



Community Input Report

Presented to the Public Safety Committee
June 23, 2021

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Police Services Review Background

In August 2020, as part of the FY 2021 Budget Process, the City Manager presented a framework for a review of Police to the Mayor and City Council. This framework centered around addressing foundational issues, community expectations of the police department, community input and service alternatives.

On December 11, 2020, the City Manager provided a plan to review and analyze police service response over the next several months to the Mayor and City Council. The goal of this review is to distinguish between calls that require a traditional police response from those calls that may be better handled by another City department or combination of police and other service provider.

All information, including results to the surveys, can be found at the SAPD and Me website at: <https://www.sanantonio.gov/policeservicesreview/>

Gathering Community Feedback

Police Services Survey. To begin to understand the community expectations of police services, the City engaged the ETC Institute to perform a scientific survey. ETC has extensive experience in local government including conducting community surveys for the City of San Antonio. The Survey was conducted in February and March 2021 and the results were transmitted to the Public Safety Committee via email and made available to the public on Monday, April 5th at the website www.sanantonio.gov/sapdandme, which also contains information about the entire Police Services Review project and lists all events related to this effort. The results of the Survey were presented to the Public Safety Committee on April 20th and served as the foundation community dialogue and can be found at the SAPD and Me website.

Review of Police Services Calls by UTSA. In September 2020, the City partnered with the University of Texas at San Antonio (UTSA) to perform an analysis of 911 calls.

The analysis performed by UTSA focuses on requests received by the City's 911 system that frequently result in or require police response. The work done by UTSA will help inform recommendations to the Public Safety Committee and ultimately City Council on types or categories of calls that potentially could be handled by non-sworn police personnel or which might be amenable to a co-response between police and other City agencies. The UTSA research team presented the results of their analysis to the Public Safety Committee on April 20th and can be found on the SAPD and Me website.

Community Input. On January 29, 2021 the Department of Government and Public Affairs presented a community engagement plan to the Public Safety Committee. Community Input is being gathered through a series of outreach efforts:

- Scientific Community Survey (February/March)
- Meetings with Neighborhood Association Presidents in all City Council Districts (March to May)
- City-wide Community Conversations (April to May)
- Plática con nuestra Comunidad (May)
- Tele-Town Halls (May)
- Meetings with Stakeholder Groups (May/June)
- Input from Police Officers June

Community Meeting Input Report

A total of 27 virtual community meetings and 12 stakeholder meetings were held from April to June to obtain community input in this process. This input will help inform the development of recommendations to the Public Safety Committee and ultimately the City Council.

This report provides the feedback received in four sections: Neighborhood Community Meetings, Community Conversations, Stakeholder Meetings, and Social Media Comments/Questions.

Virtual Community Meetings

The City held 20 Council District specific meeting and 7 community wide meetings. City staff collected community feedback by way of a “virtual focus group” via Mentimeter Interactive Presentation Software, TeleTownhall Questions, and social media feedback. Below represents the total number of participants and each meeting.

Date	District	Attendees
April 5, 2021	District 10	60
April 8, 2021	District 2	23
April 12, 2021	District 3	18
April 14, 2021	District 4	14
April 17, 2021	District 6	15
April 17, 2021	District 1	8
April 20, 2021	Community Conversation	48
April 21, 2021	District 1	22
April 22, 2021	District 7	25
April 24, 2021	District 7	35
April 27, 2021	District 5	7
April 28, 2021	District 9	24
April 29, 2021	District 5	8
May 4, 2021	District 3	29
May 6, 2021	Telephone Town Hall	123
May 11, 2021	Community Conversation	206
May 12, 2021	District 4	22
May 13, 2021	District 8	14
May 15, 2021	District 6	2
May 17, 2021	District 9	10
May 18, 2021	Community Conversation	128
May 19, 2021	Community Conversation	112
May 22, 2021	District 10	4
May 22, 2021	Platica Con Nuestra Comunidad	38
May 25, 2021	District 2	2
May 26, 2021	Telephone Town Hall	96
May 27, 2021	District 2	1
Total Participants		1,094

Neighborhood Community Meeting

Neighborhood Community Meetings

During the 20 Neighborhood Community Meetings, City Staff presented the results from the previous ETC and UTSA survey. After presenting the reports, City Staff gathered audience feedback about the report by way of poll questions and open ended questions. Participates were able to view each audience member's anonymous responses so the audience could see how other participants felt about the questions.

Panel Questions

Staff questions varied depending on the meeting but comprised the same themes including:

- Why is visibility of police important to you?
- How should police increase visibility?
- Which of these options should SAPD prioritize when building relationships?
- A majority liked 4 options for SAPD to build relationships, if you selected something us tell us why you didn't pick involvement with schools and youth?:
 - o Involvement with schools and youth
 - o Community Based Policing Programs
 - o Partnerships with non-profits
 - o SAFFE (San Antonio Fear Free Environment)
- Of the following, which would be easiest to create an alternative response where police would serve as backup?
 - o Mental health/substance abuse calls not involving a weapon
 - o Animal-related issues
 - o Graffiti
 - o Parking violations
 - o Enforcement of public health orders
 - o Fireworks
 - o No change to current service
- Who should respond to your #1 and #2 responses?
- What makes you feel safe in your neighborhood at night?
- What makes you feel unsafe in your neighborhood at night?
- What can the SAPD do to help you feel safer at night?
- If you are satisfied with the work of SAPD, why is that?
- If you are dissatisfied with the work of SAPD, why is that?

Neighborhood Community Meetings

Question 1 (Open Ended): Why is visibility of police important to you? | ¿Por qué cree que la visibilidad de la policía es importante?

District 1

"Visibility" is not, its the quality of the response.

A gentle reminder to behave

as a crime deterrent; to get to know a neighborhood

Attendance at neighborhood meetings is important

because it deters crime.

Because Mr. Trevino has allowed the homeless population to takeover Vance Jaskon

Deters crime

Deters crime

Fell secure

Manage homelessness

Feel more secure

feels safer and prevention pieces to a better neighborhood

I don't think it is important. I think police visibility brings negative light to African Americans

It assures me that crime is being watched We need the Police

It gives residents the security of knowing they are protecting us and we can stop them and let them know what we need and get advice

It is a good deterrent to those who might be contemplating mischief or crime.

it is not, police are a fearful and dangerous presence, a regulated gang, they should be defunded and kept off our streets

It is not. It is in fact the anti-thesis of important to me. Police endanger our community — especially our houseless, black and brown, and undocumented neighbors

It is not. Police bring violence and we don not want more police here or anywhere in San Antonio.

it isn't

It's reassuring

Me hacen sentir seguro

No - in rich neighborhoods we rarely see police officers and they seem to be safe.

Police endanger our residents and neighbors, we don't want more shootings like SAPD has proven to bring to the table.

Police visibility in neighborhoods is not important, more often it is an intrusion. Police only make some people feel safe. Others, often historically marginalize groups and POC, feel fearful.

Police visibility is not important at all. It's more important to have police Availability for emergency response, rather than visible.

Prevents crime

Question 1 (Open Ended): Why is visibility of police important to you? | ¿Por qué cree que la visibilidad de la policía es importante?

Safety

So the police can get to know the neighborhood which can help recognize when things are amiss.

So we know we have a SAPD .

To deter bad behavior and to be available for relationship building with community

When people see police, the tend to be on their best behavior.

When there is higher visibility, the criminals are more wary of acting the fool.

Where police are active, criminals are not

District 2

Both relationships and being seen. Provides comfort if victimized/to be victimized

Deter crime, closer on scene if needed

Deterrence

Deters crime

I believe visibility is a deterrent to criminal activity.

Relationship with community is high in list

Respectful officers.

it is definitely more about relationship. befriending SAFPE officers is helpful

It is important so a person can get immediate help if needed.

It is more important for police to have relationships in the neighborhoods they serve. Relationships make people more comfortable calling on officers. It may reduce crime if the citizens have a relationship with police.

It provides a sense of security.

It's not.

Makes me feel safe

People need to see that police are in the area where they lived whether walking or driving.

reassurance and preventive measures

Visibility can provide a sense of security. More important is relationships to help police understand the culture of that community and not act out of fear

Visual deterrant for people who may see an opportunity to break the law.

District 3

Crime Prevention and deterrence.

Crime prevention.

Deter crime and let public know available if help is needed

Familiarity garners trust. In other words, I know that person therefore they are safe to trust.

I like the police to be a neighbor

It's not. Funding to healthcare, education and other community resources is. The safest communities have more resources not more police visibility.

Police visibility helps to deter crime.

Safety can be a function of perception. Perception can be a force of safety.

Question 1 (Open Ended): Why is visibility of police important to you? | ¿Por qué cree que la visibilidad de la policía es importante?

District 4

Assurance they are near
Deter crit
Deters crime and makes people feel safe
Deters criminals from hanging around
Faster response time
Faster response times
Feel safe
I feel safe
I would safer. Deter crime. Make positivity in community
Increased police presence DOES NOT make me feel safer.
It could be negative if not present for specific reasons
It gives residents a feeling of security and deters crimes.
Lets robbers know police is around
Makes me feel safe
May deter criminals and crime
Neighbors will feel secure
Not really
Peace of mind
Resident trust and feel.
Show that they are around to show there presence
So our community members feel that our law enforcement is approachable, there to help and not harm.
To defer crime while I'm not home
Visibility should be targeted to drug activity, not just spying on people

District 5

Be more active in the community. Attend events, go to local businesses, etc.
Be visible and be proactive with community
For comfort an assurance that SAPD is here to protect and serve
I like seeing police have a good relationship in my neighborhood
It helps residents feel safer in their neighborhood.
It provides a sense of safety to residents
Makes me and my neighbors feel safer
Makes me feel safe
Makes me feel safe! Love seeing our SAPD officers
More visibility yes it helps to make us feel safer and more connected qith them. They need.to look and be.like.our community.
They need to stop by local business and become familiar with the people who work there
Police presence does not make me feel safer. I believe lighting and bettering infrastructure(better sidewalks, paved roadways, etc.) can assist in folks feeling safer.
reminder that they are hear to serve & protect

Question 1 (Open Ended): Why is visibility of police important to you? | ¿Por qué cree que la visibilidad de la policía es importante?

Residents have a sense of feeling safe when they are visible

The funds that are utilized to surveil communities could be used to address the root causes of houselessness, crime, etc.. I personally feel more afraid of getting profiled by police than I do protected by them

District 6

Broken window theory. If there is a police presence, those seeking to do wrong are discouraged from doing so. I believe it will reduce drug dealing, porch pirates, home burglary and homeless presence.

Build relationship with our youth

Deter crime by seeing police, Build relationships so residents feel comfortable reaching out to police (SAFFE)

Familiarity and rapport building

I think it is more important to build a strong relationship with our SAFE officer. Knowing that they will respond quickly to our requests and that they concerned on what is happening in the neighborhood.

It is a combination of both building a working relationships with all ages and allowing folks to feel comfortable with the police.

It makes you know that they are around even in quiet times. Establishing friendly encounters

Knowing that homes are safe but also as a deterrent for any criminal activity.

Maintain safety and security of residents.

More being seen leads to less infractions referring to traffic violations, break ins, etc.

Provides a sense of safety when seen in the neighborhood.

Seeing sapd pass by makes me feel safe and that less crime will happen if they are visible.

To build relationships with officers

Visibility is a deterrent, just a presence helps. Not to mention if they are in the area, the response times may be reduced.

Visibility to me is a combination of "being seen" so that we feel safe, especially at women and particularly in areas that feel a bit unsafe. But more so, I think relationships are the most important and very helpful with youth early on

District 7

Assurance that the police are part of the community.

Deter criminal activity and control out-of-control kids whose parents don't parent them

Deter criminals, rapid response when something happens

Discourages criminals

establishes relationship building

familiarity with officers builds trust

Helps to a degree, crime down

I think having a "police" vehicle pass by helps everyone feel like they have help nearby

I think seeing an officer does help deter problems. I personally like seeking the police in the local neighborhoods. Makes people feel a little safer..

Question 1 (Open Ended): Why is visibility of police important to you? | ¿Por qué cree que la visibilidad de la policía es importante?

If police are to be more visible, it should be as regular members of the community. They should be a part of the community as helpers and friends, not only showing up to patrol, look for problems, or respond to emergencies

If they are more visible then I will feel more comfortable to ask questions.

Important for community engagement. & safety

Important since it shows to others that there is police patrolling in the area and keeps crime away

It creates a positive sense environment and safety .

It feels safe to know officers and have relationships with them. The SAFFE officers are a great example

It helps to deter crime and reassures residents that there is a police presence

It instills trust and creates a community partnership

It is good to have more visibility for safety.

It is important. Community will look and feel safer.

It is important. It serves as a deterrent for crime and also builds relationships between officers and the community.

It is not important to me

it shows coverage and availability of officers

It's not important.

It's subjective - I don't necessarily care if I see them in the street.

Makes citizens feel safe

Neighborhood patrols can connect with residents and identify issues before they escalate into problems.

Presence may deter crime.

Seeing police in a calm setting shows they are good neighbors like us.

Provides safety apparel to the community

Safety

Safety and prevention of crime. Would like to see SAFFE Officers more visible.

Serves as a deterrent.

The lack of visibility and the use of SAFFE officers for special events instead of their intended purpose has destroyed that relationship

Very important! Danny Kaye area has a lot of crime & we live next to it.

Very impr

Visibility

Visibility is not important. what is important for me is quick relpy to calls to SAPD.

Visibility is key to stability. Police officers that have a strong relationship with community members are necessary

District 8

Bad folks are less active

Crooks aren't where the police are.

Disuades crime.

Question 1 (Open Ended): Why is visibility of police important to you? | ¿Por qué cree que la visibilidad de la policía es importante?

Helps me feel safer

It is. Maverick Creek, right across from UTSA. Bars near our community have inundated us w/ drunk people, street racing, litter and violence

Maintains a sense of peace and order

Makes me feel safer and more confident that our police are looking out for the community

More neighborhood presence

Police are not important to me because they only respond to crime, not prevent it. And when they show up, they usually heighten a situation

Police visibility actually makes me feel less safe, not more safe. I do not think their visibility = more safety.

Safety

Visibility deters crime

Yes

Yes is important. Command presence works. Speeders show down and/or people tend to do the right thing when police are around

District 9

Deter crime

Deters crime

Deters crime and criminals

Discourage unlawful activities

I believe it helps deter crime

I would like to know the police know our neighborhood. If they are here we can all get to know one another better

It is what I expect my tax dollars to do, men in police uniform policing neighbors so all property and personal crime is at bay

Make resident feel safe

Our District has many seniors so police presence is very important to us in our neighborhood.

Police presence deters crime.

Police should be a common part of the community, not just visible during trouble.

Police visibility and positive interaction builds positive relations.

Police visibility helps aid in crime prevention by acting as a deterrent for people who may be tempted to break laws whether that is speeding, burglary, or other.

Police visibility is important because it drives away the bad guys

Presence equals deterrents

Protect private property maintain constitutional rights

Reduce speeding

Seeing officers prevents crime. People behave better

Uniform patrol

Very impr. Deters crime

Visibility has a positive effect on behavior

Question 1 (Open Ended): Why is visibility of police important to you? | ¿Por qué cree que la visibilidad de la policía es importante?

Visible officers deter crime

Yes so we know we have a SAPD

District 10

a combination of patrolling to increase visibility and SAFFE officer interaction; enhance deterrence; SAFFE officer visits and attendance at meetings; patrols around community amenities

Act as a deterrent to crime and builds a closure relationship between police and residents.

Because then i know me and family is safe

Building community relationships - getting to know each other

Deterrent to "Bad guys" Most bad guys do not want to get caught.; Relationship building between SAPD and citizens. Police are people too! Chad Tudor is INCREDIBLE.; Marketing SAPD to the citizens. When the citizens who want to be involved, they can get to know the officers who are here FOR US...SAPD is NOT the bad guys.; Drive through the neighborhood...pause walkers and SAPD ask "Good afternoon. How is it going?" Marketing Marketing Marketing; More scheduled Coffee with Cops

Deters crime

Helps me to know that if I need help, response times will be quick

I only see officers behind sunglasses doing paperwork in their vehicles, or giving me traffic tickets. I have no idea who the officers are who patrol my neighborhood. To sum up, the relationship is more important.

I think knowing the police officers that work in our neighborhoods is most important; SAFFE Unit is critical to neighborhood engagement; Bike through the neighborhoods. Stop in and say hello to neighbors outside; definitely show up to all community meetings

increased presence deters crime; increased patrol presence deters crime; increased patrol presence deters crime

Instills confidence in a peaceful community and deters bad guys thinking about committing a crime. Think, considering speeding but you see a patrol car....

It is a combination of visibility and good relations between the police and citizens.

It is a performance of safety but agree that relationship is what matters as well as when they are visible. When a crime occurs vs others

It is both seeing the police as well as the relationship with the police in the community.

It's important to be seen but it makes me feel more safe. When you feel more safe then you will be more comfortable making relationships with police.; Makes me feel secure and safe!; Relationships makes things better!

It's more of a deterrent when you see active police involvement in the community

Makes me feel safe. Deters crime.; Both; Keeps quality of life in neighborhood high; Can reduce response times; More foot beats and bike patrols; Hire more cops; More officers walking business beats

Question 1 (Open Ended): Why is visibility of police important to you? | ¿Por qué cree que la visibilidad de la policía es importante?

Makes me feel safe; Deters crime; Have same officers in neighborhoods to develop relationships with community; To educate the public on what sapd does; Spend more time proactively patrolling neighborhoods; Officers patrolling neighborhoods proactively; Spending more time With youth

More police presence can be a deterrence to crime. But it's not enough to see police but we want to know them and we want them to know us. That's what being a community means.

more police presence can create more diaogue with our community and officers to increase relationships and deter crime; more patrols/visibility

Patrols deter petty crime like package theft and car break-ins.; Police that encounter residents more frequently, are more personally accountable to them when they do well (or bad).; One down side: bad cops that interact more with community members have more opportunity to make bad decisions and hurt innocent people.

Police Visibility deters crime and demonstrates responsiveness and availability in case crime occurs

Pop culture has put a wedge between the relationship between police and community. But when you actually talk to a police officer in person you see they are members of your community and just humans.

Seeing police in the neighborhoods makes me feel safe and secure.; Both visibility and interaction; Keep SAFFE; I have never seen a wedge here in this district. In fact many neighborhoods support the blue

Simple presence is a deterrent; I value the relationship I have with the police. I think they should be woven into the fabric of each neighborhood.

To reduce crime and enforce laws; To interact with our neighbors

visibility is a simple psychological reinforcement for people, a typical police officer means safety and help or at least it should, it should mean someone available for help.

Neighborhood Community Meetings

Question 2 (Open Ended): How should police increase visibility? | ¿Cómo puede la policía aumentar su visibilidad?

District 1

attend National Night Out in neighborhood.

Attendance at Neighborhood meeting.

Be at parking lots.. driving neighborhood waving stopping at NA meetings

Bikes more participation and say don't have them in the neighborhood

By shutting down the homeless congregations who broke into my home and i caught them in the act.

circulating through neighborhoods....

Community meetings are great. I have requested drive byes and found these to be helpful.

Drive around or bike around neighborhood. Attend neighborhood meetings-not just SAFFE officers, but also Traffic and other divisions.

Drive around residential and business areas

Drive through neighborhood

Drive through the neighborhoods more. Show up to Neighborhood association meetings.

I think police should partner with other organizations and let them take the lead.

In district 1 there seems to be a considerable graffiti and small crime problem. When people are looking to do this, they wait for times when no one is around. If police are patrolling the area, it will be a deterrent. Bike and car patrol = helpful

It should not be increased. Police, in their current structure and incarnation, are a public health hazard.

It would be nice to see them walk around once in awhile. join meetings at schools or public places
Not sure enough budget to hire more in the future too cause this takes more time to do this increase times.

More bike police in neighborhoods— this is a friendlier and less threatening way to be visible
more drive by in the neighborhoods. talking to the community at say NA meetings.

More participation from and with our SAFFE officers and use 311 as a resource to inform residence who their SAFFE officer is and contact.

Neighborhood meetings, patrols

Patrol neighborhood

Patrol neighborhoods

Police patrol on bikes and also horses

SAPD should not be in our neighborhoods. They endanger our neighbors and make our community unsafe.

Take off the uniforms become one with the community

They should not increase. They threaten our neighbors and make black and brown twinsets unsafe as SAPD has proven to be a racist gang.

Question 2 (Open Ended): How should police increase visibility? | ¿Cómo puede la policía aumentar su visibilidad?

They should not, in general. At large public gatherings, visibility may be useful however, visibility is not necessary on typical calendar days.

they should not, they should decrease it

They should only be in the neighborhood when called.

they shouldn't, different actually helpful programs should be well-funded and available

We should not. To emphasize "increased police visibility" shows that it's about intimidation of community members, who already feel unsafe because of SAPD's violent record. Fund programs that actually help the community, not scare tactics.

District 2

Attending, sponsoring and participating in community events

Driving through areas during peak hours of known problem periods.

Visiting schools and try to bridge any gaps with youth.

Eat in establishments in the area and create relationships. Be on extremely visible, car and foot, in high crime areas.

Increased patrols in cars, on motorcycles, walking and on bicycles. In all types of neighborhoods, regardless of proximity to downtown.

Increasing police visibility is going to make people feel threatened or like they are being watched. Not helpful

More drive by/bike by that can stop and interact with community

More patrol

More police substations; More active saffe- officers ; More officers patrolling "in the neighborhoods;

Need to see police vehicles whether police and SAFEE officers often driving around as well as at our neighborhood meetings. It will be nice if it's the same officers on a constant basis so we can know him/her.

participation in neighborhood events; attendance in local churches; more often drive throughs

Police offers could introduce themselves to people in the communities they serve. Walk around and talk to people. Show their humanity.

Police should host more social/neighborhood gatherings and bonding events between community and police, so the police can get to know the members of the community and the community can feel more comfortable with the police.

Through better community engagement, get out the vehicle and meet the neighbors; form a better connection with our youth.

Turn on emergency lights when it gets dark

Walk apartments condos. Visit churches and community centers. Talk to citizens

District 3

Bike police

Community meet and greets

Community outreach. Park down the street, walk the block, say hello, etc.

Question 2 (Open Ended): How should police increase visibility? | ¿Cómo puede la policía aumentar su visibilidad?

I have an expectation that they arrive to calls for service in a timely manner or places they are specifically invited to.

Midnight Basketball

More COP meetings

outside of a squad car e.g. on bicycle

Police can be more visible in the neighborhood, at schools, community meetings, local/neighborhood establishments, parks, etc.

walk patrol throughout the neighborhood

District 4

At neighborhood events with a community present, not only driving around for visibility

Community events. School events. Drive thrus

Community gatherings

Getting involved in community events

Heavy populated areas with children

Hire more

Hire more officers

I see them always cruising in 2's, split up for more visibility

I went to school with police SROs. We knew that if they were there to help rather than punish, the school would have hired mental health and other counsellors

In a way that shows that they are working and not just looking for something to take up their time; being productive

In public spaces, not just in front of people's houses

Make a round

More patrolling during the day and evening to possible crimes from happening and speaking with kids to make them feel included.

