

**ENVIRONMENTAL STEWARDSHIP DIVISION
SAN ANTONIO AVIATION DEPARTMENT**

***NOISE COMPLAINTS
July 2021***

784 calls to the Noise Complaint Hotline were submitted during this reporting period.

Geographically the complainant calls ranged as follows:

DISTANCE – Miles plus from the airport	Individual Callers	NOISE	RATP	INQUIRY	UNKN
.5	1	1	0	0	0
1	6	8	5	0	0
2	7	406	1	0	0
3	3	3	0	0	0
4	3	5	2	0	0
> 5	1	351	0	0	0
Unknown	2	0	0	0	2
Total	23	774	8	0	2

There were 23 individuals that generated the noise complaints and RATP eligibility inquiries during this reporting period.

NOISE OFFICER CONTACT - Joshua Heiss

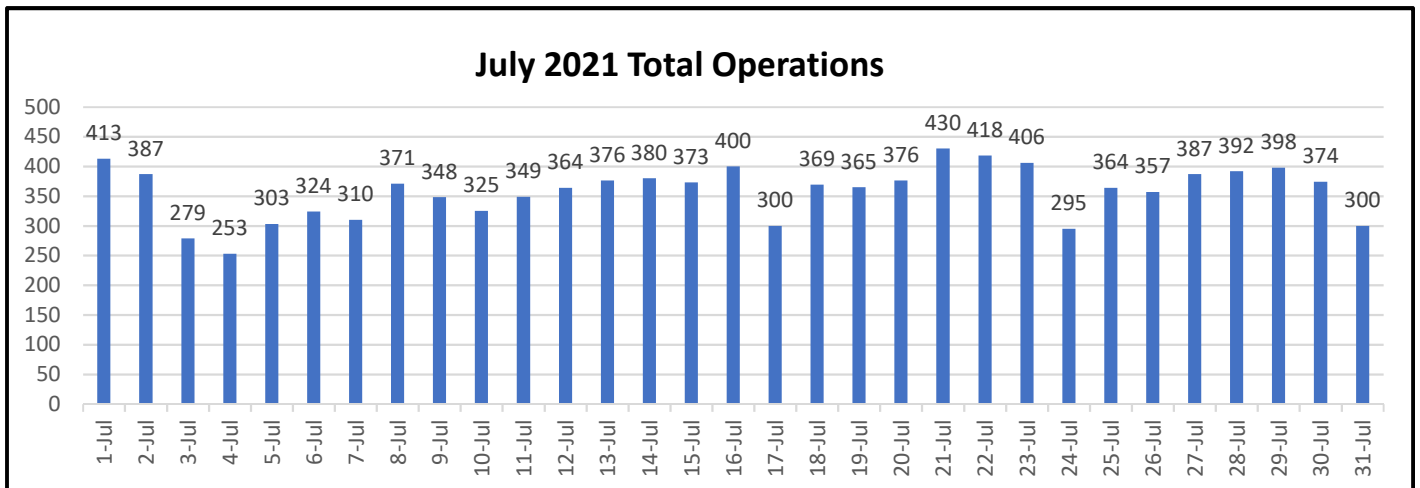
Noise Office: (210) 361-9632

Noise Office Email: airportnoisehotline@sanantonio.gov

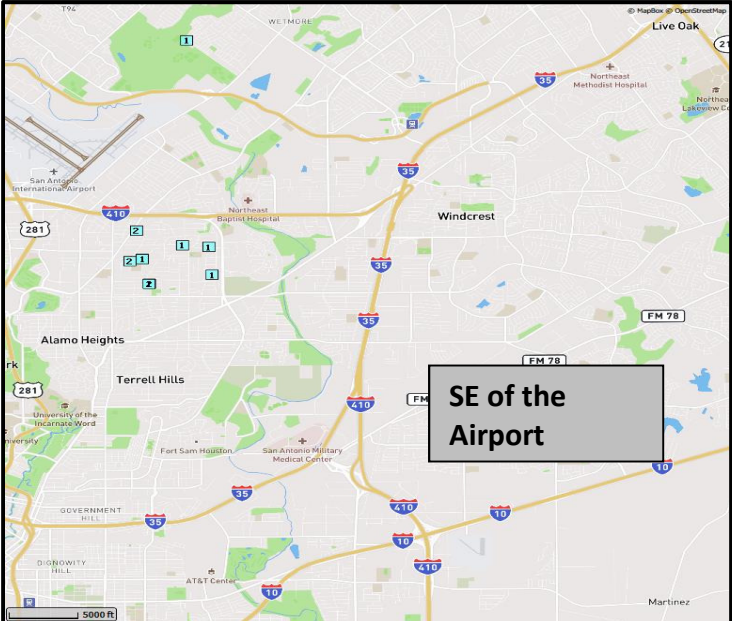
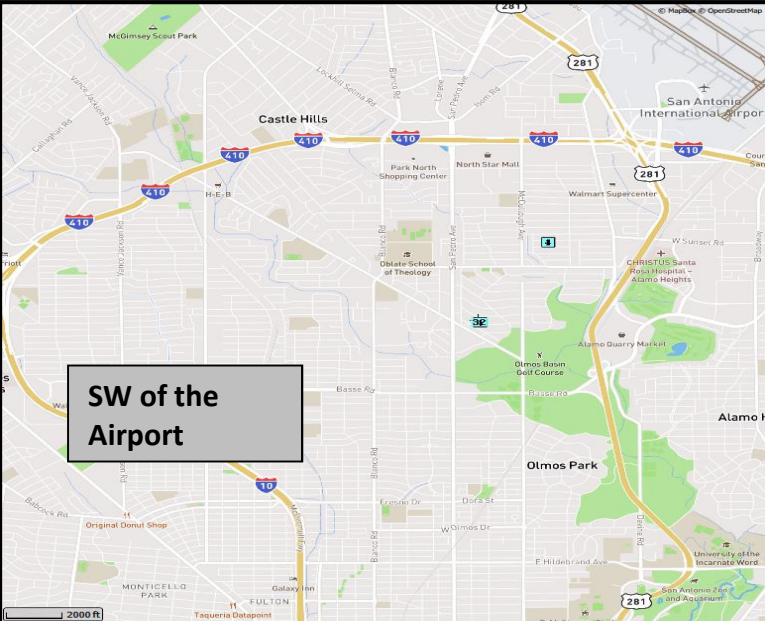
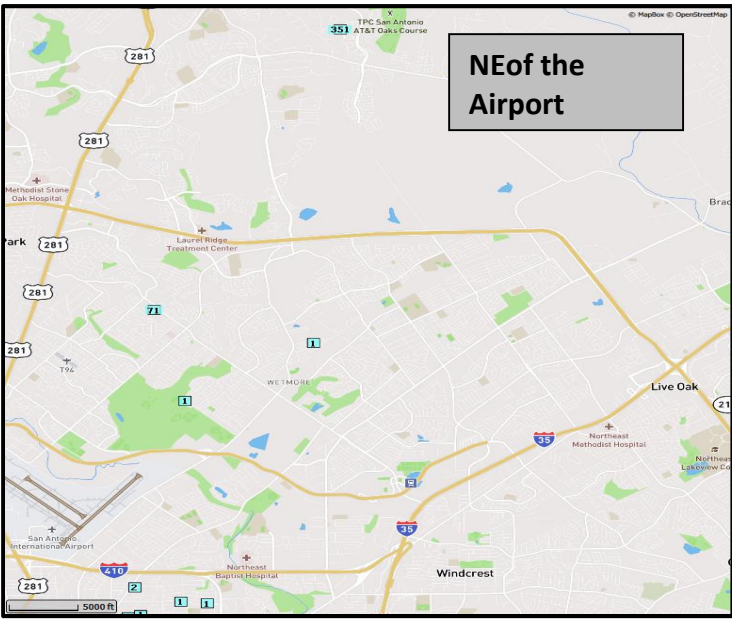
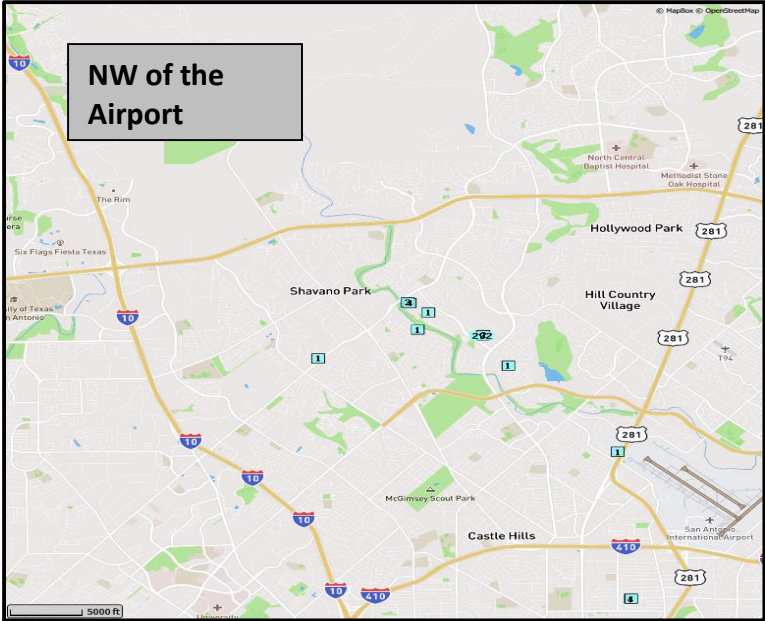
Environmental Stewardship Website:

