Snack Attack" by Terry Border for Dial-A-Story. Ms. Roberts recorded the "5 Little Ducks" finger play and song to be shown on SAPL's YouTube channel in April. In addition, she recorded herself outside the Maverick Library as part of the system-wide summer reading promotional video that will be sent out to various schools and other outlets. Ms. Roberts also assembled 75 "Marble Maze" Take-and-Make Kits for kids for the month of April. Lastly, Ms. Roberts read two of the Bluebonnet chapter books and submitted 20 questions to be considered for the city-wide Battle of the Bluebonnets.

Ms. Roberts participated in many training sessions during the reporting period. She attended COSA training such as Security Training on March 3, Cllimate Change training on March 6 and Proper Lifting Techniques Training on March 10. She also attended Children's Librarians meetings on March 10 and March 24. In addition, she attended the Library Director's Town Hall Meeting on March 19.

Library Assistant Mary Lou Bleichwehl hosted five Zoom Teen Times with Library Aide Sarina Hackworth co-hosting. Maverick Teens added Scattergories and Mad Libs to their repertoire of interactive online games. Mad Libs gave the Teens an opportunity to get creative with vocabulary and the results were hilarious. Teens were happy to re-engage with one of the pre-COVID regular attendees, whose canceled baseball game allowed him to reconnect for the first time in months.

#### **McCRELESS**

Library Assistant Joseph Gonzales continued sharing his ideas with the Circulation Policy Committee for San Antonio Public Library (SAPL). Mr. Gonzales was also able to continue his help with the Pop Culture Committee which brought the Speak Geek Marvel vs DC Jeopardy edition to the SAPL for the month of March. Mr. Gonzales was also able to attend SAPL 's Among Us program this month as well.

Both Circulation Attendant Linda Rodriguez and librarian Cristiane Yamada participated in the Marvel versus DC Jeopardy helping library assistant Joseph Gonzales and his team. Miss Rodriguez proved to have a great knowledge of the Super Heroes Universe.

Teen Librarian, Marisa DeBow, attended a variety of meetings this month. In addition to regular monthly meetings for Teen Services and the LGBTQ+ work group, DeBow attended meetings for Pride month Take-and-Makes, the Teen Instagram workgroup and the Express Yourself: Gender Diverse Makeup Tutorial program. DeBow also attended the Library's Town Hall, the OHU Sleep program and the Staff Noontime with SAPL program.

Teen Librarian DeBow continues to keep in contact with Highland's High School librarian. Current Digital and print information have been provided for the students.

Teen Librarian DeBow has been working with Adult Services Michael Dunbar-Rodney, Monica Huerta and Morgan Yoshimura to finalize plans for the Express Yourself: Gender Diverse Makeup Tutorial program coming up in April. This unique 4-part program will provide a safe and welcoming space for anyone and everyone who wishes to explore their gender expression through the use of makeup.

Adult Services Librarian, Cristiane Yamada, attended the Mental Health First Aider for Youth training, and a presentation about human trafficking in Texas presented by Erin Barry from Youth Center of Texas. Ms. Yamada recorded and edited a video on how to decorate eggs using the decoupage technique. She has also attended meetings as a member of the Asian Pacific Heritage Month Workgroup, and the Library and Homelessness Workgroup.

# MEMORIAL

Children's Librarian Christine Deffendall worked with other Children's Librarians to contribute to the citywide Battle of the Bluebonnets. Mrs. Deffendall's contribution was to write quiz questions based on three of the books from the 2020-2021 Bluebonnet nominees list. The questions written by SAPL librarians will be combined with questions written by school librarians from around the city form the basis of the Battle of the Bluebonnets student competition.

Mrs. Deffendall reviewed the book *Bump*, by Matt Wallace, for the Children's Services blog on March 16. Adult Services Librarian Freddy Hudson has been coordinating literacy bus operations with Circulation Attendants to ensure seamless public services continue.

Working alongside Librarians, Library Assistant Rene Leija and Circulation Attendants Michelangelo Sosa and Adam Capelo all worked as a team by packing and boxing the entire branch collection; print and media. The team also labeled and kept inventory of the collection to ensure it was stored in the temperature controlled Connexis provided by the contractor. At the same time staff continued to provide curbside public services.

Branch Manager Maria Gonzales has been attending virtual and onsite meetings with SAPL Administration, contractor Ken Conn and staff from Munoz Architects. These meetings share project timelines, accomplishments and concerns as they surface.

## MISSION

Mission continues to offer Take-and-Make craft kits for a variety of ages during contact-free pick up hours. Several staff, including Jessica Viera and Megan Feeley, regularly create and prepare Take-and-Make Kits. One example of a kit that Library Assistant (PT), Jessica Viera created was an art craft "Lines in Motion." Circulation Attendant, Megan Feeley, regularly creates bullet journaling kits as well as DIY notecards. Additionally, system-wide age-based kits were also distributed.

Adult Services Librarian, Kassandra Vela-Laosa, hosted two SAPL Crochet Circle virtual programs. Ms. Vela-Laosa also hosted a Virtual Craft Program: Clover Origami. Teen Services Librarian, Cindy Cruz, continues to help moderate the virtual book club for teens on the 210teen library's Discord server.

### PAN AMERICAN

During the month of March, the Pan American Branch Library continued to provide a variety of services and resources to the community. While adhering to COVID-19 safety protocols, the branch offered "contact-less" pickup of library materials, limited computer access by appointment, and various "Take-and-Make" activities for children, teens, and adults.