More police all day and more police cars

Morning before going to work and around 5-6 after work

Patrol subdivisions between 1 am and 5 am when car break-ins happen

PLEASE do NOT put more police in schools. ppl and kids of color are subject to all kinds of brutality at the hands of police.

Police should technology like cameras and license plates readers for crime patterns on public for trending crime.

Regularly Scheduled evening patrols

Spend time parked at habitual dumping sites

Through school involvement... be involved in community events

Visit subdivision on regular basis

District 5

At community meetings and events., mking business checks,etc

Be more proactive. Attend events, park by other areas besides car washes and parks

Community partnerships

Question 2 (Open Ended): How should police increase visibility? | ¿Cómo puede la policía aumentar su visibilidad?

Get to know some of our officers in neighborhood. Interact. Involve themselves with NA and community

I don't even know any police officers in my neighborhood.

more physical presence in the community, social visits, engage with community

More interaction with community. Seeing them out of the cars and talking to people

More officers on patrol. Increases visibility and reduces response times

They shouldn't. They should show up in court when they wrongfully killed our community members and resign. That's how they could be more visible.

Through community relationships. Not police cars on neighborhoods, but officers interacting in the community at events, locally owned businesses, etc.

To participate and engage with the community. and more patrol.

Visibility besides safety... to me police should be friendly with community and get to know who is in the area of the boundaries they serve

Visit community centers, stores, schools, and park in visible areas for a few minutes.

District 6

Attend or being visible around neighborhood events.

Attend school assemblies geared toward fun activities with students

By patrol officers driving the neighborhoods as much as possible.

Community functions more outreach programs more

Drive by periodically and attend neighborhood meetings

Driving in and around the neighborhood not just the main roads.

For the relationship component, traditional community engagement opportunities are great - school & church events, neighborhood gatherings, building time into officers' schedules for intentional community engagement; parks, ball courts, streets, etc

Have some more community events similar to coffee with police i.e tacos w police. Attend schools assemblies. Participate in neighborhood hosted events.

If possible, increase the number of officers in the neighborhood and working with the local schools.

Look for best bang for buck. Having officers at HOA meetings is nice but not as effective as having them drive populated areas. (Supervisors can attend HOA meetings.)

More officers assigned to patrolling neighborhood

More safety officers assigned to neighborhoods. Misty Oaks has 2, I believe, however in the past I have had difficulty contacting them.

Patrol cars throughout the neighborhoods -- not just when there is a call

We have built a great relationship with our SAFE officer, and have plans to host more events to include him. So I guess expand the SAFE program.

District 7

A team effort from all the various levels of "police type" support present at various events and support requirements within the community

Be in the neighborhood. SAFE officers answering calls and engaging with neighborhoods.

Question 2 (Open Ended): How should police increase visibility? | ¿Cómo puede la policía aumentar su visibilidad?

Bring back the Dare program. Spend time with community members. Attend community events and info sessions like this one.

Consistent officers on patrol. Enough where they know the neighborhood

Coordinate with neighborhood schools for townhall meetings

Drive through neighborhoods - ask citizens what issues they are facing

Frequent patrolling but not on a schedule criminals can predict

Frequent patrols, SAFFE

Get out of vehicles and talk to citizens

How about an occasional short block walk in an area where police patrol. Door to door knocking on doors.

I think just having the police knowing communities and where the main problems are help citizens be on the look out for issues that could be averted. I like seeing police involved in the HOA.

I think police should get involved in the community. Like visiting schools or attending community events.

I think there should not be more police presence. I would feel more safe with more lighting in my neighborhood and after sidewalks

I'd like to see SAPD Officers be more visible in denouncing bad behavior within their ranks.

I'd prefer police focus on integrating and familiarizing them with the communities in which they operate. Get to know the people. We are all citizens, not potential threats or criminals. Community service, not punishment.

If possible maybe patrolling inside gated communities throughout the day

Increase number of officers on patrol

Informal community chats to better know each other.

Just drive down the street from time to time.

more neighborhood patrol

More regular and SAFFE Officer patrols. Bike police where practical. Resume SAPD storefronts

more visibility in the neighborhood and police stopping to engage with neighbors, not just main roads

No Starsky & Hutch--in the car, dark glasses.

Our SAFFE officer is meeting with the community to talk about safety in May.

Police can visit stores, talk with people on the street, begin relationships.

Positive engagement.

Presence at neighborhood meetings, dedicated community officers so that names can be learned,

Response time needs to decrease.

SAFFE Officers can block walk to know the neighborhood better and form relations with residents.

See police cars more visible in residential areas.

Simply driving around, petrolling is good. Stop and say hi to folks...

Question 2 (Open Ended): How should police increase visibility? | ¿Cómo puede la policía aumentar su visibilidad?

Sit down meetings with police and community members to address expectations.
 The city used to have "store fronts" in the neighborhood. Maybe they could be restored.
 Townhall. When riding through neighborhoods speak to residents. Get to know us
 Walking around and stopping to talk to neighbors
 Walking foot beats in business areas

District 8

Be around the schools more to keep our children safe.
 I don't think visibility should be increased. armed, unchecked actors of the state perpetuate violence, not safety. The cultural love of police is based on white supremacy
 I want to see police at my HOA meetings, at neighborhood events, and at local businesses meeting with business owners.
 My area appears feel safe as it is covered, at this time. There is much more traffic on the main roads. Increased visibility there is needed. A presence.
 Patrol problem areas
 Patrol the streets.
 Patrols at night around bar areas
 Return to SAPD neighborhood hubs if possible. Not sure if SAFFE offices are present in every Council district
 Routine driving through neighborhoods, stopping to visit small businesses, being present around school zones during hours when speed limits are in effect
 Schedule foot patrols near UTSA communities during peak bar hours. That could save patrol units for highways and help residents feel safer in our communities.
 Seeing uniforms and cars - communicating with them.
 They should not increase visibility because they react to crime, not prevent it. Police visibility does not equal public safety.
 Yes by getting to know business owners in their area to have a good relationship if problems arise. Same for neighbor HOA's

District 9

All of above
 Attend meetings and activities in the neighborhood.
 Drive by neighborhoods. Drive by large business like parking lots like HEB. Home Depot. Seen at schools and large gatherings
 Drive through neighborhood
 Drive through the area. Be available, maybe scheduled whataburger breakfasts?
 I don't THINK they should.....They Should. If we had more we would have a very safe city for growth.....
 It discourages crime, it gives safety to all
 Interaction with schools, and neighborhood associations.
 Joining in neighborhood and area events as active participants not just as by-standers for security.
 More neighborhood drive thru - more neighborhood relationship officers,

Question 2 (Open Ended): How should police increase visibility? | ¿Cómo puede la policía aumentar su visibilidad?

More neighborhood patrols in residential area
 More of a combination of strategies. Foot beats bike beats
 More Police Patrols in Residential neighborhoods
 More SAFFE officers
 Patrol Move to the neighborhood
 Police cars driving through neighborhoods.
 Random neighborhood patrols, Increase SAFFE participation with neighborhood associations
 random patrolling, SAFFE participation in neighborhood meetings
 Regular patrols throughout neighborhoods let citizens know their tax dollars are at work.
 SAAF officers crusing
 The use of technology
 Uniformed and squad cars patrol streets saffe officers attend hoa meetings
 Visit schools. Visit public places. Attend HOA mtgs visit parks

District 10

Block walking. Intro themselves to neighbors. Step out of their cars.; True community policing
 Drive throughs but also contact neighborhood leadership to set up outside meetings at the entrance to communities.
 Have more officers overall. Also, have additional SAFFE officers.
 Hire more you see more
 Increased patrol presence in neighborhoods; Increased patrol presence
 Increased visibility means more officers on patrol.; Yes! More visibility requires more officers.
 More cars patrolling but not just when something is wron
 More cars; Test
 More drives through our neighborhood
 More officers; Give tickets when a traffic violation occurs
 More patrol units: maybe more bike patrol in neighborhoods.; How about more comfortable uniforms when attending neighborhood social events or block walking idea
 More patrols. More friendly interactions that are not related to crimes.; I'd like to know my police like I know my mailman.
 More policemen; More patrols
 More saffe officers - more community engagement; keep saffe officers in the same neighborhood. too much turnover
 Need to increase officer staffing. Officers should be participating in school events, neighborhood events and get to know people just to say hello and not just when responding to crimes.
 officers on e-bikes
 Only way is to hire more - they can only go call to call right now, no time to patrol neighborhoods.

Question 2 (Open Ended): How should police increase visibility? | ¿Cómo puede la policía aumentar su visibilidad?

Participation in HOA activities.

Patrolling often through neighborhoods. Actually seeing the police participating in community activities.

patrols, community meetings, bring back ride along program when able

SAFFE officers could have meetings in neighborhoods!; Block parties outside to mingle with neighbors. Bring everyone together.; More patrols, with the officers smiling. It always looks like they are angry or looking for suspects.; MORE SAFFE officers!!

Showing up at community meetings.

Neighborhood Community Meetings

Question 3 (Poll Question): Which of these options should SAPD prioritize when building relationships? | ¿Cuál de estas 4 opciones priorizaría como primer lugar para comenzar?

All Districts

Poll Results	% of Votes
SAFFE (San Antonio Fear Free Environment) Officers Oficiales de el programa SAFFE	45.3%
Community Based Policing Programs Programas de vigilancia basados en la comunidad	33.3%
Involvement with schools and youth Participación en las escuelas y con los jóvenes	15.1%
Partnerships with non-profits Asociaciones con organizaciones sin fines de lucro	4.9%
None Ninguna	1.3%

District 1

Poll Results	% of Votes
SAFFE (San Antonio Fear Free Environment) Officers Oficiales de el programa SAFFE	52.9%
Community Based Policing Programs Programas de vigilancia basados en la comunidad	32.4%
Partnerships with non-profits Asociaciones con organizaciones sin fines de lucro	8.8%
Involvement with schools and youth Participación en las escuelas y con los jóvenes	5.9%
None Ninguna	0.0%

Question 3 (Poll Question): Which of these options should SAPD prioritize when building relationships? | ¿Cuál de estas 4 opciones priorizaría como primer lugar para comenzar?

District 2

Poll Results	% of Votes
SAFFE (San Antonio Fear Free Environment) Officers Oficiales de el programa SAFFE	57.1%
Community Based Policing Programs Programas de vigilancia basados en la comunidad	21.4%
Involvement with schools and youth Participación en las escuelas y con los jóvenes	21.4%
Partnerships with non-profits Asociaciones con organizaciones sin fines de lucro	0.0%
None Ninguna	0.0%

District 3

Poll Results	% of Votes
SAFFE (San Antonio Fear Free Environment) Officers Oficiales de el programa SAFFE	41.7%
Community Based Policing Programs Programas de vigilancia basados en la comunidad	33.3%
Involvement with schools and youth Participación en las escuelas y con los jóvenes	25.0%
Partnerships with non-profits Asociaciones con organizaciones sin fines de lucro	0.0%
None Ninguna	0.0%

District 4

Poll Results	% of Votes
SAFFE (San Antonio Fear Free Environment) Officers Oficiales de el programa SAFFE	33.3%
Community Based Policing Programs Programas de vigilancia basados en la comunidad	38.1%
Involvement with schools and youth Participación en las escuelas y con los jóvenes	19.0%
Partnerships with non-profits Asociaciones con organizaciones sin fines de lucro	9.5%
None Ninguna	0.0%

Question 3 (Poll Question): Which of these options should SAPD prioritize when building relationships? | ¿Cuál de estas 4 opciones priorizaría como primer lugar para comenzar?

District 5

Poll Results	% of Votes
Community Based Policing Programs Programas de vigilancia basados en la comunidad	69.2%
SAFFE (San Antonio Fear Free Environment) Officers Oficiales de el programa SAFFE	23.1%
Involvement with schools and youth Participación en las escuelas y con los jóvenes	7.7%
Partnerships with non-profits Asociaciones con organizaciones sin fines de lucro	0.0%
None Ninguna	0.0%

District 6

Poll Results	% of Votes
SAFFE (San Antonio Fear Free Environment) Officers Oficiales de el programa SAFFE	40.0%
Involvement with schools and youth Participación en las escuelas y con los jóvenes	40.0%
Community Based Policing Programs Programas de vigilancia basados en la comunidad	20.0%
Partnerships with non-profits Asociaciones con organizaciones sin fines de lucro	0.0%
None Ninguna	0.0%

District 7

Poll Results	% of Votes
SAFFE (San Antonio Fear Free Environment) Officers Oficiales de el programa SAFFE	39.5%
Community Based Policing Programs Programas de vigilancia basados en la comunidad	39.5%
Involvement with schools and youth Participación en las escuelas y con los jóvenes	11.6%
Partnerships with non-profits Asociaciones con organizaciones sin fines de lucro	7.0%
None Ninguna	2.3%

Question 3 (Poll Question): Which of these options should SAPD prioritize when building relationships? | ¿Cuál de estas 4 opciones priorizaría como primer lugar para comenzar?

District 8

Poll Results	% of Votes
SAFFE (San Antonio Fear Free Environment) Officers Oficiales de el programa SAFFE	43.8%
Community Based Policing Programs Programas de vigilancia basados en la comunidad	25.0%
Involvement with schools and youth Participación en las escuelas y con los jóvenes	12.5%
None Ninguna	12.5%
Partnerships with non-profits Asociaciones con organizaciones sin fines de lucro	6.3%

District 9

Poll Results	% of Votes
SAFFE (San Antonio Fear Free Environment) Officers Oficiales de el programa SAFFE	68.0%
Community Based Policing Programs Programas de vigilancia basados en la comunidad	24.0%
Involvement with schools and youth Participación en las escuelas y con los jóvenes	4.0%
Partnerships with non-profits Asociaciones con organizaciones sin fines de lucro	4.0%
None Ninguna	0.0%

District 10

Poll Results	% of Votes
SAFFE (San Antonio Fear Free Environment) Officers Oficiales de el programa SAFFE	43.8%
Community Based Policing Programs Programas de vigilancia basados en la comunidad	31.3%
Involvement with schools and youth Participación en las escuelas y con los jóvenes	21.9%
Partnerships with non-profits Asociaciones con organizaciones sin fines de lucro	3.1%
None Ninguna	0.0%

Neighborhood Community Meetings

Question 4 cont'd (Open Ended): If you selected something else, tell us why you didn't pick involvement with schools and youth?

District 1

Because police endanger our youth and begin the school to prison pipeline

Because SAFFE can also be involved in the local schools and then as a result with the youth who attend schools.

Because saffe officers are out in the neighborhoods.

being in the community connects with all generations.

Don't have a good idea of what that program would be?? Needed better explanation

Don't need highly trained police officer that have a job if deterring crime to be in a school classroom this already is taught by teachers

I am not sure they can fight the perception taught at home. Sadly parents teach their kids SAPD should be feared not respected

I did pick this however I am not sure if this is a good option especially how officers are handling children in elementary around the US.

I think allelements

I think most school districts already have police officers on campus.

I would never see a policeman if they were only in school or with youth

It's interaction with adults that's more important

LEAVE COPS OUT OF SCHOOLS! the school to prison pipeline is real and viscious

Police are a danger to our youth and should NOT be anywhere near youth. They bring death and pain anywhere they roam freely.

Police involvement with schools and youth seems a bit heavy handed

SAFFE has direct involvement with the neighborhood

Schools have enough to do with education.....students are not necessarily interested...SAFFE officers can meet students in the neighborhoods - where they live

Schools should focus on teaching kids, and not take time away to make kids friendly with government.

Students need to focus on their education. What is the purpose of police in schools?

there should be no police in schools! end the school to prison pipeline!

What purpose would they have in schools?

District 3

Animal services

I selected schools and youth because positive role models are needed for our youth. Sounds like the community programs also includes youth outreach.

ISD Police are in schools or at least supposed to be

It is all important. Not really either or. But actual need comes first.

Schools have a lot to focus on already maybe if it was an after school program it would be ok

Question 4 cont'd (Open Ended): If you selected something else, tell us why you didn't pick involvement with schools and youth?

this ought to be a task for schools and community centers. police involvement ought to include all citizens.

District 4

Focus on community

I picked schools. Kids are curious about police and they should be able to talk to them; Better lights its too dark; More lights, its too dark, more police

Involvement with nonprofits who support those with disabilities and mental health issues. This population needs help not handcuffs and I think nonprofits can help that.

Police presence in schools leads to students having increased chances to be literally body slammed by POs in their schools for age appropriate misbehavior.

School is for learning

Students are not camping out under bridges or panhandling on corners.

To not indoctrinate

We have teachers, principles to solve school problems; My secure system with motion cameras

When 'building relationships', I would trust police if they weren't involved in so many things where they might hurt people

District 5

empower the community with tools, knowledge to partner with police in protecting their neighborhoods

Most schools have thier own policing. Schools already have a feeling of safety

Police are causing more harm than good in schools, increasing the school to prison pipeline for black and brown youth. Student led coalitions have repeatedly asked for less police and our city refuses to hear their voices

SAPD officers do youth engagement throughout the community.

District 7

Adults are less threatened or reactive to kids, we need work on working alongside other adults

Agree: schools and youth are long range

As a former educator, I've seen small infractions lead to handcuffs and incarceration.

Because I know that the SAFFE officers are involved with scools and youth as well

Because the community is more than schools and youth

Community is more encompassing.

I did pick this section. We need to start with our youth. Many times our youth do not get a good foundation at home.

If the community is safe there's no need for police presence at schools. Schooled are for learning and social engagements not policing

Indoctrinating children in the current paradigm of policing is problematic. We need engaged citizens who question what works and what doesn't, and teaching children unquestioning loyalty to a clearly flawed system is a problem and should be avoided.

Question 4 cont'd (Open Ended): If you selected something else, tell us why you didn't pick involvement with schools and youth?

Other programs have more immediate impact - schools is good for long term and relationship building

People need help in their own neighborhoods - the schools can set up a program but it won't be a daily or weekly interaction. Doesn't seem to be productive.

School districts have their own police force. Their police force can work with SAPD and students to coordinate their efforts.

Schools & youth are narrow compared to community based policing, which includes schools & youth engagement. Why limit to just one part of community policing?

schools have their own mpp. icedepart, e ts

The SAFFE officers create relationships with neighborhoods

While I believe this is important, SAFFE officers have the ability to have greater impact.

While visibility with youth is important the community also helps to build accountability for everyone. Educating all people is important.

District 9

Bad press about police. Kids might be scared

Community and neighborhoods are very important. This is where taxpayers live

Community based policing affects a larger portion of the community and allows SAPD to interact with more citizens, potentially improving community views.

I see non profits as a force multiplier

I think teachers do a good job of teaching about responsibility and your community; Good neighbors

School programs are good, but SAFFE is under utilized. They should respond to non-emergency calls.

That choice might have been my second choice

Neighborhood Community Meetings

Question 5 (Poll Question): Of the following, which would be easiest to create an alternative response where police would serve as backup?:

All Districts

Poll Results	% of Votes
Mental health/substance abuse calls not involving a weapon llamadas de salud mental / abuso de sustancias que no involucran un arma	52.5%
Animal-related issues problemas relacionados con animales	12.3%
Graffiti	11.4%
Parking violations infracciones de estacionamiento	8.2%
Enforcement of public health orders ejecución de órdenes de salud pública	5.9%
Fireworks pólvora/fuegos artificiales	4.6%
No change to current service Sin cambios al servicio actual	5.0%

District 1

Poll Results	% of Votes
Mental health/substance abuse calls not involving a weapon llamadas de salud mental / abuso de sustancias que no involucran un arma	57.9%
Animal-related issues problemas relacionados con animales	15.8%
Graffiti	10.5%
No change to current service Sin cambios al servicio actual	10.5%
Enforcement of public health orders ejecución de órdenes de salud pública	5.3%
Parking violations infracciones de estacionamiento	0.0%
Fireworks pólvora/fuegos artificiales	0.0%

Question 5 (Poll Question): Of the following, which would be easiest to create an alternative response where police would serve as backup?:

District 2

Poll Results	% of Votes
Mental health/substance abuse calls not involving a weapon llamadas de salud mental / abuso de sustancias que no involucran un arma	35.7%
Parking violations infracciones de estacionamiento	28.6%
Enforcement of public health orders ejecución de órdenes de salud pública	21.4%
Graffiti	14.3%
Animal-related issues problemas relacionados con animales	0.0%
Fireworks pólvora/fuegos artificiales	0.0%
No change to current service Sin cambios al servicio actual	0.0%

District 3

Poll Results	% of Votes
Mental health/substance abuse calls not involving a weapon llamadas de salud mental / abuso de sustancias que no involucran un arma	54.5%
Parking violations infracciones de estacionamiento	18.2%
Animal-related issues problemas relacionados con animales	9.1%
Graffiti	9.1%
Fireworks pólvora/fuegos artificiales	9.1%
Enforcement of public health orders ejecución de órdenes de salud pública	0.0%
No change to current service Sin cambios al servicio actual	0.0%

Question 5 (Poll Question): Of the following, which would be easiest to create an alternative response where police would serve as backup?:

District 4

Poll Results	% of Votes
Mental health/substance abuse calls not involving a weapon llamadas de salud mental / abuso de sustancias que no involucran un arma	76.2%
Animal-related issues problemas relacionados con animales	14.3%
Graffiti	4.8%
Enforcement of public health orders ejecución de órdenes de salud pública	4.8%
Parking violations infracciones de estacionamiento	0.0%
Fireworks pólvora/fuegos artificiales	0.0%
No change to current service Sin cambios al servicio actual	0.0%

District 5

Poll Results	% of Votes
Mental health/substance abuse calls not involving a weapon llamadas de salud mental / abuso de sustancias que no involucran un arma	66.7%
Enforcement of public health orders ejecución de órdenes de salud pública	16.7%
Parking violations infracciones de estacionamiento	8.3%
No change to current service Sin cambios al servicio actual	8.3%
Animal-related issues problemas relacionados con animales	0.0%
Graffiti	0.0%
Fireworks pólvora/fuegos artificiales	0.0%

Question 5 (Poll Question): Of the following, which would be easiest to create an alternative response where police would serve as backup?:

District 6

Poll Results	% of Votes
Mental health/substance abuse calls not involving a weapon llamadas de salud mental / abuso de sustancias que no involucran un arma	60.0%
Animal-related issues problemas relacionados con animales	13.3%
Graffiti	13.3%
Parking violations infracciones de estacionamiento	6.7%
Fireworks pólvora/fuegos artificiales	6.7%
Enforcement of public health orders ejecución de órdenes de salud pública	0.0%
No change to current service Sin cambios al servicio actual	0.0%

District 7

Poll Results	% of Votes
Mental health/substance abuse calls not involving a weapon llamadas de salud mental / abuso de sustancias que no involucran un arma	57.5%
Animal-related issues problemas relacionados con animales	25.0%
Fireworks pólvora/fuegos artificiales	5.0%
No change to current service Sin cambios al servicio actual	5.0%
Graffiti	2.5%
Parking violations infracciones de estacionamiento	2.5%
Enforcement of public health orders ejecución de órdenes de salud pública	2.5%

Question 5 (Poll Question): Of the following, which would be easiest to create an alternative response where police would serve as backup?:

District 8

Poll Results	% of Votes
Mental health/substance abuse calls not involving a weapon llamadas de salud mental / abuso de sustancias que no involucran un arma	69.2%
Animal-related issues problemas relacionados con animales	7.7%
Graffiti	7.7%
Parking violations infracciones de estacionamiento	7.7%
Fireworks pólvora/fuegos artificiales	7.7%
Enforcement of public health orders ejecución de órdenes de salud pública	0.0%
No change to current service Sin cambios al servicio actual	0.0%

District 9

Poll Results	% of Votes
Mental health/substance abuse calls not involving a weapon llamadas de salud mental / abuso de sustancias que no involucran un arma	52.2%
No change to current service Sin cambios al servicio actual	17.4%
Animal-related issues problemas relacionados con animales	13.0%
Graffiti	8.7%
Enforcement of public health orders ejecución de órdenes de salud pública	4.3%
Fireworks pólvora/fuegos artificiales	4.3%
Parking violations infracciones de estacionamiento	0.0%

Question 5 (Poll Question): Of the following, which would be easiest to create an alternative response where police would serve as backup?:

District 10

Poll Results	% of Votes
Graffiti	34.4%
Parking violations infracciones de estacionamiento	25.0%
Mental health/substance abuse calls not involving a weapon llamadas de salud mental / abuso de sustancias que no involucran un arma	15.6%
Fireworks pólvora/fuegos artificiales	12.5%
Enforcement of public health orders ejecución de órdenes de salud pública	9.4%
Animal-related issues problemas relacionados con animales	3.1%
No change to current service Sin cambios al servicio actual	0.0%

Neighborhood Community Meetings

Question 5 cont'd (Open Ended): Who should respond to the top ranked call for service? | ¿Quién cree que debería responder a las llamadas por el artículo # 1 seleccionado?:

District 1

a mental health professional (not a cop who took a class or two) ANYONE BUT THE POLICE!

