

Review of Head Start Program Monitoring





City of San Antonio Head Start Program

Monitoring Report – March 2021

The City of San Antonio Head Start Program has developed a comprehensive and thorough approach to monitoring our programs for non-compliances and areas of concern. Once identified, a timeline is developed, training and technical assistance is given and corrective action plans are implemented to correct systemic issues so that these areas of weakness are not continued in the future. Follow-up monitoring events are conducted to ensure that the program has been successful in implementing corrections.

The following is a summary of findings during the time period indicated above:

Monitoring Projects Conducted:

Wellness Support Review #1	March 2021
EISD ERSEA Eligibility (1 st Selection)	March 2021
90-Day Health Concerns Review #1	March 2021

Monitoring Projects Completed:

45-Day Education Screenings Review #1	March 2021
45-Day Health Screenings Review #1	March 2021

Areas of Non-Compliance (Systemic or substantial issue or concern in meeting performance standards or policies):

There were no areas of non-compliance noted during reviews submitted in March 2021.

Areas of Concern (Individual incident(s) that fail to meet performance standard or policy):

45-Day Education Screenings Review #1:

To highlight some of the concerns, but not all inclusive are the following:

- Concerns related to ASQ-3 screening not completed within 45 calendar days.
- Concerns related to ASQ-SE2 screening not completed within 45 calendar days.
- Concerns related to the completion of the ASQ-SE2 screening.
- Concerns related to the completion of the ASQ-3 screening.
- Concerns related to the proper completion of the ASQ-SE2 screening.
- Concerns related to the proper completion of the ASQ-SE2 screening.

45-Day Health Screenings Review #1:

- Concerns were related to an evidence-based vision screening not obtained or performed.
- Concerns were related to an evidence-based hearing screening not obtained or performed.
- Concerns were related to a vision screening result was not on file

in ChildPlus, and follow-up action was not evident at least once a month in ChildPlus.

- Concerns were related to a hearing screening result was not on file in ChildPlus, and follow-up action was not evident at least once a month in ChildPlus.
- Concerns were related to an evidence-based vision screening was obtained or performed within 45 calendar days after the child first attended.
- Concerns were related to an evidence-based hearing screening was not obtained or performed within 45 calendar days after the child first attended.

Comments:

Due to CoVID-19, several areas of this review may have been affected by the pandemic and marked as “CoVID-19”. The City of San Antonio understands the barriers that CoVID-19 has caused in performing and obtaining screenings. These areas will not affect the compliance percentage for this program year and do not require any action.

For more detailed information:

Pedro.Ramirez@sanantonio.gov or Cassandra.Bentley@sanantonio.gov