Children's Services librarians Olivia Escobevo and Karen Braeuler continue to work on preparing the collection for public browsing by eliminating older, grubby volumes and moving sections for better access and visibility in the library. School outreach contacts were kept informed of offerings from SAPL pertinent to their school communities. Children's Take-and-Make kits were prepared and were popular with patrons. The kits had to be replenished frequently! The branch also assisted with distributing KLRN-TV Green It Up packets. Pan American and 5 other downtown and southside branches were targeted by KLRN in this effort. The branch assisted with distribution of the Girls Leadership Conference sponsored by CoSA.

In March, Library Assistant Cassie Garza continued to provide age-based Take-and-Make crafts and activities available for curbside pickup for Pan American teens. March Take-and-Make craft for teens was a DIY clothespin puppet. The craft idea was one that was demoed by a teen at the SAPL Teen Art Fest in 2018. During the demo at the time, the teen showed a group of people how to create easy to make puppets using household items. Ms. Garza attempted to replicate the items available during the demo to include in March's Take-and-Make teen activity.

Ms. Garza conducted three virtual programs for the Esports committee to celebrate Mario Day held on March 10,2021. The programs consisted of hosting a Mario Kart 8 racing tournament and two Mario Kart battle tournaments. Participants were provided a code to log into the game in order to participate.

In March, Adult Services Librarian, Adrian Leal, continued to facilitate two popular virtual programs-"Among Us" and "Spyfall" gaming. Both events give participants an opportunity to join fellow gamers online and share in a virtual community experience. Additionally, Mr. Leal continued to team up with Monty Holcomb from the Parman Branch Library to a host a monthly virtual chess match.

### PARMAN

During the month of March curbside service at Parman continued to be as popular as ever with patrons.

Parman Manager, Barbara Kwiatkowski and Library Assistant Melissa Moser met with the Marketing this month in preparation of Parman's 10th anniversary celebration taking place in May. Much was discussed about what employees had planned to make this event special as it is not only a celebration of the library's history but of the community itself. Parman had a few staff meetings to brainstorm more ideas for the library's 10th virtual anniversary celebration in May. The excitement was palpable and everyone had suggestions as to what the branch could do to make this event something truly memorable.

Barbara Kwiatkowski attended the Director's Town Hall meeting, Library Leadership and IT Manager's virtual meetings.

Barbara Kwiatkowski attended another virtual meeting, this time organized by the Friends of the Parman Library. Board member Marcie Ince joined the meeting as well.

All Parman librarians continued to be very active and provided many system wide virtual programs during the month of March. Children's Librarians, Lisa Taylor and Teague Shosh, placed a new Storywalk® book on the Parman trail: *Windows* by Julia Denos. They also provided a coordinating craft - a kit to make their own window and unique picture; 75 children took advantage of this. Due to the popularity of the StoryWalk® Teague created a new StoryWalk® LibGuide.

53 people visited Parman virtual guest book in March. Some of the comments were: "We love our weekly book walking (2)" and "Thank you for doing this. My girls loved it." Teague continued to co-host SOW Healthy with the San Antonio Food Bank and enjoyed helping 20-30 children understand how gardening creates a positive impact on growing healthy foods and how healthy foods benefit our bodies. Teague kept the Tween LibGuide updated adding new books and virtual content. Lisa co-hosted 4 outreach events to early elementary homeschoolers and presented a biweekly online game program. Many of the early elementary aged children attending are becoming regulars and a sense of community is developing.

United Way of San Antonio and Bexar County organized virtual readers to celebrate National Reading Month and Children's Librarian Lisa read to a third-grade class from Winston Elementary. Helping with SAPL wide programming, Lisa continued as Co-Lead for the Children's Services Editing Work Group reviewing and editing recorded programs and organizing the Children's Services YouTube premieres.

Three different crafts were provided to adults in March and all of these crafts, as indicated by the numbers (144), proved to be popular with patrons.

Parman adult librarians continued to maintain the connections with the Adult Book Groups that had been active prior to the close downs in March 2020.

During the month of March, Monty Holcomb continued his ongoing special interactive chess games in which patrons collectively played against Mr. Holcomb in a live chess game.

As part of the National Poetry Month Committee, Monty also designed, maintained and updated the National Poetry Month website throughout March. He also presented at the Adult Services meeting in March in regards to updating the entire Adult Services group about the committee's upcoming programs in April.

#### POTRANCO

Teen Librarian Jenny Borrero co-moderated the Pop Culture Committee's Speak Geek program focusing on Marvel vs. DC films. The evening began by playing two rounds of Jeopardy. Each round focused on either Marvel or DC film trivia. The game was followed by a fun discussion among the fandom fans and a friendly debate took place.

Library Assistant Lisa Leandro hosts a monthly book club. This month the club read Less by Sean Greer. The group engaged in a lively discussion about the book and discussed ideas for next month's read.

Ms. Leandro also hosts a bi-weekly adult coloring program on Zoom. The group sit around and color while discussing current events, and personal highlights. They have formed quite the bond and continue to strengthen their relationships, even while participating virtually.

Adult Services Librarian Monica Huerta coordinated one LibGuide exclusive program and hosted one live program during the month of March. Ms. Huerta released a LibGuide exclusive DIY project titled "Fortnite Mini Loot Llama Pinata Bookmark" for tweens.

In addition to the LibGuide exclusive program, Monica hosted her monthly meeting for her "Sci-Fi & Fantasy Book Club" where customers were able to meet virtually through Zoom and discuss the book "The Poppy War" by R.F. Kuang.

Children's Librarian Jackie Gonzalez created a video for Children's STEAM work group instructing viewers how to make a self watering seed starter. The video goes over the list of supplies needed and step-by-step instructions on creating the seed starter. Ms. Gonzalez continues to work with Ms. Huerta on creating various Take-and-Make crafts for the Potranco Community.

## **PRUITT at ROOSEVELT HS**

Pruitt's Children's Services' March programming focused on springtime Take-and-Make craft kits. The branch distributed 145 craft kits during curbside pickup and *Family Chess Night*. Craft kits included SAPL-provided Shopping Bag Collages, POP Madness Slime, and Pruitt-created Springtime Bunnies and Noisemakers.