A trained professional from Health and Human Services department. Or anyone with sociology/psychology training and de-escalation skills.

Ems

Fire department if it's not police.

First I would need to know what types of people are hired by the city to handle these situations. So as a profession maybe a social worker/counselor or anyone with mental health backgrounds

For mental health issues there should be a task force created that includes a doctor/nurse/social worker/ mental health tech and EMT

Just police. Fire shouldn't have to deal with combative and violent persons

Mental health professionals. Could be a diverse team pf professionals

Mental health professionals. No armed goons with a badge.

MENTAL HEALTH PROFESSIONALS. NO ARMED OFFICERS. THEY WILL MURDER AND BE PROTECTED BY SAPOA, CITY COUNCIL, AND OF COURSE, CHIEF MCMANUS

Mental health specialist, but along with a police officer in case the person becomes dangerous.

No one qualified.

NOT THE POLICE! they kill people who are going through mental health episodes

People who are properly trained, social workers? Representatives from City or non-profits who deal with these matters.

Police

Police.... they can handle it all they are highly trained you never know what people are armed with

Professional mental health workers

Professional mental health experts

Professional mental health personnel

Property trained professionals

Psychologists and mental health professionals and substance abuse counselorsnot sure waht agency that is

Servicio de salud / Psicólogo

Social workers

Question 5 cont'd (Open Ended): Who should respond to the top ranked call for service? | ¿Quién cree que debería responder a las llamadas por el artículo # 1 seleccionado?:

Social workers for unsheltered folks (maybe from SAMM), social workers/therapists for mental health calls

Social workers or Psychology majors/ interns

Someone who is specialized and trained with more than a week's worth of training. Someone who can approach this from a trauma informed understanding.

Someone with a degree and experience in mental health issues such as addiction and homelessness

Specific task force capable of dealing with mental health issues

trained mental health professionals and peers

Trained mental health professionals, social workers, substance abuse counselors.

Also the way the last question worded using "easiest" seems like you're looking for the low hanging fruit. We should be looking at the most urgent/impactful.

trained mental health professions. easy as that. officers endgame our lives and should not be brought in when someone experiences a mental health crises.

Trained Mental Healthcare personnel... possibly they could be on the SAPD payroll, but not in an COP role.

District 2

24 hour mental health staff who are not police but work in conjunction with police.

A mobile crisis unit

A trained mental health provider

CHCS

Ems

EMS and Psychiatrist

Fire Department

Human care services

Mental Crisis/Therapist or EMS

Mental health professionals. Type depends on the issue at hand.

Mental Health Unit designed specifically for said incidents

Police should be called when another person is threatened

That specific professional. Suicide trained.

trained mental health and emergency response like EMS

trained mental health workers/substance abuse prevention workers

District 3

Counselors

Doctors

EMS, Social Workers, people trained in helping addicts, people having a mental health break specifically. No police involvement.

Mental health counselor, social worker, medical personnel

Not a good question because anything can be used as a weapon.

Question 5 cont'd (Open Ended): Who should respond to the top ranked call for service? | ¿Quién cree que debería responder a las llamadas por el artículo # 1 seleccionado?:

Social / mental services workers are overworked and underfunded. this would require major new funding.

Social workers

the mental health / substance abuse w/o a weapon trained specialist

Uncertain whether people with mental health could become violent, may need to be someone who can defend themselves.

Volunteers with Professional Supervisor, such as a Social Worker, counselor. But how do we ensure they are safe, don't always know if a weapon is present.

District 4

A clinical professional. Treat this with healthcare not incarceration

A clinician, health professional

A mental health crisis trained team. Officers in plain clothes and unmarked vehicles.

an emergency, healthcare or social worker; someone trained in de-escalation techniques; someone unarmed who will not hurt someone in a vulnerable or easily excitable state.

Armed social worker for there safety

Constables

De-escalation specialists

Ems

EMS or Health Professional

Fire Department

Health professionals

Need another department for specialized with state and local community

Persons specializing in these particular area of health.

Police have a great mental health unit

Police. I've seen someone in crisis and it's scary.

Specifically trained SAPD official

The center for health care service

Unarmed clinician/ health professional

Unarmed social workers. It would be great if the city invested into getting folks from marginalized communities trained to be first responders for this.

District 5

a specialized team who is trained & experienced in the issue.

Licensed mental health practitioners trained in self- defense if needed, trained in de-escalation and negotiation

Licensed Professional Counselor, Licensed Clinical Social Worker

Officers specialized in mental health and substance abuse

Police officer with specialized training

Psychiatrists

Social workers

Question 5 cont'd (Open Ended): Who should respond to the top ranked call for service? | ¿Quién cree que debería responder a las llamadas por el artículo # 1 seleccionado?:

They should have councilors available
 Or medical available
 trained social workers
 Trained mental health workers
 Trained officers

District 6

A designated Mental Health Official.
 ACS
 Best qualified! Calls should be reviewed to best determine who could effectively and efficiently resolve the calls to best serve our citizens.
 Designated Mental Health Official or EMT staff
 Ems
 EMS partnership non profit
 Maybe a Social Worker paired with some one from the county mental health dept.
 Mental health providers like Crisis intervention
 Social worker for mental health
 Animal care for animals
 Social workers and those trained and specialized in mental health issues.
 Social workers, mental health professionals, veteran-serving support personnel. Huge need to have more of these folks dispatched.
 Specialized non-profit in partnership with EMS
 Specialized Non-profit with EMS
 Texas Department of Mental Health

District 7

A combo of mental health professional to deescalate & police back up
 A persuasive licensed therapist who specializes in conflict resolution.
 A specialized team with mental health episode event de-escalation strategies.
 A trained professional
 First and foremost someone who does not have a gun on them.
 For mental health calls, there could be a crisis response team consisting of an EMT and Peer Support Specialist working together
 Health care or social worker
 Joint response with SW and Police
 Licensed counselors or social workers
 Mental Health Community Task Force members. Mental health hospitals could dispatch qualified personnel.
 Mental Health Professional
 EMS
 CHCS

Question 5 cont'd (Open Ended): Who should respond to the top ranked call for service? | ¿Quién cree que debería responder a las llamadas por el artículo # 1 seleccionado?:

Mental health professional, family member, someone designated by the person who is experiencing the mental health problem
Mental health professionals
Mental Health programs, peer support specialists
Mental health provider who provide crisis evolution's
Mental health worker
Mental or social work professional. Create a unit if one does not now exist.
Metro Health?Psycholgists
Peer Support Specialist
Police they call in for aide
Social Workers
Social services
Social services in conjunction with law enforcement and EMT services- these calls seem really dynamic and so more services are probably needed to respond
Social worker, clinical mental health counselor
Someone with a strong background dealing with mental health.
Someone with backup. Violence is always an option for the mentally ill
Someone with medical knowledge
Staff with a social science background.
That is a hard one since those can escalate quickly. I am not sure to be honest.
The city's FACT team could be trained to work with mental cases or have at least a mental health professional at each substation.
Trained counselors with mental health awareness
Trained mental health professional, like LPC or psychologists
Trained mental health professionals
Trained people!
Well, for the mental health EMT first
Whovis available to fill this roll quickly

District 8

Center for Health Care Services, mental health services
Clinical Psychologists or Social Workers.
EMS or trained social workers/ mental health providers
Funding for mental health service calls should be taken away from SAPD & moved toward communities & mental health specialists.
Mental health specialists
Police if acweapon
Police, mental health people are unstable and unpredictable
Regardless if there is a weapon or not, police should be the first to respond to a mental health issue.

Question 5 cont'd (Open Ended): Who should respond to the top ranked call for service? | ¿Quién cree que debería responder a las llamadas por el artículo # 1 seleccionado?:

SAFD / EMS or something like that.

SAFD and Ems

SAFD or Metro Health

Trained social workers

District 9

Animal care services

Animal control.

Could be trained officer OR fireman department TRAINED to do this.

Crisis Cops.. But it was defunded...SAPD

Hard to answer without stats and details on this

Mental health experts

Mental Health experts, metro health ofcicer

Mental Health Professionals (with SAPD in the background just in case)

Mental health task force

Metro health

Metro health and experts in health. Trained professionals

No change because of determination of who should respond.

No change, you always assume a person has a weapon!

People who are trained in that area

Police mental services. The need is great.

Professional ems or doctors

Publics health worker

Social workers and/or others trained in mental health response, such as licensed counselors.

Such calls should be left to SAPD Crisis Respinse Services

Trained mental health experts

Trained mental health experts with police accompanying

District 10

Citizens assigned community service in court

Clean up crews; Unless it's in progress, clean up people

Code

Code Compliance

Code compliance. This may require additional manpower.; Like communitybservice court ordered response

Code department

code enforcement

Code Enforcement Officers

Code enforcement/DSD

Code Enforcement/Public Works

Code enforcement; Code enforcement

Code enforcement; Code- put you need WAY more code officers

Question 5 cont'd (Open Ended): Who should respond to the top ranked call for service? | ¿Quién cree que debería responder a las llamadas por el artículo # 1 seleccionado?:

Code Enforcement; Community service programs

Code Enforcement; Parking Enforcement

Code enforcement?

Depends on where the graffiti is - if it's in parks, call parks. if it's on a library - the library should handle.

Development services

Example; Test

In progress - police. After the fact - code or abatement crew

in the act of performing the graffiti- police
after the fact: code dept.

JR police or cadets; Parking enforcement

Police; Police; Council staff members

The graffiti abatement team. To document and paint over at the same time

Top six calls

Tow the vehicle, auction off , money raised to help paint over graffiti---Just kidding

Neighborhood Community Meetings

Question 5 (Open Ended): Who should respond to the second highest ranked call for service? | ¿Quién cree que debería responder a las llamadas para el artículo #2 seleccionado?:

District 1 (for each meeting, audience responded to graffiti as 2nd choice)

311 / Code - a special division of a few individuals, non armed
311 / Code Officers
anyone but sapd
Anyone, really. You shouldn't need anyone with a gun to handle a graffiti problem.
Centro workers/ cleanup folks
Clean up crews
Code can take photos and send it to SAPD to file in case it is gang related
Code compliance
Code enforcement
For graffiti have councils office staff clean up
Graffiti - Police - Vandalism and links to gang activity..
Graffiti abatement team
Graffiti code and clean up task force
graffiti is non-violent. why introduce police officers who have a proven track record of murder and abuse in this city
Graffiti task force,
Graffiti removal crew
graffiti doesnt hurt anyone, it is incredibly silly to ever call 911 over that and alter someone's life over a building
Guardia no armado
If an active person doing the damage then police if not, any cleanup crew that is responsible for cleanup.
In progress: 311 or code enforcement
After: Forensic photographer to document, contractor to repair any damage, artists to turn the graffiti into public murals and works of art.
No change
NO ONE. NO ONE GETS HURT BY GRAFITTI
no one. police should stay out of our neighborhoods.
Non-armed trained people.
Police
Residents
Task force
Those calls should go to 311 to report the team who handles graffiti
Why is graffiti an emergency? That's a social service call send them..

District 2

CCDO - parking operations - they need to work longer hours beyond the usual

Question 5 (Open Ended): Who should respond to the second highest ranked call for service? | ¿Quién cree que debería responder a las llamadas para el artículo #2 seleccionado?:

Code / Parking Enforcement /
 Maybe rookies on the Sheriff's department.
 Parking authority
 Parking enforcement
 Parking Enforcement Office of the City
 Person/Business owner sends in photo to 24 Online Reporting Website
 Sheriff's is still police, so they shouldn't. Parking services with the City
 Tow

District 3

Code compliance
 code compliance and citizens
 Code Compliance or a specific Parking Unit.
 Code Compliance, or a group that can write tickets and/or call a tow truck
 Park police
 Parking Enforcement - DSD
 Parking enforcement officers like on a college campus. They can also assist with crash scenes.
 Seperate parkind dept.
 Ticket writers or code compliance or even a citizen volunteer squad

District 4

ACS
 Animal Care Officer/ SAFD
 Animal Care Services
 Animal Care Services, they have appropriate tools and a badge. No need for SAPD
 Animal control
 Animal control department
 Animal control services
 Code compliance
 Code compliance city employees
 Constables
 Humane society
 Metro health for health orders and clean up crews for graffiti

District 5

Bexar County or Metro Health or Code Officers
 Code Compliance officers. Health department staff
 Code enforcement
 Code enforcement officers
 Code enforcement
 Special covid team
 Metro health
 Code officer

Question 5 (Open Ended): Who should respond to the second highest ranked call for service? | ¿Quién cree que debería responder a las llamadas para el artículo #2 seleccionado?:

Code officer accompanied with a Health worker to educate
Not police. Causes hostility. Metro Heath workers

District 6

311 animal control agents
ACS
Animal care officers
Animal care services officers
Animal Care Services. Period.
Animal Control Officer
Animal control services
Personnel from Animal services
Specialized Non-profit with ACS

District 7

ACS
ACS along with SAPD in case the situation turns violent.
ACS! More space is needed there
Agree that ACS should have expanded service hours
Animal care dept
Animal Care Services
Animal care services staff
Animal control
Animal control service
Animal control services
animal controll should be available 24 hours 7 days a week
Animal services
ditto
Increase authority for ACS and let them handle things.
Rescue groups should be able to gain certain to help
Someone with training in animal care

District 8 (audience responded to Fireworks)

Code enforcement
Constables? What do those guys do anyhow? Make them do some work.
Fire Department
Fire department and be able to issue citations
Fireworks obviously overwhelm resources. This is a tough question to answer
SAFD
SAFD or Code

District 9

311 ACS
ACS

Question 5 (Open Ended): Who should respond to the second highest ranked call for service? | ¿Quién cree que debería responder a las llamadas para el artículo #2 seleccionado?:

Animal Care Service officers
Animal Care Services
Any city animal care staff member. NOT tge police
Code compliance
Dog catchers
Dogcatcher department, but do not take monies from police
Metro health
Metro health personnel
Metro health staff
Metro health/ code compliance
What is an "animal related issue"? Bears wandering? racoons in the trash? cat up a tree?

District 10

a department more aligned with ability to make change
Cadets-police
Centro
citizens on patrol
Code department; Private business if on private property
Code enforcement
Code enforcement; Code enforcement
Code; Code enforcement/ a different department under code.; Is there a parking enforcement??
code; private business if on private property
COP in homeowner communities
Park staff
Parking enforcement
Parking Enforcement Officer
Parking enforcement officers, police volunteers
Parking enforcement specific team
Parking enforcement unit
Parking enforcement; Citizen volunteers write handicap violations; Yes there is parking enf
Parking police volunteers
Parking violations should be attended to by parking compliance officers. Not sure SA has those but maybe we need them?
Police Community Volunteers
Transportation department
Unarmed, uniformed, non-peace officer city employees

Neighborhood Community Meetings

Question 6 (Open Ended): What makes you feel safe in your neighborhood at night? | ¿Qué lo hace sentir seguro en su barrio por la noche?

District 1

Being at home .

Good lighting. Police patrols. Alert neighbors

having no police. knowing that my community has my back. not armed thugs looking to play cops and robbers.

Honestly, i flat out dont feel safe in my home

I don't; we have poor street lighting, drive by shootings

I feel safe without nay police in my neighborhood. Keep them out and get them out of our city.

I have all my doors locked, alarm on, dog is doing his thing. Connected to my neighbors and we have a phone tree. We need more lighting.

Knowing my neighbors and having a great communication with my neighbors

My Big Dogs, Security Cameras, and personally knowing my neighbors.

My neighborhood is quiet and there is no one outside which lets me know I don't have to worry about anyone being outside at night.

my neighbors are friends...otherwise I would really not feel safe

My neighbors lights since our street is very limited with street lights. Our neighbors dogs that bark at the many walkers cut through our street at night. Plus having good neighbors.

No police sirens. Good lighting. Prople out walking.

Not seeing strangers walking neighborhood

Lights

No graffiti next morning

not the police!

nothing makes me feel safe, I am a prisoner in my home because of the councilman's homeless encampment. Cameras don't help. police don't help. Lights don't help

Police haters don't help this conversation....i love my SAPD

Policing of surrounding park and monitoring bar activity

Vigilant neighbors, knowing our neighbors and the cars that belong in the neighborhood and those that don't belong

We have a very supportive neighborhood and we also have a strong relationship with our SAFFE officer

working street lights and numerous around a neighborhood.

District 3

Cameras

Good lighting, locks on gates, doors and general property safety.

Question 6 (Open Ended): What makes you feel safe in your neighborhood at night? | ¿Qué lo hace sentir seguro en su barrio por la noche?

I have great neighbors who watch out for each other. We have working street lights. Most neighbors now have outdoor cameras.

Knowing SAPD is out there protecting us

Knowing the police are a phone call away.

My neighborhood is pretty quiet at night. I also try to monitor my Next Door App. to see what's going on. I also have a Ring camera.

My neighbors, we have met and keep an eye out for each other. Every neighborhood should be a village.

Peace and quiet...no gunshots or cars speeding by.

police visibility

street lights

District 4

More lighting and more officers

More lighting, not more police! More investment in RESOURCES for homeless folks in our community as well.; Police. I will be honest and say sometimes seeing homeless folks at night is frightening, but I DO NOT think that is a problem that can be solved by police.

More lights, too dark, more police

My security system with motion cameras

Need more street lights in neighborhoods

Neighborhood night watches... neighbors working together... lights to increase visibility

Proper lighting on the street! Not police presence; Make it easier to get street lights

District 5

Good lighting . Neighbors helping neighbors taking care of each other. Dogs barking

Having vigilant neighbors

Knowing my neighbors and having security systems installed in our homes. I think an initiative to provide affordable home security systems would be better than having more police in our neighborhoods

knowing neighbors and police are watching out for each other

knowing that the officers response time is timely

Presence of police, active neighbors

District 7

Darkness

Good lighting, observant neighbors

Great neighbors who look out for each other.

Homeless folks are beginning to infiltrate the Jefferson area because they're being pushed out of downtown with new development. Increased street patrol would be beneficial.

I am not safe in my neighborhood

I know my community. If we see something different it raises concern

I stay home.

Knowing and having the phone numbers of my neighbors

Knowing that I can call SAPD non emergency line and they are responsive

Question 6 (Open Ended): What makes you feel safe in your neighborhood at night? | ¿Qué lo hace sentir seguro en su barrio por la noche?

Lighting. Community watch. Ring and Vivint link camera system

Lucky with great neighbors

My cameras, alarm systems. My security lights.

My dogs, alarm system, police and personal weapons (last resort)

My dogs, street lights and great neighbors

Not so sure; several unleashed dogs

street lights and neighbors out walking

street lights and other neighbors out

District 9

Good neighborhood near. Within 3 Mike's of SAPD. Lights also. Cameras

Lighting is more than sufficient to illuminate our streets.

Lighting. Street lights; Homeless camps

My neighbors watching out for me. We watch out for each other

My security cameras

Strangers driving around the neighborhood

Street lights, functioning neighborhood gate, yard lights, door locks, knowing my neighbors well, and having my dogs.

Very low crime rate, good neighbors

Neighborhood Community Meetings

Question 7 (Open Ended): What makes you feel unsafe in your neighborhood at night? | ¿Qué lo hace sentir inseguro en su barrio por la noche?

District 1

Abandoned retail centers.....GOD BLESS OUR OFFICERS AT NIGHT

Barking dogs. Police sirens.

Dogs barking and hearing gun shots.

Graffiti

Strangers walking neighborhood

People drinking beer

Hearing gunshots around the area

homeless people. Drug dealers following the homeless people.

I think in a neighborhood that feels unsafe it maybe the people who are visiting the community. It could also be the behavior of the people in the neighborhood.

increased police makes me feel unsafe. it makes my friends, family, and other community members unsafe.

Its when the crime happens

lack of lighting, failure to enforce a variety of code issues and shrinking police force.

late night roamers about the neighborhood looking to steal to support their addictions or possibly feed themselves

Noise and parties on the river

Nothing

Periodic drives through the neighborhood

POLICE I cannot make it any more clear. How about y'all reach out to folks without technology or those that couldn't make it to this meeting because they have to work?

Sketchy people who we have n er seen before walking around the sidewalks and streets with no real destination— just sort of looking around and not responding to people when greeted

The homeless that break into our yards and trash our area. The fact that they walk into open garages while we are doing yardwork.

Drivers speeding through the neighborhood.

the killer gang we fund (sagd)

The many walkers like homeless and those up to no good just wondering around our street.

We are close to River. Sometimes the park is not closed or monitored after dark

When people are walking around under the influence and allowed to sleep out in the street/ditches.

District 3

Dark streets, loud neighbors, graffiti.

Gun shots and gangs.

Question 7 (Open Ended): What makes you feel unsafe in your neighborhood at night? | ¿Qué lo hace sentir inseguro en su barrio por la noche?

If street lights don't work. Shortage of police presence.

I'm not sure if I would feel safe at night if I got pulled over by the police for a routine traffic offense :-(

Lack of Police Presenece

loitering, perhaps because I used to be the loiterer

People hanging out, bad neighbors, too few police, routine and continued gunshots without resolutions

Street racing; however, it's been helpful to install road humps on streets instead of increasing police.

