

**CRIMINAL JUSTICE, PUBLIC SAFETY AND SERVICES
COUNCIL COMMITTEE MEETING
AUGUST 23, 2016
1:30 P.M.
MUNICIPAL PLAZA BUILDING, B ROOM**

Members Present: Councilmember Rebecca Viagran, Chair, *District 3*
Councilmember Roberto Treviño, *District 1*
Councilmember Shirley Gonzales, *District 5*
Councilmember Ray Lopez, *District 6*
Councilmember Mike Gallagher, *District 10*

Members Absent: None

Staff Present: Erik Walsh, *Deputy City Manager*; Peter Zaroni, *Deputy City Manager*; Charles Weir, *Assistant City Attorney*; William McManus, *Police Chief, SAPD*; Mike Frisbie, *Director, Transportation and Capital Improvements Department*; Art Reinhardt, *Assistant Director, Transportation and Capital Improvements Department*; Yvette Granato, *Deputy Chief, SAPD*; Steven Baum, *Assistant to the Director, SAPD*; Joe Frank Picazo, *Assistant to the Director, SAPD*; Denice F. Trevino, *Office of the City Clerk*

Others Present: Mayor Ivy R. Taylor; Councilmember Rey Saldaña, *District 4*;
Matt Sneed, *TXDOT*

Call to order

Chairperson Viagran called the meeting to order.

1. Approval of the June 21, 2016 Criminal Justice, Public Safety and Services Committee Meeting Minutes

Councilmember Gallagher moved to approve the minutes of the June 21, 2016 Criminal Justice, Public Safety and Services Council Committee Meeting. Councilmember Lopez seconded the motion. Motion carried unanimously by those present.

Chairperson Viagran recognized Mayor Ivy R. Taylor.

Mayor Taylor spoke on the Collective Bargaining Agreement with the San Antonio Police Officers' Association. She noted her decision to proceed with the Collective Bargaining Agreement. She stated that she would appoint a Community-Based Committee which would address the specific topics of Police Policies and Strategies. She added that there would be a Five Point Strategic Plan which would focus on improvements in the following areas:

1. Community Collaboration
2. Communication among City Departments about Policing and Public Safety in the community

3. Recruitment Target and Processes for the Police Department
4. Initial and ongoing training for Police Officers
5. A timeline and goal implementation

Mayor Taylor stated that the constrictions the City would be dealing with locally would not be dictated by the Collective Bargaining Agreement, but by State Legislation. She stated that there could be opportunities for relief from the Texas State Legislature that could be considered for inclusion in the 2017 Legislative Agenda.

The Committee thanked Mayor Taylor for her comments.

Councilmember Gonzales entered the meeting at this time.

Items for Consideration:

- 2. A Briefing and Update on the Emergency Communications Center.** [Presented by William McManus, Chief of Police]

Steven Baum reported that the San Antonio Police Department (SAPD) short term efforts to make improvements to the Communications Center Operations have been successful since March of 2016. He stated that they are at 82.3% on Average Grade of Service compared 2015 being at 53.3%. He mentioned that the Average Answer Time for 2016 had improved to 11.9 seconds; down from 19.1 seconds in 2015; and the 911 Abandoned Percentage had also improved to 18.4% in 2016 from 22.0% in 2015. He stated that Berkshire Associates and the Office of the City Auditor indicated the essential to increase Call Taker Positions from 93 to 142 Full-Time Positions.

Mr. Baum stated that SAPD would implement a two-year staffing plan to add 42 Full-Time Call Taker Positions in 2017 and 35 Full-time Call Taker Positions in 2018. He noted that they would realign staffing schedules in accordance with high volume times and separate emergency and non-emergency calls. He added that the Department would incorporate a quality assurance and improvement function; and start a public education campaign through Fiscal Year 2017.

No action was required for Item 2.

- 3. Briefing on Traffic Incident Management on Area Highways and Recent Coordination with the San Antonio Police Department (SAPD), Texas Department of Transportation (TxDOT), and Other Area Stakeholders.** [Presented by Mike Frisbie, Transportation and Capital Improvements Director]

Art Reinhardt stated that in April 2016, the City of San Antonio Transportation and Capital Improvements (TCI) Staff traveled to the City of Houston to acquire information on their SafeClear Program for rapid removal of stalled or disabled vehicles from freeways. He mentioned that there was a meeting with the San Antonio Chamber of Commerce in May 2016 to identify potential steps for implementing a similar Program in San Antonio and Bexar County. He stated that on August 9, 2016, TxDOT, SAPD and TCI met to define the next steps for establishing a Safety Service Patrol Program for the San Antonio and Bexar County Region.

He noted that City Code Section 19-175 requires that a two-hour grace period be provided before disabled or abandoned vehicles are deemed to be an immediate hazard.

Mr. Reinhardt stated that staff recommends implementation of a Multijurisdictional Program that would follow Austin TxDOT District in working with local agencies to expedite tow services that would restore the highway to free flowing conditions. He explained that this implementation would be outside the City's Jurisdiction; therefore, TxDOT or Bexar County would manage the Program. He noted that the Safety Service Patrol Program Initial Budget was projected at \$2,800,000 and a recurring budget estimated at \$2,000,000 which includes trucks and personnel expenditures. He stated that the funding source would be provided from the Alamo Area Metropolitan Planning Organization and may be matched by TxDOT.

Chairperson Viagran asked who the City would be collaborating with from Bexar County. Mr. Reinhardt stated that the City had been collaborating with County Commissioner Kevin Wolff and Judge Nelson Wolff. Chairperson Viagran asked what strategies had already been implemented. Mr. Reinhardt stated that one of the strategies would be to have SAPD assess the problem and call a towing agency to prepare for towing after the two-hour grace period has ended.

Councilmember Lopez asked of the next steps for the City. Mr. Reinhardt responded that the City would follow a similar pattern that the City of Austin had on issuing a Request For Proposals.

Councilmember Gallagher noted that Insurance Companies would benefit from the Safety Service Patrol Program and asked of the location that vehicles were frequently retrieved from. Mr. Reinhardt stated that he did not have data on the location the vehicles were frequently retrieved from; but that they would start by focusing on removing vehicles that have a flat tire or run out of gas.

Councilmember Gonzales stated that traffic incidents were a good case to provide for support of the Lone Star Rail and other rail projects.

Councilmember Lopez agreed that it would be vital to convey any cases that would support the improvement of air quality and to address the City entering into Non-Attainment Status.

Councilmember Lopez moved to forward the Item to the full City Council for consideration. Councilmember Gallagher seconded the motion. The motion carried unanimously.

Consideration of Items for Future Meetings

Erik Walsh stated that the Items considered for future meetings would include the Mayor's Charge, Social Hosting of City Council Consideration Request, Interlocal Agreement with Bexar Metro 911 District, Transfer of Operation of the Detention Center from Municipal Court to SAPD and Don't Block the Box.

Adjourn

There being no further discussion, the meeting was adjourned at 2:04 p.m.



Rebecca Viagran, Chair

Respectfully Submitted



Alicia K. Beckham, Office of the City Clerk