The *Pruitt Page-Turners Tween Book Club* met and discussed the book *A Place at the Table* by Saadia Faruqi and Laura Shovan. Participants discussed the place of food in cultural identity, the importance of being an ally against racism and prejudice, and how young adults can choose to make decisions unbiased by the beliefs of their parents.



Spring has sprung at Pruitt Library! To celebrate, Pruitt Teen Services started an online Teen Manga and Anime club. Participants gathered virtually to draw and share pictures of favorite characters.

During Spring Break, Teen Librarian Sheri Watkins provided outreach to NEISD students taking part in Youth Code Jam virtual programming events. Ms. Watkins facilitated virtual office hours for participants in the community jams at Serna and Camelot. Students could log in each afternoon, ask questions, work on projects, and share their progress. This was an excellent venue for SAPL to support our NEISD partner schools and strengthen relationships with peers on the educational side of the partnership as well as young patrons in our local community.

Pruitt Teen Services continued to provide outreach to Lopez MS via the joint Manga Club. This partnership was featured in the NEISD Library Services Monday Motivation Newsletter.

Pruitt Teen Services Library Assistant Destiny Saenz-Taplin was instrumental in the development and distribution of 60 Take-and-Make craft kits. Ms. Taplin also created a Women's History interactive booklist for teens.



Other teen outreach included the ongoing *Mindfulness* sessions open to teens and their families in conjunction with the Roosevelt High School Family Specialist. Teen Services also supported *Pruitt Family Chess* outreach serving 25 teens. All in all, Pruitt Teen Services hosted two programs with a total attendance of five participants and eight outreach programs with 95 participants.

Adult Services participated in three virtual events in March. The *TGIF Book Club* met and discussed Erin Morgenstern's *The Night Circus*. Combined Molly Pruitt and Potranco staff continued to host the weekly *Adult Virtual Coloring* program and added once-monthly Tuesday night and Saturday afternoon sessions. The *Rough Rider Readers*' parents' book club completed Randy Pausch's *The Last Lecture*.

Adult Services distributed 73 Take-and-Make craft kits, including a SAPL-created women's zine, and Adult Services Assistant Catrina Grivich designed daylight saving graphics used on the SAPL website.

The Pruitt librarians recorded read-alouds as part of *Read Across America* outreach. These recordings are part of a pool of read-alouds made available for NEISD virtual classes through Google Classroom or Seesaw and streamed to NEISD virtual classes in Zoom or Teams.



Aided by a grant from the Rackspace Technology Foundation, Pruitt staff prepared and distributed 300 care kits to surprised but happy Roosevelt High School teachers and staff members; see the video at <a href="https://www.YouTube.com/watch?v=STnstyl2qFs">https://www.YouTube.com/watch?v=STnstyl2qFs</a>. The kits contained chess sets, sanitizer, stress ball, bubble wrap, coloring therapy sheets, tea, chocolate, and bath salts. Chess sets and dinners are still being distributed curbside on Saturday afternoons as the branch prepares to offer more extended chess options while following current safety requirements.

## SAN PEDRO

The San Pedro Branch Library continued to be closed for renovations and all public services such as contact-free materials pickup and computer access were temporarily suspended. Construction work in January included restoration of the windows frames, exterior iron work and doors. HVAC ductwork was also replaced and enhancements were made. The renovation project will include the replacement of all heating and cooling units, exterior painting, new outdoor light, and some new furniture. The public parking lot is also being replaced with improvements and a new door drop for returns will be installed.

Public services staff continued to assist at other library locations across the city.

Despite closure, Children's Services librarian Karen Braeuler continued to keep in touch with school contacts, supplying information about SAPL offerings and programs. Mrs. Braeuler represented the San Pedro branch in the citywide United Way/Read Across America program by reading and discussing the book Planting Stories: The Life of Librarian and Storyteller Pura Belpré with a 2nd grade class at the Winston School via Zoom meeting. Ms. Braeuler was a guest reader and presenter for the spring break virtual program Green It Up: Deforestation from KLRN TV. Materials available from SAPL on trees and their preservation was presented. Participation in the multi-school district Battle of the Bluebonnets

consisted of writing questions for 3 of the 20 books. Mrs. Braeuler, along with other children's librarians from around the system presented 3 online Toddler Times and the Adventurers Book Club, a monthly offering for school age children.

## SCHAEFER

Schaefer's Children's Librarian Leslie Elsasser participated in the first Read to a Dog program on Zoom on March 26. Kids had the opportunity to read to practice their reading skills with trained therapy dogs in a virtual setting. She also participated in two Online Story Time programs during the month, once as a presenter and once as co-host. On March 17, Leslie made a virtual visit to a daycare that she visits monthly and read stories and sang songs with the pre-k kids.

During March, Schaefer Teen Services Librarian Dacari Lambert, worked with colleagues Julia Puliot and Kathleen Fordyce to create and establish "All the Feels" channel on discord. All the Feels serves as a space for young people to find peer support, connection, acceptance, and coping strategies. Additionally, a list of local and national free mental health resources was made accessible to the teens within the channel. Dacari worked with other teen librarians in a variety of work groups: Teen Equity work group, Discord Operations work group, Teen Summer Programming work group, and Teen Pride work group. Dacari continues to maintain a relationship with the local high school, as well as several local area middle schools to provide updates to teens about available services.

The March Film Noir Movie club, led by Training Officer, Daniel Gomez was held on April 8. Librarian Maria Adams assisted with registering patrons and sending program information to registered patrons.