<https://flysanantonio.com/business/about-saas/environmental-stewardship/>

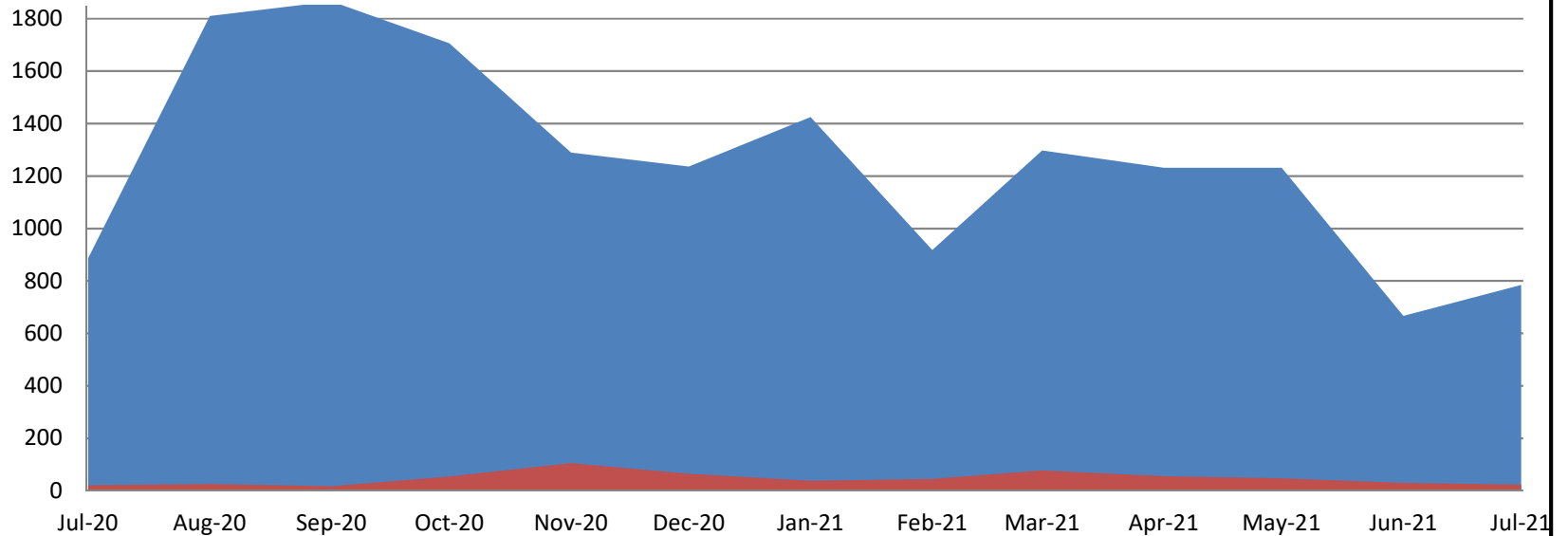
July 2021 Operations Totals				
Date	Passenger Carrier	Cargo Carrier	Others	Total Operations
1-Jul	186	33	194	413
2-Jul	165	26	196	387
3-Jul	172	12	95	279
4-Jul	177	6	70	253
5-Jul	177	3	123	303
6-Jul	170	28	126	324
7-Jul	168	31	111	310
8-Jul	177	33	161	371
9-Jul	174	25	149	348
10-Jul	172	12	141	325
11-Jul	176	6	167	349
12-Jul	182	18	164	364
13-Jul	177	33	166	376
14-Jul	177	30	173	380
15-Jul	176	33	164	373
16-Jul	180	25	195	400
17-Jul	163	11	126	300
18-Jul	195	6	168	369
19-Jul	191	17	157	365
20-Jul	181	33	162	376
21-Jul	179	34	217	430
22-Jul	176	32	210	418
23-Jul	178	26	202	406
24-Jul	174	11	110	295
25-Jul	185	6	173	364
26-Jul	184	14	159	357
27-Jul	174	32	181	387
28-Jul	179	32	181	392
29-Jul	182	31	185	398
30-Jul	180	25	169	374
31-Jul	167	9	124	300



