



# City of San Antonio

## Legislation Details

---

**File #:** 18-5701

**Type:** Purchase of Supplies

**In control:** City Council A Session

**On agenda:** 11/1/2018

**Title:** Ordinance amending the agreement with Verint Americas, Inc. and approve a task order for Cityflag, Inc. in connection with the project implementation services to upgrade the Customer Relationship Management (CRM) system with an updated automation engine and mobile app changes for a total cost of \$146,819.32. Funding for this amendment was previously authorized and appropriated from 2016 Tax Notes in the Capital Improvement Program. [Ben Gorzell, Chief Financial Officer; Troy Elliott, Deputy Chief Financial Officer, Finance]

**Sponsors:**

**Indexes:**

**Code sections:**

**Attachments:** 1. Ordinance 2018-11-01-0860

Date	Ver.	Action By	Action	Result
------	------	-----------	--------	--------