Librarian Maria Adams co-hosted another round of SAPL Live Trivia with fellow librarians, Brooke Mjolsness, Vicky Villalobos, and Morgan Yoshimura on March 26th.

Library Assistant BlancaSilvia Hernandez submitted the following playlists for Schaefer's "I  $\bigcirc$  Vinyl (Digital Edition)" bi-weekly program for adults and seniors: Women Rock themed the week of March 20th & Celebrating Women- San Antonio Singers themed the week of March 27<sup>th</sup>.

Library Assistant BlancaSilvia Hernandez assisted Librarian Marcella McGowan with her Black History Month zoom programs by moderating: Black History Trivia on Friday, March 19<sup>th</sup> with Librarian McGowan hosting and Librarian Kenneth Stewart presenting the questions and answers.Patrons were given the chance to test their knowledge of African American events. Everyone had a great time and agreed that much was learned.Eastside Churches of San Antonio on Thursday, March 25<sup>th</sup> with Librarian Marcella McGowan hosting.Patrons appreciated presenters Harold Johnson and Glory Turnbull discussion of the Civil Rights movement through the lens of religious institutions on the Eastside of San Antonio. They had many follow-up questions and suggestions for further broadening the studies to include Austin churches.

### SEMMES

Children's Librarian Ms. Randi Jones hosted two presentations of Toddler Time Online Live this month on March 3 and March 31. For March 17's Toddler Time Online Live, she read aloud *The Giant Jumperee* by Julia Donaldson, illustrated by Helen Oxenbury, and led the children in the action songs "Stamping Land" and "See How I'm Jumping". She hosted two presentations of Story Time Online Live on March 4 and 25. For March 18's Story Time Online Live, she led the children in the opening "Hello" song and read aloud *Pouch!* by David Ezra Stein. Ms. Randi led children in two songs during the Toddler Spring Fling virtual dance party on Saturday, March 20. On March 26, she provided tech support for one of the handlers for SAPL's new virtual program, Read to a Dog. She recorded three stories for SAPL's Dial-a-Story line, *I Am Not Going to Get Up Today* by Dr. Seuss on March 2, *My Name Is Not Isabella* by Jennifer Fosberry on March 12 and *Maple Syrup from the Sugarhouse* by Laurie Lazzaro Knowlton on March 16. Her pre-recorded video for toddlers of two fingerplays and an action song premiered on the SAPL YouTube channel on March 16. She virtually read the picture book *Sulwe* by Lupita Nyong'o, illustrated by Vashti Harrison, for United Way's National Reading Month to Ms. Olvera's first grade class at Winston Elementary School.

Nine children and three adults attended Children's Librarian Valerie Carroll's Solve A Mystery program on Zoom. The program was at 4:00PM on March 26th. Participants were tasked with figuring out who took the Easter Bunny's basket based on supplied clues, including a message in secret code and a half-eaten chocolate bar.

### THOUSAND OAKS

Assistant Branch Manager Brooke Mjolsness served as chat moderator for the cooking programs entitled Noon Time Helping of ... held on March 4, 11, 18 and 25. The program series is offered weekly on Thursday afternoons and covers various recipes and kitchen topics.

Ms. Mjolsness was co-host and chat moderator for the popular self-care program Ayurveda on March 10. The main host Maggie Grueskin led the presentation. Ayurveda is held the second Wednesdays of every month.

The Film Noir Club program was held on March 11. This monthly discussion group watches a predetermined film noir movie and encourages a lively talk with engaging questions provided by the host. Ms. Mjolsness served as chat moderator.

Ms. Mjolsness co-hosted virtual Beginner's Chair Yoga programs on March 12 and 26. The chair yoga series has a dedicated following and is held the second and fourth Fridays of every month.

On March 26, Ms. Mjolsness was the Master of Ceremonies for the tenth SAPL Live Trivia program, a popular program which is held the last Friday of every month and continues to grow in attendance.

Adult Services Librarian and Teen Liaison Kimberly King ensured the Take-and-Make craft kits for March were available for distribution to patrons. She created additional craft kits as needed, including a Make a Pinwheel activity kit for teens.

Ms. King collaborated on the Teen Booklists Workgroup. She continued contributing titles for the teen book list Living Women in History. She began curating titles for the Autism Awareness Month and Diversity Awareness Month book lists. These book lists are posted on the 210 Teen Library Instagram account.

Teen Librarian Marisa DeBow is temporarily assigned to the Thousand Oaks Branch while the McCreless Branch is closed for renovations. She completed all required training sessions, and attended the monthly meetings for Teen Services, the LGBTQ+ committee, and the Virtual Volunteer workgroup.

Ms. DeBow remained in contact with the Librarian at Highlands High School. She continued providing outreach services, and digital and print resources for the students.

Ms. DeBow assembled 50 Pop Con Take-and-Make craft kits for adults, 15 craft kits for teens, and 125 Take-and-Make kits for children – 50 kits for Pop Con, 50 kits for a Shopping Bag Collage, and 25 kits for Marble Maze.

Ms. DeBow continued serving as the lead on the Express Yourself: Gender Diverse Make-up Tutorial program workgroup. She continued collaborating with The Pride Center to plan and implement this fourpart series of programs. These unique programs will provide a safe and welcoming space for everyone who wishes to explore their gender expression through the use of makeup.

### **TOBIN LIBRARY AT OAKWELL**

Library Assistant, Marilyn Terry Verner, was recognized in a virtual Celebration with Director Ramiro Salazar and other honorees on March 12. Ms. Verner has an impressive 20 years with the City of San Antonio.

Tobin's Teen Librarian, Karah Garcia is helping plan Teen Summer Reading and actively contributes to the Teen Equity, Volunteering and 210Instagram panels. Ms. Garcia has been spearheading some fun teambuilding with employees including a playlist of favorite songs related to questions she posed. The playlist is up to six hours and staff enjoy listening at the end of the day.

