



City of San Antonio

Legislation Details

File #: 17-5953

Type: Purchase of Services

In control: City Council A Session

On agenda: 11/9/2017

Title: An Ordinance authorizing the third amendment to the agreement with Verint Americas, Inc. for software and project implementation services to upgrade the City of San Antonio's Customer Relationship Management (CRM) system for a total cost of \$396,761.78, funded from the Technology Projects Budget. [Ben Gorzell, Chief Financial Officer; Troy Elliott, Deputy Chief Financial Officer, Finance]

Sponsors:

Indexes:

Code sections:

Attachments: 1. CoSA-Verint Third Amendment (FINALv2), 2. 1295, 3. Draft Ordinance, 4. Ordinance 2017-11-09-0874, 5. 3rd Amend. to Public Sector Ag. - Fully Executed

| Date | Ver. | Action By | Action | Result |
|-----------|------|------------------------|---------|--------|
| 11/9/2017 | 1 | City Council A Session | adopted | Pass |