Taking long to arrive to 911 call

The volume of unknown vehicles going up and down the dead end street all hours of the night.

District 4

dark streets, loose dogs

Darkness and lack of police visibility

Economic inequality can cause burglaries. Work to solve that instead of punishing people for being poor and trying to do what they feel they need to do to survive.

Gunshots

no lights; not enough police visibility

Nor knowing when sapd cruises by

People who dont belong, homeless people walking back and forth

Unfamiliar cars parked on the block

District 5

Criminals, poor lighting, no police patrols.

Lack of police

loud noises like gunshots, racing cars

No police presence

Not enough lighting for sure

Persons passing by in bikes looking at your home. Gun shots. Not enough lighting. Racing cars

District 7

Again, the homeless population. They roam the neighborhoods at night.

Bad drivers on our streets.

bright or TOO many lights

Darkness

hearing gunshots in neighborhood

Hearing gunshots on a frequent basis

improve response time when we call in suspicious person reports

Large volume of traffic, speeding, increasing building of apartments and people.

No lighting in certain areas. Frequent burglars . Shooting. Street racing

Question 7 (Open Ended): What makes you feel unsafe in your neighborhood at night? | ¿Qué lo hace sentir inseguro en su barrio por la noche?

People breaking into residences or stealing property

stray dogs

Street Lights out, unrecognised visitors in streets

The lack of police response. The issues we have had for over a year that have not been addressed. The hands of SAPD being 'tied' because they have to hug criminals instead of arresting them.

Unleashed dogs, bad drivers

We are seeing an increase in car break ins very late at night.

District 9

Car break ins

Gun shots firing

Homeless camps

not much

People we don't know knocking doors after 7 pm. Too much soliciting. Car break ins.

Recent reports of theft or similar comments on the NextDoor app, mail box break-ins, lots of unknown vehicles or persons seen that day

Regular patrols; Regular patrols

Strangers; Drive and walk through our neighborhoods.

Neighborhood Community Meetings

Question 8 (Open Ended): What can the SAPD do to help you feel safer at night?
| ¿Qué puede hacer SAPD (la policía) para ayudarlo a sentirse más seguro por la noche?

District 1

Abate homeless encampments. patrol the neighborhood. be visible. quick response times.

Additional police on street. Better lighting.

Arrive in a timely manner

Be present in my neighborhood.

Clear out the homeless camps that abut neighborhoods, and drive through the neighborhoods frequently.

disbanding, getting real jobs

Get the homeless off the streets

Having ALOT of them out on the street

I greatly appreciate how the Chief has not allowed riots and unruly protesting to occur/grow in our city.

More patrol bys at all hours

More patrol/visibility

More patrols, Added community engaged with the mentally ill and homeless

Nothing - they don't / can't respond in time, even if there were more patrols it doesn't matter, they have to catch the criminal in the act for a conviction

patrol the neighborhood & better lighting.

Patrolling neighborhoods. including alleyways, decreasing the time between call and action.

Prevent graffiti

Police presence

seriously be present despite what you are reading...

Stay out of our community. Go to bed. Stay home. Be with their family. Anything to keep them off the street to kill another innocent black man.

stay out of our neighborhoods! we hate you

stop murdering and harming black and brown community members. stop hiring back cops that feed feces sandwiches to houseless people.

They can be friendly if they come into the community. Allow the neighbors to get to know the person and not just the idea of what the person is.

They don't control the homeless or strangers walking around unless caught breaking the laws.

There is not officers to patrol all streets so I feel many other factors need to be present to supplement the police efforts.

District 3

A nightly drive by at 3am and 5am.

a police substation

Have a Police Substation in the Southside, knowing we have more police presence

Question 8 (Open Ended): What can the SAPD do to help you feel safer at night?
| ¿Qué puede hacer SAPD (la policía) para ayudarlo a sentirse más seguro por la noche?

I would rather have better street lighting.
 More code enforcenr
 More patrols instead of being parked
 More police visibility. More frequent patrols.
 Not speed but calm police driving
 Short response times and robust SAFFE communication.

District 4

Enforce curfews
 Focus on the worst of crimes. Not petty things
 Know When saffe officer cruises by
 more neighborhood patrols
 Police can patrol around neighborhoods more

 SAPD should give up some of their budget to homeless services so less homeless folks are around.

 Use their overhead lights when patrolling so residents can see them amd know they're there; My experience is they are polite, good follow-up, amd will go out of theyre way to help; I'm not; I'm not

District 5

Have officers do more policing in neighborhoods.
 more drive by, more sensitivity from officers,
 more visible patrol
 Not shooting at people. Taking their oath to protect and serve seriously and getting better anti-racist, anti-black, anti-bias training
 Provide info on what happens to criminals after SAPD officers arrest them

District 7

Catch the street racers for once every night they fly through here. The late night car break ins are ridiculous. Drive around
 Driving through neighborhoods
 Increase patrols
 Increase patrols and monitoring speeds.
 It's difficult for me to answer this.
 SAPD doesn't provide me with my sense of safety.
 More patrols
 More patrols. Also patrols of greenway areas
 More visibility
 patrol
 Patrol our streets
 Random drive through neighborhoods
 Regular patrols throughout the neighborhood.
 Regular unscheduled patrols late at night.

Question 8 (Open Ended): What can the SAPD do to help you feel safer at night?
| ¿Qué puede hacer SAPD (la policía) para ayudarlo a sentirse más seguro por la noche?

Short of adding more police, they are doing all they can

The city cuts hiring of sapd and safd during economic downtines. Uniformed officer vaccencies should always be filled. Not enough officers

Visibility

District 9

Driving by streets. Checking on neighbors who forget to lock garage doors.

Increase neighborhood patrol

increased random patrols

Quicker response

Neighborhood Community Meetings

Question 9 (Open Ended): If you are satisfied with the work of the SAPD, why is that? | Si está satisfecho con el trabajo de SAPD, ¿por qué?

District 1

All the cops i have met are professional and competent. Need more like that.

Because they are always doing there job and with a good attitude. Present when needed.

Capturing the airport shooter last week..... fast to respond TY

Compared to other places I have lived, SAPD has done a decent job navigating the Social issues and working for equitable solutions.

Have always been responsive to calls

I am NOT satisfied. SAPD is a racist and violent gang that is left u checked by a city government that doesn't care about its residents.

I am not. They are murderers who protect other murderers.

I believe we have a good SAPD presence in the neighborhood.

Terrific job, keep up the great work! We love our SAPD!

I had a problem when I could not get in touch with the SAFFE officer in my elderly mother's neighborhood to report a gross discovery. I much wanted to discuss what happened

most people aren't

no one is, they're murderers.

our officers do the best with what is available. since our councilman won't allow them to touch his vagrants, their hands are tied.

Overall there performance and audits shows the them doing well. It is just unfortunate that the 1% that create a bad representation as an officer hurts the whole department.

SAFFE officer involvement in our community

they continue to show up on the daily despite outright hostility

They have for the most part been tolerant and patient with minor bad behavior and mischief while still being responsive

They provide COP training year round. I have attended three times over the past 15 years. SAPD officers have made it a point to get to know me, my neighbors, and our concerns.

When SAPD hires outside the community they serve they are starters and don't bale like it was their own family

Why is everyone on the panel on their phones? Is this not important.

District 3

Actual interaction with police in many different situations, including 911

I don't readily have anything to compare them to, I only have Cheif McManus to look to for confidence. That would be where it is based.

I've had to call for SAPD on several occasions and generally, officers were not helpful. Further, they've expressed really problematic opinions.

Most cops properly trained and kind try to help

my interactions have been friendly and accommodating

Question 9 (Open Ended): If you are satisfied with the work of the SAPD, why is that? | Si está satisfecho con el trabajo de SAPD, ¿por qué?

my involvement with sapd is limited

SAPD is responsive and visible at large events, like sports events, Fiesta, etc.

They are responsive, can always call the office of the chief, they are helpful

They look and resemble our community.

District 4

I hope to see SAPD continue to not cooperate with ICE

Not satisfied. A lot needs to be done in terms of reform

They do dangerous work and catch badguys; Are people who are dissatisfied people who go to jail?

They have showed up when needed!

they keep us safe

They've responded in a timely manner when called

District 5

good response time

Many police officers are good people that risk their lives to keep the community safe and not judge.

Officers have a difficult job and so the best they can to keep us safe

Would like to see a better relationship with residents. Would like to see more training in mental health

District 7

Appreciate chief and sheriff updates

I'm very satisfied

I've been involved with the Citizen on Patrol program since 1995 and have seen and worked with many officers. They get good training.

My interactions have been positive, respectful and educational.

Not satisfied

Officers are professional and made us feel comfortable. Great police chief.

Outreach of the Chief + officers seem generally positive

Positive interaction once they arrive

SAPD have been responsive and I appreciate the community based programs that SAPD has in place.

SAPD officers are 90% of the time very kind and want to help but honestly, they are sadly limited by what is happening in the world.

Satisfied - Excellent leadership

Area for improvement - crazy speeders on I10 - dangerous drivers - texting while driving

Strong minority presence, friendly & helpful, not aloof (I'm from LA)

They have been helpful anytime I have needed them (which has not been often in 20 years)

We have a great chief!

District 9

I feel our police do a great job, very professional

Question 9 (Open Ended): If you are satisfied with the work of the SAPD, why is that? | Si está satisfecho con el trabajo de SAPD, ¿por qué?

Most interactions have been very professional and courteous

Not satisfied.

SAAFE officers attend our community meetings and keep us informed

Their response time is awesome great officers

They are dedicated and professional

Very professional

Whenever I have interacted with an SAPD officer, the officer has been polite and respectful. I felt my concerns were being acknowledged and that action was being taken to resolve the issues.

Neighborhood Community Meetings

Question 10 (Open Ended): If you are dissatisfied with the work of the SAPD, why is that? | Si no está satisfecho con el trabajo del SAPD, ¿por qué?

District 1

Always room for improvement, so increased visibility in neighborhoods that would like it is a good start

Brought No donuts when they came to our meeting

Daryl Zemault, Marquise Jones, Chop Roundtree

I am satisfied

I'm completely satisfied. They have a rough job

It is not so much with SAPD specifically but more with the UNION that has a strong hold on the city and police department on what can or can't be done with discipline or accountability. Need to hire more diversity to meet the local percentages

No one is perfect, but keep improving.

Not dissatisfied, very proud of our SAPD.

only 1150 responded to the survey, should be way more than 8%.... they are killers

SAFFE officers need access to emergent and non emergent calls

SAPD does a fine job! Wouldn't want to be in their shoes.

Tough, thankless job, sometimes.

SAPD force is shrinking and we are not growing the force to keep up with the growth of the SA population. That is straining all around.

SAPD murders and acts like a racist gang

Sometimes macho attitudes get in the way and the officer is rude dismissive

Stop hiring outside of SA

They don't value or know the city culture and people

The response time for a detective to return my call is at 4 weeks now!

The departments seem to focus on certain areas and ignore others more.

They are not enforcing city ordinances such as camping in public, etc. which is allowing the homeless people to take over

they have no real training or education requirements. any idiot with a GED can apply. invest in education!

District 3

I'm not dissatisfied, would just like to see more officers on patrol and involved with the community on a more personal, or smaller group setting.

my experience with sapd has been their dismissive concern for my safety. i never can provide enough data

Not helpful and sometimes useless.

Past experiences are because I felt the respect I was showing the officer was NOT reciprocated.

Rude and don't properly listen aren't trained for various type of calls aren't consistent

Question 10 (Open Ended): If you are dissatisfied with the work of the SAPD, why is that? | Si no está satisfecho con el trabajo del SAPD, ¿por qué?

Sometime they don't come as quickly as I would like. Most time they do though

District 4

Are people who are dissatisfied people who go to jail?

Have not had any bad experiences

I don't believe that only 8% were dissatisfied. WHO DID YOU SURVEY??; Handling of individuals with disabilities needs work. More training on how to handle those with mental health issues, IDD, or Autism; How many people were surveyed?

I'm not

Not solving enough hard crimes. When does the Chief report on these? Rapes, murder, abuse, etc. only hear about drug busts

They gave a man a literally shit sandwich and he got rehired. They've racially profiled and killed unarmed Black men. Etc.; They gave a man a literally poop sandwich and that cop was rehired. They racially profile and kill unarmed Black men.

Too many homeless on the street I don't feel safe outside

District 5

I have not experience any negatives with the police officers. They do great.

I'm happy with SAPD's work

There are too many loopholes for officers that are racist or exercise unnecessary violence to be rehired

too quick to dismiss , they don't investigate enough or stay long enough to get the best picture

District 7

I don't trust the mission of law enforcement. They nickle and dime folks for trivial things.

I'm very satisfied

110 speeders, aggressive drivers

I'm dissatisfied with the SAPD union/association and the influence it has over local politicians. I would rather no public official take money from the union as it compromises our ability as a community to hold them accountable.

Interstates are not safe because of speeding, distracted drivers.

Most take their responsibilities very seriously. However, I see a lot of vehicles with expired license stickers, brake lights not working, headlights out. These are minor infractions, but need to be addressed by police.

Negative interaction. Slow response. Bad attitude when needs help

Not dissatisfied, but feel that traffic issues are downplayed.

On a house invasion, police officers would not take information from iPhone as to where our goods were at.

Refusing to show up because a dispatcher says it isn't a real issue

slow response times

would like to know how I can get feedback from non-emergent calls I make and what I could do to improve communication of the issue

Question 10 (Open Ended):If you are dissatisfied with the work of the SAPD, why is that? | Si no está satisfecho con el trabajo del SAPD, ¿por qué?

District 9

I am not

I do know that the similarity of names in my neighborhood may make it more difficult for officers to respond/ increase the hesitancy of officers to go out to calls in my area.

I dont like getting speeding tickets

Response time to a call

Slow response to calls about car or property theft from our homes

The officer who responded screamed at me and dared me to contact his supervisor. I did and she responded that he was a "good cop". I didn't deserved his anger

You will always have 10% people who will complain about anything

Community Wide Conversations

Community Wide Conversations

During the 7 Community Wide Conversations, City Staff presented the results from the previous ETC and UTSA survey and gathered input from the participants via Mentimeter and Tele Townhall. Below are the top three topics mentioned in the questions and comments. All comments are included in the Appendix of this document.

Community Wide Meetings

April 20, 2021

Police Officers do not make a difference or make me feel safer

Importance of Neighbors and Community

Police Officers Not Held Accountable

May 6, 2021

Police Officer Misconduct and Accountability

Homeless Population Concerns

Collective Bargaining Issues

May 11, 2021

Mental Health or Healthcare Worker Response

Police Officer Training

Specific Law Enforcement Concern

May 18, 2021

Mental Health or Healthcare Worker Response

Specific Law Enforcement or Neighborhood Issues

Police and Race Relations, Police Visibility, Non-Emergency Line

May 19, 2021

Specific Law Enforcement Concern

Police Collective Bargaining

Police Crime Reports

May 22, 2021 (Spanish)

Specific Law Enforcement Concern

Community Issues

Falsely Accused of Crime

May 26, 2021

Specific Law Enforcement Concern

Hire More Police Officers

More Police Involvement in Schools

Stakeholder Meetings

Stakeholder Meetings

The City conducted 12 stakeholder meetings with 78 different people attending representing diverse community groups. The following table includes all groups invited to a stakeholder meeting. Organization in attendance are noted with an asterisk (*).

Stakeholder Meetings	
UP Partnership*	
African American Organizations	
DreamVoice*	African American Community Awareness Projects (AACAP) Group
Black Freedom Factory	Sankofa Institute for African American Pastoral Leadership
100 Black Men*	The African American Network*
National Coalition for 100 Black Women	Bethel Prevention Coalition*
Black Outside*	
Advocacy/Organizing	
Cops/Metro*	MOVE*
Business	
Greater Chamber of Commerce*	SAGE*
Hispanic Chamber of Commerce*	North San Antonio Chamber
South/West Side Chamber of Commerce*	San Antonio Women's Chamber*
VisitSA	Alamo Asian Chamber*
Restaurant Association*	Alamo City Black Chamber of Commerce
Disability	
DisabilitySA*	Rolling Inspirations*
Deaf Interpreter Services*	COIL (Center of Independent Living)*
Aid the Silent	ConnectAbility
Arc of San Antonio*	Lighthouse for the Blind
Autism Support Group*	Low Vision Resource Center / Owl Radio Group
Inclusion is Sweet*	Younglife Capernum
SALSA	DisAbility Advocates/Consultants
Circle of Arms	Disability Rights Texas
NAMI*	Packard Law Firm*
San Antonio Clubhouse*	Federal Association for the Blind*
Alzheimer's Association*	Texas Department of Protective Services*
SAILS	Rolling Inspirations*
Immigrant/Refugee	
Catholic Charities of San Antonio*	ImmSchools*
Center for Refugee Services	SA Region Justice for Our Neighbors
American Gateways*	Migrant Center for Human Rights*
American Immigration Council	Interfaith Welcome Coalition*
Immigrant Legal Resource Center*	Raices
Texas RioGrande Legal Aid (TRLA)	

LGBTQ+	
Thrive Youth Center*	San Antonio Gender Association
Pride Center*	Alamo Area Resource Center*
Fiesta Youth	San Antonio AIDS Foundation*
Stand Up for Kids	BEAT AIDS*
Esperanza Peace and Justice Center	LGBT Chamber of Commerce*
Transpower SA	Travis Park Church
TAMUSA	UTSA Fostering Educational Success Center*
Human Rights Campaign SA*	National Association of Gay & Lesbian Real Estate Professional
Older Adults	
San Antonio Area Foundation*	Bihl Haus Arts
Bexar County	NorthEast Senior Assistance
San Antonio Housing Trust	LISC*
Meals on Wheels	Humana
Wellmed	Meals on Wheels*
Good Samaritan Community Services*	SA Jewish Senior Services*
Senior Plant/OATS	SA Oasis
Merced Housing*	TX Dept of Family and Protective Services
Connect-Ability	ComfortCare Transportation
VIA Transit	WellMed
Alzheimer's Association*	Jewish Family Service San Antonio
OATS	Alzheimer's Association
Habitat for Humanity	AACOG
YMCA of Greater San Antonio	Alamo Architects
VIA Transit	UT Health - School of Nursing
Lighthouse for the Blind	WellMed
Barshop Jewish Community Center	House of Neighborly Service*
PRESA	United Healthcare
Family Services Assoc.*	
Police Reform	
Reliable Revolutionaries*	Asian Pacific Islanders for Justice
San Antonio Coalition For Police Accountability*	Black Lives & Allies In Community*
Radical Registrars*	All Of Us or None of Us*
FixSAPD*	American Indian Movement: Central Texas
Black Futures Collective	Asian Pacific Islanders for Justice
Spanish Speaking	
Mexican Consulate in San Antonio*	Sueños Sin Fronteras de Tejas
Texas RioGrande Legal Aid (TRLA)*	Asociación Guanajuatense de San Antonio
RAICES*	Academia America*
Domesticas Unidas*	

Stakeholder Group Feedback

Stakeholder provided feedback revolved around six main topics to include alternative response, data and transparency, discipline, education, as well as miscellaneous topics. The following is a summary of those comments.

Alternative Response

For alternative call – Trauma informed care framework

Bilingual Crisis Response Team

Social Service Provider during calls of domestic Violence

For Domestic Violence Calls – Have Police Officers or Assistant who speaks Spanish

Mental Health Response

25 years ago (1996), SAPD initiated Crisis Response Teams (CRT) at each substation that paired an officer with a counselor/social worker to follow up on all domestic violence calls. This reduced repeat calls significantly

"We need the city to grow our capacity to serve justice-involved youth, to take every arrest as a warning sign and a call for support. To do that, we must grow the ability of youth organizations to serve those justice-involved young people and to have the data needed to do so."

Data and Transparency

Data: Information re older adults: Victims/Perpetrators/

Racial Profiling Report. At minimum, the city should follow best practices in data comparison (as outlined by Dr. Witherow) when it produces and publishes the state required report on racial profiling. Additionally, engaging in deep data analysis on traffic stops and stop outcomes like Dr. Smith did in San Jose would be a great place to start in San Antonio

Use of Force Report – incorporate demographics and type of use of force

Analysis of current data collection systems and their efficacy.

What sort of data are you collecting related to race and things like traffic stops, use of force, etc.?

Discipline

Arbitration should be an opinion to the Chief. Chief should have final say

The fact that 49% of San Antonio voted for police reform is evident that people believe this should happen. How can we ensure that this practice be achieved in the collective bargaining negotiations. This is a pro-police stance because good officers who protect and serve us well do not need to be negatively impacted by the actions of undisciplined officers.

Training

Draft Protocols for Older Adults

Training to Police Officers regarding Interaction with Older Adults.

Coordinate with SAPD updating Cadet Curriculum related to encountering people with disabilities

Education

Education classes/Video on how seniors can protect themselves and interact with the SAPD

Engagement with Community

Police Officers joining organizations in know your rights panels

Community Policing Program

Neighborhoods First

Engagement “Off Duty” not in uniform for people to get to know them as part of the community

Like any relationships, get to know each other and each other differences

Engagement to humanize them as community members rather than police officers

Compassionate Conversations with community

Other

Response times improvements for SAPD calls

Spanish Speaking 911 Call Takers

Additional Street Lighting, better infrastructure

Should Bexar County and COSA implement a “one team” approach to SMART teams?

What plans are being developed to adapt recruitment and promotion systems so that department demographics reflect city demographics.

Social Media Comments and Questions

Social Media Comments

Throughout each of the neighborhood meetings and community conversations, participants provided feedback and questions via social media during the meetings. The top five questions asked revolved around mental health and responses to calls, survey results presented, homelessness, community policing, racism, as well as other miscellaneous issues. The top five questions for each topic are itemized below. All results are included within the Appendix of this report.

Mental health and responses to these calls:

How will alternative responses to mental health calls work; which other agencies will be involved

Mental health calls are medical calls, police officers are not trained professionals and should not be responding

Responses should be in collaboration with mental health professionals; grass roots organizations

Need to educate the public on what to do if there is a mental health crisis happening

What can be done to make sure police don't shoot someone in a mental health crisis

Are there plans to increase the Mental Health Crisis unit; more funding and police officers are needed

Survey results

Residents questioned the validity of results based on perceived low number of responses

The survey should have been available for everyone to respond

The data cannot be disaggregated at the district level with only 100 responses

Survey should have included socio & economic data to be representative of entire population

Homelessness

Homelessness is not a crime, should not be criminalized

San Antonio has a homeless crisis; what is being done about it

What is being done about homeless issues in neighborhoods; increase in crime, drug use and trespassing

Community Policing

SAFE programs need to be consistent across the city; not all of them are good

Need more police officers in the community to police, but also to build relationships with residents

Need to bring back community policing programs stopped during COVID - citizens on patrol, PSF, FACT

SAPD officers need to have positive interactions with residents/youth/business/Neighborhood Associations

Overall SAPD doing a good job considering all the dangers they face

Racism

Police officers need race bias training

Anti racism was declared a public health issue but SAPD doesn't have anti racism training

Need to realize that racism is at the root of police issues in community

What can be done about police shootings; against persons of color

Other areas with frequent mentions:

Speeding and cars racing in neighborhoods

Accountability/Contract negotiations

Increased response times; why and how are calls determined

Noise abatement; especially in neighborhoods with bars/restaurants near by

Appendix

Community Wide Meetings

Teletownhall Questions and Comments

May 6, 2021

(Fuller)(Goliad Rd) (BL) I saw on the news on my phone awhile back an officer made an arrest and he was fired and then he was reinstated after using the N-word. Why would he be reinstated?