Busy Adult Services Librarian, Rhonda Woolhouse has been editing recordings so that Pop Madness presenters can be watched online soon. Ms. Woolhouse chairs the Pop Culture Committee and hosts the Speak Geek monthly program too.

Manager, Tracey Knouse, swapped branches for a couple days with Landa Manager, Kiyanna Stephens, on March 2 and March 9. This experience was to learn about different branch operations and connect with more SAPL employees.

Children's Librarian, Barbaraella Frazier co-hosted a Read To a Dog on-line program on March 26 and will continue with this unique opportunity for struggling readers. Ms. Frazier serves on the Summer Reading Performers committee and the committee is diligently working to line up virtual sessions for the summer. Along with several of her peer librarians, Ms. Frazier assisted with creating the shopping bag collage for March's Take-and Make craft for kids. Creative kid's crafts for Tobin patrons this month were St. Patrick's Clover Emoji's and Chickens and Eggs designed by Ms. Frazier.



On March 10, curbside patron Patricia brought a bag of jelly beans for staff as a "Thank you for keeping me sane this last year". An inspiring poignant story was shared by a widower as his wife passed away right before the pandemic shut down in March 2020. The couple loved coming to Tobin library. He read a book about grief from the library and was so inspired he checked out the author's website. His search led him to join an on-line support group that has helped so much.

#### WESTFALL

This month Michelle (Training Officer) presented at both the Branch Manager's and Adult Services meeting to highlight physical assistance devices, and share the most exciting development: screen-sharing software. Quick Assist is now enabled on most library computers, and is being tested out at all LEARN locations as a new way to assist patrons safely and efficiently.

Children's librarian, Imelda Merino, added four curated Children's Story Time programs to the "Preschool: For Children 0-5 years old" LibGuide. As a member of the "SAPL is Here for You" LibGuide Work Group, Imelda helped to add books to our list for Women's History Month and gathered titles to add to April's Poetry Month list. Lastly, as a member of the Art and Maker group, Imelda participated in a Zoom Art Club program on March 18th, introducing diffusion art.

Heather Swindell, the Teen Librarian at Westfall, worked with the Children's Librarian to identify juvenile nonfiction books that were more suitable for teens than children. The selected books were labeled with "Young Adult" category stickers on the spines and moved to a newly-designated location for nonfiction in the Teen section. She also suggested some new Young Adult nonfiction titles for purchase to Collection Development, which will increase the relevance and usefulness of the collection for teens.

Angelina Cortes, the Librarian II and the interim manager for Westfall, was accepted as the new NTEN Digital Inclusion Fellow. She will be taking over the Paleta Pop-up library cart from prior fellow, Emma Hernandez. In addition to her duties as manager, Angelina gathered folks for National Poetry Month's special edition for the "In the Stacks" video promo and is hosting San Antonio's local artists, The Foreign Arm, and their multi-series creative writing workshop. Angelina is also on the Digital Inclusion monthly

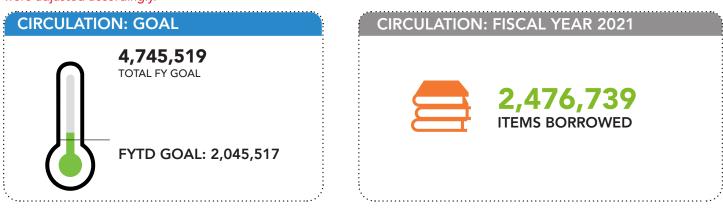
initiative group where she will be co-hosting entry-level technology classes with her fellow colleagues. She continues to co-host the SAPL Writers group every month.

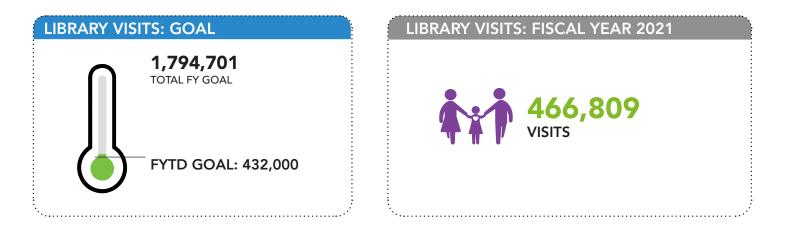
#### **PERFORMANCE MEASURES**

#### SAN ANTONIO PUBLIC LIBRARY KEY INDICATORS

COVID-19 has greatly affected overall Library usage in FY 2020 and FY 2021. FY 2021 performance goals were adjusted accordingly.

