



City of San Antonio

Agenda Memorandum

File Number:18-2619

Agenda Item Number: 2.

Agenda Date: 3/27/2018

In Control: Innovation and Technology Committee

DEPARTMENT: Information and Technology Services Department

DEPARTMENT HEAD: Craig Hopkins, Chief Information Officer

COUNCIL DISTRICTS IMPACTED: Citywide

SUBJECT: Auto-Enrollment of Over-65 Property Owners by Bexar County Appraisal District

SUMMARY: On November 30, 2017, Councilman Roberto C. Treviño (District 1) submitted a Council Consideration Request (CCR) directing ITSD to begin the process of, and lead the effort in, creating a shared data program with all local area governmental agencies (City of San Antonio, Bexar County and Bexar County Appraisal District) and municipally owned utilities (San Antonio Water System and CPS Energy). The use case of auto-enrolling property owners for over 65 exemptions was identified.

BACKGROUND INFORMATION: The collection of various data already occurs within each independent governmental agency and municipally owned utility. Due to a number of agencies collecting overlapping data, each cache of data exists in its own silo. By sharing data, residents can be identified and automatically enrolled in, or solicited to participate in, beneficial programs such as affordability programs and homestead and age-based exemptions to provide relief to those in need and who qualify.

The use case for auto-enrolling property owners for over 65 exemptions at the Bexar County Appraisal District has been identified. Both the business process and data quality assessments are being evaluated by the Bexar County Appraisal District to ensure they have sufficient data for auto-enrolling property owners that have applied for a homestead exemption.

ISSUE:

Identify efficiencies to auto-enroll property owners for over 65 exemptions at the Bexar County Appraisal District.

ALTERNATIVES: There are no alternatives associated with this briefing.

FISCAL IMPACT: There is no fiscal impact associated with this briefing.

RECOMMENDATION: Continue to utilize the City's FY 2018 SmartSA strategy as the program to work through use cases for data sharing and data management between the City of San Antonio, CPS Energy, SAWS, VIA, the San Antonio River Authority, Bexar County, and the Bexar County Appraisal District.