(Yolanda Cantu)(Jefferson) (SA) What is the Chief's vision on what good policing looks like?

(Laura)(70209 - San Antonio) (BL) (Lauw-ra) Last Sat election rocking City to core - 73000 voters agreed current contract is not prioritizing the rights of citizens over police - record turnout, they know now that we have the highest rate of rehire rate of fired officers. Current negotiations have stalled on arbitration - how are you going to respond to those 73K voters that agree that contract needs to be renegotiated? Changes need to be made so we don't get bad officers back on the force.

(Jo)(District 6) (AY) I would like to ask (across the board) if they would consider making public announcements or demonstrations showing publicly how to react to certain situations? Make available via video. Something as simple as 4 way stops - construction zones - all the way to what to do when there's an emergency vehicle behind you. It seems that no one knows what to do in these situations. Do people know/have they been taught how to react when confronted by a police officer - when pulled over - what rights they have. I think public announcements would be extremely helpful. Help alleviate fear.

(Dusti)(district 3) (BL) What are they going to do about the allowing of panhandling on the south side, specifically at 410 & Roosevelt and at SW Military and Flores? People are in the street, in the traffic. What are your thoughts on how to handle this?

(Margarita)(East Side District 2) (AY) Regarding the silent majority. I like the police! I like their presence. The East Side is getting better than it was before. My concern is that if they start to cut funding to gang units, etc. The elderly have a harder time getting out to vote and their voices aren't being heard.

(Maria)(Southeast Side) (AY) A few years ago I was allowed to and had the pleasure to sit in with a police officer in a precinct near here. I wasn't from the area at that time. Would the chief consider that a possibility to start again? Is this still a possibility? To allow citizens to see what the officers go through on a day to day basis. It was very helpful, informative, and enlightening to see what happens, specifically at night, to our officers. Could this help the public better understand how hard this job is?

(Oscar)(District 2) (SA) comment-He doesn't have a problem with the police department.

(Jeannie)(district 8) (BL) Can we somehow utilize the schools that are training health care professionals to handle some of the less emergent calls as a clinical rotation?

Teletownhall Questions and Comments

(Lupe)(District 3)() (BL) Chief: Is it possible for us to start up neighborhood watch programs again' Keeping a radio for SAPD to keep in contact' Ride-alongs puts the PO and citizen in compromising situation, and we don't need to involve innocent citizens in these ride-alongs.

(Vincent Ramirez)(2103439974, Web Opt-in VIP,)() (SA) listening

(Rose)(District 3)() (AY) [Please read] We do have an issue with the homeless in our area. They are run off from the different areas that they are staying in. Because of that, there has been a lot of petty theft - bikes, etc. When they are run off they are back in a few days. What can we do in this case' If we see them urinating on the side of the building, and I call the police, the police may not see them but I do. What can be done'

(Jennifer Reyes)(Fair Ave.)() (SA) Who would she need to task to about drivers going to fast over the speed bumps' She lives on Fair Ave

(Ms McClary)(Neighborhood 78223)() (AY) [Read please] I came here in 1987. I am a black woman with 3 grown children who live in San Antonio and 3 grandchildren. My fear for my son is more for police than neighborhood people. He is schizophrenic and may not listen to the police right away. I am so worried about him because he is at such a risk. Skin color is just melanin, the Lord made us all different, how are police being trained to handle this better' If a dark skinned person doesn't conform the way that they are supposed to, they are shot. If a white person does the same thing, they don't get shot. Why can't we choose humanity over prejudice' I have reservations about calling police because of this. It wasn't always like that. This is so avoidable. All people should be treated the same, regardless of upbringing or race.

(Jacqueline Mcdaniel)(San Antonio, BEXAR, TX, (E))() (AY) No answer

(Pamela)(District 78250)() (SA) Why do the police randomly run African-American license plates'

(Sam Neuman)(78209)() (BL) Why is San Antonio so regressive' Austin, Houston, Dallas and smaller towns are getting companies to come there. Council here is sitting on their butt and not being aggressive at all, particularly when Chick-fil-A couldn't open in airport, I thought that was very regressive.

(Stephanie)(District 9)() (BL) RE: Jails during the winter weather storm - are there emergency safety protocols' Are the people in custody treated humanely' Do they have enough emergency supplies'

(John)(District 1)() (SA) What can we do to get our school district involved to teach our students correctly'

(William)(District 1)() (SA) What is the Chief's prioty of calls to keep in house. also priorities to out souce to other departments'

(2102918358)(UNKNOWN, UNKNOWN)() (AY) No answer

(Curtis Mueller)(District 4)() (SA) He was running for election and didn't win. He was running on a Police platform for arbiration. He still like to work towards police reform and arbitration. How does he go about doing that'

Teletownhall Questions and Comments

(James)(District 9)() (SA) What is being done with civilian oversight with discipline'
(Sofia)(Blackland)() (SA) comment-She was for propostion B, she wouldnt have the courage to do what you do.

(MAria Sanchez)(NW San Antonio)() The homeless ppl are using the streets as restrooms in Medina St Houston and Frio. Also lots of trash that they collect from other places. Then at night the city trucks come by and clean but I believe that is like telling them that it's ok to leave everything dirty during the day and let them do what they want. Is it posible to get more surveillance or stop them from using the streets as a restroom' The heat is coming and the smell is really bad.

(Margaret Allison)(San Antonio, BEXAR, TX, (U))() no questions

(Alicia Zuniga)(San Antonio, TX)() Thank you for the information in Spanish. I am happy living in San Antonio. Do you have plans to expand trails throughout the city' I would like more exercise options.

(Mrs Salinas)(San Antonio)() I had never experienced police being interested in what we feel. I'm happy about that. But I called the police for some crime that happened in my neighborhood, finally the police officer ended up blaming my son for it!!! Where could I call when police don't help when we need help'

(C Myers)(2102395596, Web Opt-in VIP,)() needing English number

May 11, 2021

(Cody)(north central)() (DR) Chief, do you believe that quantity of training are sufficient. If not what types are needed and how much more'

(Lisa)(west San Antonio)() (DR) Are we also looking at pulling in the citizens police academy to make citizens more informed'

(Polly)(district one)() (DR) I'm concerned about the changes in parking. Specially, when my driveway is blocked. It happens in the evening/late night or weekends, and I need to get out and can't. I don't know that I need a police officer but I do need to get out.

(David P Finell)(San Antonio, BEXAR, TX, (S))() (EK) is there a way to have a non-emergency line that still gets fast response and is something easy to remember like 911'

(Sean Kurburski)(2105148513, Web Opt-in VIP,)() (EK) are there any programs in the works for responding to the mental health crisis' sometimes those individuals cant communicate like the rest of us and they need help to address their needs and prevent dangerous situations'

(Stephanie)(San Antonio)() (DR) Policing older adults. What precautions are in place when doing traffic stops for those that are frail or hard of hearing, older adults'

(Sylvia)(San Antonio, BEXAR, TX, (S))() (EK) why are you having this even though we already voted and things are fine'

(Barbara)(2103921066, Web Opt-in VIP,)() (EK) When you make a 911 call for a safety call, is it the same as a wellness check'

Teletownhall Questions and Comments

(Kathy)(Southside)() (DR) Do you participate with the crisis intervention training, and have you been trained to deal with people with the mental health issues' Both you and officers'

(Betty)(SE San Antonio)() (SN) What is considered loud music' What are the noise ordinance hours' I experience loud music 3-4x per week. I have called the police before.

(Jennifer)(Northwest side)() (DR) Who decides who is the first responders' The caller, or the 911 dispatch, or someone else' Are they trained to make that decision'

(John)(Kirby area)() (SN) I am curious if they are going to go through with having social workers going to domestic violence calls'

(Jessica)(Marbuck)() (SN) What is being done to assess police officer mental health, compassion fatigue and burnout so when they confront a situation they are able to make good judgement calls'

(Riley)(Live Oak)() (SN) (Please read) I am struggling to hear a lot of what is being said. Would it be possible to host a YouTube live video cause the audio is not great.

(Brittany)(work downtown)() (DR) I've seen the changes that you have made already, and they seem to be working well. I thank you for that. I feel like domestic violence calls should be handled the way they are now, there needs to be someone of authority on scene. I think you are steps ahead of everyone else. Keep up the good work!

(John Tomlinson)(8139926007, Web Opt-in VIP,)() (EK) no response

(Robert Plested)(San Antonio)() (SN) For Chief : We have conducted business together. I am available to help however I can!

(Mattie)(East side)() (DR) I think it might be difficult for the elderly to type in numbers on the telephone, especially when they are scared. Can something simple be put on the phone, like a red dot on one key' Also, an orientation would be great for the elderly as well.

(Sarah)(Blue Star Neighborhood)() (DR) Are they are going to get more mental health providers/responder' How can we get more, I think there are only 2. 2. What are you going to do to better discipline police officers' What are you actually doing to get rid of the bad officer's'

(Pamela)(San Antonio)() (DR)(Please read) Why is it that the police run license plate of black American's who aren't driving recklessly' Once, I switched from one lane to another and a police officer got on his bull horn to tell me that I didn't use my directional. How many people don't signal to change lanes. I felt intimidated.

(Armando A Aranda)(San Antonio, BEXAR, TX, (E))() (EK) no q

(Rose)(East side of San Antonio)() (SN) We support our men in Blue!! I am the president of Government Hill Alliance and the D2 Presidents round table. In support of what Chief McMannis is doing and the new changes of being made. Neighborhood association are very valuable to the police dept by keeping an open line of communication.

(Joe Louis Garcia)(San Antonio, BEXAR, TX, (S))() (EK) why are police speeding past my house so frequently'

Teletownhall Questions and Comments

(Mary)(Eastside San Antonio)() (SN) We have lived here for over 16yrs and have never had a problem. If you send the police to check the homes it would be appreciated but we haven't had issues.

(William)(NE Sector)() (SN) I would like to speak directly to those who are running San Antonio. I don't have any questions at this time.

(Maria)(San Antonio, BEXAR, TX, (E))() Very confused. No real question.

May 18, 2021

(Leonor)(Southside, San Antonio)() (SN) What will be done with the kids or adults who graffiti the stop signs and sides of buildings; How can we control this as a community;

(Shannon)(District 10, San Antonio)() (SN) I want to know what the city is doing about moving away from having armed officers performing traffic stops; Where are we on getting an ordinance passed for minor offenses mandating cite and release;

(Carol)(San Antonio)() (SN) Suggestion: I was not aware until a couple of years ago that there is a non-emergency number and I believe that there needs to be more advertisement of this non-emergency number.

Question: Why are certain sections or the entire police force so short handed; Is there anything that the civilians can do to help out the officers;

(Carlos)(East San Antonio)() (LG) (READ) We've been having a lot of problems with people selling drugs at the car wash. We called the cops and they didn't show up for 2hrs.

(Barbara)(San Antonio)() (LG) (PLEASE READ) If an animal is loose and is trying to attack someone, is that a 911 call or something else;

(Patricia)(San Antonio)() (SN) My daughter was dealing with stress from an assault and was suicidal. She was wrongly charged with domestic violence. Can there be someone police officers can call who can deal with mental cases like suicide;

(Angie)(San Antonio)() (SN) (Please read) I would like more visibility in the neighborhoods so we can deter some of the crime. Is this possible; There have been random gun shots around and we don't know where they are coming from. Is collective bargaining still on the table; We are concerned that officers are under a lot of stress and that they should be periodically checked for being under the influence and possible give them a mental health check as well.

(Vanessa)(San Antonio)() (SN) Are they pleased with the way police officers handle young black men who are mentally ill; Are they reacting appropriately;

(Rose)(San Antonio)() (SN) Regarding the mental health comment: Was her daughter diagnosed for mental health; How can the police actually know if someone has mental health issues; Is this info screened on the 911 call;

(Rachel Ovalle)(San Antonio, BEXAR, TX, (E))() (LB) no answer

(Raul Rolando Garza)(San Antonio, BEXAR, TX, (S))() (LB) he is upset because he got 4 calls.
DNC -- 210-433-8124

Teletownhall Questions and Comments

(Edgar S Villa)(San Antonio, BEXAR, TX, (E))() (LB) She says she can't leave her house or walk. (and then she hung up)

(Maria)(San Antonio)() (LB) everything is good with the police from her perspective. she's happy with the police.

May 19, 2021

(Cynthia)(District 2 east side)() (DR) I'm hesitant to ask, as I'm disappointed that proposition B was not passed. Will we have an opportunity to bring it up in coming elections, or is it a done deal, that police will not be held accountable.

(Shirley)(San Antonio, BEXAR, TX, (E))() (SA) What are the plans to increase community policing;

(Mildred Balue)(San Antonio, BEXAR, TX, (E))() (SA) She lives on the South Side of San Antonio. There are signs that say no parking. Why aren't the police patrolling the area;

(Rose)(District 3)() (DR) There was a timing regarding police incidents, if it wasn't filed in a certain amount of time, the incidents were dropped. Is this going to continue, or will all incidents stay on a police record regardless of time frame.

(Rey)(Wild horse area)() (DR) re: police training. Has the training budget been increased; Something was said that there are training videos prior to shifts. I think hands on training is more beneficial. I am a retired police office.

(Barbara)(District 10)() (DR) What apps do we have to report to the police. Rather than dialing 911. Is this just for SAPD; What apps do you have available;

(Anthony)(Southeast)() (DR) re: police presence. Here on Avondell is the only throw away street. There are multiple cars speeding through here when there are kids playing. There is only a 4 way stop. Six months ago they did a traffic survey, and nothing happened. Once they took the radar device away, the speeding resumed.

(Ananda)(District 7)() (DR) for maria or eric - Is there any way that we can change our civil oversight system, outside of the contract;

(Andrew Cameron)(San Antonio, BEXAR, TX, (E))() (DR) No response

(Patra)(Northwest)() (DR) I want to say that I have been living here many years. I have never had any problems with the police. I haven't heard anyone complain either. I just want to put that compliment out there. I think its unfair, as any one can lose their temper with the ways that things are going on at this time. Just hold your temper and all is good.

(Kay)(San Antonio, BEXAR, TX, (E))() (SA) Took Kay's address . The neighbors that she is complaining about live at 250 Lakeshore (210)320-0024

(Anon)(San Antonio, Text Opt-in VIP, TX)() (SA)(Read) Wili you consider purging or updating the medical benefits. In regards to multiple marriages and children; What are the benefits on lawyer fees, and does it include divorces, etc.

(Anon)(UNKNOWN, TX)() Comment- He can't believe that the City of San Antonio wants an engineer letter for a person to get an ok for people to make a little shelter for car.

(Arlene Logatoc)(San Antonio, BEXAR, TX, (U))()

Teletownhall Questions and Comments

(Janice C Coates)(San Antonio, BEXAR, TX, (E)) (DR) I am here on vacation. Owner is not here.

(Alicia)(San Antonio) (LB) I called 911 a few months ago because it was really dark on my street and I wanted to see if they would put a light, but I never heard from anyone. Who should I call to get this resolved?

May 22, 2021 (Spanish)

(Guadalupe Baeza Garza)(San Antonio, BEXAR, TX) No podrían los policías estar, porque cuando yo y un grupo de personas salimos a caminar a las 7 de mañana no hay policía y no pueden poner un policía desde la seis; No llegan hasta las 8 o 8:30 am. Nos hemos quejado y no nos hacen caso. Nada mas dicen que si, pero ni caso hacen.

(Armandina Ortega)(2102874875, Web Opt-in VIP,) Estoy en el distrito 3, pero lo que he visto es que los últimos 4-5 años ya se escucha balaceras por todos partes. Que están haciendo los distritos para arreglar este problema, porque en realidad es preocupante.

(2109909010)(San Antonio) 1. Con respecto al trafico re: la falta de respeto que hay hoy en como conduce. Cada vez la gente es más agresiva.
2. Los homeless se ha vuelto un problema en el área en el que vivo. Gracias por hacerlo en espanol!

(Aida)(Spivy) Tengo problemas con una vecina muy metida, mi chismosa, y me llamó la policía por nada y le dice mentiras a la policía y encima de eso me llaman la atención a mi, porque le creyó. Además preguntaron cosas tales como ¿con quien vivía?, Me pueden preguntar al policía sobre cosas personales.

(Guillermina)(San Antonio) Sra. Guillermina Herrera: No sé que cosas vayan a tratar. Más seguridad en nuestra ciudad, por favor. Las personas adultas no conocemos muchos de cosas relacionados con el seguro. Nos dijeron que mi esposo calificaba para el seguro social y luego dijeron que no. ¿Como tenemos 73 años no entendemos?

(Prisca Alfaro Ortega)(San Antonio, BEXAR, TX) No les sé decir que pregunta hacerles.

May 26, 2021

(Nelda)(San Antonio, BEXAR, TX, (E)) (SA) Listening

(Genera)(Bextar) (SA) She has illegal immigrants living in her attic. The police aren't doing anything about this issue.

(Deborah (Deh-BOAR-a))(Highland Hills) (AY) There are multiple gunshots in my neighborhood at least every other night. Are they still using the apparatus that tracks down gunshots?

(Ryan)(San Antonio District 7) (SA) (Read) comment- Folks are thinking the maybe it should be a larger population size; Question- Is there an opportunity to get more involvement with the schhols?

(Venessa)(District 10) (SA) Are you please with the way police officers are handling mental health issues; She's asking because her son suffers from schizophrenia;

Teletownhall Questions and Comments

(Marlo)(San Antonio)() (SA) What will be the recourse if an officer doesn't follow the new deescalating training? What is being done to create transparency in timely manner?

(John)(District 1)() (AY) As far as prevention practices go, how closely do the city and the police work with school districts? In my opinion, a lot of the students don't receive the type of discipline they should be because they are enabled in bad behavior. I think that leaks through and leads to escalation when the undisciplined kids (teens) don't have courtesy or respect and don't follow lawful orders. The consequence, which is legal, is viewed as heavy handed or unnecessary. Is there a plan to open those channels and empower the schools to help with these issues?

(Jose)(Anna Sandoval)() (SA) Would the Chief consider starting and training a San Antonio police dept reserve program?

(Angel Garza)(2108607144, Web Opt-in VIP,)() (AY) No answer

(Maximino)(Northwest Side)() (AY) All of the cities in the United States that have defunded the police, their crime rates have escalated. My question is, when will this be resolved to hire even more law enforcement and keep the good job that the mayor and chief of police are doing right now?

(Antonio)(District 3)() (SA) What will be resolve from this process? Will community residence be able to provide feedback? What is the greatest challenge to address the issue with police accountability?

(Petra Rodriguez Rodriguez)(San Antonio, BEXAR, TX, (E))() (AY) Accidental 0

(John)(East Side)() (AY) When will the police contract be signed? Will more officers be added this year?

(Annette)(South East Side)() (SA) Her son passed away in 2019, received a video of the incident between her son and police officers. She like to discuss this situation with you.

(Justin)(UNKNOWN, TX)() (SA) His posted his question in zoom

(Raul)(San Antonio, BEXAR, TX, (E))() Please stop calling me. Please take me out of the calling list.

(Lucia Ayala)(Los Angeles)() No questions

Community Wide Meeting April 20, 2021

Question 1 (Open Ended): Why is visibility of police important to you? | ¿Por qué cree que la visibilidad de la policía es importante?

Police visibility/presence creates fear amongst migrant communities. I feel unsafe at the sight of a cop car.

It is not. This question is leading. And the survey is not representative or statistically sound. We want to see less police and more mental health resources, more public health services, more social services! We keep our community safe.

Less police presence.

I think it is a deterrent

It's not. Why isn't THIS conversation more visible to residents? Only 30 people watching? Why isn't this on the news?

Police visibility does not solve the real issues in our communities .

Police do not prevent crime. They incite it.

it's not. open the zoom chat.

police bring violence, more police visibility = more violence

visibility of police does nothing. police do not prevent crime.

The visibility of police should provide a safer feeling if the police are respecting their role and not using for harassing.

I think police presence deters crime

Black and Brown populations are policed at higher rates. A higher visibility of police subjects these communities to higher rates of violence. Visibility does not equate to public safety just punishment

Because of the inverse relationship between police presence and crime.

It's not. They brutalize my community daily.

More visibility implies more connected to the community.

I do not feel safer with more police.

Inthink ot is important that police live in the community and not wear a gun.

Black and Brown communities should not be over policed. They do more harm than good.

I want to know police in a good environment and not only during a enforcement experience

There is an automatic reaction to visibility of a police officer, mostly positive.

visibility is fine but its not necessary for them to be armed

Increasing the positive/non-confrontational interaction police have with the public allows all parties involved to build trust. This can be accomplished with drive-bys, walking the beat, and making small talk with people.

Police presence means different things to different classes and races. Oftentimes, they are inciting violence on behalf of the state/rich.

Are you ensuring prior military and veterans have sought out professional counseling to deal with any trauma or PTSD prior to recruiting into your ranks?

Question 1 (Open Ended): Why is visibility of police important to you? | ¿Por qué cree que la visibilidad de la policía es importante?

I do not. You asked leading questions. You could have asked about streetlamps, which increase safety at night, but you only asked about police

it's not, they scare the shit out of me

Police presence does not make a big difference

visibility of police is not important to me. I want to see police less, and then not at all, because they do not make me feel safe

I don't think visibility means more safety. So i prefer not to have more police presence

Visibility of uniformed police is a deterrent. Presence of plain clothed Ernie and Joe's are welcomed.

It keeps those thinking of doing wrong thinking of the consequences.

Show my pride and appreciation for our law enforcement professionals...also as a deterrence for Dist crime.

Police visibility can reduce the boldness of criminals. Those who would not otherwise commit a crime might think twice if they see a police officer.

It's not important to me. It's repressive

Human to human interaction.

Police visibility is a must, I don't understand why police don't patrol unless you call them. I have asked Maria, the chief and Eric for the last 5 or 6 years.

Prevent obvious crimes of opportunity. Theft, random violence, etc but that has people rightfully uneasy, because of the obvious systemic issues within their org.

My assumption is that the visibility of policing, particularly at night, could have an effect of suppressing assaults, thefts and other activity.

Because they're paid to carry guns. And regularly shoot people. And we pay their salaries.

If a police officer is fired for an egregious action, they should not be allowed to get their job back. It's understandable if those in communities who have felt abused by the police would not want to see them back in their neighborhoods.

ACCOUNTABILITY IS IMPORTANT TO ME

It's not important to me at all.