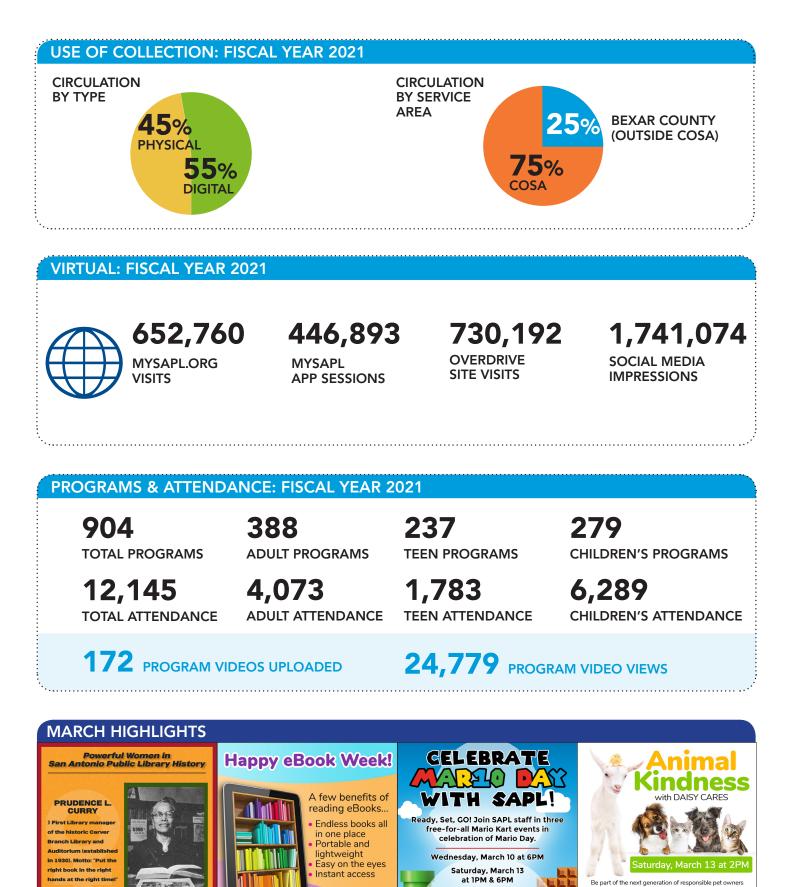






DIGITAL ACCESS: GOAL	DIGITAL ACCESS: FISCAL YEAR 2021
<b>953,237</b> TOTAL FY GOAL	9,757 COMPUTER HOURS
	<b>395,434</b> HOURS OF WI-FI USE
FYTD GOAL: 358,800	405,191
	TOTAL HOURS OF COMPUTER & WI-FI USE

#### SAN ANTONIO PUBLIC LIBRARY ADDITIONAL OPERATIONAL INDICATORS MARCH 2021 (CONTINUED)



SAN ANTONIO PUBLIC Library

PUBLIC Library

8080

SAN ANTONIO PUBLIC Library f 🗸 🔿 🖸 @mysapl

by joining Daisy Cares for a class about kindness to animals

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DAISY

#### San Antonio Public Library March 2021 Key Indicators

			Hours of			
	Total		Computer &	Computers -		
Location	Circulation	Visits	Wi-Fi Use	Hours of Use	of Use	
Bazan	520	448	1,623	154	1,469	
Brook Hollow	15,550	2,815	1,295	98	1,198	
Carver	930	364	1,619	94	1,526	
Central	7,060	10,585	14,655	187	14,468	
Cody	16,724	2,871	2,901	119	2,782	
Collins Garden	1,378	534	1,972	113	1,859	
Cortez	1,234	356	2,009	61	1,948	
Encino	8,124	1,306	2,041	18	2,023	
Forest Hills	477	0	0	0	0	
Great Northwest	11,235	1,727	2,056	101	1,955	
Guerra	2,707	1,248	1,930	114	1,816	
lgo	17,741	1,973	2,781	79	2,702	
Johnston	2,794	516	1,106	91	1,015	
Landa	7,311	1,451	624	41	583	
Las Palmas	759	60	2,039	104	1,935	
Maverick	11,089	1,930	2,046	88	1,958	
McCreless	1,920	292	1,407	0	1,407	
Memorial	1,467	586	2,030	0	2,030	
Mission	2,950	930	1,499	135	1,365	
Pan American	1,163	351	2,030	69	1,961	
Parman	15,669	2,280	1,210	45	1,165	
Potranco	6,408	1,401	6,394	48	6,346	
Pruitt	1,882	234	903	41	862	
San Pedro	34	0	677	0	677	
Schaefer	3,051	1,384	2,391	87	2,305	
Semmes	10,830	1,814	2,460	101	2,359	
Thousand Oaks	2,989	634	1,915	122	1,793	
Tobin	9,372	2,080	1,130	77	1,053	
Westfall	3,982	686	4,472	177	4,295	
Kampmann Library Portal	0	0	61	0	61	
Interlibrary Loan Lending	0	0	0	0	0	
Online/Phone Renewal	33,528	0	0	0	0	
Digital	237,620	0	0	0	0	
TOTAL	438,498	40,856	69,275	2,361	66,914	

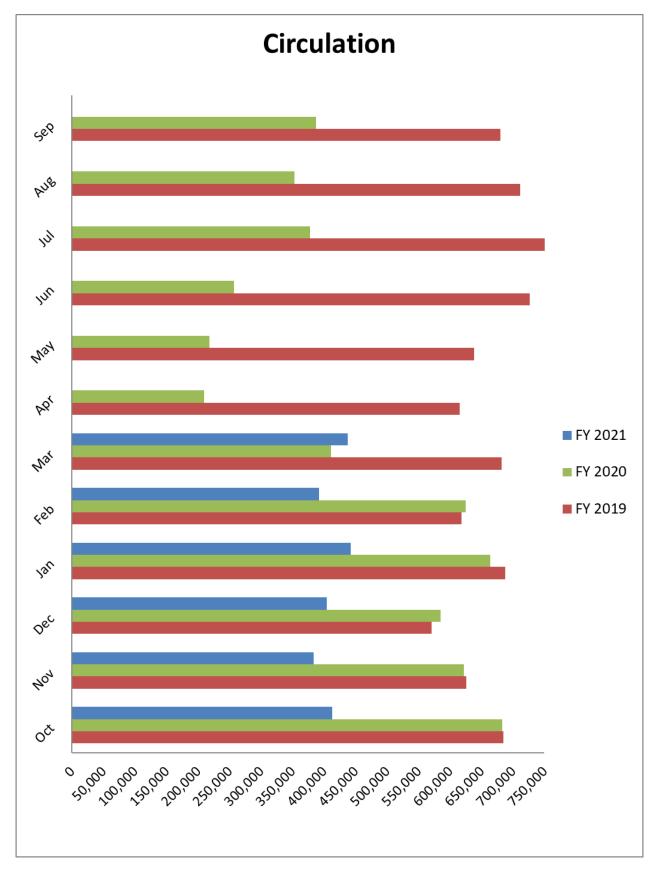
Circulation includes Physical, Digital and NEISD materials to SAPL patrons at Pruitt

