



# City of San Antonio

## Legislation Details

**File #:** 17-5953

**Type:** Purchase of Services

**In control:** City Council A Session

**On agenda:** 11/9/2017

**Title:** An Ordinance authorizing the third amendment to the agreement with Verint Americas, Inc. for software and project implementation services to upgrade the City of San Antonio's Customer Relationship Management (CRM) system for a total cost of \$396,761.78, funded from the Technology Projects Budget. [Ben Gorzell, Chief Financial Officer; Troy Elliott, Deputy Chief Financial Officer, Finance]

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. CoSA-Verint Third Amendment (FINALv2), 2. 1295, 3. Draft Ordinance, 4. Ordinance 2017-11-09-0874, 5. 3rd Amend. to Public Sector Ag. - Fully Executed

Date	Ver.	Action By	Action	Result
11/9/2017	1	City Council A Session	adopted	Pass