Visibility means nothing if they continue to murder

More interaction with police officers would benefit the community

i don't trust most police ~ they're arrogant and unhelpful

It is not except in cases where they are addressing truly violent, serious crime. There is a big problem with how police interact with certain parts of our population - police visibility does nothing for them.

Community Wide Meeting April 20, 2021

Question 2 (Open Ended): How should police increase visibility? | ¿Cómo puede la policía aumentar su visibilidad?

La policía no nos protege.

Are police ever anywhere without the sole purpose being punitive in nature? Are they ever just there to connect?

We do not want an increase of police visibility

YOU SHOULD NOT.

we shouldn't. theyre intimidating and violent

LEADING QUESTION — THIS SURVEY IS A FRAUD AND WOULD NOT BE ACCEPTED IN ANY SCHOLARLY SETTING.

police presence is harmful and should be reduced to no presence.

Police should not increase visibility. This question is a joke for those who do not agree with increase in police presence

If they increase, please have them unarmed. However, there is no need for them to increase.

Driving through the neighborhoods. Constant patrol instead of seeing them chatting innparking lots.

An increase in police visibility is a costly waste of resources that can be allocated to holistic, preventative measures of public safety

Visiting with residents, rather than staying hidden behind dark windshields of police cruisers.

Police are reactive, we need to invest in proactive public safety solutions that don't include police.

Yes quality vs quantity! People who are visible need to know how to find common ground and help improve community relations

Pass Prop B first

Quality versus Quantity please. Police should be unarmed in community like Britain. Use SWAT if needed. BUT regular police should not be armed!

They should not. They do not prevent crime. They merely respond to it.

Walking around and introducing themselves as people invested in the community

Perhaps more of a balance of where they are parked or driving around.

through community involvement in peaceful settings

Designating rotating pairs of officers to "make the rounds" in their assigned neighborhoods.

They shouldn't. They should no longer be allowed to buy military surplus gear as well. Among many other things.

By being at HOA meetings, being near by more higher crime neighborhoods, and making read feel protected

they shouldn't at all

Bike patrols

Nos da miedo cuando estan las policias

Question 2 (Open Ended): How should police increase visibility? | ¿Cómo puede la policía aumentar su visibilidad?

It's always about budget but a well staffed combination of police force, mental health social workers, and more of the Ernie and Joe model round out the needs picture.

By doing their job. Clear out homeless camps in District 1. Follow up on porch thefts. Drive through neighborhoods and actually stop and cite speeding vehicles.

Ride by's / walk-by's...simple interaction.

We need more police officers patrolling the neighborhood, attending community meetings. Be visible in public places, restaurants, malls, etc.

They shouldn't

Police more integrated into the community, let them ride bikes through neighborhoods, let them walk/ride around general common areas where they can interact with people.

Supervisors should make sure that officers understand that if they're not on call they should patrol a neighborhood in their area. It not rocket science

Should not be until it is rebuilt

On foot and drive throughs in high crime areas here in the medical center. On foot could provide more interaction with police.

By prosecuting domestic violence cases. You'll see a WHOLE LOT of officers then.

Do not allow police who have been fired to be back on the streets

Accountability please

How should police reduce their visibility?

Police need to stop murdering people. Try that first.

More neighborhood presence and patrolling, neighborhood meetings, community education. The community needs to understand the role of police in residents safety against criminals

get out and meet the people and be real people instead of acting like military police

We should defund the police -- we do not need violent patrols occupying our neighborhood. We can create something so much better. Reinvest in our neighborhoods with democratically controlled development and community care!

They are quite visible

They should have a more positive active involvement in the community. They can help out at food drives and school events to help make more positive relationships within the community

Community Wide Meeting April 20, 2021

Question 3 (Poll Question): Which of these options should SAPD prioritize when building relationships? | ¿Cuál de estas 4 opciones priorizaría como primer lugar para comenzar?

Poll Results	% of Votes
Partnerships with non-profits Asociaciones con organizaciones sin fines de lucro	32.3%
Community Based Policing Programs Programas de vigilancia basados en la comunidad	25.8%
SAFFE (San Antonio Fear Free Environment) Officers Oficiales de el programa SAFFE	22.6%
Involvement with schools and youth Participación en las escuelas y con los jóvenes	19.4%
None Ninguna	0.0%

Community Wide Meeting April 20, 2021

Question 4 cont'd (Open Ended): If you selected something else, tell us why you didn't pick involvement with schools and youth?

Because SAPD employs rapist, abusers, and killers. I want to keep our children safe and away from SAPD.

we should be dismantling the school to prison pipeline, not adding to it

Working with non-profits helps shift the responsibility of different types of calls to people/organizations better equipped to meet them than the police

Si aumenta la actividad policiaca en nuestra comunidad, cómo sugiere que hablemos con nuestros hijos sobre su prevenida para disminuir su posible temor?

Schools are not prisons

Leave our youth alone!!!

None of these options prevent police from being trigger happy.

leave kids ALONE! the school to prison pipeline is evil

police should absolutely NOT be in schools. Kids should not be around bad influences like pigs in SAPD.

Black students are more likely to be arrested than other students while at school and there's been horrific acts of police violence in schools. End the school-to-prison pipeline

Because I think parents persuade their children with their love or hate of the police and I dont think involvement will help with the perception taught at home.

Police in schools bolsters the school to prison pipeline. It does not keep children safe, but subjects them to a police state

I picked "involvement with school and youth" because many problems are due to poor relationships between SAPD and residents. The solution will take time, starting with the youth.

Because police don't belong in schools. Don't criminalize children.

Yes more social workers and counselors should be in schools not more police. Fix the core issue. Students need mental and social and financial support. Not a Stick.

School to Prison pipeline!!! Police dont belong in schools!

I think students are against police. So how can that be turned around? Provide saftey not policing. This is a police state

They do not need to be in schools!!!! The SAPD funds should be used to put counselors and case managers in schools. Police presence in schools fosters the school to prison pipeline. Invest in our communities!!

Police are considered a resource for law enforcement. Kids are the most innocent amongst us. Social services and other programs are more appropriate for children

police presence is not needed in schools

End the school to prison pipeline. Fund the schools for more resources to take care of their students vs punishing them for circumstances out of their control.

Question 4 cont'd (Open Ended): If you selected something else, tell us why you didn't pick involvement with schools and youth?

I feel youth and schools should be kept off limits or be limited. Kids are at school to learn and socialize. I think if you're going to include officers do so in partnering with a nonprofit

I went to school with police in them. They exist to surveil and punish us. I do not feel safer, even if they try to gain credibility. We know what they're for. Mental health services prevent mass shootings, police "help" after shooting starts

Police are too busy

children should not be policed. they are the last who we need to surveil and criminalize. police in schools sets the precedent that carceral nature is what life has to be

There is a far greater detriment in having police in schools for black and brown students. They are far more targeted and placed in detention and or juvenile. They don't need police they need counseling and funding.

It was my close second choice after saffe but I could only pick one.

Indoctrination at a young age is a big concern.

Why should we put the onus of acceptance of a police presence on kids?

Because this is an area the police are simply not needed. I've seen school districts with their own police...isn't that enough? These types of problems we are seeing in our youth are rooted in family values, lack of teacher/counselor resources, etc

My first choice is involvement with schools and youth. Youth need good role models to help them break the cycle of violence.

Police have NO place in schools. They have repeatedly caused harm and escalated situations that result in our kids being criminalized and fed into the school to prison pipeline.

Community interaction is probably a better use of resources. Police involved at schools is good but has more potential to be perceived as an authority figure more than a person trying to keep the community safe and build a per relationship

no comment

Allow them to indoctrinate kids in their ways of systemic failures that have us where we are right now... No way

I did pick it. Not as guards but as interaction with kids.

School to prison pipeline. Police don't belong anywhere near schools.

Diversity and mental illness training. My wife feels like she can call the police iif there is an issue at our home, but she does not feel safe if she was pulled over.

Children don't need to be policed, they need to be cared for.

Take police out of schools. Stop criminalizing our youth. Studies show that it harms communities more than it helps. Cops aren't trained educators so they have no place in schools.

Police need more training and support from the community and not-profits.

They are putting their lives ar risk to protect their residents

i don't trust cops ~ they have a credibility problem and they do shady things

Question 4 cont'd (Open Ended): If you selected something else, tell us why you didn't pick involvement with schools and youth?

Cops in schools criminalize our black and brown children. Rather than meeting our children with care and a strong social safety net we prepare them for a life thrown into the carceral nightmare

Involvement is important but communities and families are critical and a priority to me

Most schools have their own police department. The school could use their own police department for their needs.

None of the above. Diversity training. Teach them how to respond to people with mental and physical disabilities without KILLING.

Police do not belong in schools. Parents should discipline, not officers.

We don't need police in schools. Period. Other investments are more important and beneficial.

Community Wide Meeting April 20, 2021

Question 5 (Poll Question): Of the following, which would be easiest to create an alternative response where police would serve as backup?:

Poll Results	% of Votes
Mental health/substance abuse calls not involving a weapon llamadas de salud mental / abuso de sustancias que no involucran un arma	78.0%
Animal-related issues problemas relacionados con animales	8.0%
Graffiti	6.0%
Parking violations infracciones de estacionamiento	4.0%
Enforcement of public health orders ejecución de órdenes de salud pública	2.0%
Fireworks pólvora/fuegos artificiales	2.0%
No change to current service Sin cambios al servicio actual	0.0%

Community Wide Meeting April 20, 2021

Question 5 cont'd (Open Ended): Who should respond to the top ranked call for service? | ¿Quién cree que debería responder a las llamadas por el artículo # 1 seleccionado?:

Trained medical professionals

ANYONE BUT THE POLICE. TEACHERS. THERAPISTS. COUNSELORS. ME. MY NEIGHBOR. MY MOM.

anyone but the police

MENTAL HEALTH PROFESSIONALS. NO ARMED BACK-UP. TRAINED MENTAL HEALTH PROFESSIONALS. TAKE THE FUNDING FROM THE BLOATED POLICE BUDGET.

Mental health professionals ONLY. Police should NOT be backup. BCSO murdered Damian Daniels during a mental health crises.

Mental health practitioner and peer support specialist, something similar to CAHOOTS
mental health professionals for known mental health problems.

A team of at least one police officer plus a mental health professional. A team is necessary because of the uncertainty of whether the call will turn criminal.

ANYONE OTHER THAN THE SAPD MOB

A full time staff of mental health/social workers should be in the SAPD. They should also be integrated with SAPD.

Certified counselors. People trained to deescalate

A Healthcare unit, a new dept. that is a mix of counselors , trained negotiators and people that are learned of the law that can alleviate the issue.

CHCS or really any substance use counselors/ social worker/ case manager. Even EMS has a better approach as a first responder.

EMS or Fire Dept

Those professionally trained in interacting with those whose mental health is affected
mental health professionals

Licensed counselors or psychologists should response to mental health calls WITH police as statistics show that more often than not the individuals have/obtain weapons!

Specialists for each issue. Social work, mental health, addiction, etc.

Mental Health First Aiders, Mental Health Peer Specialists, Recovery Specialists and yes I agree a new task force should be made with a different level of mental health professional

Dedicated mental health teams, working with the fire department. This is cheaper than what we currently do w/ police. Police mostly restrain people and send them to the emergency room. Even with police training, a dedicated team would be better.

Trained mental health experts, come on Colleen, get it together

Metro health and social workers

Social workers

Mental health trained individual along with a police office as a team. The police officer acts as back up.

Question 5 cont'd (Open Ended): Who should respond to the top ranked call for service? | ¿Quién cree que debería responder a las llamadas por el artículo # 1 seleccionado?:

Trained Mental Health Professionals. If SAPD wants to hire them, fine. But it needs to be people properly trained in those fields, not officers who have ancillary training at best.

Social and psychological professionals! A good idea would be a partnership with our medical community in SA!

I think police should respond to mental health related calls. People with mental health issues may act erratically. Who is to say that a person with mental health issues does not have violent behavior? Responders should be able to defend themselves.

A medical professional and someone unarmed

People who are trained to deal with mental health issues. Maybe have an officer on standby, close by, but let a trained worker deal with mental health issues.

Health and Human Services.

An entire different system. Roots are bad.

Mental health professionals and/or interns (May or may not be police officer) and substance abuse professionals specifically trained in each area.

Mental health professionals / certain social workers, but not the ones that are already overloaded with cases.

ACAB

police, but they need to be trained to understand mental health issues and not just react

Seriously... Who would you want to tend to your mentally ill loved one? A gun holding, anxious individual? Or someone trained in addressing mental health services?

A medical professional who takes an oath to "do no harm."

Henry puffy taco

ACS

mental health issues should be handled by trained and educated specialists

Trained mental health professionals. But they should not collaborate with the police. We need compassion.

Someone qualified to respond to a volatile and unpredictable situations.

A licensed professional-LPC, LMSW, etc. Mental health agencies that can provide licensed professionals to assess and assist.

A psychologist and UNARMED law enforcement.

Social services, a new department of medically and psychologist trained personnel

A crisis professional

how about the Mayor and/or city council person?

Substance abuse or mental health counselor

Police should still respond to mental health calls. However, an expansion of the SAPD mental health unit would help, as plain clothes officers with extra training and resources are more effective in many of these situations.

Anybody BUT the police

MEDICAL PERSONNEL

Trained behavioral issue person

Certified Mental Health Person

Question 5 cont'd (Open Ended): Who should respond to the top ranked call for service? | ¿Quién cree que debería responder a las llamadas por el artículo # 1 seleccionado?:

Certified counselors

Community Wide Meeting April 20, 2021

Question 5 (Open Ended): Who should respond to the second highest ranked call for service? | ¿Quién cree que debería responder a las llamadas para el artículo #2 seleccionado?:

Cesar Milan

ANYONE BUT THE POLICE. This is common sense. Next question. ANIMAL SERVICES.

ANYONE BUT THE KILLER GANG, SAPD

ANIMAL SERVICES YOU GOOFBALL

animal control services

A human animal organization

animal control services.

Animal control services

The 911 call center manager must make a judgment call in this case. In other than extraordinary situations, the dog catcher. However, extreme situations may require officer response.

Anyone but police.

The pound?!? Humane society? What are police doing with dogs?

311 people

Local non-kill shelters / animal controls. Not sure why police officers are called. Better marketing/outreach for the alternative contact will help make the community aware of who to call instead of the police.

Animal services or animal control

Animal control, who could probably use more training and funding

animal services

Animal control WITH Animal Humane Society.

Why not survey the communities for their needs then study the data and hire specialists to resolve the issues vs increasing police presence and adding to the issues?

Animal advocates, non kill shelters and volunteers

Why would you want police chasing animals? I guess it means they're not shooting people. Obviously, we should boost animal control funding if animal control is a problem.

ACS or no one if it is not a safety issue

Why is the city constantly playing devil's advocates when it comes to violent policing

Animal services entities.

ACS should be funded to have more mobile staff.

Or... partner with the local rescue groups. They have training... SAPD isn't properly trained for this.

Animal Care Services can respond to calls about animals.

Animal control

Animal control

Animal Services.

Question 5 (Open Ended): Who should respond to the second highest ranked call for service? | ¿Quién cree que debería responder a las llamadas para el artículo #2 seleccionado?:

Animal care services. Need more funding. Take it from SAPD since they won't be fielding that anymore. Hence..... DEFUND SAPD.

Perhaps animal control and Sapd could train a special unit for those calls.

NOT SAPD. Why do we pay for them to exist?

Animal services, we got the team, you just have to reallocate police funds so they can DO THE JOB

animal control service

ACS

animal control

I don't maybe someone who is GOOD WITH ANIMALS. Isn't there literally something called animal control??

Difficult to answer but not an individual officer but a trained team

Acs unless the person is reporting the animal may be dangerous or harmful

Animal control??????

Animal services

Animal Control Services

depends whether firearms or other lethal weapons are in play and by whom. Some residents can get reckless trying to shoot a snake or whatever. Except for that, ACS

Animal services should be expanded to respond to animal calls. Even SAPD officers will admit that they lack the tools and training for these calls.

ACS unless the animal has injured someone.

Shouldn't animal control respond to animal calls?

Animal Control Services

Animal Control Services that are on 24/7 shifts

ACS is incredibly understaffed and equipped

ACS

Community Wide Meeting April 20, 2021

Question 6 (Open Ended): What makes you feel safe in your neighborhood at night? | ¿Qué lo hace sentir seguro en su barrio por la noche?

more lights, less cops

Good lighting!

Police drive unsafely in my Eastside neighborhood - they hover in urban areas and bring bad vibes. They do not help me to feel safe.

Surrounding myself with community and neighbors. Not having the police around

I'd feel safer if I knew I wouldn't be the next Breonna Taylor.

not the police that's for damn sure

the lack of police

My neighbors, my community. not police presence.

Speak to people and let them know they are just monitoring the area and not profiling.

My cameras. My gun. Quick police response if they are called for an emergency.

Fully funded infrastructure, secure housing, and the knowledge that a racist system of punishment falsely legitimized as "public safety" doesn't put armed men in my community

Police presence combined with no negative experiences personally to date.

The fact that cops ARE NOT there <3

Lots of lighting is the most important. Quiet. Friendly people saying hi. Signs in yard that are more democratic leaning. Back the blue sign in yards scare me.

Good lights on the street. Roads need to be paved and side walks repaired, sonit doesnt look like a slum! Infrastructure!!!

lighting. not police.

Knowing my neighbors. Comfort with the community makes me feel safe at night.

Close-knit community

Good lighting

Security cameras

Neighbors looking out for neighbors

Being aware

And I hope that our police officers are still out there watching our back in the dark

illumination

I am a legal gun owner and have a big dog. (single Mexican woman)

Knowing my neighbors/community. No police presence.

TBH I feel safe for the most part because of the side of town I live on. I have a security system and gun. It's lighted and have quick police response or patrolling

Community bonds make me feel safe. Knowing that other people are not impoverished makes me feel safe that people will not burgle homes.

that I have people I can count on in my community to help me, not police

My neighborhood gate and security cameras

community support. housing, food security, healthcare

Question 6 (Open Ended): What makes you feel safe in your neighborhood at night? | ¿Qué lo hace sentir seguro en su barrio por la noche?

Knowing and building a relationship with my neighbors

It's a double edged sword. Hearing the police helicopters relieves me that they're there but concerns me that they're needed so often. Crime has increased considerably in my neighborhood—just off Austin highway in Terrell heights. .

I'm ex military and have a big dog and my own security systems in place.
The vagrants bother easier prey... most of the time.

Knowing my neighbors and everyone turning on their outdoor lights!!!

I live in District 3. I have good neighbors who watch out for each other. We have working streetlights, plus added security lighting on our homes. We also have outdoor cameras installed to monitor activity.

My community and knowing my neighbors and owning a gun.

We have the citizens on patrol program in our neighborhood because we never police unless they're called.

Proper Lighting. Cops do not equate to safety or security. Obviously.

Only my community makes me feel safe in my condo complex at night

.

Lack of cops.

No police

Knowing my neighbors.

Better street lighting, police presence

knowing that you can entrust those in your community including law enforcement

Not police. A rich community life. A neighborhood that is invested in with a robust social safety net.

Good neighbors and connecting with others in our area. Helping each other and knowing we can count on the blue if the situation arises.

Things I've done for my home. Put in motion sensor lights, cameras, 2 dogs, burglar bars, fence., having neighbors watch out for each other

Home security system

Our neighbors have a ring device that covers our front door. Lots of dogs in the neighborhood that alert to people on the street. No robberies and we have Street lights.

Nothing! I live off Marbach

lights; police nearby & patrols; good neighbors, home security

Knowing my neighbors.

Community Wide Meeting April 20, 2021

Question 7 (Open Ended): What makes you feel unsafe in your neighborhood at night? | ¿Qué lo hace sentir inseguro en su barrio por la noche?

Poor lighting, men loitering

Nothing

Having the police in my neighborhood

THE POLICE

THE POLICE DUH

... do I really have to say it? POLICE. OFFICERS.

men

The homeless encampment at District 1 field office. The fact that Roberto Trevino invites the homeless to come to our neighborhood.

Police legally empowered to murder me

Nothing to date, having lived here for 3 1/2 years.

I feel unsafe when police drive by.

Men standing on the corner. Police cars driving by. Darks streets. Dark alleys.

no lights or good streets

Police & not enough lighting.

Having crimes that are going unsolved and seeing a lot of law enforcement. It make me feel like I will be the next victim of the crime or the mistaken identity

Short-term tenants

Not enough lighting

i feel unsafe when i am downtown or low income areas of the city with high crime rates. please help people at fundamental levels to lower crime rates.

Response time of SAPD to calls for shoots fired.

Murderous police officers still on the force.

Sex offenders

If people are impoverished, this increases crime. We should reduce poverty, and this means people have less reason to burgle/engage in violence over scarce resources.

that there's cops patrolling D2 to harass the houseless population that Jada has chosen to ignore

The dark

hearing police sirens

No lighting. Constantly hearing police sirens.

The increased activity of strangers rifling through our cars and the sounds of gunfire.

The sheer volume of petty thefts, and the homeless encampments on both sides of my neighborhood.

Lack of outdoor house lights.

Homeless tent camps at Goliad and SE Military make me feel unsafe.

Question 7 (Open Ended): What makes you feel unsafe in your neighborhood at night? | ¿Qué lo hace sentir inseguro en su barrio por la noche?

Policing our communities with a predator/warrior mindset, steeped in patriarchal entitlement.

Lack of sidewalks, limited street lights, and a general lack of other people out walking.

Again very little police visibility unless they're called.

Police cars

We recently had a murder in the complex and it seems like there are more renters here than used to be. Our Hoa management is not keeping the property up very well.

The fact that SAPD invited FEDERAL LAW ENFORCEMENT to my city because they're so afraid of a murderer being convicted in the state of Minnesota. WTF.

Seeing police. Hearing sirens.

Police escalating minor incidents and assuming everyone is the "enemy". They don't usually seem to know how to 'read the room.'

Strangers walking through the neighborhood

when residents in their community do not have control, graffiti, darkness, heavy policing with those blinding eye-piercing flashing lights

Definitely the police. Nothing scarier than those red and blue lights and not knowing if anyone is watching

Visible signs of lawlessness; broken mail boxes, graffiti, broken windows, etc.

There's a lot of homeless in the neighborhood. Not enough safe sidewalks or lighting.

When the police have shown up and their lights are flashing.

Living off Marbach I hear Gunshots almost nightly, we have a lot of burglaries and auto theft. WE NEED MORE COPS!

roving gang traffic from nearby neighborhoods; evidenced also by graffiti. vote no on prop B

Groups walking around

Poor lighting.

Community Wide Meeting April 20, 2021

Question 8 (Open Ended): What can the SAPD do to help you feel safer at night? | ¿Qué puede hacer SAPD (la policía) para ayudarlo a sentirse más seguro por la noche?

They generally do a fantastic job in Blanco / 1604 area. Only thing I'd like to see is more police.

quit their jobs

QUIT THEIR JOBS. STOP KILLING US.

disband

stay out of my neighborhood. stay out of anyone's neighborhood. tell them to go home and don't come back.