#### San Antonio Public Library March 2021 Programs and Attendance

#### Due to the COVID-19 pandemic, programs are developed with a system wide approach and not by location.

	Total				Total Live	Adult	Teen	Children's
	Live	Numt	ber of Pro	ograms	Program	Program	Program	Program
Location	Programs	Adult	Teen	Children's	Attendance	Attendance	Attendance	Attendance
Bazan	21	21	0	0	151	151	0	0
Brook Hollow	2	2	0	0	20	20	0	0
Carver	3	0	0	3	40	0	0	40
Central	3	0	2	1	162	0	136	26
Cody	0	0	0	0	0	0	0	0
Collins Garden	0	0	0	0	0	0	0	0
Cortez	0	0	0	0	0	0	0	0
Encino	0	0	0	0	0	0	0	0
Forest Hills	1	1	0	0	10	10	0	0
Great Northwest	0	0	0	0	0	0	0	0
Guerra	5	4	1	0	293	32	261	0
Igo	7	7	0	0	37	37	0	0
Johnston	4	0	0	4	43	0	0	43
Landa	3	3	0	0	19	19	0	0
Las Palmas	0	0	0	0	0	0	0	0
Maverick	5	0	5	0	17	0	17	0
McCreless	0	0	0	0	0	0	0	0
Memorial	0	0	0	0	0	0	0	0
Mission	2	0	2	0	39	0	39	0
Pan American	0	0	0	0	0	0	0	0
Parman	7	2	0	5	66	4	0	62
Potranco	0	0	0	0	0	0	0	0
Pruitt	19	5	10	4	270	93	100	77
San Pedro	0	0	0	0	0	0	0	0
Schaefer	1	0	0	1	14	0	0	14
Semmes	0	0	0	0	0	0	0	0
Thousand Oaks	0	0	0	0	0	0	0	0
Tobin	0	0	0	0	0	0	0	0
Westfall	1	0	0	1	4	0	0	4
Kampmann Library Portal	0	0	0	0	0	0	0	0
Little Read Wagon	8	0	0	8	95	0	0	95
System	87	25	33	29	1,007	179	168	660
TOTAL	179	70	53	56	2,287	545	721	1,021

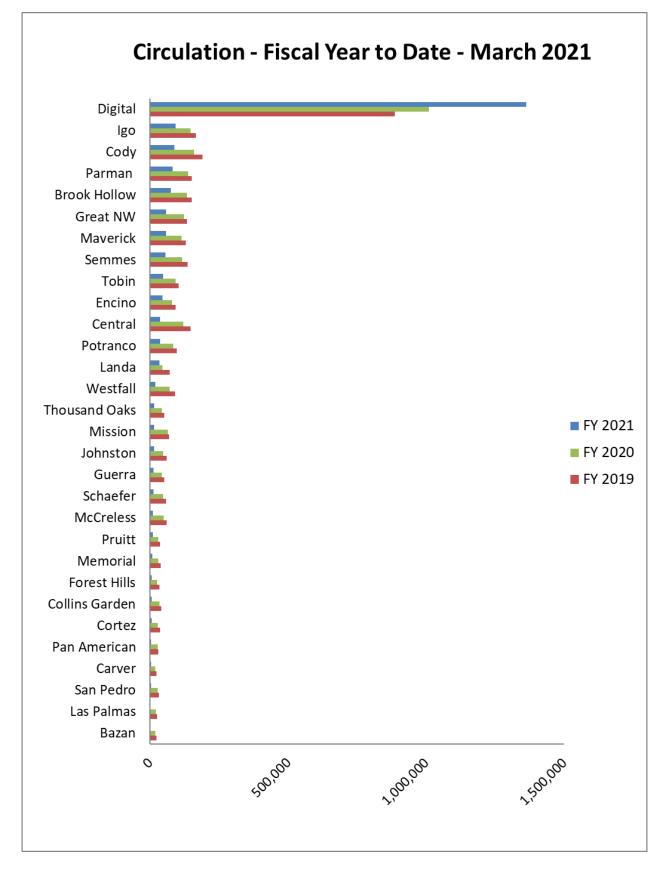
#### San Antonio Public Library



Location Closures

4/16/2021

FY 21: Forest Hills Oct 1-Jan 12, McCreless Nov 2-TBD, San Pedro Dec 2–May 4, Forest Hills Feb 15-TBD, Memorial Mar 2-TBD FY 20: Central Oct 26 at 1pm, Landa Jan 13-Jun 1, **All physical locations Mar 14 through Jun 15 due to COVID-19**, Pruitt Jun 30-Jul 13, Forest Hills Sep 29-30 FY 19: Central Oct 27 at 2pm, Great Northwest Apr15-May 5, Semmes May 1-26