Locations of July 2021 Noise Complaints and RATP Inquires

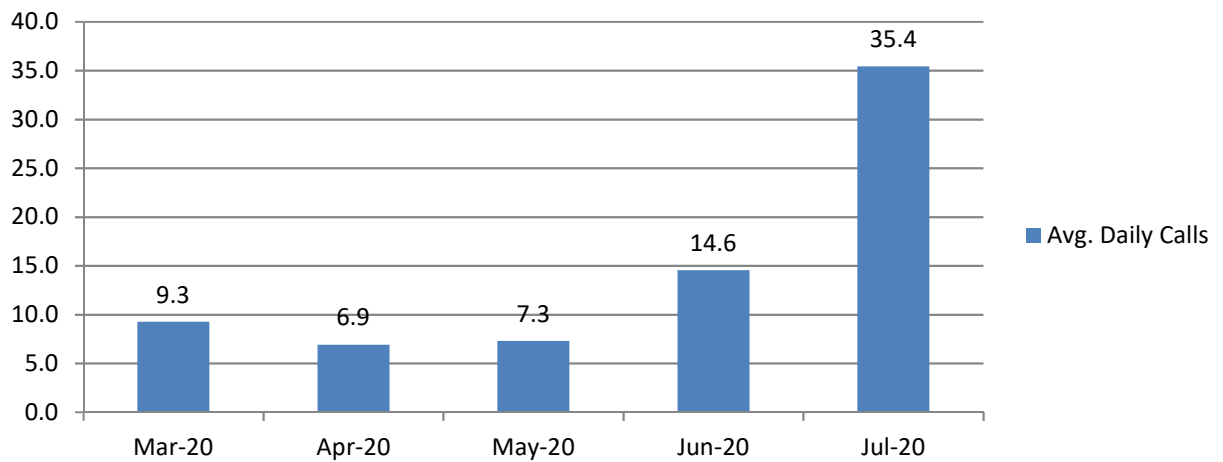


2020 - 2021 Monthly SAT Aircraft Noise Complaints



	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21
Total Calls	886	1810	1866	1706	1289	1236	1425	918	1297	1231	1231	666	784
Total Callers	20	25	17	54	105	64	38	44	77	55	47	30	22

Average Noise Inquiries Per Day (COVID19) March 2020 - July 2020



Average Noise Inquiries Per Day (COVID19 Recovery) March 2021 - July 2021