SAPD can't do anything to help me feel safer at night. Defund police and reallocate funds to community programs.

Be defunded so the \$300,000,000+ could be reallocated to direct aid, housing, and public health - things that keep our communities actually safe.

Enforce city ordinances already in place, ie, no camping, no loitering etc which would get rid of the homeless encampments. Homeless encampments breed crime.

Continued cruiser presence, but again, if officers would exit their cruisers and visit with residents, that would build the necessary relationships.

Stay the fuck away from me. And be defunded and abolished.

It's more of a long term solutions. People need to know the police that patrol. Many monthly meet and greets with free breakfast tacos. Y'all need to start asking how to tackle core problems

Hold them accountable ! Vote Prop B!

Have classes in empathy and to be in the community. They treat us like we are the enemy.

Police? Nothing. Reallocate their funds to create a better community.

Communication, over Communication and then more communication. Knowing that the police are comfortable talking about the problem with the community makes me feel safe at night

Continue to police our neighborhoods, especially in those areas they have already identified as high theft, vandalism and violent areas in each area of town

SAPD can reallocate funds to programs that will reduce the number of criminals in San Antonio just doing what they gotta do to survive.

More visibility and quick response time

Demand reform. If they truly want to itch their hero complex, they should be the first ones wanting to fix a broken system. Stop monetizing the harassment of their community.

Be trained effectively and efficiently in cultural diversity and learning disabilities, not be trigger happy, utilize nonprofit partnerships and peer specialists that have learned experience

THERE ARE OTHER, BETTER WAYS TO MAKE PEOPLE FEEL SAFER AT NIGHT THAN POLICE ACTION/VISIBILITY. We should have services that drive ppl home if they feel unsafe, for example.

Question 8 (Open Ended): What can the SAPD do to help you feel safer at night?
| ¿Qué puede hacer SAPD (la policía) para ayudarlo a sentirse más seguro por la noche?

	stay out of neighborhoods and stop murdering unarmed black residents
Dist	Park on my street
	not insert themselves into situations that have nothing to do with them
	It's obvious police budget should go towards more lighting and school resources not more guns or patrols
	This is a much bigger question. There is a belief that the criminal our police are arresting are being "caught and released" only to return to their same areas and continue th
	Clear the encampments, follow up on the petty break-ins, and actually do something productive for the homeowners.
	More patrols...
	The homeless camps need to be cleaned up. Not sure if this is an SAPD responsibility, or a Metro Health responsibility. Homeless people walking around at night is unsafe.
	They could stop their misinformation campaign against Prop B. If they lead their campaigns steeped in misinformation, they will never be able to EARN a community's TRUST.
	Making general response times known to the public? I think there is a perception that the cops will not respond in time to help in many situations.
	Once again POLICE VISIBILITY and officers getting out of their cars(time permitting) and talking to people who are out. It's all about creating that much needed trust between the police and the people.
Dist	Get jobs as light pole installers and sidewalk pavers?
	Cease to exist.
	knowing that bad cops can't appeal to their unions to get their jobs back. 80% of fired SA cops get rehired
	Quit their jobs, volunteer at homeless shelters, stop beating their families
	They could help us pass Prop B, so we'll feel safer knowing they would be held accountable if they make fatal mistakes.
	Stop killing residents of the city
	More patrols, better training
	better training ~ i often feel like they tend to make me out to be a criminal
Dist	GO AWAY. And give us that money to put towards the root causes of social issues
	Additional patrol cars riding the neighborhoods. They make me feel protected.
	More presence to prevent people speeding and racing on the south side. Not just making homeless people move, more involvement with agencies to help provide services
	Train them for longer than 6 months. Lives are on the line!
	Knowing our local officers instead of them just driving by making me wonder if they're going to harass someone. Meet them at events or walking the neighborhood.
	I am on the neighborhood app and am in District 6 we would like to see a lot more police here. We'd like to see the homeless off Marbach and away from businesses.
	protect us from those who want them gone (including those who say yes to prop B) so they can
Dist	pursue their own criminal activities. vote no on prop B!!!

Question 8 (Open Ended): What can the SAPD do to help you feel safer at night?
| ¿Qué puede hacer SAPD (la policía) para ayudarlo a sentirse más seguro por la noche?

Participating in community events and having conversations - using a trauma-informed care approach

Well this is a very suggestive question. Why the heck are we relying on police to solve socioeconomic issues that lead to what you label as crime? I've been a victim of an aggravated robbery. Police did nothing to prevent it or investigate.

Stay away.

Community Wide Meeting April 20, 2021

Question 9 (Open Ended): If you are satisfied with the work of the SAPD, why is that? | Si está satisfecho con el trabajo de SAPD, ¿por qué?

never satisfied

OBVIOUSLY WE ARE HERE BECAUSE WE ARE NOT. Next question.

MOST PEOPLE ARE NOT, DUH!!! REDO YOUR SHAM SURVEY, WE'RE NOT STUPID??!!!

WE ARE NOT. HOW MANY TIMES DO WE HAVE TO TEACH YOU THIS LESSON???

I am satisfied with the work of the mental health unit and their diffident approach.

They do a good job with what they have to work with. If the city attorney and District Councilman (roberto Trevino) would let them do their freaking job

I'm not satisfied with state sponsored murder

I am largely satisfied with the AVERAGE work of the SAPD. (Which is what a survey reflects.) I will provide improvement suggestions at the next question.

I'm not. They brutalize my community every day. And violently abuse their wives.

They have deal with my problems well l. I feel because I'm white. Not case for others... but they are understaff if they have to do all the things. Give them less duties so they can be better trained at fewer in things

Not satisfied

Not completely satisfied, quick to reach for a gun. why???

I am not. For those who are, I would like to know their demographics and if they have a connection with SAPD.

They are doing the job that has been outlined for them. Would I pay for this service if I was shopping for police? No, i would not. Opportunities exist

I have always been involved in my community and have met so many great police officers. They should not all be judged by one or two unbecoming officers.

i am dissatisfied with police being militarized. they should not carry guns. look to communities in other parts of the world with low crime rates and follow what they are doing. being armed is unnecessary and invites confrontation

Highly unsatisfied with SAPD.

I'm somewhat satisfied, because a majority of officers do a great job at protecting our city. They are involved

who is?! they murder whoever they want and harass the houseless population without any consequences! invest in education so you don't have to hire people with GEDs

They are nice

I'm not

I am not satisfied. I feel like there is more efforts by the police to criminalize working and houseless individuals instead of providing real social impacts. They are way too violent

Question 9 (Open Ended): If you are satisfied with the work of the SAPD, why is that? | Si está satisfecho con el trabajo de SAPD, ¿por qué?

I believe they are doing a good job with the resources they have. I also believe that “bad” cops are a very small percentage and most are very capable and good guys. However I am very white and very privileged so my experience is quite colored.

I'm not part of the 72%.

They need to actually do their job.

It's been 7 weeks since I filed a report and still no contact from a detective!

Presence, professionalism, and community interaction...

I have met several police officers. They are doing their best to protect our communities. SAPD puts their lives on the line everyday for our community. SAPD must be defended!

We are not satisfied at all with SAPD!

I feel relatively safe in my neighborhood. I don't know if it's just the neighborhood I live in or because of police. We really don't see many cops in our neighborhood.

I support SAPD 1000%

I am not. I would be satisfied with applying their entire funding to actually solving the issues they have criminalized.

I have had good 311 service in the past but know there is room for overall improvement in other areas.

NOT APPLICABLE.

I am not dissatisfied or feel threatened in our neighborhood by the police, but I would like to see more bad cops off the force and not be allowed to be reinstated and become repeat threats.

No. When I've needed them, someone else could have done that job without a gun.

They don't stop crime, they follow up on it.

We are not satisfied with a department that has such a high rate of rehires and complaints of abuse.

I am not satisfied

The majority of police officers are committed to their job and have taken a pledge to protect residents. They need more support and more officers to be able to serve a big city like San Antonio

there are a few good cops out there but i would have to communication and honesty are biggies for me

Ok -- I'll hold my tongue...this time.

SAPD has promptly responded each time I felt the need to call. Officers made me feel very secure and they were always kind.

The CRT is helpful but I wish they were more available to the community

I'm not. They show up 30 minutes late, jot some notes down, and never follow up.

I am not familiar enough with the work to comment

SAPD has excellent response time! I accidentally dialed 911 on my iPhone and hung up an officer came immediately to check on me to make sure I was okay.

Question 9 (Open Ended): If you are satisfied with the work of the SAPD, why is that? | Si está satisfecho con el trabajo de SAPD, ¿por qué?

Deterrence from even more egregious criminal activity. Also recognize they put their lives on the line and we need to appreciate that

SAPD does a wonderful job! They are always professional, well trained, and ready to help! The city needs more officers. Vote AGAINST Prop B

They do not help the members of the community they only hurt them they do more harm than good

As long as good officers won't stand up and call out bad ones...acab.

I'm not.

Community Wide Meeting April 20, 2021

Question 10 (Open Ended): If you are dissatisfied with the work of the SAPD, why is that? | Si no está satisfecho con el trabajo del SAPD, ¿por qué?

Because they create problems and take money away from community resources.

Marquise Jones. Charles Roundtree. Darrell Zemault Sr. Norman Cooper. Antronie Scott. SAY THEIR NAMES.

ASK AGAIN !!!!! you know damn well that's not accurate, this survey isn't valid

because they make our communities unsafe and bring violence anywhere they reign. they are a gang with qualified immunity and a cowardly city government that lets them murder our black and brown neighbors.

70% of fired SAPD officers are rehired. There is no accountability and no transparency. The cop that killed Marquise Jones, the cop that killed Charles Roundtree, the cop that killed Darrell Zemault Sr - all are still SAPD officers

They should understand the importance of a care response approach to mental health.

Not dissatisfied with the police, dissatisfied with local government that hampers the police from doing their job.

Police are a drain on community funds that protect class division and exploit poor/working class communities of color by conscripting them to the carceral state

I will enter my suggestions here, as I am not sure that a better entry point will be presented. A minority of officers have anger problems. Hiring should include serious psych exams to ensure that such people are not hired. Another problem is that

Police should share more responsibilities with experts in dealing with people. There are so many good cops. But the bad cops can't communicate and feel they need to protect their buddies. Which poisons the system

They lie and get away with murder. Hold them accountable!

Need to hire quality officers. This not the wild west anymore, where we need to think with a gun.

They whole department needs to be demolished and built back up. Officers require more education and training. Police officers should have a bachelors in psych at LEAST! They need more understanding of mental health. Funds should go to ending poverty.

On average I get stopped 4 times per year in my neighborhood. Does not matter what vehicle I drive. I get tickets 100% of the time. I go to court and they are always dismissed. It's not a good experience.

N/A

because they carry guns. look to communities with low crime rates in other parts of the world. they are not armed. guns invite confrontation

I am dissatisfied with the response time... that can only be improved with increased numbers, effective training and annual check-ups that target mental, physical, emotional issues that arise from the profession

Question 10 (Open Ended): If you are dissatisfied with the work of the SAPD, why is that? | Si no está satisfecho con el trabajo del SAPD, ¿por qué?

SAPD encourages the worst behavior from its officers and then lets them keep their jobs after they've committed crimes. Even after they've murdered someone. This policing system is outdated and does not truly serve the community.

The reasons why I'm not satisfied with SAPD is they have a protect our own mentality regardless of offense. They recruit veterans and past military without ensuring they have received appropriate PTSD screenings that can't be faked

they murder whoever they want and get away with it. not to mention they have no real training or education requirements to be in SAPD. animals understand better

Police Chief always is on tv

They insert themselves into situations that have nothing to do with them. They are an operative of white supremacy and how they roam the streets shows that blatantly

Police have too much power

I don't have a comment here.

The response time for detectives is a joke.

They have not attempted to clear out the vagrants off Jones Maltzburger and 281.

They don't stop speeders when they see them.

Apathy and ignorance.

The city's CBA with the SAPOA! Ridiculous!

I am not dissatisfied with the work of SAPD. I am dissatisfied that our City Council and community leaders are entertaining activists that want to see our neighborhoods in chaos. Stop kneeling to the activist mob! They don't care about our communi

We're dissatisfied with SAPD for not getting rid of bad cops. For SAPOA blackmailing our community with threats of not protecting residents. For allowing there to be a "Shit Sandwich Cop"

Because you never see unless they are called. How being Pro-Active.?

Because with all that funding, we could address humanitarian issues instead of criminalizing them. They refuse to hold each other accountable for being racists, bigots, and even murderers.

Some past incidents too egregiously inappropriate by police have been very disappointing. Actions showing classism or racism held by individual sapd member are known leading to the request for Prop B.

Because they murder and feel entitled to a paycheck and protection FOR murdering. They are serial abusers and proud of it. SAPD exacerbates crime and tears apart communities. And we pay them for it.

They don't stop crime, but they sure participate in it.

For killing Darrell Zammault, Sr. in his front yard. For shooting Marquise Jones in the back. For killing Chop Roundtree. For using tear gas and wooden pellet bullets on us.

Need more training to be better prepared to face the challenges of the daily community

many cops seem tired and seem to want to assume everybody is a criminal ~ it seems they would rather instigate trouble with the innocent than catch real criminals ~ they're arrogant and cause more trouble and start drama when it is not deemed helpful

Question 10 (Open Ended): If you are dissatisfied with the work of the SAPD, why is that? | Si no está satisfecho con el trabajo del SAPD, ¿por qué?

Let's see -- feeding a houseless person a sh*t sandwich? And then defending it/saying it didn't happen. But that's a spectacle. Every day they brutalize and criminalize black people, poor people, mentally ill people. They lock up and destroy

I am definitely not part of the dissatisfied public.

As a victim advocate I've had many victims report the police do not listen to them about why they are scared of their abuser. Many victims report the police didn't help and were just advised to get legal assistance

Domestic violence abusers are allowed to work for SAPD and allowed back on the force after being fired. You're giving people who are violent and impulsive the power to kill people.

I am not familiar enough with the work to comment

I'm NOT dissatisfied with SAPD. What I am dissatisfied with is that we NEED more of them in DISTRICT 6 off Marbach.

Insufficient enforcement of custody / visitation issues between divorced parents, regardless of court orders they believe the children often induced to falsehoods by their mother

Systemic racism and lack of trauma-informed care approach. There is little crime prevention and more efforts need to be made in supporting and strengthening communities - working alongside community partners.

I've been a victim of violence and SAPD had no capacity to prevent it, and they did nothing to solve the case. Most incidents like what I experienced are only preventable by improving the quality of life for every citizen.

I am satisfied. We need more officers and resources for them to reduce response times and help the officers work more proactively

More reasons than we should need to list

Domination is the cop mentality. They aren't friends or helpers, they are hoping to find a reason to arrest you.

They are super slow to respond. A man blocked our car and was threatening us. They didn't arrive until he left.

I went to one of the police precinct offices once to file a report and they said they were too busy to take it. It never got filed.

Racism, violence, poor accountability, wrong tools for the job, poor understanding of sensitive issues in our community

Social Media Comments and Questions

District 10 (April 5, 2021)

YouTube

What are the cities planned for populatoin growth over the next few years, the Northsub staion recived 4000 calls in the last 7 days; and many residents want more police presence to deter crime

Regarding the Safe officer program, is that a program that will continue ot recive emphais from SAPD

The neighborhoods have been talking about the citizens on patrol, we have not had the trainings to introduce new people into that program

The homeless problem is growing and not sure it is an SAPD problem but is one that is being talked about as a problem

We can see there are 1150 people that responded to the survey, how were people chosen and who participated

I think most non violent crimes make sense to turn over to another agency, what is the plan to turn those over to other agencies

What are we doing about the increase number of car break ins, Bexar county ranks 3rd in the state for burglaries

Community Wide Townhall (April 20, 2021)

Facebook

How many people is 70% of 1150 survey responses? and what percentage of SA population is that?

Of the 79% that said they are very satisfied with police... what is the breakdown by race? LINK THEM TO THE SURVEY DASHBOARD PLZ

What was the income and occupational breakdown of these respondents?

Were they renters or homeowners? THIS WAS NOT ASKED, BUT LINK To the dashboard as well

What about the families who have had someone murdered by SAPD?

How is a survey with 1150 respondents indicative of ANYTHING?

Why use un-scientific, leading language in your questions?

Why is she selectively summarizing these answers? I mean, I know why, but I want her to explain why she's pretending the majority of these responses/comments show a favorable opinion of police in our communities.

Why are you blocking the live comments? why not show everyone what our peers/community members are saying? COMMENTS AREN'T BLOCKED - THEY SCROLL BY...

Shouldn't they be in more anti-racism training? Who did you all poll?

District 10 (April 5, 2021)

Yall declared racism a public health crisis but don't have anti-racism training?

Mentimeter

Will you work with grassroots mental health nonprofits along with larger ones form a task force who're boots on the ground when working directly with mental health individuals and their families?

It may be good to do some follow up in the community calls with some questions on: what relationship should the SAPD have with the community. "Increase presence" is triggering and is a leading question.

They should prioritize how to work with social workers and mental health experts on those types of calls. This will address most of the most upsetting encounters

It is important to analyze these responses by race and income level too. Makes a huge difference

When was the initial poll sent out. How and to whom? The percentage in the poll don't seem to match what we are seeing here.

Actually none of these should be police calls

"Mental HEALTH is medical! Why are cops ever involved in anything health related?"

District 1 (April 21, 2021)

Zoom

Hiring & Training: are short videos at roll-call truly effective? Who is the 3rd party review being done by?

Officer Accountability; which organization will be providing anti-drug/ violence prevention and mentoring programs for high-risk middle and high schoolers?

Will there be a Community Relations position established as suggested at Public Comment sections during Public Safety Meetings last June?

What about a line item budget being available to the public as with other CoSA agencies? (also suggested during Public Comment section during Public Safety Committee meeting last June).

What will telephone town halls look like?

Alot of questions I know so can email the answers to me at texasus59@yahoo.com if no time to answer here...thanks!

Noise was not addressed as an issue, but it is a big issue for some of us. Who should handle this issue and what can be done the generators of this noise?

Why were less than 1% of San Antonian residents actually polled? in a city of over 2 million people, there should be at least 2000 surveys sent out in a true random survey. Can you disclose how those residents were selected? Not just vague "we hired an outside group" where did they draw their demographic data?

Is this program "SAPD and Me" funded by taxpayer dollars?

What can SAPD do about the homeless when D1 councilmen Trevino is not wanting to remove them from taxpayers neighborhoods?

District 10 (April 5, 2021)

How do we get a SAFFE officer assigned to a Neighborhood Association?

Need to have a better noise abatement program that is available 24/7. Will there be a discussion about this?

LaQuencia: Is there an ethics dept in SAPD?

Is there a racial problem within the SAPD? , because I have never seen one.

Facebook

How come we are unable to see other attendee's comments in the Zoom webinar?

Are the panelists able to see comments shared by attendees in the Zoom webinar?

Why were less than 1% of San Antonian residents actually polled?

Can you disclose how those residents were selected? Not just a vague "we hired an outside group" where did they draw their demographic data?

Mentimeter

Why is visibility important?

Prevents crime, safety, we pay for it.

How should police increase visibility?

Police need to continue to patrol neighborhoods, meet with community members, develop relationships with residents.

Which options should SAPD prioritize when building relationships?

Done of those options will help the problems we have

District 7 (April 22, 2021)

Zoom

Did the survey include race and ethnicity or age?

Can you give examples of Community Based policing programs please?

If the SAPD wouldn't handle these, who would? And how does the police department feel about not handling these issues anymore possibly?

Where can we find what all is included in the "reform"?

Is enhanced gun/weapon training being considered in the reform strategy?

Do police have a code of ethics? If so are they reviewed annually

How do HOA's keep trespassers out of our neighborhoods? Many are homeless & bored teenagers.

Are there any upcoming town halls where police and community members can sit down and talk about how to strengthen police community relations?

What provisions and reforms are planned to address officer discipline and accountability?

What reforms are planned for police?!

How can we reinvigorate the Citizens on Patrol program to help SAPD and improve community based policing?

Perhaps a supplemental SAFFE Officer that can work evenings and be shared between two or three neighborhoods?

How can you increase police response times?

District 10 (April 5, 2021)

I would be interested in learning more about restorative measures for houseless, mental and those experiencing drug addiction as opposed to criminalizing them.

Mentimeter

Police Visibility:

For Security and crime prevention, just their presence is a deterrent. Quick response is important. Increase visibility by attending neighborhood events.

Options SAPD to Prioritize when building relationships:

Involvement with School and youths

Alternate response where SAPD would be back up:

Animal related issues

SAPD Officers are not "dog catchers." However, stray dogs pose a real safety hazard. Getting a better level of follow-through from ACS would benefit our fair city.

Who should respond to the top ranked call for service:

EMS or Healthcare Worker

District 7 (April 24, 2021)

Zoom

What can be done about the very dangerous fast and furious car club that has taken over our city streets and interstate highways?

How about asking the Police Officers what they need? (comment: It means we want more police making rounds)

Really, the majority answer is actually community based policing since this includes both SAFFE + community based policing. The conclusion that school involvement is highest is flawed by bad question.

I called in a domestic dispute concern involving a gun and it took 20-30m for someone to arrive... Nearest substation is a couple blocks away.

@Chief/Erik - The domestic dispute was reported Jan 17 some time around 7:30pm. I can't find specific call time off hand. I'll text address to Chief rather than putting in chat.

For Cheif McManus - Why do you think the community believes SAPD should not respond to mental health calls?

Do officers doing side jobs (security, etc) affect their efficiency on the job for SAPD?

Chief - how can residents find out how to participate in these programs? Who should they contact

Is there like a district chief or police rep for our community? Also it would be nice to know more about the different policing programs and SAFE program...can these be posted at the library and community centers, visible for outreach.

Is the COP training program going to re-start in the near future?

How many community based programs are dormant because of the pandemic?

Half of the problem is not being addressed. The criminal side needs to be addressed.

District 10 (April 5, 2021)

San Antonio has a very small mental health community and without educating the public on what you as a citizen can do to help we are missing the boat.

To Dawn's point, 911 response time seems to have slowed within the past year. It appears that every call requires two cruisers which hinders the ability for the community to interact positively with SAPD.

Mentimeter

Police increase visibility:

To prevent and address criminal activity. Increase the SAFFE program. Have Officers "walk the beat" to better interact with the community.

Actual patrolling; not just driving around,

It's discouraging when you see cruisers parked (or hiding) in the same spot for 30 minutes.

SAPD Prioritize when building relationships:

Our HOA management company doesn't want us to have a community on patrol program

Based on what we see on this side of town, I don't believe the street racing clubs are being addressed at all. Our neighborhood made 3 911 calls when Callaghan and Evers was blocked for over an hour and were told the SAPD would not come.

JC you don't need your management company to support you on that. Northwest Crossing is starting their COP back up strongly. You are welcome to integrate with those folks and they can help support you.

Don you are correct. The police are not at fault here, they are having to have back up and it takes forever if they even come.