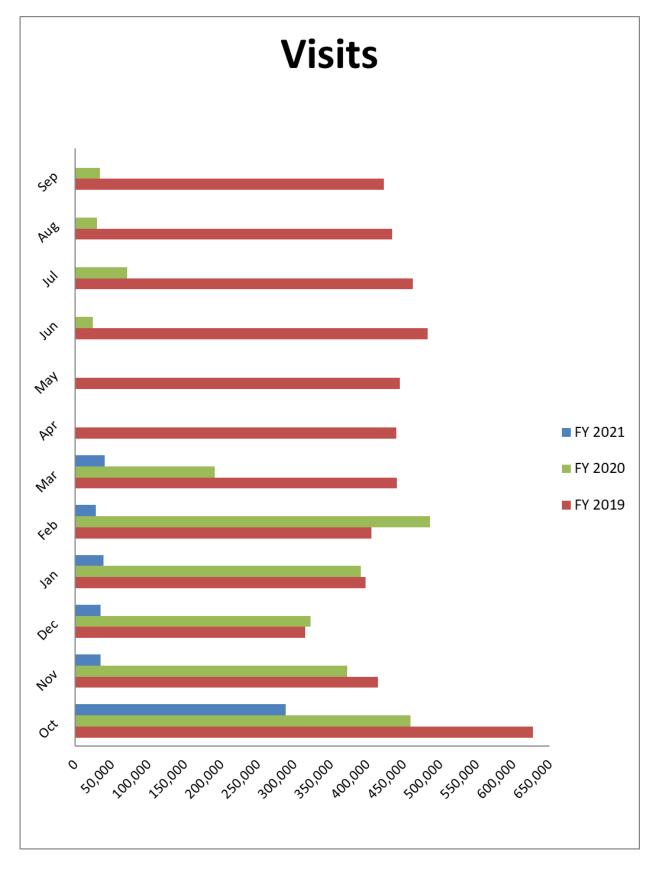


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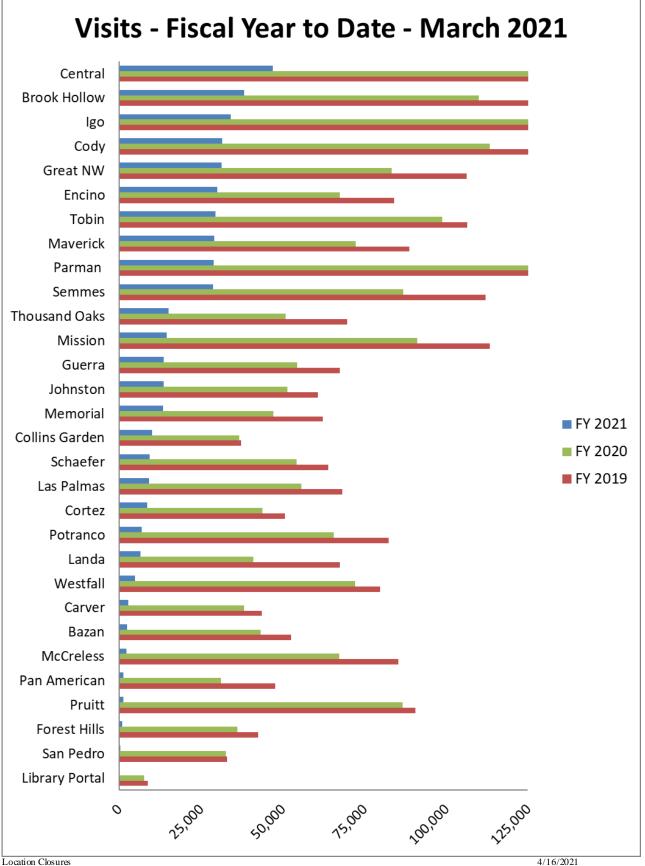
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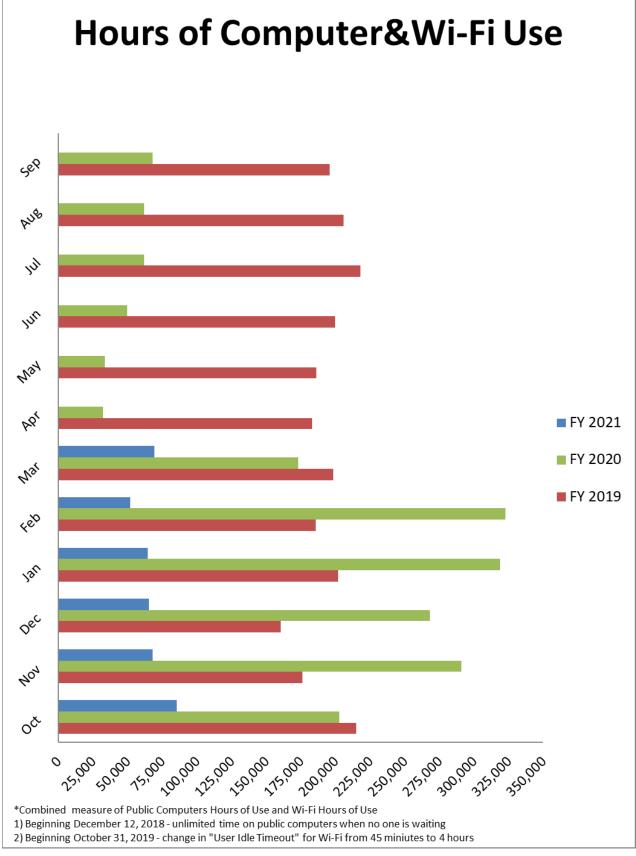
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## APPENDIX

**BiblioCommons** – Front end interactive catalog and web service developer for San Antonio Public Library.

**Dial-a-Story** – A free service which allows patrons to call San Antonio Public Library to have a children's book read to a child over the phone.

Esports - Video-gaming competitions over a variety of game titles

LibGuide – Individual pages or guides created through San Antonio Public Library's LibWizard system.

**LibWizard** – San Antonio Public Library's content management system used to curate knowledge and share information, organize programs and subject-specific resources.

**MobilCirc** – Mobile application provided through SirsiDynix for Android, and iOS. Allows users to check out items, register users, process holds, and perform inventory.

SirsiDynix Symphony - San Antonio Public Library's integrated library system.

STEAM - Science, technology, engineering, and mathematics

**Take-and-Make** – Crafts prepared for patrons by San Antonio Public Library librarians and distributed at various branches.

Trumba – San Antonio Public Library's events calendar.

Webex - Videoconferencing application used by San Antonio Public Library.