On December 13th, over 200 cars blocked off Callaghan and Evers intersection and at least 3 calls were made directly from our neighborhood and there was no assistance. Two squads sat in the parking lot at Bandera and Callaghan and watched it all happen.

What makes you feel unsafe in your neighborhood?:

Lots of burglary, shooting reports on my Ring service

Speeders. Maybe deploy cameras.

If you are satisfied with the work of SAPD:

Overall, I think they are doing a great job considering all the dangers in the community from teenage gangs, mex Mafia drugs in the city, etc.

If you are dissatisfied with the work of SAPD:

Thanks Chief, but that seems to be a stock answer. I can stand in my front yard everyday and night and hear hot rods on Callaghan, Hillcrest, Bandera Rd, Babcock Rd, Loop 410 and I-10. This has been going on for more than a half year and it seems to be getting worse. I have talked to other individuals and this problem is deeply rooted all over the city, not just the northwest side. I have seen these clubs take over parking lots at Hobby Lobby and Target in Balconies Heights. Street racing is prevalent on Bandera Rd. Being respectful as I can, but SAPD seems to be totally overmatched by these car clubs and obviously do not have a plan to stop this dangerous situation.

District 10 (April 5, 2021)

In our case, our neighborhood has had a specific problem since march of 2020. The dispatchers have gone so far as telling myself and three others that no one would be dispatched because there was nothing they could do to help. We now have neighbors that refuse to call the police even when criminal activity or threats take place.

Well said. I'd love for folks to have to live on Callaghan and listen to these cars every day and night.

Which would be the most impactful area to create an alternative response?:

When you say "serve as a backup" what does that mean?

Wish this was a ranked choice option...

Who should respond to the tip ranked call for service?:

Police dept, social workers may not be trained to meet violence.

I believe the police have a mental health unit.

Terri, we do have a Mental Health Unit. Within the Mental Unit, we have mental health clinicians.

Dawn, the MHU falls under my command and I will be happy to talk with you about that. Deputy Chief Falks

The mental health unit has not proven as a great resource in our case, I hope ours is just an anomaly.

District 5 (April 27, 2021)

Zoom

In my opinion SAFFE Program is not great in some areas of D5

If Prop B passes how are you going to incorporate all the information you receive regarding these meetings?

I agree with councilwoman if we aren't aware of what programs are available then some may not know how to respond.

District 5 (April 27, 2021)

Zoom

Can the safe program be updated to serve the community better

Does sapd offer Citizen on Patrol training?

How can Neighborhoods get involved?

Be more consistent across the city

Safe program be more consistent across the city

Facebook

Yes. When police are called for mental health issues. What do we need to do to make sure our loved ones are not shot

District 10 (April 5, 2021)

Could we invite the district to refer to the community without houses as “houseless” communities. Their homes are the communities they build and it’s a more inclusive term that can help shift stigmas around our houseless community

How many people in district 5 responded?

Police shouldn’t respond to mental health issues unless they are licensed mental health workers.

Can u explain SAFFE

Chief, can you be specific about what you mean by quality of life? What does that look like?

Mentimeter

Q2: Offers assurances that we are valued

Q3: Community engagement with businesses, schools, neighborhood associations

be proactive

Q4: community based policing

Community based policing is important because the issues vary from neighborhood to neighborhood

Q5: Community needs to have trust with police

Community based policing is important because the issues vary from neighborhood to neighborhood

Building relationships with community is very important

But that is part of community policing and community involvement

Q6: staying home

Better lighting, some police drive through and good neighbors and community

don't feel safe at night to many gun shots in my area

Q7: Not enough lighting on streets and neighborhood

Getting a negative response from police when call for domestic issues

gun shots , lack of police. police officers having bad attitudes

Q9: SAFFE officers are terrific

Q10: I put that police could stop shooting people and getting better anti-racist, anti-black, anti-bias training but it didn’t show up on the poll

Contact after meeting

I have had police tell me - “obviously your new to the neighborhood- this issues has been going on for years- regarding a drug addict daughter bothering a neighbor parent

Q11: mental health

Substance abuse

And related domestic issues

Q12: Does back up your mean that they would come as a secondary support and someone else is the primary responder?

Police officer with social work degree

Involvement of trained mental health people - not necessarily licensed or credentials but trained

Even volunteers

District 10 (April 5, 2021)

I love that Alicia! Maybe this is how the community policing could be invested in and the community itself gets some of this training!

Training volunteers

Religious organizations too

Q13: police should be the ones because sometimes people are hard to deal with

District 3 (May 4, 2021)

Zoom

What can we do about less police shooting and why are most shooting a homicide

What can we do about the speeding?

Let your SAFFE Officer know. He/she can arrange to have Traffic Unit run radar, set up radar trailer, etc.

Mentimeter

Meet and greet get to know the people you serve

Don't forget the homeschoolers as well when talking about youth.

Because if you don't know the people how can you effectively serve

Also, feel safe knowing members of the neighborhood exercise the safe use and storage of weapons for protection.

More visibility

Mental health

A mental health professionals

Telephone Townhall (May 6, 2021)

Facebook

I live at the very edge of Bexar county and there is a lot of growth both residential and businesses. I noticed there are no sidewalks being placed. We have seen the traffic increase but the sidewalks were only developed to serve the businesses. What is the plan for our area? This area that has no sidewalks is at the opposite side of Fair Oaks ranch. It seems we pay our city taxes but do not get the benefits for our homes.

District 4 (May 12, 2021)

Facebook

What are the plans to hire more officers?

Are there any plans to increase the mental health crisis unit? Or plans to make it available 24/7.

Mental health crisis doesn't just happen from 8-5.

District 10 (April 5, 2021)

I have a child with mental health concerns and an autistic child so I'm extremely invested in how our first responders are trained. Recent arrest of an autistic man in Leon Valley has me very worried.

We need officers to ensure every call is important.

When they respond to a multi family properties they communicate with property management to ensure a positive outcome happens.

I thought pan handling was against City ordinance, pan handlers are everywhere. My District 4 rep has failed to do anything about it.

I never seen this survey

You can't compare San Antonio with other cities, this survey is skewed

We don't want police any where near our neighborhood. We will call if we need you like the fire dept

I did not successfully win district 4 on May 1st, but I still have great ideas on police reform, accountability and the city arbitration process. If only the city would call me back!

Parents, stop using the police as a deterrent for your kids. Save them for actual important reasons.

Did anyone on this call have the opportunity to participate or get selected to participate in these surveys?

SAPD should have lime green cars to be very visible

I work with a SAFE officer and half the time hear back from her.

I quit calling them about panhandlers, nothing is done about it.

Because they tell many of my residents they can't do anything too bad this always happens over in this area.

I would say a vast majority of those of us with family members w disabilities are not satisfied with police responses.

Chief, since most panhandlers are on Main Street corners maybe when police drive by they can at least tell the panhandlers to move on. I know they will be back but at least have officers keep trying.

Mental health, domestic violence

They do an amazing job but there aren't enough. If I'm not mistaken that unit isn't available 24/7 either.

Police need more funding to hire more officers and increase the Mental Health unit

Surveys are just guesstimates

Zoom

How did y'all ensure equitable survey participation by class and socioeconomic status?

In past meetings, people have pointed to domestic violence as a role we definitely need SAPD to respond to because those are the most violent calls. *However, domestic violence might be largely treated preventatively.*

The reason domestic violence calls are so bad is because people wait to call the police until the situation has gotten extremely dangerous. If they called the police earlier, when nothing probably illegal has occurred, police will not help much.

District 10 (April 5, 2021)

Police presence makes the abusive partner aware that the abused person is acting against them, the abused person likely face harsh retaliation, & the abusive partner will become more careful about how they are abusive.

Instead, ppl could call 311 if they are ever afraid of their or their childrens' safety—without waiting for it to become unbearably physically violent. They could then meet with a trauma informed crisis intervention specialist in a safe place, and work together to come up with a long-term plan for their safety.

From Matthew Downing to All Panelists: 07:03 PM

Hmm, the random sample didn't weight for wealth/income or education. People who are more wealthy are more likely to work from home might be more likely to answer calls, or have time to respond to the poll.

They gave a man a poop sandwich and that officer got rehired.

I am aware of how that process works. I don't understand how I'm supposed to trust a system that would allow this.

Are the police officers on the call aware that policing evolved in our country because slave owners needed people to "catch" enslaved ppl who had escaped and has a known history of ties to white supremacist and Neo Nazi organizations like the KKK? If so, is this taught to your officers in those "diversity and internal bias trainings"?

The proportion of white officers on the force is much higher than the proportion of white San Antonions. Why do y'all think that is?

Question for chief...what is the purpose of our SAFFE officer?

Y'all are real cute for saying you are soliciting real community input, yet when the community comes out and says something contradictory to your survey, you ignore their comments and questions. That's the behavior that leads to mistrust. If y'all care, y'all can reach out to me via email aracelig817@yahoo.com or phone (210) 789-3728.

District 8 (May 13, 2021)

Zoom

1000 responses; in a city of OVER 1 million people. How can we use these numbers to guide our understanding of police??

What does the Fusion Center, managed by SAPD, do? What law enforcement agencies are part of it?

What is SAPD's role in asking them to get involved?

What kinds of surveillance tools does SAPD have access to, both through the city budget & through the Fusion Center?

What does "problem areas" mean?

What is the City's plan to stop SAPD from killing members of our community?

Why are these questions framed as though police prevent crime, when we know they (by definition) *respond* to crime? What are the plans to solve the root causes of crime, re: poverty, lack of housing, etc?

District 10 (April 5, 2021)

I hope the transparency will include information about the Fusion Center that SAPD operates

(About Fusion)Yes, but there is no transparency regarding which agencies are part of the Southwest Texas Fusion Centers. That answer tells me nothing about the other questions I asked. There's no transparency about what they actually do in our community.

Austin Police Department's website lists what agencies are part of their Fusion Center, while ours lists nothing. I think it's even more important that we are transparent here since we're in Military City, USA

Chief, I'm saying I think it's important that the entire community be told who all is part of the Fusion Center, beyond just naming a few.

There are reports of Austin's Fusion Center monitoring activists activities on social media, so I'd hope we're not doing the same here

Homeless = likely on substances??? INCREDIBLY troubling to hear that from my Councilmember. Haven for Hope spoke in support of criminalizing homelessness across the state of Texas, so not sure they can actually do what Councilman Pelaez is saying here.

Impactful help would be the city funding housing. Complex when my council member is dehumanizing them, yes

Manny is absolutely dehumanizing houseless people with his earlier statements

Menti - Who should respond to the top ranked call for service? Police are not necessary for any of those 6 choices.

Why does Manny Pelaez encourage D8 residents not to give to houseless people asking for help at stoplights, And demean them by telling residents to ignore them, while not doing anything policy wise to change their conditions?

Amen, Manny! That's the truth with the homeless.

Karen, if you enable anyone with an addiction then you're not truly helping them. Most homeless have a drug or alcohol addiction. They need to hit rock bottom in order to have no choice but to get help. When you feed and give them money, they are not at rock bottom.

District 9 (May 17, 2021)

Zoom

What other numbers are there for the community to call besides 911?

NOT a question, but a huge compliment as I have seen the City Manager and team going around all districts and sharing all info and setting great priorities for SAPD. This has been a great exercise to educate many citizens on the value of our SAPD department. Thank you for all YOUR efforts all over the city in all 10 districts. You can see the highest compliments from D9.

Can the police print the numbers on a magnet for the refrigerator?

Councilman Courage, why did you vote to defund the police by 1.3 million dollars and 20 positions, turning those funds over to Metro health?

District 10 (April 5, 2021)

Why was my question ignored?

I call the non-emergency number when a bad neighbor is too loud. I always get a patrol car and a lecture from the responding officer(s) that I'm wasting their time. I will not be calling SAPD for much in the future. Everyone leaves frustrated and nothing is solved.

I spoke to the supervisor and was told "he's a good cop".

Citywide Townhall (May 18, 2021)

Zoom

What are the demographics of these survey respondents?

Our city has a serious issue with drunk driving, are there any initiatives through the city or police department to prevent drunk driving?

Who trains the people who answer 911? Do they have any experience at all?

Would any of the panelists and attendees be willing to join a community relations seminar in June and participate in community discussion?

What is SAPD doing to curb drivers without licenses and/or insurance?

Is there any intention or plans to distribute police funding to other programs that can help receive calls regarding homelessness or mental health?

In what capacity and when will PST or Fact or the volunteer program come back into play?

If officers have negative attitudes or exhibit signs of irreverence about trainings (especially related to race), are they disciplined? How?

What are we doing to ensure a police culture that holds every citizen's life (criminals included) as valuable and encourages officers to hold one another to high standards of ethics?

How do you actively avoid a destructive and dangerous locker-room culture among our officers and promote healthy dynamics?

Is there a site where the community can find out what types of crimes are occurring in the community....in the old days the local papers used to have a police blotter....

I was arrested and charged with a third degree felony when protecting myself from assault from my mother. I also suffer from mental health and was held in county for 6 weeks before charges were dropped and the case dismissed. on top of that, the arresting officer man handled me, physically injured me and never read my Miranda rights. Then lied and said I would be on a 24 hour hold that turned out to be six weeks in jail and denial of a PR Bond. How does the force deal with officer's and situations such as these?

Facebook

Residents with Autism Spectrum Disorder are often reported as "suspicious" for simply walking their neighborhood. Many caregivers have reported officers being unable to identify that the individual is on the autism spectrum and are afraid for the safety of their loved one.

Officers have even shared that they are not trained on identifying ASD behaviors. Behaviors that oftentimes fall into "failure to comply" and can end in arrest, incarceration, and even death. Is there Autism specific training currently available or being planned?

District 10 (April 5, 2021)

I'm worried about the level of crime assaults and violent crimes and drug use , what is being done to curb these issues ?

Do we have a police citizen oversight committee with subpoena power and ability to make policy recommendations?

What is being done to address the homeless crisis in San Antonio? We have a large homeless population on Vance Jackson between IH 10 and 410. Some are aggressive toward drivers in vehicles and lots of trash and human waste, feces and urine, in areas we walk through with our kids.

I appreciate the increased patrols after I alerted you all to the illegal activities at the gas stations at 410/Starcrest.

Agree about non emergency number publicity

They need to have a separate unit. That unit could be trained officers that are mental health professionals.

Law enforcement should enforce the law. Mental health resources should handle mental health issues.

El Paso County has a very good crisis response team model.

Chief...that's not what I'm being told. Officers have the most basic understanding of autism. I've been told by several SAFFE officers that they only have extra training for mental health and general de-escalation techniques.

I've been told the same thing by SAFFE officers.

I think the chief might need to see what the spectrum looks like.

As parents we fight the schools to provide services and follow IEPs so our kids can be independent adults. All that effort can be lost with one arrogant person who doesn't want to take the time to understand

Citywide Townhall (May 19, 2021)

Zoom

How can I get police investigators to investigate my complaints of organized hacking and computer intrusions? I'm a journalist and author and a target of organized criminal actors.

Why isn't every single interaction with cops required to be confirmed by body cameras?

Why can't we implement a survey form? Every time a cop makes contact with a citizen for any reason. To talk to ticket or arrest they should be required to give the citizen a survey form about how the interaction went. Then we can see patterns of misbehavior by police.

I have not seen a police patrol in my District 4 neighborhood for a few years; a recent response time for a residential burglar alarm in my area was at least 30 minutes. Is the city growth contributing to these issues? Are there proposed resolutions?

District 10 (April 5, 2021)

One issue that you can address during current negotiations is to eliminate the provisions that reveal the names of the accusers to the police officers charged with wrongdoing. This comes from chapter 143.312 and the current Collective Bargaining Agreement in Art 29.2 (c). What other actions are you taking to ensure that the police officers who continue to commit misconduct are disciplined in ways that effect positive change for the force?

I have a question about contract negotiations for Erik Walsh. If HB 829 passes (this would implement a progressive disciplinary matrix that mandates inclusion of past discipline, and limits an arbitrator to only determine if the matrix was followed) what does this mean for the contract and/or contract negotiations? Will the civil service commission be the commission that implements this matrix? I have not seen the city advocating for this bill at the state legislature, which is disappointing since it aligns with city priority for police accountability.

Facebook

Is it possible to check this address 946 w Ashby? There are a lot of people living in that house going to the track with materials and bikes. You can see the back patio full materials and dumping into the intake across the street they are also having garage sales with stolen items. Can some investigate?

Can I get an email to report problems to the police?

I live in District 2. I am afraid of the possibility of the removal of armed police officers for domestic violence calls. As a former victim myself, it was the quick response of the SAPD Officers that were able to de-escalate the situation in which my life was in imminent danger. Is this truly something that is being considered? Unarmed officers or groups responding to my call would have ended very badly.

Would the non-police augmentation professionals follow up after the fact or would they be on scene? Thank you again to the SAPD for all your help, I am forever indebted to you.

I called 911 a few months ago because it was really dark on my street and I wanted to see if they would put a light, but I never heard from anyone. Who should I call to get this resolved?

I would like more presence of officers, maybe patrol car while simply doing a report or staging waiting on a 911 call to be positions between the 400 block of Avondale on Russi street to be a absolute deference for the multiple speeders that zero regard for the only four way stop sign between New Braunfels and Presa

We need more police presence. Satellite offices; SAFFE Officers; & patrolling. According to my Ring Reports, crime is escalating. Vehicle break-ins; porch pirating; B&E.

Many residents say they never get any response from the SAFFE Officer after reporting incidents. We are advocating for every incident to be reported, but follow through is important.

There are numerous homeless outreach teams, yet homeless clients that I've interviewed never see anyone.

There are only 28 detox beds in SA located in Haven for Hope. This is inadequate support services.

District 10 (April 5, 2021)

I have utilized the 311 app since it's been created. I use it for animal control; dumping issues; & all types of code violations. One of the greatest problems is having neighborhood businesses like mechanic shops that take over an entire block creating safety issues. I have reported this numerous times without any resolve. Therefore, I question the validity of using the 311 app at all. Police are often called to check out nefarious behavior at empty homes & nothing is done.

The buildings are uninhabitable & have been there for years. They should be condemned & demolished, but nothing is being done about severe overlooked code violations.

This increases criminal activity with no follow up because it should be addressed by other departments. This is a waste of SAPD resources.

Thank you for attempting to answer my complaint.

Ring is connected to the Eastside satellite offices. I get a monthly report that indicates statistical data for the previous month. This is escalating.

The feedback I presented here is being given from the nextdoor app encompassing several Eastside & Southside neighborhoods. Neighbors continually report not being followed up with SAFFE officers or SAPD even after providing video footage.

I personally have a robust security system that did capture a B&E that was immediately resolved by the Eastside satellite office.

This is often not the case with neighbors verbalizing these complaints.

Many won't report anymore because they have reported in the past with poor responses. Having numerous satellite offices or S.O. is irrelevant if residents don't feel they can have resolve or even a follow up.

Thank you.

Need more patrols in parks. Women can't even go for a walk in the park without an escort!! VERY DANGEROUS!! Random men always accosting lone women!!!

District 10 (May 22, 2021)

Zoom

My feedback on that training: videos are great, but nothing replaces practical training. Negotiate more training hours with the union. Make that training better by fighting for funding for it.

My feedback on response alternatives: reduce the overall types of calls armed officers respond to. Narrowing that scope will allow for more in-depth training in core areas, creating a better force.

Feedback regarding visibility: More community policing. I don't want different officers patrolling each day. I'd like to see the same faces daily, and for them to have more friendly interactions.

Follow up on visibility: what are the barriers to increasing the number of officers in the SAFFE program?

District 10 (April 5, 2021)

Pláticas con Nuestra Comunidad (May 22, 2021)

Zoom

Trabajo en el Eastside necesitamos mucho el apoyo de la policía pero siento que la policía no coopera mucho

District 2 (May 25, 2021)

WebEx

Thank you. SAPD has always been responsive when I called to report incidents. I feel safe, but concerned when I see an increase in crime near the Pearl area.

Yes, I agree we need to see more visibility of SAPD (patrols).

Yes I have been reading in the news more homeless in the area.

I read Crimereports daily. I would like to see more SAPD driving on Broadway/Grayson.

THANK YOU SAPD for all you do!

City Wide Townhall (May 26, 2021)

Facebook

What's the status of the abortion clinic shooting? Was the gunman found?

Will this be recorded to view later as well? - let them know yes & link to website .

We need more police!!!

Police properly trained and funding are a necessity.

San Antonio Police Department does not care about the well-being of children that are being alienated from their other parent chief McManis and all other chiefs and sergeants simply want to brush us off as civil matters when in clear black and white under every final order it states that they must uphold the law not walk away with her tail between her legs acting as if they can do nothing we know you can do something there have been many people have died at yalls hands but yet you won't give parents their damn children.

Also the San Antonio police officers love the big dick energy that they get by wearing the badge and if they love beating up on women that they detain in November 2018 I was severely assaulted by three male officers. I was detained on a Tuesday around 7 PM and I have the dash and video body cams and oddly enough I woke up on a Thursday in a mental hospital with my head split open and my brace is broken off my teeth with no explanation and no record of ever being detained arrested explain that please and I can send you the videos if you wanna act like it didn't happen!!!

That's great that y'all can show up at schools but how about you show up to Custody exchanges and make sure that they go through make sure that the children get to see both of their parents and not just one.

District 10 (April 5, 2021)

Join the neighborhood watch and leave your guns at home.

Zoom

I've heard the responses to questions asked about training around working with individuals living with a variety of disabilities. The response that I've heard states that training is available.. kind of making it seem like it is optional or included in a group officers can select from. What I'd really like to know is how much of that training is actually required and how often is it required. Thank you!

What is a safe officer?

SA residents there currently are. Respectfully.

What is being done to ensure citizens know what is expected of them, when they are pulled over or stopped by the police. For example, don't resist arrest. Which has been the case in many of the recent events, like Mr. Floyd. Are these behaviors being taught in the schools?

Do we need another study? Are current events NOT enough?

Can these techniques be reviewed on nightly news for older citizens not just young people? Maybe a campaign, like the Fire Department's, Stop Drop and Roll if in a fire. Make it so simple that it's easy to remember!

Could the police department team up with HEB on a few Saturdays, and do awareness to the community at all HEBs to unify the Police, HEB, and the community?

I talked to Judge Wolf about 6 months ago about a substation on the Southeast side of town, because East Houston is so far. Brook City Base is growing.

It is time to change the state law about release. Relying on outdated state laws = business as usual.

None of these programs are working... why do you persist...I think we should be seeking use of technology to decrease the face to face encounters during stop. Text the driver the reason for the stop... text the ticket

My comment is that I don't believe in the bad apple dynamic in policing. that there are bad apples. I believe that we ask you all to do an extremely tough job that is stressful and traumatic and I don't believe we have the right things in place to support the psychology of police in general for that extremely tough job. Whether the day to day stress or the harsher traumatic experiences that police are called to deal with. I think the focus of police reform and community connection needs to address this.

I too have had suspicions that there were illegal aliens being housed in my attic. I have heard odd noises, and my dogs have barked at corners with no one around. I suspect that I have neighbors involved in smuggling, as I see suspicious people appear at their home, only to never see them again.